

Santa Clara County EMS Agency

Project Work Plan (February 2011 – December 2011)

Updated April 18, 2011 (P Indicates Priority Agency Project)

Description	Components	Status
<p>(P) Emergency Medical Services Data System Implementation (Multi-Year Project)</p>	<ul style="list-style-type: none"> • Issue RFP Spring 2011 • Leverage Ambulance Contract PCR systems 	<p><i>Adjusted but On Schedule ~ Delay to synchronize with 911 contract implementation.</i></p>
<p>(P) Exclusive Operating Area Vendor Implementation Process</p>	<ul style="list-style-type: none"> • Implementation of all components of County 911 EOA Ambulance Agreement 	<p><i>On Schedule</i></p>
<p>(P) Develop and Implement Paramedic Receiving Facility Agreements</p>	<ul style="list-style-type: none"> • Develop paramedic receiving facility agreements to include data, liaison functions, patient dispositions, etc. • Convene Agreement Workgroup 	<p><i>On Schedule</i></p>
<p>EMS Plan Revision</p>	<ul style="list-style-type: none"> • All staff to add detail to evaluation components • To Board in June annually. • To State in August annually. 	<p><i>On Schedule</i></p>
<p>Multiple Patient Management Plan Update</p>	<ul style="list-style-type: none"> • Revise to include CD-MOM Components • Implement Stakeholder Recommendations 	<p><i>On Schedule – Pending approval of HPP contractor.</i></p>
<p>(P) Revise Private Ambulance Service Provider Contracts</p>	<ul style="list-style-type: none"> • Revise private ambulance provider agreements to match EOA contracts • Counsel Review • Set for BOS in June 	<p><i>On Schedule</i></p>

Regional Disaster Medical Health Specialist Program	<ul style="list-style-type: none"> • Execute Agreement • Receive Funding/Start Position • Take Over Operations (Tent by Summer '11) 	COMPLETED – PROJECT TERMINATED
Emergency Medical Dispatch Initiatives	<ul style="list-style-type: none"> • Revise and implement EMD Policy • Implement EMD Education Program • Compile and publish Countywide EMD Data 	<i>Pending</i>
Base Hospital (2 Year Project)	<ul style="list-style-type: none"> • Review service delivery options. • Revise and implement MOU as necessary • Establish funding mechanism. 	Not Assigned –defer to FY11 <i>Pending</i>
Allied Healthcare Facilities Work Group	<ul style="list-style-type: none"> • Emergency Planning Initiatives • Training Opportunities • Exercise Opportunities 	<i>On Schedule</i>
Communications	<ul style="list-style-type: none"> • 700 MHz Transition Project • MDT/Remote Access • GPS Improvements • Complete Fire/Mutual Aid Programming 	<i>On Schedule</i>
Physician Field Response Operations	<ul style="list-style-type: none"> • Operations Plan • Equipment and Supply • Policy Implementation & Training • Implement Fall 2010 	<i>Delayed as of 2/2011 – Finalize in May for release.</i>
Conference/EMS Week	<ul style="list-style-type: none"> • Third Annual Santa Clara County EMS Conference Planning (May 2011) 	PROJECT COMPLETED – No Conference in 2011. Return in 2012.
Field Treatment Sites	<ul style="list-style-type: none"> • Exercise • Training • Maintenance 	<i>On Schedule – Pending approval of HPP contractor.</i>

Hospital Diversion Project	<ul style="list-style-type: none"> • Review Policy • Develop Strategy • Update letter to be released April/May 2011 	<i>Pending</i>
Prehospital Care Manual Update	<ul style="list-style-type: none"> • Routine review and revision of policies as appropriate. 	<i>On Schedule</i>
Mutual Aid Agreements (2 Year Project)	<ul style="list-style-type: none"> • Auto/Mutual Aid Agreements with San Mateo, Alameda, Santa Cruz, Monterey, and San Benito Counties. 	<i>On Schedule</i>
Transfer of Care Policy	<ul style="list-style-type: none"> • Revise • Implement changes by Summer 2011 	<i>On Schedule</i>
Ⓟ 911 EMS System/First Responder Service Agreements	<ul style="list-style-type: none"> • Develop • Implement early 2011 • Effective by July 1, 2011 	<i>On Schedule</i>
County Communications 911 MOU	<ul style="list-style-type: none"> • Develop • Implement end of 2010/early 2011 – Push to FY12 	<i>Pending</i>
Hospital Internal Disaster/Black Policy	<ul style="list-style-type: none"> • Develop • Implement by Summer 2011, Push to FY12 	<i>Pending</i>
Ambulance Ordinance Code & Permit Regulations	<ul style="list-style-type: none"> • Update • Implement by July 1, 2011 	<i>On Schedule</i>
Ⓟ Treat/Release/AMA/Consent for Care Policy Revision	<ul style="list-style-type: none"> • Revise Refusal of Service policy. 	<i>On Schedule</i>