



## **CONDITIONS OF CONSENT TO ELECTRONIC SERVICE AND ELECTRONIC CORRESPONDENCE**

Although Santa Clara County DCSS (SCCDCSS) currently has an exemption from mandatory electronic filing and service requirements per Cal. Civ. Proc. Code § 1010.6(d)(5) and although SCCDCSS currently has security protocols limiting the size of e-mails that may be accepted by the County, SCCDCSS recognizes the convenience of electronic service where service by mail is expressly allowed. As a result, SCCDCSS is limiting the service of electronic documents to those documents allowed to be served by mail which are served by hyperlink by a service provider approved by the Santa Clara County Superior Court to [css-eservice@css.sccgov.org](mailto:css-eservice@css.sccgov.org).

SCCDCSS does not waive its right to proper service of pleadings pursuant to statute or rule or waive its right to timely service by permitting electronic service to [css-eservice@css.sccgov.org](mailto:css-eservice@css.sccgov.org).

As a courtesy to counsel, DCSS will also accept e-mail correspondence from attorneys at [css-eservice@css.sccgov.org](mailto:css-eservice@css.sccgov.org). Please avoid sending correspondence to SCCDCSS attorney email boxes directly as they are not checked while attorneys are out or on leave.

Inquiries from customers who are not represented or have consent from their attorneys to correspond directly with DCSS should be sent through Customer Connect, the State DCSS's secure self-service website. See [www.childsupport.ca.gov](http://www.childsupport.ca.gov) or call 866-901-3212 for more information.

The sender assumes the risk that documents sent may fail to be delivered due to SCCDCSS security protocols.