SCU Fire Community Resources Phone Directory

- CAL FIRE Incident Information Line: (916) 618-3195 or (669) 247-7431
- For sheltering support/assistance, please contact the American Red Cross at: (866) 272-2237
- For additional information and resources, please call: (408) 808-7778 (8am to 5pm, Monday-Friday), after 5:00 pm and on weekends, please call 211.
- For downed power lines leave the area immediately and call 9-1-1. Then, call PG&E at: 1-800-743-5000.
- If you do not have online access you are still able to receive emergency alerts by texting your zip code to the following number: 888777
- If your home incurred major damage after the SCU Lightning Complex Fires, you may qualify for emergency financial aid from Tzu Chi Northwest. Please call 408-256-0571. (Deadline September 30th, 2020)
- If you need support with your Insurance Policy. Please reach out to United Policyholders: 415-393-9990
- Environmental Health support (i.e. Debris Removal, Water Wells, Septic, Hazardous Waste, etc.). Please call: (408) 918-3411
- Emotional Health and Well-Being, County of Santa Clara Department of Behavioral Health. For support Please call: 1-(800)704-0900
- Office of the Assessor for property disaster or calamity relief. Please call: 408-299-5300
- The Department of Tax & Collections for property tax deferment. Please call: 408-808-7900
- County Department of Agriculture. For Agriculture situations or Aid Please call: Joseph Deviney (Ag Commissioner) 408-642-0440 Helena Roberts (Deputy Ag Commissioner) 408-690-5929
- County of Santa Clara Office of Planning & Development. Please call: Carl Hilbrants (Senior Planner) 408-299-5781
- IRS Disaster Hotline for related questions or to request a copy of tax returns or transcripts. Please Call: (866) 562-5227
- Collaborating Agencies Disaster Relief Effort (CADRE). Please call: 408-577-2175