June 5 – Board of Supervisors Special Hearing

Dan Phan – Restaurant Owner – Paper Plane / Original Gravity / Miniboss / SuperGood Kitchen
Current Challenges in Restaurant Industry and How to Recover

- **Economic Challenges**
  - Large scale shift to “Work From Home”
  - No conventions, tourism or business travel
  - SJSU Closure both students and office workers
  - Covid-19 related social distancing measures
  - Federal Aid Slashed from $2 Million to $150,000 per business
  - PPP designed only for two months of aid

- **Consumer Confidence / Safety Challenges**
  - Having our customers feel safe re-entering public spaces
  - Having employees feel that they’re working in a safe environment

- **Rebuild a better “Normal”**
  - Once we are able to begin re opening - rebuild our core services so that they can work in synergy to rebuild our economy even better than before
    - Housing Crisis
    - Homeless Crisis
    - Remove Complexity and Barriers to Creativity

- **Restaurants are a vital part of culture and community for our region**
Specific Recommendations to Government and Regulatory Agencies

- Federal Government
  - EIDL
    - Restore $2 Million Dollar Maximum Loan Amounts from unofficial $150,000 cap
  - PPP
    - Less restrictions on use of funds. (An approved bill waiting to be signed into law)

- Mayor’s Office
  - Guidelines
  - Outreach
  - Protection from liability
  - Bold Leadership
  - Street Seating / Block Parties

- Department of Environmental Health
  - Expedited Approval
  - Targeted Covid Alteration Approvals
  - Support Multi-Use of Space
  - Guidelines on Safe Operations
  - Staff Safety
Specific Recommendations to Government and Regulatory Agencies

- **Public Works**
  - Street Closure for Seating
  - To-Go Windows
  - Sidewalk Seating
  - Parklets
  - Curbside

- **County Assessors Office / County & City Taxes**
  - **Rent Relief**
    - Incentivize landlords to subsidize restaurant and small business tenants’ rent
    - Provide property owners direct property tax reductions based on their documented rent subsidy to their commercial restaurant and small business tenants
  - **Tax Relief**
    - Determine what other temporary suspensions of specific property taxes, fees and assessments can be provided to property owners that can be passed on to small business tenants.