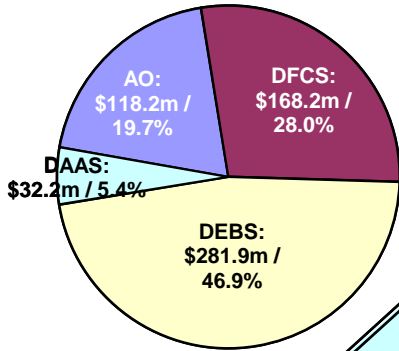
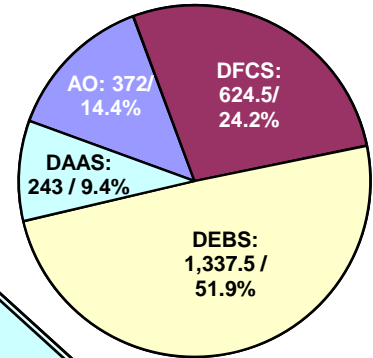




FY2011 Fact Sheet



Total Budget Allocation \$600.6M



Total Staff Allocation 2,577

Social Services Agency

- Provides protective services to an average of 414 elder and dependent adults per month;
- Provides In-Home Supportive Services to an average of 17,220 frail or disabled adults per month;
 - Served 1.2 million meals to senior citizens;
 - Provides \$14.1 million per month in CalFresh assistance;
 - Grants \$8.3 million in cash assistance monthly to needy families;
- Provides educational, employment and training services to 6,203 recipients monthly;
- Provides publicly supported health insurance to 235,449 low income individuals monthly;
 - Received 15,599 child abuse and neglect reports;
 - Filed 458 petitions with the Juvenile Court;
- As of January 1, 2011, 1,026 children were in out-of-home care.

Department of Aging & Adult Services (DAAS)	Department of Employment & Benefit Services (DEBS)	Department of Family & Children's Services (DFCS)	Agency Office (AO)
Adult Protective Services	CalWORKs Cash Grant & Welfare to Work	Child Abuse Reports & Investigation	Department of Administrative Services
In-Home Supportive Services	CalFresh Program	Early Intervention & Community Services	(Financial Management, Human Resources, Central Services, Employment & Equal Opportunity/Civil Rights)
Public Administrator/ Guardian/ Conservator	Medi-Cal Benefits	Intake, Assessment and Receiving Center	Department of Development & Operational Services
Senior Nutrition Program	Children Health Initiative	Placement Support Services	(Information System, CalWIN Division, Governmental Relations & Planning, Contract Management, Staff Development & Training)
	Foster Care Eligibility	Family Preservation/ Maintenance	
	General Assistance	Family Reunification	
	Refugee Cash Assistance	Permanent Placement	
	Cash Assistance Program for Immigrants		

Mission-" a culturally sensitive and socially responsible public agency providing high quality, professional, financial, and protective services for residents of Santa Clara County."

Luke Leung, Interim Agency Director

**Santa Clara County Social Services Agency
Fiscal Year 2011 Fact Sheet
Luke Leung, Interim Agency Director**

Mission Statement	The Social Services Agency is a culturally sensitive and socially responsible public agency providing high quality, professional, financial, and protective services for residents of Santa Clara County.
County Population	Has a diverse ethnic population of approximately 1.78 million residents in 2009. Categorized by race: White 50.4%; Asian/Pacific Islanders 31.3%; Black/African American 2.6%; American Indian/Alaska Native 0.5%, and other race alone 10.9%, two or more races 4.4%. Categorized by ethnicity: Hispanic 26.3%. (U.S. Census Bureau projected data for 2009)
Funding	One of the largest public agencies in county government, representing 14.8% of the County budget or \$600.6 million of a \$4.06 billion dollar budget. Receives 94.1% of its funding from federal and state revenues.
Work Force	Manages a workforce of 2,577 budgeted staff. Has a highly diverse cultural and ethnic staff: White 19.8%; Hispanic 40.8%; Asian/Pacific Islanders 30.6%; African American 6.1%; and American Indian 0.3%; mixed race 1.7%. (June 30, 2011)
Language Capacity	Has contract staff provide interpreter services in 21 languages. In addition, the Agency has access to the Language Line Services, which provides translation over the phone services for over 170 different languages.
Community Partnerships	Supplements funding to 50 community organizations in the amount of \$5,646,276. These community agencies provide essential services to poor, minorities, disabled, homeless, and at risk populations. Services include food, counseling, and domestic violence intervention, child abuse prevention; day care, senior and legal services; emergency shelter; health care and immigration counseling; job training, education, and social adjustment programs.

**Department of Aging and Adult Services (DAAS)
Lee Pullen, Director
(408) 975-4848**

Adult Protective Services	Provides protective services to an average of 414 elder and dependent adults per month. Receives and investigates an average of 230 reports of elder and dependent abuse per month.
In-Home Supportive Services	Provides In-Home Supportive Services to an average of 17,220 frail or disabled adults per month.
Public Guardian /Administrator /Conservator	Assists more than 875 conservatees with their personal needs and financial affairs, and administers 269 decedents' estates.
Senior Nutrition	Serves 564,375 meals to senior citizens at 35 sites, in addition to providing 600,362 home-delivered meals to homebound seniors during the fiscal year.

Department of Employment & Benefit Services (DEBS)
Katherine Buckovetz, Director
(408) 755-7720

Cash Grant and Employment Supportive Services	Serves an average of 8,668 adults and 29,338 children per month, through the California Work Opportunity and Responsibility to Kids (CalWORKs) program.
	Grants \$8,278,872 in cash assistance per month to 16,189 needy families with dependent children.
	Provides \$30,788 in Homeless Assistance payments to 42 homeless families per month.
	Provides educational, employment and training services to 6,203 recipients monthly, through the CalWORKs (California Work Opportunity and Responsibility to Kids) program.
	Issues an average of \$1,002,217 in childcare payments per month to families while the parent is in training or newly employed.
CalFresh (Food Stamps)	Provides \$14,105,374 per month in CalFresh (Food Stamps) assistance to 97,039 persons or 44,165 households.
Medi-Cal	Provides publicly supported health insurance to 235,449 low or moderate-income individuals per month with 47% of these clients being children.
	Outstations staff at eight health center sites to assist low-income pregnant women to receive prenatal care.
General Assistance	Provides \$861,168 in General Assistance cash and in-kind benefits to 4,641 persons per month.
	Assists 512 General Assistance and Cash Assistance Program for Immigrants recipients in obtaining approval for SSI benefits.
	The General Assistance (GA) Vocational Services unit provides employment related services i.e., Work Projects, Job Club and Job Search/Job Placement assistance to 2,740 employable GA clients per month and about 58% are Able Bodied Adults without Dependents (ABAWDs).
Refugee	Provides Refugee Cash Assistance to 124 refugees per month.
Immigrant	Assisted an average of 634 individuals receiving Cash Assistance Program for Immigrants (CAPI) benefits monthly.

Department of Family and Children's Services (DFCS)
Lori Medina, Director
(408) 975-5700

Abuse Reports and Deposition	Received 15,599 child abuse and neglect reports.
	Filed 458 petitions with the Juvenile Court, making 490 children Dependents of the Court who are served by the Family Reunification Program or Family Maintenance Program.
	Provided 359 new children and families with court ordered Family Reunification Services and placed 156 children in adoptive homes.
Supervised Foster Care Services	Has the 12th largest out of home child welfare caseload in California as of January 1, 2011.
	Supervised 419 licensed resource homes monthly and continually recruits new resource families throughout the community. As of January 1, 2011, 1,026 children were placed in supervised foster care placements. The top three placement types are Relative Home, Foster Family Agency Home, and County Licensed Resource Home.
Supportive Services	Facilitated 54 Family Conferences, 60 Family Team Meetings, 364 Emancipation Conferences (MYTIME) allowing families, relatives, and child welfare professionals to jointly make decisions on the care, protection and reunification of their children, and helping youth to plan for their future. In addition, 651 Team Decision-Making (TDM) meetings were held to provide a strength-based, family focused setting for reaching consensus on child placement and removals decisions.
	Operates four culturally diverse neighborhood Family Resource Centers, which provide prevention, intervention, and support services to families of ethnic communities.

Agency Office (AO)
Luke Leung, Interim Agency Director
(408) 755-7700

Department of Administrative Services	The Department of Administrative Services is responsible for the overall financial and administrative services of the Agency. The individual divisions that make up this department manage and administer the budget, reimbursements and payments, automation, human resources, security, civil rights, and facilities. Additionally, the department provides oversight to the implementation of Agency operational policy and procedures.
Department of Development & Operational Services	The Department of Operational Services includes the departments of Contracts Management, Governmental Relations and Planning, Staff Development and Training, Information Systems and CalWIN Division. The division is responsible for providing agency-wide leadership, direction, and management for evaluation and planning, staff development and training, contracts administration, public information and communication, information and telecommunication services, as well as overall maintenance and operations of the CalWIN system.

Fiscal Year 2011 statistics reflect a 12-month period from July 1, 2010 through June 30, 2011.
For additional information, please contact, Lydia Romeo, Evaluation and Planning Project Manager,
Santa Clara County Social Services Agency at (408) 491-6738.