

**ELDER / DEPENDENT ABUSE
RESOURCE PHONE NUMBERS**

- **Adult Protective Services:**
(800) 414-2002
- **Long Term Care Ombudsman:**
(800) 231-4024
- **District Attorney’s Office:**
(408) 792-2888 – Investigations
(408) 295-2656 - Victim Services Unit
- **Senior Adult Legal Assistance:**
(408) 295-5991
- **Sourcewise (Council on Aging):**
(408) 350-3200
- **United Way Information & Referrals:**
<http://www.211scc.org/>
2-1-1
- **Family Caregiver Alliance:**
<http://www.caregiver.org/>
(415) 434-3388
- **Alzheimer’s Association:**
<http://www.alz.org/index.asp>
(408) 372-9900
- **California Advocates for Nursing Home Reform (CANHR):**
<http://www.canhr.org/about/index.html>
(415) 974-5171
- **Mental Health**
(800) 704-0900
- **National VA Veterans Crisis Line:**
<http://www.veteranscrisisline.net/>
1-800-273-8255 (press 1)

IMPORTANT INFORMATION

DATE _____ POLICE CASE NUMBER _____

OFFICER NAME _____ BADGE NUMBER _____

POLICE DEPARTMENT PHONE NUMBER

**Law Enforcement Agencies in
Santa Clara County**

Non-Emergency

- Campbell Police..... (408) 866-2101
- Gilroy Police..... (408) 846-0350
- Los Altos Police..... (650) 947-2770
- Los Gatos/Monte Sereno Police..(408) 354-8600
- Milpitas Police.....(408) 586-2400
- Morgan Hill Police.....(408) 779-2101
- Mountain View Police.....(650) 903-6395
- Palo Alto Police.....(650) 329-2413
- San Jose Police.....(408) 277-8900
- Santa Clara Police.....(408) 615-5580
- Stanford Police.....(650) 723-9633
- Sunnyvale Public Safety.....(408) 730-7180
- Santa Clara County Sheriff.....(408) 299-2311

EMERGENCY 9-1-1



**SANTA CLARA
COUNTY**

**ELDER &
DEPENDENT
ADULT ABUSE
RESOURCE CARD**

Information for
Elder and Dependent
Adult Abuse Victims

**YOUR RIGHTS AS A VICTIM OF
ELDER AND DEPENDENT ADULT
ABUSE**

Elder and dependent adult victims of violent crime have the right to go to court and file a petition requesting any of the following:

- An order restraining the perpetrator from abusing the victim and other family members.
- An order directing the perpetrator to leave the household.
- An order preventing the perpetrator from entering the residence of the victim.
- An order directing the defendant to make payments for restitution.
- An order directing that either or both parties participate in counseling.
- An order directing peaceful contact between both parties.

For further information and assistance, call the Victim Services Unit at (408) 295-2656

**YOUR RIGHTS AS A VICTIM OF
ELDER AND DEPENDENT ADULT
ABUSE**

Elder and dependent adult victims have the right:

- To be treated with fairness, respect, dignity and compassion.
- To be protected from intimidation and harm.
- To be informed of social services and resources available.
- To be informed of the criminal justice process.
- To have a victim advocate if subpoenaed as a witness.

IF THERE HAS BEEN AN ARREST

A person alleged to have committed violence/abuse against you is arrested, he or she may be released at any time. For more information about an inmate's custody status or to receive notification of an inmate's release from jail, contact:

California Statewide Victim Notification Service at:
(877) 411-5588
www.vinelink.com

Last Revised: 11/15

**ELDER AND DEPENDENT
ADULT ABUSE INCLUDES:**

Physical: Infliction of pain or injury, unreasonable physical constraint, prolonged or continual deprivation of food, water, medication, proper hygiene and access to other basic needs on an elder or dependent adult.

Neglect: Negligent failure of any person having the care or custody of an elder or dependent adult to exercise that degree of care that a reasonable person would exercise.

Sexual Assault: Any type of involuntary sexual act that is committed without a person's willful consent.

Financial: Taking without permission, stealing or retaining real or personal property with intent to defraud.

Abandonment: Desertion of an elder or dependent adult by anyone having care or custody of that person under the circumstance a reasonable person would continue to provide care and custody.

Isolation: Intentionally preventing an elder or dependent adult from receiving their mail, e-mail, telephone calls, or contact from friends or family.

Abduction: The removal and restraint of any elder or dependent adult lacking the capacity to consent or any conservatee without the consent of the conservator or the court.

Self-Neglect: Negligent behavior to oneself to exercise degree of care that a reasonable person in like situation would exercise that threatens the person's own health/safety.