



November 4, 2008

Fire Service *Open Forum*

To: Fire Service EMS Field Providers (non-management)

From: Josh Davies 
Section Manager

Subject: Fire Service EMS Field Providers: Future Search Open Forum –
911 Ambulance Service Provision

The County is in the process of introducing and implementing a “future search” process that will begin in November 2008 and continue through vendor selection by June 30, 2010. This fifteen-month process will include participation from all interested EMS System Stakeholders; will be comprehensive, diverse, and far reaching. In an effort to be sure to include participation by those responsible for responding to EMS calls, the Santa Clara County EMS Agency and the EMS Section of the Santa Clara County Fire Chiefs Association has scheduled three opportunities for fire service field providers to share their thoughts and opinions.

November 18, 2008 (0830-1030 hours)

Mountain View Fire Department
Administration
1000 Villa Street, Mountain View

November 25, 2008 (0830-1030 hours)

San Jose Fire Department
Classroom #1
255 South Montgomery, San Jose

December 2, 2008 (0830-1030 hours)

Gilroy Fire Department
7070 Chestnut Street, Gilroy

These forums have been scheduled to specifically seek input from fire service EMS field-level providers (not managers, chiefs and/or directors). The target audience includes line personnel, EMTs and paramedics, and first line supervisors. It is our intention to provide an open and uninhibited environment that will facilitate honest communication related to our EMS System. The input from those charged with delivering critical prehospital care services is essential in our development of a sound Emergency Medical Services System.

Input received from this forum will be used during the development of Request for Proposals (RFP) for an Exclusive Operating Area ambulance provider and for the development of an EMS System Work Plan/Future Search.

Your input will be requested in the following areas:

- Provider roles and responsibilities related to EMS response.
- Key strengths of the current service delivery model.
- Key areas for improvement in the current service delivery model.
- Access to adequate communication with stakeholder groups, etc.
- Ambulance and equipment appropriateness.
- What would you change/what would you keep the same?
- Open Forum and Discussion

In conclusion, every Santa Clara County EMS System Stakeholder has the opportunity to play a key role in the development and vision of our Emergency Medical Services System. Your attendance and direct interaction will greatly assist us in understanding your key concerns, issues, and desired system enhancements. If you are unable to attend this forum and wish to provide feedback, please feel free to email comments or suggestions to josh.davies@hhs.sccgov.org or by standard mail to the address provided.