News Release

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April 09, 2020

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County Announces Launch of Santa Clara County CAN: COVID-19 Assistance Navigation

Hotline will help people facing financial hardship apply for safety net services and connect with legal aid as needed

At a virtual Press Conference today, local elected officials along with the Santa Clara County Office of Labor Standards and the Fair Workplace Collaborative announced a new initiative to guide people facing financial hardship due to COVID-19 through the process of applying for safety net programs like unemployment insurance. As Santa Clara County residents who are out of work due to COVID-19 look for answers and guidance, Santa Clara County CAN, will provide residents with individual case management and navigation to access the resources they need right now. Anyone with questions can call the new Santa Clara County CAN hotline at 408-809-2124. Support is available in English, Spanish, Vietnamese, Tagalog, and Mandarin, with more languages to come.
“I spearheaded the creation of our Office of Labor Standards Enforcement because I understand how our community thrives when people’s rights at work are upheld,” said County Supervisor Dave Cortese. “We cannot have a thriving community unless we can rest assured that workers receive a day’s pay for a day’s work, parents will return safely to their kids at night, and no one is ever afraid of retaliation when they speak out against something wrong. Now more than ever, during this pandemic, we need to provide resources and protection for abused workers.”

Santa Clara County CAN will help people:

- Navigate safety net services like unemployment, food, housing, and others by helping people understand what assistance is available and walking them through the application process.
- Connect with legal aid attorneys who can answer questions about work related issues, such as questions related to employment and income.

Please call the Office of Supervisor Dave Cortese at 408-299-5030 with any questions or for comment.