

Santa Clara County EMS Agency Work Plan (July 2009 – June 2010)

Revised July 1, 2009 (P Indicates Priority Agency Project)

Description	Components	Lead Staff
(P) Emergency Medical Services Data System Implementation (Multi-Year Project)	<ul style="list-style-type: none"> • Complete Selection of Data Solution. • Implement Phase 2 of the EMS System Data Project • Complete Trauma Registry Implementation/State Data Share Pilot 	Marcotte/Faford
(P) Exclusive Operating Area Vendor Selection Process (Multi-Year Project)	<ul style="list-style-type: none"> • Develop and implement EOA Ambulance Provider Agreement. 	Blain
Develop and Implement Paramedic Receiving Facility Agreements	<ul style="list-style-type: none"> • Develop paramedic receiving facility agreements to include data, liaison functions, patient dispositions, etc. • Develop appropriate fee structure. 	Not Assigned – May defer to FY11
(P) EMS Plan Revision	<ul style="list-style-type: none"> • All staff to add detail to evaluation components. • Due to State by April 2010 	Natividad
Countywide EMS Training & Education Plan	<ul style="list-style-type: none"> • Implement • Revise • Coordinate 	EMS Specialist
Medical Volunteers for Disaster Response	<ul style="list-style-type: none"> • Recruitment • Training & Exercise • Deployment Missions 	EMS Specialist
Medical Health Branch Plan	<ul style="list-style-type: none"> • Assist in the revision of the Medical Health Branch Plan 	Davies

Multiple Patient Management Plan Update	<ul style="list-style-type: none"> • Revise to include CD-MOM Components • Implement Stakeholder Recommendations 	EMS Specialist
Paramedic Accreditation Examination / Annual Assessment	<ul style="list-style-type: none"> • Revise and Implement Annual Paramedic Assessment 	Muehlenberg
Trauma Center Verification	<ul style="list-style-type: none"> • February ACS Site Visits 	Faford
EMT2010 Initiative	<ul style="list-style-type: none"> • Prepare for the implementation of regulations revision for July 2010. • Conduct Investigation/Bill of Rights Training 	Muehlenberg/Blain
Recruitment and Hiring	<ul style="list-style-type: none"> • Hire EMS Medical Director • Hire EMS Specialist • Hire EMS Contractors 	Davies
Ⓟ Emergency Medical Dispatch Initiatives	<ul style="list-style-type: none"> • Revise and implement EMD Policy • Implement EMD Education Program • Compile and publish Countywide EMD Data 	EMS Specialist/Medical Director
Website	<ul style="list-style-type: none"> • Revise EMS Agency Website • Implement Form-Fills • Implement Partner Log-Ins 	Not Assigned – May defer to FY11
EMS System Newsletter/Lessons Learned Program	<ul style="list-style-type: none"> • Implement Quarterly EMS System Newsletter • Coordinate with Existing Lessons Learned publication. 	EMS Fellow
Ⓟ EMS Quality Improvement Program	<ul style="list-style-type: none"> • Implement Phase 2 of the EQUIP 	Marcotte

EMS Update Program	<ul style="list-style-type: none"> • Conduct the Annual EMS Update Train-the-Trainer Program (September 2009) 	Blain
Ⓟ Infrequently Used Skills Program	<ul style="list-style-type: none"> • Implement a Countywide Infrequently Used Skills Program by January 2010. 	Ghilarducci/Fellow
ALS/BLS Ambulance Service Contracts	<ul style="list-style-type: none"> • Revise and implement service provider agreements by May 2010. 	Blain
Base Hospital (2 Year Project)	<ul style="list-style-type: none"> • Review service delivery options. • Revise and implement MOU as necessary • Establish funding mechanism. 	Not Assigned – May defer to FY11
Allied Healthcare Facilities Work Group	<ul style="list-style-type: none"> • Emergency Planning Initiatives • Training Opportunities • Exercise Opportunities 	Muehlenberg
Hospital Cooperative Assistance Agreements	<ul style="list-style-type: none"> • Coordinate revision with Hospital Council • Train & Exercise • Implement 	Davies
Communications	<ul style="list-style-type: none"> • 700 MHz Transition Project • MDT/Remote Access • GPS Improvements • Complete Fire/Mutual Aid Programming 	Blain
Physician Field Response Operations	<ul style="list-style-type: none"> • Operations Plan • Equipment and Supply • Policy Implementation & Training 	EMS Specialist
Conference/EMS Week	<ul style="list-style-type: none"> • Second Annual EMS Conference and BBQ – May 2010 	Marcotte

Field Treatment Sites	<ul style="list-style-type: none"> • Exercise • Training • Maintenance 	HPP Coordinator
Hospital Diversion Project	<ul style="list-style-type: none"> • Implement Fall 2009 Santa Clara County Hospital Diversion Workshop (Best Practices Exploration) with the Hospital Council. 	Davies
State Homeland Security Grant Program		Davis
Hospital Preparedness Program Grant	<ul style="list-style-type: none"> • Disaster Medical Operations Standards Project. • Partnership Coordinator 	Contractor (s)
Bay Area Urban Area Security Initiative (UASI)	<ul style="list-style-type: none"> • Special Assignment – Regional Medical/Health Planning 	Michael Clark (on-loan to UASI)
Prehospital Care Manual Update	<ul style="list-style-type: none"> • Review and revise policies as appropriate. 	Blain (All)
Mutual Aid Agreements (2 Year Project)	<ul style="list-style-type: none"> • Auto/Mutual Aid Agreements with San Mateo, Alameda, Santa Cruz, Monterey, and San Benito Counties. 	Not Assigned – May defer to FY11
EMS Committee Modifications	<ul style="list-style-type: none"> • Review and revise Bylaws • Review and revise membership • Coordinate activities with other stakeholder groups. 	Davies
Optional Paramedic Scope of Practice Additions	<ul style="list-style-type: none"> • Smoke inhalation pharmaceuticals. 	Ghilarducci/Medical Director

Ⓟ Treat/Release/AMA/Consent for Care Policy Revision	<ul style="list-style-type: none">• Revise Refusal of Service policy.	Ghilarducci
Ⓟ DEOC Build/Site Move/Training		Blain