



**SANTA CLARA COUNTY**  
Behavioral Health Services

**MHSA COMMUNITY PROGRAM PLANNING PROCESS MEETING**

LEARNING PARTNERSHIP, SAN JOSE, CA

NOVEMBER 15, 2018 3:00PM – 5:00PM

# AGENDA

| TOPIC  | TIME        |
|--|-------------|
| Check-In   | 3:00 – 3:10 |
| Welcome and Introductions                            | 3:10 – 3:20 |
| AOA Programs and Services Update                     | 3:20 – 3:35 |
| CYF Programs and Services Update                     | 3:35 – 3:50 |
| MHSA and Specialty Populations and table discussions | 3:50 – 4:20 |
| Community Living Coalition, Q&A                      | 4:20 – 4:35 |
| Next Steps/Survey/Adjourn                            | 4:35 – 5:00 |

# WHAT IS THE MENTAL HEALTH SERVICES ACT (MHSA)?



WELLNESS • RECOVERY • RESILIENCE

The Mental Health Services Act (MHSA) is a ballot measure passed by California voters in November 2004 that provides funding for public mental health services. The Act imposed a 1% taxation on personal income exceeding \$1 million.

The purpose and intent of the MHSA is to emphasize strategies to reduce the following negative outcomes that may result from untreated mental illness:

1. Suicide
2. Incarcerations
3. School failure or dropout
4. Unemployment
5. Prolonged suffering
6. Homelessness
7. Removal of children from their homes



# MHSA NEEDS ASSESSMENT

## COMMUNITY PARTICIPANTS

- **879 consumers, families and staff participated**
  - **712 Survey responses**
  - **167 focus group participants**
- **Half of survey respondents identified as person with lived experience**
- **Two-thirds of survey respondents identified as a person of color**

RDA presented the MHSA Needs Assessment results at the Board of Supervisor's Health and Hospital Committee on February 14, 2018.

| CSS   | PEI   | Other   |
|---|---|---|
| <b>FULL SERVICE PARTNERSHIPS</b> <ul style="list-style-type: none"> <li>❖ <b>Children:</b> Create additional ~100 slots</li> <li>❖ <b>TAY:</b> Create ~100 slots, increase per person funding to ~22-25K, clarify model.</li> <li>❖ <b>Adult/Older Adult:</b> Create additional ~500 slots, develop 2 ACT teams, explore Forensic Assertive Community Treatment (FACT) for Criminal Justice Mental Health (CJMH)</li> </ul> | <b>PREVENTION</b> <ul style="list-style-type: none"> <li>❖ Consider adding older adult and caregiver support programs</li> <li>❖ Strengthen PBHCI efforts for older adults</li> </ul>                       | <ul style="list-style-type: none"> <li>❖ Explore <b>INN concepts submitted by community</b> and other stakeholders for applicability to identified community needs</li> <li>❖ Explore mechanisms to <b>leverage CSS and CFTN funds</b> for creative <b>housing solutions</b></li> <li>❖ Consider strengthening <b>performance expectations in service contracts</b></li> <li>❖ Workforce Education Training (<b>WET</b>) program to <b>improve cultural responsiveness and to address professional shortages</b></li> </ul> |
| <b>SYSTEMS DEVELOPMENT</b> <ul style="list-style-type: none"> <li>❖ Develop 3 ART facilities</li> <li>❖ Redesign MHUC</li> </ul>  | <b>OUTREACH FOR INCREASING RECOGNITION OF EARLY SIGNS OF MENTAL ILLNESS</b> <ul style="list-style-type: none"> <li>❖ Consider LEA trauma-informed training and other support to non-MH providers</li> </ul> |   |
| <b>OUTREACH AND ENGAGEMENT (O&amp;E)</b> <ul style="list-style-type: none"> <li>❖ Develop 5 targeted O&amp;E teams</li> <li>❖ Fully Implement Mobile Crisis/PERTs</li> </ul>  | <b>ACCESS AND LINKAGE TO TREATMENT</b> <ul style="list-style-type: none"> <li>❖ Develop A&amp;L program, consider children, youth, and families as priority population</li> </ul>                           |   |
|   | <b>SDR</b> <ul style="list-style-type: none"> <li>❖ Build multi-generational culture-specific wellness centers for Latino, API, African American, and LGBT+ communities</li> </ul>                          |   |



# Programs for Children, Youth, and Families

| Initiative   | Program  | Program Status                        |
|--|--|---------------------------------------|
| <b>Community Services and Supports: Full Service Partnership</b>   |  |                                       |
| <b>Full Service Partnership for Children, Youth, and Families</b>  | Children’s Full Service Partnership  | Modified                              |
|  | TAY Full Service Partnership   | Modified                              |
| <b>Community Services and Supports: General System Development</b> |  |                                       |
| <b>Outpatient Services for Children and Youth</b>                  | Children and Family Outpatient/Intensive Outpatient Services                       | Continuing                            |
|  | TAY Outpatient Services/Intensive Outpatient Services                              | Continuing                            |
|  | Specialty Services: Integrated MH/SUD  | Modified                              |
|  | Specialty and Outpatient Services: Eating Disorders for Children, Youth and Adults | <b>New – vendors identified</b>       |
| <b>Foster Care Development</b>                                     | Foster Care Development  | Modified                              |
|  | Independent Living Program (ILP)   | Continuing                            |
|  | CSEC Program   | <b>New: county-operated, launched</b> |
| <b>Juvenile Justice Development</b>                                | Services for Juvenile Justice Involved Youth                                       | Continuing                            |
|  | TAY Triage to Support Re-Entry   | <b>New – planning stages</b>          |
| <b>Crisis and Drop-In Services for Children and Youth</b>          | Uplift Mobile Crisis   | Modified                              |
|  | TAY Crisis and Drop-In Center  | Continuing                            |
| <b>School Linked Services</b>                                      | School Linked Services (with PEI Coordinators)                                     | Continuing                            |
| <b>TAY Interdisciplinary Services Teams</b>                        | TAY Interdisciplinary Services Teams   | <b>New – planning stages</b>          |
| <b>System Enhancement</b>  | Technical Assistance to Community Based Organizations                              | <b>New - TBD</b>                      |
| <b>Prevention and Early Intervention</b>                           |  |                                       |
| <b>Prevention Services for Children, Youth, and Families</b>       | Support for Parents  | Continuing                            |
| <b>Access and Linkage for Children 0-5 and their Families</b>      | Services for 0-5   | Continuing                            |
| <b>Early Intervention</b>  | Raising Early Awareness Creating Hope (REACH)                                      | Continuing                            |

# Programs for Adults and Older Adults

| Initiative  | Program   | Program Status                        |
|---|---|---------------------------------------|
| <b>CSS: Full Service Partnership</b>                            |   |                                       |
| <b>Full Service Partnership for Adults and Older Adults</b>     | Assertive Community Treatment   | <b>New - RFP release 1/25/19</b>      |
|   | Full Service Partnerships for Adults  | <b>Modified – RFP release 1/25/19</b> |
|   | Criminal Justice FSP  | Modified                              |
|   | Full Service Partnerships for Older Adults  | Modified                              |
| <b>CSS: General System Development</b>                          |   |                                       |
| <b>Permanent Supportive Housing</b>                             | Permanent Supportive Housing  | Continuing                            |
| <b>Outpatient Clinical Services for Adults and Older Adults</b> | County Clinics  | Continuing                            |
|   | HOPE Services   | Continuing                            |
|   | CalWORKs Community Health Alliance  | Continuing                            |
|   | Outpatient Services for Older Adults  | Continuing                            |
| <b>Criminal Justice Initiative</b>                              | Criminal Justice Residential and Outpatient   | Continuing                            |
|   | Criminal Justice IOP/Outpatient   | Continuing                            |
|   | Faith-based Resource Centers  | Continuing                            |
| <b>Crisis and Hospital Diversion Initiative</b>                 | Mental Health Urgent Care   | Continuing                            |
|   | Crisis Stabilization and Crisis Residential   | Continuing                            |
|   | Adult Residential Treatment   | <b>New - TBD</b>                      |
|   | Community Placement Team/IMD Alternatives   | Continuing                            |
| <b>Older Adult Community Services Initiative</b>                | Clinical Case Management for Older Adults (Elder Health Community Treatment Services) | <b>New - TBD</b>                      |
|   | Connections Program   | Continuing                            |
|   | Older Adult Collaboration with San Jose Nutrition Centers                             | Modified                              |
| <b>CSS: Outreach &amp; Engagement</b>                           |   |                                       |
| <b>In Home Outreach Team</b>                                    | In Home Outreach Teams (1 county-operated)  | <b>New – RFP release 10/15/2018</b>   |
| <b>Prevention and Early Intervention</b>                        |   |                                       |
| <b>Primary Care Integration</b>                                 | Integrated Behavioral Health  | Modified                              |
| <b>Criminal Justice System PEI Enhancement</b>                  | The Re-Entry Resource Center – PEI enhancement  | <b>New - TBD</b>                      |
| <b>Peer and Family Support</b>                                  | Office of Consumer Affairs  | Continuing                            |
|   | Office of Family Affairs  | Continuing                            |
|   | Mental Health Advocacy Project  | Continuing                            |
|   | Older Adult In-Home Peer Respite  | <b>New - TBD</b>                      |

## Community-Wide Programs

| Initiative  | Program  | Program Status                             |
|---|--|--|
| <b>Prevention and Early Intervention</b>                                    |  |  |
| <b>Outreach for increasing recognition of early signs of mental illness</b> | Community Wide Outreach and Training                         | Continuing                                 |
|   | Law Enforcement Trainings and De-Escalation Mobile Response  | Modified                                   |
| <b>Stigma and discrimination reduction</b>                                  | New Refugees Program   | Modified                                   |
|   | Ethnic and Cultural Community Advisory Committees            | Continuing                                 |
|   | Culture Specific Wellness Centers                            | <b>New - TBD</b>                           |
|   | Culture is Prevention  | Continuing                                 |
| <b>Prevention</b>   | Violence Prevention and Intimate Partner Violence Prevention | Modified                                   |
| <b>Access and Linkage</b>   | Promotores   | <b>New - TBD</b>                           |
|   | LGBTQ+ Access & Linkage and Technical Assistance             | <b>New - TBD</b>                           |
| <b>Suicide Prevention</b>   | Suicide Prevention Strategic Plan                            | Continuing                                 |
| <b>Innovation, WET, and CFTN</b>  |  |  |
| <b>Innovation</b>   | <i>headspace</i> Ramp Up                                     | <b>Completed</b>                           |
|   | Faith Based Training and Support Project                     | <b>RFP released 10/29/18</b>               |
|   | Client and Consumer Engagement                               | <b>Evaluator and vendor identified</b>     |
|   | Psychiatric Emergency Response Team and Peer Linkage         | <b>Evaluator identified, MOUs planning</b> |
|   | Multi-Cultural Center  | Approved                                   |
|   | <i>headspace</i> Implementation                              | <b>CBO RFP released 10/02/18</b>           |
|   | Technology Suite   | <i>Proposed</i>                            |
|   | Room Match   | <i>Proposed</i>                            |
|   | Older Adult In-Home Outreach Team                            | <i>Proposed</i>                            |
| <b>Workforce Education/Training (WET)</b>                                   | Workforce Education and Training Coordination                | Continuing                                 |
| <b>Capital Facilities/Technology (CFTN)</b>                                 | EHR Development and Implementation Support                   | <b>AB114 to spend by 6/30/20</b>           |
|   | Facilities Acquisition and Remodel ( <i>headspace</i> )      | <b>AB114 to spend by 6/30/20</b>           |

# Specialty Populations

**Overreliance on 5150 and crisis response**

+

**Access and service authorization processes**

+

**Stigma, discrimination, current events and political climate**



**Reasonable mistrust in government**



**Reduced service access and increased likelihood of crisis**

- **Promote safe and sustained engagement amongst un, under, and inappropriately served groups**
  - Develop culture-specific Wellness Centers for Latino, African American, Asian/Pacific Islander (API), and LGBT communities
- **Consider ways to minimize trauma related to crisis response**
  - Trauma-informed police training for law enforcement agency (LEA) partners
  - Mobile crisis/psychiatric emergency response teams (PERTs)
  - LEA support for differential response
  - Trans-positive protocols in gendered settings
- **Increase cultural competency throughout system**
  - Provide culture-specific training throughout system
  - Identify experts to receive referrals and provide consultation, including services that are trans-positive and available to LGBT adults and older adults

# Table Discussions

1. What stood out?
2. Is there anything missing?
3. What are the most important issues to consider in this Annual Update?

# Community Living Coalition

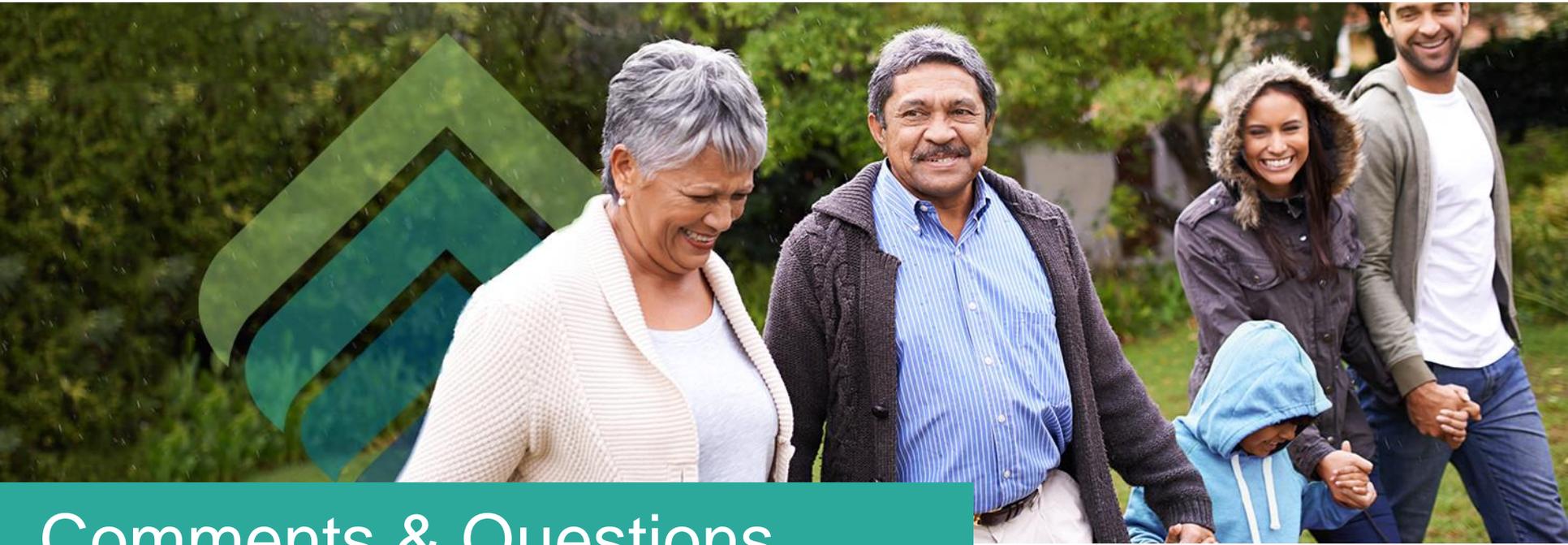
Presentation

Q&A

Next Steps, Stakeholder Form, Adjourn

# OVERVIEW OF COMMUNITY PROGRAM PLANNING PROCESS





# Comments & Questions

# THANK YOU

Toni Tullys, MPA  
Director, Behavioral Health Services

Deane Wiley, PhD  
Deputy Director, Behavioral Health Services

Evelyn Tirumalai, MPH  
Senior Manager, MHSA