2020 has been a year of surviving a worldwide pandemic, mounting racial injustice, staggering disparities; AND has also been a year of resilience, community connectedness and collective activism. This year is also an opportunity to re-imagine a world where we embrace immigrants, rejoice in our differences and uplift our cultural richness.

Every day, Santa Clara County supports an immigrant community that
- **Contributes over $76.6 billion to the county’s local economy**
- **Comprises nearly half of the labor force for the County**
- **Makes up 60% of all families in Santa Clara County, composed of either immigrants or U.S. born children of immigrants**
- **AND, harnesses entrepreneurial talents, and self-employment**

Since 2017, the White House Administration has mounted an offensive campaign to create chaos, fear and frenzy among our communities of color. The Administration has been intentional about fueling hatred among us, a strategy that has been countered with a fierce and powerful movement that humanizes and connects all of us.

The Office of Immigrant Relations (OIR) firmly believes that immigrants belong in our country. Our county of Santa Clara has recognized and is striving to meet the needs of the immigrant community by maximizing its capacity and resources to ensure that the community sees us as an ally, advocate, and a source of support.

As the new Director of the office, I am excited and honored to share the Office of Immigrant Relations Fiscal Year 2020 Annual Report. This report documents the investments and achievements as well as critical information and analyses for future program developments.

We are **proud and honored** to serve the immigrant community of Santa Clara County. We are steadfast in our commitment to uplift immigrant contributions, celebrate all immigrant achievements and recognize the essential services that immigrants provide during our times of crisis.

OIR would like to thank the Santa Clara County Board of Supervisors for championing a robust vision for all of our community partners who serve the immigrant community with great respect, compassion and humility.

Sincerely,
Zelica Rodriguez-Deams
Director, Office of Immigrant Relations
Division of Equity and Social Justice
“Action without vision is only passing time, vision without action is merely daydreaming, but vision with action can change the world.”

Nelson Mandela
Our office is dedicated to help all immigrant populations throughout Santa Clara County both directly as well as with our community partners.

- Anthony Vu, OIR Staff
On July 31, 2020, the Migration Policy Institute (MPI) released a report in which they cataloged more than 400 Executive Actions on immigration that have occurred during the Trump Presidency. The report is titled, "Dismantling and Reconstructing the U.S. Immigration System: A Catalog of Changes under the Trump Presidency."

The current federal context has created the following issues:

a. Frequent changes in immigration policy, change of staff in leadership roles, change of rules and regulations, change of legal definitions and limiting the role of judges.
b. Increased immigration enforcement, more aggressive enforcement priorities, and expedited removals.
c. Increase in hate speech in the public discourse and daily increase in negative media coverage of immigrant issues.
d. Increased fear in the community, extreme levels of stress.
e. Constant legal battles reversing results of court decisions frequently and causing continuous uncertainty for many.

Included in the four hundred Executive Orders were 48 Executive Orders specific to the topic of immigration in the context of COVID-19. These have included suspension of so-called legal immigration, expanding and extending overall immigration suspensions to last until the end of 2020, the asylum seeker ban, refugee entry suspension, unaccompanied minors' placement restrictions, international student ban if classes were offered remotely (subsequently reversed), hearing postponements, suspension of visa appointments, closure of USCIS offices and the consistent threat of furloughs after they reopened, which would further delay processing of all applications and make the current backlog even more impacted.

In this national landscape that has great impacts on local immigrants and their families, the Office of Immigrant Relations has met the moment by implementing the following strategic priorities.
Background

OIR recognizes that its work is only possible with county and community partners collaborating to serve all immigrants and refugees. OIR executes its work as part of the Division of Equity & Social Justice, which includes the Office of Women’s Policy, the Office of LGBTQ Affairs, the Office of Cultural Competency, the Office of Labor Standards Enforcement, the Office of the Census, and the Office of Gender-Based Violence Prevention. Collectively, we aim to bring Equity to Action and to support all the County to ensure equitable distribution of resources, support the hardest-to-reach families and strive towards supporting all families in reaching their fullest potential.

Emergency Response
to support families through this national disaster in offering resources and referrals for basic needs, financial and legal assistance. The Office provides concrete tools for the immigrant community to exercise their rights and responsibilities.

Immigrant Integration
to support a two-way relationship between the immigrant community and the receiving community that uplifts shared values and contributions.

Immigrant Contributions
in a time when anti-immigrant sentiment is at an all-time high, the office wants to celebrate, uplift and increase opportunities for immigrant contributions.

Policy Analysis
to understand and mitigate the disproportionate impact that policies have at the local, state, and national level on immigrants in Santa Clara County and provide legal services to increase community protections.

Community Education
to ensure that the community most deeply affected receives accurate, timely, and relevant information on policy changes.

Shifting the Narrative
to humanize the immigrant experience and share mutual benefits to immigration in the United States.
MISSION & VISION

MISSION

The Office of Immigrant Relations exists to serve immigrants and to support our institutions in welcoming immigrants to Santa Clara County. We believe that recognizing immigrant contributions, uplifting their agency, and celebrating diversity will improve the lives of all residents in Santa Clara County.

VISION

We envision a county in which immigrants and refugees feel welcome, can successfully establish their new lives, and actively participate in and contribute to our community.
Society cannot reach its full potential without celebrating the diversity and differences of ALL its people.

All people deserve to live free of fear and persecution and experience safety and justice.

Immigrant integration is a two-way street, empowering newcomers to the area so that they better adapt and educating the receiving community to welcome and appreciate them.

Offering reliable and accessible information through our relationships with non-profit partners by connecting immigrants with high quality, free or low cost legal services.

We are all connected by our common humanity. However, we are also affected by class, race, gender and other types of oppression and discrimination, so we all have a responsibility to dismantle systemic inequities.
OUR PURPOSE

Ensure the County system is welcoming, accessible, and responsive to the needs of immigrants and refugees.

Under the direction of the Santa Clara County Board of Supervisors, OIR works to ensure that relevant policies are created and implemented using immigrant integration lens.

Share our best practices, innovation and impact with governmental agencies across the country to support immigrant integration models.

Work alongside county residents to address their everyday needs and to highlight their engagement and contributions.

Collaborate with partners to ensure a safety net that supports consistent immigrant contributions.

Now more than ever, OIR is committed to supporting, celebrating and honoring all immigrants.

- Alejandra Garcia, OIR Staff
**IMPACT "SNAPSHOT"**

The Office of Immigrant Relations is made up of five full-time staff members who uplift immigrant contributions, develop robust, quality programming and apply the immigrant integration lens across all OIR efforts.

**Immigration Integration Engagement**

Over **25,000**

**Policy Analysis**

Impacting **60%** of the Santa Clara County population.

**Shifting the Narrative**

**419,070** impressions.

**Community Education**

24 community education trainings reaching over **1,000** people.

**Emergency Response**

50% of OIR staff deployed to the Emergency Operations Center to provide language support. Sent out at least **15** communications offering updates and resources in different languages in response to COVID-19, including social media outreach.
Pandemic Emergency Response efforts to support families through this national disaster include offering resources and referrals for basic needs, financial and legal assistance.

In March 2020, at the onset of COVID-19, OIR pivoted to provide consistent information and resources to immigrants who were disproportionately affected by the pandemic.

OIR designed, translated, and promoted resources for immigrant workers impacted by COVID-19 in partnership with the Office of Labor Standards Enforcement and the Fair Workplace Collaborative.

OIR distributed key information and reached a wide and large audience.

"The Office provides concrete tools for the immigrant community to exercise their rights and responsibilities in these difficult times."

-Zelica Rodriguez-Deams, OIR Director
At the onset of the COVID-19 pandemic, the Emergency Operations Center identified OIR staff’s unique ability in language access and competency in communicating with the immigrant community and activated half of its staff. The remaining staff also partnered with the Office of Public Affairs and other county departments in the development of a new county website to promote vetted community resources for youth, families and immigrants impacted by COVID-19.

The Emergency Operations Center has focused on supporting immigrants in the following ways:

- Program and resource accessibility to the community regardless of immigration status.
- Coordination assistance of Valley Medical Center (VMC) pop-up testing sites in immigrant neighborhoods.
- Support and coordination of peer outreach to connect with the hardest to reach families in the disproportionately impacted areas.
- Translation of documents (e.g. orders, guidance, directives, testing resources), facilitating weekly LIVE briefings, radio shows, and TV interviews in various languages to accommodate the limitation of the digital divide and literacy.
COVID-19 MESSAGING

OIR has relied on its partnership with the Mexican Consulate, local CBOs, local business collaborative, and school districts to organize virtual public forums in various languages to share the latest updates on COVID-19 and its impact on immigrant services and businesses.

Partnerships with ethnic media have also been essential tools to share updates and resources with the immigrant community. Media efforts include radio shows, interviews, public service announcements, and promos, TV interviews, print media, online media and ethnic media buys.

Key Messages

- Get tested, regardless of legal status you have the right to get tested.
- Stay home, save lives!
- USCIS has stated that all immigrants can access COVID-19 support without immigration consequences.
- Public charge does not impact all immigrants, all benefits do not impact public charge issues.
- Protect yourself, your family and your community, wear a mask!
- SCC is here to help, ask for help if you or your family have been impacted by COVID-19.
In early 2020, the State Department implemented a public-charge regulation to instruct officers to **consider whether someone might become dependent on government benefits** when determining approving a green card, visa or admission into the United States.

In these uncertain COVID-19 times, the White House Administration has used public charge as another way to **instill fear and isolation** in the immigrant community. Dangerously, it has also created enough confusion that some immigrants will **not access** the necessary services. It is important to note that U.S. Citizenship and Immigration Services (USCIS) announced that getting tested and receiving treatment for COVID-19 will **NOT** trigger public charge.

Public charge trainings were coordinated by the OIR in conjunction with **Asian Law Alliance, Bay Area Legal Aid**, and the **Law Foundation of Silicon Valley**. To develop these trainings, OIR conducted listening sessions with community based executive directors, the Binational Health Month planning committee and the Social Services Agency task force on public charge. OIR also surveyed local service providers regarding existing services, capacity, and strategies for launching a county-wide campaign on public charge.

**Trainings were conducted between March 2020 - June 2020**

<table>
<thead>
<tr>
<th>GOVT ENTITIES</th>
<th>EDUCATIONAL INSTITUTIONS &amp; NETWORKS</th>
<th>CBOS</th>
<th>COLLABORATIVES</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOCIAL SERVICES AGENCY</td>
<td>SAN JOSE UNIFIED SCHOOL DISTRICT</td>
<td>CARAS-SOUTH COUNTY</td>
<td>COUNTY SAFETY NET</td>
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<tr>
<td>OFFICE OF WOMEN’S POLICY</td>
<td>FRANKLIN MCKINLEY SCHOOL DISTRICT</td>
<td>NEXT DOOR SOLUTIONS</td>
<td>MEXICAN CONSULATE</td>
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<td>JUVENILE PROBATION</td>
<td>SANTA CLARA COUNTY OFFICE OF EDUCATION</td>
<td>HEALTH TRUST</td>
<td>COUNCIL ON AMERICAN-ISLAMIC RELATIONS</td>
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<tr>
<td>PUBLIC DEFENDERS OFFICE</td>
<td>SANTA CLARA UNIVERSITY</td>
<td>AMIGOS DE GUADALUPE</td>
<td>NON-PROFIT HEALTH PROFESSIONALS</td>
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<tr>
<td>PUBLIC HEALTH DEPARTMENT</td>
<td>SOUTH BAY UNIVERSITIES</td>
<td>SACRED HEART</td>
<td>ALUM ROCK COUNSELING CENTER</td>
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<tr>
<td>211</td>
<td>CHILDREN’S AGENDA NETWORK</td>
<td>SI SE PUEDE COLLECTIVE</td>
<td>SILICON VALLEY COUNCIL OF NON-PROFITS</td>
</tr>
<tr>
<td>CITY OF SAN JOSE</td>
<td>HEALTHIER KIDS FOUNDATION</td>
<td>IMMIGRATION SERVICES OF MOUNTAIN VIEW</td>
<td>UNIVISION TELETHONS</td>
</tr>
<tr>
<td>VALLEY MEDICAL CENTER</td>
<td>SCHOOL LINKED SERVICES</td>
<td>SECOND HARVEST FOOD BANK</td>
<td>VIETNAMESE RADIO AM 1430</td>
</tr>
<tr>
<td>ASSEMBLY MEMBER ASH KALRA</td>
<td>FOOTHILL-DE ANZA COMMUNITY COLLEGE</td>
<td>PEOPLE ACTING IN COMMUNITY TOGETHER</td>
<td>SOKHN LAW OFFICES</td>
</tr>
</tbody>
</table>
Through the leadership of our contracted partner, Sacred Heart, and in collaboration of its six subcontractors of the Rapid Response Network, The Rapid Response Network (RRN) provides a 24-7 Hotline with support for immigrants threatened with immediate ICE action, including rapid responder observers, legal services, accompaniment/family support and community deportation defense.

Despite the pandemic, the RRN hotline had no interruption to their services. Instead they began virtual outreach, provided virtual Responder Refresher trainings on how to respond while following social distancing protocols, and filmed a PSA video in both English and Spanish.

RRN has become a trusted source in the community. In response, they received several calls regarding food and financial assistance. In response, RRN developed a training on available resources and on how to address these types of calls.

**HOTLINE ALERTS FOR POSSIBLE ICE ACTIVITY BY DISTRICT**

*Data from July 1, 2019 - June 30, 2020*

1.8K
Received Calls

23
Trained Dispatchers

45
Alerts Sent
Immigrant Integration is a dynamic, two-way process in which immigrants and the receiving society work together to build secure, vibrant, and cohesive communities. As an intentional effort, integration engages and transforms all community members, reaping shared benefits and creating a new whole that is greater than the sum of its parts.

We truly see that immigrant integration and engagement enriches the entire society as a transformative two-way process. Supporting naturalization efforts and immigration legal assistance bring immigrants one step closer to full integration into all spheres of society and make exercising and protecting their civil and human rights possible.

When the immigrant community is empowered with information about rights, responsibilities, and services, they apply in greater numbers for naturalization, and increase their opportunity to fully participate in society, while gaining stability and protection.

[We] cannot express through words how grateful we are for you. Times were very confusing and stressful before we met you [PARS] and, with your help, we could finally see hope!

- Client Greeting Card sent to PARS Staff
Immigrants are not a small or isolated segment of our society. In fact, over 60% of all children living in Santa Clara County have at least one immigrant parent. This important figure also means that immigration issues, laws, and policies directly affect the majority of the population in the county. The County’s population is diverse, multi-ethnic and multi-racial. Immigrants are, therefore, not an isolated group, but an integral and integrated segment of our population.

The OIR Informs the Community About
Immigrant Rights and Responsibilities

The OIR Promotes and Celebrates
Immigrant Contributions

Over 60%
Of all children in Santa Clara County have at least one immigrant parent
One of the main entities that drive this effort is the Santa Clara County Citizenship Collaborative—a small group of funded organizations who also organize Citizenship Day. Citizenship Day is an all-day event that promotes citizenship and assists individuals to complete their naturalization application forms. Historically, Citizenship Days have been annual events held in San Jose in 13 different languages, and twice a year in South County in 2 languages.

Programs for Immigrant Integration (PII)

On April 2005, the Board of Supervisors established the Programs for Immigrant Integration to provide citizenship, immigration legal assistance and community education to Santa Clara residents.

PII Focus Areas

- **Citizenship Services for Immigrant Integration**
  - Provide citizenship services, legal support for citizenship, citizenship services in South County, and Organization of Citizenship Days

- **Immigration Legal Services as a Path to Citizenship**
  - Provide Legal Services that ensure Legal Status and a Path to Citizenship

- **Community Education**
  - Educate the community about Know Your Rights, Citizenship, Social Services, Immigration Law, Policy changes, and other issues impacting immigrant communities

- **Civic Engagement**
  - Provide education on civic participation to Immigrants
STRATEGY 3: IMMIGRANT CONTRIBUTIONS

Immigrant Contributions are even more significant in a time when anti-immigrant sentiment is at an all-time high. The Office of Immigrant relations wants to celebrate, uplift, and increase opportunities for immigrants to share their richness, commitment to social improvement, communal values, and great diversity. Everyday we honor and appreciate immigrant contributions such as their richness, their commitments to social improvement, communal values, and great diversity. We uplift and amplify immigrant voices and work towards full integration into every facet of society as we create unique programs, projects and events to demonstrate our commitment to the immigrant community.
BEACON OF LIGHT
The Beacon of Light Awards are given to individuals and organizations that work to advance the rights and improve the lives of immigrants in Santa Clara County.

We Honor
2020 Award Recipients

Dolores Alvarado
Executive Director of Community Health Partnership

Sarita Kohli
Executive Director of Asian Americans for Community Involvement (ACCI)

Céline Dinh Janelle
Director of South Bay Programs, Pangea Legal Services

Reymundo Espinosa
Executive Director of Gardner Family Health Network

Camille Llanes-Fontanilla
Executive Director of SOMOS Mayfair

Eunice Chun
Executive Director of Korean American Community Services

These individuals are recognized for providing education on immigration policies and advocacy on critical issues. They offer robust programs and services, which provide comprehensive community education. They use arts and culture to preserve immigrant heritage, build multicultural bridges, and advance immigrant rights through services and direct action. All of them share a vision of a better future for immigrants and for all residents of Santa Clara County.
The month of June is Immigrant Heritage Month. Since 2016, OIR has worked with the county and community partners to celebrate our immigrant heritage.

We celebrate our heritage by recognizing the impact of immigration in the United States, celebrating diversity and cultural richness and challenging the anti-immigrant narrative. This year, OIR implemented a two-tiered approach that serves unique immigrant populations.

Two-Tiered Approach

1. **Media campaign with Office of LGBTQ Affairs**
   Focus on LGBTQ Immigrant Communities:
   Their rights, resources and information on legal services

2. **Created Immigrant Heritage Videos**
   Collaborated with community members, including four individuals from different countries of origin, (China, India, Brazil and Bosnia,) and highlighted their complex identities, contributions to larger society, and preservation of their heritage
NEW AMERICANS FELLOWSHIP

The New Americans Fellowship (NAF) provides a summer career development opportunity for DACA recipients to gain valuable, professional experience and a stipend of up to $10,000, while they gain unique research and training opportunity in various departments of the County.

The goal of the NAF is to invest in the DACA leadership pipeline and to promote civic engagement of Dreamers and the immigrant community. The fellowship provides a 10-week research and training opportunity. Each fellow is placed into a host county department to gain valuable career experience, build a network, and increase their knowledge about the internal workings of local government. The fellowship culminates in a final research project that incorporates the fellow’s internal perspectives and recommendations.

The OIR launched the fourth annual NAF in June 2020

14 DACA recipients participated in the 2020 NAF

Due to COVID-19, the OIR adapted a virtual program for some fellows, while others contributed to the Census effort and to the county's COVID-19 essential outreach at food distribution and testing sites.

This year, OIR created a robust curriculum to support the Fellows’ connections with their departments and with each other. The structured curriculum consisted of a multi-layer peer mentorship and liaison model, weekly career workshops, research, wellness components, training and networking opportunities to enhance their professional and career development.

*The Fellows’ research project, presentations and recommendations can be found at: https://www.sccgov.org/sites/oir/Pages/oir.aspx
NEW AMERICANS FELLOWSHIP PRESENTATIONS

I. COVID-19 and Immigrants
1. Challenges in Accessing Healthcare for Young Undocumented Immigrants
2. Immigrant Students’ Access to K-12 Education During COVID-19
3. Into the Shadows: Struggles of Migrant Farm Workers
4. COVID-19 Impacts on Immigrant Community

II. Women, DACA, and Gender-Based Issues
1. Effective Interventions: An Inter-sectional Look at Intimate Partner Violence and Child Maltreatment
2. Culturally Responsive Gender-based Violence Prevention in Immigrant Communities
3. How would SCC Workforce Benefit from LGBTQ Allyship Program and Required Diversity Training
4. Female DACA Recipients Who are Activists and Community Leaders
5. Female DACA Recipients: Indicators of Success, Empowerment, and Community Involvement

III. Justice and Youth Issues
1. The Practice of Restorative Justice Circles
2. Electronic Monitoring and Santa Clara County’s Immigrant Community
3. Youth as Leaders, Resources, and Bridge Builders between Immigrant Families and the Larger Community
4. Participatory Arts and Immigrant Community Engagement in South County
5. Culturally Competent Services Provided to Immigrant Clients in Pre-Trial Process
WELCOMING WEEK

Welcoming Week is an annual celebration during the month of September. Through various efforts and innovative practices, OIR brings together immigrant families, service providers, county government, and its residents to celebrate and build unity.

COUNTY GOVERNMENT CENTER

- Welcoming banner and Multi-lingual Welcoming Messages
- Welcoming video with Cultural/Ethnic Items on Display
- Resources distributed in multiple languages

LAWYERS IN THE LIBRARY

- Connect Communities w/immigration legal services & resources
- Pro Bono Attorneys assisted clients w/employment and family based immigration
- First-come-first-serve Consultations for about 40 Clients

RESOURCES PROVIDED IN THE LIBRARY

- Legal and Non-Legal Services
- Immigrant Professionals
- Public Benefits
- Housing Information
- Citizenship Information
- Protection of Civil Rights
Welcoming Week is an annual celebration during the month of September. Through various efforts and innovative practices, OIR brings together immigrant families, service providers, county government, and its residents to celebrate and build unity.

Each year, Santa Clara County joins more than hundreds of communities across the United States to celebrate National Welcoming Week. Under the slogan, “Connecting neighbors, serving communities,” the County of Santa Clara Office of Immigrant Relations is hosting several activities beginning September 15 - 20.

During this annual series of events, communities bring together immigrants, refugees, and U.S.-born residents to raise awareness of the benefits of inclusion, appreciation, and welcoming everyone. County residents are standing up for their neighbors and affirming that this is a place for everyone, because we can all be part of the fabric of our shared future.

Santa Clara County is a member of Welcoming America, a national network of municipalities and agencies, that are committed to welcoming immigrants.

The initiative is dedicated to designing specific programs and policies aimed at immigrants economic, cultural, and political integration.

The OIR joined the Welcoming America network in 2016 and continues to celebrate Welcoming Week and Immigrant Heritage Month every year.

The goal of this national movement is to celebrate the contributions of immigrants and refugees and to foster welcoming, inclusive, and equitable practices.
STRATEGY 4: IMMIGRATION POLICY ANALYSIS

The purpose of policy analysis is to **understand** and **mitigate** the disproportionate impact that policies at the local, state and national have on immigrants in Santa Clara County and to provide legal services to increase community protections.

Since 2017, the Trump Administration has administratively changed immigration policies, practices, and DHS (Dept. of Homeland Security) protocols hundreds of times. Leading experts believe that these changes are reshaping the entire U. S. immigration system and will leave a long-lasting effect in the years and decades to come.

While the impacts are felt across the country, there are local impacts as well. During the past year, hundreds of changes have happened and this is a brief selection of the most important developments in immigration policy.

It is OIR's mission to develop a **clear analysis on impacts** to Santa Clara County residents and to share information regarding administrative changes in immigration policies, proceedings, and administrative procedures at USCIS.

“Changes in immigration policies, processes, and programs have greatly impacted our community over the last couple of years.”

- David Campos, Deputy County Executive
<table>
<thead>
<tr>
<th>POLICY CHANGE</th>
<th>DESCRIPTION</th>
<th>POTENTIAL IMPACT IN SCC</th>
</tr>
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<tbody>
<tr>
<td>PUBLIC CHARGE</td>
<td>When an immigration officer determines that a green card or visa applicant is likely to become dependent on certain government benefits in the future, it makes them a “public charge.” U.S. Citizenship and Immigration Services (USCIS) announced that getting testing and treatment for COVID-19 will not trigger public charge.</td>
<td><strong>BETWEEN 340,000 &amp; 500,000</strong></td>
</tr>
<tr>
<td>2020 CENSUS</td>
<td>On June 21, 2020 another plan announced in the Census Executive Order to exclude undocumented immigrants from the 2020 Census.</td>
<td><strong>BETWEEN 140,000 AND 200,000 WILL NOT BE COUNTED</strong></td>
</tr>
<tr>
<td>DEFERRED ACTION FOR CHILDHOOD ARRIVALS-DACA</td>
<td>Department of Homeland Security (DHS) revised the DACA policy on July 28, 2020 and instructed USCIS to reject all initial DACA requests, reject all advance parole requests except in extraordinary cases, and reduce DACA renewal period for existing recipients from 2 years to 1 year.</td>
<td><strong>55,000 STUDENTS</strong></td>
</tr>
<tr>
<td>IMMIGRATION ENFORCEMENT</td>
<td>The July 2019 regulation expanded the target population to non-citizens encountered anywhere in the country who were not admitted or paroled, and who could not demonstrate that they had been in the United States for at least two years.</td>
<td><strong>138,000</strong></td>
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## County of Santa Clara Office of Immigrant Relations

### Social Media POLICY CHANGE

<table>
<thead>
<tr>
<th>POLICY CHANGE</th>
<th>DESCRIPTION</th>
<th>IMPACT ON IMMIGRANTS IN SCC</th>
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</thead>
<tbody>
<tr>
<td><strong>REFUGEES AND ASYLEES</strong></td>
<td>On March 19, 2020, the State Department paused refugee arrivals. The Asylum process is extremely difficult in the US and the current administration is making it even harder. The Trump Administration lowered the refugee admissions even before the pandemic to lowest numbers in the past 100 years. Asylum is what families at the border were asking for when being separated from their children. Asking for asylum at the border is legal.</td>
<td>ONLY 7,754 REFUGEE ADMISSIONS IN 2020 NATIONWIDE</td>
</tr>
<tr>
<td><strong>TEMPORARY PROTECTED STATUS (TPS)</strong></td>
<td>Historically, the U.S. has given this temporary protection that allows immigrants to stay until the situation in their homeland changes, to receive work authorization and other important documents. Due to the number of changes made by the Trump Administration to phase out this program, 6 of the original 10 country programs have been terminated by Homeland Security.</td>
<td>TENS OF THOUSANDS</td>
</tr>
<tr>
<td><strong>IMMIGRATION SUSPENSION</strong></td>
<td>On April 22, 2020, Trump promised to “temporarily suspend immigration into the United States.” On June 22, 2020, Trump issued a proclamation suspending the entry and adjudication of certain types of non-immigrants that also extended the April 22 ban on permanent immigrants through December 31, 2020. Changes in immigration law and the policy arena directly affect 60% of the county population.</td>
<td>1 MILLION</td>
</tr>
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</table>

**PROTECT, DEFEND, CHAMPION!**
Restriction on students’ visas. At SJSU alone, 4,000 international students, college administrators and other involved subjects were in a limbo before this decision was reversed.

Adding those that work in SCC companies and live in other Bay Area Counties, potential impact is closer to 70,000. Thousands who lost jobs because of the COVID-19 pandemic are at risk for deportation.

Immigration officers gained more discretion to determine who meets the standards of “unaccompanied alien child” and access to Special Immigrant Juvenile status approval, slowing down the process and increasing trauma for children.
H1B VISAS IN SANTA CLARA COUNTY

Currently, there are no community-based/non-profit agencies that provide legal services for employment-based immigration. To fill that gap, OIR provides pro-bono legal services to immigrants who are here on employment-based visas.

This is made possible in collaboration with the local chapter of American Immigration Lawyers Association, Sunnyvale Public Library and La Raza Centro Legal. The last event that OIR organized was in September of 2019 when close to 40 individuals were assisted by five attorneys.

The Trump Administration has decreased the numbers of employment-based visas significantly and consistently targeted these immigrants, especially during the pandemic, when many lost their jobs.

Findings included in the 2018 H1B Visa Report* noted that the seven cities within Santa Clara County borders were on the list of top 50 cities with most H1B visas issued in the U.S.

*Based on this report.

2018: SANTA CLARA COUNTY, NUMBERS OF H1B VISA HOLDERS IN 7 CITIES

<table>
<thead>
<tr>
<th>City</th>
<th>Number of H1B Visa Holders</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Jose, CA</td>
<td>10,887</td>
</tr>
<tr>
<td>Sunnyvale, CA</td>
<td>8,268</td>
</tr>
<tr>
<td>Mountain View, CA</td>
<td>7,519</td>
</tr>
<tr>
<td>Santa Clara, CA</td>
<td>5,921</td>
</tr>
<tr>
<td>Palo Alto, CA</td>
<td>4,535</td>
</tr>
<tr>
<td>Milpitas, CA</td>
<td>2,346</td>
</tr>
<tr>
<td>Cupertino, CA</td>
<td>1,995</td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td><strong>41,471</strong></td>
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</table>

Adding the numbers of smaller cities in SCC, plus the fact that many in the county residents might be working in other high-tech and scientific institutions in the larger San Francisco Bay Area (such as San Francisco, Fremont, Pleasanton, Menlo Park, Redwood City, Oakland, etc.), the total number of H1B visa holders that live within the county borders may be closer to 65,000 in 2018.
The Office of Immigrant Relations provides community education directly to the impacted community, services providers, and the public. Community education is also provided though OIR contracted legal service providers.

When informing the community, OIR aims to provide a two-way communication regarding changes in immigration, impact analysis, and reminder of rights to address fear, racism and violence.

Our approach when providing community education is a combination of:
1. learning and self and community advocacy AND to integrate into civic opportunities to improve quality of life and;
2. participate in the democratic process.

The goal of these training is to increase the understanding of immigrant rights, immigration updates, due process, equal protection, civil rights education, emergency preparedness, worker’s rights, public charge, and how to hire for immigration law services without being a victim to fraudulent service providers.

For 30 years, SCC has lead on immigration integration. SCC was the first county in the state to provide undocumented women pre-natal care; the first county to provide health care access for all children in SCC regardless of immigration status, and created the first program for immigrant integration in the nation. SCC continues to lead & represent all the diversity of Silicon Valley.

- Teresa Castellanos, OIR Staff

### Community Education Trainings

- **Total trainings**: 24
- **Total participants**: 1,500

### Training Breakdown

- **County staff trainings**: 4
- **Community trainings**: 8
- **Trainings in Spanish**: 4
- **Participants for Spanish trainings**: 480
COMMUNITY EDUCATION

OIR shared unique SCC model for immigrant integration via participation in the following conferences as keynote speakers or panelists:

**PANELIST**

“The leveraging untapped skilled refugees and immigrant talents forum” with the Refugee & Immigrant Forum

**PANELIST**

“Thriving Immigrant Collaborative Conference” with Santa Cruz County

**KEY NOTE**

Supporting DREAMers, Newcomers and Undocumented Students in High School with the Santa Clara County Office of Education

COMMUNITY EDUCATION TRAININGS

LATINO LEADERSHIP ALLIANCE – STANFORD UNIVERSITY

MAIZ RETREAT

PROBATION

SCC BEHAVIORAL HEALTH BOARD-CULTURAL COMPETENCY ADVISORY COMMITTEE

COMMUNITY SOLUTIONS

SECOND HARVEST FOOD BANK

TEATRO VISION

NEXT DOOR SOLUTIONS

VALLEY MEDICAL CENTER PROVIDERS

DEPARTMENT OF PUBLIC HEALTH NURSES

KIDS IN COMMON

BEHAVIORAL HEALTH DEPARTMENT MANAGEMENT

DEANZA UNDOCU WELCOME ORIENTATION & RESOURCE FAIR

SILICON VALLEY COUNCIL OF NONPROFITS

SANTA CLARA UNIVERSITY LAW CLUB

API CIVICS LEADERSHIP CLASS

MEXICAN CONSULATE-WORKERS RIGHTS WEEK

HEALTH TRUST

DISASTER RECOVERY FRAMEWORK

PARENTS HELPING PARENTS

CABRILLO COLLEGE

LOWELL ELEMENTARY SCHOOL

BINATIONAL HEALTH MONTH

EVERGREEN VALLEY COLLEGE
OIR in collaboration with Santa Clara County Office of Education (SCCOE) led a two-day training called “Beyond DACA: Supporting DREAMers, Newcomers and Undocumented Students in High School.”

This conference focused on the challenges, needs and services availability for undocumented high schools students that could not apply for DACA and would going onto college with out the benefit of DACA access.

The organizing committee included OIR, SCCOE, the UndocuCenters of Evergreen Community College, De Anza Community College, Campbell Union High School District and San José State University. Over 150 teachers, and counselors attended the event largely from Santa Clara County including San Mateo, Santa Cruz, and Alameda Counties.

This conference created the space for the network of instructional coaches, administrators, allies and educators to share best practices, support each other in providing a safe learning environment for undocumented students and their families who can no longer access DACA but can continue to access higher education in the state of California.

This conference also resulted in a centralized website with resources regarding internships for students, community organizations providing support, supporting undocumented students, accessing higher education and social and emotional support to students.

Additionally, an Immigrant and Refugee support group for high school staff was formed to provide ongoing networking, support, and best practice sharing. This group is currently housed at SCCOE.

**CONFERENCE TOPICS**

- Current policies
- Support for undocumented students in higher education
- How prepare for the future student trauma
- Vicarious trauma for the educators

**Beyond DACA: Supporting Dreamers, Newcomers, and Undocumented Students in High School**

As California educators we have a strong focus on equity; fair outcomes, treatment, and opportunities for all students. We are engaged in creating systems that respond efficiently to the diverse needs for our students to ensure all students are able to learn and thrive.

**In this workshop participants will:**

- Learn the most current information on what is impacting our undocumented and newcomer community
- Receive tools and resources educators can implement at their school or district wide
- Learn best practices to address stress, fear, and trauma
- Hear stories and perspectives from students and educators on their processes and successes
- Learn about opportunities and supports for college and career

**Dues**
February 11 & 28, 2019

**Time**
9:30 am to 12:30 pm

**Location**
Santa Clara County Office of Education
1290 Ridder Park Drive
San Jose, CA 95131-2104

**Audience**
Teachers, Instructional Coaches, and Administrators

**Fee**
FREE

For more information
Olivio Sanillan
408-655-2961
olivio_sanillan@sccoe.org

Registration
https://bit.ly/5D8PN1

Contact
Jrneh Nadomi
408-453-3188
jrneh_nadomi@sccoe.org
OIR’s communication strategy helps keep our media efforts focused. Our media efforts include press statements, TV interviews and radio promos, online communications and testimonials. OIR also relies on trusted partnerships with ethnic media, CBOs and internal County departments to reach all immigrants.

OIR is dedicated to implementing linguistically and culturally humble communication strategies designed to shift the anti-immigrant narrative to one of contributions and assets.

These communication strategies are part of an effort to continue strengthening the community’s trust and bring the county closer to serving the needs of immigrants.

Through valued partnerships with ethnic media, OIR shares policy updates, educational materials and resources with the immigrant community, allies and other partners.

OIR is dedicated to shifting the narrative to humanize the immigrant experience and share mutual benefits of immigration to the United States.

- Zelica Rodriguez-Deams, OIR Director

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<thead>
<tr>
<th>Social Media</th>
<th>Total impressions</th>
<th>Total engagement</th>
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<tbody>
<tr>
<td>419K</td>
<td>32K</td>
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<table>
<thead>
<tr>
<th>Newsletters</th>
<th>Total opens</th>
<th>Total clicks</th>
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<td>7K</td>
<td>744</td>
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<tr>
<th>DACA Press Conference</th>
<th>Total views on FB</th>
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<tbody>
<tr>
<td>7K</td>
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COMMUNICATION STRATEGY

The Office of Immigrant Relations' communication goal includes connecting immigrant communities to accessible information distributed via multiple platforms such as ethnic and mainstream media stations, print, and radio.

To achieve our goal, we are dedicated to implementing linguistically and culturally humble communication strategies designed to **inform, celebrate, build, and support power building among immigrants**.

**INFORM**

Provide policy analysis to understand local impact and immigration updates; identify emerging issues

**CELEBRATE**

Recognize and celebrate the lives and contributions of immigrant communities

**BUILD**

Build strong and trusting relationships/partnerships across government, community-based organizations, community members, and media

**SUPPORT POWER AMONG IMMIGRANTS**

Support immigrants in navigating changes in the immigrant landscapes; create a pipeline for consistent dialogue and authentic engagement

MEDIA EFFORTS

**Media | Online Communications | Testimonials**

OIR is implementing a multi-layered media and communications strategy that conveys Santa Clara County's steadfast commitment to our immigrant communities, especially in response to crises such as ICE presence, public charge, and other federal announcements that impact immigrants.

Our media efforts include press statements, TV interviews and radio promos, online communications, and testimonials.
Our office coordinates media coverage in the form of **press releases, advisories, and community events** such as the TRUTH Act Forum, the Vietnamese American Service Center Groundbreaking, LIVE Voter Registration Drives, and LIVE Telethons. This media coverage allows OIR to share information with the immigrant community, allies, and other affiliated partners.

OIR offers a unique analysis of the national policy impact on Santa Clara County immigrants through press releases and media advisories. In the previous year, we have supported the following county achievements:

- **Reaffirming the commitment of the County of Santa Clara to not cooperate with ICE**
- **Celebrating the first Vietnamese American Service Center of its kind nationwide (reached 300 participants)**
- **Santa Clara Board of Supervisors voting to approve funding to help people stay informed about the public charge rule**
- **Supreme Court litigation that challenged the termination of DACA**
This year, OIR provided a series of events that brought media attention and elevated the conversation about the many contributions of immigrants in our County:

- **2019 TRUTH Act Forum**: OIR organized and facilitated this event including, media advisory, Telemundo interviews, and promotional materials.

- **Welcoming Week 2019**: OIR partnered with the Office of Public Affairs to promote the annual events that bring together immigrants, refugees, and U.S.-born residents.

- **New Americans Fellowship**: OIR coordinated an interview on CreaTV re to highlight the New Americans Fellowship which reaches 400,000 households. The 2020 fellows contributed to DACA video stories on ABC7, along with an article re the fellowship during COVID-19.

- **Voter Registration Drive**: OIR partnered with Telemundo, Office of Registrar of Voters, and the Center for Employment Training (CET) to promote voter registration.

- **Telethons**: OIR supported efforts to coordinate two live telephone bankings on voting and the Census. Partners included Telemundo, CET, Office of the Census, Catholic Charities, and Sacred Heart.

- **Public Charge Press Release**: OIR and the Office of Public Affairs provided a press release and facilitated media interviews to inform the community about Board approved county funding for education and training about Public Charge.

- **DACA Supreme Court Litigation Press Conference**: OIR in parentship with the Office of Public Affairs provided a press conference where our DACA recipient fellows, along with Santa Clara County leaders, applauded the Supreme Court’s decision to reaffirm DACA.

### Media Events

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<tr>
<th><strong>2019</strong></th>
<th><strong>2020</strong></th>
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<tr>
<td><strong>Truth Act Forum</strong></td>
<td><strong>Voter Registration Drive</strong></td>
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<tr>
<td>Total reach: 60</td>
<td>Total Participants: 30</td>
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<td></td>
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<tr>
<td><strong>Telethons</strong></td>
<td><strong>DACA Live Press Conference</strong></td>
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<tr>
<td>Total calls received: 154</td>
<td>Total Views: 7K</td>
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COMMUNICATIONS

OIR continues to work towards improving our strategy to **engage the community** in our online content. Our newsletters and social media posts on Facebook, Instagram, Twitter are created to include **immigration policy updates, educational materials, resources, highlights, and celebrations. Our content is created to be easily accessible, appealing, and multi-lingual.**

Our social media also allows OIR to **promote events** to the immigrant community. On October 2019, OIR assisted in the promotion of a job fair for refugees and immigrant professionals. This job fair offered skilled refugees and immigrants the opportunity to connect with hiring managers from all over the Bay Area.

**Social Media**

- 419K Total impressions
- 32K Total engagement

**Newsletters**

- 7K Total opens
- 744 Total clicks
During the month of June, OIR celebrated Immigrant Heritage Month (IHM). During this month, OIR shared videos to promote testimonials of immigrants focused on how they preserve and celebrate their immigrant heritage and what they do to contribute to the larger society.

In collaboration with the OLGBTQA, OIR also emphasized intersections and resources for LGBTQ immigrants. These posts alone reached almost 2,500 views—a significant uptick for visits about resource information on OIR Facebook.

**Immigrant Heritage Videos**

- Total views: 3K
- Total impressions: 32K
- Total engagement: 1K
LESSONS LEARNED

After hundreds of Executive Orders, memos and directives to DHS/ICE/USCIS the Administration has de facto reformed the entire immigration system. The numbers of impacted and potentially impacted Santa Clara County residents are **striking**.

Immigrants are the **hardest-hit** and yet most likely to be employed by front-line industries/exposed to health risks more during COVID-19 pandemic.

Undocumented immigrants AND their U. S. citizen and permanent resident family members have been **excluded** from the federal stimulus package, unemployment benefits and other types of assistance.

In light of being shut out of disaster aid and other safety net resources, local immigrants have been left to find their own solutions for support and survival during these difficult times.

Earlier this year, OIR reported to the Board of Supervisors about the **limited** patchwork of financial assistance funds provided to local immigrants and the enormous need that has yet to be met.
LOOKING AHEAD...

Promote OIR as a national model of immigrant integration to share our concrete and comprehensive immigrant integration lens.

Coordinate and staff the “Immigrant Response Network” to determine shared analysis about issues impacting the immigrant community that will include engagement from community, partners and cities within the county.

Launch a multi-ethnic immigrant community workers program rooted in leadership development and community engagement.

Provide consistent, adequate and relevant policy analysis to protect, defend and champion policies that impact 60% of Santa Clara County immigrant population.

Implement more Know your Rights and responsibilities presentations for immigrants and for employers/workplaces as anti-immigrant sentiment increases.

Develop a strategic, multi-layered communication strategy that includes community stories/testimonials, consistent social media posting, in collaboration with county partners, and accessible languages for the community.
This past year has motivated our office to **improve our strategy** as we move forward in these unprecedented times.

Moving forward, OIR is committed to:

- Effectively **collaborate** with cities throughout the county.
- **Reaffirm** the authenticity of our work when engaging the community.
- **Solidify** our role as an office that stands in solidarity with immigrants.
- Continue **uplifting** immigrant contributions and stories of resilience.
- **Grow** into a known centralized location for ALL immigrants to get connected with resources, programs and information.
- **Promote** our model as a best practice across the country in authentic community engagement, robust eco-system of support and a clear path to recovery.
The Office of Immigrant Relations expresses its gratitude to the immigrant communities that lead, build, sustain, take care of & construct Silicon Valley on a daily basis. Your resilience, courage & strength inspire us daily.

OIR would also like to sincerely thank ALL of our colleagues, comrades, internal county partners, non-profit and community based organization collaborators, media connections, contracted vendors, New Americans Fellowship 2020 cohort and the County Boards of Supervisors.

It is because of all your support that OIR has been able to continue to uplift the immigrant community. May our collective efforts and collaborations continue fostering essential services for all Santa Clara County immigrants.

- Team OIR