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COUNTY INVESTMENT: ALL 23 OIR CONTRACTS, DATA & BUDGET SUMMARY

INTRODUCTION
The goal of the Santa Clara County Office of Immigrant Relations (OIR) is to invest in protecting and integrating members of the immigrant community by funding community partners to provide immigration legal assistance, representation and a continuum of services; e.g. prevention, outreach, education and crisis intervention with a “Know Your Rights” framework and the “Whole Person Needs” support for immigrants and refugees. The following section of this report discusses all 23 OIR service agreements across the 3 service domains, (1) Direct Legal Services, (2) Unmet Civil Legal Needs Services, (3) and Programs for Immigrant Integration. This section also provides the related budget and output data for all the services under these 3 domains and for the 23 contracts.

SUMMARY:
The current contracted community partners selected from the Request for Proposal Process (RFP) of Fall 2019 and contracted for 2020, delivered quality, affordable and accessible services to low-income, vulnerable immigrants and refugees in Santa Clara County. Service activities and program areas include outreach, education and prevention, case management, legal representation, intervention, and crisis response.

DATA COLLECTION METHODS
Data collected for the OIR county investment metrics report has been obtained through the following methods:
- 4 Quarterly Reports – 15 contracted partners
- Vendor Surveys – COVID19 Impact
- Listening Sessions with contracted partners
- Client testimonials
- Direct Community Engagement
- Researching best practices and national trends

The Office of Immigrant Relations invested over $5.8 million in funding legal services and community education reaching a total number of 26,473 immigrants in Santa Clara County for Fiscal Year 2020.

<table>
<thead>
<tr>
<th>5,796</th>
<th>979</th>
<th>5,019</th>
<th>745</th>
<th>13,863</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individuals received direct immigration legal services</td>
<td>DACA renewals provided for DACA recipients</td>
<td>Trained in Public Charge Rule</td>
<td>Citizenship applications submitted</td>
<td>Community members participated in a community workshop</td>
</tr>
</tbody>
</table>

DATA ORGANIZATION:
The purpose of this report is to explore a 12-month window into the service outputs and accomplishments of county funded programs and to continually examine and improve the impact and quality of the support to our community.

This County Investments Data Report shares information on how immigrant communities are supported in the various programs and delivered activities represented in the report as quantitative and qualitative data output tables, statistical and demographic charts, service graphs, and at-a-glance service impact numbers.

REPORT NAVIGATION:
This County Investments Data Report is organized into aggregate data by contracty type and by domains of service categories:

1. Domain 1: Direct Immigration Legal Services Data
2. Domain 2: Unmet Civil Legal Needs Services Data
3. Domain 3: Programs for Immigrant Integration Data
4. Special Projects: Public Charge, Rapid Response Data
5. Appendix: 12 Vendor Portfolios and Output Data for each contracted legal services organization

Each of the five sections offers data output tables, demographic charts, measured impact, key considerations and emerging needs.
23 OIR CONTRACTS: IMPACT HIGHLIGHTS BY THE NUMBERS

DATA OUTPUT NUMBERS FROM ALL 23 OIR CONTRACTS:

- **3,524** Citizenship orientation and/or screening provided to the community
- **979** DACA renewals provided for DACA Eligible community members
- **1,096** Immigration relief application filed including asylum, U/T visas, VAWA, Green Card, Citizenship
- **847** Clients represented in removal proceedings, at risk of deportation at Immigration Court
- **3,102** received advice and legal services re housing, educational law, family law, domestic violence, employment rights, elder law, consumer law

- **22%** of cases filed were for Minors
- **39%** of screened low-income community members received case representation
- **41%** received DACA fee scholarship
- **31%** of cases represented at EOIR Hearings Immigration Court
- **149%** target reached for hotline calls from community at risk of deportation
23 OIR CONTRACTS: SERVICE DELIVERY PROCESS MAP

**Public Charge Trainings**
Provide education and training to community-based organizations, community members and relevant government agencies and facilitate client consultation and increase attorney capacity re Public Charge Rule changes.

**Rapid Response Network**
The Rapid Response Network (RRN) provides a 24-7 Hotline with support for immigrants threatened with immediate ICE action, including rapid responder observers, legal services, accompaniment/family support and community deportation defense.

**Programs for Immigrant Integration – Outreach, KYR**
Know Your Rights education and outreach events, to underserved immigrants, including LGBTQI and hard to reach immigrant populations. Topics include path to citizenship, Census 2020, Public Charge, tenant rights, housing issues, consumer protection, ICE activities and Rapid Response, travel bans, immigration reforms, threats to weaken immigrants, rights, effects of new legislation and their impact and COVID19 disaster aid, safety net resources, eviction moratorium.

**Unmet Civil Legal Needs**
Provide legal services to indigent, low-income members of the community with focus areas in health care access, fair and affordable housing, domestic violence, family law, education law, employment law, elder law, civil rights, and public benefits.

**Citizenship Services**
Provide community education about citizenship, offer citizenship services, assist with immigration legal issues as a step to citizenship, as well as Citizenship Day planning and participation to assist immigrants to successfully complete the citizenship process.

**Immigration Legal Services**
Affordable and accessible legal assistance and representation to defend low-income, hard-to-reach and the most vulnerable immigrants in affirmative immigration relief and in deportation proceedings and to promote safety, stability and to secure each client’s long-term right to remain in the US.

**Legal Services for Unaccompanied Minors**
Immigration legal assistance and representation on affirmative or defensive immigration relief, family law, dependency, or probate cases, to unaccompanied minors who live in Santa Clara County, and provide Attorney of the Day serviced to unaccompanied minors in Immigration Court.

**Legal Services for DACA Eligible Immigrants**
Immigration legal assistance and representation to support the well-being, and path to stability through DACA immigration legal services to renew DACA and to establish work authorization for as long as possible, and to assess other legal remedy options for and provide legal assistance with other immigration relief.
23 OIR CONTRACTS: FY2020 BUDGET DETAILS

- FY20 Budget Total: $5,828,401 awarded
- 2019: $2,911,477
- 2020: $2,916,924

- **IMMIGRANT LEGAL SERVICES:**
  - 12 Vendors | 57% of services provided

- **PROGRAMS FOR IMMIGRANT INTEGRATION:**
  - 5 Vendors | 22% of services provided

- **UNMET CIVIL LEGAL NEEDS:**
  - 5 Vendors | 11% of services provided

- **SPECIAL PROJECTS:**
  - 1 Vendor | Public Charge, Rapid Response Network | 10% of services provided

### Services by Contract Domain Type

**Domain 1: Immigration Legal Services and Representation**

- Catholic Charities: $259,153
- Asian Law Alliance: $482,624
- PARS Equality Center: $170,398
- Silicon Valley Law Foundation: $555,384
- Bay Area Legal Aid: $204,200
- Oasis: $68,004
- Tahinh Justice Center: $161,700
- Community Legal Services: $564,820
- Santa Clara University: $105,857
- Step Forward: $246,483
- Justice Diversity Center: $134,569
- Human Agenda: $141,620
- Immigrant Legal Resource Center: $16,880
- Center for Employment Training: $154,500
- Vietnamese Voluntary Foundation: $38,625
- Services Immigrant Rights & Education Network: $51,500

**Subtotal** $3,356,317

**Domain 2: Unmet Civil Legal Needs**

- Bay Area Legal Aid: $171,482
- Catholic Charities: $110,687
- Silicon Valley Law Foundation: $197,208
- Asian Law Alliance: $84,569
- Pro Bono Project: $41,200
- Senior Adult Legal Assist: $43,282

**Subtotal** $648,428

**Domain 3: Programs for Immigrant Integration, Education, and Prevention Services**

- Catholic Charities: $241,563
- Asian Law Alliance: $266,438
- PARS Equality Center: $269,106
- International Rescue Committee: $41,000
- Center for Employment Training: $344,021

**Subtotal** $1,265,128

**Other: Immigration Rapid Response Network**

- People Acting in Community Together: $127,358
- Sacred Heart Community Service: $431,170

**Subtotal** $588,528

**Grand Total** $5,828,401
# 23 OIR Contracts: Table of Data Output for All Services

<table>
<thead>
<tr>
<th>CURRENT CONTRACTED COMMUNITY PARTNERS</th>
<th>IMMIGRATION LEGAL SERVICES</th>
<th>UNMET CIVIL LEGAL NEEDS</th>
<th>PROGRAMS FOR IMMIGRANT INTEGRATION</th>
<th>RAPID RESPONSE</th>
<th>PUBLIC CHARGE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bay Area Legal Aid</td>
<td>379</td>
<td>1,219</td>
<td>N/A</td>
<td>N/A</td>
<td>693*</td>
<td>2,291</td>
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<tr>
<td>Catholic Charities</td>
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<td>458</td>
<td>2,727</td>
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<td>N/A</td>
<td>3,682</td>
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<td>Community Legal Services</td>
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<td>N/A</td>
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<td>715</td>
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<tr>
<td>Human Agenda</td>
<td>705</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>705</td>
</tr>
<tr>
<td>Justice &amp; Diversity Ctr, SF Bar</td>
<td>559</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>559</td>
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<tr>
<td>Law Foundation</td>
<td>747</td>
<td>218</td>
<td>N/A</td>
<td>N/A</td>
<td>1,807*</td>
<td>2,772</td>
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<tr>
<td>Oasis Legal Services</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>53</td>
</tr>
<tr>
<td>PARS Equality Center</td>
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<td>N/A</td>
<td>15,782</td>
<td>N/A</td>
<td>N/A</td>
<td>16,149</td>
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<tr>
<td>Santa Clara University</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>648</td>
</tr>
<tr>
<td>SCC Asian Law Alliance</td>
<td>646</td>
<td>1,136</td>
<td>1,439</td>
<td>N/A</td>
<td>2,519*</td>
<td>5,740</td>
</tr>
<tr>
<td>Stepforward</td>
<td>364</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>364</td>
</tr>
<tr>
<td>Tahirih Justice Ctr</td>
<td>116</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>116</td>
</tr>
<tr>
<td>Senior Adults Legal Assistance</td>
<td>N/A</td>
<td>71</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>71</td>
</tr>
<tr>
<td>International Rescue Committee</td>
<td>N/A</td>
<td>N/A</td>
<td>24</td>
<td>N/A</td>
<td>N/A</td>
<td>24</td>
</tr>
<tr>
<td>Center for Employment Training</td>
<td>N/A</td>
<td>N/A</td>
<td>2,698</td>
<td>N/A</td>
<td>N/A</td>
<td>2,698</td>
</tr>
<tr>
<td>Sacred Heart (PACT 2019)</td>
<td>N/A</td>
<td>N/A</td>
<td>3,279</td>
<td>N/A</td>
<td>N/A</td>
<td>3,279</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>5,796</strong></td>
<td><strong>3,102</strong></td>
<td><strong>22,670</strong></td>
<td><strong>3,279</strong></td>
<td><strong>5,019</strong></td>
<td>39,866*</td>
</tr>
</tbody>
</table>

*Please note that Public Charge and Programs for Immigrant Integration (PII) include services for trainings to non-clients (CBOs, attorneys) and “soft” data: social media site visits and media outreach. The non-client and “soft” data numbers when removed, yield direct client service count for PII totaling 12,927 and direct client count for public charge for community members at 1,392, which brings the total direct client service to **26,473 clients.**
23 OIR CONTRACTS: FY2020 DEMOGRAPHICS

**Ethnicity**
- Mexican: 3%
- Latino: 17%
- White/Middle Eastern: 22%
- Asian: 33%
- African American: 23%
- Other: 2%

**Gender**
- Female: 43%
- Male: 56%
- Other: <1%

**EMERGING ISSUES:**
- **Fears in the community** about new rules on the "public charge" regulations keep many clients from accessing social services, public health, mental health benefits and services they need
- Increasing pressure of the housing market in 2019 and now COVID-19 makes it challenging to prevent client displacement
- **Potential threat of ICE Raids** increasing fear, anxiety for undocumented parents and their children (family separation) and for the immigrant community
- **Changes in USCIS, EOIR rules**, policies increasing complexity of cases, backlogs (4X longer), arbitrary denials and frivolous rejections of applications and Court increasingly stringent
- **USCIS fee hikes** for DACA, citizenship (over 200%), especially during COVID-19, creating financial barrier to permanency for low-income immigrants
- **COVID-19 impact:** increased cases of domestic violence, elder abuse, threat of eviction (despite moratorium), health risks, lack of financial disaster aid, worker’s exploitation, digital divide/technology knowledge, stress of prioritizing safety net resources for food/housing over immigration relief

**Service Distribution by Age**

<table>
<thead>
<tr>
<th>Age</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 14 Yrs</td>
<td>5%</td>
</tr>
<tr>
<td>14 to 19 Yrs</td>
<td>10%</td>
</tr>
<tr>
<td>20 to 29 Yrs</td>
<td>17%</td>
</tr>
<tr>
<td>30 to 49 Yrs</td>
<td>39%</td>
</tr>
<tr>
<td>50 to 59 Yrs</td>
<td>14%</td>
</tr>
<tr>
<td>60 and Up</td>
<td>15%</td>
</tr>
</tbody>
</table>

**KEY CONSIDERATIONS FOR SERVICE DELIVERY:**
- Increase Virtual KYR trainings
- Increase small outdoor group events, digital pivot not always as effective due to digital divide
- Social media, a new pivot in outreach
- Coordinating with safety net partners during Covid19 for outreach is key
- Evaluating assistance model considering USCIS fee hikes
- Increasing support for funding for financial disaster aid for low-income, undocumented families
- COVID-19 impact, offer wrap-around care in employment, housing, health, public benefits, safety net resources
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- Rapid Response

DOMAIN 3
Programs for Immigrant Integration Data
**DOMAIN 1: DIRECT IMMIGRATION LEGAL SERVICES**

**Service Description:** Affordable and accessible legal assistance and representation to defend low-income, hard-to-reach and the most vulnerable immigrants in affirmative immigration relief and in deportation proceedings and to promote safety, stability and to secure each client’s long-term right to remain in the US.

---

**Immigration Legal Services Contracted Partners**

**Immigration Legal Services**
- Bay Area Legal Aid
- Catholic Charities
- Community Legal Services
- Human Agenda
- Justice Diversity Center
- Silicon Valley Law Foundation

**Unaccompanied Minors**
- Oasis Legal
- PARS Equality
- Santa Clara University
- Asian Law Alliance
- Step Forward Foundation
- Tahirih Justice Center

**DACA Recipients**
- Silicon Valley Law Foundation
- Step Forward Foundation
- Santa Clara University
- Community Legal Services
- Justice Diversity Center
- Asian Law Alliance
- PARS Equality
- Santa Clara University
- DACA Collaborative
DOMAIN 1: DIRECT IMMIGRATION LEGAL SERVICES

Service process and stages of legal assistance, case representation and path to permanency

CONSULTATION

PETITIONS, MOTIONS

HEARINGS

PATH TO PERMANENCY, STABILITY

List of legal remedies provided by Contractors under Legal Services:

- Political Asylum
- U Visa, T Visa
- VAWA self-petitions
- DACA Renewal
- Adjustment of Status
- Motions/Briefs
- Relative Petitions
- Petitions to Remove Conditions
- Travel Documents
- Guardian/family petitions
- Green Card application
- Legal Permanent Residency
- Naturalization
- TPS
- Employment Authorization
- Consular Processing
- SIJS predicate
- I-360 petition
- Bond Hearings
- Request for Evidence
- Notice of Entry of Appearance
- Parole in Place
- FOIA Filing
- DOJ background checks

AFFIRMATIVE RELIEF

DEFENSIVE RELIEF, REMOVAL DEFENSE

ANCILLARY DOCUMENTS, REQUESTS, MOTIONS
DOMAIN 1: DIRECT IMMIGRATION LEGAL SERVICES

- Applications filed for Immigration Relief, U and T Visas, VAWA Self-Petitions, Employment Authorization, Adjustment of Status to Permanent Residence, Citizenship, Naturalization Petitions
- Total number of individuals represented in removal proceedings and at immediate risk of deportation at Immigration Court
- Total number of clients represented at USCIS Immigration Court, EOIR Hearings, Master Hearings, and in Court of Appeals
- Total number of individuals received AOD Court Representation at SF Immigration Court and Day-of Advocacy in Detention Hearings in Front of an Immigration Judge
- Total number of DACA Scholarships provided for low-income DACA recipients for fee renewal
- Total number of renewed DACA applications filed on behalf of DACA recipients who also became eligible for Work Permits
- Total number of unaccompanied minors provided legal services and representation

FY 2020 CUMULATIVE DIRECT LEGAL SERVICES DATA OUTPUT*

<table>
<thead>
<tr>
<th>Contracted Community Partners</th>
<th>Legal Screening, Consultation, Full Scope Legal Representation, Case Management &amp; Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Bay Area Legal Aid</td>
<td>379 clients</td>
</tr>
<tr>
<td>2. Catholic Charities</td>
<td>497 clients</td>
</tr>
<tr>
<td>3. Community Legal Services*</td>
<td>715 clients</td>
</tr>
<tr>
<td>4. Human Agenda</td>
<td>705 clients</td>
</tr>
<tr>
<td>5. Justice &amp; Diversity Center*</td>
<td>559 clients</td>
</tr>
<tr>
<td>6. Law Foundation*</td>
<td>747 clients</td>
</tr>
<tr>
<td>7. Oasis Legal Services (6-month only)</td>
<td>53 clients</td>
</tr>
<tr>
<td>8. PARS Equality Center*</td>
<td>367 clients</td>
</tr>
<tr>
<td>9. Santa Clara University*</td>
<td>648 clients</td>
</tr>
<tr>
<td>10. SCC Asian Law Alliance*</td>
<td>646 clients</td>
</tr>
<tr>
<td>11. Stepforward*</td>
<td>364 clients</td>
</tr>
<tr>
<td>12. Tahirih Justice Ctr</td>
<td>116 clients</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>5,796 clients</strong></td>
</tr>
</tbody>
</table>

*(Unaccompanied Minors, DACA legal services, DACA collaborative included)
**DOMAIN 1: DIRECT IMMIGRATION LEGAL SERVICES**

**Age**
- 60 AND UP: 7%
- 50 TO 59: 9%
- 30 TO 49 YRS: 34%
- 20 TO 29 YRS: 21%
- 15 TO 19 YRS: 19%
- 0 TO 14 YRS: 10%

**Gender**
- Female: 46%
- Male: 54%
- Other: <1%

**Ethnicity**
- Mexican: 38%
- Latino: 38%
- White/Middle Eastern: 8%
- Asian: 2%

**EMERGING ISSUES:**
- **Fears in the community** about new rules on the "public charge" regulations keep many clients from accessing social services, public health, mental health benefits and services they need.
- **Potential threat of ICE Raids** increasing fear, anxiety for undocumented parents and their children (family separation) and for the immigrant community.
- **Changes in USCIS, EOIR rules**, policies increasing complexity of cases, backlogs (4X longer), arbitrary denials and frivolous rejections of applications and Court increasingly stringent.
- **USCIS fee hikes** for DACA, citizenship (over 200%), especially during COVID-19, creating financial barrier to permanency for low-income immigrants.
- **COVID-19 impact**: increased cases of domestic violence, elder abuse, threat of eviction (despite moratorium), health risks, lack of financial disaster aid, worker’s exploitation, digital divide/ limited technology knowledge, prioritizing safety net resources for food/housing over immigration relief.

**KEY CONSIDERATIONS FOR COVID19 ADAPTATION:**
- Increase Virtual KYR trainings, outreach re public charge, census, legal services,.
- Increase small outdoor group events, digital pivot not always as effective due to digital divide.
- Coordinating with safety net community partners during Covid19 for outreach is key.

**KEY CONSIDERATIONS FOR SERVICE DELIVERY, COVID-19 RECOVERY**
- Increasing support for funding for financial disaster aid for low-income, undocumented families.
- Evaluating assistance model considering USCIS fee hikes.
- COVID-19 impact, offer wrap-around care in employment, housing, health, public benefits, safety net resources.

**Service Distribution by Zip Codes**

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>95116</td>
<td>26%</td>
</tr>
<tr>
<td>95112-95113</td>
<td>19%</td>
</tr>
<tr>
<td>95127</td>
<td>17%</td>
</tr>
<tr>
<td>95020-95023</td>
<td>16%</td>
</tr>
<tr>
<td>94085-94086</td>
<td>12%</td>
</tr>
<tr>
<td>94040-94043</td>
<td>10%</td>
</tr>
</tbody>
</table>
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- Public Charge
- Rapid Response

DOMAIN 3
Programs for Immigrant Integration Data

SPECIAL PROJECTS Data
DOMAIN 1 – Direct Immigration Legal Services
Subset Category: Unaccompanied Minors

Service Description: Provide immigration legal assistance and representation on affirmative or defensive immigration relief, family law, dependency, or probate cases, to unaccompanied minors who live in Santa Clara County, and provide Attorney of the Day services to unaccompanied minors in Immigration Court.

PROGRAM GOAL:
Address instability and lack of legal status of immigration for immigrant children and young adults, as well as unaccompanied minors, who have entered the country without their parent/guardian through legal and case management services.

Geographic impact: % distribution of legal service and representation provided to unaccompanied children and their families.
Domain 1- Direct Immigration Legal Services
Subset Category: Unaccompanied Minors

- 234 Received case management services
- 110 Assisted with Court Representation at Attorney of the Day Program
- 371 Represented in Immigration, Family and/or Dependency Court
- 166 Represented in Removal Proceedings before the Immigration Court
- 321 Referred to Ancillary Legal Matters by Attorney of the Day Counsel
- 979 Total Unaccompanied Minors Served by 5 Contracted Legal Organizations

OUR CONTRACTED LEGAL SERVICE PARTNERS:
1. Community Legal Services
2. Justice and Diversity Ctr, Bar Association
3. Santa Clara University
4. Law Foundation of Silicon Valley
5. Step Forward Foundation

---

**12-MONTHS, UNDUPLICATED CLIENT OUTPUT**

<table>
<thead>
<tr>
<th>Unaccompanied Minors Legal Services</th>
<th>Community Legal Services</th>
<th>Justice Diversity Ctr</th>
<th>Law Foundation</th>
<th>Step Forward</th>
<th>Santa Clara University</th>
<th>Total</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case management services (home visits)</td>
<td>N/A</td>
<td>N/A</td>
<td>234</td>
<td>N/A</td>
<td>N/A</td>
<td>234</td>
<td>70</td>
</tr>
<tr>
<td>Referrals, consultation, ancillary legal matters</td>
<td>N/A</td>
<td>163</td>
<td>157</td>
<td>N/A</td>
<td>1</td>
<td>321</td>
<td>135</td>
</tr>
<tr>
<td>Full scope legal services and representation</td>
<td>134</td>
<td>0*</td>
<td>89</td>
<td>80</td>
<td>121</td>
<td>424</td>
<td>186</td>
</tr>
</tbody>
</table>

*USCIS Court closures during Q3 and Q4 due to COVID19 have been impacted for the Attorney of the Day (AOD) programs for JDC, CLS and SCU*
Domain 1 – Direct Immigration Legal Services  
Subset Category: Unaccompanied Minors

**Age Distribution - Unaccompanied Minors**

- 20yrs - 29yrs: 303
- 15yrs - 19yrs: 477
- 5yrs - 14yrs: 183
- Under 5 yrs: 16

**Number of Unaccompanied Minors Served**

---

**ATTORNEY OF THE DAY (AOD)** Identifies and represents, or finds pro bono representation, for unrepresented children and families in deportation proceedings at the San Francisco Immigration Court with Santa Clara County ties for legal consultations, advice, and referral to representation in the County.

**EMERGING ISSUES:**

- Wait time, backlogs extending 3-4 years, while minors reach age of majority
- Hostility towards SIJS clients (minor clients) by judge, a new phenomenon, most clients are victims of crime
- Digital divide for families
- Extended resources for cases, means less ability to pick up more cases by attorneys
- Extended criminal category by USCIS, affecting more juveniles
- Court closure, more delays to assist clients

**KEY CONSIDERATIONS FOR SERVICE DELIVERY:**

- Increase Virtual KYR trainings
- Seek work authorization for clients to respond to COVID-19 financial impact
- Increase wrap around services, case management, wholistic approach, COVID-19 multi-factor impact, health/mental health, housing, finance, education
DOMIAN 1 – Direct Legal Immigration Services
Subset Category: DACA Recipients

**Service Description:** Approximately 700,000 young people who arrived in the United States as children have been granted Deferred Action for Childhood Arrivals [DACA] since applications were first filed in August 15, 2012. San Jose, Sunnyvale, and Santa Clara cities have the 15th largest number of DACA recipients by area with 9450 DACA recipients, according to USCIS data. With the issue of the continuation of the DACA program pending before the U.S. Supreme Court, the status of these young people and the future not only of themselves but of their families are in jeopardy. To address these serious concerns, Funded partners provide immigration legal assistance and representation to support the well-being, and path to stability through DACA immigration legal services to renew DACA and to establish work authorization for as long as possible, and to assess other legal remedy options for and provide legal assistance with other immigration relief.

- **916**
  Total number of DACA recipients provided legal services and successfully renewed their DACA application

- **405**
  Total number of DACA recipients received $495 Scholarship to cover DACA Renewal Fee

- **$200K**
  Amount of DACA grant authorized by the SCC Board of Supervisors to cover DACA Fees for low-income individuals

**Board Authorized DACA Scholarship Grant $200K Impact**
Renewal Increase by over 75%

- **# OF DACA RENEWALS WITHOUT SCHOLARSHIP**: 511
- **# OF DACA RENEWALS WITH SCHOLARSHIP ASSISTANCE**: 916

Number of DACA Renewal Applications Submitted to USCIS
Domain 1- Subset Category: DACA Recipients

**UNDUPLICATED CLIENT OUTPUT**

<table>
<thead>
<tr>
<th>DACA Recipients – Legal Services</th>
<th>PARS Equality Ctr</th>
<th>Asian Law Alliance</th>
<th>Santa Clara University</th>
<th>DACA Collaborative*</th>
<th>Total</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal assistance and representation for DACA recipients, including screening, DACA renewal application, work authorization, other immigration relief</td>
<td>7</td>
<td>102</td>
<td>52</td>
<td>755</td>
<td>916</td>
<td>166</td>
</tr>
<tr>
<td><strong>Number of DACA scholarships</strong> to cover USCIS fee $495 to renew DACA application</td>
<td></td>
<td></td>
<td></td>
<td><strong>405</strong></td>
<td>405</td>
<td>404</td>
</tr>
</tbody>
</table>

*DACA collaborative includes Asian Law Alliance, Siren, SCU

**OUR CONTRACTED LEGAL SERVICE PARTNERS**

- **MEXICAN**: 70%
- **WHITE (MIDDLE EASTERN)**: 26%
- **LATINO**: 3%
- **OTHER**: 1%
- **AGES 15 TO 19**: 67%
- **AGES 20 TO 29**: 26%
- **AGES 30 TO 39**: 7%

- Majority of DACA recipients identify as Latino, Mexican
- Average age of DACA recipients receiving services are 20-29
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- Outreach, Know Your Rights
- Public Charge
- Rapid Response

DOMAIN 3
Programs for Immigrant Integration Data

SPECIAL PROJECTS Data
DOMAIN 2: UNMET CIVIL LEGAL NEEDS (UCLN)

Service Description: Overarching list of legal services to low income members of the community with various legal assistance including consumer law, family law, domestic violence, housing/evictions, worker's rights, elder law, public benefits, census, education law, civil rights.

6,204
Community Members Served

1,200
Received Direct Legal Services

1,505
Attended a Community Workshop, Training

40,000
Projected Reach
4 Radio talk shows
Vietnamese Radio AM 1430
Community Radio AM1500

Service Area by Zip Code

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>95020-95023</td>
<td>42%</td>
</tr>
<tr>
<td>95112-95113</td>
<td>18%</td>
</tr>
<tr>
<td>95116</td>
<td>14%</td>
</tr>
<tr>
<td>95128</td>
<td>14%</td>
</tr>
<tr>
<td>95008</td>
<td>8%</td>
</tr>
<tr>
<td>94040-94043</td>
<td>4%</td>
</tr>
</tbody>
</table>
## DOMAIN 2: UNMET CIVIL LEGAL NEEDS (UCLN)

### LAW FOUNDATION OF SILICON VALLEY, FY2020 CLIENT OUTPUT

<table>
<thead>
<tr>
<th>LAW FOUNDATION OF SILICON VALLEY UNMET CIVIL LEGAL NEEDS SERVICES</th>
<th>6-month Unduplicated</th>
<th>Target</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct legal services in special education, to include IEP meeting attendance, submission of assessment requests and review of assessment plans (2020)</td>
<td>15*</td>
<td>67</td>
<td>22%</td>
</tr>
<tr>
<td>Provide legal representation, in school discipline including expulsion hearing defense, settlement negotiations (2020)</td>
<td>3*</td>
<td>6</td>
<td>50%</td>
</tr>
<tr>
<td>Legal clinics hosted by pro bono counsel re special education needs of local students for community members and families</td>
<td>4</td>
<td>8</td>
<td>50%</td>
</tr>
<tr>
<td>Filing and pursuing due process, compliance complaints in special education matters (2020)</td>
<td>2*</td>
<td>4</td>
<td>50%</td>
</tr>
<tr>
<td>Trainings on special education and expulsion defense advocacy to pro bono volunteers and pro bono counsel (2020)</td>
<td>0*</td>
<td>28</td>
<td>0%</td>
</tr>
<tr>
<td>Legal Representation and education to prevent eviction and ensure access to safe housing (2019 only)</td>
<td>194</td>
<td>75</td>
<td>259%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>218</strong></td>
<td><strong>238</strong></td>
<td><strong>92%</strong></td>
</tr>
</tbody>
</table>

“The LACY Education Team has shown enormous flexibility in light of the global pandemic and resulting school closures. One of our attorneys filed and argued the County’s first virtual expulsion appeal with the County Office of Education. Having never met the young client in person, the LACY attorney prepared her and her mother for the hearing entirely virtually. Our client was only fourteen, and this was her first disciplinary offense.” – Law Foundation

### BAY AREA LEGAL AID, FY2020 CLIENT OUTPUT DATA

<table>
<thead>
<tr>
<th>BAY AREA LEGAL AID UNMET CIVIL LEGAL NEEDS SERVICES</th>
<th>12-month Unduplicated</th>
<th>Target</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal advice, counsel, and/or brief services, as well as, full scope, extended legal representation in housing rights, family law/domestic violence, health care, consumer protection and public benefit access to protect eligible clients</td>
<td>233</td>
<td>142</td>
<td>164%</td>
</tr>
<tr>
<td>Trainings, outreach and community education to low-income community members, advocates, and community organizations and/or government agencies</td>
<td>986</td>
<td>160</td>
<td>616%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1219</strong></td>
<td><strong>302</strong></td>
<td><strong>404%</strong></td>
</tr>
</tbody>
</table>
## DOMAIN 2: UNMET CIVIL LEGAL NEEDS (UCLN)

### SANTA CLARA COUNTY ASIAN LAW ALLIANCE, FY2020 CLIENT

<table>
<thead>
<tr>
<th>Asian Law Alliance</th>
<th>12-month Unduplicated</th>
<th>Target</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Referrals, information to access legal system and attorney case assessment</td>
<td>258</td>
<td>288</td>
<td>90%</td>
</tr>
<tr>
<td>Legal consultation, legal representation re public assistance, family law, landlord tenant issues, dv, elder law, consumer law, battered immigrants/victims of crime, auto insurance, employment law, civil rights, police misconduct</td>
<td>472</td>
<td>265</td>
<td>178%</td>
</tr>
<tr>
<td>Workshop, community education</td>
<td>406</td>
<td>414</td>
<td>98%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,136</strong></td>
<td><strong>967</strong></td>
<td><strong>117%</strong></td>
</tr>
</tbody>
</table>

“Bay Legal helped secure the extension of the eviction moratoria in many of the jurisdictions of the county, but staff is seeing more landlords try to get around the moratoria with obvious pretextual issues or by ignoring the legal eviction process and engaging in illegal harassment or ouster” – Bay Area Legal Aid

“Our clients are very vulnerable with the changes in immigration policies especially when they are in contact with untrained immigration consultants which are prominent in South County.” – Catholic Charities

### CATHOLIC CHARITIES

<table>
<thead>
<tr>
<th>Catholic Charities</th>
<th>12-Month Unduplicated</th>
<th>Target</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultations and screening to inform clients about their immigration legal options</td>
<td>124</td>
<td>81</td>
<td>153%</td>
</tr>
<tr>
<td>Application assistance, submission of significant supporting documents completing immigration applications, petitions and for USCIS submission</td>
<td>225</td>
<td>137</td>
<td>164%</td>
</tr>
<tr>
<td>Outreach workshop and events to clients about immigration laws, policies, and procedures through community events and workshops</td>
<td>109</td>
<td>59</td>
<td>185%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>458</strong></td>
<td><strong>277</strong></td>
<td><strong>165%</strong></td>
</tr>
</tbody>
</table>

### SENIOR ADULTS LEGAL ASSISTANCE (SALA)

<table>
<thead>
<tr>
<th>Senior Adults Legal Assistance</th>
<th>12-month Unduplicated</th>
<th>Target</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full range legal services to senior clients, including advice, brief service, advocacy/attorney representation, and legal planning information or documents</td>
<td>71</td>
<td>45</td>
<td>158%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>71</strong></td>
<td><strong>45</strong></td>
<td><strong>158%</strong></td>
</tr>
</tbody>
</table>
EMERGING ISSUES:
- Fears in the community about new rules on the "public charge" regulations keep many clients from accessing benefits and services they need
- Increasing pressure of the housing market in 2019 and now COVID-19 makes it challenging to prevent client displacement
- Supporting families to navigate distance learning for students with special education needs

KEY CONSIDERATIONS FOR SERVICE DELIVERY:
- Increase Virtual KYR trainings
- Increase small outdoor group events, digital pivot not always as effective due to digital divide
- Social media, a new pivot in outreach
- Coordinating with safety net partners during Covid19 for outreach is key
- Targeting messages for new COVID19 issues, unemployment, state disability, public assistance, public health, eviction moratorium, distance learning for students with IEPs, Elder Abuse/DV

Age Distribution

- 60 and up: 25%
- 40 to 59 Yrs: 35%
- 20 to 39 Yrs: 37%
- 15 to 19 Yrs: 2%
- 0 to 14 Yrs: 1%
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Public Charge
Rapid Response

SPECIAL PROJECTS Data
DOMAIN 3, Program for Immigrant Integration
Subcategory: Citizenship

Service Description: Provide community education about citizenship, offer citizenship services, assist with immigration legal issues as a step to citizenship, as well as Citizenship Day planning and participation to assist immigrants to successfully complete the citizenship process.

Program Goal: Assist marginalized, underserved, and low-income members of the immigrant community in gaining process knowledge, education, and resources to create a more secure, stable life with full benefit of membership through Citizenship acquisition.

Path To Citizenship For Our Immigrant Community

Community Education

- 2,200 Orientations provided
- 391 Citizenship applications submitted

Pathway:

- Workshops
- Screening
- Complex Application 4x Longer Than Simple Application
- 680 Assessments/screening
- 354 Citizenship applications submitted

Ethnicity

- White/Middle Eastern: 43%
- Mexican: 22%
- Asian: 4%
- Latino: 4%
- Other: 24%
- African American: 3%

Gender

- Female: 57%
- Male: 40%
- Other: 3%
**DOMAIN 3 - Program for Immigrant Integration**

**Subset Category: Citizenship**

**EMERGING ISSUES:**
- South County clients vulnerable to untrained, scrupulous consultants
- With economic pressures of COVID-19, priority for work schedule over time for pursuing citizenship classes
- USCIS cancelling interviews due to COVID-19
- Public Charge Rule confusing clients relating to citizenship application, fears about receiving public benefits
- Extreme vetting of naturalization applicants and intense citizenship interviews of Iranian nationals

**KEY CONSIDERATIONS FOR SERVICE DELIVERY:**
- Increase Virtual KYR trainings
- More small group events due to digital divide/limited technology knowledge
- Building a stronger virtual media presence
- Increased Robo Calls, mass texts, increase/enhance language capacity
- Create partnerships with community partners providing safety net resources/services during COVID-19

<table>
<thead>
<tr>
<th>Citizenship Outreach and Services</th>
<th>Asian Law Alliance</th>
<th>Catholic Charities</th>
<th>Center for Employment Training</th>
<th>PARS Equality</th>
<th>Total</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Education, events/workshops/ orientations, citizenship classes</td>
<td>563</td>
<td>225</td>
<td>47</td>
<td>1,365</td>
<td>2,200</td>
<td>1,914</td>
</tr>
<tr>
<td><strong>Screening, Consultations</strong> to assess eligibility for naturalization</td>
<td>75</td>
<td>115</td>
<td>122</td>
<td>368</td>
<td>680</td>
<td>1,060</td>
</tr>
<tr>
<td><strong>Application assistance</strong>, complete and submit applications, simple naturalization assistance and certificate of citizenship</td>
<td>62</td>
<td>127</td>
<td>131</td>
<td>71</td>
<td>391</td>
<td>429</td>
</tr>
<tr>
<td><strong>Complex naturalization</strong> assistance and legal services, interview preparation</td>
<td>159</td>
<td>N/A</td>
<td>N/A</td>
<td>195</td>
<td>354</td>
<td>252</td>
</tr>
</tbody>
</table>
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- Rapid Response

SPECIAL PROJECTS Data
DOMAIN 3 - PROGRAMS FOR IMMIGRANT INTEGRATION
Subset Category: Outreach, Know Your Rights

“KNOW YOUR RIGHTS”

PROGRAM DESCRIPTION

Under the PII- Know Your Rights and Community Education contracts, our five community partners, Asian Law Alliance, Catholic Charities, Center for Employment Training, PARS Equality Center and International Rescue Committee provide immigration education, Know Your Rights events, and outreach services throughout Santa Clara County to underserved immigrants and refugees, including LGBTQI and hard to reach immigrant populations.

OUTREACH BY THE NUMBERS

PROGRAM GOAL:

Help immigrants living in Santa Clara County to understand and exercise their legal rights, promote healthy integration of vulnerable communities, and empower immigrants to lead a safe, secure life.

Platforms: Facebook, Instagram, Zoom, WhatsApp
DOMAIN 3 - PROGRAMS FOR IMMIGRANT INTEGRATION  
Subset Category: Outreach, Know Your Rights

“CBP has been taking an "enhanced security posture" toward Iranian-Americans or Iranian LPRs travelling in and out the United States. This has prompted many on-one-on KYR requests . . . and concerns of our community especially in this atmosphere of heightened pressure on immigrants from Muslim majority countries.” – PARS Equality Center

“People are fearful that if any member of their family is receiving public benefits, their family-based immigration cases are going to be denied. Some Legal Permanent Residents thinks that the new public charge policy will affect their eligibility for citizenship." – Catholic Charities

<table>
<thead>
<tr>
<th>OUR CONTRACTED COMMUNITY PARTNERS:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Asian Law Alliance</td>
</tr>
<tr>
<td>2. Catholic Charities</td>
</tr>
<tr>
<td>3. Center for Employment Training</td>
</tr>
<tr>
<td>4. PARS Equality Center</td>
</tr>
<tr>
<td>5. International Rescue Committee</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>12-MONTHS, UNDUPLICATED CLIENT OUTPUT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Outreach, Education, Know Your Rights</strong></td>
</tr>
<tr>
<td>--------------------------------------</td>
</tr>
<tr>
<td><strong>Know Your Rights Community Education events/workshops, hard-to-reach populations</strong></td>
</tr>
<tr>
<td><strong>Social Media Info Sessions/Events, including TV, Radio, Social Media to provide expertise to media outlets</strong></td>
</tr>
<tr>
<td><strong>Outreach Materials distributed, informational brochures, emergency kits, up to 7 key languages</strong></td>
</tr>
<tr>
<td><strong>DACA KYR events and Community Education re legal options, rights, available services</strong></td>
</tr>
<tr>
<td><strong>Impression Data: mass media, mass emails, FB live recorded immigration guides (soft data re impressions, potential reach)</strong></td>
</tr>
</tbody>
</table>
Domain 3 - Programs for Immigrant Integration
Subset Category: Outreach, Know Your Rights

PROGRAM GOAL:
Provide immigration education, Know Your Rights events, and outreach services throughout Santa Clara County to underserved immigrants and refugees, including LGBTQI and hard to reach immigrant populations.

EMERGING ISSUES:
- Immigrant community consumed by fears, anxieties due to anti-immigrant policy changes, inaccurate media info
- Digital divide under COVID-19 and community’s lack of tech exposure/competency
- Pressing issues and extreme financial hardship at times outweigh prioritizing immigration legal issues for community
- Loss of community education through schools, libraries
- Community afraid to use public health, social services due to public charge rule

KEY CONSIDERATIONS FOR SERVICE DELIVERY:
- Increase Virtual KYR trainings
- Increase small outdoor group events, digital pivot not always as effective due to digital divide
- Social media, a new pivot in outreach
- Coordinating with safety net partners during Covid19 for outreach is key

Regional impact: % distribution of community outreach, Know Your Right workshops/events
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- Rapid Response

SPECIAL PROJECTS Data
SPECIAL PROJECTS: Public Charge Trainings

**Service Description:** Three of our contracted community partners, Asian Law Alliance, Bay Area Legal Aid and Silicon Valley Law Foundation formed a collaborative for a 6-month Public Charge Communication project in response to the negative Public Charge rule changes in February 2020. The collaborative partnered with the Office of Immigrant Relations' program coordinator to launch workshop trainings and to increase the community’s understanding and ability to access needed health, mental health and public benefit services in light of the changed rules. An intense and high capacity workshop training was developed for local community-based organizations, community members and relevant government agencies and to facilitate client consultation and increase attorney capacity re Public Charge Rule changes.

**PUBLIC CHARGE TRAINING MODULES**

- Health Trust
- SV Council of Nonprofits
- Sacred Heart Staff
- 2nd Harvest Food bank
- Si se puede Collaborative
- Healthy Kids Foundation
- CARAS
- Next Door

- SSA
- DEBS Safety Net Meeting
- Public Health
- Public Defender
- Juvenile Probation
- 211 Coordinators

**Community Partners**
- SCCOE (Educators)
- Alum Rock Counseling Center
- SJUSD (Parent Liaisons)
- SJUSD FB live for Parents & different schools
- Children's Agenda Network
- Santa Clara University, Public Health Class
- Community Center
- South Bay Undocu Centers

**County Staff**

**Legal Providers/ Other Local Network**
- Immigration Attorneys
- City of San Jose
- Assm. Ash Kalra
- Mexican Consulate

**At-A-Glance Number of Individuals Trained**

- **Total CBOs Trained**: 1017
- **Total County Staff Trained**: 1638
- **Total Community Members**: 1392
- **Total Attorneys Trained**: 972
COVID19 IMPACT AND ADAPTATION: Just a month after initiating the workshops, the COVID19 pandemic and restrictions began in March 2020. Without missing a beat, our contracted partners pivoted to remote virtual webinars with the collaboration of OIR program coordinator, Teresa Castellanos, and not only ensured that the trainings continued during this critical time to provide information on how the immigrant community could access public benefits and health services, but also succeeded in reaching and training virtually over 5000 individuals, most of them staff from relevant government agencies and from community based organizations helping the immigrant community.

<table>
<thead>
<tr>
<th>6-MONTH PUBLIC CHARGE TRAININGS</th>
<th>Asian Law Alliance</th>
<th>Bay Area Legal Aid</th>
<th>Law Foundation</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Community Presentations</strong>, including webinars, to members of the local immigrant and provided in Spanish for better client access</td>
<td>20</td>
<td>180</td>
<td>1,192</td>
<td>1392</td>
</tr>
<tr>
<td><strong>Trainings</strong>, including webinars, to community partners, community-based organizations</td>
<td>605</td>
<td>130</td>
<td>282</td>
<td>1017</td>
</tr>
<tr>
<td><strong>Trainings</strong>, including webinars, to relevant government agency staff</td>
<td>962</td>
<td>343</td>
<td>333</td>
<td>1638</td>
</tr>
<tr>
<td><strong>Technical trainings</strong> for legal service providers and attorneys</td>
<td>932</td>
<td>40</td>
<td>0</td>
<td>972</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>2,519</td>
<td>693</td>
<td>1807</td>
<td>5,019</td>
</tr>
</tbody>
</table>

KEY CONSIDERATIONS FOR SERVICE DELIVERY:
- Fears in the community about new rules on the “public charge” regulations keep many clients from accessing benefits and services they need
- Increase Virtual KYR trainings
- Increase small outdoor group events, digital pivot not always as effective due to digital divide
- Social media, a new pivot in outreach
- Coordinating with safety net partners during Covid19 for outreach is key
- Targeting messages for new COVID19 issues, unemployment, state disability, public assistance, public health, eviction moratorium, distance learning for students with IEPs, Elder Abuse/DV
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DOMAIN 3 Programs for Immigrant Integration Data
- Citizenship Day
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- Public Charge

SPECIAL PROJECTS Data
- Rapid Response
SPECIAL PROJECTS: Public Charge Trainings

Service Description: Three of our contracted community partners, Asian Law Alliance, Bay Area Legal Aid and Silicon Valley Law Foundation formed a collaborative for a 6-month Public Charge Communication project in response to the negative Public Charge rule changes in February 2020. The collaborative partnered with the Office of Immigrant Relations’ program coordinator to launch workshop trainings and to increase the community’s understanding and ability to access needed health, mental health and public benefit services in light of the changed rules. An intense and high capacity workshop training was developed for local community-based organizations, community members and relevant government agencies and to facilitate client consultation and increase attorney capacity re Public Charge Rule changes.

PUBLIC CHARGE TRAINING MODULES

Community Partners
- Health Trust
- SV Council of Nonprofits
- Sacred Heart Staff
- 2nd Harvest Food bank
- Si se puede Collaborative
- Healthy Kids Foundation
- CARAS
- Next Door

County Staff
- SSA
- DEBS Safety Net Meeting
- Public Health
- Public Defender
- Juvenile Probation
- 211 Coordinators

Community Members
- SCCOE (Educators)
- Alum Rock Counseling Center
- SJUSD (Parent Liaisons)
- SJUSD FB live for Parents at different schools
- Children’s Agenda Network
- Santa Clara University, Public Health Class
- Community Center
- South Bay Undocu Centers

Immigration Attorneys
- City of San Jose
- Assm. Ash Kalra
- Mexican Consulate

At-A-Glance Number of Individuals Trained
- Total CBOs Trained: 1017
- Total County Staff Trained: 1638
- Total Community Members: 1392
- Total Attorneys Trained: 972
SPECIAL PROJECTS: RAPID RESPONSE NETWORK

EMERGING ISSUES:

- Fears in the community about new rules on the "public charge" regulations keep many clients from accessing benefits and services they need
- **Potential threat of ICE Raids**, e.g. at Court houses, increasing fear, anxiety for undocumented parents and their children (family separation) and for the immigrant community
- **Community COVID19 impact**: disproportional including digital divide, higher prevalence of COVID19 cases, financial stressors, and risk of losing housing, employment, food insecurities, lack of basic safety net

KEY CONSIDERATIONS FOR SERVICE DELIVERY:

- Social media, a new pivot in outreach and training volunteers and promotoras
- Coordinating with safety net partners during Covid19 for outreach is key
- Targeting messages for new COVID19 issues, unemployment, state disability, public assistance, public health, eviction moratorium, safety net resources
- Ongoing advocacy for changing negative, anti-immigration policies and highlighting COVID19 impact on immigrant community to policy makers

<table>
<thead>
<tr>
<th>RAPID RESPONSE NETWORK, 12-MONTH OUTPUT</th>
<th>TOTAL</th>
<th>TARGET (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Respond to calls on Rapid Response Network Hotline System</td>
<td>3,256</td>
<td>2,000</td>
</tr>
<tr>
<td>Trainings for Rapid Response Volunteers</td>
<td>510</td>
<td>505</td>
</tr>
<tr>
<td>Organize community deportation defense action for the community</td>
<td>159</td>
<td>75</td>
</tr>
<tr>
<td>Conduct outreach events for the community</td>
<td>38</td>
<td>40</td>
</tr>
<tr>
<td>Consultation, urgent/emergency legal services within 24 or 48 hours</td>
<td>41</td>
<td>57</td>
</tr>
<tr>
<td>Provide accompaniment services and family support to detained or at risk of detention and their family members</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>Number of Trainings for Rapid Response Volunteers</td>
<td>17</td>
<td>23</td>
</tr>
<tr>
<td>Number of Accompaniment appointments</td>
<td>26</td>
<td>6</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>4,048</strong></td>
<td><strong>2,712 (149% met)</strong></td>
</tr>
</tbody>
</table>