

# County of Santa Clara

## Board of Supervisors

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September 16, 2016

**To:** Board of Supervisors  
Finance and Government Operations Committee

**From:** Roger Mialocq *RM*  
Board of Supervisors Management Audit Manager

**Subject:** **Status Report as of September 1, 2016**

### Finance and Government Operations Committee (FGOC) Special Hearings on Recommendations to Improve the County's Custody Operations and Facilities

This report provides a brief summary of the status of recommendations received by the Board of Supervisors to improve the County's custody operations and facilities. As of September 1, 2016, the Board had received a total of 655 recommendations from 15 sources. Review and analysis of these recommendations was assigned to Finance and Government Operations Committee, which commenced special hearings to consider the recommendations on August 26, 2016. During the August 26, 2016 Special Hearing, the Committee reviewed a total of 105 recommendations pertaining to Inmate Classification Policies and Procedures (36), Jail Facilities (49), and Use of Force (20). Additional information was requested in relation to seven of the recommendations. No formal actions were taken by the Committee pertaining to these recommendations.

Attached are two graphs illustrating the total of 655 recommendations (in blue) by SOURCE and by CATEGORY, and the 105 recommendations that were reviewed by the Committee (in pink). Also attached is a numerical matrix, which reports the same information in chart format. Specific information identifying individual recommendations that were reviewed during the August 26, 2016 Special Hearing is available at the County website at the following address [www.sccgov.org/jailreforms](http://www.sccgov.org/jailreforms)

#### **Board of Supervisors:**

Mike Wasserman  
District 1

Cindy Chavez  
District 2

Dave Cortese  
District 3

Ken Yeager  
District 4

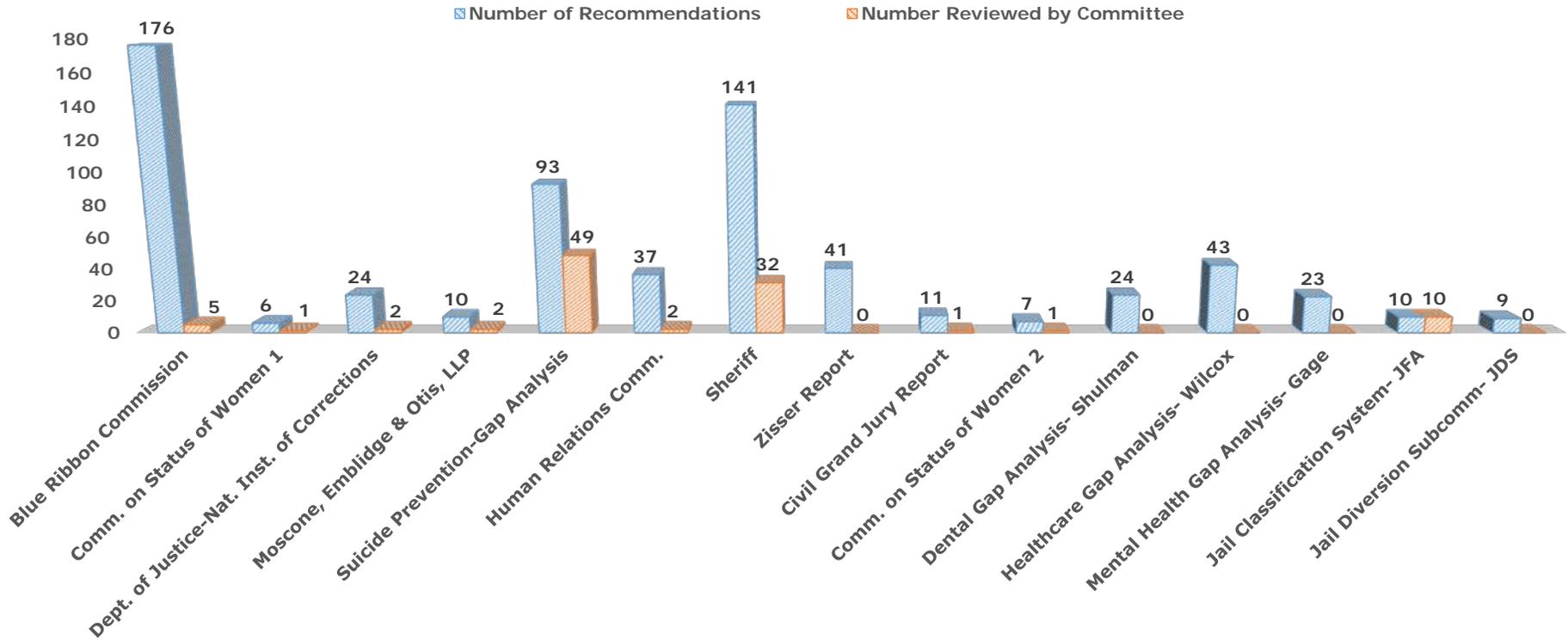
S. Joseph Simitian  
District 5



**County Executive:** Jeffrey V. Smith

# SEPTEMBER 1, 2016

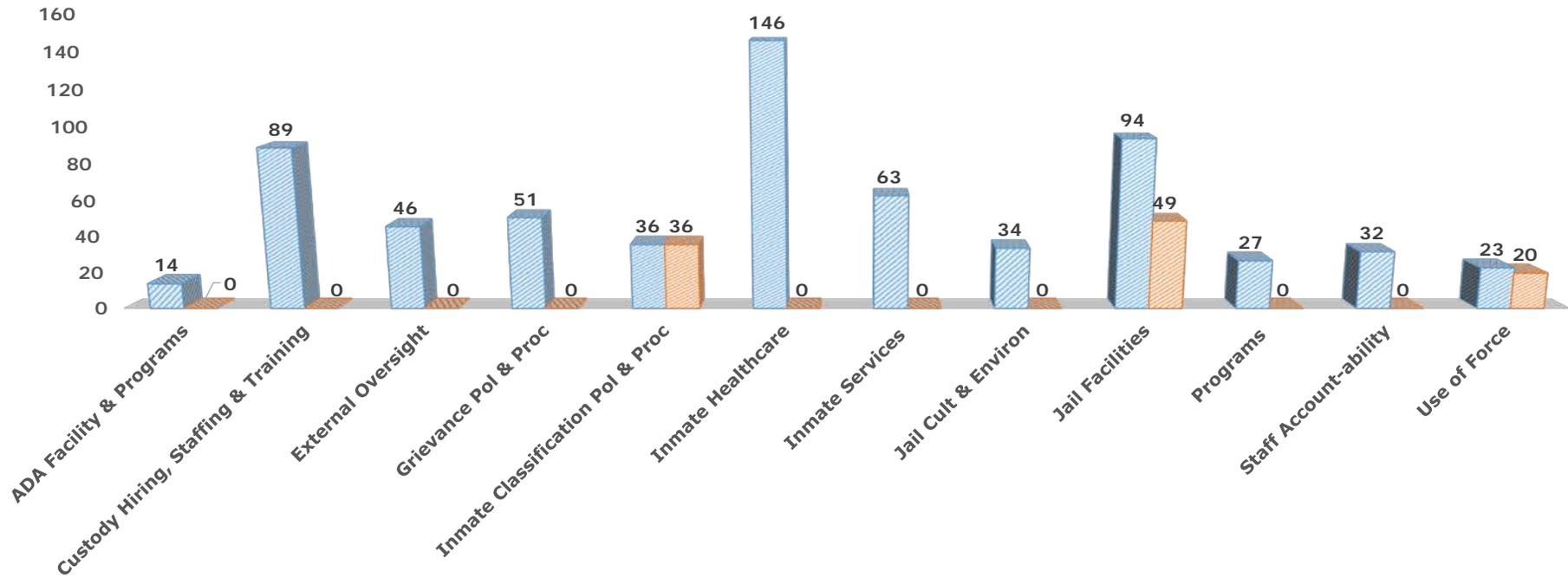
## FGOC STATUS REPORT REVIEW OF 655 CUSTODY RECOMMENDATIONS BY SOURCE



**SEPTEMBER 1, 2016**

**FGOC STATUS REPORT  
REVIEW OF 655 CUSTODY RECOMMENDATIONS BY  
CATEGORY**

■ Number of Recommendations    ■ Number Reviewed by Committee



# September 1, 2016

## FGOC Status Report 655 Custody Improvement Recommendations by SOURCE and CATEGORY 105 Recommendations Reviewed

| Source                                     |               | Category                |                                     |                                       |                      |                                  |                   |   |                        |                 |                      |                       | Total        |                       |               |                       |                     |
|--|---------------|-------------------------|-------------------------------------|---------------------------------------|----------------------|----------------------------------|-------------------|---|------------------------|-----------------|----------------------|-----------------------|--------------|-----------------------|---------------|-----------------------|---------------------|
|  |               | ADA Facility & Programs | Custody Hiring, Staffing & Training | External Oversight, Reporting & Organ | Grievance Pol & Proc | Inmate Classification Pol & Proc | Inmate Healthcare | Inmate Services (religious, education, support) | Jail Culture & Environ | Jail Facilities | Programs (rec & voc) | Staff Account-ability | Use of Force | Total Number of Recom | Total Percent | Total Number Reviewed | Percentage Reviewed |
| 1-Blue Ribbon Commission                   | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 5                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 5                     | 0.8%                |
|  | Total Recs    | 0                       | 20                                  | 18                                    | 21                   | 5                                | 21                | 48  | 9                      | 8               | 15                   | 11                    | 0            | 176                   | 26.9%         |                       |                     |
| 2-Commission on Status of Women 1          | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 1                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 1                     | 0.2%                |
|  | Total Recs    | 0                       | 1                                   | 0                                     | 0                    | 1                                | 0                 | 0   | 0                      | 1               | 2                    | 1                     | 0            | 6                     | 0.9%          |                       |                     |
| 3-Dept of Justice-Nat Inst. of Corrections | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 2                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 2                     | 0.3%                |
|  | Total Recs    | 0                       | 8                                   | 0                                     | 0                    | 2                                | 0                 | 2   | 10                     | 1               | 0                    | 0                     | 1            | 24                    | 3.7%          |                       |                     |
| 4-Moscone, Emblidge & Otis, LLP            | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 2                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 2                     | 0.3%                |
|  | Total Recs    | 0                       | 1                                   | 0                                     | 2                    | 2                                | 1                 | 1   | 0                      | 2               | 0                    | 1                     | 0            | 10                    | 1.5%          |                       |                     |
| 5-Suicide Prevention Gap Analysis          | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 49              | 0                    | 0                     | 0            |                       |               | 49                    | 7.5%                |
|  | Total Recs    | 0                       | 6                                   | 0                                     | 0                    | 0                                | 36                | 0   | 0                      | 51              | 0                    | 0                     | 0            | 93                    | 14.2%         |                       |                     |
| 6-Human Relations Commission               | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 2                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 2                     | 0.3%                |
|  | Total Recs    | 1                       | 5                                   | 7                                     | 2                    | 2                                | 3                 | 3   | 6                      | 5               | 2                    | 1                     | 0            | 37                    | 5.6%          |                       |                     |
| 7-Sheriff                                  | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 12                               | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 20           |                       |               | 32                    | 4.9%                |
|  | Total Recs    | 13                      | 26                                  | 4                                     | 10                   | 12                               | 12                | 8   | 3                      | 12              | 8                    | 11                    | 22           | 141                   | 21.5%         |                       |                     |
| 8-Zisser Report                            | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 0                     | 0.0%                |
|  | Total Recs    | 0                       | 5                                   | 8                                     | 16                   | 0                                | 1                 | 1   | 5                      | 2               | 0                    | 3                     | 0            | 41                    | 6.3%          |                       |                     |
| 9-Civil Grand Jury Report                  | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 1                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 1                     | 0.2%                |
|  | Total Recs    | 0                       | 5                                   | 2                                     | 0                    | 1                                | 1                 | 1   | 0                      | 0               | 0                    | 1                     | 0            | 11                    | 1.7%          |                       |                     |
| 10-Commission on Status of Women 2         | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 1                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 1                     | 0.2%                |
|  | Total Recs    | 0                       | 3                                   | 1                                     | 0                    | 1                                | 1                 | 0   | 1                      | 0               | 0                    | 0                     | 0            | 7                     | 1.1%          |                       |                     |
| 11-Dental Gap Analysis – Shulman           | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 0                     | 0.0%                |
|  | Total Recs    | 0                       | 1                                   | 1                                     | 0                    | 0                                | 12                | 0   | 0                      | 7               | 0                    | 3                     | 0            | 24                    | 3.7%          |                       |                     |
| 12-Healthcare Gap Analysis – Wilcox        | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 0                     | 0.0%                |
|  | Total Recs    | 0                       | 8                                   | 5                                     | 0                    | 0                                | 26                | 0   | 0                      | 4               | 0                    | 0                     | 0            | 43                    | 6.6%          |                       |                     |
| 13-Mental Health Gap Analysis-Gage         | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 0                     | 0.0%                |
|  | Total Recs    | 0                       | 0                                   | 0                                     | 0                    | 0                                | 23                | 0   | 0                      | 0               | 0                    | 0                     | 0            | 23                    | 3.5%          |                       |                     |
| 14-Jail Classification System-JFA          | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 10                               | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 10                    | 1.5%                |
|  | Total Recs    | 0                       | 0                                   | 0                                     | 0                    | 10                               | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            | 10                    | 1.5%          |                       |                     |
| 15-Jail Diversion Subcommittee-JDS         | Recs Reviewed | 0                       | 0                                   | 0                                     | 0                    | 0                                | 0                 | 0   | 0                      | 0               | 0                    | 0                     | 0            |                       |               | 0                     | 0.0%                |
|  | Total Recs    | 0                       | 0                                   | 0                                     | 0                    | 0                                | 9                 | 0   | 0                      | 0               | 0                    | 0                     | 0            | 9                     | 1.4%          |                       |                     |
| <b>Total Number of Recommendations</b>     |               | <b>14</b>               | <b>89</b>                           | <b>46</b>                             | <b>51</b>            | <b>36</b>                        | <b>146</b>        | <b>63</b>                                       | <b>34</b>              | <b>94</b>       | <b>27</b>            | <b>32</b>             | <b>23</b>    | <b>655</b>            | <b>100.0%</b> | <b>105</b>            | <b>16.0%</b>        |
| <b>Total Percent</b>                       |               | <b>2.1%</b>             | <b>13.6%</b>                        | <b>7.0%</b>                           | <b>7.8%</b>          | <b>5.5%</b>                      | <b>22.3%</b>      | <b>9.6%</b>                                     | <b>5.2%</b>            | <b>14.4%</b>    | <b>4.1%</b>          | <b>4.9%</b>           | <b>3.5%</b>  | <b>100.0%</b>         |               |                       |                     |
| <b>Total Number Reviewed</b>               |               | <b>0</b>                | <b>0</b>                            | <b>0</b>                              | <b>0</b>             | <b>36</b>                        | <b>0</b>          | <b>0</b>  | <b>0</b>               | <b>49</b>       | <b>0</b>             | <b>0</b>              | <b>20</b>    | <b>105</b>            |               |                       |                     |
| <b>Percentage Reviewed</b>                 |               | <b>0.0%</b>             | <b>0.0%</b>                         | <b>0.0%</b>                           | <b>0.0%</b>          | <b>5.5%</b>                      | <b>0.0%</b>       | <b>0.0%</b>                                     | <b>0.0%</b>            | <b>7.5%</b>     | <b>0.0%</b>          | <b>0.0%</b>           | <b>3.1%</b>  | <b>16.0%</b>          |               |                       |                     |
| <b>Request for Additional Information</b>  |               | <b>0</b>                | <b>0</b>                            | <b>0</b>                              | <b>0</b>             | <b>7</b>                         | <b>0</b>          | <b>0</b>  | <b>0</b>               | <b>0</b>        | <b>0</b>             | <b>0</b>              | <b>0</b>     | <b>7</b>              |               |                       |                     |