Protocol for referrals to accommodations for people who are homeless in the following categories:

- Vulnerable Homeless Individuals
  - Vulnerable homeless individuals are the at risk population of older individuals with underlying medical conditions that are at high risk of death if they contract the virus
- Active COVID-19
- Persons Under Investigation (waiting test results)

1. Referrals for Vulnerable Homeless Individuals to be made by Valley Homeless Healthcare Program (VHHP) or Gardner Health Services (Gardner) following assessment of individuals in shelters or those backpack medicine or clinic clients.
   VHHP and Gardner
   a. Assess clients for vulnerability to COVID-19
   b. Complete Referral form
   c. Referrals prioritized and emailed to housing@eoc.sccgov.org Santa Clara County

2. Emergency Operations Center (SCC EOC)
   a. Coordinate site for client placement (consideration of location, functional and physical accommodation needs, the set-up of the facility). SCC EOC will discuss the client with medical provider and if applicable, the shelter provider to determine appropriateness of site placement
   b. Email copy of referral and placement address to site service coordination staff
   c. Call motel and advise of client arrival
   d. Liaise with site services coordination staff to assist with check in of client to accommodation while practicing social distancing
   e. Liaise with site service staff to monitor clients on regular basis and coordinate other services as necessary
   f. Coordinate meal provision
   g. Assist with coordination of transportation to location
   h. Liaise with site service coordination staff who will provide clothing and supplies as needed
   i. Healthcare provider (VHHP or GHS) will coordinate visits for assessment or care
   j. If a vulnerable client in a motel develops active symptoms, they may need to shelter in place and the motel and client will follow protective guidelines.

3. Referrals for Active COVID-19 and Persons Under Investigation will be taken from other medical providers in addition to VHHP and GFH following the same process (a.-h. above)
   a. In addition to the above, motels will be advised of guidance for checking in clients, cleaning of rooms and interaction with clients.