

Santa Clara County Roads and Airports Dept. — Master Contacts List

Office or Person	Contacts as of 09-23-2010
County Roads HOT LINE Emergency Road Condition Information	408-494-1382 Call the County Roads HOT LINE to obtain currently available information regarding short-term County road closures and lane restrictions
SERVICE REQUESTS TOC: Traffic Operations Center 1505 Schallenberger Road San Jose, CA 95131	To report general and specific problems and outages with roadways, traffic signals or street lights, please use the QUICKLINKS to Service Requests found at the Roads and Airports website: www.CountyRoads.org To email, call or FAX the TOC regarding roadway problems: Email: Service.Request@CountyRoads.org to request general roadway information Email: Service.Request@CountyRoads.org to report specific road-related problems Phone: 408-494-2700 on M-F, 7:30 AM-4:00 PM Phone: 408-299-2507 during non-business hours Fax: 408-298-3806 at any time
Santa Clara County Roads and Airports Website	www.CountyRoads.org Contact: Roads.Master@CountyRoads.org
Santa Clara County Airports Website	www.CountyAirports.org Contact: Airports.Master@CountyRoads.org
Infrastructure Development Division 101 Skyport Drive San Jose, CA 95110	Phone: 408-573-2481 Fax: 408-441-0276
Land Development	Phone: 408-573-2481 Fax: 408-441-0275
Survey and Property	Phone: 408-573-2440 Fax: 408-441-0144
Plan Counter	Phone: 408-573-2440
Construction Operations	Phone: 408-573-2420 Fax: 408-441-0143
Highway and Bridge Design	Phone: 408-573-2481 Fax: 408-441-0276
Encroachment Permits (Planning Office) 70 West Hedding St. San Jose, Ca 95110	Phone: 408-299-5780

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Roads Operations Division 1505 Schallenger Road San Jose, Ca 95131	Phone: 408-494-2760 Fax: 408-971-1563
Roads Operations: Administrative Services	Email: Roads@CountyRoads.org — for general information Email: Service.Request@CountyRoads.org — to report a problem with a roadway Email: Service.Request@CountyRoads.org — to report a problem with a roadway Phone: 408-494-2760 Fax: 408-297-0530
Roads Operations: Roads Engineering	Phone: 408-494-2760 Fax: 408-297-0530
Roads Operations: Health and Safety	Phone: 408-494-2760 Fax: 408-971-1563
Roads Maintenance — East Yard 1505 Schallenger Road San Jose, Ca 95131	Phone: 408-494-2750 Fax: 408-971-1563
Roads Maintenance — West Yard 11030 Doyle Road San Jose, Ca 95129	Phone: 408-366-3100 Fax: 408-257-5249
Roads Maintenance — South Yard 13600 Murphy Avenue San Martin, Ca 95046	Phone: 408-683-1240 Fax: 408-683-7242
Airports Administration Reid-Hillview Airport 2500 Cunningham Avenue San Jose, Ca 95148	Website: www.CountyAirports.org Phone: 408-929-1060 — Main Administration Number Fax: 408-929-8617
Noise Complaints for Reid Hillview	Phone: 866-638-2344 — Toll-Free Noise Complaint Line
Reid-Hillview Airport Operations 2500 Cunningham Ave San Jose, CA 95148	Website: http://www.countyairports.org/new_website/rhv.html Phone: 408-929-2256 — Airport Operations Fax: 408-929-8617 Phone: 866-638-2344 — Toll-Free Noise Complaint Line
Palo Alto Airport Operations 1925 Embarcadero Road Palo Alto, CA 94303	Website: http://www.countyairports.org/new_website/pao.html Phone: 650-856-7833 — Airport Operations Fax: 650-424-8071 Phone: 866-638-2344 — Toll-Free Noise Complaint Line

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South County Airports Operations 13030 Murphy Ave San Martin, CA 95046	Website: http://www.countyairports.org/new_website/san.html Phone: 408-683-4741 — Airport Operations Fax: 408-683-5669 Phone: 866-683-2344 — Toll-Free Noise Complaint Line
Department Director Roads and Airports Department 101 Skyport Drive San Jose, Ca 95110	R&A Website: www.CountyRoads.org Phone: 408-573-2400 Fax: 408-441-0142
Administration 101 Skyport Drive San Jose, Ca 95110	Phone: 408-573-2400 — Receptionist Fax: 408-441-0142 Email: Admin@CountyRoads.org
Administrative and Financial Services	Phone: 408-573-2400 Fax: 408-441-0142 Email: Admin@CountyRoads.org