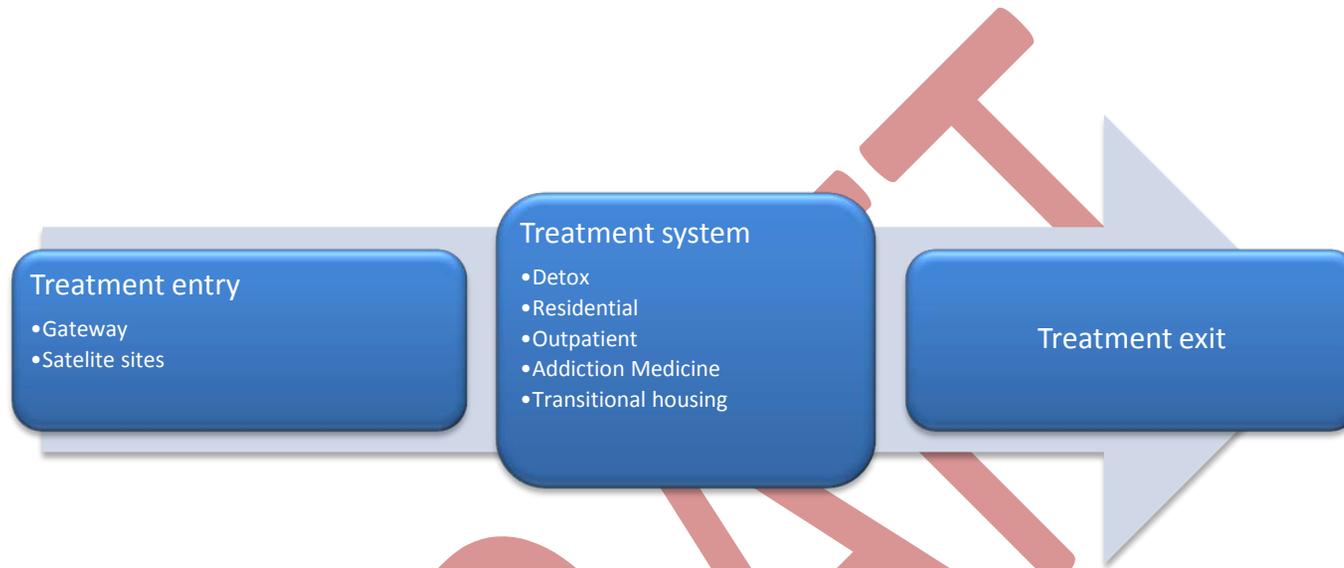


Goal: To operate a seamless Continuum of Care for the prevention and treatment of substance abuse problems in Santa Clara County that is appropriate for its diverse population

SYSTEM CAPACITY (2013-14)	SERVICES-ADULT SYSTEM OF CARE	SYSTEM OUTPUTS	OUTCOMES
Static capacity-ASOC & special programs Outpatient County Contract Residential Addiction Medicine Therapy Detoxification services Transitional housing units	Modalities Short term residential OP-regular/intensive PSAP-Perinatal program Addiction medicine therapy Social detoxification services THU-treatment linked housing	ACCESS – Entry into system Total calls by all screening sites	Short term outcomes (between 1 st and last day of service)
		% calls resulting in tx placement vs callbacks-NOMS	% abstinent
		% referrals resulting in admissions % admissions within 15 days of referral ACCESS-Service Population Race/ethnic distribution Gender distribution # of pregnant/parenting women admitted % Homeless %Veterans %Court referred %Parolees/AB109 Treatment services LOS- outpatient treatment # of outpatient services received LOS- residential treatment % of residential discharges transferred to OP treatment	% increased employment or return to school % decreased criminal justice involvement % in stable housing NOMS
Static Capacity-ASOC Outpatient County Contract Residential Addiction Medicine Therapy Detoxification services Transitional housing units	EBP ASAM Patient Placement Criteria CBT 12-Step Facilitation Seeking Safety CARF approved AMT protocols	Treatment discharges % of discharges with treatment completion by modality % administrative discharges by modality	Medium term outcomes [For specialized sub-populations only-typically grant funded] -Veterans -Homeless -DDTW/FWC -Criminal justice involved youth -Criminal justice involved dually diagnosed clients
		Treatment context Managed care Continuum of care Private-public system Individualized treatment Centralized screening & satellite assessment sites	Long term outcomes: Potential to use CRM as a platform
		Static Capacity-Special programs Outpatient County Contract Residential Addiction Medicine Therapy Detoxification services Transitional housing units	

SYSTEM THROUGHPUT VIEW
FLOW – FROM INITIAL SCREEN TO DISCHARGE



PERFORMANCE MEASURES – THROUGHPUT VIEW

Access to treatment

- Total calls by all screening sites
- **% calls resulting in tx placement vs callbacks-NOMS**
- % referrals resulting in admissions
- % admissions within 15 days of referral

ACCESS-Service Population

- Race/ethnic distribution
- Gender distribution
- # of pregnant/parenting women admitted
- % Homeless
- % Veterans
- % Court referred
- % Parolees/AB109

Treatment svcs

- LOS- outpatient treatment
- # of outpatient services received
- LOS- residential treatment
- % of residential discharges transferred to OP treatment

Treatment discharges

- % of discharges with treatment completion by modality
- % administrative discharges by modality

Short term outcomes (between 1st and last day of service)

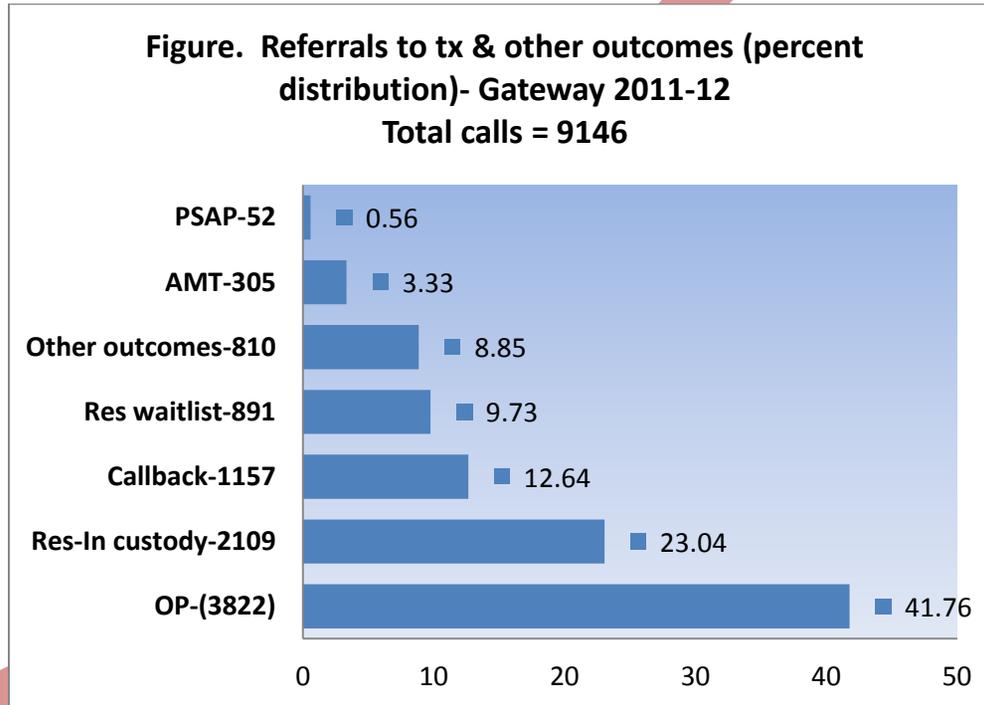
- **% abstinent**
- **% increased employment or return to school**
- **% decreased criminal justice involvement**
- **% in stable housing**

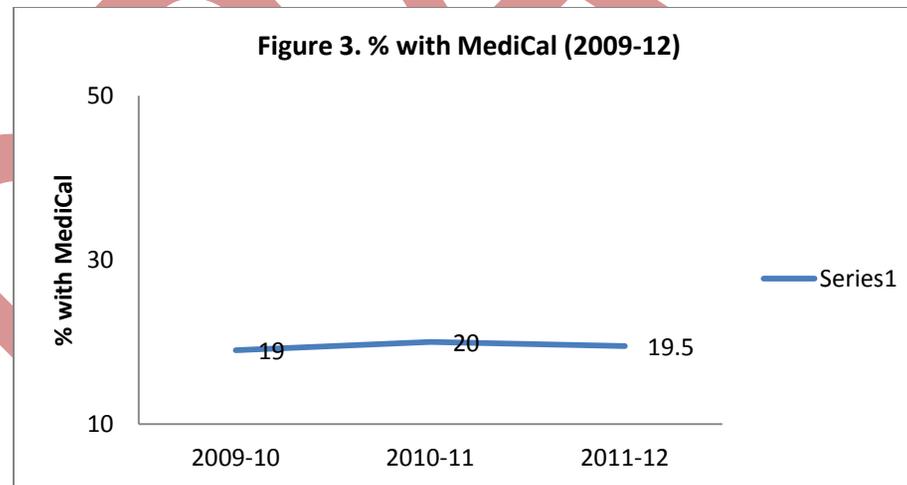
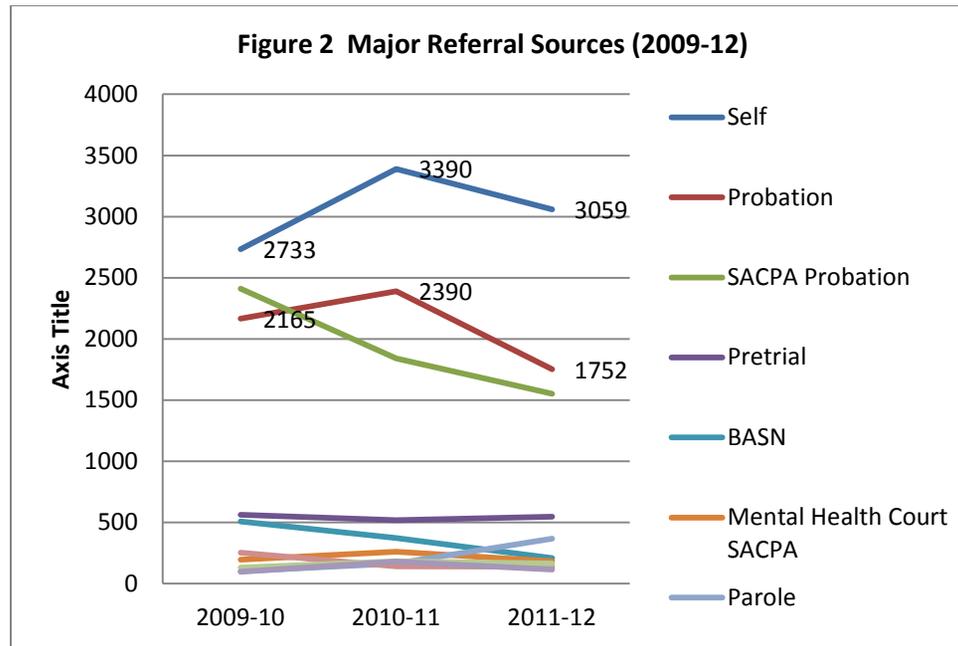
Medium term outcomes:

- Special populations only

Performance Measures

Access/Entry to DADS System of Care





Admissions – Adult System of care

