Mission

Our mission is to empower family members and their loved ones with accessible education, support and resource opportunities.

The Office of Family Affairs assists families in navigating the behavioral health system of care. We offer direct support, information and education with the goal of providing recovery and hope.

Location

Office of Family Affairs
Learning Partnership Division
1075 E. Santa Clara Street, 2nd Floor
San José, CA 95116
Phone: 1 408-792-2166
Fax: 408-792-2158

After Hours Mental Health Services
Call Center
1-800-704-0900

Substance Use Services
Call Center
1-800-488-9919

Mobile Crisis Response Team (MCRT)
1-800-704-0900
Select option #2
Monday – Friday
8:00 A.M. – 8:00 P.M.

Suicide & Crisis Hotline 24/7
1-855-278-4204
Website www.sccbhsd.org/suicideprevention

Santa Clara County Crisis Text Line
text RENEW to 741741

County of Santa Clara
Behavioral Health Services Department
1 408-792-2166
Website www.sccbhsd.org/ofa

Better Health for All
Program Description
Mental health issues can have a devastating effect on families, friends and loved ones. As family members ourselves, we can help your family get back to living a healthy and meaningful life by not running away from the issue, rather by embracing it and learning how to live with it well.

The Office of Family Affairs program can help you during this time of need by providing the following services:

- Individual peer support
- Family support groups
- Family WRAP® in English and Español
- Mental Health First Aid class
- Support at Mental Health Urgent Care

Staffing
The Office of Family Affairs program is staffed by persons with lived experience.

Maria A. Gonzalez
Family Support Worker
Email: mariaa.gonzalez@hhs.sccgov.org

Diana Guido, CADC
Family Support Worker
Email: diana.guido@hhs.sccgov.org

Juan Pérez
Family Support Worker
Email: juan.perez@hhs.sccgov.org

Phone: 1 (408) 792-2166
Fax: 408-792-2158
Website: www.sccbhsd.org/ofa

Family WRAP® Support Groups are located at the Central Wellness & Benefits Center, 2221 Enborg Ln. San José, CA 95128. Entrance to group is on the left side of the building. Look for a banner outside. Free ample parking is available.

Available Languages
English
Spanish Español, and other languages can be made available as needed.

Hours of Operation
Monday – Friday
8:00 A.M. – 5:00 P.M.
Except major holidays

Enborg Ct.
South Bascom Ave.
Central Wellness & Benefits Center
Enborg Ln.