



# THE EMPLOYEE ASSISTANCE PROGRAM

COUNTY OF SANTA CLARA

1885 THE ALAMEDA, SUITE 211, SAN JOSE, CA 95126

TEL: (408) 241-7772 FAX: (408) 261-2782

[www.scceap.org](http://www.scceap.org)

## HELPFUL RESOURCES

### County of Santa Clara – Internal Resources:

- Employee Assistance Program (EAP).....(408) 241-7772  
[www.scceap.org](http://www.scceap.org)
- Santa Clara Valley Health & Hospital System (SCVHHS) / HR Dept.....(408) 885-5450  
[www.scvhhs.org](http://www.scvhhs.org)
- Employee Services Agency (ESA) / HR Dept.....(408) 299-6816  
[www.sccesa.org](http://www.sccesa.org)
  - Benefits Department.....(408) 299-5880
  - Employee Development Department (ED).....(408) 299-6889
  - Equal Opportunity Division (EEO).....(408) 299-5685
  - Office of Labor Relations.....(408) 299-5820
  - Unemployment Insurance Department.....(408) 441-4320  
[www.deoed.sccgov.org](http://www.deoed.sccgov.org)
- Job Transfer Opportunities.....(408) 299-3016  
[www.sccjobs.org](http://www.sccjobs.org)
- Employee Wellness.....(408) 299-5825  
[www.sccgov.org/wellness](http://www.sccgov.org/wellness)

### External Resources:

- CalPERS (Retirement Pension Benefits).....(888) 225-7377  
[www.calpers.ca.gov](http://www.calpers.ca.gov)
- I.C.M.A. (Deferred Compensation Plan).....(800) 735-7202 ext. 4910
- Santa Clara County Federal Credit Union.....(408) 282-0700 or (800) 282-6212  
[www.sccfcu.org](http://www.sccfcu.org)
  - Balance Financial Fitness Program (for Credit Union Members Only).....  
[www.balancepro.net/partners/sccfcu/](http://www.balancepro.net/partners/sccfcu/)
- Unemployment Insurance (EDD) To File a Claim.....  
[www.edd.ca.gov/Unemployment](http://www.edd.ca.gov/Unemployment)
- SEIU Local 521 – Santa Clara County Chapter.....(877) SEIU-521  
[www.seiu521.org](http://www.seiu521.org)
- County Employees Management Association (CEMA/ACE).....(408) 289-9691  
[www.sccema.org](http://www.sccema.org)
- Registered Nurses Professional Association (RNPA).....(408) 292-6061  
[www.rnpa.net](http://www.rnpa.net)
- Local 1587 – Probation Union.....(408) 241-1557
- County Counsel Attorneys Association (CCAA).....(408) 491-4271
- District Attorney Investigators Association (DAIA).....(408) 792-2888
- Personnel Department for Correctional Peace Officer’s Association (CPOA) Employees.....(408) 299-2920
- Personnel Department for Deputy Sheriff’s Association (DSA) Employees.....(408) 299-3127

## **Crisis Preparedness & Help Lines for Santa Clara County:**

### **Basic Needs Resources: Food, Clothing & Shelter -**

Bill Wilson Center.....	(408) 243-0222
CityTeam Ministries.....	(408) 293-4657 or (408) 288-2153
<a href="http://www.cityteam.org">www.cityteam.org</a>	
Emergency Housing Consortium.....	(408) 294-2100
Food Connection (Second Harvest Food Bank).....	(800) 984-3663
<a href="http://www.2ndharvest.net">www.2ndharvest.net</a>	
Sacred Heart Community Service.....	(408) 278-2160
Salvation Army of Santa Clara County.....	(408) 282-1165
Shared Housing – Catholic Charities.....	(408) 325-5277
Shelter Bed Hot Line.....	(800) 774-3583
WATCH (Non-Emergency Housing).....	(408) 271-9422
Family Supportive Housing.....	(408) 926-8885
<a href="http://www.familysupportivehousing.org">www.familysupportivehousing.org</a>	

### **Financial Resources: General Assistance, Rent or Rental Deposit & Home Energy –**

HEAP (Home Energy Assistance Program).....	(408) 971-2789
Consumer Credit Counseling Service.....	(408) 988-7881 or (800) 540-2227
<a href="http://www.gotdebt.org">www.gotdebt.org</a>	
Santa Clara County Federal Credit Union.....	(408) 282-0700 or (800) 282-6212
<a href="http://www.sccfcu.org">www.sccfcu.org</a>	
Balance Financial Fitness Program (for Credit Union Members Only).....	
<a href="http://www.balancepro.net/partners/sccfcu/">www.balancepro.net/partners/sccfcu/</a>	

### **Employment/Job Search Resources –**

Center for Employment Training.....	
<a href="http://www.cetweb.org">www.cetweb.org</a>	
San Jose One-Stop (EDD).....	(408) 794-1100
Sunnyvale One-Stop (EDD).....	(408) 774-2365
Campbell One-Stop (EDD).....	(408) 369-3606
ProNet/Tri-Cities One Stop (EDD).....	(510) 791-3681
<a href="http://www.pronet-fremont.org">www.pronet-fremont.org</a>	
NOVA Youth Employment.....	(408) 730-7640
Proven People/Senior Employment.....	(408) 730-7368
ProMatch/Experience Unlimited (Sunnyvale).....	(408) 736-2391
<a href="http://www.promatch.com">www.promatch.com</a>	
Experience Unlimited (Oakland).....	(510) 563-5310
<a href="http://www.euoakland.org">www.euoakland.org</a>	
Profile of Santa Cruz/Experience Unlimited.....	(831) 479-0393
<a href="http://www.profilesantacruz.org">www.profilesantacruz.org</a>	

### **Suicide, Mental Health & Other Crisis Resources -**

Suicide & Crisis Center.....	(408) 279-3312
Suicide/Crisis Referral Line (North County).....	(650) 494-8420
(Central).....	(408) 279-3312
(South County).....	(408) 683-2482
24-7 Teen Line.....	(888) 247-7717