**OFFICIAL INSPECTION REPORT**

<table>
<thead>
<tr>
<th>Facility</th>
<th>Site Address</th>
<th>Inspection Date</th>
<th>Placard Color &amp; Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>FA0213801 - PHO LOVERS</td>
<td>253 E MAUDE AV, SUNNYVALE, CA 94085</td>
<td>11/27/2019</td>
<td>GREEN N/A</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Program</th>
<th>Owner Name</th>
<th>Inspection Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>PR0302360 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11</td>
<td>NGO, SIMON</td>
<td>09:30 - 10:20</td>
</tr>
</tbody>
</table>

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<tr>
<th>Inspected By</th>
<th>Inspection Type</th>
<th>Consent By</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRAVIS KETCHU</td>
<td>FOLLOW-UP INSPECTION</td>
<td>LIEU NGO-TRAN</td>
</tr>
</tbody>
</table>

**Comments and Observations**

**Major Violations**

Cited On: 11/26/2019
K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

**Compliance of this violation has been verified on: 11/27/2019**

**Minor Violations**

N/A

**Measured Observations**

N/A

**Overall Comments:**

*Follow-up inspection to limited inspection conducted on 11/26/2019.*

*Facility has received professional pest control treatments, facility is to email the inspector the pest control treatment report.*

*No further cockroach activity was observed at the time of inspection.*

*Observed all harborage points in the walls and floors to have been repaired and sealed.*

*Recommend frequent pest control treatments to ensure no further cockroach activity occurs.*

*Facility is re-opened and may resume operation.*

**FACILITY RE-OPENED / PERMIT REINSTATED**

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 12/11/2019. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

**Legend:**

- **[CA]** Corrective Action
- **[COS]** Corrected on Site
- **[N]** Needs Improvement
- **[NA]** Not Applicable
- **[NO]** Not Observed
- **[PBI]** Performance-based Inspection
- **[PHF]** Potentially Hazardous Food
- **[PIC]** Person in Charge
- **[PPM]** Part per Million
- **[S]** Satisfactory
- **[SA]** Suitable Alternative
- **[TPHC]** Time as a Public Health Control

**Received By:** Lieu Ngo- Tran

**Signed On:** November 27, 2019