EMPLOYER JOB ORDER FORM

EMPLOYER
JOB ORDER
FORM

EMPLOYMENT CONNECTION
1879 Senter Road, Door 10
San Jose, CA 95112
(408) 758-3797
ecstaffing@ssa.sccgov.org

<table>
<thead>
<tr>
<th>JOB TITLE</th>
<th>JOB ID</th>
<th>OPEN DATE</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lobby Lounge Server</td>
<td>17671</td>
<td>01/10/2020</td>
<td>San Jose</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HOURS/WEEK</th>
<th>SALARY</th>
<th>WORKDAYS</th>
<th>SHIFT/HOURS</th>
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<tbody>
<tr>
<td>40 - 40</td>
<td>$15 - $DOE</td>
<td>Various</td>
<td>Various</td>
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<tr>
<th>REQUIRED FOR POSITION</th>
<th>REQUIRED EDUCATION</th>
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<tbody>
<tr>
<td>Background Check</td>
<td>Other - College Degree Preferred</td>
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JOB DESCRIPTION

Hotel Overview:

Refined elegance and sophistication flow into each of the 808 well-appointed non-smoking deluxe guest rooms and suites at The Fairmont San Jose. Located near Silicon Valley in Northern California, this 20-story two tower masterpiece caters to discerning and well-traveled business professionals who expect impeccable quality from their accommodations.

Lobby Lounge (Cocktail Server)
Help us open our new Lobby Concept!

As a Server with Fairmont Hotels & Resorts, you will be an ambassador for the exceptional service and cuisine that are hallmarks of our dining experience. Your warm, personal attention and knowledge of our outstanding Food & Beverage offerings makes guests of our restaurants and lounges feel unique and valued.

Summary of Responsibilities:

Reporting to the Lobby Lounge Manager, responsibilities and essential job functions include but are not limited to the following:

* Consistently offer professional, friendly and engaging service

* Assist guests regarding menu items in an informative and helpful way, resolving any concerns in a timely and professional manner

* Follow outlet policies, procedures and service standards

* Have full knowledge of food and beverage lists and promotions

* Have full knowledge of all menu items, garnishes, contents and preparation methods

* Follow all safety and sanitation policies when handling food and beverage
* Other duties as assigned

3 TO 5 KEY SKILL SETS REQUIRED
Qualifications:

* At least one year previous service experience required
* Luxury hotel or fine dining establishment an asset
* Previous point of sale system experience an asset, but not required
* Excellent communication and organizational skills
* Strong interpersonal and problem solving abilities
* Highly responsible & reliable
* Ability to work well under pressure in a fast paced environment
* Ability to work cohesively with fellow colleagues as part of a team
* Ability to focus attention on guest needs, remaining calm and courteous at all times
* Flexible schedule required, days off and shifts varied

Physical Aspects of Position (include but are not limited to):

* Constant standing and walking throughout shift
* Frequent lifting and carrying up to 20 lbs.
* Occasional kneeling, pushing, pulling, lifting
* Occasional ascending or descending ladders, stairs and ramps

Visa Requirements: Applicant must provide proof of eligibility to work in the United States