

## **First Installment of 2018/2019 Annual Secured Property Taxes is due on Thursday, November 1, 2018**

**SANTA CLARA COUNTY, CALIF.—** The County of Santa Clara's Department of Tax and Collections Department has mailed out the 2018-19 property tax bills, to all property owners at the addresses shown on the tax roll. Department representatives remind the public that **tax payments are due on Thursday, November 1, 2018.**

The California Revenue and Taxation Code Section 2610.5 does not relieve a property owner of the responsibility to make timely payments because he or she did not receive a tax bill. Property owners whose taxes are paid by their lending agency receive a tax bill marked "copy" indicating that the original statement was sent to the lending agency. Property owners who have not received a bill by Thursday, November 1, 2018, should call the Tax Information line at (408) 808-7900 and request a copy of their tax bill. Property tax bills are also available online at <http://www.sccdtac.org>. **Unpaid property taxes will become delinquent if not paid by 5 p.m. Monday, December 10, 2018.** At that time, a 10 percent penalty and a \$20 cost will be added to the unpaid balance.

Taxpayers should mail tax installment payments, along with the first installment stub, to the Department of Tax and Collections, PO Box 60534, City of Industry, CA, 91716-0534. The United States Postal Service (USPS) postmark **MUST** be December 10 or earlier to avoid penalties. Taxpayers who send their payments by mail are cautioned that the U.S.P.S. only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day deposited in a mailbox by the taxpayer.

To ensure timely processing, payment should be mailed early enough to account for unforeseen delays in mail handling. If a payment is received after December 10 with no USPS postmark, or if the postmark is illegible, the payment will be considered late, and penalties will be imposed in accordance with the California Revenue and Taxation Code. The County of Santa Clara Department of Tax and Collections recommends mailing payments early or obtain a proof of mailing receipt from the post office. Checks are accepted by mail, but cash is not. Cash payments must be made in person at the Department of Tax and Collections, East Wing, 6<sup>th</sup> Floor, 70 West Hedding St. San Jose, CA 95110.

To pay taxes with a credit card, debit card or eCheck, visit the Department of Tax and Collections' website at <http://www.sccdtac.org>. **eCheck payments are free.** A convenience fee is associated with credit or debit card payments and must be paid by the taxpayer.

### **New this year**

The Department of Tax and Collections has acquired a cashiering system to assist in the timely processing of payments received in the Department. Payments made in person at the office will be processed within 24-48 hours.

Also new this year, property owners will be able to view the allocation of the one percent county levy collected by their tax rate area online at <http://wheredotaxesgo.org>.

Property owners also can take advantage of the partial payment program launched last year, and make multiple partial payments on each installment, with penalties placed on the unpaid portion only, after the payment deadline.

Property owners who would like more information about paying their taxes can visit the Department of Tax and Collections' website at <http://www.sccdtac.org> or call (408) 808-

7900. They can sign up to receive general email information related to the annual secured tax bill by subscribing to the website.

### **ABOUT THE COUNTY OF SANTA CLARA**

The County of Santa Clara government serves a diverse, multi-cultural population of 1.9 million residents in Santa Clara County, the sixth largest county in California. With a \$7 billion budget, more than 70 agencies/departments and 20,000 employees, the County of Santa Clara plans for the needs of a dynamic community, offers quality services, and promotes a healthy, safe and prosperous community for all. The County provides essential services including public health and environmental protection, medical services through Santa Clara Valley Medical Center, child and adult protection services, homelessness prevention and solutions, roads, parks, libraries, emergency response to disasters, protection of minority communities and those under threat, access to a fair criminal justice system, and scores of other services, particularly for those members of our community in the greatest need.

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