RESERVATION TERMS AND CONDITIONS

A reservation does not constitute a deed, grant of easement, or lease by or with the County. It is not transferable or assignable and may be revoked at the will of the County.

Reservations are not valid until all conditions stipulated herein are met. By agreeing to these terms and conditions, the individual making this reservation (“you” or “the customer”) must inform all participants in your party of these terms and conditions. A reservation provides you and your party with permission to enter and use parks facilities in a manner limited solely to the purposes, times, and locations, and subject to the conditions and regulations, stipulated within these terms and conditions.

***SMOKING IS PROHIBITED IN ALL COUNTY PARKS***

CANCELLATION/TRANSFER/CHANGE POLICY

There is a fee assessed for any cancellation, transfer, or change to a reservation or program registration. A transfer is defined as a “reservation change” as defined below

A reservation change triggering a fee assessment occurs when the customer:

• Changes to the date of a reservation
• Changes to the arrival or departure date when the number of days is reduced
• Changes to the site of the reservation

Fees assessed may be deducted from the original amount paid and the refund amount will vary based on the number of days prior to the arrival date or program start date on which the request is received.

The following additional policies apply to cancellations, transfers, and changes:

• Cancellation more than 30 days prior to the arrival or start date will be refunded 90% of the original transaction fee.
• The first transfer or change will be free of charge if requested more than 30 days in advance: any subsequent transfer or change more than 30 days prior to the arrival or start date will be refunded 90% of the original transaction fee.
• Cancellation, transfer, and changes made between 30 days and 4 days prior to the arrival or start date will be refunded 75% of the original transaction fee.
• There will be no refunds issued for cancellation, transfer, and change requests received less than 4 days prior to the arrival or start date.

To cancel, transfer, or change a reservation or program registration, contact the Santa Clara County Parks Permits and Reservations Office at 408-355-2201, or email Reservations@prk.sccgov.org.

RESERVATION FEES AND HOURS

All fees are due and payable at the time of the transaction. There is a vehicle entry fee collected at most parks. Please visit our website at www.parkhere.org for current rates.

Although parks open at 8:00 am daily, Day use reservation area usage is not recommended until 9:00am. Site clean-up generally occurs between 8:00 am - 9:00 am, and occupied sites are not cleaned. If you set up before 9:00 am, your site may not be cleaned.

WEDDINGS IN THE PARK

Weddings and/or Receptions are distinctive events at Santa Clara County Parks. Additional procedures, paperwork, and fees apply to weddings and receptions, and these events may include special amenities that are not available with a regular group reservation. We want your special day to be perfect! To ensure that everything runs smoothly, please call the Reservations Office at (408) 355-2201 to make your reservation.

*PLEASE NOTE*:

Reservations at the Sequoia/Peterson Grove in Sanborn County Park may be subject to music restrictions from mid-summer through September. Amplified music will have to be discontinued at 6:30 pm to accommodate performances by the Silicon Valley Shakespeare Theatre Company Thursday through Sunday evening at the adjacent Outdoor Stage.

Parties with reservations at the Amphitheater and adjoining picnic area in Mt. Madonna County Park must vacate by 6:30 pm on Friday and Saturday evenings during the summer months to accommodate prescheduled programs.
**GENERAL REGULATIONS AND ADVISORIES**

1. Except for weddings and group camping sites for youth groups, all reservations may be made up to six months in advance and cannot be made after the day prior to the day of use. Reservations for weddings and group camping sites for youth groups may be made up to one year in advance and no less than one calendar day prior to the date of use.
2. Each customer may reserve a MAXIMUM of two camping sites for any date or a MAXIMUM of one group camp site for any date.
3. Group picnic sites are generally limited to a MAXIMUM of one site per customer for any date. However, check with the Reservations Office if you are interested in reserving more than one group picnic site, as there are some picnic sites at limited locations that can be reserved together.
4. All camping customers must check in at the park entrance upon arrival.
5. Camping check-in time on the day of arrival is 3:00 pm.
6. Camping check-out time on the day of departure is 1:00 pm for all sites except for yurt sites.
7. Check-out time for yurts on the day of departure is 12:00 pm.
8. Every improved campsite comes with at least one picnic table and BBQ pit or fire ring.
9. No fires are permitted on the ground.
10. No wood gathering is permitted.
11. Fires in BBQ pits must be kept beneath the grate.
12. Please allow fires in BBQ pits and rings to burn out (water will damage the grill and pit).
13. Open fires and the use of charcoal briquettes may be restricted or prohibited due to fire danger levels. You may wish to have an alternate method of cooking available. Camp stoves and similar devices with a controlled enclosed flame are allowed.
14. Please read all posted signs upon check in. Some parks may have wood bundles for purchase. Call the park prior to arrival to check if wood is currently available.
15. Many campsites have food lockers and there is a water faucet available every 3-5 sites.
16. **Joseph D. Grant, Mt Madonna, Sanborn, Uvas Canyon, and Coyote Lake** campgrounds have shower facilities. These are on timers and are free.
17. Parks are open from 8:00 am to sunset. If you are camping, you must arrive before sunset (with the exception of **Coyote Lake** and **Mt. Madonna**), at which campers must arrive by 10:00 pm.
18. The entrance gates at **Grant, Sanborn, and Uvas Canyon County Parks** are locked at sunset.
19. At **Uvas Canyon Park**, you may leave the park after sunset, however arrival and/or re-entry into the park after sunset is not permitted.
20. At **Joseph D. Grant** and **Sanborn** you may be able to make arrangements to enter after sunset by calling the park and/or the Reservations Office prior to your arrival date.
21. All parks are closed to non-campers from sunset to 8:00 am.
22. Each individual family campsite is limited to no more than eight (8) people, hike/walk in sites at Sanborn are limited to no more than six (6) people.
23. Individual family campsite fees include two (2) vehicles at your site (or in the parking area at Sanborn). Group sites at **Mt. Madonna** and **Coyote Lake** each have a maximum number of cars allowed. These are included in the reservation fee (ask the Reservations Office or check with the park for current maximum vehicles allowed).
24. Dogs/Pets are allowed in all campgrounds. There is a maximum of two dogs/pets per site.
25. Dogs/Pets must be on a leash no more than 6 feet long and under the owner’s control at all times and must be confined to tents or vehicles at night.
26. Tent camping at **Sanborn Park** is for the hike/walk-in area only. No tents are allowed in the RV area.
27. RV’s are permitted at **Mt. Madonna, Uvas Canyon, Coyote Lake, Joseph D. Grant, and Sanborn Parks**.
28. Vehicle length restrictions may apply, please inquire with the Reservations Office or by contacting the park directly.
29. RV sites with hook-ups (water & electric) are available at **Coyote Lake, Mt. Madonna, and Sanborn County Parks**.
30. You may not occupy an RV site without an RV.
31. Dump stations are included in RV site fee when available.
32. Limit of stay for camping is no more than 14 days in a single park in any 45-day period with a maximum of 14 days between Memorial Day and Labor Day.
33. Radios, playing of instruments, and other loud noises are not permitted during quiet hours (10:00 pm to 7:00 am)
34. Minors are not eligible to reserve a facility or camp overnight unless accompanied by a responsible adult. Written proof of age may be required.
35. Groups comprised predominantly of participants under the age of eighteen (18) must be chaperoned at a ratio of one adult to ten (10) minors.
36. Swimming is not allowed in any Santa Clara County Park.

**A Park Use Permit or other permit is required for conducting any of the following in a Santa Clara County Park:**

- Special Events: Includes any organized activity or event coordinated by a group that is advertised or noticed online or in any publication, poster, or flyer; or any activity or event that requests or requires that a fee be paid for participation; and/or any activity or event that may be attended by 20 or more people
- Ongoing Activities or Programs
- Activities / Programs that do not comply with established County Parks standards. Examples include: afterhours use of a park facility, off-trail use, camping in a non-designated area, etc.
- Sales of any services or products, including but not limited to any commercial use of the parks (concessionaires/vendors)
- Filming sessions
- Commercial photography
- Drone operation
- Metal detection
- Specimen collection

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ADDITIONAL RESERVATION/PERMIT REQUIREMENTS AND ADVISORIES

1. Please review all Rules and bring all paperwork with you to the park on the day of your reservations/event.
2. This Reservation/Permit for day use and events does not include Vehicle Entry Fee Charged at Day Use Parks. Nor does it guarantee parking will be available.
3. If you have any special requests or activities planned you must contact the Reservation Office at (408) 355-2201 or email Reservations@prk.sccgov.org. A Reservations Agent will provide you with Addendum Applications and an Approved Vendor list if needed. Special requests or activities include but are not limited to the following uses:
   a. Jump house
   b. Amplified sound (where allowed)
   c. Generator
   d. Prepaid vehicle entry tickets
   e. Petting Zoo
   f. Gaming Trucks
   g. Obstacle Course
4. There is an additional fee for permitting a jump house or other interactive amusement devices of $40.00. This is an additional fee to your reservation fees. These devices are only permitted for day use reservable areas and are not allowed at first come first serve picnic areas or any other open spaces.
5. If you are interested in a jump house or interactive amusement device at a group campsite please contact our Reservations Office for a list of sites where these devices are allowed as well as an approved vendor list. Sites are limited and only devices from an approved SCC Parks Vendor are allowed.
6. Only one jump house or interactive amusement device is allowed per reservable area.
7. All applications must be submitted to the Reservations Office NO LESS THAN seven DAYS PRIOR TO YOUR EVENT. We adhere to a strict NO EXCEPTIONS POLICY. If your paperwork is not received on time your request will be denied.
8. General setup and cleanup of the premises shall be the responsibility of the customer. Buildings and grounds shall be left free of debris and other refuse pertaining to the use/event.
9. Any clean-up necessary after an event will be charged to the customer at a rate of $80.00 per staff person, per hour. Clean-up includes but is not limited to:
   a. Placing all chairs and tables back into designated area after event
   b. Cleaning kitchen area, including stove and refrigerator.
   c. Removing all decorations and equipment.
   d. Cleaning left over debris and other refuse at the site.
10. Glitter and mylar confetti are not allowed.
11. Staples are not permitted on the picnic tables, wood structures, or trees.
12. Wood fires are not permitted in the Large BBQ grills at the reserved picnic sites in any park.
13. Future reservations at any Santa Clara County Park may be denied until all fees pertaining to a past event are paid.

YURTS

1. Yurt customers are responsible for missing or damaged items and any damage to the yurt itself. This includes but is not limited to loss of the key, damage to the decking, and damage to the outside amenities including fire ring, picnic table, and food locker.
2. Standard fees for staff hours and all materials needed for repair or replacement will be billed to customer.
3. NO PETS ALLOWED IN OR AT YURT SITES 130, 132, 134 inside or outside.
4. Pets are allowed in YURT 125 and 128 and must follow all general pet rules.
5. A list of rules and check out procedures are posted in each YURT.