



San José State
UNIVERSITY

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Santa Clara County Recycling Hotline
Fourth Quarter Report: April. 1 – June 30 2009

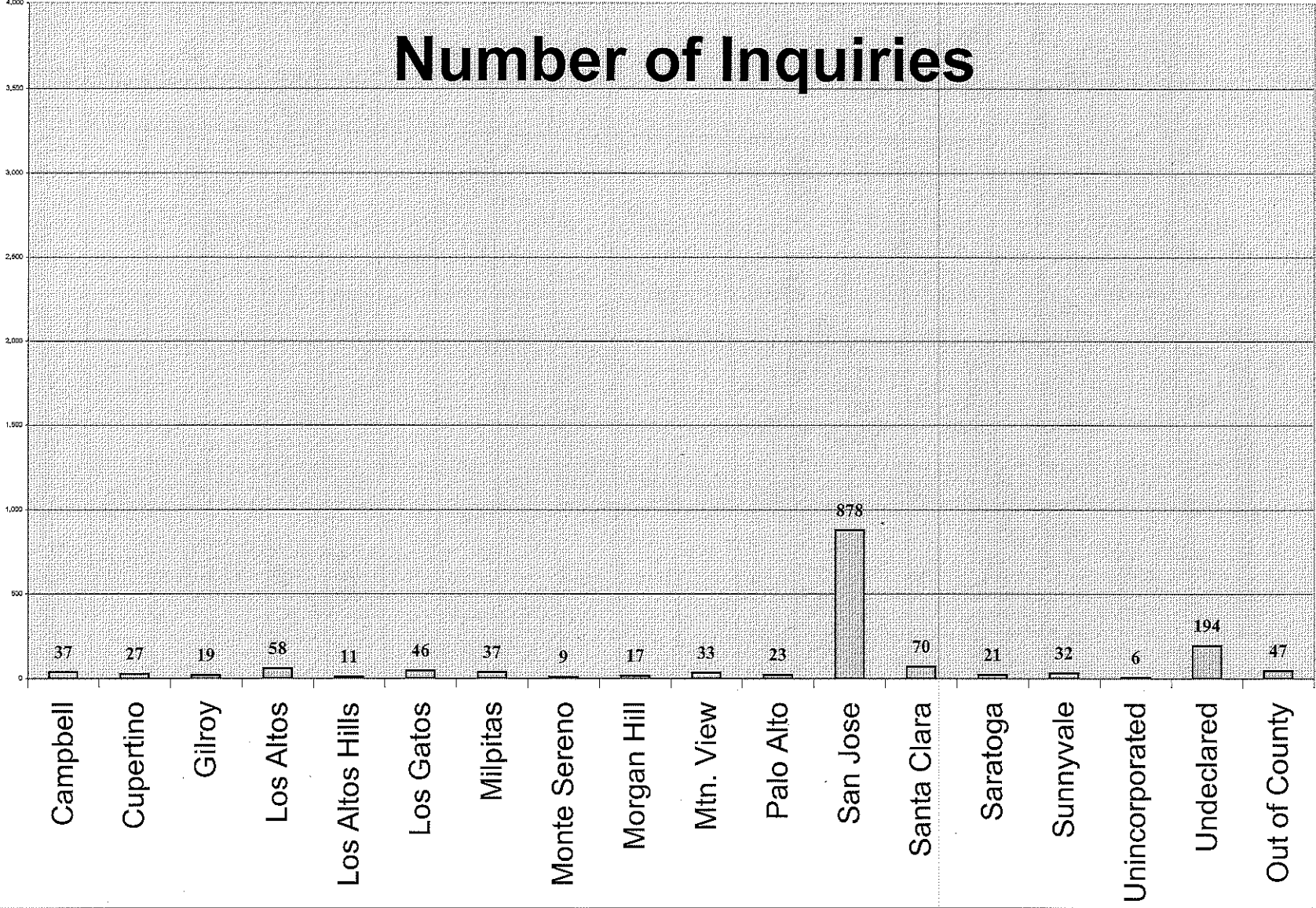
- 1) Budget Status
CDR expended the budget allocated to operate the hotline for the budget year.
- 2) Hotline Call/Web/Email Activity
 - a) The Inquiry Tracking Report for 2009 is attached. Also attached is the report from the website host.
- 3) Projects/Activities Completed
 - a) Guide to Reuse (CDR-2) was updated and posted on RecycleStuff.org. Over 250 sources were contacted and revised.
 - b) The Junk Mail Kit from the BayROC has been downloaded, copied and is being mailed to those who request a kit.
 - c) Minor modifications were made to the call tracking system database.
 - d) Major revision of CDR PC's files. All data files on CDR's 3 pc's were reviewed and refiled in preparation of revamping project management procedures.
 - e) Printer replacement. CDR's HP LaserJet III could not be repaired and was replaced. The new multi-function printer was networked by the Dean's office (no cost) and serves all CDR pc's.
 - f) WebSite Revisions. 1) The system was upgraded to provide a visual mechanism (circling dots around the word "loading") informing the user that the system is searching. 2) We also added an instruction informing users to click on the "view" box. 3) We've revised the publication ordering format (most publications can be downloaded free—if we must copy and mail it, we charge on a cost-recovery basis). 4) We've added features to the "staff only" log in features, including ability to create an Excel-based materials list from the database (used for our annual company update process).
 - g) Recycling Quiz for RecycleStuff.org.
 - i) A group of CDR staff and students from the Dept of Management Information Systems completed, as a course project, an on-line recycling quiz for RecycleStuff.org. The intent is to maintain interest in the website and create a survey mechanism. Questions were submitted to the Public Education Committee for review and comment.
 - h) E-Waste collection event. CDR, with the SJSU Environmental Resource Center (ERC), conducted an e-waste drop off event on the SJSU campus on April 10 and 11. Proceeds, after costs, were split evenly with the service provider, First Choice Recycling and the ERC. Revenue from the event is being used to support on-going website maintenance.
 - i) Guide to Public Information Resources, was revised and updated.

- 4) Projects In-Progress
 - a) Guide to City IWM Programs. The CDR Project Manager will be contacting city contacts to update information about city programs.
 - b) Guide to Recycling Centers in SCC. Data collection and verification continues. New sources have been completed and we are beginning updating sources that are in the website.
 - c) Guide to Commercial Recycling Services. This guide is compiled from information collected with the Recycling Center update process, above.
 - d) Guide to Construction and Demolition Recycling. This guide is compiled information from the Recycling Center update project, above.
 - e) Electronics Recycling Guide. This guide is compiled information from the Recycling Center update project.
 - f) CDR Publications List (publications from cities). A CDR staff member is contacting cities to collect publications for placement on the RecycleStuff website.
- 5) Quarter Invoice: The SJSU Foundation processed and mailed the quarter invoice.

2008 Recycling Hotline/Website/Email Inquiry Tracking

2009	Number of Telephone Inquiries																Web	E-mail	Question Type							Referred By:																	
	Campbell	Cupertino	Gilroy	Los Altos	Los Altos Hills	Los Gatos	Milpitas	Monte Sereno	Morgan Hill	Mtn. View	Palo Alto	San Jose	Santa Clara	Saratoga	Sunnyvale	Unincorporated	Undeclared	Out of County	Call Total	RecycleStuff.org *	e-mail/web	Inquiry Total	1-Recycle Start-up	2-City Programs	3-Recycle / Reuse	4-Inter-org. Referrals	5-Publications	6-General Info.	7-Undeclared	Total **	Newspaper	411	Yellow Pages	Government Pages	Radio / TV	City / County / Hauler	Recycle/Reuse Centers	Hotline User / Personal	e-mail/web	Other	Undeclared	Total Referrals	
January	9	3	2	12	0	10	7	5	3	5	4	162	18	7	9	2	32	14	304	6820	54	7,178	5	3	246	2	4	22	22	304	66	0	6	4	1	77	6	6	33	27	78	304	
February	2	3	0	5	2	4	4	0	2	4	3	73	9	3	8	0	49	1	172	5799	102	6,073	2	1	130	0	3	6	30	172	7	8	4	3	3	27	7	3	21	4	85	172	
March	8	4	5	12	1	9	7	0	3	5	3	89	8	2	3	0	26	5	190	5556	73	5,819	2	0	139	2	2	12	33	190	2	2	3	13	0	39	1	2	25	9	94	190	
April	8	7	4	11	0	12	5	1	2	5	4	173	10	2	5	1	33	9	292	6035	69	6,396	4	3	193	2	1	27	62	292	2	3	10	7	1	56	5	2	39	12	155	292	
May	6	6	2	8	4	5	9	0	1	9	3	201	10	0	4	2	18	13	301	8221	79	8,221	0	3	234	1	2	27	34	301	2	13	10	7	2	57	16	15	67	20	92	301	
June	4	4	6	10	4	6	5	3	6	5	6	180	15	7	3	1	36	5	306	7965	72	8,343	2	2	236	1	2	26	37	306	2	16	10	2	4	75	12	7	65	27	86	306	
July																			0			0							0													0	
August																			0			0							0														0
September																			0			0							0														0
October																			0			0							0														0
November																			0			0							0														0
December																			0			0							0														0
Total	37	27	19	58	11	46	37	9	17	33	23	878	70	21	32	6	194	47	1,565	40,396	449	42,410	15	12	1,178	8	14	120	218	1,565	81	42	43	36	11	331	47	35	250	99	590	1,565	
City Population ***	38,408	53,840	48,527	27,608	8,482	28,989	65,276	3,512	37,091	71,995	62,148	953,679	110,771	30,835	133,544	98,553	n/a	n/a				1,773,258																					
Population as % of County	2.17%	3.04%	2.74%	1.56%	0.48%	1.63%	3.68%	0.20%	2.09%	4.06%	3.50%	53.78%	6.25%	1.74%	7.53%	5.56%	n/a	n/a																									
% of Tele Inquiries-YTD	2.36%	1.73%	1.21%	3.71%	0.70%	2.94%	2.36%	0.58%	1.09%	2.11%	1.47%	56.10%	4.47%	1.34%	2.04%	0.38%	12.40%	3.00%																									
% of Inquiry Type -YTD																						0.96%	0.77%	75.27%	0.51%	0.89%	7.67%	13.93%	100.00%														
% of Total Referrals-YTD																														5.18%	2.68%	2.75%	2.30%	0.70%	21.15%	3.00%	2.24%	15.97%	6.33%	37.70%			
* Each number represents a new visit to the web site.																																											
** Some residents may call with more than one question type.																																											
*** California Department of Finance, City/County Population Estimates 9/30/08																																											

Number of Inquiries



Wishart, Jim

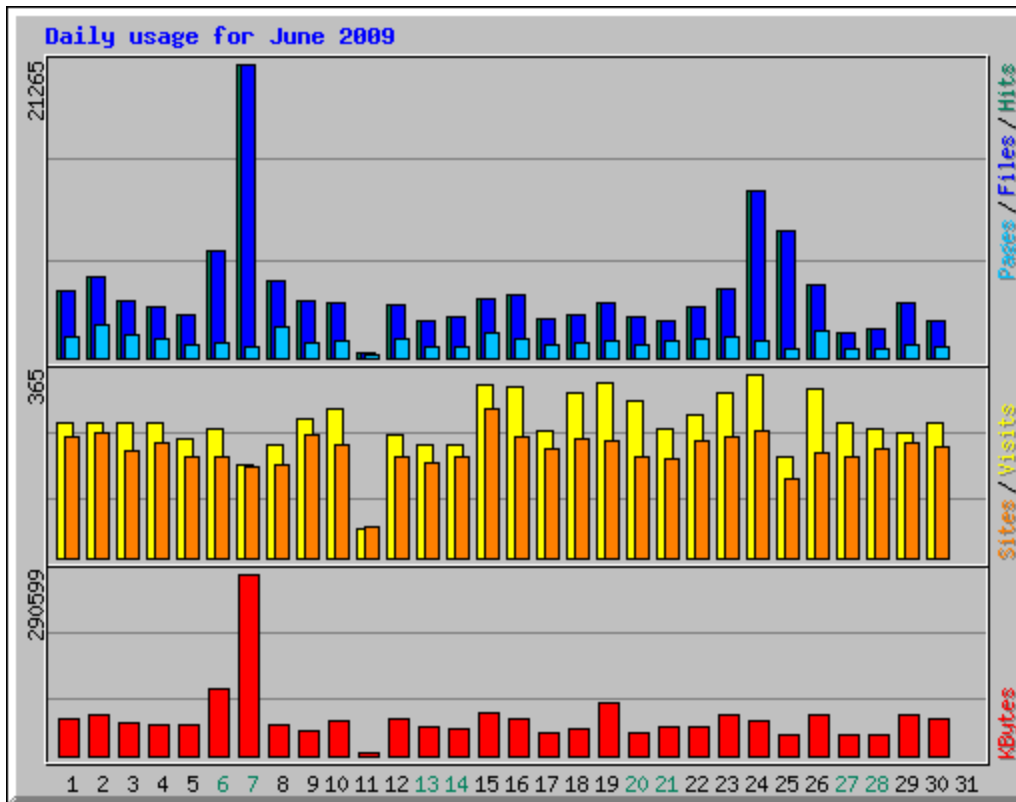
From: Saved by Windows Internet Explorer 7
Sent: Monday, August 03, 2009 11:39 AM
To: Saved by Windows Internet Explorer 7
Subject: Santa Clara Recycling Hotline

Usage Statistics for recyclestuff.readyhosting.com

Summary Period: June 2009
Generated 01-Jul-2009 09:25 EDT

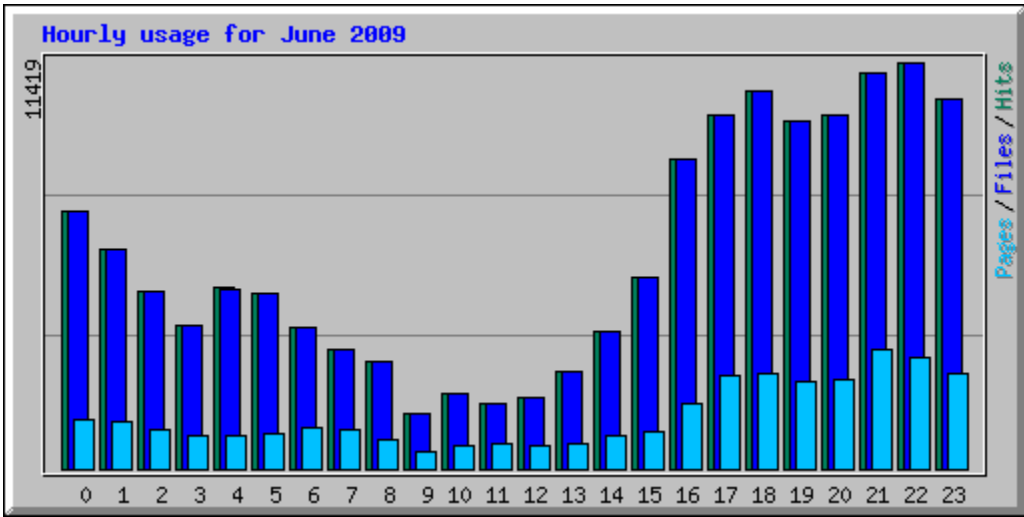
[\[Daily Statistics\]](#) [\[Hourly Statistics\]](#) [\[URLs\]](#) [\[Entry\]](#) [\[Exit\]](#) [\[Sites\]](#) [\[Referrers\]](#) [\[Search\]](#) [\[Agents\]](#) [\[Countries\]](#)

Monthly Statistics for June 2009		
Total Hits	144018	
Total Files	143939	
Total Pages	36116	
Total Visits	7965	
Total KBytes	1810404	
Total Unique Sites	2918	
Total Unique URLs	361	
Total Unique Referrers	300	
Total Unique User Agents	155	
	Avg	Max
Hits per Hour	200	1420
Hits per Day	4800	21265
Files per Day	4797	21264
Pages per Day	1203	2419
Visits per Day	265	365
KBytes per Day	60347	290599
Hits by Response Code		
Code 200 - OK	143939	
Code 302 - Found	73	
Code 403 - Forbidden	6	



Daily Statistics for June 2009												
Day	Hits		Files		Pages		Visits		Sites		KBytes	
1	4868	3.38%	4868	3.38%	1455	4.03%	266	3.34%	242	8.29%	59256	3.27%
2	5842	4.06%	5841	4.06%	2419	6.70%	266	3.34%	248	8.50%	65278	3.61%
3	4072	2.83%	4070	2.83%	1735	4.80%	268	3.36%	212	7.27%	53857	2.97%
4	3640	2.53%	3639	2.53%	1442	3.99%	268	3.36%	230	7.88%	50196	2.77%
5	3179	2.21%	3178	2.21%	1010	2.80%	238	2.99%	201	6.89%	49869	2.75%
6	7739	5.37%	7738	5.38%	1106	3.06%	256	3.21%	199	6.82%	106665	5.89%
7	21265	14.77%	21264	14.77%	846	2.34%	186	2.34%	181	6.20%	290599	16.05%
8	5557	3.86%	5555	3.86%	2275	6.30%	226	2.84%	185	6.34%	48569	2.68%
9	4056	2.82%	4056	2.82%	1078	2.98%	275	3.45%	245	8.40%	41242	2.28%
10	3910	2.71%	3909	2.72%	1201	3.33%	297	3.73%	223	7.64%	55157	3.05%
11	406	0.28%	405	0.28%	180	0.50%	58	0.73%	63	2.16%	6252	0.35%
12	3822	2.65%	3817	2.65%	1347	3.73%	244	3.06%	201	6.89%	58099	3.21%
13	2628	1.82%	2628	1.83%	784	2.17%	226	2.84%	190	6.51%	45580	2.52%
14	2995	2.08%	2994	2.08%	861	2.38%	224	2.81%	201	6.89%	43879	2.42%
15	4333	3.01%	4333	3.01%	1773	4.91%	345	4.33%	296	10.14%	67274	3.72%
16	4497	3.12%	4497	3.12%	1355	3.75%	340	4.27%	240	8.22%	60525	3.34%
17	2771	1.92%	2767	1.92%	926	2.56%	252	3.16%	216	7.40%	36047	1.99%
18	3163	2.20%	3162	2.20%	1059	2.93%	326	4.09%	236	8.09%	41962	2.32%
19	3924	2.72%	3920	2.72%	1209	3.35%	346	4.34%	234	8.02%	85854	4.74%
20	2906	2.02%	2905	2.02%	906	2.51%	310	3.89%	202	6.92%	37790	2.09%
21	2674	1.86%	2674	1.86%	1242	3.44%	255	3.20%	197	6.75%	47246	2.61%
22	3685	2.56%	3680	2.56%	1409	3.90%	284	3.57%	231	7.92%	47110	2.60%

23	4958	3.44%	4958	3.44%	1525	4.22%	327	4.11%	239	8.19%	64361	3.56%
24	12116	8.41%	12116	8.42%	1240	3.43%	365	4.58%	251	8.60%	56619	3.13%
25	9159	6.36%	9151	6.36%	705	1.95%	202	2.54%	156	5.35%	33859	1.87%
26	5250	3.65%	5216	3.62%	1942	5.38%	335	4.21%	208	7.13%	65827	3.64%
27	1780	1.24%	1779	1.24%	674	1.87%	267	3.35%	200	6.85%	33861	1.87%
28	2113	1.47%	2112	1.47%	708	1.96%	257	3.23%	217	7.44%	32793	1.81%
29	3968	2.76%	3965	2.75%	912	2.53%	246	3.09%	230	7.88%	66667	3.68%
30	2742	1.90%	2742	1.90%	792	2.19%	267	3.35%	221	7.57%	58109	3.21%



Hourly Statistics for June 2009												
Hour	Hits			Files			Pages			KBytes		
	Avg	Total		Avg	Total		Avg	Total		Avg	Total	
0	240	7218	5.01%	240	7218	5.01%	46	1404	3.89%	2846	85374	4.72%
1	206	6181	4.29%	205	6176	4.29%	43	1305	3.61%	2609	78275	4.32%
2	165	4951	3.44%	165	4951	3.44%	36	1093	3.03%	2395	71840	3.97%
3	134	4049	2.81%	134	4046	2.81%	30	922	2.55%	2064	61923	3.42%
4	168	5064	3.52%	168	5062	3.52%	31	931	2.58%	2059	61764	3.41%
5	164	4948	3.44%	164	4947	3.44%	33	994	2.75%	1944	58322	3.22%
6	131	3950	2.74%	131	3949	2.74%	37	1128	3.12%	1783	53476	2.95%
7	110	3325	2.31%	110	3320	2.31%	36	1096	3.03%	1663	49895	2.76%
8	101	3032	2.11%	101	3032	2.11%	27	824	2.28%	1827	54822	3.03%
9	51	1535	1.07%	51	1535	1.07%	16	503	1.39%	1174	35209	1.94%
10	69	2084	1.45%	69	2084	1.45%	21	659	1.82%	965	28943	1.60%
11	60	1817	1.26%	60	1817	1.26%	24	723	2.00%	1137	34113	1.88%
12	66	2004	1.39%	66	2004	1.39%	21	653	1.81%	1260	37813	2.09%
13	91	2751	1.91%	91	2750	1.91%	22	682	1.89%	1416	42494	2.35%
14	128	3852	2.67%	128	3852	2.68%	30	904	2.50%	2714	81427	4.50%
15	178	5346	3.71%	178	5346	3.71%	35	1053	2.92%	2075	62237	3.44%
16	290	8700	6.04%	289	8699	6.04%	61	1832	5.07%	3547	106423	5.88%
17	331	9951	6.91%	331	9930	6.90%	87	2622	7.26%	3752	112561	6.22%

18	353	10616	7.37%	353	10600	7.36%	88	2668	7.39%	4013	120391	6.65%
19	325	9751	6.77%	325	9750	6.77%	81	2442	6.76%	3576	107281	5.93%
20	331	9945	6.91%	331	9939	6.91%	83	2505	6.94%	3972	119170	6.58%
21	371	11137	7.73%	371	11131	7.73%	111	3352	9.28%	4227	126807	7.00%
22	380	11419	7.93%	380	11411	7.93%	104	3130	8.67%	3922	117650	6.50%
23	346	10392	7.22%	346	10390	7.22%	89	2691	7.45%	3406	102194	5.64%

Top 100 of 361 Total URLs

#	Hits	KBytes	URL		
1	7962	5.53%	34600	1.91%	/search_co_details.php
2	3942	2.74%	121183	6.69%	/pubs_list.php
3	3434	2.38%	17467	0.96%	/
4	3127	2.17%	15648	0.86%	/cdr.css
5	2528	1.76%	34726	1.92%	/search_material_list.php
6	2497	1.73%	4154	0.23%	/favicon.ico
7	2331	1.62%	31748	1.75%	/rpedia.js
8	2312	1.61%	13225	0.73%	/swfobject.js
9	2287	1.59%	22267	1.23%	/search_results_co.php
10	1960	1.36%	36482	2.02%	/search_co.php
11	1897	1.32%	2843	0.16%	/robots.txt
12	1738	1.21%	25132	1.39%	/search_mat.php
13	1685	1.17%	2043	0.11%	/cdr.swf
14	1651	1.15%	4777	0.26%	/recmat_edit_list.php
15	1610	1.12%	14212	0.79%	/cdr_logo.swf
16	1081	0.75%	43852	2.42%	/recycle_search.swf
17	987	0.69%	6175	0.34%	/search_results.php
18	953	0.66%	18125	1.00%	/recmat_edit.php
19	944	0.66%	482	0.03%	/search_mat_post.php
20	932	0.65%	468	0.03%	/recmat_edit_post.php
21	706	0.49%	75792	4.19%	/Guides/CityGuideSantaClara.pdf
22	622	0.43%	41888	2.31%	/Guides/InfoResourcesComplete.pdf
23	564	0.39%	2867	0.16%	/company_page.php
24	523	0.36%	227	0.01%	/search.php
25	521	0.36%	41237	2.28%	/Guides/CityGuideSanJose.pdf
26	502	0.35%	257	0.01%	/company_page_post.php
27	489	0.34%	11545	0.64%	/company_list.php
28	441	0.31%	24006	1.33%	/Guides/RecycleGuide.pdf
29	374	0.26%	3057	0.17%	/recycle.php
30	355	0.25%	1660	0.09%	/login.php
31	304	0.21%	21848	1.21%	/Guides/CityGuide.pdf
32	292	0.20%	114	0.01%	/search_results_post.php
33	272	0.19%	138	0.01%	/company_list_post.php
34	254	0.18%	31660	1.75%	/Guides/CityGuideSunnyvale.pdf
35	225	0.16%	24841	1.37%	/Guides/CityGuideCupertino.pdf
36	206	0.14%	2440	0.13%	/company_edit.php

37	204	0.14%	1699	0.09%	/pubs.php
38	189	0.13%	23073	1.27%	/Guides/CityGuideCampbell.pdf
39	182	0.13%	2068	0.11%	/info.php
40	181	0.13%	92	0.01%	/company_edit_post.php
41	179	0.12%	2210	0.12%	/links.php
42	175	0.12%	12579	0.69%	/Guides/BuildersGuide.pdf
43	168	0.12%	22807	1.26%	/Guides/CityGuideMountainView.pdf
44	166	0.12%	955	0.05%	/contact.php
45	164	0.11%	22501	1.24%	/Guides/PublicContactNumbers.pdf
46	157	0.11%	16940	0.94%	/Guides/CityGuidePaloAlto.pdf
47	149	0.10%	262	0.01%	/CDR.asp
48	149	0.10%	755	0.04%	/compost.php
49	145	0.10%	14332	0.79%	/Guides/CityGuideSaratoga.pdf
50	140	0.10%	17455	0.96%	/Guides/ApplianceGuide.pdf
51	138	0.10%	893	0.05%	/about.php
52	120	0.08%	601	0.03%	/sitemap.php
53	116	0.08%	547	0.03%	/cdr_page.php
54	115	0.08%	48	0.00%	/search_results_mat.php
55	101	0.07%	51	0.00%	/cdr_page_post.php
56	100	0.07%	17239	0.95%	/Guides/CityGuideLosAltos.pdf
57	100	0.07%	7109	0.39%	/Guides/ElectronicsGuide.pdf
58	97	0.07%	1233	0.07%	/Guides/Composting.htm
59	97	0.07%	620	0.03%	/quiz_content/Slide455eeb96-9383-4b6a-b6df-c0d159c18054.swf
60	95	0.07%	13458	0.74%	/Guides/CityGuideMilpitas.pdf
61	88	0.06%	5385	0.30%	/Guides/CommercialGuide.pdf
62	88	0.06%	12219	0.67%	/Guides/ReuseMisc.pdf
63	87	0.06%	2590	0.14%	/Guides/InfoResources6.pdf
64	85	0.06%	39	0.00%	/_vti_bin/shtml.dll/_vti_rpc
65	85	0.06%	174	0.01%	/_vti_inf.html
66	79	0.05%	9719	0.54%	/Guides/RecontentGuide.pdf
67	74	0.05%	10895	0.60%	/Guides/CDR-06 Reuse
68	73	0.05%	8423	0.47%	/Guides/CityGuideMonteSerenio.pdf
69	73	0.05%	133	0.01%	/map.php
70	72	0.05%	7035	0.39%	/Guides/CityGuideUAWestValley.pdf
71	72	0.05%	320	0.02%	/quiz.php
72	69	0.05%	34	0.00%	/login_post.php
73	68	0.05%	71830	3.97%	/CalRIN.pdf
74	65	0.05%	1109	0.06%	/pubsedit_list.php
75	63	0.04%	10278	0.57%	/Guides/CityGuideLosAltosHills.pdf
76	60	0.04%	10187	0.56%	/Guides/CityGuideLosGatos.pdf
77	57	0.04%	9131	0.50%	/Guides/CityGuideUABurbank.pdf
78	56	0.04%	83	0.00%	/didyouknow_display_all.php
79	54	0.04%	10949	0.60%	/Guides/CityGuideUASanJoseSW.pdf
80	50	0.03%	6564	0.36%	/Guides/Composting.pdf
81	50	0.03%	615	0.03%	/Links.php
82	45	0.03%	6166	0.34%	/Guides/InfoResources4.pdf

83	45	0.03%	10	0.00%	/createguides/
84	43	0.03%	12424	0.69%	/Guides/CityGuideMorganHill.pdf
85	43	0.03%	5884	0.33%	/Guides/OfficeEquipmentGuide.pdf
86	43	0.03%	12031	0.66%	/includes/E-waste_flyer_CDR.pdf
87	42	0.03%	644	0.04%	/material_list.php
88	41	0.03%	2716	0.15%	/Guides/InfoResources1.pdf
89	40	0.03%	6162	0.34%	/Guides/CityGuideUALexington.pdf
90	40	0.03%	11403	0.63%	/Guides/CityGuideUASanJoseNE.pdf
91	40	0.03%	72	0.00%	/JunkMail.asp
92	39	0.03%	2664	0.15%	/Guides/InfoResources3.pdf
93	37	0.03%	264	0.01%	/pubsedit.php
94	35	0.02%	7768	0.43%	/Guides/CityGuideUAStanford.pdf
95	33	0.02%	59	0.00%	/Links.asp
96	32	0.02%	39974	2.21%	/CDRHotline.pdf
97	32	0.02%	6028	0.33%	/Guides/CityGuideGilroy.pdf
98	32	0.02%	7324	0.40%	/Guides/CityGuideUASouthCounty.pdf
99	32	0.02%	4208	0.23%	/Guides/Publist.pdf
100	32	0.02%	210	0.01%	/pubsedit_doc.php

Top 30 of 361 Total URLs By KBytes					
#	Hits		KBytes		URL
1	3942	2.74%	121183	6.69%	/pubs_list.php
2	706	0.49%	75792	4.19%	/Guides/CityGuideSantaClara.pdf
3	68	0.05%	71830	3.97%	/CalRIN.pdf
4	1081	0.75%	43852	2.42%	/recycle_search.swf
5	622	0.43%	41888	2.31%	/Guides/InfoResourcesComplete.pdf
6	521	0.36%	41237	2.28%	/Guides/CityGuideSanJose.pdf
7	32	0.02%	39974	2.21%	/CDRHotline.pdf
8	1960	1.36%	36482	2.02%	/search_co.php
9	2528	1.76%	34726	1.92%	/search_material_list.php
10	7962	5.53%	34600	1.91%	/search_co_details.php
11	2331	1.62%	31748	1.75%	/rpedia.js
12	254	0.18%	31660	1.75%	/Guides/CityGuideSunnyvale.pdf
13	1738	1.21%	25132	1.39%	/search_mat.php
14	225	0.16%	24841	1.37%	/Guides/CityGuideCupertino.pdf
15	441	0.31%	24006	1.33%	/Guides/RecycleGuide.pdf
16	189	0.13%	23073	1.27%	/Guides/CityGuideCampbell.pdf
17	168	0.12%	22807	1.26%	/Guides/CityGuideMountainView.pdf
18	164	0.11%	22501	1.24%	/Guides/PublicContactNumbers.pdf
19	2287	1.59%	22267	1.23%	/search_results_co.php
20	304	0.21%	21848	1.21%	/Guides/CityGuide.pdf
21	953	0.66%	18125	1.00%	/reemat_edit.php
22	3434	2.38%	17467	0.96%	/
23	140	0.10%	17455	0.96%	/Guides/ApplianceGuide.pdf
24	100	0.07%	17239	0.95%	/Guides/CityGuideLosAltos.pdf

25	157	0.11%	16940	0.94%	/Guides/CityGuidePaloAlto.pdf
26	3127	2.17%	15648	0.86%	/cdr.css
27	145	0.10%	14332	0.79%	/Guides/CityGuideSaratoga.pdf
28	1610	1.12%	14212	0.79%	/cdr_logo.swf
29	95	0.07%	13458	0.74%	/Guides/CityGuideMilpitas.pdf
30	2312	1.61%	13225	0.73%	/swfobject.js

Top 20 of 61 Total Entry Pages

#	Hits		Visits		URL
1	7962	5.53%	2673	33.64%	/search_co_details.php
2	3942	2.74%	1779	22.39%	/pubs_list.php
3	3434	2.38%	1632	20.54%	/
4	1960	1.36%	625	7.86%	/search_co.php
5	355	0.25%	191	2.40%	/login.php
6	1738	1.21%	154	1.94%	/search_mat.php
7	149	0.10%	87	1.09%	/CDR.asp
8	182	0.13%	87	1.09%	/info.php
9	374	0.26%	76	0.96%	/recycle.php
10	97	0.07%	66	0.83%	/Guides/Composting.htm
11	179	0.12%	65	0.82%	/links.php
12	149	0.10%	63	0.79%	/compost.php
13	204	0.14%	54	0.68%	/pubs.php
14	138	0.10%	47	0.59%	/about.php
15	120	0.08%	45	0.57%	/sitemap.php
16	166	0.12%	38	0.48%	/contact.php
17	2528	1.76%	32	0.40%	/search_material_list.php
18	33	0.02%	27	0.34%	/Links.asp
19	72	0.05%	23	0.29%	/quiz.php
20	40	0.03%	22	0.28%	/JunkMail.asp

Top 20 of 61 Total Exit Pages

#	Hits		Visits		URL
1	7962	5.53%	2536	31.88%	/search_co_details.php
2	3942	2.74%	1781	22.39%	/pubs_list.php
3	3434	2.38%	1131	14.22%	/
4	1960	1.36%	576	7.24%	/search_co.php
5	2287	1.59%	445	5.59%	/search_results_co.php
6	2528	1.76%	203	2.55%	/search_material_list.php
7	355	0.25%	189	2.38%	/login.php
8	374	0.26%	154	1.94%	/recycle.php
9	149	0.10%	85	1.07%	/CDR.asp
10	179	0.12%	84	1.06%	/links.php
11	182	0.13%	83	1.04%	/info.php
12	166	0.12%	72	0.91%	/contact.php

13	97	0.07%	66	0.83%	/Guides/Composting.htm
14	204	0.14%	60	0.75%	/pubs.php
15	138	0.10%	56	0.70%	/about.php
16	120	0.08%	53	0.67%	/sitemap.php
17	1738	1.21%	51	0.64%	/search_mat.php
18	149	0.10%	44	0.55%	/compost.php
19	987	0.69%	38	0.48%	/search_results.php
20	50	0.03%	26	0.33%	/Links.php

Top 50 of 2918 Total Sites

#	Hits		Files		KBytes		Visits		Hostname
1	19165	13.31%	19165	13.31%	255213	14.10%	0	0.00%	76.247.186.5
2	15479	10.75%	15479	10.75%	4848	0.27%	1	0.01%	144.183.224.2
3	10374	7.20%	10374	7.21%	68833	3.80%	98	1.23%	130.65.58.132
4	3873	2.69%	3873	2.69%	51570	2.85%	1	0.01%	98.248.44.245
5	2901	2.01%	2901	2.02%	14905	0.82%	40	0.50%	130.65.58.188
6	2689	1.87%	2689	1.87%	15473	0.85%	26	0.33%	130.65.58.110
7	2265	1.57%	2265	1.57%	6998	0.39%	17	0.21%	207.104.22.34
8	1534	1.07%	1491	1.04%	17268	0.95%	21	0.26%	130.65.58.111
9	1468	1.02%	1468	1.02%	60842	3.36%	158	1.98%	72.30.65.24
10	1108	0.77%	1108	0.77%	15035	0.83%	1	0.01%	98.234.70.166
11	1077	0.75%	1077	0.75%	13465	0.74%	190	2.39%	72.30.79.96
12	997	0.69%	997	0.69%	502	0.03%	1	0.01%	67.116.239.88
13	988	0.69%	988	0.69%	4872	0.27%	94	1.18%	208.115.111.250
14	956	0.66%	956	0.66%	28983	1.60%	166	2.08%	74.6.8.102
15	770	0.53%	770	0.53%	35776	1.98%	46	0.58%	74.6.8.93
16	688	0.48%	688	0.48%	31434	1.74%	115	1.44%	72.30.81.157
17	638	0.44%	638	0.44%	8534	0.47%	0	0.00%	24.6.84.80
18	636	0.44%	636	0.44%	12992	0.72%	20	0.25%	66.249.65.235
19	594	0.41%	594	0.41%	2854	0.16%	1	0.01%	12.232.40.66
20	537	0.37%	535	0.37%	12858	0.71%	4	0.05%	94.100.181.241
21	530	0.37%	530	0.37%	2820	0.16%	3	0.04%	69.226.208.201
22	524	0.36%	524	0.36%	6802	0.38%	3	0.04%	209.68.147.236
23	449	0.31%	449	0.31%	722	0.04%	1	0.01%	98.234.250.186
24	362	0.25%	362	0.25%	5269	0.29%	1	0.01%	69.17.49.177
25	362	0.25%	362	0.25%	1349	0.07%	1	0.01%	76.21.111.0
26	339	0.24%	339	0.24%	21206	1.17%	21	0.26%	74.6.22.90
27	336	0.23%	336	0.23%	1552	0.09%	26	0.33%	96.238.220.77
28	333	0.23%	333	0.23%	4254	0.23%	159	2.00%	38.99.13.117
29	318	0.22%	318	0.22%	918	0.05%	2	0.03%	67.180.230.148
30	316	0.22%	316	0.22%	1921	0.11%	4	0.05%	192.150.10.200
31	314	0.22%	314	0.22%	373	0.02%	1	0.01%	32.97.110.62
32	290	0.20%	290	0.20%	2902	0.16%	2	0.03%	75.35.77.7
33	282	0.20%	282	0.20%	5930	0.33%	24	0.30%	72.30.78.222
34	280	0.19%	280	0.19%	728	0.04%	1	0.01%	66.245.9.49

35	279	0.19%	279	0.19%	7395	0.41%	95	1.19%	216.129.119.12
36	277	0.19%	272	0.19%	2747	0.15%	1	0.01%	206.83.86.2
37	273	0.19%	273	0.19%	3707	0.20%	35	0.44%	66.249.71.164
38	261	0.18%	260	0.18%	5015	0.28%	3	0.04%	69.236.100.163
39	248	0.17%	248	0.17%	3172	0.18%	3	0.04%	76.187.171.42
40	242	0.17%	242	0.17%	1418	0.08%	2	0.03%	24.130.215.221
41	238	0.17%	238	0.17%	5472	0.30%	35	0.44%	66.249.66.10
42	237	0.16%	237	0.16%	2154	0.12%	4	0.05%	64.165.34.2
43	227	0.16%	227	0.16%	383	0.02%	1	0.01%	75.17.114.207
44	224	0.16%	224	0.16%	1798	0.10%	6	0.08%	146.74.1.99
45	224	0.16%	224	0.16%	453	0.03%	1	0.01%	162.119.64.118
46	219	0.15%	219	0.15%	2326	0.13%	11	0.14%	24.6.96.47
47	217	0.15%	217	0.15%	6965	0.38%	41	0.51%	74.6.22.183
48	213	0.15%	213	0.15%	3394	0.19%	61	0.77%	204.62.54.203
49	211	0.15%	211	0.15%	1094	0.06%	5	0.06%	146.74.216.98
50	204	0.14%	204	0.14%	1024	0.06%	1	0.01%	68.183.69.173

Top 30 of 2918 Total Sites By KBytes

#	Hits	Files	KBytes	Visits	Hostname				
1	19165	13.31%	19165	13.31%	255213	14.10%	0	0.00%	76.247.186.5
2	10374	7.20%	10374	7.21%	68833	3.80%	98	1.23%	130.65.58.132
3	1468	1.02%	1468	1.02%	60842	3.36%	158	1.98%	72.30.65.24
4	3873	2.69%	3873	2.69%	51570	2.85%	1	0.01%	98.248.44.245
5	770	0.53%	770	0.53%	35776	1.98%	46	0.58%	74.6.8.93
6	688	0.48%	688	0.48%	31434	1.74%	115	1.44%	72.30.81.157
7	188	0.13%	188	0.13%	31280	1.73%	17	0.21%	66.249.65.142
8	956	0.66%	956	0.66%	28983	1.60%	166	2.08%	74.6.8.102
9	339	0.24%	339	0.24%	21206	1.17%	21	0.26%	74.6.22.90
10	1534	1.07%	1491	1.04%	17268	0.95%	21	0.26%	130.65.58.111
11	2689	1.87%	2689	1.87%	15473	0.85%	26	0.33%	130.65.58.110
12	1108	0.77%	1108	0.77%	15035	0.83%	1	0.01%	98.234.70.166
13	2901	2.01%	2901	2.02%	14905	0.82%	40	0.50%	130.65.58.188
14	1077	0.75%	1077	0.75%	13465	0.74%	190	2.39%	72.30.79.96
15	636	0.44%	636	0.44%	12992	0.72%	20	0.25%	66.249.65.235
16	537	0.37%	535	0.37%	12858	0.71%	4	0.05%	94.100.181.241
17	146	0.10%	146	0.10%	10647	0.59%	49	0.62%	65.55.232.29
18	114	0.08%	114	0.08%	10218	0.56%	28	0.35%	65.55.104.170
19	129	0.09%	129	0.09%	10198	0.56%	11	0.14%	72.30.142.252
20	638	0.44%	638	0.44%	8534	0.47%	0	0.00%	24.6.84.80
21	279	0.19%	279	0.19%	7395	0.41%	95	1.19%	216.129.119.12
22	194	0.13%	194	0.13%	7207	0.40%	5	0.06%	24.4.250.199
23	2265	1.57%	2265	1.57%	6998	0.39%	17	0.21%	207.104.22.34
24	217	0.15%	217	0.15%	6965	0.38%	41	0.51%	74.6.22.183
25	524	0.36%	524	0.36%	6802	0.38%	3	0.04%	209.68.147.236
26	12	0.01%	12	0.01%	6215	0.34%	0	0.00%	66.235.124.56

27	282	0.20%	282	0.20%	5930	0.33%	24	0.30%	72.30.78.222
28	21	0.01%	21	0.01%	5779	0.32%	14	0.18%	65.55.106.162
29	238	0.17%	238	0.17%	5472	0.30%	35	0.44%	66.249.66.10
30	362	0.25%	362	0.25%	5269	0.29%	1	0.01%	69.17.49.177

Top 100 of 300 Total Referrers

#	Hits	Referrer
1	38519 26.75%	- (Direct Request)
2	794 0.55%	Google
3	399 0.28%	http://search.live.com/results.aspx
4	129 0.09%	http://www.sjrecycles.org/residents/special_stuff.asp
5	128 0.09%	Yahoo!
6	75 0.05%	http://www.sanjoseca.gov/esd/water-pollution-prevention/plcautofluids.htm
7	68 0.05%	http://www.sccgov.org/portal/jsp_includes/leaving_county_site_disclaimer.jsp
8	56 0.04%	http://santaclaraca.gov/services/redirect.aspx
9	51 0.04%	http://www.sjrecycles.org/business/recyclers-haulers.asp
10	49 0.03%	http://www.sjrecycles.org/business/start-recycling.asp
11	49 0.03%	http://www.sjrecycles.org/residents/universal-waste.asp
12	45 0.03%	http://www.bing.com/search
13	33 0.02%	http://www.savesfbay.org/site/pp.asp
14	30 0.02%	http://www.reducewaste.org/portal/jsp_includes/leaving_county_site_disclaimer.jsp
15	27 0.02%	http://issaic-stage.saic.com/eemg/sustainability/resources.html
16	20 0.01%	http://www.gomilpitas.com/garden.htm
17	19 0.01%	http://127.0.0.1:4664/preview
18	19 0.01%	http://www.sjsufoundation.org/sjsuf-news-info/case-studies.htm
19	19 0.01%	http://recyclestuff.readyhosting.com/stats/www.seventyfour.com/
20	18 0.01%	http://74.125.155.132/search
21	15 0.01%	http://recycling.stanford.edu/recycling/caq_reuse.html
22	15 0.01%	http://sunnyvale.ca.gov/Departments/Public+Works/Solid+Waste+and+Recycling/Recycling+A+to+Z/
23	14 0.01%	http://www.losgatosca.gov/index.aspx
24	13 0.01%	http://westvalleyrecycles.com/serviceareas/links.html
25	13 0.01%	http://www.sanjoseca.gov/ESD/water-pollution-prevention/plcautofluids.htm
26	13 0.01%	http://www.town.los-gatos.ca.us/index.aspx
27	13 0.01%	http://www.yelp.com/topic/san-jose-where-can-i-recycle-dump-old-computer-stuff
28	12 0.01%	http://www.epa.gov/epawaste/hazard/wastetypes/universal/lamps/where/region9.htm
29	12 0.01%	http://www.recycleworks.org/government/hotlines.html
30	11 0.01%	AOL
31	11 0.01%	http://www.cupertino.org/index.aspx
32	10 0.01%	http://www.clutterfreeservices.com/resources.html
33	9 0.01%	http://www.colehardware.com/recycle.htm
34	7 0.00%	http://www.ourearth.org/recycling/directory.aspx
35	7 0.00%	http://www.sjlibrary.org/research/web/iguide_subjectList.htm
36	6 0.00%	http://www.bdbrandprotect.com/
37	6 0.00%	http://www.foothilldisposal.com/
38	6 0.00%	http://www.sanjoseca.gov/esd/contacts.asp

39	5	0.00%	http://image.youdao.com/imagesa
40	5	0.00%	http://www.stanford.edu/dept/rde/shs/sustain.htm
41	4	0.00%	http://recycling.stanford.edu/5r/index.html
42	4	0.00%	http://www.epa.gov/waste/hazard/wastetypes/universal/lamps/where/region9.htm
43	4	0.00%	http://www.exalead.com/
44	4	0.00%	http://www.greenteam.com/links.html
45	4	0.00%	http://www.mercurynews.com/news/ci_11400056
46	4	0.00%	http://www.santaclaracountylib.org/database/subjects/green.html
47	4	0.00%	http://www.sjsu.edu/depts/EnvStudies/syllabi/index.htm
48	4	0.00%	http://www.sjsu.edu/siteindex/
49	3	0.00%	http://nicevideo15.com/view/1/1401/0
50	3	0.00%	http://sunnyvale.ca.gov/Departments/Public+Works/Solid+Waste+and+Recycling/Recycling+A+to+Z/t+thru+y.htm
51	3	0.00%	http://www.cawrecycles.org/living_green/where_to_recycle/county_list
52	3	0.00%	http://www.foothilldisposal.com/index.htm
53	3	0.00%	http://www.sjsu.edu/depts/EnvStudies/
54	3	0.00%	http://www.sjsu.edu/facilities/recycling/info/index.shtml
55	3	0.00%	http://www.southvalleydisposal.com/donations.php
56	3	0.00%	http://www.town.los-gatos.ca.us/FAQ.aspx
57	3	0.00%	http://www.whois.sc/
58	3	0.00%	http://www.z-best.com/links.html
59	2	0.00%	Ask Jeeves
60	2	0.00%	DELBY+FILSECLAB+FIREWALL+WWW.FILSECLAB.COM
61	2	0.00%	http://by102w.bay102.mail.live.com/mail/InboxLight.aspx
62	2	0.00%	http://recycling.stanford.edu/recycling/caq_misc.html
63	2	0.00%	http://search.netzero.net/search
64	2	0.00%	http://spider.acont.de/
65	2	0.00%	http://sunnyvale.ca.gov/Departments/Library/Resource+Guide+-+Q+R.htm
66	2	0.00%	http://www.ci.mtnview.ca.us/city_hall/public_works/solid_waste_and_recycling/garbage_schedule/default.asp
67	2	0.00%	http://www.epa.gov/osw/hazard/wastetypes/universal/lamps/where/region9.htm
68	2	0.00%	http://www.gomilpitas.com/recycle.htm
69	2	0.00%	http://www.greenbiz.ca.gov/pdfs/GreenGazette_Vol_6.pdf
70	2	0.00%	http://www.mercurynews.com/greenenergy/ci_11400056
71	2	0.00%	http://www.metager.de/meta/cgi-bin/meta.ger1
72	2	0.00%	http://www.sjsu.edu/depts/EnvStudies/beyond-class/index.htm
73	2	0.00%	http://www.sjsu.edu/gradstudies/oru/
74	2	0.00%	http://www.stanford.edu/dept/rde/cgi-bin/sh/joomla/index.php
75	1	0.00%	ALToolBar
76	1	0.00%	Altavista
77	1	0.00%	http://66.163.168.225/babelfish/translate_url_content
78	1	0.00%	http://74.125.95.132/search
79	1	0.00%	http://capitalcityweekly.com/stories/042507/community_20070425006.shtml
80	1	0.00%	http://countries.askpeter.info/gosearch.php
81	1	0.00%	http://cupertino.org/index.aspx
82	1	0.00%	http://delicious.com/esoren/recycling
83	1	0.00%	http://deoed.sccgov.org/portal/jsp_includes/leaving_county_site_disclaimer.jsp
84	1	0.00%	http://dev.sjsu.edu/fdo/operations/recycling/info/

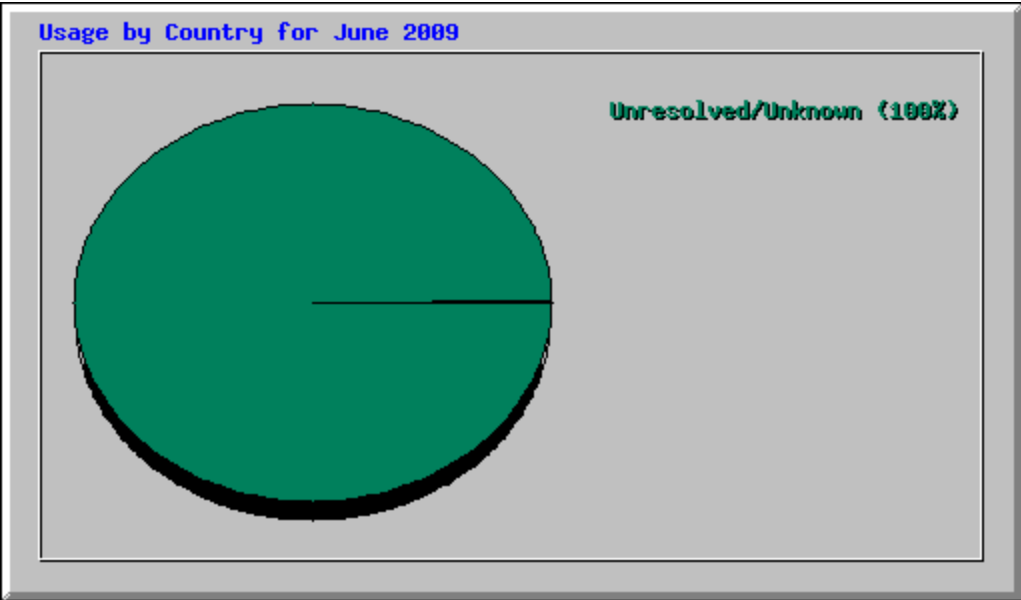
85	1	0.00%	http://intra/DMS/home/content/QLS/
86	1	0.00%	http://kennard/NR/exeres/56D5DB4A-56E4-4D9C-A365-101E9496AE85.htm
87	1	0.00%	http://kvetch.indiebride.com/index.php
88	1	0.00%	http://pipl.com/search/
89	1	0.00%	http://recycling.stanford.edu/recycling/caq_e-waste.html
90	1	0.00%	http://recycling.stanford.edu/recycling/caq_service.html
91	1	0.00%	http://sanjoseca.gov/esd/contacts.asp
92	1	0.00%	http://sanjoseca.gov/esd/schools/schools_websites.htm
93	1	0.00%	http://search.comcast.net/
94	1	0.00%	http://search.comcast.net/search
95	1	0.00%	http://search.earthlink.net/search/image
96	1	0.00%	http://search.myway.com/search/AJmain.jhtml
97	1	0.00%	http://sjdistrict1.com/links.html
98	1	0.00%	http://stage.southvalleydisposal.com/donations.php
99	1	0.00%	http://sunnyvale.ca.gov/Departments/Public+Works/Solid+Waste+and+Recycling/Recycling+A+to+Z/home.htm
100	1	0.00%	http://sunnyvale.ca.gov/Departments/Public+Works/Solid+Waste+and+Recycling/Web+Links.htm

Top 30 of 269 Total Search Strings			
#	Hits		Search String
1	51	9.01%	santa clara county recycling
2	30	5.30%	recyclestuff.org
3	24	4.24%	www.recyclestuff.org
4	16	2.83%	recycle stuff
5	16	2.83%	santa clara county recycle
6	11	1.94%	recycling santa clara county
7	6	1.06%	center for the development of recycling
8	6	1.06%	co-
9	6	1.06%	recycling center alum rock story rd san jose
10	6	1.06%	santa clara recycling
11	5	0.88%	c-
12	5	0.88%	http://www.recyclestuff.org_
13	5	0.88%	recycle wood santa clara county
14	5	0.88%	recycling santa clara ca
15	5	0.88%	san jose recycle center alma blvd
16	5	0.88%	santa clara county electronic recycling
17	5	0.88%	used doors
18	4	0.71%	cdr san jose state
19	4	0.71%	cdr sjsu
20	4	0.71%	recycling cebters 95050
21	4	0.71%	recycle santa clara county
22	4	0.71%	recycle stuff.org
23	4	0.71%	recycling center 95070
24	4	0.71%	recycling santa clara
25	4	0.71%	san clara recycler centers
26	4	0.71%	santa clara county recycling center

27	3	0.53%	-
28	3	0.53%	2247 ringwood 95131
29	3	0.53%	cdr san jose
30	3	0.53%	cdr sjsju

Top 30 of 155 Total User Agents

#	Hits		User Agent
1	44681	31.02%	Mozilla/5.0
2	44681	31.02%	Netscape 6 compatible
3	36105	25.07%	+MSIE+7.0
4	19492	13.53%	Safari5528.16+CFNetwork/422.15.2+Darwin/9.6.0+(i386)+(MacBook
5	15345	10.65%	+MSIE+6.0
6	8788	6.10%	+MSIE+8.0
7	6116	4.25%	+Yahoo!+Slurp/3.0
8	2866	1.99%	msnbot/1.1+(+http://search.msn.com/msnbot.htm)"
9	2446	1.70%	msnbot/2.0b+(+http://search.msn.com/msnbot.htm)"
10	2032	1.41%	+Googlebot/2.1
11	988	0.69%	+DotBot/1.1
12	549	0.38%	msnbot-media/1.1+(+http://search.msn.com/msnbot.htm)"
13	537	0.37%	Mail.Ru/1.0"
14	328	0.23%	+Charlotte/1.1
15	300	0.21%	Opera
16	281	0.20%	+GoogleToolbar+6.1
17	277	0.19%	NextGenSearchBot+1+(for+information+visit+http://www.zoominfo
18	254	0.18%	Opera/9.6
19	182	0.13%	+Yahoo!+Slurp
20	167	0.12%	Microsoft+Data+Access+Internet+Publishing+Provider+Protocol+D
21	155	0.11%	++MSIE+6.0
22	115	0.08%	semanticdiscovery/2.0(http://www.semanticdiscovery.com/robot.
23	106	0.07%	+Ask+Jeeves/Teoma
24	105	0.07%	Knight/0.2+(Zook+Knight;+http://knight.zook.in/;+knight@zook.
25	99	0.07%	+ScoutJet
26	95	0.07%)"
27	87	0.06%	renlifangbot/1.0+(+http://search.msn.com/msnbot.htm)"
28	85	0.06%	+MS+FrontPage+6.0
29	85	0.06%	MSFrontPage/6.0"
30	83	0.06%	ia_archiver+(+http://www.alexa.com/site/help/webmasters;+craw



Top 1 of 1 Total Countries

#	Hits	Files	KBytes	Country
1	144018	143939	1810404	Unresolved/Unknown