**BJWRR Social Distancing Protocols**

BJWRR will follow all State AND County guidance, including the County’s October 5 Revised Risk Reduction Order and the accompanying Revised Social Distancing Protocol, which set forth additional protocols beyond what the State requires.

**Hours of Operation:** 11am-3pm

**Staff**

There will be five employees a day. One engineer and one Manager.

Staff is asked to do a temperature check after clocking in.

**Train**

Set up a train schedule for the day, every half hour. i.e. 10:30, 11:00 ...

Sell a set amount of tickets for each scheduled ride.

When loading the train, load groups by skipping every other seat. People who are not in the same household need to be at least six feet apart.

Only persons from the same family can sit together.

If we consistently get four-person groups riding, the cap of tickets sold per timed ride would be at 40. The 40-person limit on ticket sales enables people from different households to maintain a six-foot distance while riding. Larger families will more than likely take up one whole passenger car. To help expedite the scheduled runs and ensure we are maintaining distance a number should be set of how many tickets can be sold for each scheduled ride, and if we sell out then we sell out.
Eight riders per car multiplied by five cars. The handicap car will only be used in the event of a wheelchair bound rider. Due to the openness of the car, it cannot be used and adhere to social distancing.

Having trains scheduled for every half hour gives the employees time to wipe down all high traffic touch surfaces, as well as gives them time to change their gloves and wash their hands in between rides.

In the station area we will need to place tape down to signify six feet of distance. Ideally, we would announce when we load for the next train, so we do not have to have many people waiting in an enclosed area. All lines are spaced out six feet.

To not have employees touch items that customers have touched all tickets will be thrown into a bucket and disposed of once we have closed for the day.

**Tickets**

As mentioned above, all trains will be on a schedule and a set amount of tickets will be sold for each scheduled train ride.

The ticket booth does not afford enough space for the employee and the customer to keep a safe distance. We have plastic barriers on the ticket booth window so the employee can safely help each customer; PPE equipment for the employee and sanitizer is out for the customer. The line for the ticket booth is kept separate and different households must maintain a distance of six feet.

**Concession**

Customers would purchase food at the concession stand, and we give them a time to pick up items. i.e. they order their food at 10:30 so we tell them their items will be ready at 11. They get a receipt to show the food attendant as well as the BBQ.

The Concession employee will prep food and place it in a bag and write the customer’s name on the bag. When it gets close to the pickup time, they will take all items out to the BBQ pit. They will show their ticket and receive their BBQ food; plexiglass is around the BBQ and order area.

This option will give customers a wider menu to choose from. We can even sell ice cream as long items are picked up quickly.

Putting the food on a schedule like the train also ensures that people are not all congregated around the same area. Plexiglass is around the BBQ and order area. Employees have PPE equipment as a secondary barrier as well as sanitizer out for customers. BJWRR offers to-go only as the park provides tables and seating as well as a big grass area for people in the park.

**Miscellaneous**

All staff will be required to wear gloves (when touching food or tickets) and masks, this also includes the engineers. All customers are required to wear masks. If not able to due to a medical exemption we ask that they wear a face shield. We have extra masks in case someone does not have one.

Cab rides and training of new engineers will have to be suspended until further notice.
We will provide hand sanitizers in high traffic areas for customers as well.

We will post our rules on social media as well, so there is more information.

Currently our carousel is closed.

Here is an example of our tentative schedule for January

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**Winter Schedule:** Train and Carousel open Saturdays and Sundays 10:30-3:00

**SHIFTS:**
- XX: 10:00-Close (4:00ish)
- XXA: 10:00-dismissal (1:30ish)
- BR: 12:00-Close
- BBQ: 10:30-2:15

**On Call:** Call (408) 395-7433 by 12:30pm to get your hour of compensation.

January 20th-Last day to request days off for February