

County of Santa Clara

Emergency Medical Services Agency


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MEMORANDUM

December 17, 2007

To: Santa Clara County EMS System Stakeholders

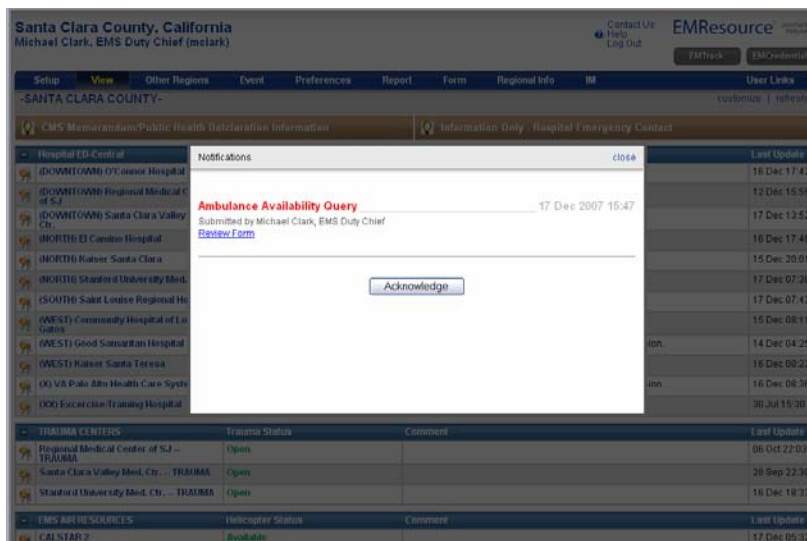
From: Michael Clark 
EMS Training and Operations Coordinator

Subject: Recent Changes in the EMResource Web Based Software

By now you have probably seen the new user interface for the EMS system web based diversion tracking software entitled EMResource. The new version was launched in the early morning of December 12th, 2007. Although the appearance is new, the main functionality is the same.

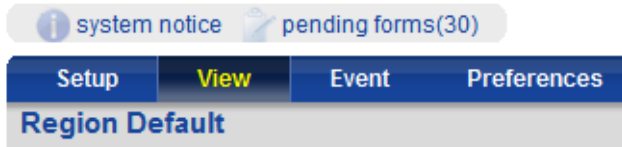
Below is a listing of the main changes in the EMResource software, version 3:

- 1) **Pop ups:** The way in which pop ups are being handled in version 3 is better. Instead of having a typical separate pop up window, the programming was changed to have the alert message appear in the same window as the main items. This is called a “thick box”. This allows for the alert messages to be more prominent and will keep the messages from being hidden behind other windows (known as a pop under).

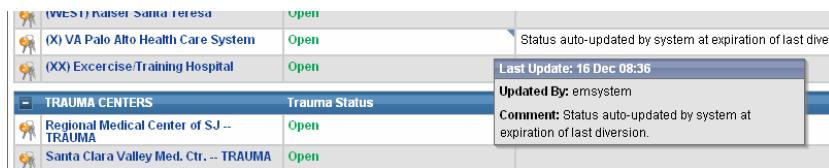


Hospital	Status	Last Update
Hospital ED-Central	Notifications	18 Dec 17:42
(DOWNTOWN) O'Connell Hospital		12 Dec 15:58
(DOWNTOWN) Regional Medical C of S.J.		17 Dec 13:52
(DOWNTOWN) Santa Clara Valley CH		16 Dec 17:48
(NORTH) El Camino Hospital		15 Dec 20:01
(NORTH) Kaiser Santa Clara		17 Dec 07:38
(NORTH) Stanford University Med.		17 Dec 07:43
(SOUTH) Saint Louise Regional Ho		15 Dec 08:11
(WEST) Community Hospital of La Grana		14 Dec 04:25
(WEST) Good Samaritan Hospital		16 Dec 09:23
(WEST) Kaiser Santa Teresa		16 Dec 08:36
(O.V.S) Palo Alto Health Care System		30 Jul 15:30
DOO Escort case Training Hospital		

- 2) **Notifications:** System notifications, pending forms notifications, and lost-Internet connection notifications display as pulsating icons on the left just above the dark blue menu bar and below the user name.



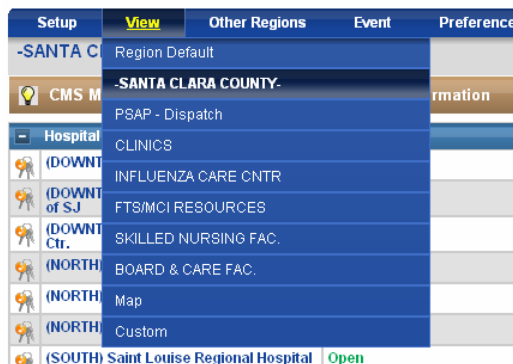
- 3) **Status Comments:** If there is a comment or reason associated with a diversion status, a triangle icon displays in the upper right corner of the status field.



- 4) **User Links:** The EMTrack and Ambulance Availability links have been moved. You may now find these and any future items under the “User Links” text located on the upper right corner of the site. As you mouse over the link, a dropdown will appear with all of the user links and icons showing.



- 5) **“Mouse Over” Navigation:** In version 3, most of the navigational main menu items are enabled so that the associated sub menu dropdowns appear once the mouse is hovering over the item. There is no need to click your mouse to see the selections.



The EMSystem Reference Guide is currently being updated to reflect these changes. Once completed, this updated guide will be made available on the EMS Agency website, EMResource, and electronic versions mailed to all stakeholders.

I would like to thank all of our stakeholders for their support in the utilization of the EMResource program.