



MEDIATION TRAINING

40 hour Basic Mediation Course

Date: September 17th, 18th October 1st, 2nd and 3rd. This is a five day class. Participants must attend all five days.

Time: 9 a.m. to 5 p.m.

Location: County Center at Charcot

2310 North First street, ste. 104

San Jose, CA 95131

Trainer: Brohne Lawhorne, J.D. Brohne is a graduate of the University of California and Santa Clara University School of Law. He is the former Director of Dispute Resolution Programs for the County of Santa Clara and the current Ombudsman for the County Department of Family and Children's Services and Department of Environment Health. Brohne has mediated and/or facilitated in more than 1,700 disputes. He teaches, dispute resolution, communication, negotiation, public speaking and persuasive writing at several Bay Area colleges and universities.

This course focuses on:

- Communication Skills
- Problem Solving
- Analysis of Conflict
- Dealing with anger
- Principles of Mediation
- Management of conflict and various mediation models
- Diversity and understanding bias
- Professional Standards, Ethics, and Confidentially
- Negotiation Skills and Power- Balancing
- Role play to emphasize skills learned

*A certificate of completion of a 40 hour basic mediation training course is given to the participants.

*32.5 MCLE credits by the State of California
Provider number 15694

*Successful completing of this course will enable the participant to become a member of our mediation panel.

Sign up now cost: \$750

Mail registration form included and your check payable to Friends of Human Relations attention :Dolores Morales @ 2310 N. First St. suite 104 San Jose, CA. 95131

Questions or comments: email Dolores.morales@ohr.sccgov.org or call (408) 792-2321