



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**MHSA BEHAVIORAL HEALTH BOARD VIRTUAL MEETING**  
SEPTEMBER 14, 2020, 1:00PM – 2:00PM

**PlanForBetterHealth**

# MHSA BHB VIRTUAL MEETING

SEPTEMBER 14, 2020 / 1PM-2PM

TOPIC	Time Allocation
1. Background	5min
2. Mid-Year Adjustment Status Report -BHSD Program Adjustments due to COVID-19 -Stakeholder Survey Report -COVID-19 Virtual Town Halls	30min
3. Stakeholder Leadership Committee Priorities	10min
4. New Innovations Projects: Selections and Next Steps -INN Budgets Review	10min
5. Next Steps and Q&A	5min

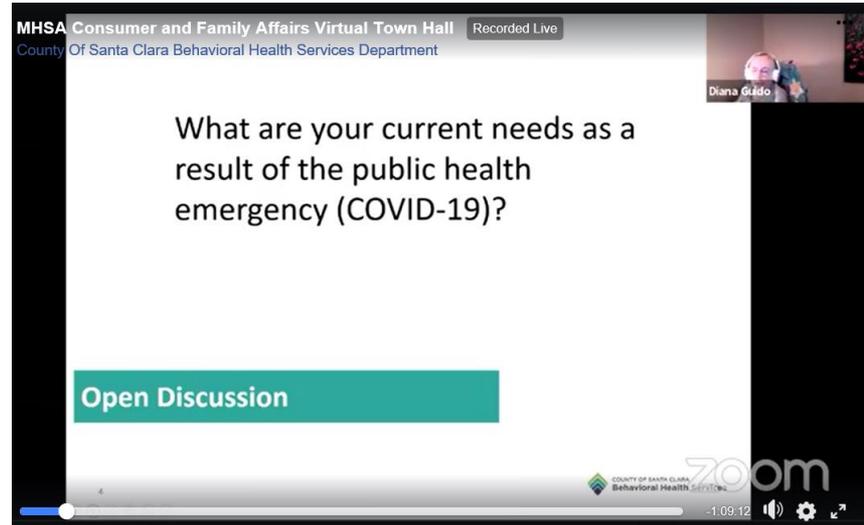
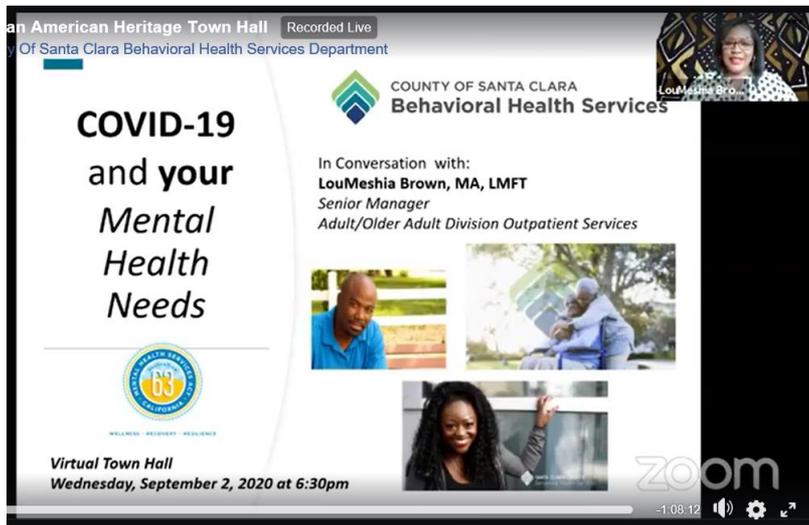
*COVID-19 Mid-Year Adjustment for Fiscal Year 2021: Status Report*

## ***COVID-19 Related Adjustments to the Approved FY2021 MHSA Annual Plan***

- ❑ California Code of Regulations § 3315 (b) states that for updates, other than the annual update, the County shall conduct a local review process that includes:
  - (1) A 30-day public comment period
  - (2) A summary and analysis of any substantive recommendations
  - (3) A description of any substantive changes made to the proposed recommendations circulated
  
- ❑ Welfare and Institutions Code (WIC) § 5891 states that MHSA funds may only be used to pay for MHSA programs.
  
- ❑ Mental Health Services Act funds are and will be used in compliance with Welfare and Institutions Code section 5891 and Title 9 of the California Code of Regulations section 3410, Non-Supplant.

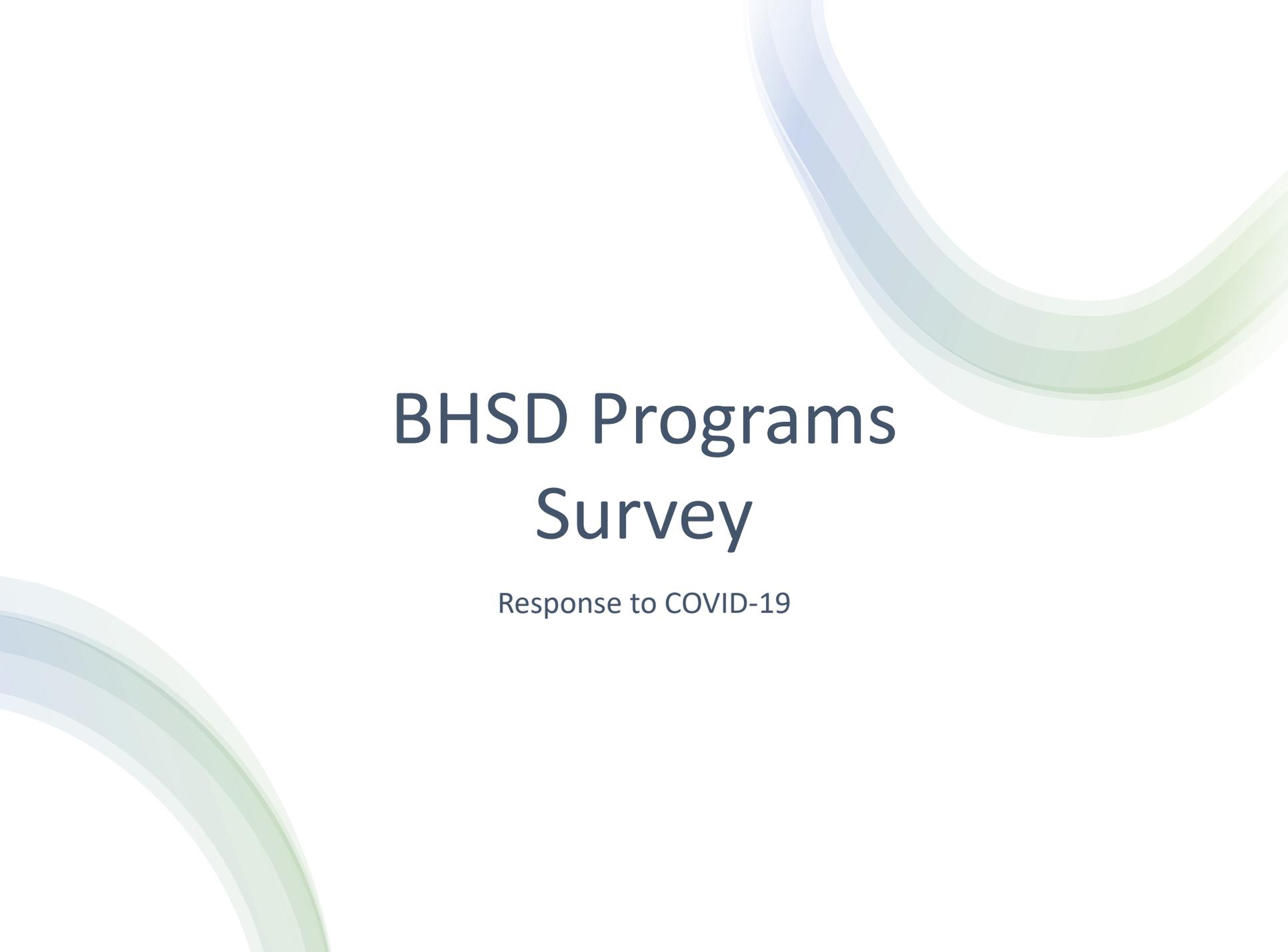
# MID YEAR ADJUSTMENT COMMUNITY PROGRAM PLANNING PROCESS

- ❑ [Online Surveys for Clients/Consumers and Community Partners](#)
  - Option for those who have limitations to joining virtual meetings
  - Administered through SurveyMonkey
  - Available in different languages: English, Spanish, Chinese, Tagalog, Vietnamese and Farsi
- ❑ Virtual MHA Townhalls
  - Cultural communities' focus
  - Client/consumer and family member focus
  - ✓ COVID-19 emergent needs in client/consumer communities



# FY2021 MID-YEAR ADJUSTMENT OVERVIEW OF PLANNING PROCESS



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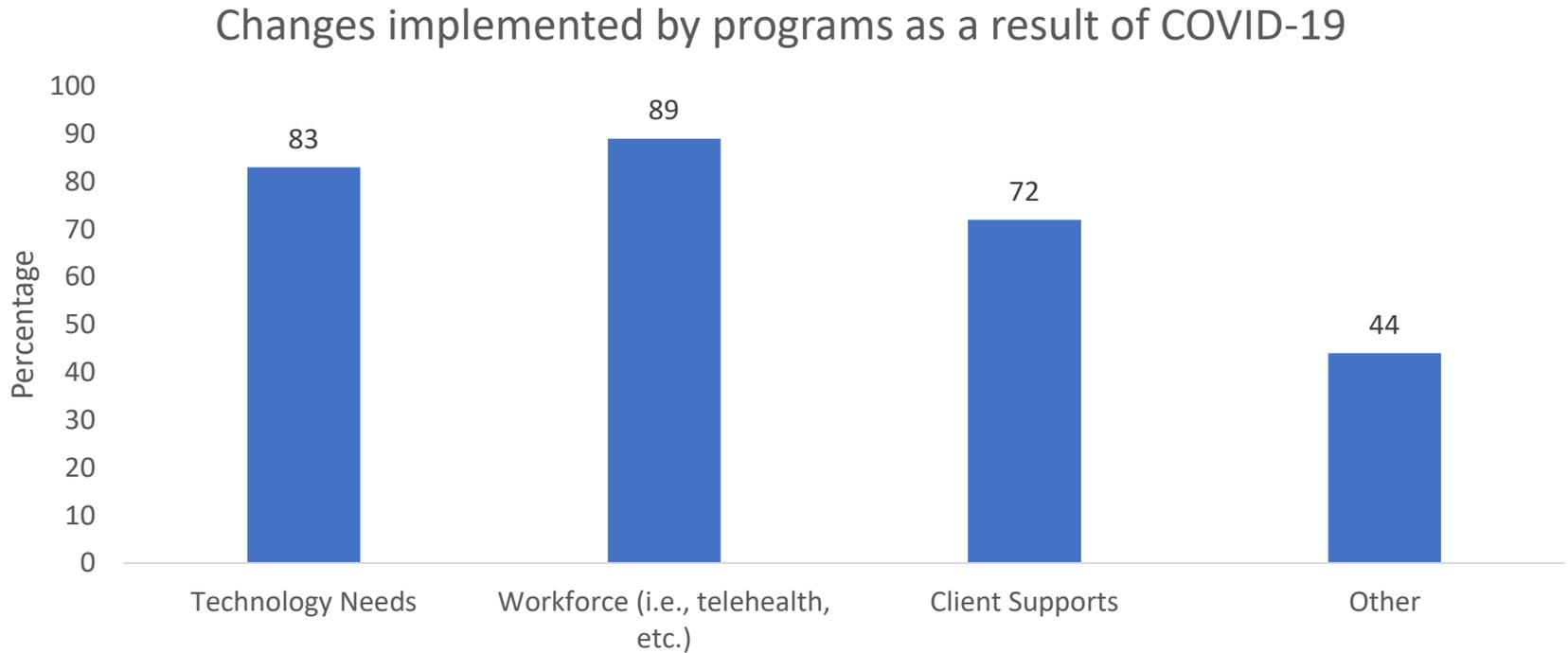
# BHSD Programs Survey

Response to COVID-19

# Survey Background

- Changes in BHSD programming and services due to COVID-19 pandemic resulted in a mid-year MHSA plan adjustment for FY 2021
- Various outlets to gather stakeholder feedback:
  - Online Surveys for Clients/Consumers & Community Partners
  - [Online Surveys for BHSD Programs](#)
  - Virtual MHSA Town Hall Convenings

# Immediate/Current Changes: What changes have you implemented to your programming and services in response to COVID-19?



# What are “other” changes?



On-line trainings and  
community based  
activities



Remote hearings



Virtual collaboration



Changes to website  
design



Contactless Resource  
Pick up



Phone Screenings

# Top Priorities for Departmental Changes/Needs in Response to COVID-19

Ensuring efficiencies across the department

Access to technology for clients & staff

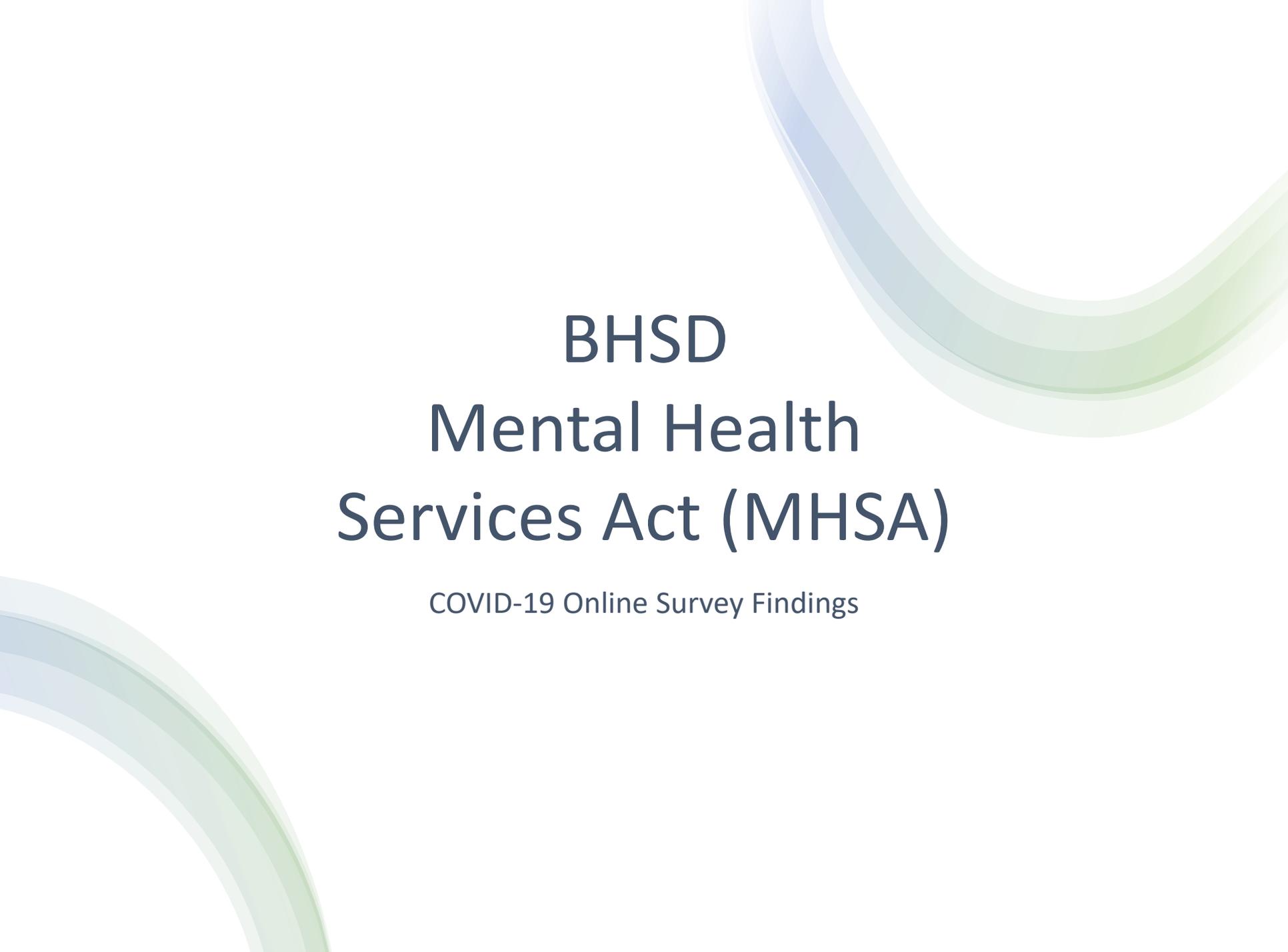
- Telehealth trainings for all practitioners & staff
- Adequate equipment to work remotely

Services

- Dedicated space for community-based programs to have in-person sessions
- Providing ongoing services in various formats that are accessible to different cultural groups
- Support school districts re-engagement of students and re-opening plans
- Access to COVID-19 Testing

Distribution of Information

- Non-clinical ways to provide mental health supports (Text, virtual town halls, etc.)
- Social Media Presence



# BHSD Mental Health Services Act (MHSA)

COVID-19 Online Survey Findings

# Online Survey Purpose & Methodology



Survey Purpose: to gather feedback from clients/consumers of mental health services and the community in order to help assess current gaps in services as a result of COVID-19 and to help realign the existing MHA plans to meet client/consumer needs



Survey Dates: August 1 – 31, 2020

Administered Online through SurveyMonkey



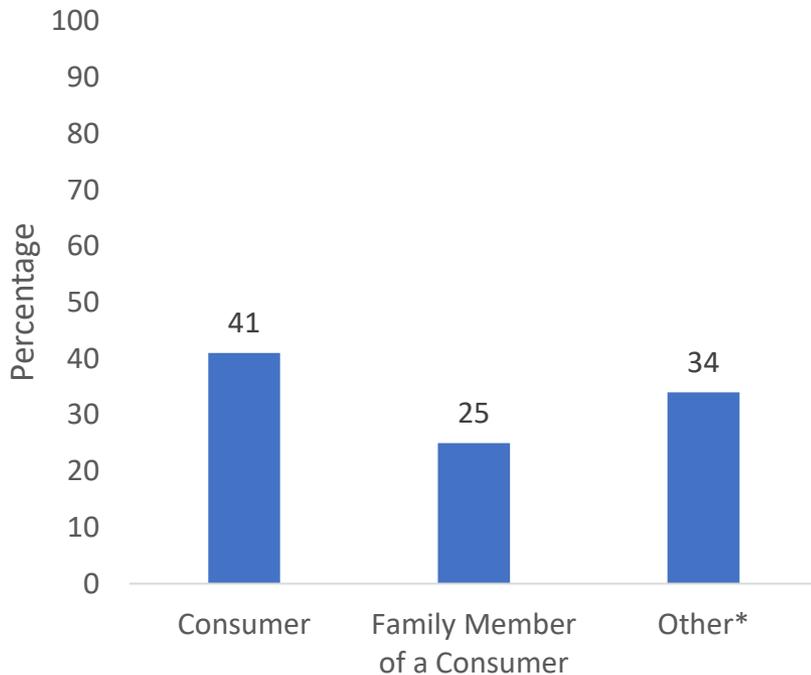
Survey Languages: English, Spanish, Vietnamese, Chinese, Tagalog & Farsi



Total Number of Survey Responses: 308

# Demographics of Survey Respondents

## Primary Affiliation



\*Note: Other includes individuals such as (but not limited to): community members, providers, mental health workers, health care workers and providers, clinicians, CBO staff, county staff, parents, social workers, and peer support workers.

\*Findings include data as of September 3, 2020.

- **Language:** 97% of surveys completed were in English (89%) or Spanish (8%)
- **Age:** 64% of respondents were between the ages of 25 and 59
  - 19% of respondents were over the age of 60
- **Race/ethnicity:**
  - 32% Hispanic/Latino
  - 32% Non-Hispanic White
  - 18% Non-Hispanic Asian/PI

**What  
emerged as  
the top  
priorities in  
response to  
COVID-19?**

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Access to Behavioral Health Services  
Online (42%)

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Access to Behavioral Health Services  
in person (42%)

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Food & Shelter (39%)

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Technology Needs (38%)

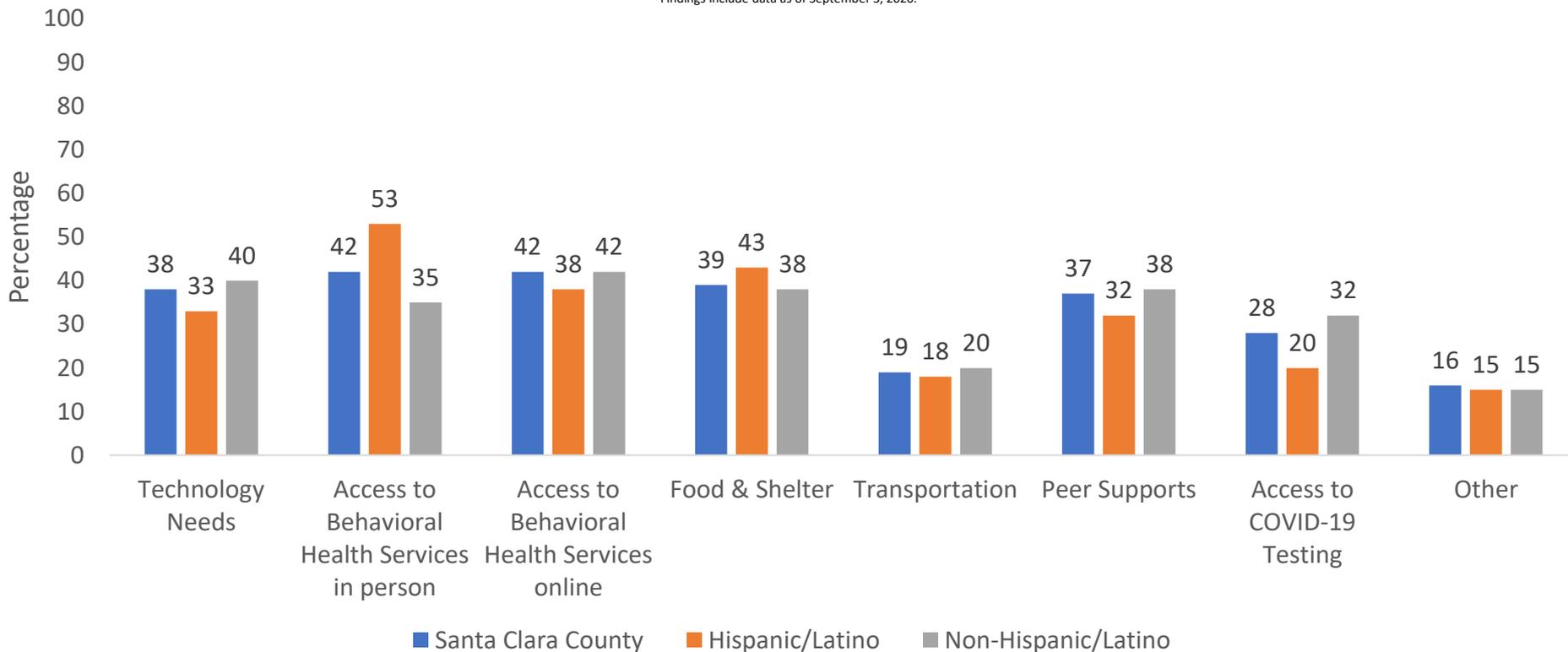
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Peer Supports (37%)

# Let's break it down a bit further by ethnicity...

## Top Priorities in Response to COVID-19 by Ethnicity

\*Findings include data as of September 3, 2020.

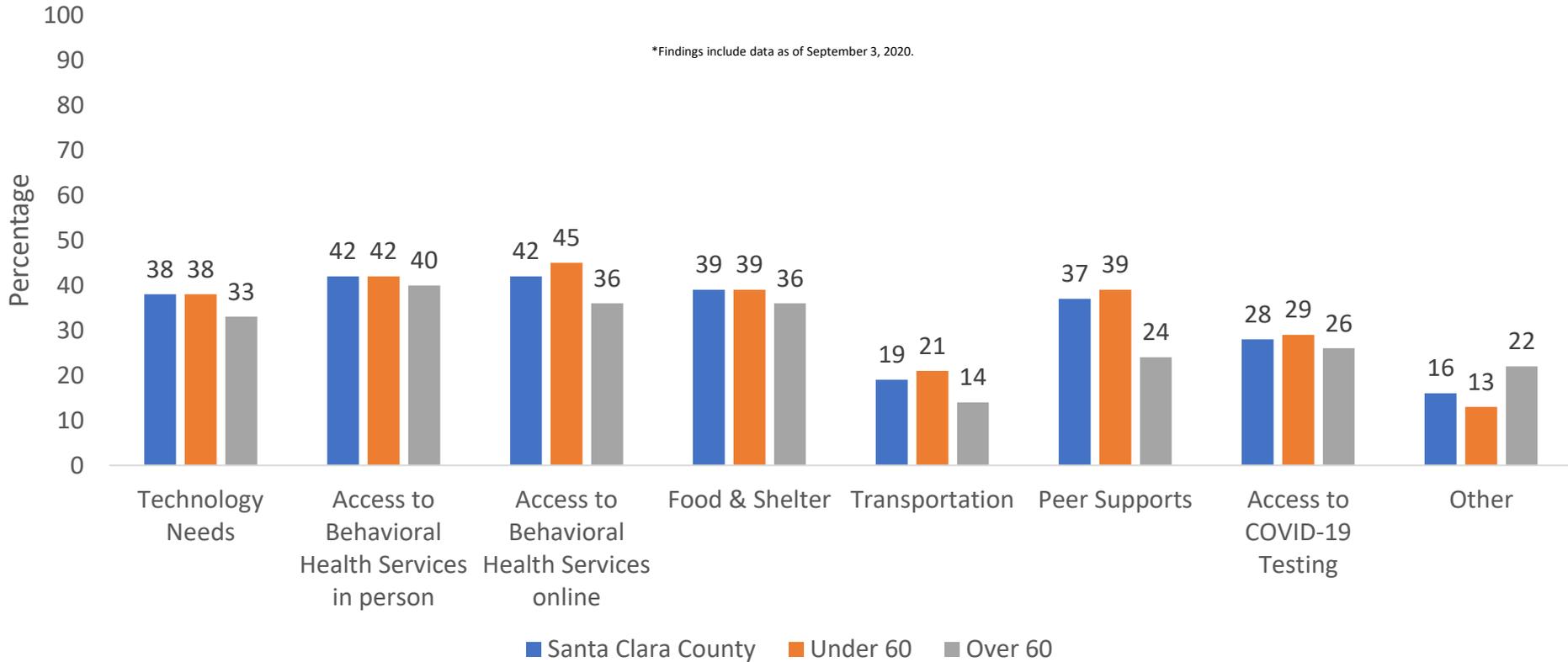


- Top Priority for **Hispanics**:  
Access to Behavioral Health Service in person

- Top Priority of **Non-Hispanics**:  
Access to Behavioral Health Service online

# ...and now by age

## Top Priorities in Response to COVID-19 by Age



- Top Priority for **Respondents Under 60:**  
Access to Behavioral Health Services Online

- Top Priority of **Respondents Over 60+:**  
Access to Behavioral Health Services in Person

# What do “other” current/ immediate needs include?

Financial Assistance

Employment / Work

Therapy

Supportive & safe environments

- For work
- To access services

PPE

\*Findings include data as of September 3, 2020.

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# MHSA COVID-19 Virtual Town Halls

# Description:

The Behavioral Health Services Department (BHSD) MHSA Team conducted a series of virtual town halls: “COVID-19 and Your Mental Health *Needs*,” for cultural and underserved communities across the County.

These were focused conversations about real-life needs of participants, focused on solutions to those needs. These conversations provided an additional layer of understanding about current needs. These settings created an organic environment for focus group-style dialogue.

The town halls ranged in length from 1-1.5 hours and included time for conversations with participants facilitated by community leaders. Town halls took place on Zoom and Facebook Livestream. All recordings were posted on BHSD’s Facebook page after the live events.

Date	Community/Participation	Moderator	Priorities
8/12/2020 6:00PM	Vietnamese Community N=15 Views=129	Mikelle Le, LMFT	<ul style="list-style-type: none"> <li>Digital health literacy (older adults)</li> <li>Telehealth/Behavioral Health Services remotely</li> <li>Food and Shelter</li> </ul>
8/20/2020 6:00PM	Spanish Language Participants N=15 Views=86	Ana Villarreal, PhD(c)	<ul style="list-style-type: none"> <li>Food and shelter</li> <li>Transportation</li> <li>Need for COVID-19 education from reliable sources</li> </ul>
8/26/2020 6:00PM	Consumers/Family Members N=21 Views=64	Diana Guido, CADA	<ul style="list-style-type: none"> <li>Outreach to homeless, access to testing</li> <li>Peer supports that are safe</li> <li>Access to telehealth</li> <li>Transportation</li> </ul>
8/29/2020 2:00PM	South Asian Community N=10 Views=132	Shiva Sridar Youth Community Advocate, ASAWA	<ul style="list-style-type: none"> <li>Digital health literacy focused on older adults</li> <li>Localize COVID-19 testing</li> <li>Social interaction opportunities for middle and high school students</li> </ul>
8/31/2020 4:00PM	Youth N=20 Views=99	Betty Ramirez, San Jose Youth Commission	<ul style="list-style-type: none"> <li>Technology needs focused on equity</li> <li>Income relief/food/shelter</li> <li>Peer supports as an outlet</li> </ul>
9/2/2020 6:30PM	African American/African Ancestry N=12 Views=47	LouMeshia Brown, LMFT	<ul style="list-style-type: none"> <li>Technology needs</li> <li>Peer supports (faith, family, friends)</li> <li>Focus on homeless population</li> </ul>
9/4/202 10:00AM	Refugee, Immigrant Communities N=15 Views=49	Armina Husic, Associate Director Center for Survivors of Torture (CST), and AACI	<ul style="list-style-type: none"> <li>Behavioral health services in person</li> <li>Income relief/food/shelter</li> <li>Outreach to refugee/immigrant communities</li> </ul>

# Summary of Findings

Top Priority	Can Area be Supported by MHPA?	Alignment with BHPD Programs?
Access to Behavioral Health Services Online	✓	BHPD programs modified and/or can be modified to provide services online
Access to Behavioral Health Services in-Person	✓	Some BHPD programs modified and/or can be modified to provide services in person
Technology Needs	Some areas	
Food and Shelter	✗	--
Outreach to cultural communities	✓	Some BHPD programs can be modified to provide outreach to cultural communities

# Summary of Findings

Top Priority	Can Area be Supported by MHPSA?	Alignment with BHPD Programs?
Peer Supports	✓	BHPD programs modified and/or can be modified to provide peer supports – in person or online
COVID-19 (information, access to testing, etc.)	✓	Explore partnering with Public Health and improving Social Media outreach
Outreach to Homeless Populations	✓	BHPD programs modified and/or can be modified to provide outreach
Financial Assistance/Income Relief	✗	--

## MHSA SLC PRIORITY AREAS AS A RESULT OF COVID-19

### Families and Children

Focused **outreach**, via radio, TV, texting, etc.

Continue momentum **engaging** with communities, e.g. virtual town halls, etc.

Focused **support** to families with school-age children

Strengthen **collaborations** county wide and across departments

### Transitional Age Youth

Strengthen **collaborations** across county government entities, e.g. homeless and housing, public health, social services, behavioral health, etc.

Access to **technology** to improve **social connectedness**

### Adult/Older Adults

Access to **technology** and how to use it

Focused **outreach**, getting out to communities

Access to behavioral health **services in person**

Focus on access and service delivery with a focus on **race and equity**

Crisis services

*Consider an Innovations Project that intentionally addresses COVID-19 and racial equity*

# COMMUNITY PROGRAM PLANNING PROCESS Timeline

## FY2021 MHSA Mid-Year Adjustment\*

### SLC Recruitment, Training, Update

**July - August 2020**

MHSA SLC

Recruitment for  
open seats

**August 27, 2020**

MHSA SLC Update

10:00am - Noon

*Planning Process  
Timeline*

*Legislative Updates  
Fiscal Update  
Innovations Projects  
Presentations*

### Data Collection and Alignment of Priorities

**July 20 - August 21, 2020**

BHSD Programs Review

**August 6 - August 31, 2020**

Consumer, Family and Community Partner Survey

**August 12, 2020 (6:00pm - 9:00pm)**

Vietnamese Community Virtual Town Hall

**August 20, 2020 (6:00pm - 9:00pm)**

Spanish Language Community Virtual Town Hall

**August 22, 2020 (2:00pm-4:00pm)**

South Asian Community Virtual Town Hall

**August 26, 2020 (6:00pm - 8:00pm)**

Office of Consumer and Family Affairs Virtual TH

**August 24 - September 4, 2020**

Youth, African American/African Ancestry,  
Refugee Communities

**September 2 (3:00pm - 5:00pm)**

MHSA SLC Public Convening (report back,  
innovation prioritization)

**September 10 (4:00pm - 6:00pm)**

MHSA SLC Public Convening (report back,  
innovation prioritization)

**September 14, 2020**

Behavioral Health Board Briefing

**October 17 - November 15**

30-Day Public Comment  
Period

**December 8, 2020**

Request Board of Supervisor  
Approval

**December 30, 2020**

Submission of adopted and  
approved FY2021 MHSA  
Annual Plan mid-year  
adjustment

\* Pursuant to CCR Section  
3315(b). This process does not  
require a public hearing.

### Local Review and BOS Approval

# *New Innovations Projects: Selections and Next Steps*

# INN ACTIVITIES TIMELINE



WELLNESS • RECOVERY • RESILIENCE

## Notification Aug 2020

- INN notification letters drafted and sent to idea submitters
- Meetings offered to all that submitted idea to provide feedback
- Meet with submitters that requested meetings
- 6 INN ideas asked to present at SLC Kickoff meeting, highlight COVID19 and racial equity

## Review & Prioritization

### Aug – Nov 2020

- Review of 6 INN ideas at SLC Kickoff meeting Aug 27, 2020
- Prioritization of ideas at SLC Planning meeting Sept 2, 2020
- SLC vote on top 3 ideas Sept 4, 2020
- Sept 10: SLC members select their top INN idea and presented to the SLC
- BHSD leadership confirms project ideas to move forward week of Sept 21

## Refinement Sept – Nov 2020

- Hold INN subcommittee meeting to hold a focus group meeting for each newly selected Sept-October and gather additional feedback
- Incorporate public input for public posting (Nov 2020)

## Public Review & Approval Dec – Sept 2021

- Nov 2020: commence 30-day public posting period
- Dec 2020: Board of Supervisor Approval
- Jan 2021: Submit to MHSOAC for review and approval
- Jul 2021 onwards: Begin competitive procurement process

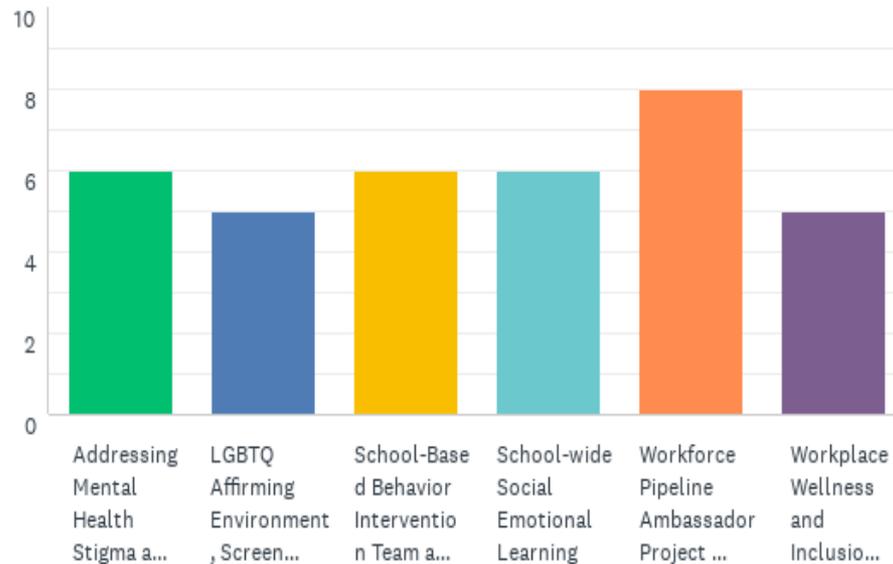
**PROJECTS IDENTIFIED AS FILLING AN EXISTING NEED FROM BREAKOUT SESSION DISCUSSIONS ON 9/2/2020 AND REVIEWED BY SLC ON 9/10/2020 ARE LISTED IN BOLD.**

<b>Project Name</b>	<b>Year 1</b>	<b>Year 2</b>	<b>Year 3</b>	<b>Year 4</b>	<b>Year 5</b>	<b>Total</b>
<b>Workforce Pipeline Ambassador Project in Middle and High Schools from Underserved Communities*</b>	<b>\$450K</b>	<b>\$450K</b>	<b>\$450K</b>	<b>\$450K</b>		<b>\$1.8M</b>
<b>Addressing Mental Health Stigma and Trauma in the Vietnamese Community (<i>consider adding an additional underserved community with same model, e.g. African American/African Ancestry</i>)</b>	<b>\$312K</b>	<b>\$312K</b>	<b>\$312K</b>	<b>\$312K</b>	<b>\$312K</b>	<b>\$1.5M</b>
<b>School-Based Behavior Intervention Team and Tele mental Health (<i>for underserved school districts</i>)</b>	<b>\$1.586M</b>	<b>\$1.586M</b>	<b>\$1.586M</b>	<b>\$1.586M</b>		<b>\$6.3M</b>
School-wide Social Emotional Learning	\$383K	\$383K	\$383K	\$383K		\$1.53M
LGBTQ Affirming Environment, Screening and Supports in Schools	\$350K	\$350K	\$350K	\$350K	\$350K	\$1.75M
<b>Workplace Wellness and Inclusion Project</b>	<b>\$1.5M</b>	<b>\$1.5M</b>	<b>\$1.5M</b>	<b>\$1.5M</b>	<b>\$1.5M</b>	<b>\$7.5M</b>

- Note: Amounts are **estimates** prepared **by the project idea submitters** and will be reviewed, modified and confirmed by BHSD Programs and Finance. The years of operation are also tentative.

**AMONG SLC VOTES RECEIVED VIA SURVEY, *WORKFORCE PIPELINE AMBASSADOR PROJECT* RECEIVED THE MOST VOTES OF ALL SELECTIONS.**

Q9 Please vote for your top three Innovations projects by selecting from the options below.



# NEXT STEPS

BHSD recommends selecting 3 projects **based on the rating survey results** and a phased approach to seeking MHSOAC approval

- Phase 1: Seek MHSOAC approval for the top projects before June 30, 2021
- Phase 2: Seek MHSOAC approval for the remaining selected projects before December 30, 2021
- This process would allow SLC members ample time to participate in the final INN project idea development before submission to the MHSOAC.
- **For consideration: Add one new project idea that intentionally addresses COVID-19 and racial equity**

# *MHSA INNOvations Funding*

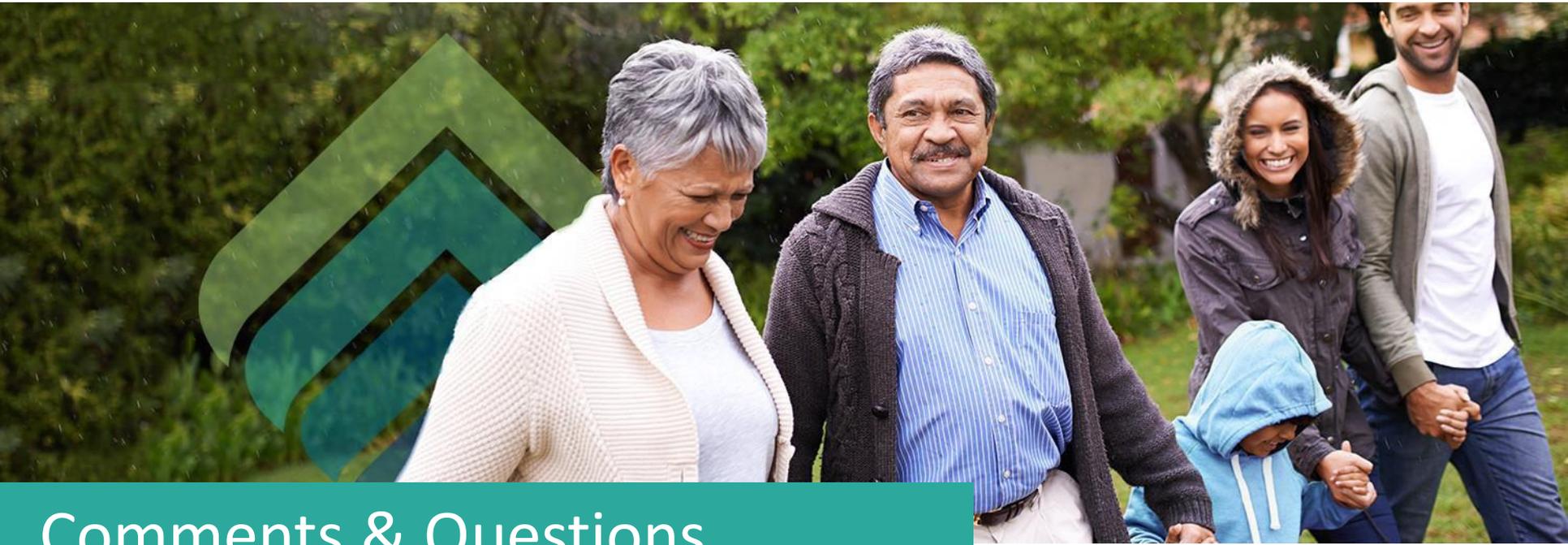
## INN REVENUE AND EXPENDITURE PROJECTION

**Approximately \$1.8M is available for new project ideas with FY19 funds**

Project	FY19 and earlier	FY20	FY21 Projection	FY22 Projection	FY23+ Projection	Total
<b>INN Revenue</b>	<b>41,964,996</b>	<b>4,711,781</b>	<b>4,673,600</b>	<b>4,471,200</b>	<b>3,353,400</b>	<b>59,174,977</b>
MHSOAC Projects						
Faith Based Training and Supports	25,926	221,261	308,551	53,226		<b>608,964</b>
Client and Consumer Employment	205,551	576,467	818,432	826,146	97,862	<b>2,524,458</b>
Psychiatric Emergency Response Team	25,927		1,572,043	2,090,542		<b>3,688,512</b>
allcove ramp up & implementation	847,102	823,052	3,762,320	3,814,531	6,269,866	<b>15,516,871</b>
Independent Living Facilities (pending)			330,000	330,000	330,000	<b>990,000</b>
Prior Projects and Admin	16,799,035					<b>16,799,035</b>
<b>Total MHSOAC Project Expenses</b>	<b>17,903,542</b>	<b>1,620,780</b>	<b>6,791,346</b>	<b>7,114,445</b>	<b>6,697,728</b>	<b>40,127,840</b>
<b>Unallocated INN Funds</b>	<b>1,837,156</b>	<b>4,711,781</b>	<b>4,673,600</b>	<b>4,471,200</b>	<b>3,353,400</b>	<b>19,047,137</b>

Please provide your feedback on today's  
meeting:

[https://www.surveymonkey.com/r/Sept14\\_BHB\\_Feedback](https://www.surveymonkey.com/r/Sept14_BHB_Feedback)



# Comments & Questions

# THANK YOU

**For questions, additional information or other concerns, contact:**

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