



County of Santa Clara Working for You

The County of Santa Clara provides essential services that people need on a daily basis to work and live in Silicon Valley. Whether residents need a marriage license, access to children's health services or want to know about local recreational facilities, the County of Santa Clara delivers the services and information they need. Customer service is a top priority for the County, which oversees services and programs for a multi-lingual, culturally diverse community.

Residents are represented by an elected five-member Board of Supervisors. The District Attorney, Sheriff and Assessor are also elected. Appointed by the Board of Supervisors, the County Executive manages the day-to-day operations.

Follow Us:

www.sccgov.org

www.facebook.com

www.twitter.com/sccgov

Board of Supervisors:

www.sccgov.org/sites/bos

District 1, Mike Wasserman - 408.299.5010

District 2, Cindy Chavez - 408.299.5020

District 3, Dave Cortese - 408.299.5030

District 4, Ken Yeager - 408.299.5040

District 5, Joe Simitian - 408.299.5050

Help Finding County Services - 211

For everyday needs and in times of crisis, dial 211 for access to health and human services such as food, shelter, counseling, drug and alcohol intervention, employment assistance, and more. 211 is a free, non-emergency, confidential service that operates 24 hours a day, seven days a week, in English, Spanish, Vietnamese, Tagalog, Mandarin, and 140 other languages.

Contacting the County of Santa Clara - www.sccgov.org

As a local government entity, the County provides services to protect the public's health and safety, ensure the wellbeing of vulnerable populations such as children and seniors, and provide parks and recreation, libraries, environmental resources and well-maintained expressways and county roads. If you are looking for a service that is not listed here, try contacting www.sccgov.org or visit one of several kiosks found in County buildings. You may contact the **Board of Supervisors at 408.299.5001** (8 a.m. - 5 p.m., Mon. - Fri.) or the **County Executive at 408.299.5105**.

Adult Protective Services - www.sccgov.org/aps 408.975.4900, 1.800.414.2002, or 408.755.7690

Adult Protective Services (APS) investigates reports of elder and dependent adult abuse. Specializing in emergency response, financial abuse investigations and working with diverse populations, APS provides support services for victims of abuse and/or neglect, such as food, shelter and maintenance of utility services. APS has culturally competent staff with bilingual services in Spanish, Vietnamese, Mandarin, Cantonese, Farsi and Korean.

Alcohol and Drug Services - 1.800.488.9919 • www.sccdads.org

The Department of Alcohol and Drug Services offers assessment, detoxification, outpatient, residential, transitional housing, ancillary and prevention services to adults suffering from substance abuse problems.

Building Permits and Planning Information - 408.299.5770

www.sccbbuilding.org • www.sccplanning.org

Zoning and Code Enforcement - 408.299.6740

www.sccgov.org/sites/ce

The Planning and Development Office provides services related to land use and development, development review, zoning administration and enforcement, geographic information system (GIS) services and historic preservation.

Business, Property & Vital Records, Passports, Marriage Ceremonies - 408.299.5688

www.clerkrecorder.org.

To record or file authorized documents and maps, pay property transfer tax and other fees, or file Fictitious Business



Name statements.

Elections and Voting - 408.299.8683 • www.sccvote.org

The Registrar of Voters conducts all elections. To register to vote, sign up for *Vote By Mail* permanently, volunteer at the polls, or for more information about voting services go to www.sccvote.org.

Foster Care Licensing and Adoptions - 408.299.5437

www.299-kids.org • www.sccgov.org/fpr

Santa Clara County Social Services Agency has an urgent need for foster and adoptive parents. Foster parents provide temporary care, love and support for children who are experiencing family crises due to abuse and neglect. Prospective parents can be single, two-parent, or same gender families of all ethnicities and income levels.



Law Enforcement and Public Safety

The County keeps the community safe through law enforcement and coordination of fire protection into unincorporated areas of the county. Other public safety services include operation of jails, supervision and custodial care of adults and juveniles under probation, prosecution of criminal offenders, and legal defense of indigent clients.

- Life Threatening Emergencies: 911
- Non Emergency - San Jose: 311
- Office of the Sheriff: 408.808.4900 (Information)
www.sccsheriff.org
- Santa Clara County Fire Dept.: 408.378.4010 (Administration)
www.sccfd.org
- Department of Correction: 408.299.3438 (Information)
www.sccgov.org/sites/doc
- Probation - Adult Services: 408.435.2111 (Main Office)
www.sccgov.org/sites/probation
- Probation - Juvenile Detention: 408.278.5850
- Public Defender: 408.299.7700
www.sccpd.org
- District Attorney: 408.299.7400
www.sccgov.org/sites/da
- Pretrial Services: 408.792.2460 (Main Office)
408.299.4082 (24-Hour Line)
www.sccpretrial.org
- Child Abuse Reporting Hotline: 408.299.2071
- Suicide and Crisis Hotline: 1.855.278.4204

**Mental Health Services - 1.800.704.0900 or 408.885.5673
www.sccmhd.org**

The Mental Health Department assists individuals in the community affected by mental illness and serious emotional disturbance.

Mosquito and Rodent Abatement - 408.918.4770 or 1.800.675.1155 • www.sccvector.org

For problems with mosquitoes, rodents or wildlife, contact Vector Control at www.sccvector.org.

**Property Assessment & Appeals - 408.299.5500
www.scc-assessor.org**

Residents can view parcel maps and assessed values, obtain address change forms, and apply for exemptions from property taxes at www.scc-assessor.org. To file an assessment appeal, contact the Clerk of the Board of Supervisors at 408.299.5001.

Property Taxes - 408.808.7900 • www.scctax.org

The Tax Collector's Office bills and corrects current and delinquent taxes, and processes all tax roll changes. Property owners may pay their property taxes online by going to *Get It Done Online View* and *Pay Your Property Taxes Online* at www.sccgov.org, www.scctax.org, or mailing payments to the Tax Collector's Office, 70 W. Hedding St, East Wing, 6th Floor, San Jose CA 95110.

**Santa Clara County Animal Care and Control - 408.686.3900
www.sccountypets.org**

Santa Clara County Animal Care and Control seeks to ensure and protect the health and safety of residents and animals in the unincorporated areas of the County. Services include Lost and Found, Rehoming, Adoption, Volunteerism, Referrals, and when unavoidable Euthanasia.

Santa Clara County Libraries - 408.293.2326

www.santaclaracountylib.org

The top-ranked Santa Clara County Library system offers eight locations and provides literacy and tutoring services, adult and children's reading programs, a bookmobile, employment resources, and research tools.



Santa Clara County Parks - 408.355.2200 • www.parkhere.org

The County's 45,000 acre system of urban and mountain parks, trails, lakes, streams and open space is one of the most diverse recreational amenities in all of California. Activities abound throughout 28 County parks including hiking, biking, horseback riding, archery, boating, motor cross, camping and picnicking. Visit www.parkhere.org or call 408.355.2201 for reservations.

**Santa Clara Valley Medical Center - 408.885.5000
www.scvmc.org**

Award winning Santa Clara Valley Medical Center is one of only three Trauma Centers in Santa Clara County. The hospital is a top-rated teaching hospital affiliated with Stanford University and offers a full spectrum of medical services including a highly acclaimed Burn Center and nationally recognized Rehabilitation Center for traumatic brain and spinal cord injuries.



**Senior Nutrition – Meals on Wheels - 408.975.4860
www.sccgov.org/mow**

The Senior Nutrition Program provides a countywide service throughout thirty-four nutrition sites and the Meals on Wheels Home Delivered Meals Program. Seniors over 60 years of age and their spouses are eligible.

Social Services Assistance (Applying for public benefits) - 408.755.7100 • www.sccgov.org/debs

The Social Services Agency offers assistance for low-income individuals and families, including Medi-Cal, Food Stamps, CalWorks, General Assistance and Homeless and Refugee Assistance. Most programs have work registration and residency requirements. Applications for all programs except General Assistance can be submitted at—Assistance Application Center, 1919 Senter Rd. San José. General Assistance applications can be submitted at the Las Plumas office at 591 N. King Road, San José, or call 408.928.3650.

Valley Health Centers - 1.888.334.1000 • www.scvmc.org

Santa Clara Valley Medical Center provides comprehensive healthcare services in the community through a network of eight neighborhood Valley Health Centers. Physicians accept Medi-Cal, Healthy Families and many private healthcare insurance plans.

Veteran's Services – 408.553.6000 • www.sccgov.org/sites/va

The Office of Veterans Affairs is a State and County funded agency established in 1944 to assist veterans, military retirees, and their families in obtaining benefits and services accrued through military service.

