

Emergency Medical Services Agency

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Public Health Department

Santa Clara Valley Health & Hospital System



December 7, 2009

To: Santa Clara County EMS System Stakeholder
Santa Clara County Acute Care Hospitals

From: John Blain, EMS Specialist

A handwritten signature in black ink, appearing to read "John Blain".

Copy: Josh Davies, Interim EMS Division Manager

Subject: Royal Ambulance

Beginning of December 9, 2009, Royal Ambulance will begin operations in Santa Clara County. They have successfully completed the County's Health & Welfare Code permitting processes and are approved to provide basic life support and critical care transport by nurse interfacility ambulance services. Their company can be reached by the following means:

Contact information:

Royal Ambulance Service
14676 Doolittle Drive, San Leandro, CA 94577

Phone: 510.568.6161

Phone: 888.510.3687

Web: www.royalambulance.com

Key Personnel:

Steve Grau, President

John Erik Henry, Director of Operations

Joseph Loew, Communications Center Manager

We welcome them to our system and wish them success. If you should have any questions, please contact me at the john.blain@hhs.sccgov.org or at 408.792.1343.