EMPLOYER JOB ORDER FORM

<table>
<thead>
<tr>
<th>JOB TITLE</th>
<th>JOB ID</th>
<th>OPEN DATE</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starbucks Clerk / Barista</td>
<td>17020</td>
<td>11/14/2019</td>
<td>San Jose</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HOURS/WEEK</th>
<th>SALARY</th>
<th>WORKDAYS</th>
<th>SHIFT/HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>20 - 40</td>
<td>$16.70 - $DOE</td>
<td>Various</td>
<td>Various</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>REQUIRED FOR POSITION</th>
<th>REQUIRED EDUCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug Screen, Background Check</td>
<td>High School Diploma/GED</td>
</tr>
</tbody>
</table>

JOB DESCRIPTION

Starbucks Barista:

As a Barista, some of your duties will include making hand-crafted coffee and tea drinks for our customers. You will operate a cash register, coffee brewing equipment, and interact with a high-volume of customers while assisting them with their orders in a fast-paced environment. Your job will be to provide the customer with exceptional fast and friendly service. You will be responsible for ensuring compliance with all food safety and sanitation requirements throughout your daily work. You will assist with cleaning and sanitizing food preparation areas, tools, and equipment. In some areas, you may be required to obtain a food handler's certification. More details are available in store. We are an equal opportunity employer.

- Provide high-quality customer service in accordance with our Company’s customer service standards and policies and procedures.
- Greet and engage customers, creating a welcoming experience while taking beverage and food orders.
- Provide courteous, friendly and efficient customer service
- Multi-task and maintain calm during peak times.
- Develop and communicate knowledge of coffees, espresso beverages, iced and blended beverages, food offerings, promotional products and limited time offers.
- Prepare a full line of Starbucks beverages to company and Starbucks standards.
- Comply with established weight and measures, health and sanitation, and safety policies, practices, procedures and guidelines.
- Operate electronic cash register, receive final payment from customer (cash or credit/debit card) and accurately make proper change.
- Maintain cleanliness of coffee service area of the store.
- Set up and maintain displays in coffee area according to established guidelines and procedures.
- Replace stock in preparation area from supply area.
- Adhere to uniform and grooming policy as defined within company policy.

3 TO 5 KEY SKILL SETS REQUIRED
Required Skills:

• Ability to use basic math skills

• Excellent verbal communication skills

• Excellent customer service skills

• Ability to understand and follow instructions, and ability to read, retain and comprehend guidelines, policies and procedures applicable to the position.

• Ability to multi-task and work in a fast-paced environment

• Ability to work independently as well as within a large team

• Self-motivation and drive to increase knowledge of Albertsons Safeway and Starbucks products and share that knowledge with our customers

• Ability to provide regular and predictable attendance. (Employees may be scheduled to work early mornings, evenings, weekends and holidays and schedules may vary on a weekly basis.)

• Ability to comply with workplace conduct standards

PHYSICAL REQUIREMENTS

The following attempts to communicate the traditional physical demands associated with this position:**

Seldom: 1-2 hours, Occasional: 3-4 hours, Frequent: 5-6 hours, Continuous: 7+ hours (Based on an 8 hour work day.)

• Stand/Walk: Continuous
• Grip/Grasp: Continuous
• Reach: Continuous
• Lift/Carry: Frequent/carry 1-50 lbs.*depending on amount of trash lbs. will increase
• Push/Pull: Frequent, push/pull 10-20 lbs. products/shopping carts *depending on amount of carts lbs. will increase
• Bend/Stoop: Frequent
• Twist/Turn: Frequent
• Squat/Kneel: Occasional