3 YEARS OF COLLABORATION
OFFICE OF REENTRY SERVICES(ORS) & REENTRY RESOURCE CENTER
SANTA CLARA COUNTY

Ready to Change: Promoting Safety and Health for the Whole Community

151 W. Mission Street
San Jose, CA 95110
Main: 408-535-4299
**Vision**
Building safer communities and strengthen families through the successful reintegration and reentry of formerly incarcerated individuals back into Santa Clara County.

**Mission**
To reduce recidivism by using evidence-based practices towards implementing a seamless system of services, supports, and supervision.

**Definition of Recidivism for Santa Clara County**
Recidivism is the occurrence of convictions or sustained petitions of new law violations (both misdemeanors and felonies) within five years of exiting custody or entering supervision, whichever is later.
(Adopted 2/14/2013)
AB 109 Implementation

In response to Court decisions regarding prison overcrowding, the State Legislature approved AB 109 and AB 117. The result was a shift in responsibility for supervision from State Parole to County Probation for individuals leaving the State Prison system. Sentencing protocols also changed with more convicted felons remaining in local jails instead of being sent to State prison. The Community Corrections Partnership chaired by Probation Chief Laura Garnette meets quarterly.

Reentry Network

The Board of Supervisors approved the establishment of a cross-system reentry network to develop and implement the Adult Reentry Plan in order to reduce recidivism and promote public safety. The Reentry Network chaired by Supervisor Cindy Chavez meets quarterly.
The realignment population is majority Male, Hispanic, and High-Need.

From data collected between Oct. 2011 and Sept. 2015.
As of September 2015 about 5,200 realignment individuals have reentered the community.

From data collected between Oct. 2011 and Sept. 2015
The pie chart above gives us an idea of what types of re-offenses are being committed by the Probation realignment population. Only 1 individual received a gang enhancement charge from this sample of 905 individuals.

Data reflect re-arrests from January to October 2015
The Community Correction Partnership established a multi-agency Data and Evaluation Workgroup and contracted with Resources Development Associates (RDA) for process and outcome evaluation designed to answer the following questions:

- What is the recidivism rate of the AB 109 clients?
- Do the services the County provides and refers help clients decrease their recidivism?

RDA currently completing a three-year evaluation of AB 109 client outcomes (October 1, 2011 to December 31, 2014)
As of December 2014, after three years of the SCC reentry initiatives and operations sparked by AB109, the realignment population residing in Santa Clara County had a significantly lower recidivism rate compared to the state average for parolees prior to AB109.

Recidivism = any re-conviction for a new law violation.
AB109 Evaluation Data Presented at Reentry Network Meeting (6/24/15)

Participation Rates in Services

Finding:
Overall, 43% of clients received at least one type of service; highest participation was in DADS and SSA.

N=1,610
FY 2012 & FY 2016 Reentry and Realignment Budget

FY 2012 TOTAL BUDGET: $14,103,455

- Health Services and Community-Based Treatment: 26%
- Custodial Supervision & Alternatives, Programs & Direct Inmate Services: 34%
- Housing and Other Services: 4%
- Program Administration, Evaluation, Facilities & Fleet, and Reserve: 6%
- Probation Supervision: 30%

FY 2016 REC BUDGET: $41,748,094

- Health Services and Community-Based Treatment: 33%
- Custodial Supervision & Alternatives, Programs & Direct Inmate Services: 31%
- Housing, Legal and Other Services: 6%
- Program Administration, Evaluation, Facilities & Fleet, and Reserve: 7%
- Probation Supervision: 23%
A Model of Cross-Systems Collaboration

Santa Clara County Reentry Resource Center

Reentry Resource Center

Office of Reentry Services CEO

Social Services Agency

Sheriff's Office

Superior Court of Santa Clara County

Public Defender Office

Probation Department

CBO Partners Employment, Education, Legal, Health, Housing

Valley Mobile Medical & Dental Clinic

Mental Health Department

Division of Rehabilitative Programs (DRP) & Adult Parole Operations (DAPO)-CDCR State(NEW)

Faith Based Collaborative Mental Health Dept.

Office of Supportive Housing

Behavioral Health

Custody Health

Department of Alcohol & Drug Services

Social Services Agency

Office of Reentry Services CEO
RRC Overview

- 40,000 Square foot multi-level building operated by the Office of Reentry Services under the County Executive;
- One-stop transitional center for custodial and non-custodial individuals to access services;
- “express lane” for clinical services through the RRC Behavioral Health Team of Clinicians for Mental Health & Drug/Alcohol support;
- More than 75 employees work at the RRC from different departments.

“Snap Shot” of our Client Visitors:
- 350-400 new clients per month
- 1,456 returning clients-duplicate encounters
- 39% of new clients released are within 30 days from custody
- 6% of new clients are veterans or were in the military
- Highest service needs are General Assistance, CalFresh and Medi-Cal, Food and Clothing
County agencies, partnered with faith-based reentry and other CBOs make up a large collaborative **Adult Reentry Network** that provides a wide array of reentry resources and supportive services.

The Reentry Network’s main portal is the **Reentry Resource Center (RRC)**, which houses multiple agencies under one-roof and serves as a “one-stop-shop” for clients to be linked to needs-based services.

Individuals classified as **realignment (AB109)** or **formal probation** are eligible for the full menu of services as long as they meet the additional eligibility requirements of each service provider.

Other residents of SCC can receive basic services such as benefits-enrollment, legal services, and access to the mobile medical unit. They are also referred to other service portals and given informational packets on resources available in the community.
Who does RRC serve?

1. Out of Custody Clients with and without supervision
2. Most services offered at RRC best support clients that are newly released under 9 months

- RRC has 80-160 Client Visitors Per Day coming to report for supervision and/or services (Monday-Friday)
- In addition the Sheriff Department have 50-250 people per day reporting for RCP, PSP & Weekend Worker Program (7 days per week)
Our RRC Client Resources

- Assessment and Referral for Mental Health, Alcohol and Drug Recovery Services
- Support Groups, Crisis Counseling for New Releases from Custody, & Peer Mentoring
- Housing Referral & Transitional Case Management for AB109 Clients
- Public Benefits: General Assistance
- Cal Fresh Program & Food Pantry
- Access to Health Coverage Programs
- Medical Mobile Unit (MMU), Dental Mobile Unit & Health Referrals
- Clothes Closet
- Education Referral to other community services (i.e. GED Preparation/Testing & ESL Classes)
- Employment Referrals to other community services (i.e. Job Readiness, Search & Placement; Paid On-the-Job Training; Job Coaching & Retention)
- Family Reunification Referrals to other community services (i.e. Fatherhood Programs, Parenting Classes, Family Engagement Activities, and Support Groups)
- Health & Well Being Referrals to other community services (i.e. Cognitive Behavioral Therapy and Peer Support Groups)
- Expungement & Legal Services Referrals to other community services
- Computer Literacy and Case Management for Parolees
- Faith Collaborative community based referrals services
Custody Alternative Supervision Unit (CASU) Team of Sheriff’s Office Sgt., Deputies & Rehabilitation Officer provide supervision & case management for 50-70 in-custody CASU participants monthly (ongoing/any given time) and several of the CASU in-custody individuals go on to be supervised by Probation Department.

Probation does initial intake for the AB109 PRCS(Prison population) and 1170(h)(County Jail Population) releases using the Correction Assessment and Intervention System (CAIS) for recidivism with reporting probationers.

6 Probation team members and 1 Peer mentor support probationers at RRC
NEW Reentry Parolee Program

- $1.8 million contract with California Department of Corrections and Rehabilitation to provide intensive case management for 200 parolees

- 200 active clients being Case Managed
- Over 1000 referrals received from CDCR to date.

- Program provides 22 selected Parolees with emergency housing assistance
- Parolees in this program are provided with a Behavioral Health Rehab. Counselor, Peer Mentor, CBT Classes, and treatment groups

- Contract/Partners to support Parolees in this program
  - Goodwill Industries to provide job placement and training
  - New Beginnings to provide Domestic Violence Prevention and Intervention classes
Since November 1, 2012, FBRCs served 800 unduplicated individuals and facilitated them receiving 7000 service encounters (June 2015)

**Destiny**
2090 Oakland Road
San Jose, CA 95131

**Mission Possible**
1811 South 7th Street
San Jose, CA 95112

**Good Samaritan**
2315 Canoas Garden Ave
San Jose, CA 95125

**Bridges of Hope**
80 S. Market Street
San Jose, CA 95113
RRC Referral Tracking System For All Clients
(tracks the “dosage” of services provided at the center)

<table>
<thead>
<tr>
<th>RRC NUMBER</th>
<th>FULL NAME</th>
<th>DOB</th>
<th>ADDRESS</th>
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<tbody>
<tr>
<td>C12345678</td>
<td>John Doe</td>
<td>08-01-1980</td>
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<td><a href="mailto:jdoe@yahoo.com">jdoe@yahoo.com</a></td>
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## Santa Clara County Reentry Services

**Client:** John Doe  
**RRC NUMBER:** C12345678

### Service Requests for Clothes Closet

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### Additional Notes

If you have any other questions, comments, or concerns, please write them here:
NEW RRC (Satellite Site)  
South County  

Reentry Resource Center  
for South County: A Pilot Program  

About Us...  
The South County Reentry Resource Center (SCRRC) is a pilot program (April – October 2015) that will provide essential reentry intake, referral and assessment support for those returning to our community from incarceration under the AB109 Post Release Community Supervision (PRCS) and 1170(h) Mandatory Supervision through Santa Clara County Probation.  

Support for AB109 Clients:  

Health & Well-Being  
- Substance Abuse Assessment & Referral  
- Mental Health Assessment & Referral  
- Medical Assessment, Treatment & Referral  

Public Benefits  
- Medi-Cal Application Support  
- Cal Fresh Application Support  

Information & Referral Support for:  
- Faith Based Reentry Services  
- Employment  
- Education  
- Family Reunification  
- Legal Services/Expungement  

Client Eligibility  
Must be AB109 Clients residing in Gilroy, Morgan Hill, and San Martin.  

Be under supervision of Santa Clara County Probation – AB109 PRCS or AB109 1170(h) MS  

Be a previous AB109 Probationer with completed PRCS and MS Supervision  

Be both an AB109 Probationer under PRCS /1170(h) MS and a state Parolee at same time  

All Parolees that are not concurrently under AB109 Supervision must seek services at the Reentry Resource Center – Parolee Program at 151 W. Mission Street, San Jose, CA 95110 / Monday-Friday / 8am-5pm / 408-535-4000
One of the largest remaining gaps in the reentry continuum is the hand-off between jails and service-providers in the community.

In order to help address this gap, the ORS is working with the Sheriff and Custody Health to increase the availability and comprehensiveness of individualized transition plans.

Effective transition/discharge planning allows a large part of the reentry process to be commenced proactively, while clients are still in custody.

In August 2015, the DOC/Sheriff began transition planning for moderate and high need/risk individuals. As of Dec. 11th 2015, the RRC had received 131 transition plans.
Office of Reentry Services (ORS)

Contact Information

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151 W. Mission Street
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