

Office of Mediation & Ombuds Services



Our Mission is to
Lead complex conversations
Listen deeply for universal human needs, and
Provide comprehensive, confidential neutral services that
Surface insights and inspire innovative change in people, organizations, and systems.

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For over 30 Years, we have offered

Free, effective **resolution** of pre-litigated and litigated disputes
conducted by **professional mediators**

&

Free, **professional, neutral services**

- Conflict Coaching•
- Facilitations•
- Consensus Building Workshops•
- Communication Skills & Conflict Resolution Training•

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We Convene ... bring people together.

We Consult ... use techniques to surface root causes and address needs.

We Customize... Conflict Resolution & Neutral Services **for**
County Residents, County Employees, Managers, and Departments.

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For more information:
Phone (408) 993-4107