

**MED-Project**  
Medication Education & Disposal

# A Product Stewardship Plan

## For Sharps from Households

Santa Clara County, California  
October 10, 2018

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## I. Introduction

MED-Project LLC (“MED-Project”), on behalf of the participating companies as identified in [Appendix A](#) submits this Product Stewardship Plan (“Plan”) for Consumer-Generated Sharps Waste in compliance with the County of Santa Clara Safe Sharps Disposal Ordinance, County of Santa Clara Ordinance Code Division B11, Chapter XXI (“Ordinance”). The Ordinance requires Producers<sup>1</sup> to develop a Product Stewardship Program to finance and manage the collection, transportation, and disposal of Consumer-Generated Sharps Waste from Santa Clara County households.

The costs of implementing the Program will be allocated in a fair and reasonable manner, such that the portion of costs paid by each Producer is reasonably related to the amount of Sharps and Sharps-Administered Medications that a Producer sells or distributes in the County.

## II. Contact Information

The primary contact person for MED-Project is:

Dr. Victoria Travis, PharmD, MS, MBA  
National Program Director  
MED-Project LLC  
1800 M Street NW, Suite 400 S  
Washington, DC 20036  
Phone: (844) 677-6532  
Fax: (510) 686-8837  
[santaclaracountysharps@med-project.org](mailto:santaclaracountysharps@med-project.org)

## III. Plan Definitions

**Call Center** is the MED-Project call center for Residents, which can be reached by callers at the toll-free number of 1-844-MED-PROJECT or 1-844-633-7765.

**County** means the County of Santa Clara, California.

**DOT** is the U.S. Department of Transportation.

**FDA** is the U.S. Food and Drug Administration.

**Help Desk** is the MED-Project call center and email-in database for Kiosk Drop-Off Sites that can be reached by callers at the toll-free number of 1-844-677-6532 or 1-844-6-PROJECT and/or by email at [santaclaracountysharps@med-project.org](mailto:santaclaracountysharps@med-project.org).

**Kiosk Drop-Off Site** is a location hosting a MED-Project kiosk for the collection of Sharps.

**Kiosk Drop-Off Site Host** is the designated contact person or persons at the Kiosk Drop-Off Site.

**Law Enforcement Agency** or **LEA** is a federal, state, tribal, or local law enforcement office or agency.

**Mail-Back Services** is the provision of pre-paid, pre-addressed Sharps Containers, envelopes, or packages (“**Mail-Back Packages**”) for the collection and disposal of Sharps.

**MED-Project Website** is the Internet website located at [www.med-project.org](http://www.med-project.org) or [www.medproject.org](http://www.medproject.org).

**Plan** or **Product Stewardship Plan** is the product stewardship plan presented in this submittal by MED-Project.

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<sup>1</sup> All capitalized terms used but not otherwise defined herein shall have their respective meanings set forth in the Ordinance.

**Program or Product Stewardship Program** is the product stewardship program set forth in this Product Stewardship Plan.

**Residents** means human beings residing in the County. “Residents” does not include business generators of pharmaceutical waste, such as hospitals, clinics, doctor’s offices, veterinary clinics, pharmacies, or airport security and law enforcement drug seizures.

**Service Convenience Goal** means the requirements established in Ordinance § B11-566(b).

**Service Technicians** are personnel trained to service the Program Kiosks and/or Take-Back Events.

**Sharps** are defined in § IV of this Plan.

**Sharps Container** is an FDA-cleared sharps container to hold Sharps.

**Specified Languages** are English, Spanish, Vietnamese, Mandarin, Tagalog, Korean, Japanese, and Hindi.

**Take-Back Event** is a one-day event at a location accessible to the public, conducted by MED-Project, for the collection of Sharps from Residents.

**Vendor** is any vendor retained by MED-Project to carry out its obligations under the Program.

## IV. Sharps

Section B11-561(t) of the Ordinance defines Sharps as “devices with a sharp point or edge that can cut or puncture the skin, including a needle, pen needle, syringe, lancet, auto-injector, infusion set, intravenous catheter, connection needle/set, or other device.” The Ordinance requires the collection of Consumer-Generated Sharps Waste, which means “Sharps that have been used by a Consumer outside a healthcare setting, such as in a home, at work, at school, in an establishment open to the public, or while travelling.” § B11-561(d). “Consumer” is defined as “any Person who uses Sharps outside a healthcare setting or any Person who assists another Person in using Sharps outside a healthcare setting in Santa Clara County. “Consumer” includes “any Person who uses Sharps to treat a pet or other animal outside a healthcare setting in Santa Clara County.” § B11-561(e).

## V. Collection of Sharps

The Plan provides services to collect Sharps. The Program will accept Sharps regardless of who produced them unless excused from this requirement by the Director. The collection methods and applicable legal requirements are described below.

### A. Sharps Collection Program Implementation

#### 1. Sharps Collection Options

MED-Project will offer kiosks (*see Appendix B*) to eligible potential Kiosk Drop-Off Sites. Details are provided in § V.B.1. Mail-Back Services will be offered to Residents through the MED-Project Website and Call Center. Take-Back Events may be scheduled as necessary to satisfy the Service Convenience Goal.

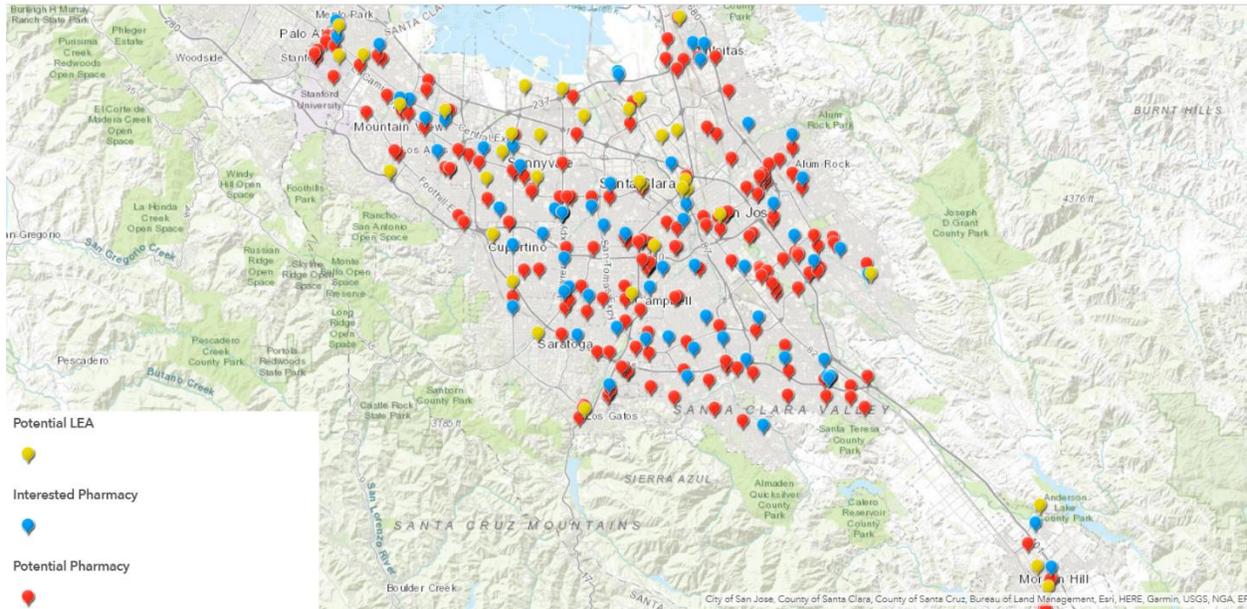
#### 2. Outreach

Per Ordinance § B11-562(e)(2)(A), MED-Project initially notified 953 sites, including licensed pharmacies, clinics, LEAs, and other potential Kiosk Drop-Off Sites in the County of the opportunity to participate as a Kiosk Drop-Off Site. MED-Project performs periodic outreach to these locations via calls, emails, and site visits with the goal of establishing Kiosk Drop-Off Sites distributed throughout the County. As part of this outreach, MED-Project asks if sites are interested in participating in the Program, whether the sites currently host a kiosk or provide other services for the disposal of Sharps, and if the sites would like more information regarding the Program. Of the locations contacted, 78 potential Kiosk Drop-Off Site Hosts have

expressed interest in participating in the Program. The list of interested Kiosk Drop-Off Sites are identified in [Appendix C](#).

MED-Project will perform outreach to potential Kiosk Drop-Off Sites that have not expressed interest in participating in the Program in order to establish a convenient network of Kiosk Drop-Off Sites geographically distributed throughout the County. These sites are listed in [Appendix D](#).

A map of the interested and potential Kiosk Drop-Off Site Host locations is below.



For each interested Kiosk Drop-Off Site, MED-Project will determine whether its addition to the Program will negatively impact the efficiency or scope of collection, or the safety or security of the Program. MED-Project will also evaluate whether the site will be able to comply with all applicable local, state, and federal laws, regulations, and other legal requirements. Once MED-Project has determined that a Kiosk Drop-Off Site Host is eligible to participate in the Program and the Kiosk Drop-Off Site Host agrees to abide by MED-Project's requirements, MED-Project will provide an agreement to the Kiosk Drop-Off Site Host. Once an agreement is executed with the Kiosk Drop-Off Site Host, MED-Project will accept the Kiosk Drop-Off Site into the Program.

### 3. Implementation

MED-Project will not begin collecting any Sharps until receiving notification of Plan approval from the Director. Upon approval, MED-Project will work with eligible Kiosk Drop-Off Site Hosts identified during outreach (*see* § V.A.2.) to obtain executed agreements to participate as Kiosk Drop-Off Sites.

Collection of Sharps via kiosks will begin at collection locations once agreements have been fully executed with each location and the collection locations are in compliance with all applicable local, state, and federal laws, regulations, and other legal requirements. MED-Project will work with Kiosk Drop-Off Site Hosts that have existing kiosks to transition to the Program, including the use of MED-Project's signage, kiosks, and Vendor for the handling, collection, transport, treatment, and disposal of Sharps.

### 4. Convenience

Per Ordinance § B11-545(b)(1), MED-Project will strive to establish at least one Kiosk Drop-Off Site for every 20,000 Residents, with a minimum of ten kiosks per supervisorial district. MED-Project will conduct one annual Take-Back Event for each missing Kiosk Drop-Off Site necessary to satisfy the Service Convenience

Goal in Supervisorial Districts where a sufficient number of Kiosk Drop-Off Sites cannot be established. MED-Project will discontinue Take-Back Events as it obtains additional agreements with Kiosk Drop-Off Sites necessary to satisfy the Service Convenience Goal.

As required under Ordinance § B11-566(b)(6), the Program will include as a Kiosk Drop-Off Site any Retail Pharmacy or any LEA willing to serve voluntarily as a Kiosk Drop-Off Site and able to meet all applicable local, state, and federal laws, regulations, and other legal requirements.

All Kiosk Drop-Off Sites will provide Residents with access to kiosks during regular business hours.

Over the course of implementation, additional Kiosk Drop-Off Sites will be established to the extent that additional LEAs and/or Retail Pharmacies agree to participate.

Mail-Back Services will be available upon request to all Residents via the Call Center and MED-Project Website. Additionally, MED-Project will make available materials providing information about how to order a Mail-Back Package. See § X for more information about MED-Project's education and outreach.

## **B. Kiosk Drop-Off Sites**

### **1. Kiosk Drop-Off Site Locations**

MED-Project will contract with each eligible Kiosk Drop-Off Site location after the Plan has been approved by the Department. All Kiosk Drop-Off Sites participating in the Program must comply with MED-Project's requirements in addition to all local, state, and federal laws, regulations, and other legal requirements applicable to the Program and its operations. § B11-563(d). MED-Project will also consider other potential Kiosk Drop-Off Sites (*e.g.*, household hazardous waste facilities (HHWs), transfer stations, recycling facilities, or public health clinics) that are willing to serve as Kiosk Drop-Off Sites provided such sites would not have a negative impact on the efficiency or scope of collection, per Ordinance § B11-566(a), or pose a safety or security risk for the Program. All Kiosk Drop-Off Sites must also comply with MED-Project's requirements. MED-Project's requirements for Kiosk Drop-Off Sites include, for example, that Kiosk Drop-Off Site Hosts:

- Use MED-Project's Vendor(s);
- Use MED-Project kiosks;
- Place kiosks in a safe and secure location inside of a building at the Kiosk Drop-Off Site in an area that is accessible to the public and regularly monitored by employees and/or where an employee is present; and
- Post MED-Project kiosk signage with instructions regarding what items may be dropped off in the kiosk.

These requirements are critical to ensuring that Sharps are collected, handled, transported, treated, and disposed of in a manner that protects the health and safety of workers and the public in accordance with the underlying objectives of the Ordinance. Participation in the Program is contingent on complying with all applicable local, state, and federal laws, regulations, and other legal requirements, in addition to MED-Project's requirements.

Under the California Medical Waste Management Act, home-generated Sharps may only be managed at certain facilities, including "home-generated sharps consolidation points," and facilities through Mail-Back Services. Cal. Health & Safety Code § 118286(b). All Kiosk Drop-Off Site Hosts are required to comply with the California Medical Waste Management Act. See § XII.C.

Retail Pharmacies hosting their own Sharps kiosks may participate in the Program and become a Kiosk Drop-Off Site by agreeing to abide by MED-Project's requirements and executing an agreement with MED-Project. MED-Project will work with the Kiosk Drop-Off Site Host to transition to the Program, including the

use of MED-Project's signage, kiosks, and Vendor for the handling, collection, transport, treatment, and disposal of Sharps.

## **2. Kiosk Drop-Off Site Kiosk Placement**

Kiosk installation shall be the responsibility of MED-Project at Kiosk Drop-Off Sites once the Kiosk Drop-Off Site Host has an executed agreement with MED-Project and has identified a placement location for a MED-Project Sharps kiosk. All kiosks in the Program will be securely placed and maintained at Kiosk Drop-Off Sites inside a location that is accessible to the public to provide a secure collection point for Sharps. Kiosks will be placed inside the physical location in an area where an employee is present (*e.g.*, an area that is visible from the counter).

At a hospital or clinic with an on-site pharmacy, kiosks will be placed inside the physical location in an area regularly monitored by employees but not near areas of the facility where urgent or emergency care is provided.

MED-Project will not locate any kiosks behind the counter in a pharmacy. MED-Project also will not locate kiosks outside or in unmonitored locations for the following reasons:

- Increased risk that prohibited, noncompliant, or dangerous materials may be placed in the kiosk.
- Increased risk that prohibited or dangerous materials may be left nearby the kiosk and not managed properly.
- Risk that a kiosk located in an outdoor location without monitoring may be subject to tampering or physical damage.
- Risk that the signage and labeling may be damaged, obscured or covered over (*e.g.*, spray paint).
- Risk that the contents of the kiosk could be accessed by breaking into the kiosk or stealing the kiosk.

Additionally, the California Medical Waste Management Act requires interim medical waste storage to be locked or under direct supervision or surveillance. Cal. Health & Safety Code § 118307. While this requirement is not applicable to home-generated sharps consolidation points, the same safety concerns exist when home-generated sharps waste is collected at home-generated sharps consolidations points, such as Kiosk Drop-Off Sites. Therefore, MED-Project requires the placement of kiosks in a secure location at Kiosk Drop-Off Sites.

Costs associated with the placement and maintenance of kiosks will be covered by MED-Project per the contracts with the Kiosk Drop-Off Site Hosts.

## **3. Kiosk Specifications**

A kiosk for the disposal of Sharps will be offered to Kiosk Drop-Off Sites. Kiosks will be specifically designed to receive Sharps in FDA-cleared Sharps Containers. Containers may have size restrictions to ensure that they can be safely deposited in the kiosks.

Kiosks may include:

- Disposable containers with secure, leak-proof closures;
- Handles that are reachable to individuals using wheelchairs;
- Lockable chute doors with anti-tamper protection;
- Tamper-resistant container closures;
- Fasteners to affix the kiosk to the wall, floor or another permanent surface;
- Sloped tops to prevent accumulation; and
- Heavy gauge steel.

#### **4. Kiosk Collection**

Vendor will provide a Service Technician to provide collection services at Kiosk Drop-Off Sites. Vendor will adjust pick-up frequency based on the volume and/or weight of materials collected. If applicable, Vendor will initially maintain the existing pick-up frequency at Kiosk Drop-Off Sites hosting a Sharps kiosk prior to participation in the Program and then adjust according to demand.

Vendor and Retail Pharmacies participating in the Program will keep all records required under all applicable local, state, and federal laws, regulations, and other legal requirements. As a part of the collection process, Vendor will:

- Track Sharps as they are collected, transported, treated, and disposed of;
- Record the weight of the collected Sharps; and
- Prepare and transport the materials for shipment and perform applicable functions to comply with DOT Hazardous Materials Regulations (“HMR”).

#### **5. Procedures if a Kiosk is Full Prior to Scheduled Pick-Up**

If a kiosk is full prior to scheduled pick-up, the Kiosk Drop-Off Site Host shall be instructed to lock the drop-slot and notify MED-Project. Vendor will provide a network of trained Service Technicians to service any Kiosk Drop-Off Sites requesting service. Vendor will direct service to the trained Service Technician who is in closest proximity to the Kiosk Drop-Off Site Host requesting the service. This process provides for a timely response to Kiosk Drop-Off Sites requiring service prior to the scheduled date.

Service timelines will be assessed based on the specific characteristics of the Kiosk Drop-Off Site’s need. If necessary, Vendor will be able to respond within hours of the request. If the request does not require an urgent response, Vendor will plan the response within two to three business days of the request. Vendor will not exceed one business week from the initial request.

#### **6. Unplanned Event Preparedness**

Vendor maintains a network of emergency responders that can be called on in the case of an emergency or spill incident. Emergency responders will bring all necessary equipment in order to manage the specific needs of the Kiosk Drop-Off Site requiring emergency response.

A major event, such as a flood, earthquake or fire, may require response by a service team. This event can jeopardize the security characteristics of the kiosk as well as the structural integrity of the participating location. The team will assess the safety of the area along with the locations to be serviced. Once it is determined the area is safe for access, the team will work to secure the kiosk and remove its contents.

Along with major event preparedness, Vendor provides timely responses to events that may cause an inconvenience to the Kiosk Drop-Off Site Host. An example of this kind of event would be if the kiosk is giving off an odor prior to the scheduled service date. The Kiosk Drop-Off Site Host will be instructed to contact MED-Project at the dedicated Help Desk.

In addition, any items that a Resident deposits into the kiosk will not be retrieved.

#### **7. Disposal of Kiosk Contents**

Vendor shall manage the disposal of Sharps from Kiosk Drop-Off Sites in compliance with all applicable local, state, and federal laws, regulations, and other legal requirements. Upon collection from a Kiosk Drop-Off Site, Vendor will transport Sharps to a medical waste incinerator for disposal (*see* § IX). Sharps waste will be tracked from collection through disposal via the unique identifier.

## **C. Mail-Back Services**

MED-Project will offer Mail-Back Services for Sharps, free of charge, to Residents and persons providing caretaker services to Residents. Mail-Back Packages will be pre-paid and pre-addressed, and Mail-Back Services shall comply with all applicable local, state, and federal laws, regulations, and other legal requirements.

### **1. Mail-Back Package Specifications**

MED-Project will offer Residents Mail-Back Packages via the Call Center and MED-Project Website. The pre-paid shipping label will direct Mail-Back Packages to the facility identified in § IX. An instruction sheet describing how to properly dispose of Sharps that explains what materials may be placed in a Sharps Container, how to use the Sharps Container and Mail-Back Package, and how to return the Mail-Back Package will be included with the Mail-Back Package. Each Mail-Back Package will be assigned a unique identifier that will be used to track the distribution, return shipment, and disposal of the Mail-Back Package.

See [Appendix E](#) for a sample Mail-Back Package, package specifications, and instruction sheet.

### **2. Mail-Back Package Availability**

Residents may request Mail-Back Packages by contacting the Call Center or through the MED-Project Website. Persons providing caretaker services to Residents may also request Mail-Back Packages on behalf of a Resident.

MED-Project will supply requesting sites with informational brochures on how Residents can obtain free Mail-Back Packages as a part of Mail-Back Services. The informational brochures will be offered to Retail Pharmacies, Law Enforcement Agencies, clinics, hospitals, fire stations, and library locations.

### **3. Mail-Back Package Collection, Treatment, and Disposal**

Residents will be directed to follow the instructions provided in the Mail-Back Package and to place their Sharps in the pre-addressed/pre-paid package. This Plan proposes to dispose of Mail-Back Packages via incineration at a municipal solid waste combustor. MED-Project is working with Vendor to explore opportunities for using a medical waste facility to dispose of Mail-Back Packages to control costs, maintain flexibility, and provide redundancy in case any of the municipal solid waste combustors are unavailable at any time. See the facilities identified in § IX. Upon arriving at the disposal facility, the Mail-Back Packages shall be scanned for receipt verification before being destroyed. MED-Project's request for approval for the Mail-Back Package disposal process is included in [Appendix F](#).

## **D. Sharps Containers**

MED-Project will provide the County's household hazardous waste program with a sufficient quantity of Sharps Containers to supply the needs of Residents who attend County HHW drop-off events. See [Appendix G](#) for a sample Sharps Container and container specifications.

## **E. Take-Back Events**

MED-Project will schedule an annual Take-Back Event in each supervisorial district for each missing Kiosk Drop-Off Site necessary to satisfy the Service Convenience Goal in that supervisorial district. MED-Project will conduct these Take-Back Events until signed agreements have been obtained for the required number of Kiosk Drop-Off Sites in the supervisorial district.

MED-Project will confirm to the County the locations and dates to conduct Take-Back Events.

Due to the dynamic schedule of Take-Back Events, the list of dates and locations will be maintained on the MED-Project Website as events are scheduled and confirmed.

## 1. Method

The process of conducting Take-Back Events will meet all applicable local, state, and federal laws, regulations, and other legal requirements. Vendor will provide for the collection, transportation, and disposal of Sharps from Take-Back Events.

## 2. Procedures

Take-Back Events will typically be staffed by at least two Vendor employees. Vendor will work in coordination with MED-Project to ensure collection of all material at Take-Back Events is compliant with all applicable local, state, and federal laws, regulations, and other legal requirements and meets the expectations of the planned event. Vendor will work in conjunction with MED-Project to ensure all Sharps are placed in compliant collection receptacles and are securely transported in accordance with all applicable local, state, and federal laws, regulations, and other legal requirements applying to the collection and transportation of Sharps. Sharps that are not appropriately contained in a Sharps Container or do not otherwise meet legal requirements will be rejected.

Events will be promoted and communicated to the public through local communication channels as outlined in [Appendix H](#) at least one month before the scheduled Take-Back Event.

## 3. Treatment and Disposal

Vendor shall manage the disposal of Sharps from Take-Back Events in compliance with all applicable local, state, and federal laws, regulations, and other legal requirements. Upon collection at a Take-Back Event, Vendor will transport the Sharps to a transfer facility with subsequent transport to a medical waste incineration facility for treatment and disposal (*see* § IX).

## VI. Plan and Collection Goals

The short- and long-term goals of the Plan are described generally as follows. Additional detail on implementation is provided in § V.A.3.

MED-Project anticipates that, once Kiosk Drop-Off Sites are fully operational, the Program will collect approximately 360 pounds per Kiosk Drop-Off Site during each calendar year, based on collection totals in other jurisdictions. Assuming approximately 90 Kiosk Drop-Off Sites are operational for a full year, MED-Project anticipates collecting approximately 32,400 pounds from Kiosk Drop-Off Sites in 2019. *See* Section V.B for more information about Kiosk Drop-Off Site collection.

Goal Area	Short-Term	Long-Term
Collection	Within 2 months of Plan approval, implement Mail-Back Services via the MED-Project Website and Call Center.  Satisfy the Service Convenience Goal through established Kiosk Drop-Off Sites.	Increase retail chain pharmacy participation. Exceed the Service Convenience Goal through established Kiosk Drop-Off Sites with a target of 150 Kiosk Drop-Off Sites. Reduce the number of Take-Back Events.
Education & Public Outreach	Develop baseline number of MED-Project Website page views or unique visitors.  Establish a baseline of LEAs; Retail Pharmacies; other pharmacies	MED-Project may revise and/or add communications materials based on changes to the Plan.  MED-Project will evaluate media and public outreach, collect feedback by survey, and receive

Goal Area	Short-Term	Long-Term
	<p>(healthcare, etc.); community groups; and other third parties contacted and report appropriate statistics as outlined in the Survey and Annual Report Sections of this Plan.</p> <p>Establish a baseline number of media outlets receiving public service announcement.</p>	<p>County feedback to make adjustments and improvements to the Program, as needed. The survey will be conducted in accordance with requirements in the Ordinance. Results of the survey will be published on the MED-Project Website.</p>

**VII. Patient Privacy**

All MED-Project promotional and educational materials encourage residents to protect their personal information by ensuring that identifiable information is not present before depositing Sharps Containers into kiosks or Sharps into Mail-Back Packages. Examples of MED-Project brochures are available in [Appendix I](#).

Vendor has additional protections available for keeping personally identifiable information safe and secure. Service Technicians are trained to manage items containing sensitive patient information. Privacy training is part of a Service Technician’s prerequisite for field services. Containers in the kiosk will be opaque, and therefore, no personally identifiable information will be visible through the container. This will prevent anyone, including the Service Technician, from seeing any information on the Sharps Containers placed in the kiosks or turned in at Take-Back Events.

**VIII. Call Center**

MED-Project will operate a Call Center, and questions from Residents will be managed via the Call Center with the support of operators available that speak the Specified Languages. All operators are trained to respond based on the requirements set by MED-Project.

Operators may answer general questions, including questions on the following topics:

1. Items that can be disposed of;
2. Disposal options;
3. Direction to the MED-Project Website for additional information; and
4. Information about available Kiosk Drop-Off Sites, Mail-Back Services and Take-Back Events.

Per Ordinance § B11-568(a)(4), MED-Project will operate a Call Center jointly with other approved stewardship programs operating in the County, if any.

## IX. Vendor, Carrier, and Disposal Facility Information

### A. Vendors

Name	Address	Phone	Website	Penalties	Description
Sharps Solutions, LLC	3563 Investment Blvd, Suite 6 Hayward, CA 94545	(866) 409-1963	<a href="http://sharps-solutions.com/contact/">http://sharps-solutions.com/contact/</a>	None	Services all Kiosk Drop-Off Sites and Take-Back Events and transports the Sharps to the Daniels Sharpsmart Hayward, CA transfer facility.
PureWay Compliance Inc	20501 Katy Freeway, Suite 206 Katy, TX 77450	(877) 765-3030	<a href="http://pureway.com/">http://pureway.com/</a>	None	Provides Mail-Back Services.

### B. Carriers

Name	Address	Phone	Website	Type	Permits	Penalties	Description
Sharps Solutions, LLC	3563 Investment Blvd, Suite 6 Hayward, CA 94545	(866) 409-1963	<a href="http://sharps-solutions.com/contact/">http://sharps-solutions.com/contact/</a>	Private Carrier	U.S. DOT No.: 2810784, Status: Issued	None	Services all Kiosk Drop-Off Sites and Take-Back Events and transports the Sharps to the Daniels Sharpsmart Hayward, CA transfer facility.

Name	Address	Phone	Website	Type	Permits	Penalties	Description
<b>Daniels Sharpsmart, Inc.</b>	4144 East Therese Avenue Fresno, CA 93725	(559) 834-6252	<a href="http://danielsinternational.com/">http://danielsinternational.com/</a>	Contract Carrier	U.S. DOT No.: 1295076, Status: Issued	<i>See Appendix J</i>	Receives Sharps and Mail-Back Packages and provides for transport from Daniels Sharpsmart, Inc. Hayward, CA facility to the Daniels Sharpsmart Inc. Fresno, CA transfer facility.
<b>Union Pacific Railroad Company d.b.a. Union Pacific</b>	Union Pacific Railroad, 1400 Douglas Street Omaha, NE 68179	(888) 870-8777	<a href="http://www.up.com">www.up.com</a>	Freight Rail Road Carrier	U.S. DOT number: 53433, Status: Issued	For enforcement history, see <a href="#">Union Pacific SEC filings.</a>	Transports Sharps and Mail-Back Packages from Daniels Sharpsmart Inc. Fresno, CA to Curtis Bay Energy, LP Baltimore, MD.
<b>United States Postal Service</b>	475 L'Enfant Plaza SW Washington, DC 20260	(202) 268-2000	<a href="http://www.USPS.com/">www.USPS.com/</a>	Common Carrier		For enforcement history, see <a href="#">USPS SEC filings.</a>	Transports Mail-Back Packages to Daniels Sharpsmart, Inc.
<b>GPB Logistics Inc.</b>	2115 W Farwell Ave #103	(773) 968-7210	<a href="http://www.gpblogistics.com">www.gpblogistics.com</a>	Contract Carrier	U.S. DOT No.: 2783871, Status: Issued	None	Transports Mail-Back Packages received from Daniels

Name	Address	Phone	Website	Type	Permits	Penalties	Description
	Chicago, IL 60645						Sharpsmart, Inc. to the Covanta Huntsville, Inc. or Covanta Marion, Inc. Municipal Waste Combustor.
<b>Lula Logistics Inc.</b>	8268 Nelson Ridge Ln Las Vegas NV 89178	(352) 346-6219	No website	Contract Carrier	U.S. DOT No. 2335002, Status: Issued	None	Transports Mail-Back Packages received from Daniels Sharpsmart, Inc. to the Covanta Huntsville, Inc. or Covanta Marion, Inc. Municipal Waste Combustor.

### C. Transfer Facilities

Name	Address	Phone	Website	Type	Permits	Penalties	Description
Daniels Sharpsmart Inc.	3670 Enterprise Avenue Hayward, CA 94545	(559) 834-6252	<a href="http://danielsinternational.com/">http://danielsinternational.com/</a>	Transfer Station	Medical Waste Permit No.: TS-125; Status: Issued	See Appendix J	Receives Sharps from Sharps Solutions, LLC and transfers them to Daniels Sharpsmart, Inc. Fresno, CA facility.
Daniels Sharpsmart Inc.	4144 East Therese Avenue Fresno, CA 93725	(559) 834-6252	<a href="http://danielsinternational.com/">http://danielsinternational.com/</a>	Medical Waste Treatment Facility	<ul style="list-style-type: none"> <li>• Medical Waste Permit No.: TS-OST-55, Status: Issued</li> <li>• CA EPA ID No.: CAL000344393 ; Status: Issued</li> </ul>	See Appendix J	<ul style="list-style-type: none"> <li>• Receives Sharps from Daniels Sharpsmart Inc. Hayward, CA facility and transfers the Sharps to a Union Pacific Rail Road Company freight car for transport to Curtis Bay Energy, LP Baltimore, MD.</li> <li>• Also receives Mail-Back Packages and provides for transport to Curtis Bay</li> </ul>

Name	Address	Phone	Website	Type	Permits	Penalties	Description
							Energy, LP, Covanta Huntsville, Inc, or Covanta Marion, Inc..

#### D. Disposal Facilities

Name	Address	Phone	Website	Type	Permits	Penalties	Description
<b>Curtis Bay Energy, LP</b>	3200 Hawkins Point Road Baltimore, MD 21226	(855) 228-1715	<a href="http://www.curtisbayenergy.com">www.curtisbayenergy.com</a>	Permitted Medical Waste Incinerator	<ul style="list-style-type: none"> <li>• Title V Air Permit No. 24-510-02975, Status: Issued</li> <li>• Maryland Department of the Environment Refuse Disposal Permit No.: 2017-WMI-0036, Status: Issued</li> <li>• US EPA ID No. MDD985404318, Status: Issued</li> </ul>	See Appendix J	Incinerates Sharps and Mail-Back Packages received from the Daniels Sharpsmart Inc. Fresno, CA Facility via the Union Pacific Rail Road Company.
<b>Covanta Huntsville, Inc.</b>	5251 Triana Blvd SW	(256) 882-1019	<a href="https://www.covanta.com/Our-">https://www.covanta.com/Our-</a>	Municipal Waste Combustor	<ul style="list-style-type: none"> <li>• Title V Air Permit No.: 709-1104, Status: Issued</li> </ul>	None	Incinerates Mail-Back Packages received from

Name	Address	Phone	Website	Type	Permits	Penalties	Description
	Huntsville, AL 35805		<a href="#">Facilities/Covanta-Huntsville</a>		<ul style="list-style-type: none"> <li>• US EPA ID No. AL0000266726, Status: Issued</li> </ul>		Daniels Sharpsmart, Inc.
<b>Covanta Marion, Inc.</b>	4850 Brook Lake Rd. NE Brooks, OR 97305	(503) 393-0890	<a href="http://www.covanta.com/facilities/facility-by-location/marion.aspx">http://www.covanta.com/facilities/facility-by-location/marion.aspx</a>	Municipal Waste Combustor	<ul style="list-style-type: none"> <li>• Conditionally Exempt Small Quantity Generator: ORD987179470</li> <li>• Title V Air Permit No.: 24-5398-TV-01, Status: Issued</li> <li>• NPDES Permit No.: 1200-Z, Status: Issued</li> <li>• Solid Waste Permit No.: 364, Status: Issued</li> </ul>	None	Incinerates Mail-Back Packages received from Daniels Sharpsmart, Inc.

## **X. Educational and Outreach Programming**

### **A. Overview**

The following communications plan includes a description of the public education and outreach efforts that MED-Project will undertake to educate Residents and providers about the collection and disposal of Sharps.

As required by Ordinance § B11-568(4), MED-Project will seek to coordinate with other approved stewardship programs to develop a single system of promotion if other approved stewardship plans are operating in the County.

### **B. Audiences**

To effectively educate the public about the Plan, MED-Project will develop a comprehensive communications campaign featuring both broad communications tactics as well as targeted outreach to audiences directly involved in the distribution of Sharps to Residents. These audiences may include:

- Residents;
- Pharmacists and retailers of Sharps and Sharps-Administered medications;
- Health care practitioners, including doctors, veterinarians, and other prescribers in hospitals, clinics, and veterinary hospitals;
- Veterinary providers and animal owners;
- Public health facilities; and/or
- LEAs.

The Program will include efforts to reach the varied cultural, linguistic, geographic, and age demographics, including through outreach to ethnic, community, and alternate-language media; (*see Appendix K*); outreach to community organizations serving a broad range of audiences (*see Appendix H*); availability of alternate language phone lines (*see section X.D.1*); and availability of educational information through a broad range of channels, including a toll-free telephone line, broadcast media, and the internet.

### **C. Messages**

MED-Project anticipates that messaging will:

- Educate Residents about the appropriate use, storage, and disposal of Sharps;
- Provide Residents with clear steps to properly manage the disposal of their Sharps;
- Educate Residents about Mail-Back Services available;
- Provide Residents with information about available Kiosk Drop-Off Sites in their area that offer disposal of Sharps; and,
- Inform Residents of any upcoming Take-Back Events.

Key points of emphasis might include:

- The importance of taking medicines as prescribed by your health care provider;
- The importance of adhering to and completing your provider-prescribed therapy;
- How to properly use the Mail-Back Services provided; and/or
- How to properly dispose of Sharps.

## D. Tools/Communications Channels

The Program will include several components designed to reach Residents and provide consistent access to timely and relevant information. Distribution of materials will include audiences such as pharmacies, health care providers and systems, health associations, local government agencies, and other community organizations. MED-Project expects that the tools and communication channels will include:

### 1. Call Center

MED-Project will provide a Call Center for Residents to obtain information about Kiosk Drop-Off Sites and Mail-Back Services, educational materials, and other aspects of the Program for the take-back of Sharps from Residents. The Call Center will provide:

- Operator support in the Specified Languages.
- Information about how the Program works, where to obtain more information (*e.g.*, the MED-Project Website), where to find a Kiosk Drop-Off Site in the Resident's zip code or local area, and how to obtain information about Mail-Back Services and Take-Back Events.
- Information directing Residents with medical emergencies to call 911 and directing Residents with medication-related questions to contact their health care providers.
- Text telephone services for Residents who are hearing impaired.

Please *see* [Appendix L](#) for a sample call script.

### 2. MED-Project Website

MED-Project will develop a mobile-friendly MED-Project Website with translations available in the Specified Languages. MED-Project expects information available to users will include pages to help Residents find locations of Kiosk Drop-Off Sites and Take-Back Events, as well as educational materials, frequently asked questions and responses, and information regarding available Mail-Back Services. Upon Plan approval, MED-Project will combine the Unwanted Medicine and Sharps information to ensure Residents are fully aware of their disposal options for these materials.

The MED-Project Website will include access to a public relations toolkit in a downloadable format (*see* Section XI.D.3). A toolkit could include items such as a flyer/brochure and a frequently asked questions (FAQ) document. Community and government organizations and other public interest groups seeking materials to promote the Program will be encouraged to access these resources. Translations of the brochure and FAQ will be available in the Specified Languages.

[Appendix M](#) provides a proof of concept example for the MED-Project Website and includes sample web pages.

### 3. Materials

Educational materials about the Program and how to properly dispose of Sharps will be available through the MED-Project Website, through potential third-party partners, community organizations, at Kiosk Drop-Off Sites and Take-Back Events, and at other locations as requested. MED-Project's approach will depend upon agreement and participation by third-party partners and community organizations.

The Plan includes a sample of the informational brochure ([Appendix I](#)). Educational materials will use plain language and explanatory images to promote consumer education and collection options to Residents with limited English proficiency and will be translated into the Specified Languages.

#### 4. Media Outreach

MED-Project expects that the Program will conduct public outreach through mediums such as traditional and social media, posting of educational signage, and at community events. Outreach efforts will encourage media outlets and third-party groups to download and use the toolkit. The following materials will support the Sharps educational and outreach programming:

- See [Appendix L](#) for a sample call script.
- See sample brochures in [Appendix I](#) and the sample MED-Project Website information included in [Appendix M](#).
- See [Appendix K](#) for a sample list of key media outlets.
- See [Appendix N](#) for a sample list of social media outlets.

#### E. Collaboration with County Officials and Community Organizations

The Program will work in collaboration with the County, as appropriate, to build on existing community outreach resources, such as local organizations, available public media outlets, etc.

The Program will perform the following activities:

- *Briefing Materials Provided to Support Coordination with County Officials:*
  - MED-Project will provide access to educational and outreach materials, including the brochure (see [Appendix I](#)), to relevant departments and officials.
- *Outreach through Community Organizations:*
  - MED-Project will engage relevant stakeholders and community organizations by providing selected community organizations identified in [Appendix H](#) with the toolkit included in [Appendix I](#).

#### F. Disclaimer

The written and verbal educational materials and public outreach tools that are required by the Ordinance and disseminated under this Plan will include a disclaimer similar to the following: “This material has been provided for the purposes of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.”

### XI. Survey

Per Ordinance § B11-568(c), two years after the first twelve-month period of operation, MED-Project will conduct a biennial survey of Residents, pharmacists, veterinarians, and health professionals who interact with patients on the use of Sharps. The survey will be conducted in the Specified Languages.

### XII. Compliance with Applicable Laws, Regulations, and other Legal Requirements

The Ordinance requires that a Plan describe how all entities participating in the Program will comply with and operate under all applicable local, state, and federal laws, regulations, and other legal requirements. Ordinance § B11-563(d). The Plan is designed such that all entities participating in the Program shall comply with all applicable local, state, and federal laws, regulations, and other legal requirements. These include, but are not limited to, applicable regulations of the United States Environmental Protection Agency, the United States Occupational Safety and Health Administration Standards, and other regulations and legislation highlighted below:

### **A. United States Department of Transportation**

When transporting Sharps, Vendor will ensure compliance with the DOT HMR. Shipments of Sharps will comply with applicable shipping papers, packaging, placarding, and other DOT HMR requirements for transporting these materials.

### **B. California Board of Pharmacy**

In the event that the California Board of Pharmacy promulgates rules regarding the collection of Sharps, MED-Project will submit an update to this Plan.

### **C. California Medical Waste Management Act**

California comprehensively regulates the transportation, storage, treatment, and disposal of Sharps under the Medical Waste Management Act, Cal. Health & Safety Code § 117600 *et seq.* Many of these requirements apply to “home-generated sharps waste,” meaning “[h]ypodermic needles, pen needles, intravenous needles, lancets, and other devices that are used to penetrate the skin for the delivery of medications derived from a household, including a multifamily residence or household.” § 117671. Among other requirements, the Medical Waste Management Act requires that home-generated Sharps shall “be transported only in a sharps container, or other containers approved by the enforcement agency . . .” § 118286(b). These home-generated Sharps may only be managed at certain facilities, including but not limited to a “home-generated sharps consolidation point[s]” or facilities through Mail-Back Services. *See id.* The Medical Waste Management Act also requires specific treatment methods for Sharps to render them non-infectious before disposal. *See* § 118225(a) (requiring treatment by incineration, steam sterilization, or another approved method).

## **XIII. Annual Report**

An annual report will be provided to the Director within four months after the end of the first twelve-month period of operation and annually thereafter. Ordinance § B11-569(a). The annual report’s content will include:

1. The amount, by weight, collected, including the amount, by weight, from each collection method used;
2. The weight collected, number of pick-ups, and the quantity of outer containers (if applicable), for each collection site;
3. A list of Kiosk Drop-Off Sites;
4. The number of Mail-Back Packages provided to Residents and how many were returned during the reporting period;
5. The dates and locations of Take-Back Events held, if applicable, and the quantities by weight returned at those events;
6. The carrier(s) and disposal facility(ies) used;
7. A description of the public education, outreach and evaluation activities implemented during the reporting period;
8. A summary of the Product Stewardship Plan’s goals, the degree of success in meeting those goals in the past year, and, if any goals have not been met, what effort will be made to achieve the goals in the next year;

The annual report will cover a reporting period from January 1 through December 31 of the same calendar year. The first annual report will cover the period from the start of implementation through December 31, 2020.

# Appendix A

## MED-Project Participants

The list of participating Producers in MED-Project's Program in the County is provided to the County on a routine basis to satisfy Ordinance requirements. The below list is a subset of the information provided as of August 9, 2018.

Parent Company	Company Name	Address	City	ST	Zip	Country
Abbott Diabetes Care	Abbott Diabetes Care	1360 South Loop Road	Alameda	CA	94502	USA
AbbVie Inc.	AbbVie Inc.	1 North Waukegan Road	North Chicago	IL	60064	USA
Actelion Pharmaceuticals US, Inc.	Actelion Pharmaceuticals US, Inc.	5000 Shoreline Court, Suite 200	South San Francisco	CA	94080	USA
AMAG Pharmaceuticals, Inc.	AMAG Pharmaceuticals, Inc.	1100 Winter Street	Waltham	MA	02451	USA
Amgen Inc.	Amgen Inc.	One Amgen Center Drive	Thousand Oaks	CA	91320	USA
Amgen Inc.	Amgen USA	One Amgen Center Drive	Thousand Oaks	CA	91320	USA
Amgen Inc.	Immunex Corporation	One Amgen Center Drive	Thousand Oaks	CA	91320	USA
Amgen Inc.	Onyx Pharmaceuticals	249 N. Grand Avenue	South San Francisco	CA	94080	USA
Amphastar Pharmaceuticals, Inc.	Amphastar Pharmaceuticals, Inc.	11570 Sixth Street	Rancho Cucamonga	CA	91730	USA
Apotex Holdings, Inc.	Apotex Corp.	2400 N. Commerce Parkway, Suite 400	Weston	FL	33326	USA
AstraZeneca Pharmaceuticals LP	AstraZeneca Pharmaceuticals LP	1800 Concord Pike, PO Box 15437	Wilmington	DE	19850	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
Bayer HealthCare LLC	Bayer HealthCare LLC	100 Bayer Boulevard	Whippany	NJ	07981	USA
Bayer HealthCare LLC	Bayer HealthCare Pharmaceuticals Inc.	100 Bayer Blvd	Whippany	NJ	07981	USA
Bayer HealthCare LLC	Bayer HealthCare Pharmaceuticals LLC	800 Dwight Way	Berkeley	CA	94710	USA
Becton, Dickinson and Company	Becton, Dickinson and Company	1 Becton Drive	Franklin Lakes	New Jersey	07417	USA
Biogen Inc.	Biogen Inc.	225 Binney Street	Cambridge	MA	02142	USA
BioMarin Pharmaceutical Inc.	BioMarin Pharmaceutical	105 Digital Drive	Novato	CA	94949	USA
Bristol-Myers Squibb Company	Bristol-Myers Squibb Company	P.O. Box 4500	Princeton	NJ	08543	USA
Bristol-Myers Squibb Company	Bristol-Myers Squibb Sanofi Pharmaceuticals Holding Partnership	Route 206 & Province Line Road	Princeton	NJ	08540	USA
Bristol-Myers Squibb Company	E.R. Squibb & Sons, LLC	P.O. Box 4500	Princeton	NJ	08543	USA
Bristol-Myers Squibb Company	Medarex, LLC	707 State Road	Princeton	NJ	08540	USA
Bristol-Myers Squibb Company	ZymoGenetics, Inc.	1201 Eastlake Ave E	Seattle	WA	98102	USA
Depomed, Inc.	Depomed, Inc.	7999 Gateway Blvd, Suite 300	Newark	CA	94560	USA
Dr. Reddy's Laboratories, Inc	Dr. Reddy's Laboratories, Inc	107 College Road East	Princeton	NJ	08540	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
Dr. Reddy's Laboratories, Inc	Dr. Reddy's Laboratories Louisiana, LLC	107 College Road East	Princeton	NJ	08540	USA
Dr. Reddy's Laboratories, Inc	Dr. Reddy's Laboratories Tennessee, LLC	107 College Road East	Princeton	NJ	08540	USA
Dr. Reddy's Laboratories, Inc	Promius Pharma, LLC	107 College Road East	Princeton	NJ	08540	USA
Eli Lilly and Company	Eli Lilly and Company	Lilly Corporate Center	Indianapolis	IN	46285	USA
EMD Serono, Inc.	EMD Serono, Inc.	One Technology Place	Rockland	MA	02370	USA
Ferring Pharmaceuticals Inc.	Ferring Pharmaceuticals Inc.	100 Interpace Parkway	Parsippany	NJ	07054	USA
Fresenius Kabi USA, LLC	Fresenius Kabi USA, LLC	Three Corporate Drive	Lake Zurich	IL	60047	USA
GlaxoSmithKline, LLC	GlaxoSmithKline, LLC	5 Crescent Drive	Philadelphia	PA	19112	USA
Grifols Shared Services North America Inc.	Grifols Biologicals LLC	5555 Valley Blvd.	Los Angeles	CA	90032	USA
Grifols Shared Services North America Inc.	Grifols Therapeutics LLC	8368 US 70 Business Hwy West	Clayton	NC	27520	USA
Grifols Shared Services North America Inc.	Instituto Grifols S.A.	Poligono Industrial Levante, C Can Guasc, 2	Parets Del Valles	Barcelona	08150	Spain

Parent Company	Company Name	Address	City	ST	Zip	Country
Grifols Shared Services North America Inc.	Laboratorios Grifols S.A.	Calle Logistica 2, Poligono Industrial Z	Parets del Valles	Barcelona	08150	Spain
Grifols Shared Services North America Inc.	Talecris Biotherapeutics, Inc.	2410 Lillyvale Avenue	Los Angeles	CA	90032	USA
Horizon Pharma plc.	Horizon Pharma plc.	150 S. Saunders Rd.	Lake Forest	IL	60045	USA
Horizon Pharma plc.	Horizon Orphan LLC	150 S. Saunders Rd.	Lake Forest	IL	60045	USA
Horizon Pharma plc.	Horizon Pharma Rheumatology LLC (formerly known as Crealta Pharmaceuticals LLC)	150 S. Saunders Rd.	Lake Forest	IL	60045	USA
Horizon Pharma plc.	Horizon Pharma USA, Inc.	150 S. Saunders Rd.	Lake Forest	IL	60045	USA
Horizon Pharma plc.	Horizon Therapeutics, Inc.	150 S. Saunders Rd.	Lake Forest	IL	60045	USA
Horizon Pharma plc.	HZNP USA, Inc.	150 Saunders Rd	Lake Forest	IL	60045	USA
Indivior Inc	Indivior Inc	10710 Midlothian Turnpike, Suite 430	Richmond	VA	23235	USA
Invagen Pharmaceuticals, Inc.	Cipla USA, Inc.	7 Oser Avenue	Hauppauge	NY	11788	USA
Ipsen Biopharmaceuticals, Inc	Ipsen Biopharmaceuticals, Inc	106 Allen Road	Basking Ridge	NJ	07920	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
Johnson & Johnson	Johnson & Johnson	One Johnson & Johnson Plaza, WH-7113	New Brunswick	NJ	08933	USA
Johnson & Johnson	Animas Corporation	200 Lawrence Drive, WH-4110	West Chester	PA	19380	USA
Johnson & Johnson	Janssen Biotech, Inc.	800/850 Ridgeview Drive	Horsham	PA	19044	USA
Johnson & Johnson	Lifescan, Inc.	1000 Gibraltar Drive	Milpitas	CA	95035	USA
Johnson & Johnson	Patriot Pharmaceuticals, LLC	200 Tournament Drive	Horsham	PA	19044	USA
L. Perrigo Company	L. Perrigo Company	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Athena Neurosciences, LLC	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Cobrek Pharmaceuticals, Inc.	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Elan Pharmaceuticals, LLC	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Paddock Laboratories, LLC	3940 Quebec Ave	Minneapolis	MN	55427	USA
L. Perrigo Company	Perrigo Company of Tennessee	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Perrigo Corporation Designated Activity Company	Treasury Building	Lower Grand Canal St.	Dublin	2	Ireland

Parent Company	Company Name	Address	City	ST	Zip	Country
L. Perrigo Company	Perrigo Diabetes Care LLC	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Perrigo Florida, Inc.	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Perrigo LLC	515 Eastern Avenue	Allegan	MI	49010	USA
L. Perrigo Company	Perrigo New York, Inc.	1625 Bathgate Avenue	Bronx	NY	10457	USA
L. Perrigo Company	Perrigo Pharma International Designated Activity Company	Treasury Building, Lower Grand Canal St.	Dublin		2	Ireland
L. Perrigo Company	Perrigo Pharmaceuticals Company	515 Eastern Avenue	Allegan	MI	49010	USA
Lupin Pharmaceuticals. Inc	Lupin Pharmaceuticals. Inc	111 S. Calvert St.	Baltimore	MD	21202	USA
Merck & Co., Inc.	Merck & Co., Inc.	2000 Galloping Hill Road	Kenilworth	NJ	07033	USA
Merck & Co., Inc.	Cherokee Pharmaceutical LLC	100 Avenue C	Riverside	PA	17868	USA
Merck & Co., Inc.	Cubist Pharmaceuticals	55 Hayden Avenue	Lexington	MA	02421	USA
Merck & Co., Inc.	Intervet, Inc., doing business as Merck Animal Health	2 Giralda Farms	Madison	NJ	07940	USA
Merck & Co., Inc.	Merck Sharp & Dohme Corp.	2000 Galloping Hill Rd	Kenilworth	NJ	07033	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
Merck & Co., Inc.	Organon Teknika Corporation, LLC	100 Rudolphe St, Building 1300	Durham	NC	37172	USA
Merck & Co., Inc.	Organon Teknika LLC	100 Rodolphe Street, Building 1300	Durham	NC	37172	USA
Mylan Inc.	Mylan Institutional LLC	C/O Joseph Shepherd Reg Affs 781 Chestnut Ridge Rd	Morgantown	WV	26505	USA
Mylan Inc.	Mylan Pharmaceuticals, Inc.	C/O Joseph Shepherd Reg Affs 781 Chestnut Ridge Rd	Morgantown	WV	26505	USA
Mylan Inc.	Mylan Specialty L.P.	C/O Joseph Shepherd Reg Affs 781 Chestnut Ridge Rd	Morgantown	WV	26505	USA
Novartis Group Companies	Novartis Group Companies	59 Route 10	East Hanover	NJ	07936	USA
Novartis Group Companies	Alcon Laboratories, Inc.	6740 Business Parkway	Elkridge	MD	21075	USA
Novartis Group Companies	Eon Labs, Inc.	4700 Sandoz Drive	Wilson	NC	27893	USA
Novartis Group Companies	Fougera Pharmaceuticals Inc.	60 Baylis Road	Melville	NY	11747	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
Novartis Group Companies	Novartis Pharmaceuticals Corporation	1 Health Plaza	East Hanover	NJ	07936	USA
Novartis Group Companies	Sandoz Inc.	100 College Road West	Princeton	NJ	08540	USA
Pfizer Inc.	Pfizer Inc.	235 East 42nd Street, MS 219-5	New York	NY	10017	USA
Pfizer Inc.	Greenstone LLC	100 Route 206 North	Peapack	NJ	07977	USA
Pfizer Inc.	Meridian Medical Technologies, Inc.	8030 Litzinger Road	St. Louis	MO	63144	USA
Pharming Healthcare Inc.	Pharming Healthcare Inc.	685 Route 202/206, Suite 202	Bridgewater	NJ	08807	USA
Regeneron Pharmaceuticals, Inc	Regeneron Pharmaceuticals, Inc	777 Old Saw Mill River Rd	Tarrytown	NY	10591	USA
Regeneron Pharmaceuticals, Inc	Regeneron Healthcare Solutions, Inc	745 Old Saw Mill River Rd	Tarrytown	NY	10591	USA
Roche Holdings	Roche Holdings	1 Dna Way	South San Francisco	CA	94080	USA
Roche Holdings	Genentech USA	Genetech, Inc., 1 DNA Way	South San Francisco	CA	94080	USA
Roche Holdings	Genentech, Inc.	Hoffman-La Roche Inc., 1 DNA Way	South San Francisco	CA	94080	USA
Roche Holdings	Roche Diabetes Care Inc.	1 Dna Way	South San Francisco	CA	94080	USA

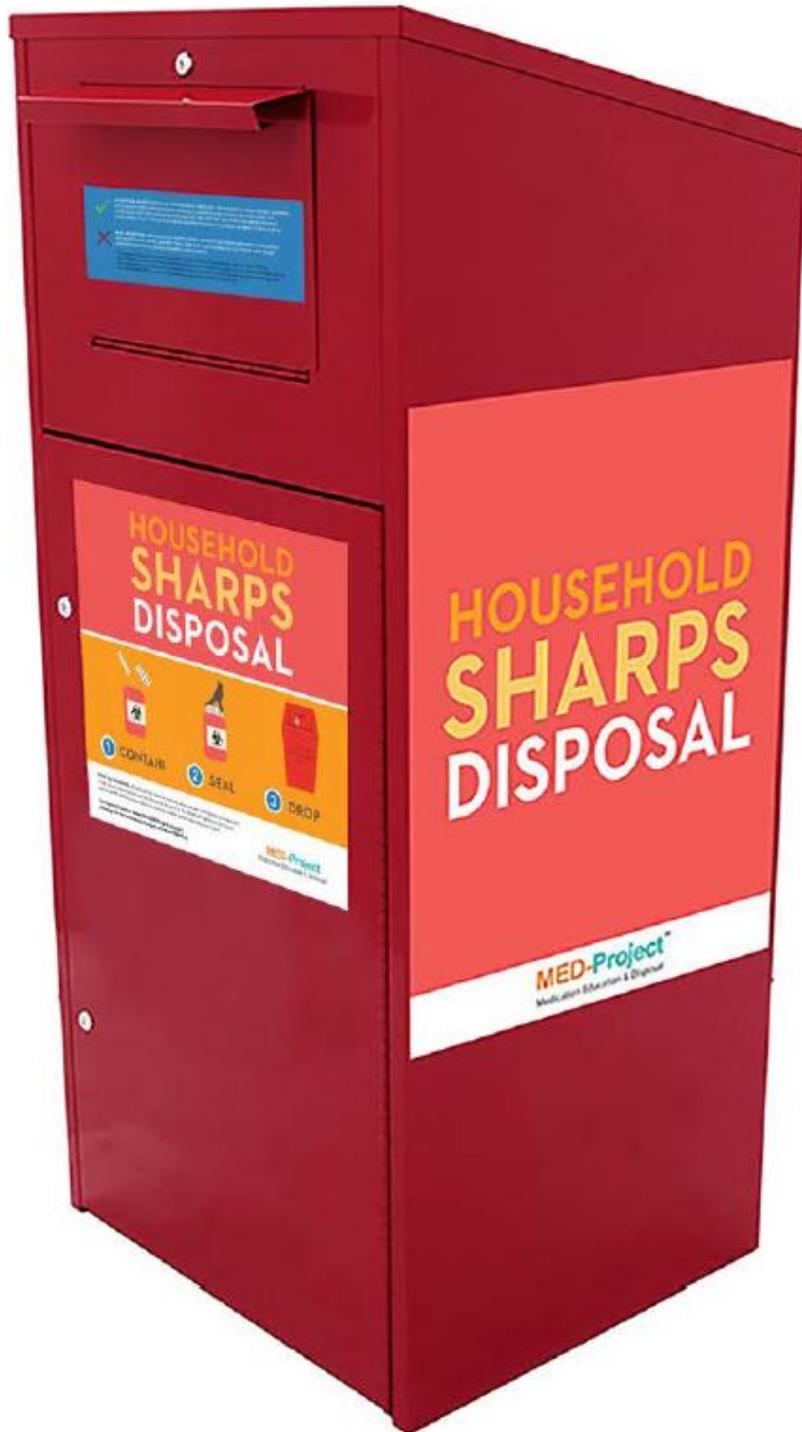
Parent Company	Company Name	Address	City	ST	Zip	Country
Roche Holdings	Roche Diagnostics Corporation	1 Dna Way	South San Francisco	CA	94080	USA
Sanofi-Aventis US LLC.	Sanofi-Aventis US LLC.	55 Corporate Drive	Bridgewater	NJ	08807	USA
Sanofi-Aventis US LLC.	Chattem, Inc.	1715 West 38th St.	Chattanooga	TN	37409	USA
Shire Pharmaceuticals LLC	Shire Pharmaceuticals LLC	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Baxalta US Inc.	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Dyax Corporation	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Shire Human Genetic Therapies, Inc.	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Shire NPS Pharmaceuticals (f/k/a NPS Pharmaceuticals, Inc.)	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Shire Orphan Therapies Inc.	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Shire US Inc.	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	Shire US Manufacturing Inc.	1200 Morris Drive	Wayne	PA	19087	USA
Shire Pharmaceuticals LLC	Shire ViroPharma, Inc.	300 Shire Way	Lexington	MA	02421	USA
Shire Pharmaceuticals LLC	ViroPharma Biologics Inc.	300 Shire Way	Lexington	MA	02421	USA
Teva Pharmaceuticals USA, Inc.	Teva Pharmaceuticals USA, Inc.	1090 Horsham Rd	North Wales	PA	19454	USA

Parent Company	Company Name	Address	City	ST	Zip	Country
UCB Inc.	UCB Inc.	1950 Lake Park Drive	Smyrna	GA	30080	USA
Valeant Pharmaceuticals International	Valeant Pharmaceuticals International	400 Somerset Corporate Blvd	Bridgewater	NJ	08807	USA
Valeant Pharmaceuticals International	Salix	400 Somerset Corporate Blvd	Bridgewater	NJ	08807	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceuticals, Inc./A Hikma Company	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Al Jazeera Pharmaceutical Industries Ltd	P.O. Box 106229	Riyadh		11666	Saudi Arabia
West-Ward Pharmaceuticals, Inc./A Hikma Company	Al Jazeera Pharmaceutical Industries Ltd	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Hikma Americas	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Hikma Farmaceutica, S.A.	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Hikma International Pharmaceuticals LLC	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Hikma Pharmaceuticals LLC	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Hikma Pharmaceuticals PLC	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	Thymoorgan Pharmazie GmbH	Schiffgraben 23	D-38690 Vienenburg		00000	Germany

Parent Company	Company Name	Address	City	ST	Zip	Country
West-Ward Pharmaceuticals, Inc./A Hikma Company	Thymoorgan Pharmazie GmbH	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceutical Headquarters & Orals Manufacturing	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceutical—Distribution Warehouse	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceutical—Injectable Manufacturing Facility	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceuticals Corp.—Non-Injectables Manufacturing Facility	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceuticals International Limited	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA
West-Ward Pharmaceuticals, Inc./A Hikma Company	West-Ward Pharmaceuticals—Research & Development	2 Esterbrook Lane	Cherry Hill	NJ	08003	USA

## Appendix B

### Sample Sharps Kiosk Prototype and Proposed Signage



## Sample Sharps Kiosk Proposed Signage

### Front Panel Kiosk Art



PROP 65 WARNING: Entering this area, or coming into contact with items or materials in this kiosk, may expose you to chemicals known to the State of California to cause cancer, birth defects, reproductive toxicity and/or other reproductive harm.

For more information about the MED-Project program, please go to [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT.

**MED-Project**<sup>TM</sup>  
Medication Education & Disposal

Sample Sharps Kiosk Proposed Signage

Side Panel Kiosk Art



**MED-Project**<sup>™</sup>  
Medication Education & Disposal

## Sample Sharps Kiosk Proposed Signage

### Drop-Slot Kiosk Art



**ACCEPTED:** SHARPS (SUCH AS HYPODERMIC NEEDLES, PEN NEEDLES, PRE-LOADED SHARPS, AUTO INJECTORS, INTRAVENOUS NEEDLES, LANCETS AND OTHER DEVICES USED TO PENETRATE THE SKIN FOR DRAWING BLOOD, OR FOR THE DELIVERY OF MEDICATIONS) CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.\*



**NOT ACCEPTED:** CONTROLLED SUBSTANCES, UNWANTED MEDICINE NOT CONTAINED IN SHARPS, AND LOOSE SHARPS THAT ARE NOT CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.

*\*All sharps disposal containers should be made of a heavy-duty plastic; able to close with a tight-fitting, puncture-resistant lid without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as "sharps waste" or with the biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.*

## Appendix C

### Interested Kiosk Drop-Off Sites

MED-Project will provide the County with a list of interested Kiosk Drop-Off Sites as required under the Ordinance.

SITE NAME	ADDRESS	CITY	STATE	TYPE
CVS/PHARMACY # 16113	555 SHOWERS DR	MOUNTAIN VIEW	CA	RX
CVS/PHARMACY # 16115	1811 HILLSDALE AVE	SAN JOSE	CA	RX
CVS/PHARMACY # 16763	1600 SARATOGA AVE STE 601	SAN JOSE	CA	RX
CVS/PHARMACY # 16971	6705 CAMINO ARROYO	GILROY	CA	RX
CVS/PHARMACY # 17045	879 BLOSSOM HILL RD	SAN JOSE	CA	RX
CVS/PHARMACY # 17100	1750 STORY RD	SAN JOSE	CA	RX
CVS/PHARMACY # 17176	533 COLEMAN AVE	SAN JOSE	CA	RX
CVS/PHARMACY # 17314	3155 SILVER CREEK RD	SAN JOSE	CA	RX
CVS/PHARMACY # 17327	1061 COCHRANE RD	MORGAN HILL	CA	RX
CVS/PHARMACY # 17355	2161 MONTEREY HWY	SAN JOSE	CA	RX
CVS/PHARMACY # 17582	95 HOLGER WAY	SAN JOSE	CA	RX
CVS/PHARMACY # 17583	298 W MC KINLEY AVE	SUNNYVALE	CA	RX
CVS/PHARMACY # 17588	5630 COTTLE RD	SAN JOSE	CA	RX
CVS/PHARMACY # 17658	2004 EL CAMINO REAL	SANTA CLARA	CA	RX
CVS/PHARMACY #09395	525 W CAPITOL EXPY	SAN JOSE	CA	RX
CVS/PHARMACY #09534	4850 SAN FELIPE RD	SAN JOSE	CA	RX
CVS/PHARMACY #09559	1285 LINCOLN AVENUE	SAN JOSE	CA	RX
CVS/PHARMACY #09684	2630 W EL CAMINO REAL	MOUNTAIN VIEW	CA	RX
CVS/PHARMACY #09700	576 E EL CAMINO REAL	SUNNYVALE	CA	RX
CVS/PHARMACY #09793	2700 HOMESTEAD RD	SANTA CLARA	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
CVS/PHARMACY #09805	1720 S BASCOM AVE	CAMPBELL	CA	RX
CVS/PHARMACY #09808	470 BLOSSOM HILL RD	SAN JOSE	CA	RX
CVS/PHARMACY #09810	1685 TULLY RD	SAN JOSE	CA	RX
CVS/PHARMACY #09812	2514 BERRYESSA RD	SAN JOSE	CA	RX
CVS/PHARMACY #09829	5407 CAMDEN AVE	SAN JOSE	CA	RX
CVS/PHARMACY #09834	12940 SARATOGA SUNNYVALE RD	SARATOGA	CA	RX
CVS/PHARMACY #09856	1165 W EL CAMINO REAL	SUNNYVALE	CA	RX
CVS/PHARMACY #09894	10455 S DE ANZA BLVD	CUPERTINO	CA	RX
CVS/PHARMACY #09895	100 N SAN TOMAS ACQUINO RD	CAMPBELL	CA	RX
CVS/PHARMACY #09896	4550 MERIDIAN AVE	SAN JOSE	CA	RX
CVS/PHARMACY #09897	3074 STORY RD	SAN JOSE	CA	RX
CVS/PHARMACY #09901	1125 BRANHAM LN	SAN JOSE	CA	RX
CVS/PHARMACY #09915	352 UNIVERSITY AVE	PALO ALTO	CA	RX
CVS/PHARMACY #09921	2069 CAMDEN AVE	SAN JOSE	CA	RX
CVS/PHARMACY #09944	3081 STEVENS CREEK BLVD	SANTA CLARA	CA	RX
CVS/PHARMACY #09982	750 BLOSSOM HILL RD	LOS GATOS	CA	RX
CVS/PHARMACY #09984	2701 MIDDLEFIELD RD	PALO ALTO	CA	RX
CVS/PHARMACY #09987	1798 MIRAMONTE AVE	MOUNTAIN VIEW	CA	RX
CVS/PHARMACY #09995	1405 FOXWORTHY_AVE	SAN JOSE	CA	RX
CVS/PHARMACY #2294	821 THE ALAMEDA	SAN JOSE	CA	RX
CVS/PHARMACY #3029	1097 LEIGH AVE	SAN JOSE	CA	RX
CVS/PHARMACY #3061	3475 MCKEE RD	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
CVS/PHARMACY #3935	855 EL CAMINO REAL	PALO ALTO	CA	RX
CVS/PHARMACY #3938	1496 POLLARD RD	LOS GATOS	CA	RX
CVS/PHARMACY #422	4110 N FIRST ST	SAN JOSE	CA	RX
CVS/PHARMACY #7774	850 CALIFORNIA ST	MOUNTAIN VIEW	CA	RX
CVS/PHARMACY #9161	45 N MILPITAS BLVD	MILPITAS	CA	RX
CVS/PHARMACY #9198	1675 HOLLENBECK AVENUE	SUNNYVALE	CA	RX
CVS/PHARMACY #9229	3220 S WHITE ROAD	SAN JOSE	CA	RX
CVS/PHARMACY #9257	5170 MOORPARK AVE	SAN JOSE	CA	RX
CVS/PHARMACY #9262	222 SARATOGA AVE	SANTA CLARA	CA	RX
CVS/PHARMACY #9337	6910 ALMADEN EXPY	SAN JOSE	CA	RX
CVS/PHARMACY #9342	16995 WALNUT GROVE DRIVE	MORGAN HILL	CA	RX
CVS/PHARMACY #9346	1041 EL MONTE AVE	MOUNTAIN VIEW	CA	RX
GARFIELD BEACH CVS LLC DBA CVS PHARMACY #17687	19499 STEVENS CREEK BLVD	CUPERTINO	CA	RX
KAISER CAMPBELL PHARMACY	220 HACIENDA AVE	CAMPBELL	CA	RX
KAISER FDN HSP INP/OUT DIS PHY 63A 634	250 HOSPITAL PARKWAY	SAN JOSE	CA	HSP
KAISER FOUND HSP PHY #44B	700 LAWRENCE EXPY	SANTA CLARA	CA	HSP
KAISER FOUNDATION HOSPITAL PHARMACY #48B	3840 HOMESTEAD RD	SANTA CLARA	CA	HSP
KAISER HEALTH PLAN 1 NORTH PHY 631	260 INTERNATIONAL CIRCLE	SAN JOSE	CA	RX
KAISER HEALTH PLAN BLDG D PHY 632	280 HOSPITAL PARKWAY	SAN JOSE	CA	RX
KAISER HEALTH PLAN FAMILY PHY 635	276 INTERNATIONAL CIRCLE FIRST FLOOR	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
KAISER HEALTH PLAN MAIN PHY 381	770 CALAVERAS BOULEVARD	MILPITAS	CA	RX
KAISER HEALTH PLAN MAIN PHY 752	7520 ARROYO CIRCLE	GILROY	CA	RX
KAISER HEALTH PLAN PHY 421	555 CASTRO STREET	MOUNTAIN VIEW	CA	RX
KAISER HEALTH PLAN SOUTH PHY 383	611 SOUTH MILPITAS BLVD	MILPITAS	CA	RX
KAISER HEALTH PLAN TWO NORTH PHY #637	270 INTERNATIONAL CIRCLE	SAN JOSE	CA	RX
KAISER ONCOLOGY PHRMCY #638	270 INTERNATIONAL CIR 1ST FL	SAN JOSE	CA	RX
KAISER PERMANENTE PHARMACY #414	710 LAWRENCE EXPY 4TH FL	SANTA CLARA	CA	RX
KAISER PERMANENTE PHARMACY #441	710 LAWRENCE EXPRESSWAY RM 194	SANTA CLARA	CA	RX
KAISER PERMANENTE PHARMACY #443	710 LAWRENCE EXPRESSWAY 2ND FL	SANTA CLARA	CA	RX
KAISER PERMANENTE PHARMACY #444	710 LAWRENCE EXPRESSWAY 3RD FL	SANTA CLARA	CA	RX
KAISER PERMANENTE PHARMACY #634	250 HOSPITAL PKWY LOBBY FL RM 2015	SAN JOSE	CA	RX
KAISER PERMANENTE PHARMACY #791	1721 TECHNOLOGY DR 1ST FL	SAN JOSE	CA	RX
KAISER PERMANENTE PHARMACY 442	710 LAWRENCE EXPRESSWAY 1ST FLOOR	SANTA CLARA	CA	RX
KAISER PERMANENTE PHRMCY #447	700 LAWRENCE EXPY 1ST FL DEPT 138	SANTA CLARA	CA	RX
LONGS DRUG STORES CALIFORNIA LLC D/B/A CVS/PHARMACY #9945	800 1ST ST	GILROY	CA	RX
LONGS DRUG STORES CALIFORNIA LLC DBA CVS PHARMACY #9498	1800 SARATOGA AVE	SAN JOSE	CA	RX

## Appendix D

### Potential Additional Kiosk Drop-Off Sites

SITE NAME	ADDRESS	CITY	STATE	TYPE
ABORN PHARMACY	2060 ABORN ROAD SUITE 150 B	SAN JOSE	CA	RX
ALUM ROCK PHARMACY	1855 ALUM ROCK AVE STE A	SAN JOSE	CA	RX
BASCOM PHARMACY LLC	105 N BASCOM AVE #101	SAN JOSE	CA	RX
BAY PHARMACY	200 JOSE FIGUERES AVE #235	SAN JOSE	CA	RX
BAY PHARMACY II PC	1661 BURDETTE DR #AB	SAN JOSE	CA	RX
BETTER HEALTH PHARMACY	725 E SANTA CLARA ST. SUITE #202	SAN JOSE	CA	RX
BOTIKA LTC	621 E CAMPBELL AVE, STE 1	CAMPBELL	CA	RX
CALAVERAS PHARMACY	114 S PARK VICTORIA DR	MILPITAS	CA	RX
CALIFORNIA HIGHWAY PATROL	12000 SOUTH VALLEY FREEWAY	SAN MARTIN	CA	LEA
CALIFORNIA HIGHWAY PATROL	2020 JUNCTION AVENUE	SAN JOSE	CA	LEA
CAMDEN PHARMACY	3189 S BASCOM AVE	CAMPBELL	CA	RX
CAMINO PHARMACY	701 E EL CAMINO REAL	MOUNTAIN VIEW	CA	RX
CAMPBELL POLICE DEPARTMENT	70 NORTH FIRST STREET	CAMPBELL	CA	LEA
CAPITOL PHARMACY	2114 SENTER ROAD	SAN JOSE	CA	RX
CARDINAL HEALTH 414 LLC	254 E GISH RD	SAN JOSE	CA	RX
CHILDRENS RECOVERY CENTER 2 LLC DBA SARATOGA PEDIATRIC SUBACUTE	13425 SOUSA LN	SARATOGA	CA	RX
CITY CARE PHARMACY	3130-A ALUM ROCK AVE	SAN JOSE	CA	RX
COMMUNITY A WALGREENS PHARMACY #21141	217 ALMA ST STE 200	PALO ALTO	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
COSTCO PHARMACY #1004	1709 AUTOMATION PKWY	SAN JOSE	CA	RX
COSTCO PHARMACY #1267	6898 RALEIGH RD	SAN JOSE	CA	RX
COSTCO PHARMACY #148	2201 SENTER ROAD	SAN JOSE	CA	RX
COSTCO PHARMACY #423	150 LAWRENCE STATION ROAD	SUNNYVALE	CA	RX
COSTCO PHARMACY #470	5301 ALMADEN EXPRESSWAY	SAN JOSE	CA	RX
COSTCO PHARMACY 129	1601 COLEMAN AVENUE	SANTA CLARA	CA	RX
COSTCO PHARMACY 143	1000 NORTH RENGSTORFF AVENUE	MOUNTAIN VIEW	CA	RX
COSTCO PHARMACY NO 760	7251 CAMINO ARROYO	GILROY	CA	RX
CREEKSIDE PHARMACY	1863 ALUM ROCK AVE, SUITE A	SAN JOSE	CA	RX
DEANZA COLLEGE CAMPUS SECURITY	21250 STEVENS CREEK BLVD.	CUPERTINO	CA	LEA
DO RX PHARMACY	12 SOUTH 14TH STREET	SAN JOSE	CA	RX
DOWNTOWN PHARMACY	60 N 13TH ST STE A	SAN JOSE	CA	RX
DROGUERIA SAN JOSE INC D/B/A TROPICANA DRUGS LONG TERM CARE	1169 SOUTH KING RD	SAN JOSE	CA	RX
EL CAMINO HOSPITAL CANCER CENTER	2505 HOSPITAL DR.	MOUNTAIN VIEW	CA	RX
EL CAMINO HOSPITAL LOS GATOS	815 POLLARD ROAD	LOS GATOS	CA	HSP
EL CAMINO HOSPITAL OUTPATIENT PHARMACY	2500 GRANT RD STE 1B20	MOUNTAIN VIEW	CA	RX
EL CAMINO HOSPITAL PHARMACY	2500 GRANT ROAD	MOUNTAIN VIEW	CA	HSP
ENBORG LANE PHARMACY	2221 ENBORG LANE STE 1J018	SAN JOSE	CA	RX
EVERGREEN PHARMACY	2365 QUIMBY RD #150	SAN JOSE	CA	RX
EVERGREEN PHARMACY	2690 S WHITE RD STE 200A	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
EVERGREEN VALLEY COMMUNITY COLLEGE POLICE DEPARTMENT	3095 YERBA BUENA ROAD	SAN JOSE	CA	LEA
FOOTHILL COMMUNITY COLLEGE POLICE DEPARTMENT	12345 DEL MONTE ROAD	LOS ALTOS HILLS	CA	LEA
FRIENDLY #1 PHARMACY	485 LEWIS RD STE D	SAN JOSE	CA	RX
FRIENDLY #2 PHARMACY	639 TULLY RD STE A	SAN JOSE	CA	RX
GARCIA PHARMACY	25 NORTH 14TH ST STE 110	SAN JOSE	CA	RX
GARDNER SOUTH COUNTY HEALTH CENTER PHARMACY	7526 MONTEREY ST	GILROY	CA	RX
GAVILAN COLLEGE SECURITY DEPARTMENT	5055 SANTA TERESA BLVD.	GILROY	CA	LEA
GE HEALTHCARE	1283 MTN VIEW-ALVISO RD STE B	SUNNYVALE	CA	RX
GILROY POLICE DEPARTMENT	7301 HANNA STREET	GILROY	CA	LEA
GOOD SAMARITAN HOSPITAL	2425 SAMARITAN DR	SAN JOSE	CA	HSP
HAN'S PHARMACY	3423 EL CAMINO REAL	SANTA CLARA	CA	RX
HOME CHOICE PHARMACY INC	1009 BLOSSOM RIVER WAY #228	SAN JOSE	CA	RX
HORIZONS PHARMACY SERVICES	15951 LOS GATOTS BLVD STE #12	LOS GATOS	CA	RX
ICARE PHARMACY	1727-B BERRYESSA RD	SAN JOSE	CA	RX
JACKSON MEDICAL PHARMACY	266 N JACKSON AVE #8	SAN JOSE	CA	RX
KML PHARMACY INC	1655 S DE ANZA BLVD #2	CUPERTINO	CA	RX
LEI COMPOUNDING	6541-B VIA DEL ORO	SAN JOSE	CA	RX
LEXANN PHARMACY INC	1569 LEXANN DR UNIT 104	SAN JOSE	CA	RX
LIFE CONNECTIONS HEALTH CENTER PHARMACY	3571 N 1ST ST SUITE 201	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
LINDA RX PHARMACY INC	1569 LEXANN DR STE 130	SAN JOSE	CA	RX
LION PHARMACY INC	2857 SENTER RD. SUTIE A	SAN JOSE	CA	RX
LOS ALAMITOS PHARMACY INC	115 N JACKSON AVE NO 103	SAN JOSE	CA	RX
LOS ALTOS POLICE DEPARTMENT	ONE NORTH SAN ANTONIO ROAD	LOS ALTOS	CA	LEA
LOS GATOS AND MONTE SERENO POLICE DEPARTMENT	110 E MAIN STREET	LOS GATOS	CA	LEA
LUCILE PACKARD CHILDREN'S HOSPITAL	2500 GRANT RD RM 4C226	MOUNTAIN VIEW	CA	HSP
LUCILE PACKARD CHILDRENS HOSPITAL OUTPATIENT PHARMACY	725 WELCH ROAD #166	PALO ALTO	CA	RX
LUCILE SALTER PACKARD CHILDRENS HSP	725 WELCH ROAD	PALO ALTO	CA	HSP
LUCKY PHARMACY #233	3457 MCKEE RD	SAN JOSE	CA	RX
LUCKY PHARMACY #723	2175 GRANT RD	LOS ALTOS	CA	RX
LUCKY PHARMACY #757	2027 CAMDEN AVE	SAN JOSE	CA	RX
LUCKY PHARMACY #758	565 WEST CAPITOL	SAN JOSE	CA	RX
LUCKY PHARMACY #759	129 BERNAL RD	SAN JOSE	CA	RX
LUCKY PHARMACY #761	200 EL PASEO DE SARATOGA	SAN JOSE	CA	RX
LUCKY PHARMACY #763	844 BLOSSOM HILL RD	SAN JOSE	CA	RX
LUCKY PHARMACY #773	3705 EL CAMINO REAL	SANTA CLARA	CA	RX
LUCKY PHARMACY #780	484 NORTH MATHILDA	SUNNYVALE	CA	RX
MAXIMART PHARMACY	240 CAMBRIDGE AVE	PALO ALTO	CA	RX
MC KEE MEDICAL PHARMACY	2350 MC KEE ROAD #A3	SAN JOSE	CA	RX
MEDEX HM PHARMACY	405 E SANTA CLARA ST	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
MEDICAL PAVILION PHARMACY	9460 NO NAME UNO STE 100	GILROY	CA	RX
MEDICAL PLAZA PHARMACY	211 QUARRY ROAD SUITE 108	PALO ALTO	CA	RX
MED-PLACE PHARMACY	2101 FOREST AVE STE 122	SAN JOSE	CA	RX
MEGA DRUGS LLC	696 E SANTA CLARA ST STE 111	SAN JOSE	CA	RX
MILPITAS POLICE DEPARTMENT	1275 NORTH MILPITAS BOULEVARD	MILPITAS	CA	LEA
MISSION COLLEGE POLICE DEPARTMENT	3000 MISSION COLLEGE BOULEVARD MAIL STOP #8	SANTA CLARA	CA	LEA
MORGAN HILL POLICE DEPARTMENT	16200 VINEYARD BOULEVARD	MORGAN HILL	CA	LEA
MOUNTAIN VIEW POLICE DEPARTMENT	1000 VILLA STREET	MOUNTAIN VIEW	CA	LEA
NEMS - LUNDY PHARMACY	1870 LUNDY AVE	SAN JOSE	CA	RX
NOB HILL PHARMACY #602	777 FIRST STREET	GILROY	CA	RX
NOB HILL PHARMACY #635	6061 SNELL AVE	SAN JOSE	CA	RX
NOWRX	2224 OLD MIDDLEFIELD WAY	MOUNTAIN VIEW	CA	RX
O'CONNOR HOSPITAL	2105 FOREST AVE	SAN JOSE	CA	HSP
PALO ALTO POLICE DEPARTMENT	275 FOREST AVENUE	PALO ALTO	CA	LEA
PETNET PHARMACEUTICAL	3801 MIRANDA AVE DRC BLDG 102 RM 125	PALO ALTO	CA	RX
PHARMACA INTEGRATIVE PHARMACY INC	54 N SANTA CRUZ AVE	LOS GATOS	CA	RX
PLANNED PARENTHOOD MAR MONTE	1691 THE ALAMEDA	SAN JOSE	CA	HDQ
PRESCRIPTION HEADQUARTERS INC	1340 TULLY RD STE 312	SAN JOSE	CA	RX
PROBATION - ADULT SERVICES DIVISION - MAIN OFFICE	2314 NORTH 1ST STREET	SAN JOSE	CA	LEA

SITE NAME	ADDRESS	CITY	STATE	TYPE
PROBATION - ADULT SERVICES DIVISION - NORTH COUNTY OFFICE	270 GRANT AVENUE	PALO ALTO	CA	LEA
PROBATION - ADULT SERVICES DIVISION - SOUTH COUNTY OFFICE	17275 BUTTERFIELD BLVD. SUITE C	MORGAN HILL	CA	LEA
PROBATION - HAROLD HOLDEN JUSTICE TRAINING CENTER	19050 MALAGUERRA AVENUE	MORGAN HILL	CA	LEA
PROBATION - JUVENILE SERVICES DIVISION	840 GUADALUPE PKWY	SAN JOSE	CA	LEA
REGIONAL MED CENTER OF SAN JOSE INP PHARMACY	225 N JACKSON AVE	SAN JOSE	CA	HSP
RITE AID #5987	3171 MERIDIAN AVENUE	SAN JOSE	CA	RX
RITE AID 5886	2310 HOMESTEAD RD STE A	LOS ALTOS	CA	RX
RITE AID 5967	20572 HOMESTEAD ROAD	CUPERTINO	CA	RX
RITE AID 5970	360 EAST 10TH STREET	GILROY	CA	RX
RITE AID 5972	15920 LOS GATOS BLVD	LOS GATOS	CA	RX
RITE AID 5976	2620 EL CAMINO REAL	SANTA CLARA	CA	RX
RITE AID 5983	6215 SANTA TERESA BLVD	SAN JOSE	CA	RX
RITE AID 5984	6091 MERIDIAN AVENUE	SAN JOSE	CA	RX
RITE AID 5985	1029 E CAPITOL EXPRESSWAY	SAN JOSE	CA	RX
RITE AID 5988	1550 HAMILTON AVE	SAN JOSE	CA	RX
RITE AID 5991	3055 MC KEE ROAD	SAN JOSE	CA	RX
RITE AID 5992	1030 S WHITE ROAD	SAN JOSE	CA	RX
RITE AID 5993	1333 SOUTH WINCHESTER BLVD	SAN JOSE	CA	RX
RITE AID 5994	6164 BOLLINGER ROAD	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
RITE AID NO 5975	16000 MONTEREY ST	MORGAN HILL	CA	RX
SAFEWAY PHARMACY #0316	179 BRANHAM LANE	SAN JOSE	CA	RX
SAFEWAY PHARMACY #0695	6477 ALMADEN RD	SAN JOSE	CA	RX
SAFEWAY PHARMACY #0705	570 SHORELINE BLVD	MOUNTAIN VIEW	CA	RX
SAFEWAY PHARMACY #0997	1663 BRANHAM LANE	SAN JOSE	CA	RX
SAFEWAY PHARMACY #1196	639 S BERNARDO AVE	SUNNYVALE	CA	RX
SAFEWAY PHARMACY #1245	15549 UNION AVE	LOS GATOS	CA	RX
SAFEWAY PHARMACY #1293	2341 S. WINCHESTER BLVD	CAMPBELL	CA	RX
SAFEWAY PHARMACY #1439	785 E EL CAMINO REAL	SUNNYVALE	CA	RX
SAFEWAY PHARMACY #1455	840 E DUNNE AVE	MORGAN HILL	CA	RX
SAFEWAY PHARMACY #1465	5146 STEVENS CREEK BLVD	SAN JOSE	CA	RX
SAFEWAY PHARMACY #1476	1300 W SAN CARLOS ST	SAN JOSE	CA	RX
SAFEWAY PHARMACY #1483	1530 HAMILTON AVE	SAN JOSE	CA	RX
SAFEWAY PHARMACY #1682	2811 MIDDLEFIELD RD	PALO ALTO	CA	RX
SAFEWAY PHARMACY #1879	555 E CALAVERAS BLVD	MILPITAS	CA	RX
SAFEWAY PHARMACY #1891	235 TENNANT STATION	MORGAN HILL	CA	RX
SAFEWAY PHARMACY #1990	3970 RIVERMARK PLAZA	SANTA CLARA	CA	RX
SAFEWAY PHARMACY #2814	160 FIRST STREET	LOS ALTOS	CA	RX
SAFEWAY PHARMACY #2815	470 NORTH SANTA CRUZ AVE	LOS GATOS	CA	RX
SAFEWAY PHARMACY #2887	150 E EL CAMINO REAL	SUNNYVALE	CA	RX
SAFEWAY PHARMACY #2900	5760 COTTLE RD	SAN JOSE	CA	RX
SAFEWAY PHARMACY #2948	645 SAN ANTONIO RD	MOUNTAIN VIEW	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
SAFEWAY PHARMACY #3095	2980 E CAPITAL EXPRESSWAY	SAN JOSE	CA	RX
SAFEWAY PHARMACY #3241	950 W. HAMILTON AVE	CAMPBELL	CA	RX
SAFEWAY PHARMACY #3251	20620 HOMESTEAD RD	CUPERTINO	CA	RX
SAINT LOUISE REGIONAL HOSPITAL	9400 NO NAME UNO	GILROY	CA	HSP
SAMARITAN APOTHECARY PHARMACY	2505 SAMARITAN DR, SUITE 300	SAN JOSE	CA	RX
SAN JOSE CITY COLLEGE POLICE DEPARTMENT	2100 MOORPARK AVE	SAN JOSE	CA	LEA
SAN JOSE COMPOUNDING PHARMACY	2453 FOREST AVE	SAN JOSE	CA	RX
SAN JOSE POLICE DEPARTMENT	201 WEST MISSION STREET	SAN JOSE	CA	LEA
SAN JOSE STATE UNIVERSITY POLICE DEPARTMENT	1 WASHINGTON SQUARE	SAN JOSE	CA	LEA
SANTA CLARA CO. SHERIFF'S OFFICE - Department HQ	55 WEST YOUNGER AVENUE	SAN JOSE	CA	LEA
SANTA CLARA CO. SHERIFF'S OFFICE - South County Sub-Station	80 W HIGHLAND AVENUE BLDG K	SAN MARTIN	CA	LEA
SANTA CLARA CO. SHERIFF'S OFFICE - Transit Patrol Division	3331 NORTH FIRST STREET	SAN JOSE	CA	LEA
SANTA CLARA CO. SHERIFF'S OFFICE - West Valley Division	1601 S DE ANZA BLVD	CUPERTINO	CA	LEA
SANTA CLARA POLICE DEPARTMENT	601 EL CAMINO REAL	SANTA CLARA	CA	LEA
SANTA CLARA POLICE DEPARTMENT - NORTHSIDE SUBSTATION	3992 Rivermark Pkwy, Santa Clara, CA 95054	SANTA CLARA	CA	LEA
SANTA CLARA UNIVERSITY DEPARTMENT OF PUBLIC SAFETY	500 EL CAMINO REAL	SANTA CLARA	CA	LEA
SANTA CLARA VALLEY MED CTR-OUTPATNT PHY	751 SOUTH BASCOM AVE STE 150	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
SANTA CLARA VALLEY MEDICAL CENTER	751 SOUTH BASCOM AVE	SAN JOSE	CA	HPE
SANTA CLARA VALLEY MEDICAL CENTER - ONCOLOGY INFUSION PHARMACY	751 SOUTH BASCOM AVE ROOM BQ115	SAN JOSE	CA	RX
SANTA CLARA VALLEY MEDICAL CENTER DISCHARGE PHARMACY	751 S BASCOM AVE MAIN HOSPITAL BUILDING	SAN JOSE	CA	RX
SAVCO PHARMACY	455 O'CONNOR DR #190	SAN JOSE	CA	RX
SCVH & HS REFILL CENTER PHARMACY	871 ENBORG CT UNIT 200	SAN JOSE	CA	RX
SENER PHARMACY INC.	2643-A SENTER	SAN JOSE	CA	RX
SILICON VALLEY PHARMACY	14107 M WINCHESTER BLVD	LOS GATOS	CA	RX
SJBH LLC D/B/A SAN JOSE BEHAVIORAL HEALTH	455 SILICON VALLEY BLVD	SAN JOSE	CA	HSP
SOFIE CO	5900-B OBATA WAY	GILROY	CA	RX
SORCI HEALTHCARE LTC PHARMACY	15714 LOS GATOS BLVD STE B	LOS GATOS	CA	RX
SORCI HEALTHCARE PHARMACY	15714 LOS GATOS BLVD STE A	LOS GATOS	CA	RX
SOUTH VALLEY PHARMACY SERVICES	7496 EIGLEBERRY ST	GILROY	CA	RX
ST JAMES HEALTH CENTER PHARMACY	55 E JULIAN STREET	SAN JOSE	CA	RX
STANFORD HEALTH CARE	300 PASTEUR DRIVE RM H0301	STANFORD	CA	HSP
STANFORD HEALTH CARE	875 BLAKE WILBUR RD	STANFORD	CA	RX
STANFORD HEALTH CARE PHARMACY	875 BLAKE WILBUR DR STE CC1102	PALO ALTO	CA	RX
STANFORD NEUROSCIENCE HEALTH CENTER PHARMACY	213 QUARRY ROAD, ROOM #2726	STANFORD	CA	RX
STANFORD SOUTH BAY CANCER CENTER PHARMACY	2589 SAMARTIAN DRIVE	SAN JOSE	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
STANFORD UNIV STUDENT HEALTH CTR PHY	866 CAMPUS DR	STANFORD	CA	RX
STANFORD UNIVERSITY DEPARTMENT OF PUBLIC SAFETY	711 SERRA STREET	STANFORD	CA	LEA
STUDENT HEALTH SERVICES	ONE WASHINGTON SQUARE	SAN JOSE	CA	RX
SUN PHARMACY	2559 S KING RD STE B10	SAN JOSE	CA	RX
SUNNYVALE DEPARTMENT OF PUBLIC SAFETY	700 ALL AMERICA WAY	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #1	171 N. MATILDA AVE	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #2	795 E. ARQUES AVE	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #3	910 TICONDEROGA DR.	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #4	996 S. WOLFE RD.	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #5	1210 BORDEAUX DR.	SUNNYVALE	CA	LEA
SUNNYVALE FIRE STATION #6	1282 N. LAWERENCE STATION RD	SUNNYVALE	CA	LEA
TIFFANY THU INC DBA KING PHARMACY & DME	2323 MONTPELIER DRIVE SUITE D	SAN JOSE	CA	RX
TRI-CITY PHARMACY	1132 CADILLAC CT	MILPITAS	CA	RX
TULLY MEDICAL CLINIC PHARMACY	1693 FLANIGAN DR STE 104	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT BASCOM PHARMACY	750 SOUTH BASCOM AVE	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT DOWNTOWN PHARMACY	777 E. SANTA CLARA ST.	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT EAST VALLEY PHARMACY	1993 MC KEE ROAD	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT GILROY PHARMACY	7475 CAMINO ARROYO	GILROY	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
VALLEY HEALTH CENTER AT LENZEN PHARMACY	976 LENZEN AVENUE	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT MOORPARK PHARMACY	2400 MOORPARK AVE SUITE 101	SAN JOSE	CA	RX
VALLEY HEALTH CENTER AT SUNNYVALE PHARMACY	660 S FAIR OAKS AVE STE 1057	SUNNYVALE	CA	RX
VALLEY HEALTH CENTER AT TULLY PHARMACY	500 TULLY ROAD	SAN JOSE	CA	RX
VHC @ MILPITAS PHARMACY	143 N MAIN STREET SUITE 1038	MILPITAS	CA	RX
VIET TOWN PHARMACY	999 STORY RD #9024	SAN JOSE	CA	RX
WAL MART PHARMACY 10 2119	301 RANCH DRIVE	MILPITAS	CA	RX
WALGREENS #00689	121 E EL CAMINO REAL	MOUNTAIN VIEW	CA	RX
WALGREENS #00840	1334 SARATOGA AVE	SAN JOSE	CA	RX
WALGREENS #00842	350 N CAPITOL AVE	SAN JOSE	CA	RX
WALGREENS #00900	2105 MORRILL AVE	SAN JOSE	CA	RX
WALGREENS #01179	1795 E CAPITOL EXPY	SAN JOSE	CA	RX
WALGREENS #02081	1760 STORY ROAD	SAN JOSE	CA	RX
WALGREENS #02265	1130 BIRD AVE	SAN JOSE	CA	RX
WALGREENS #02384	2680 UNION AVE	SAN JOSE	CA	RX
WALGREENS #02612	200 N WINCHESTER BLVD	SANTA CLARA	CA	RX
WALGREENS #02739	440 BLOSSOM HILL	SAN JOSE	CA	RX
WALGREENS #02740	3460 EL CAMINO REAL	SANTA CLARA	CA	RX
WALGREENS #02786	14100 BLOSSOM HILL RD	LOS GATOS	CA	RX
WALGREENS #02957	1660 WINCHESTER BLVD	CAMPBELL	CA	RX
WALGREENS #03344	4170 EL CAMINO REAL	PALO ALTO	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
WALGREENS #03378	1376 KOOSER ROAD	SAN JOSE	CA	RX
WALGREENS #03380	1306 S MARY AVE #66	SUNNYVALE	CA	RX
WALGREENS #03445	2799 S WHITE RD	SAN JOSE	CA	RX
WALGREENS #03671	342 W CALAVERAS BLVD	MILPITAS	CA	RX
WALGREENS #03754	1399 W SAN CARLOS	SAN JOSE	CA	RX
WALGREENS #04372	780 E SANTA CLARA STREET	SAN JOSE	CA	RX
WALGREENS #04416	20011 BOLLINGER ROAD	CUPERTINO	CA	RX
WALGREENS #04516	745 E DUNNE AVE	MORGAN HILL	CA	RX
WALGREENS #05219	5 S 1ST STREET	SAN JOSE	CA	RX
WALGREENS #05454	1661 MCKEE RD	SAN JOSE	CA	RX
WALGREENS #05480	1833 N MILPITAS BLVD	MILPITAS	CA	RX
WALGREENS #06585	1570 W CAMPBELL AVE	CAMPBELL	CA	RX
WALGREENS #06869	2605 MIDDLEFIELD ROAD	PALO ALTO	CA	RX
WALGREENS #07079	1615 MERIDIAN AVE	SAN JOSE	CA	RX
WALGREENS #07080	105 EAST EL CAMINO REAL	SUNNYVALE	CA	RX
WALGREENS #07088	303 2ND STREET	LOS ALTOS	CA	RX
WALGREENS #07326	423 N SANTA CRUZ AVE	LOS GATOS	CA	RX
WALGREENS #09516	770 1ST ST	GILROY	CA	RX
WALGREENS #09782	780 E EL CAMINO REAL	SUNNYVALE	CA	RX
WALGREENS #12548	1130 FOXWORTHY AVE	SAN JOSE	CA	RX
WALGREENS #13596	300 UNIVERSITY AVE	PALO ALTO	CA	RX
WALGREENS #13948	1905 W EL CAMINO REAL	MOUNTAIN VIEW	CA	RX
WALGREENS #15246	2140 EL CAMINO REAL	SANTA CLARA	CA	RX

SITE NAME	ADDRESS	CITY	STATE	TYPE
WALGREENS #16564	795 EL CAMINO REAL STE AB111A	PALO ALTO	CA	RX
WALMART PHARMACY #10-5435	777 STORY RD	SAN JOSE	CA	RX
WAL-MART PHARMACY 10-2002	7150 CAMINO ARROYO	GILROY	CA	RX
WALMART PHARMACY 10-2280	600 SHOWERS DRIVE	MOUNTAIN VIEW	CA	RX
WALMART PHARMACY 10-2486	4080 STEVENS CREEK BLVD	SAN JOSE	CA	RX
WAL-MART PHARMACY 10-3023	4055 EVERGREEN VILLAGE SQUARE STE 140	SAN JOSE	CA	RX
WAL-MART PHARMACY 10-3025	1600 SARATOGA AVE UNIT 501	SAN JOSE	CA	RX
WALMART PHARMACY 10-3123	3255 MISSION COLLEGE BLVD	SANTA CLARA	CA	RX
WALMART PHARMACY 10-4174	1450 MONTEREY RD	SAN JOSE	CA	RX
WAL-MART PHARMACY 10-5766	170 COCHRANE PLAZA	MORGAN HILL	CA	RX
WAL-MART STORES 10-5884	5095 ALMADEN EXPY	SAN JOSE	CA	RX
WELLNESS PHARMACY	14777 LOS GATOS BLVD #101	LOS GATOS	CA	RX
WEST VALLEY COMMUNITY COLLEGE POLICE DEPARTMENT	14000 FRUITVALE AVENUE	SARATOGA	CA	LEA

## Appendix E

### Sample Mail-Back Package



#### Description:

Mail-Back Package including FDA-cleared sharps container with mail-back packaging, return label, instructional flyer, and unique identifier enabling tracking from collection through final disposal.

#### Package Size:

1.4-quart mail-back system

PureWay mail-back solutions are an example of complete, turnkey systems to provide for the safe return of Sharps through the United States Postal Service. All PureWay solutions are tested and permitted to USPS specifications as outlined in USPS Publication 52.

MED-Project may choose to change its Vendor for Mail-Back Services at any time, subject to requirements in the Ordinance.

## Sample Mail-Back Package Insert

Front of insert

# SHARPS MAIL-BACK PACKAGE



**ACCEPTED:** Sharps (such as hypodermic needles, pen needles, pre-loaded sharps, auto injectors, intravenous needles, lancets and other devices used to penetrate the skin for drawing blood, or for the delivery of medications) contained in U.S. Food and Drug Administration-cleared sharps containers.\*

**NOT ACCEPTED:** Controlled Substances, unwanted medicine not contained in sharps, and loose sharps that are not contained in U.S. Food and Drug Administration-cleared sharps containers.

*\*All sharps disposal containers should be made of a heavy-duty plastic; able to close with a tight-fitting, puncture-resistant lid without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as "sharps waste" or with the biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.*

*This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.*

## Sample Mail-Back Package Insert

Back of insert

# MED-Project<sup>TM</sup>

## Medication Education & Disposal

### DISPOSAL OPTIONS:

#### 1 CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package, or package insert, please follow those instructions.

#### 3 MAIL-BACK

Mail-Back services for Sharps may be available in your area. Visit [www.med-project.org](http://www.med-project.org) to order a mail-back package.

#### 2 CONVENIENT LOCATIONS

To find convenient locations in your area, visit [www.med-project.org](http://www.med-project.org) for more information.

#### 4 TAKE-BACK EVENTS

Local Take-Back Events offer residents a free and convenient way to dispose of Sharps. Visit [www.med-project.org](http://www.med-project.org) for information on events in your area.

For more information about the MED-Project program, please go to [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT.

*This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in MED-Project Product Stewardship Plan.*

## Appendix F

### Request for Approval of Mail-Back Package Disposal Process

**MED-PROJECT REQUEST FOR APPROVAL OF MAIL-BACK PACKAGE DISPOSAL PROCESS**

# **MED-Project**

Medication Education & Disposal

October 10, 2018

## **MED-PROJECT REQUEST FOR APPROVAL OF MAIL-BACK PACKAGE DISPOSAL PROCESS**

Pursuant to § B11-564(f) of the County of Santa Clara Safe Sharps Disposal Ordinance, County of Santa Clara Ordinance Code Division B11, Chapter XXI (“Ordinance”), MED-Project requests approval from the Director of the Consumer and Environmental Protection Agency (the “Director”) to use municipal waste combustors for the disposal of sharps in Mail-Back Packages (as defined in the MED-Project Product Stewardship Plan (“Plan”) § III). The Director should exercise discretion under Ordinance § B11-564(f) to allow for the disposal of Mail-Back Packages containing sharps at a municipal waste combustor since it would further the objectives of the Ordinance.

### **I. THE PROCESS FOR THE DISPOSAL OF MAIL-BACK PACKAGES CONTAINING SHARPS AT MUNICIPAL WASTE COMBUSTORS**

MED-Project is proposing that Mail-Back Packages containing sharps be pre-addressed and pre-paid for delivery to the Daniels Sharpsmart, Inc. facility in Fresno, California (the “Daniels Facility”) for transport to one of three facilities for incineration: the Covanta Huntsville, Inc. facility (the “Covanta Huntsville Facility”); the Covanta Marion, Inc. facility (the “Covanta Marion Facility”); or, the Curtis Bay Energy, LP medical waste incinerator (the “Curtis Bay Facility”). The Daniels Facility will scan the unique identifier on each Mail-Back Package to record receipt of the package before sending it for disposal to one of these facilities. These facilities will receive and dispose of the Mail-Back Packages and provide confirmation that the materials have been properly disposed of.

The Curtis Bay Facility is a medical waste incinerator meeting the requirements of Ordinance § B11-B567(b), so this request only addresses the Covanta Huntsville Facility and the Covanta Marion Facility, which are municipal waste combustors. The following provides additional information regarding these proposed disposal facilities.

#### **A. Covanta Huntsville Facility**

The Covanta Huntsville Facility is a permitted large municipal waste combustor. The furnaces at the Covanta Huntsville Facility are operated at temperatures exceeding 1800 degrees Fahrenheit.<sup>1</sup> As a “waste-to-energy” facility, the Covanta Huntsville Facility uses municipal solid waste to generate steam used for the U.S. Army’s nearby Redstone Arsenal’s heating and air conditioning needs.<sup>2</sup> To control air pollution, the Covanta Huntsville Facility employs semi-dry flue gas scrubbers injecting lime, fabric filter baghouses, a nitrogen oxide control system, a mercury control system, and a continuous emissions monitoring system. Additionally, the Covanta Huntsville Facility has been designated as a Voluntary Protection Program (“VPP”) Star facility by the U.S. Occupational Safety and Health Administration (“OSHA”), recognizing the facility’s employer’s and employees’ exemplary achievement in the prevention and control of occupational safety and health hazards.<sup>3</sup>

#### **B. Covanta Marion Facility**

The Covanta Marion Facility is also a permitted large municipal waste combustor. The Covanta Marion Facility is a “waste-to-energy” facility that incinerates waste and generates 13.1 megawatts per day from a condensing steam turbine generator that provides energy to the local utility.<sup>4</sup> Like the Covanta Huntsville Facility, the Covanta Marion Facility employs semi-dry flue gas scrubbers injecting lime, fabric filter baghouses, a nitrogen oxide control system, a mercury control system, and a continuous emissions monitoring system.<sup>5</sup> The Covanta Marion Facility is a member of the Safety and Health Achievement Recognition Program (“SHARP”), Oregon’s safety and health recognition program.<sup>6</sup> The Covanta Marion Facility has also been designated as a VPP Star facility by OSHA.<sup>7</sup>

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<sup>1</sup> See Solid Waste Disposal Authority of the City of Huntsville, Waste to Energy, <http://swdahsv.org/waste-to-energy/>.

<sup>2</sup> See Covanta, Covanta Huntsville, <https://www.covanta.com/Our-Facilities/Covanta-Huntsville>.

<sup>3</sup> *Id.*; U.S. Occupational Health and Safety Administration, All About VPP, [https://www.osha.gov/dcsp/vpp/all\\_about\\_vpp.html](https://www.osha.gov/dcsp/vpp/all_about_vpp.html).

<sup>4</sup> See Covanta, Covanta Marion, <https://www.covanta.com/Our-Facilities/Covanta-Marion>.

<sup>5</sup> *Id.*

<sup>6</sup> *Id.*

<sup>7</sup> *Id.*; U.S. Occupational Health and Safety Administration, All About VPP, [https://www.osha.gov/dcsp/vpp/all\\_about\\_vpp.html](https://www.osha.gov/dcsp/vpp/all_about_vpp.html).

**II. STANDARD FOR THE DIRECTOR TO EXERCISE DISCRETION AND APPROVE THE USE OF MUNICIPAL WASTE COMBUSTORS FOR THE DISPOSAL OF MAIL-BACK PACKAGES CONTAINING SHARPS**

Under Ordinance § B11-564(f), in approving a stewardship plan, the Director may exercise discretion to waive strict compliance with the requirements of the Ordinance that apply to producers in order to achieve the objectives of the Ordinance. The objectives of the Ordinance include ensuring “the safe and environmentally sound disposal of consumer-generated Sharps waste . . .” Ordinance Preamble § 1(o). Therefore, Ordinance § B11-564(f) grants the Director the discretion to waive strict compliance with the disposal provisions at § B11-567(b) requiring that such materials be disposed of at a hazardous waste or medical waste disposal facility.

**III. THE USE OF MUNICIPAL WASTE COMBUSTORS FOR MAIL-BACK PACKAGES CONTAINING SHARPS SHOULD BE APPROVED UNDER ORDINANCE § B11-564(f) TO ACHIEVE THE OBJECTIVES OF THE ORDINANCE**

The Director should exercise its discretion and approve the use of these municipal waste combustors – the Covanta Huntsville Facility and Covanta Marion Facility – for the disposal of Mail-Back Packages containing sharps since the use of these incinerators would help achieve the objectives of the Ordinance.

First, the Director should exercise its discretion and approve the use of the proposed incinerators for disposal of Mail-Back Packages under Ordinance § B11-564(f) because disposal at the proposed incinerators would ensure the safe and environmentally sound disposal of sharps waste. The Covanta Huntsville Facility and the Covanta Marion Facility have extensive pollution control technologies in place, including semi-dry flue gas scrubbers injecting lime, fabric filter baghouses, a nitrogen oxide control system, a mercury control system, and a continuous emissions monitoring system. They have also been recognized for their workplace safety achievements, as evidenced by their status as VPP Star facilities. The use of these facilities would protect public health and prevent sharps waste from being disposed of in a manner that can adversely affect the environment, in furtherance of the objectives of the Ordinance.

Second, MED-Project requests approval to use these municipal waste combustors based on logistics and cost challenges. MED-Project has developed a system with its vendor, PureWay Compliance, Inc. (“PureWay”), for the management and disposal of Mail-Back Packages containing sharps that relies on PureWay’s established network of waste transfer facilities, transporters, and municipal waste disposal facilities. MED-Project is working with PureWay to explore opportunities for using a medical waste facility (i.e., the Curtis Bay Facility) to dispose of Mail-Back Packages to control costs, maintain flexibility, and provide redundancy in case any of the facilities are unavailable at any time. Requiring the program to exclusively dispose of these materials at a hazardous waste or medical waste facility would disrupt this current system, delay the implementation of Mail-Back Services for residents of Santa Clara County, and be logistically burdensome.

In addition, changing the current process would increase costs since disposing of Mail-Back Packages at a hazardous waste or medical waste disposal facility would be greater than the cost to dispose of the materials at these municipal waste combustors. In MED-Project’s experience, hazardous waste and medical waste incinerators typically charge more on a per unit basis than municipal waste combustors to dispose of the same quantity of waste.

Finally, MED-Project sees no reason that the Ordinance would allow disposal at a medical waste incinerator under Ordinance § B11-567(b), but not at a municipal waste combustor (i.e., the Covanta Huntsville Facility and the Covanta Marion Facility) that would ensure that sharps waste is disposed of in a safe and environmentally sound manner. There are no other laws or requirements, outside of the Ordinance, that would require MED-Project to dispose of Mail-Back Packages containing sharps at a hazardous waste or medical waste incinerator or preclude MED-Project from disposing of these materials at a municipal waste combustor. Notably, the California Medical Waste Management Act expressly includes “incineration” as one of the options for rendering sharps waste noninfectious prior to disposal. Cal. Health & Safety Code § 118225(a)(1). This includes incineration at a

municipal waste combustor. Further, any sharps collected under this Plan are not regulated under California's hazardous waste regulations, and therefore are not required to be treated as hazardous waste.

#### **IV. CONCLUSION**

Accordingly, the Director should approve the disposal of Mail-Back Packages containing sharps via incineration at the Covanta Huntsville Facility and the Covanta Marion Facility, as proposed by MED-Project under Ordinance § B11-564(f).

## Appendix G

### Sample FDA-Cleared Sharps Container



#### Description:

Designed for Sharps, the Sharps Container is a solid opaque plastic, leak-proof and puncture-resistant container for safe, convenient disposal of Sharps.

#### Package Sizes:

1.4-quart FDA-cleared sharps container

MED-Project may choose to change its Vendor for Sharps Containers at any time, subject to requirements in the Ordinance.

# Appendix H

## Sample Contact List for Outreach and Education to the Community

The following are Associations, Agencies, and Organizations that may be contacted for assistance with outreach and education to the community.

### Hospitals and Health Systems:

Stanford Health Care  
Sutter Health Care  
Kaiser Permanente  
Lucille Packard Children’s Hospital Stanford  
Regional Medical Center  
Santa Clara Valley Medical Center  
Kaiser Permanente Santa Clara Medical Center  
El Camino Hospital  
VA Palo Alto Health Care System  
Kaiser Permanente Campbell Medical Offices  
Santa Clara Homestead Medical Center  
St. Louise Regional Hospital  
Sutter Health – Los Altos Center  
Kaiser Permanente Milpitas Medical Offices  
Hillview Convalescent Hospital  
Stanford Children’s Hospital  
St Thomas Medical Clinic  
Subacute Saratoga Hospital

### Districts, Associations, Organizations, and Agencies:

County of Santa Clara  
Santa Clara County HHW  
SCC Consumer and Environmental Protection Agency  
Santa Clara County Public Health Department  
Santa Clara Emergency Medical Services  
City of Mountain View  
City of Sunnyvale  
City of Morgan Hill  
City of San Jose  
City of Santa Clara  
City of Palo Alto

### Districts, Associations, Organizations, and Agencies, continued:

City of Cupertino  
City of Milpitas  
City of Campbell  
Town of Los Gatos  
City of Gilroy  
City of Los Altos  
City of Los Altos Hills  
Santa Clara Office Sheriff’s Office  
Santa Clara Police Department  
San Jose Police Department  
Sunnyvale Police Department  
Mountain View Police Department  
Los Altos Police Department  
Santa Clara Unified School District  
Santa Clara Office of Education  
San Jose State University  
Santa Clara University  
DeAnza College  
California Board of Pharmacy  
California Pharmacist Association  
California Nurses Association  
National Association of Social Workers California Chapter  
City of Campbell PD  
Sunnyvale Fire Station  
San Jose State University Police Department  
Milpitas PD  
City of Gilroy PD  
Morgan Hill PD  
Palo Alto PD  
City of Monte Sereno

# Appendix I

## Sample Brochure

Translations of the brochure will be available in the Specified Languages.

### Front of Brochure

## HOUSEHOLD SHARPS DISPOSAL

### 1 CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.



Never place sharps in the trash or recycling, and never flush them down the toilet. Disposing of sharps in the trash or recycling may put trash and sewage workers, janitors, housekeepers, household members, and children at risk of being harmed.\*

### 2 CONVENIENT LOCATIONS

Dispose of sharps containers in convenient kiosks located in pharmacies or law enforcement agencies. Visit [www.med-project.org](http://www.med-project.org) to find collection sites near you.\*



### 3 MAIL-BACK

Residents may request Mail-Back packages by contacting the MED-Project call center or by ordering online. Persons providing caretaker services to Residents may also request Mail-Back packages on their behalf. To order a Mail-Back package, visit [www.med-project.org](http://www.med-project.org).



### 4 TAKE-BACK EVENTS

Take-Back Events also may be scheduled in your area. Visit [www.med-project.org](http://www.med-project.org) to find events near you.



## HOUSEHOLD SHARPS DISPOSAL

Sharps can be dangerous to people and pets if not disposed of safely. Sharps can cause injuries and/or spread infections that cause serious health conditions. These infections may include: Hepatitis B (HBV), Hepatitis C (HCV), and Human Immunodeficiency Virus (HIV).

Safe sharps disposal is important whether you are at home, at work, at school, traveling, or in other public places such as hotels, parks, and restaurants. Pet owners who use needles to give medicine to their pets should follow the same sharps disposal guidelines used for humans.\*

### SHARPS DISPOSAL CONTAINERS

Sharps containers must be: made of a heavy-duty plastic; able to close with a tight-fitting, puncture-resistant lid, without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as "sharps waste" or with the biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.



Place all sharps in a sharps disposal container immediately after they have been used. This will reduce the risk of needle sticks, cuts, and punctures from sharps. Sharps disposal containers should be kept out of reach of children and pets.\*

**DO NOT REUSE SHARPS DISPOSAL CONTAINERS.**

\*Source: U.S. Food and Drug Administration

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## Sample Brochure

Translations of the brochure will be available in the Specified Languages.

### Back of Brochure

# WHAT SHOULD YOU DO WITH YOUR SHARPS?

# SAFELY DISPOSE OF SHARPS

For more information about the MED-Project Program, go to [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT



## ACCEPTED FOR SHARPS DISPOSAL



**ACCEPTED:** SHARPS (SUCH AS HYPODERMIC NEEDLES, PEN NEEDLES, PRE-LOADED SHARPS, AUTO INJECTORS, INTRAVENOUS NEEDLES, LANCETS AND OTHER DEVICES USED TO PENETRATE THE SKIN FOR DRAWING BLOOD, OR FOR THE DELIVERY OF MEDICATIONS) CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.

**NOT ACCEPTED:** CONTROLLED SUBSTANCES, UNWANTED MEDICINE NOT CONTAINED IN SHARPS, AND LOOSE SHARPS THAT ARE NOT CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It's vitally important that patients take their medicine as prescribed by their health care provider and as indicated on the label or packaging. Storing used sharps securely to prevent accidental ingestion, sticks, or misuse (especially by children) is also very important.

(Source: U.S. Food and Drug Administration)

# MED-Project™

Medication Education & Disposal

## Appendix J

### Daniels Sharpsmart Inc. Penalty Record

Date	Address	Regulatory Body/Agency	Finding
5/28/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Failed to provide tracking documents which show the name, address, and telephone number of the medical waste generator, for purpose of tracking the generator medical waste when the waste is transported to the final medical waste treatment facility.
5/28/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Containers to be reused were not thoroughly washed and decontaminated by a method approved by the Department and maintained in a clean and sanitary condition.
5/28/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents are not staying with the waste and are being signed off as treated by the office staff.
5/28/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Unregistered haulers are used to transport waste out of the state for incineration.
8/26/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Waste is not being held at 32°F or below.
8/26/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Containers to be reused were not thoroughly washed and decontaminated by a method approved by the Department and maintained in a clean and sanitary condition.
8/26/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	The facility shall immediately clean the ground around the treatment area to a well-maintained condition. Any enclosure or designated accumulation area used for storage of medical waste prior to transportation or treatment shall provide medical waste protection from animals and natural elements and shall not provide a breeding place for insects or rodents.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Failed to provide tracking documents which show the name, address, and telephone number of the medical waste generator, for purpose of tracking the generator medical waste when the waste is transported to the final medical waste treatment facility.

Date	Address	Regulatory Body/Agency	Finding
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Waste is not being treated within the required timeframe.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Containers to be reused were not thoroughly washed and decontaminated by a method approved by the Department and maintained in a clean and sanitary condition.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	A new operations manual must be submitted within 30 days.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents are not staying with the waste and are being signed off as treated by the office staff.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Unregistered haulers are used to transport waste out of the state for incineration.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Not all incineration waste is being treated by incineration.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Not all pathology waste is being treated in a mixture of 25% pathology and 75% biohazardous waste as required.
11/20/2014	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Non-compliances with the conditions of the permit were not reported to the Department within 24 hours.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Failed to provide tracking documents which show the name, address, and telephone number of the medical waste generator, for purpose of tracking the generator medical waste when the waste is transported to the final medical waste treatment facility.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Waste is not being treated within the required timeframe.

Date	Address	Regulatory Body/Agency	Finding
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Waste is not being held at 32°F or below.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Containers to be reused were not thoroughly washed and decontaminated by a method approved by the Department and maintained in a clean and sanitary condition.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Some waste containers are being compromised and pose an environmental risk.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Some pharmaceutical waste containers, individual, secondary or the fiberboard boxes did not have the proper labeling.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Autoclavable waste in the recycled sharps program was not treated within the required seven days.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents are not staying with the waste and are being signed off as treated by the office staff.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Not all incineration waste is being treated by incineration.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Not all pathology waste is being treated in a mixture of 25% pathology and 75% biohazardous waste as required.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Did not request both the shipping and tracking documents from the transporters delivering waste to the transfer station.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents do not meet the requirements of the Code of Federal Regulations (CFR) for the DOT shipping documents.
4/10/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	The findings by the Department on November 20, 2014 that the autoclave computer was not consistently printing the time/temperature readings have not been corrected.

Date	Address	Regulatory Body/Agency	Finding
5/20/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Some pharmaceutical waste containers, individual, secondary or the fiberboard boxes did not have the proper labeling.
5/20/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Develop a process for ensuring that all documents are completely and accurately filled out and that it is clear where the waste is being transferred for out of state treatment.
5/20/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Did not request both the shipping and tracking documents from the transporters delivering waste to the transfer station.
5/20/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents do not meet the requirements of the Code of Federal Regulations (CFR) for the DOT shipping documents.
5/20/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	The findings by the Department on November 20, 2014 that the autoclave computer was not consistently printing the time/temperature readings have not been corrected.
11/2/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	A few sharpsmart transport carts were missing from the facility.
11/2/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Sanitec totes used to store and transport pathology waste to Healthwise for treatment were not labeled nor had tight fitting lids.
11/2/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Tracking documents are not staying with the waste and pharmaceutical containers were not secure.
11/2/2015	4144 Therese Ave Fresno, CA 93725	California Department of Public Health	Develop a process to ensure that documentation is as accurate as possible.

### Covanta – Curtis Bay Energy Penalty Record

Date	Type	Summary	Detail	Fine Amount	Return to Compliance Date	Corrective Action
March 2015	Air	HCl Emissions failure was caused by incomplete Trona injection, CO Emissions failure was caused by incomplete combustion of the waste, and Opacity Emission. Failure was caused by bag malfunction	Hydrogen Chloride (HCl), Carbon Monoxide (CO), and opacity limit exceedance	fine amount \$125,000, settlement \$50,000	January 2016	<ul style="list-style-type: none"> <li>i. HCl Emissions failure was addressed Installation of a DSI (Dry Sorbent Injection System)</li> <li>ii. CO failure was addressed by implementing better engineering practices and installing a new conveyor system for providing enhanced blended for better emissions control.</li> <li>iii. Opacity Emissions Failure was corrected with ongoing preventive maintenance of the bags.</li> </ul>

## Appendix K

### Sample Media List

The following is a representative list of sample key media outlets options available to help educate residents about proper Sharps disposal. The list includes local print, online, television, and radio outlets, as well as outlets specifically targeting the diverse demographic communities within the County.

PRINT OUTLETS	COVERAGE AREA	WEBSITE
Alianza Metropolitan News	San Jose	<a href="http://noticias.alianzanews.com/">http://noticias.alianzanews.com/</a>
Almaden Resident	San Jose	<a href="http://www.community-newspapers.com/">http://www.community-newspapers.com/</a>
Almaden Times Weekly	San Jose	<a href="http://almadentimes.com/">http://almadentimes.com/</a>
Berryessa Sun	Milpitas	<a href="http://www.mercurynews.com/berryessa">http://www.mercurynews.com/berryessa</a>
Cali Today	San Jose	<a href="http://baocalitoday.com/">http://baocalitoday.com/</a>
Campbell Reporter	San Jose	<a href="http://www.mercurynews.com/campbell">http://www.mercurynews.com/campbell</a>
Cupertino Courier	San Jose	<a href="http://www.mercurynews.com/cupertino">http://www.mercurynews.com/cupertino</a>
El Observador	San Jose	<a href="http://el-observador.com/">http://el-observador.com/</a>
Gilroy Dispatch	Gilroy	<a href="http://www.gilroydispatch.com/">http://www.gilroydispatch.com/</a>
India Currents	San Jose	<a href="https://www.indiacurrents.com/">https://www.indiacurrents.com/</a>
La Oferta	San Jose	<a href="http://www.laoferta.com">http://www.laoferta.com</a>
Los Altos Town Crier	Los Altos	<a href="http://www.losaltosonline.com">http://www.losaltosonline.com</a>
Los Gatos Weekly Times	San Jose	<a href="http://www.mercurynews.com/losgatos">http://www.mercurynews.com/losgatos</a>
Morgan Hill Times	Morgan Hill	<a href="http://www.morganhilltimes.com/">http://www.morganhilltimes.com/</a>
Mountain View Voice	Palo Alto	<a href="http://www.mv-voice.com/">http://www.mv-voice.com/</a>
Nikkei West	San Jose	<a href="http://www.nikkeiwest.com">www.nikkeiwest.com</a>
Palo Alto Weekly	Palo Alto	<a href="http://www.paloaltoonline.com/">http://www.paloaltoonline.com/</a>
Rosegarden Resident	San Jose	<a href="http://www.mercurynews.com/location/rose-garden/">http://www.mercurynews.com/location/rose-garden/</a>
San Jose Mercury News	San Jose	<a href="http://www.mercurynews.com">http://www.mercurynews.com</a>

PRINT OUTLETS	COVERAGE AREA	WEBSITE
Santa Clara Weekly	Santa Clara	<a href="http://www.santaclaraweekly.com">http://www.santaclaraweekly.com</a>
Saratoga News	San Jose	<a href="http://www.mercurynews.com/saratoga">http://www.mercurynews.com/saratoga</a>
Silicon Valley Business Journal	San Jose	<a href="http://siliconvalleybusinessjournal.com/">http://siliconvalleybusinessjournal.com/</a>
Spartan Daily (University)	San Jose	<a href="http://www.sjsunews.com/spartan_daily/">http://www.sjsunews.com/spartan_daily/</a>
The Recorder	Silicon Valley	<a href="http://www.therecorder.com">http://www.therecorder.com</a>
The Santa Clara (University)	Santa Clara	<a href="http://thesantaclara.org">http://thesantaclara.org</a>
The Sunnyvale Sun	San Jose	<a href="http://www.mercurynews.com/sunnyvale">http://www.mercurynews.com/sunnyvale</a>
Viet Nam Daily News	San Jose	<a href="http://www.vietnamdaily.com/">http://www.vietnamdaily.com/</a>
Willow Glen Resident	San Jose	<a href="http://www.mercurynews.com/location/willow-glen/">http://www.mercurynews.com/location/willow-glen/</a>

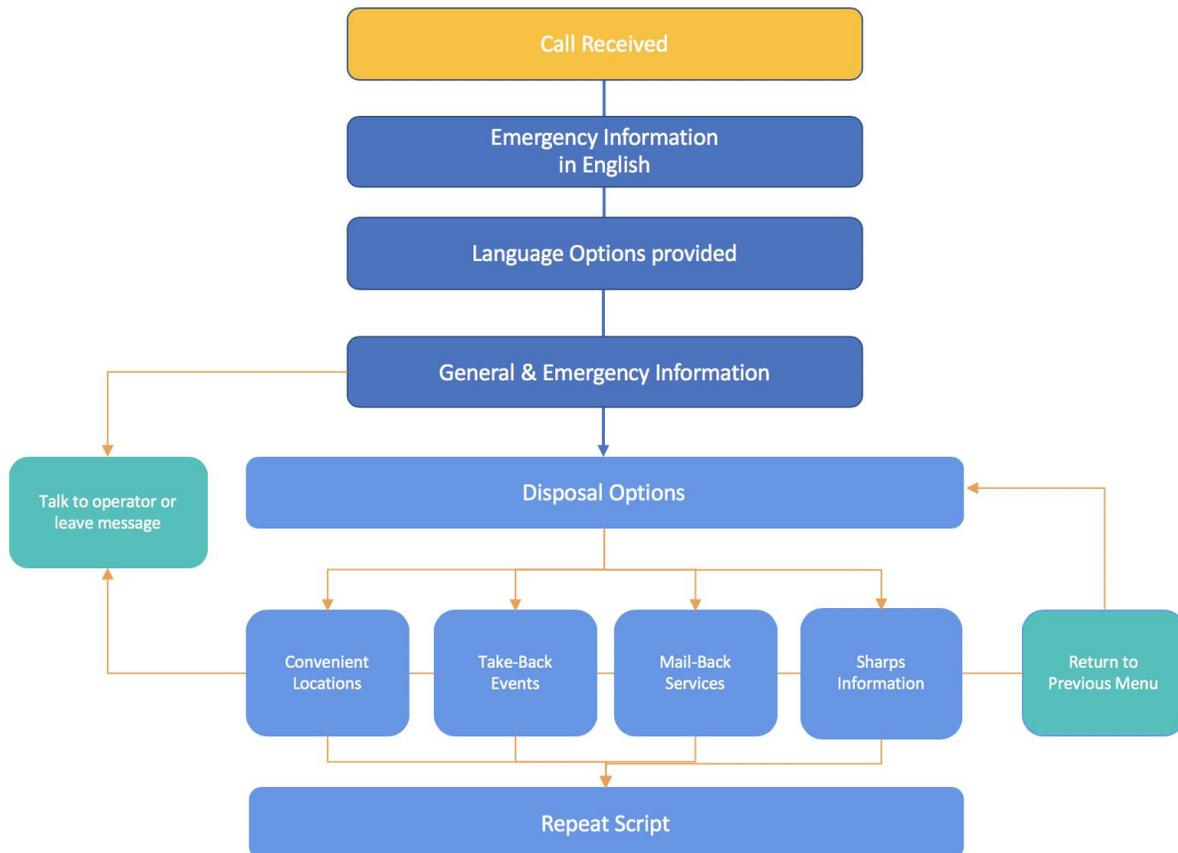
TELEVISION OUTLETS	NETWORK
KDTV	Univision
KEMO	Azteca America
KGO	ABC
KICU	Independent
KNTV	NBC
KPIX	CBS
KQED	PBS
KRON	Media General
KSTS	Telemundo
KTSF	Independent
KTVU	FOX
Vien Thao Media	Independent

<b>RADIO OUTLETS</b>	<b>CITY/COVERAGE AREA</b>
KALW FM 91.7	San Francisco Bay Area
KARA 105.7 FM	San Francisco Bay Area
KBAY-FM (94.5)	San Francisco Bay Area
KBRG 100.3 FM	San Francisco Bay Area
KCBS AM 740	San Francisco Bay Area
KCSF (College app radio)	San Francisco Bay Area
KEZR-106.5 FM	San Francisco Bay Area
KGO AM 810	San Francisco Bay Area
KIQI 1010 AM	San Francisco Bay Area
KLIV 1590 AM	San Francisco Bay Area
KLOK 1170 AM	San Francisco Bay Area
KQED FM 88.5	San Francisco Bay Area
KRTY 95.3 FM	San Francisco Bay Area
KSFO AM 560	San Francisco Bay Area
KSJO 92.3 FM	San Francisco Bay Area
KSJS 90.7 FM	San Francisco Bay Area
KSJX 1500 AM	San Francisco Bay Area
KUSF (College online radio)	San Francisco Bay Area
KZSF 1370 AM	San Francisco Bay Area
KZSF-AM	San Francisco Bay Area
KZSJ 1120 AM	San Francisco Bay Area
VNFM 96.1 FM	San Francisco Bay Area

# Appendix L

## Sample Education and Outreach Call Center Script

Thank you for calling the information line for the Medication Education and Disposal Project, or MED-Project.



### Call Script:

- If you are experiencing a medical emergency, please hang up and dial 9-1-1.
- If you are experiencing a non-emergency but suspect that you or a family member has ingested something poisonous, please call Poison Control at 800-222-1222.
- Unwanted medicine Kiosks are located throughout your local area and provide convenient options for disposing of expired or unwanted medicine. Press 3 for more information about convenient kiosks.
- Mail-Back Services are available to Residents. Press 4 for more information.
- Take-back events may be scheduled throughout the year and offer Residents a free and convenient way to dispose of expired or unwanted medicine. Press 5 for more information.
- A Sharps Program is available in your local area and provides convenient options for disposing of unwanted sharps. Press 6 for more information.
- You may press 0 at any time to speak with an operator about disposal options.
- MED-Project is a consumer education campaign dedicated to proper medication use and consumer disposal.

- MED-Project reminds you that taking your medicine as directed by your health care provider is important to your health.
- If you have questions about your medication, please hang up and call your health care provider.
- For additional questions about the proper disposal of unwanted medicine or sharps from households, please go to [MEDProject.org](https://www.MEDProject.org) or press 0 to talk to an operator.
- To hear this menu again, please press 1.
- *Thank you for calling MED-Project.*

**Unwanted Medicine Kiosk Script for when Option 3 is selected:**

- Kiosks drop-off sites for unwanted medicine are located conveniently throughout your local area. To locate the site nearest you and their contact information, press 0 to speak with an operator or visit [MEDProject.org](https://www.MEDProject.org) to search by your zip code.
- Kiosks accept medications in any dosage form in their original container or sealed bag. Items that are not accepted include herbal remedies, vitamins, supplements, cosmetics or other personal care products; medical devices; batteries; mercury-containing thermometers; sharps; and illicit drugs.
- If you do transfer your medications to a sealed bag before placing it into a kiosk, please be sure to recycle all remaining packaging.
- To protect your privacy, remove or black out all personally identifiable information before disposing of your medications or recycling your drug packaging.
- To repeat this information, press 3.
- To return to the main menu, please press 1.
- *Thank you for calling MED-Project.*

**Unwanted Medicine Mail-Back Services Script for when Option 4 is selected:**

- Mail-Back Services for unwanted medicine and inhalers are available to disabled and home-bound Residents. Home healthcare professionals providing services to disabled and home-bound Residents may request a Mail-Back Package on their behalf.
- Unwanted medicine Mail-Back Packages accept medications in any dosage form in their original container or sealed bag. Items that are not accepted include herbal remedies, vitamins, supplements, cosmetics or other personal care products; inhalers; medical devices; batteries; mercury-containing thermometers; sharps; or illicit drugs.
- To request a Mail-Back Package, please press 0 to talk to the operator or visit [MEDProject.org](https://www.MEDProject.org).
- Mail-Back Distribution Locations may also be available in your area.
- If you do transfer your medications to a sealed bag, please be sure to recycle all remaining packaging.
- To protect your privacy, remove or black out all personally identifiable information before disposing of your medications or recycling your drug packaging.
- To repeat this information, press 4.
- To return to the main menu, please press 1.
- *Thank you for calling MED-Project.*

#### Unwanted Medicine Take-Back Event Script for when Option 5 is selected:

- MED-Project may be working with local law enforcement and other community organizations to offer regular expired and unwanted medicine take-back events in your area. For a complete list of take-back events, please press 0 to speak to the operator, or visit [MEDProject.org](https://www.MEDProject.org).
- Take Back Events accept medications in any dosage form in their original container or sealed bag. Items that are not accepted include herbal remedies, vitamins, supplements, cosmetics or other personal care products; medical devices; batteries; mercury-containing thermometers; sharps; and illicit drugs.
- If you do transfer your medications to a sealed bag, please be sure to recycle all remaining packaging.
- To protect your privacy, remove or black out all personally identifiable information before disposing of your medications or recycling your drug packaging.
- To repeat this information, press 5.
- To return to the main menu, please press 1.
- *Thank you for calling MED-Project.*

#### Sharps Script for when Option 6 is selected:

- Kiosks to collect unwanted sharps are located throughout your local area. To locate the kiosk site nearest you, or for information about kiosk locations, press 0 to speak with an operator, or visit [MEDProject.org](https://www.MEDProject.org) to search by zip code.
- Mail-Back Services for sharps are available to Residents or to persons providing caretaker services to Residents. To request a Mail-Back Package, press 0 to talk to the operator or visit [MEDProject.org](https://www.MEDProject.org).
- Sharps such as hypodermic needles, pen needles, pre-loaded sharps, auto injectors, intravenous needles, lancets and other devices used to penetrate the skin for drawing blood, or for the delivery of medications contained in FDA-cleared sharps containers may be turned in at kiosks or placed in a Mail-Back Package.
- MED-Project cannot accept controlled substances, unwanted medicine not contained in sharps, and loose sharps that are not contained in FDA-cleared sharps containers. FDA-cleared sharps containers should be made of a heavy-duty plastic; able to close with a tight-fitting, puncture-resistant lid without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as “sharps waste” or with the biohazard symbol and the word “BIOHAZARD”.
- MED-Project is working with community organizations to offer Sharps take-back events in your area. For a complete list of take-back events, please press 0 to speak to the operator or visit [MEDProject.org](https://www.MEDProject.org).
- To repeat this information, press 6.
- To return to the main menu, press 1.
- *Thank you for calling MED-Project.*

# Appendix M

## Sample MED-Project Website

Translations of the MED-Project Website pages will be available in the Specified Languages.

**MED-Project™**  
Medication Education & Disposal

MEDhome MEDInfo MEDfaq Contact

### Santa Clara County, CA

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It's vitally important that patients take their medicines as prescribed by their health care provider. However, if you have expired or Unwanted Medicines or used Sharps, proper disposal is important and easy.

इस पृष्ठ को भारतीय भाषा में देखें  
このページを日本語でご覧ください  
이 페이지를 한국어로 보기  
Ver esta página en español  
Tingnan ang page na ito sa Tagalog  
查看本页面 (中文)  
Xem trang này bằng tiếng việt

EXPIRED UNWANTED

CHECK THE PACKAGE CONVENIENT LOCATIONS MAIL-BACK TAKE-BACK EVENTS

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## Proposed Web Page

### CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package, or package insert, please follow those instructions.

Never place sharps in the trash or recycling, and never flush them down the toilet. Disposing of sharps in the trash or recycling may put trash and sewage workers, janitors, housekeepers, household members, and children at risk of being harmed.

To protect your privacy, consumers are reminded to remove all personally identifiable information on medication labels or packaging before disposing of Unwanted Medicine.

(Source U.S. Food and Drug Administration)



CHECK THE  
PACKAGE



CONVENIENT  
LOCATIONS



MAIL  
BACK



TAKE-BACK  
EVENTS

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## Proposed Web Page

### CONVENIENT LOCATIONS

Community kiosk drop-off sites allow residents to bring expired or Unwanted Medicines and Sharps to a convenient location for proper disposal.

#### UNWANTED MEDICINE:

**ACCEPTED:** MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.\*

*\*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.*

**NOT ACCEPTED:** HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL CARE PRODUCTS, MEDICAL DEVICES, BATTERIES, MERCURY-CONTAINING THERMOMETERS, SHARPS, AND ILLICIT DRUGS.

#### SHARPS:

**ACCEPTED:** SHARPS (SUCH AS HYPODERMIC NEEDLES, PEN NEEDLES, PRE-LOADED SHARPS, AUTO INJECTORS, INTRAVENOUS NEEDLES, LANCETS AND OTHER DEVICES USED TO PENETRATE THE SKIN FOR DRAWING BLOOD, OR FOR THE DELIVERY OF MEDICATIONS) CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.\*\*

**NOT ACCEPTED:** CONTROLLED SUBSTANCES, UNWANTED MEDICINE NOT CONTAINED IN SHARPS, AND LOOSE SHARPS THAT ARE NOT CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.

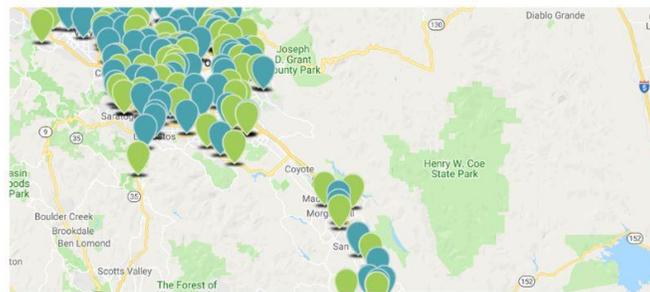
\*\*Approved sharps containers should be: made of a heavy-duty plastic; able to close with a tight-fitting, puncture-resistant lid, without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as "sharps waste" or with the biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.

To find the nearest disposal locations for Unwanted Medicine and Sharps, enter your zip code below.

**Starting Point** **Radius**

Zipcode  5 miles  **SEARCH**

Refine your results:  Unwanted Medicine Kiosks  Sharps Kiosks **RESET**



CHECK THE PACKAGE



CONVENIENT LOCATIONS



MAIL BACK



TAKE-BACK EVENTS

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## Proposed Web Page

### MAIL-BACK

#### Unwanted Medicines Mail-Back Services:

Mail-Back Services for Unwanted Medicines are available to disabled and home-bound Residents upon request. Medications in any dosage form in their original container or sealed bag are accepted.\*\* Home healthcare professionals providing services to disabled and home-bound Residents may request a Mail-Back Package on their behalf.

**Note:** The following items are not accepted in Unwanted Medicine Mail-Back Envelopes: Herbal remedies, vitamins, supplements, cosmetics, other personal care products, inhalers, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

\*\*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.

#### Inhaler Mail-Back Services:

Mail-Back Services for Inhalers are available to disabled and home-bound Residents upon request. Home healthcare professionals providing services to disabled and home-bound Residents may request a Mail-Back Package on their behalf.

**Note:** Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

#### Sharps Mail-Back Services:

Mail-Back Services for Sharps are available to all Residents upon request. Persons providing caretaker services to Residents may also request Mail-Back packages on their behalf. Sharps (such as hypodermic needles, pen needles, pre-loaded sharps, auto-injectors, intravenous needles, lancets and other devices used to penetrate the skin for drawing blood or for the delivery of medications) contained in U.S. Food and Drug Administration-cleared sharps containers are accepted.\*\*\*

**Note:** The following items are not accepted in Sharps Mail-Back Packages: Controlled substances, unwanted medicine not contained in sharps, and loose sharps that are not contained in U.S. Food and Drug Administration-cleared sharps containers.

\*\*\*All sharps disposal containers should be made of a heavy-duty plastic; able to close with a tight-fitting puncture resistant lid without sharps being able to come out; upright and stable during use; leak resistant; and properly labeled as "sharps waste" or with the biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.

Please complete the below form to request a pre-paid, pre-addressed mail-back package. Instructions for disposal will be provided with all mail-back services. This form may be submitted more than once if multiple packages are needed.

Select your Package type\*

---

Contact Information

First Name\*

Last Name\*

Email

Address\*

Address 2

City\*

California

Zip Code\*

**SUBMIT REQUEST**



CHECK THE PACKAGE



CONVENIENT LOCATIONS



MAIL BACK



TAKE-BACK EVENTS

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## TAKE-BACK EVENTS

Local Take-Back Events offer residents a free and convenient way to dispose of expired or Unwanted Medicine and Sharps. The local authorities and MED-Project may also sponsor local drug take-back days in your area.

### UNWANTED MEDICINE:

**ACCEPTED:** MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.\*

*\*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.*

**NOT ACCEPTED:** HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL CARE PRODUCTS, MEDICAL DEVICES, BATTERIES, MERCURY-CONTAINING THERMOMETERS, SHARPS, AND ILLICIT DRUGS.

### SHARPS:

**ACCEPTED:** SHARPS (SUCH AS HYPODERMIC NEEDLES, PEN NEEDLES, PRE-LOADED SHARPS, AUTO-INJECTORS, INTRAVANEIOUS NEEDLES, LANCETS, AND OTHER DEVICES USED TO PENETRATE THE SKIN FOR DRAWING BLOOD, OR FOR THE DELIVERY OF MEDICATIONS) CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.\*\*

**NOT ACCEPTED:** CONTROLLED SUBSTANCES, UNWANTED MEDICINE NOT CONTAINED IN SHARPS, AND LOOSE SHARPS THAT ARE NOT CONTAINED IN U.S. FOOD AND DRUG ADMINISTRATION-CLEARED SHARPS CONTAINERS.

*\*\*Approved sharps containers must be: made of heavy-duty plastic; able to close with a tight-fitting, puncture resistant lid, without sharps being able to come out; upright and stable during use; leak-resistant; and properly labeled as "sharps waste" or with biohazard symbol and the word "BIOHAZARD" to warn of hazardous materials inside the container.*



CHECK THE  
PACKAGE



CONVENIENT  
LOCATIONS



MAIL-BACK



TAKE-BACK  
EVENTS

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

## Proposed Web Page

### MEDInfo

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It's vitally important that patients take their medicines as prescribed by their health care provider and as indicated on the label or packaging. It's also important to be sure to store medications and sharps securely to prevent accidental ingestion or misuse by others in your household, especially children.

There are a number of ways to dispose of expired or unwanted medicines and sharps. To protect your privacy, consumers are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicine.

For additional information on the program, MED-Project has developed an educational toolkit, including:  
Unwanted Medicine Brochure:

[English](#) [Español](#) [Tagalog](#) [Tiếng Việt](#) [中文](#) [हिंदी](#) [日本語](#) [한국어](#)

Sharps Brochure:

[English](#) [Español](#) [Tagalog](#) [Tiếng Việt](#) [中文](#) [हिंदी](#) [日本語](#) [한국어](#)

Frequently Asked Questions:

[English](#) [Español](#) [Tagalog](#) [Tiếng Việt](#) [中文](#) [हिंदी](#) [日本語](#) [한국어](#)

Radio Public Service Announcement (PSA):

[PLAY](#)

Video Public Service Announcement (PSA):

[PLAY](#)

If you would like any of the Unwanted Medicine Program materials emailed to you, contact [santaclaracounty@med-project.org](mailto:santaclaracounty@med-project.org).  
If you would like any of the Sharps Program materials emailed to you, contact [santaclaracountysharps@med-project.org](mailto:santaclaracountysharps@med-project.org).

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## Proposed Web Page

### CONTACT

If you are experiencing a medical emergency, please dial 911.  
If you are experiencing a non-emergency but suspect that you or a family member has ingested something poisonous, please call Poison Control at 1 (800)-222-1222. If you have questions about your medication, please dial your health care provider.

For answers to some frequently asked questions about MED-Project, [click here](#).

#### Residents

If you are a resident of Santa Clara County and have questions about MED-Project, please contact:

1 844 MED-PROJECT or 1 (844) 633-7765

#### Pharmacies and Law Enforcement Offices

If you are a current kiosk drop-off host site, or a retail pharmacy, hospital/clinic pharmacy or law enforcement agency interested in hosting a drop-box, contact:

Dr. Victoria Travis, PharmD, MS, MBA  
National Program Director  
MED-Project LLC  
Phone: 1 (844) 677-6532  
Fax: 1 (510) 686-8837

Email Inquiries for:

Unwanted Medicine Disposal: [santaclaracounty@med-project.org](mailto:santaclaracounty@med-project.org)

Sharps Disposal: [santaclaracountysharps@med-project.org](mailto:santaclaracountysharps@med-project.org)

#### Drug Producers:

If you are a drug producer interested in participating in a MED-Project stewardship plan, contact:

Phone: 1 (202) 495-3131  
Email: [compliance@med-project.org](mailto:compliance@med-project.org)

#### Sharps Producers:

If you are a sharps producer interested in participating in a MED-Project stewardship plan, contact:

Phone: 1 (202) 495-3131  
Email: [compliance@med-project.org](mailto:compliance@med-project.org)

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## Appendix N

### Sample Digital and Local Social Networks

The following is a representative list of local organizations and their social media networks in the County.

OUTLET	FACEBOOK	TWITTER
County of Santa Clara	<a href="https://www.facebook.com/county.of.santa.clara/?ref=ts">https://www.facebook.com/county.of.santa.clara/?ref=ts</a>	@SCCGov
SCC Consumer and Environmental Protection Agency	<a href="https://www.facebook.com/cepascc/">https://www.facebook.com/cepascc/</a>	
Santa Clara County Public Health Department	<a href="https://www.facebook.com/sccpublichealth">https://www.facebook.com/sccpublichealth</a>	@HealthySCC
Santa Clara Emergency Medical Services	<a href="https://www.facebook.com/SantaClaraCountyEMS">https://www.facebook.com/SantaClaraCountyEMS</a>	@XSCEMS
City of Mountain View	<a href="https://www.facebook.com/MountainViewCityHall/">https://www.facebook.com/MountainViewCityHall/</a>	@mntviewcityhall
City of Sunnyvale	<a href="https://www.facebook.com/CityofSunnyvaleCA">https://www.facebook.com/CityofSunnyvaleCA</a>	@CityofSunnyvale
City of Morgan Hill	<a href="https://www.facebook.com/morganhillengage">https://www.facebook.com/morganhillengage</a>	@CityofMorganHill
City of San Jose	<a href="https://www.facebook.com/CityofSanJose?ref=ts">https://www.facebook.com/CityofSanJose?ref=ts</a>	@SanJoseInfo
City of Santa Clara	<a href="https://www.facebook.com/CityofSantaClara">https://www.facebook.com/CityofSantaClara</a>	@SantaClaraCity
City of Palo Alto	<a href="http://www.cityofpaloalto.org/socialmedia/default.asp">http://www.cityofpaloalto.org/socialmedia/default.asp</a>	@CityofPaloAlto
City of Cupertino	<a href="https://www.facebook.com/City-of-Cupertino-City-Government">https://www.facebook.com/City-of-Cupertino-City-Government</a>	@CityofCupertino
City of Milpitas	<a href="https://www.facebook.com/CityofMilpitas">https://www.facebook.com/CityofMilpitas</a>	@MilpitasCityJob
City of Campbell	<a href="https://www.facebook.com/CampbellCalifornia">https://www.facebook.com/CampbellCalifornia</a>	@CityofCampbell
Town of Los Gatos	<a href="http://www.town.los-gatos.ca.us/Facebook">http://www.town.los-gatos.ca.us/Facebook</a>	@TownLG
City of Gilroy	<a href="https://www.facebook.com/City-of-Gilroy-Public-Information-Office">https://www.facebook.com/City-of-Gilroy-Public-Information-Office</a>	@cityofgilroy

OUTLET	FACEBOOK	TWITTER
City of Los Altos	<a href="https://www.facebook.com/CityOfLosAltos/">https://www.facebook.com/CityOfLosAltos/</a>	@CityofLosAltos
City of Los Altos Hills	<a href="https://www.facebook.com/TownofLosAltosHills">https://www.facebook.com/TownofLosAltosHills</a>	
Santa Clara Office Sheriff's Office	<a href="https://www.facebook.com/sccosheriff">https://www.facebook.com/sccosheriff</a>	@SCCoSheriff
Santa Clara Police Department	<a href="https://www.facebook.com/santaclarapd?_rdr=p">https://www.facebook.com/santaclarapd?_rdr=p</a>	@SantaClaraPD
San Jose Police Department	<a href="https://www.facebook.com/SanJosePD">https://www.facebook.com/SanJosePD</a>	@SanJosePD
Sunnyvale Police Department	<a href="https://www.facebook.com/CityofSunnyvaleCA">https://www.facebook.com/CityofSunnyvaleCA</a>	@CityofSunnyvale
Mountain View Police Department	<a href="https://www.facebook.com/mountainviewpolicedepartment/">https://www.facebook.com/mountainviewpolicedepartment/</a>	@MountainViewPD
Los Altos Police Department	<a href="https://www.facebook.com/LosAltosPolice/">https://www.facebook.com/LosAltosPolice/</a>	@LosAltosPD
Santa Clara Unified School District	<a href="https://www.facebook.com/SantaClaraUSD">https://www.facebook.com/SantaClaraUSD</a>	@SantaClaraUSD
Santa Clara Office of Education	<a href="https://www.facebook.com/SCCOE">https://www.facebook.com/SCCOE</a>	@SCCOE
Stanford Health Care	<a href="https://www.facebook.com/StanfordHealthCare/">https://www.facebook.com/StanfordHealthCare/</a>	@StanfordHealth
Lucille Packard Children's Hospital Stanford	<a href="https://www.facebook.com/stanfordchildrens">https://www.facebook.com/stanfordchildrens</a>	@StanfordChild
Regional Medical Center	<a href="https://www.facebook.com/RegionalMedicalSanJose">https://www.facebook.com/RegionalMedicalSanJose</a>	@RegMedCtrSJ
Santa Clara Valley Medical Center	<a href="https://www.facebook.com/SCVMC">https://www.facebook.com/SCVMC</a>	@HealthySCC
Kaiser Permanente Santa Clara Medical Center	<a href="https://www.facebook.com/kpthrive">https://www.facebook.com/kpthrive</a>	@KPSantaClara
El Camino Hospital	<a href="https://www.facebook.com/elcaminohospital">https://www.facebook.com/elcaminohospital</a>	@elcaminohospital
VA Palo Alto Health Care System	<a href="https://www.facebook.com/VeteransAffairs">https://www.facebook.com/VeteransAffairs</a>	@DeptVetAffairs
San Jose State University	<a href="https://www.facebook.com/sanjosestate">https://www.facebook.com/sanjosestate</a>	@SJSU

OUTLET	FACEBOOK	TWITTER
<b>Santa Clara University</b>	<a href="https://www.facebook.com/SantaClaraUniversity">https://www.facebook.com/SantaClaraUniversity</a>	@SantaClara Univ
<b>DeAnza College</b>	<a href="https://www.facebook.com/deanzacollege">https://www.facebook.com/deanzacollege</a>	@deanza_college
<b>California Pharmacist Association</b>	<a href="https://www.facebook.com/CAPharm">https://www.facebook.com/CAPharm</a>	@CAPharm
<b>California Nurses Association</b>	<a href="https://www.facebook.com/nationalnurses">https://www.facebook.com/nationalnurses</a>	@NationalNurses
<b>National Association of Social Workers California</b>	<a href="https://www.facebook.com/naswca">https://www.facebook.com/naswca</a>	@naswca

