

Santa Clara Valley Health & Hospital System
Mental Health Department
MHSA Key Performance Measures by Plan Component

| Community Services & Supports (CSS) | Prevention & Early Intervention (PEI) | Innovation (INN) | Workforce Education & Training (WET) | Capital Facilities & Technology Needs (CFIN) |
|--|--|--|--|--|
| <ul style="list-style-type: none"> •Reduction of subjective suffering from mental illness •Increase meaningful use of time and capabilities in school, work, activity •Reduce homelessness and increase safe and permanent housing •Increase access to substance abuse treatment •Increase natural networks of supportive relationships •Reduction in multiple foster care placements •Reduction in incarceration/juvenile justice involvement •Reduction in disparities in service access •Increase in self-help and consumer/family involvement | <ul style="list-style-type: none"> •Reduction of Stigma and Discrimination •Reduction of Disparities in Access to Mental Health Services •Reduction of Psycho-Social Impact of Trauma •Prevention and Early Intervention of At-Risk Children, Youth and Young Adult Populations experiencing onset of serious Psychiatric Illness •Reduction and Prevention of Suicide Risk | <ul style="list-style-type: none"> •Increase access to underserved groups •Increase the quality of services, including better outcomes •Promote interagency collaboration •Increase access to services | <ul style="list-style-type: none"> •Have a workforce fully integrated and reflective of the cultural and ethnic diversity of consumers and family members at all levels of the workforce, including employees, interns, and volunteers •Provide employment opportunities and integrated support mechanisms throughout the system •Enhance staff training and develop opportunities and career pathways for County and Community Based Organization (CBO) staff •Provide training and educational opportunities in the mental health system | <ul style="list-style-type: none"> •Provide a comprehensive electronic medical record for consumers that can be shared in a secure and shared across service providers (EHR Project) •Create a single data repository for all of the Mental Health Department information (EDW Project) •Provide computer labs and basic PC skills training for consumers in established Wellness Centers across the County (CLC Project) •Enhance the current Mental Health Department website (WEB Project) •Provide a housing and/or bed availability database (BHX Project) •Create secure, real-time data system of client records accessible across agencies to provide a cross agency view of registered consumer's demographic , service and other information (CHR Project) •Improve access to high risk populations in the downtown and east San Jose service areas; areas with the highest concentration of at-risk youth (Medi-Plex Project) •Improve the current space for Self-Help Center to have a computer training room and several activity rooms which will allow multiple group activities (DTMH Project) |