



Emergency Medical Services Agency Prehospital Care Manual **Policy 111**

EMS QUALITY ASSURANCE AND IMPROVEMENT PROGRAM

Effective Date January 22, 2007
Replaces Policy 104

Resources

Health and Safety Code, Division 2.5 Sections 1797.204, 1798

I. Purpose

To identify primary responsibilities of all participants in the Santa Clara County EMS Quality Improvement Program (EMS-QIP) and to ensure optimal quality of care for all patients who access the EMS system.

II. Definition

EMS Quality Improvement Program: An integrated, multidisciplinary, program that focuses on system improvement. Methods of evaluation are composed of structure, process and outcome measurements.

III. Requirements

- A. All Prehospital care providers in the Santa Clara County EMS system will participate in the EMS-QIP.
- B. EMS-QIP indicators will be compliant with Title XXII, Division 9 Chapter 12 and modeled after the State of California Emergency Medical Services Authority (EMSA) Publication # 164, Emergency Medical Services System Quality Improvement Program Model Guidelines.
- C. The oversight for EMS-QIP will be the responsibility of the EMS Medical Director with advice from the Prehospital Audit Committee (PAC).
- D. All Prehospital provider agencies shall complete and review QI Indicators on a monthly basis, and submit a report of their findings to the Santa Clara County EMS Agency. All data from the EMS-

QIP indicators will be maintained by the Santa Clara County EMS Agency.

- E. Each prehospital provider agency shall submit an annual report of quality improvement activities to the Santa Clara County EMS Agency.
- F. The Santa Clara County EMS Agency will provide an annual report of all quality improvement activities to the California EMS Authority.