### RRC Quarterly Summary
2021 Q1: January 1st – March 31st

**Statistics**
- Male: 82%
- Female: 16%
- Other/No Answer: < 2%

**Top 5 Service Requests**
- SSA Public Benefits
- Medical/Psychiatric (MMU)
- Housing Assistance
- Substance Use Treatment
- Mental Health Services

**Race**
- Latino/Hispanic: 51%
- White: 19%
- Black or African American: 13%
- Other/Mixed: 5%
- Asian: 3%
- American Indian or Alaskan Native: 1%
- Native Hawaiian or Other Pacific Islander: 8%

**Age of Registration**
- 18-24: 6%
- 25-34: 19%
- 35-44: 31%
- 45-54: 30%
- 55-64: 11%
- 65+: 3%

**Justice Classification**
- PRCS AB109: 24%
- Formal Probation: 18%
- Parole Program: 34%
- PreTrial Supervision: 6%
- General Release/No Supervision: 1%

**RRC CBO Service Providers - Referrals**

<table>
<thead>
<tr>
<th>Service Domain</th>
<th>#</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment</td>
<td>168</td>
</tr>
<tr>
<td>Catholic Charities – Job Readiness/Linkage</td>
<td>39</td>
</tr>
<tr>
<td>ConXión to Community – Dayworker</td>
<td>17</td>
</tr>
<tr>
<td>Goodwill NOW – Employment and Dayworker</td>
<td>112</td>
</tr>
<tr>
<td>Legal (family and civil law)</td>
<td>5</td>
</tr>
<tr>
<td>Pro Bono Project</td>
<td>5</td>
</tr>
<tr>
<td>Family &amp; Parenting Support</td>
<td>2</td>
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<tr>
<td>First 5 Santa Clara County</td>
<td>2</td>
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<tr>
<td>Peer Service Navigation Case Management</td>
<td>173</td>
</tr>
<tr>
<td>Breakout Prison Outreach</td>
<td>32</td>
</tr>
<tr>
<td>Mental Health Systems</td>
<td>74</td>
</tr>
<tr>
<td>SJSC Research Foundation</td>
<td>67</td>
</tr>
<tr>
<td>Grand Total</td>
<td>348</td>
</tr>
</tbody>
</table>

**Registrations & Visits**

- January 2021: 653 new registrations, 81 checks-ins, 734 total visits
- February 2021: 686 new registrations, 101 checks-ins, 787 total visits
- March 2021: 823 new registrations, 136 checks-ins, 959 total visits

**In-House Services**

- Bus Pass: 135
- Bus Token: 158
- Clothes: 171
- Closet: 0
- Lunch: 10
- Bags: 19
- Hygiene Kit: 26
- Food Pantry: 135
- DMV Voucher: 158

**Top Q1 Statistics**
- 45-50% of clients are homeless at registration
- 25-30% of clients do not have a HS diploma/GED
- 60-65% of clients are unemployed and looking for work

*Self Reported Data & Information Aggregated from RTS*