

**FIRST AMENDMENT TO THE AGREEMENT
BETWEEN THE COUNTY OF SANTA CLARA AND
AMERICAN MEDICAL RESPONSE-WEST FOR PRE-HOSPITAL
EMERGENCY MEDICAL CARE AND TRANSPORTATION SERVICES**

BACKGROUND

The County of Santa Clara ("County") and American Medical Response-West ("Contractor") entered into an agreement effective October 1, 2001 ("Agreement"), under which Contractor provides pre-hospital emergency medical care and transportation services. Exhibits D and D1 of the Agreement define those areas which are considered "hard to serve" for purposes of response time standards and performance penalties. County and Contractor wish to amend the Agreement to redefine these areas.

THE AMENDMENT

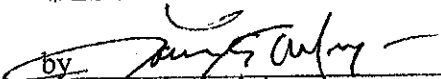
1. The parties amend the Agreement as follows:
 - (A) Exhibits D and D1 regarding hard to serve areas are modified to read as shown on attached Exhibits D (Revised) and D1 (Revised), which are attached and incorporated into this amendment.
2. All other terms and conditions of the Agreement will remain the same.
3. This amendment is effective beginning March 11, 2003.

Signed:

COUNTY OF SANTA CLARA

AMERICAN MEDICAL RESPONSE -
WEST

by _____ date _____
Blanca Alvarado
Chairperson, Board of Supervisors

by  _____ date 2/10/03
Louis K. Meyer
CEO, Northern Pacific Region

ATTEST:

Phyllis A. Perez
Clerk of the Board of Supervisors

Approved as to Form and Legality:

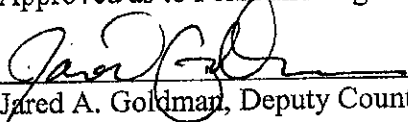
 _____ date 1/29/03
Jared A. Goldman, Deputy County Counsel

Exhibit D

AMR Santa Clara County Hard to Serve Areas

(As revised 10/8/02)

1. All areas of Santa Clara County included in the 2002 Edition of the Thomas Guide for California that are within the following Detail Pages:

775-779, 795-799, 816-820, 836-840, 850, 857-860, 877-879, 897-900, 914, 915, 918-922, 934, 935, 939-942, 955, 959-962, 975, 981, 982, 1001 and 1002

2. Those areas of the county identified within the following Detail Pages.

- | | |
|-----|---|
| 794 | All areas within grids J1 -J4 |
| 814 | All areas within grids H1- J1; J2 |
| 815 | All areas within grids A1-J1; B2-J2; C4-J4; E-J, 1-7 |
| 831 | Rancho San Antonio Park, all areas within the park <i>except</i> those areas within grids G5, G6, H6 and H7 |
| 851 | All areas within grids A-F, 1-7; G6-7; J5 |
| 852 | Fremont Older Open Space, <i>except</i> B6 |
| 856 | All areas within all grids <i>except</i> grids A5-7 |
| 871 | All areas within grids A-F, 1-7; G-J, 5-7 |
| 872 | All areas within grids A-D, 5-7; E-F, 6-7 |
| 876 | All areas within grids E-J, 1-7 |
| 892 | All areas within grids A-G, 1-7 |
| 893 | All areas within grids A-J, 3-7 |
| 894 | Almaden Quicksilver County Park, Grids A-B, 3-7; C-D, 4-7; E-F, 5-7; G-J, 6-7 |

Exhibit D

AMR Santa Clara County Hard to Serve Areas

(As revised 10/8/02)

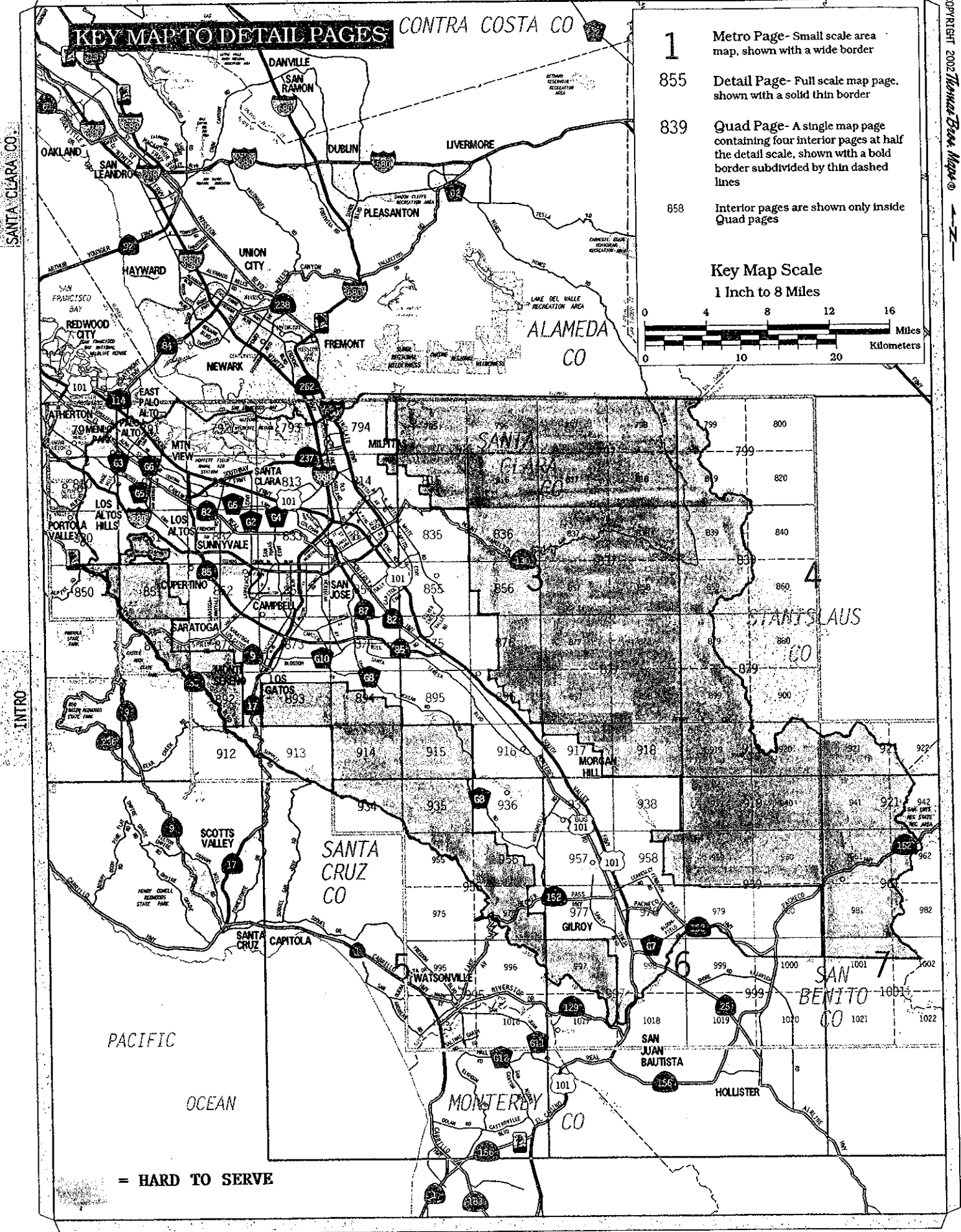
- 896 All areas within grids C1, D1-2; E1-3; F1-4; G1-5; H1-6; J1-7
- 917 All areas within grids A1-J1; F2-J2; G3-J3; J5; J6; J7
- 938 All areas within grids C-J, 1-4; D-J, 5-7
- 956 All areas within grids A-C, 1-7; D2-7; E-F, 3-7; G4-7
- 958 All areas within grids G-J1; H2-6; J1-7
- 976 All areas within grids A-G, 1-7; H-J, 5-7
- 980 All areas 0.25 miles either side of State Hwy 152
- 997 All areas within *except* grid J1-2.

KEY MAP TO DETAIL PAGES

CONTRA COSTA CO

- 1** Metro Page- Small scale area map, shown with a wide border
- 855** Detail Page- Full scale map page, shown with a solid thin border
- 839** Quad Page- A single map page containing four interior pages at half the detail scale, shown with a bold border subdivided by thin dashed lines
- 858** Interior pages are shown only inside Quad pages

Key Map Scale
1 Inch = 8 Miles



= HARD TO SERVE