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## Engaging with Contact Tracers

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To: Gnosis Test Email <michaelefranzino@gmail.com>

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Dear Friends,

Case investigation and contact tracing is actively underway in Santa Clara County, from 8 a.m. to 5 p.m., seven days a week, with 296 recently trained contact tracers. An additional 50 County disaster service workers began training this week, and will be working a regular schedule by Thursday, June 25.

The goal of contact tracing is to ensure that residents who have been in contact with a confirmed COVID-19 cases have everything they need to protect their health and the health of their families and friends. All information provided to the Public Health Department through contact tracing is strictly confidential and will be used for public health purposes only.

If you receive a phone call with a caller ID that indicates "California COVID Team" or something similar, it is likely the County's Public Health contact tracing staff. They will try to call a few times, and the County is asking all residents to please answer the calls.

But also be aware that there are scammers who may pretend to be contact tracers to trick residents into divulging their private personal information. Professional contact tracers will:

- Only ask about medical symptoms and the people they may have encountered.
- Never ask for Social Security numbers, financial or health insurance information.
- Never ask residents for money or to pay any fees.

Thank you in advance for cooperating with contact tracing, one of the key tools the County Public Health Department has to monitor outbreaks of COVID-19 in order to stop it before spreading.

### Coronavirus Dashboards Update

As of Monday, there were 3,230 confirmed cases of COVID-19 in the County and 151 deaths. There are currently 49 people hospitalized in the County who are confirmed to have COVID-19. So far, 102,848 people in Santa Clara County have been tested, with a 3.1 percent positive rate. The [dashboards](#) are updated daily.

### Town Hall with Congressman Ro Khanna

Please join me, Supervisor Cindy Chavez and Congressman Ro Khanna at a Town Hall about coordinating the Federal and County responses to COVID-19 from 12:30 to 1:30 p.m. on Wednesday, June 17.



You can join the discussion through this Zoom link [www.tinyurl.com/ZOOMGOV](http://www.tinyurl.com/ZOOMGOV), or call 1-669-254-5252, with meeting 161 8966 8818, and Password 171717.

### Free Mobile Testing Sites Open This Week

The County Health System is sending COVID-19 teams this week into areas across the County to provide free diagnostic tests, beginning today, June 16. No appointments are necessary.

- County of Santa Clara Service Center Auditorium, [1555 Berger Dr., Building 2, San Jose](#), 10 a.m. to 4 p.m., Tuesday through Friday.
- Overfelt High School, [1835 Cunningham Ave, San Jose](#), 1 to 7 p.m., Tuesday through Friday, and 9 a.m. to 3 p.m. on Saturday.
- Palo Alto City Hall, [250 Hamilton Avenue, Palo Alto](#), 10 a.m. to 4 p.m. Tuesday through Friday.
- Cupertino Creekside Park, [10455 Miller Avenue, Cupertino](#), 10 a.m. to 4 p.m., Tuesday through Thursday.
- Los Altos City Hall Community Meeting Chambers, [1 North San Antonio Road, Los Altos](#), 10 a.m. to 4 p.m. on Tuesday.
- Consulate General of Mexico in San Jose, [302 Enzo Drive, #200, San Jose](#), 10 a.m. to 3 p.m. on Friday.
- Roots Clinic at Antioch Baptist Church, [268 East Julian Street, San Jose](#), 10 a.m. to 3 p.m. on Wednesday.

### Town Hall on Saturdays with Dave



Join me every Saturday for an Online Town Hall streamed live on my Facebook page: [www.facebook.com/davecortese](http://www.facebook.com/davecortese).

The live discussions can be streamed on Saturday, June 20 and June 27, from 3 to 4 p.m. Ask questions through Facebook, call in and ask your questions at 408-287-3587, or text my Office at 408-480-7833.

Tomorrow, I will be joined by Santa Clara Valley Medical Center CEO Paul Lorenz who will be available to answer your questions about our County's hospital system.

You do not need to have a Facebook account to stream this Town Hall.

We hope to hear from you!

### Disaster Preparedness and COVID-19

Managing natural disasters during pandemic conditions creates additional challenges in evacuation and sheltering protocols as well as financial and logistical complications.

The National Governors Association has published a memo outlining best practices called [Planning for Concurrent Emergencies](#).

As an additional resource for planning around this topic, CDC has created a frequently asked questions and resources document for air resource advisors and other environmental health professionals called [Wildfire Smoke and COVID-19](#). The document provides key messages about wildfire smoke and COVID-19. It also provides resources that can be given to communities affected by wildfire smoke during community spread of the coronavirus.

At 10 a.m. on Thursday, June 25, the Santa Clara County Fire Department will present a free online disaster preparedness course. Participants will learn about Bay Area disaster risks, how to plan and prepare for a disaster and how stay informed during and after the disaster. Residents can register [here](#).

### **New Partnership Provides Hot Meals for Low-Income Families**

During this pandemic, unhoused residents and low-income families are needing food. [Opening Doors 2020](#) has expanded its meal sites in partnership with [Martha's Kitchen](#) to collaborate on a new Monday and Friday emergency hot food distribution site at [Martha's Kitchen, 311 Willow Street](#) in San Jose. Meals will be served every Monday and Friday from noon to 1 p.m. and is open to anyone in need.

The expanded service is in addition to [Opening Doors 2020's](#) existing offering at the parking lot on the corner of St. James and Second Streets in Downtown San Jose, served Wednesdays from noon to 1 p.m. as well as Saturdays and Sundays from 11 a.m. to noon. Volunteers are needed to prep meals and distribute hygiene kits at both locations. Click [here](#) for more information or email [info@od2020.com](mailto:info@od2020.com).

### **D3 Website Hosts COVID-19 Resources and Updates**

My [website](#) hosts a dedicated section, updated regularly, that is focused on COVID-19. Here, you can view all of our previous newsletters, recordings of our town halls, and learn about resources and recommendations around the current public health emergency. We hope you, your family and friends find this information useful during this time.

### **D3 COVID-19 Informational Flyer**

My staff and I have been working hard to supply the public with as many resources and as much knowledge as possible. These resources are vital to many, but reaching everyone who may need them is difficult. Please partner with me in getting the word out by [sharing our COVID-19 Informational Flyer](#) with your neighbors, family and friends. Together, we can ensure that every family has access to the help they need to stay healthy and safe during this pandemic.

As always, you can reach my office at 408-299-5030, email me at [dave.cortese@bos.sccgov.org](mailto:dave.cortese@bos.sccgov.org) or visit the District 3 webpage at [supervisorcortese.org](http://supervisorcortese.org).

Stay safe,



Dave Cortese  
County Supervisor, Third District



