

COUNTY OF SANTA CLARA

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Department	System Name	Brief Statement of System's Purpose	System Vendor	System Product	General Description of Types of Data	Frequency of Data Collection	Frequency of Data Update
Office of the Assessor	Assessor's Information Management System	Property ownership/ assessment tracking system	ASR	Custom legacy system	Owner name(s) Assessor's parcel number Contact and identification information Assessed values Various exemptions Ownership history Building permit history Assessment history Property characteristics Property use codes Assessment appeals data	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Office of the Assessor	IDM	Document Image Repository	Open Text	IDM	Images of submitted document such as: Property records Appraisal records Base year records Photographs Maps Building plans Correspondence Other assessment related documents	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Office of the Assessor	Audit Tracking System	Tracking database of businesses that have been audited by the assessor	Microsoft	Database	Business name Account number Assessor's parcel number Business address Assessment number Year of audit Status of audit	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Office of the Assessor	UDA Central	Change Data Capure system for Assessor's Information Management System (Mainframes database) .	MBFoster	Change Data Capure -Database	Owner name(s) Assessor's parcel number Contact and identification information Assessed values Various exemptions Ownership history Building permit history	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk-Recorder's Office	Eagle Recorder	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Tyler Technologies	Record Management System	Document images and index	Daily	Daily
Clerk-Recorder's Office	Digital Reel	Allows search capabilities for digitized microfilm records.	BMI	Land Records System	Document images and index	Infrequently	Infrequently
Clerk-Recorder's Office	Q-Flow	Ticketing system for walk-in customers.	ACF Technologies	Queueing System	Contact information	Daily	Daily
Clerk-Recorder's Office	Full Slate	Calendaring system that manages appointments for Passport Applications.	Full Slate/Intuit	Online Calendaring Application	Contact information Records management	Daily	Daily
Health and Hospital System	Allscripts	Utilization review tool	Allscripts	Standalone	Inbound HealthLk ADT Data extracts of treatment summary from HealthLink Extracts of reimbursement data from Mckesson CERMe	Daily	Daily
Health and Hospital System	Appollo LIMS	Apollo Public Health Laboratory Information System (LIMS) used to enter specimen/patient testing data, generate laboratory reports, look-up laboratory test results and transmit billing/insurance information to the lab's billing software	Common Cents	Standalone	Lab result tracking Laboratory records Billing	Daily	Daily
Health and Hospital System	ARIA Eclipse	Diagnosis and treatment record for cancer patients	Varian	N/A	Oncology Information Clinical management Administrative and financial operation	Daily	Daily
Health and Hospital System	Avatar	Methadone dispensing system	Netsmart	Standalone	Tracking Client care	Daily	Daily
Health and Hospital System	BabyMatch	Tracks newborns while in the hospital	Visonic Technologies	Standalone	Newborns Tracking Location	Daily	Daily
Health and Hospital System	Bactes RMS	Tracks release of information requests	Bactes	Standalone	Medical record requester data	Daily	Daily
Health and Hospital System	Baxter Renal Care	PD Link system captures treatment data gathered from a patient's home dialysis treatments, and helps track and adjust a patient's dialysis therapy.	Baxter	Standalone	Dialysis treatment information	Daily	Daily
Health and Hospital System	CardioServer	The Epiphany system manages and stores EKG, Stress, Holter and event monitoring testing waves for the Cardiology Dept. and various HHS depts.	Epiphany	N/A	Epiphany reports generated as PDF files	Daily	Daily
Health and Hospital System	Care Gap Finder	HEDIS reporting system	IMI Health	Standalone	Managed care enrollment and claims	Daily	Daily
Health and Hospital System	Caritas (Verity)	Claims processing	Caritas (Verity)	N/A	Claims and Billing	Daily	Daily
Health and Hospital System	CIPS	Medication packaging for Custody	Kalos	N/A	Inmate Prescriptions	Daily	Daily
Health and Hospital System	Claim Remedi	Claims processing	ClaimRemedi	Standalone	Behavioral health and substance use claims	Daily	Daily
Health and Hospital System	ClickView	The Maternal Fetal Medicine Division of the Ob/Gyn Department uses ClickView, a web-based application, to generate and store obstetrical ultrasound reports.	ClickView	Standalone	Reporting Tracking	Daily	Daily
Health and Hospital System	CyberREN	Nephrology and the treatment of kidney disease	Cybernius Medical Systems	N/A	Treatment reports Laboratory records	Daily	Daily
Health and Hospital System	Data Systems Group (DSG) Claims Editor	A claims editing/payment processing system used by Patient Business Services for Claim processing	DSG	N/A	Billing Reporting	Daily	Daily
Health and Hospital System	DataArk - Legacy Data Archive	Legacy patient data storage until meets regulatory requirement for purge	MediQuant	Standalone	Accounting Clinical information ERP	None	None
Health and Hospital System	Daybreak	DayBreak is an application that is used by the county EAP department to provide employee benefit programs that includes short-term counseling, referral services and case management	Daybreak EAP Software	Standalone	Employee case management Tracking Reporting	Daily	Daily
Health and Hospital System	Diamond MHMC (Mental Health)	Mental Health Managed Care Claims	Dell Corp.	Standalone	Medical claim assessment Billing	Daily	Daily
Health and Hospital System	Digital Dental Radiography	Digital Dental X-Ray Sensors	Dexsis	Standalone	Dental system	Daily	Daily
Health and Hospital System	ELMR	Electronic Health Record for Custody Health Services	NextGen	N/A	Health Records	Daily	Daily
Health and Hospital System	EndoWorks	GI and Pulmonary procedure documentation and treatment record	Olympus	N/A	Physician reporting Medical treatment	Daily	Daily
Health and Hospital System	Enterprise Document Management (EDM)	Patient Business Document Management system to track billing documents, insurance documents etc.	Siemens	N/A	Patient business documents	Daily	Daily
Health and Hospital System	ESSENCE	The Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE) is a syndromic surveillance system for capturing and analyzing public health indicators for early detection of disease outbreaks.	Johns Hopkins University	Standalone	Communicable diseases	Daily	Daily
Health and Hospital System	Foodservice Management Suite (FMS)	Diet and Nutrition Information	CBORD	N/A	Diet and nutrition solutions for patients	Daily	Daily
Health and Hospital System	Fusion Voice	The Fusion dictation system is a mission critical software application that provides a complete inventory of all dictated reports for both inpatient and outpatient by VMC	Dolby	N/A	Clinical dictation reports	Daily	Daily
Health and Hospital System	HealthLink	Core Healthcare Information System for Health and Hospital	Epic	N/A	Patient records	Daily	Daily
Health and Hospital System	HeartLab Web Server	Dynamic DICOM images from the Cath Lab and Echo Lab are stored on the HeartLab	AGFA	N/A	Medical images Patient records	Daily	Daily
Health and Hospital System	IMPAX PACS (Picture Archive Communication System)	Digital images are acquired by an acquisition device (CR, CT, MR, US, etc.) and transmitted to PACS	AGFA	N/A	Medical images Patient records	Daily	Daily
Health and Hospital System	Life Image	Digital image transfer (LISA) software services sent from Santa Clara Valley Medical Center to Stanford Hospital.	Life Image	Standalone	Dicomm images transmitted from dedicated workstation	Periodic	Periodic
Health and Hospital System	Merchantsoft, Pharmacy Point of Sale System	MerchantSoft System enable pharmacy staffs to verify prescriptions and current customer medications. System provides ability to quickly manage operations and track sales.	Emporos Systems Corporation	N/A	Pharmaceutical tracking and sales	Daily	Daily

Health and Hospital System	National TRACS (NTRACS)	NATIONAL TRACS software package for the collection, storage, analysis and reporting of trauma patient information on individual	Digital Innovation, Inc.	Standalone	Tracking Reporting	Daily	Daily
Health and Hospital System	NicoletOne	is an electrophysiological system is used as a monitor method to record electrical activity and study	Cardinal Health/Viasys	Standalone	Recording Reporting	Daily	Daily
Health and Hospital System	Office Ally	Claims processing	Office Ally	N/A	Claims and Billing	Daily	Daily
Health and Hospital System	One Call	Web based healthcare admitting/transfer application	Central Logic	N/A	Patient records Tracking	Periodic	Periodic
Health and Hospital System	Ophthalmology	Electronic charting	4D	Standalone	Medical records Charting	Daily	Daily
Health and Hospital System	Optum Claims Manager	Claims Manager provides application services for claims scrubbing at a charge line level for CCI edits and other charge requirements from the Healthlink interface.		N/A	Claim assessment Billing	Daily	Daily
Health and Hospital System	Pandora	Medication dispensed historical records	Pandora/ Omnicell Systems	N/A	Medication management Supply inventory	Daily	Daily
Health and Hospital System	PCSI	Stores approved medication data and when patient picked up the medication	RX3000	Standalone	Patient records	None	None
Health and Hospital System	Peervue	This is a system is use to collect data for critical results and testing.	peerVue	N/A	Diagnostics	Daily	Daily
Health and Hospital System	PenRad MIS	This system is used for mammography quality, reporting and to meet MQSA	PenRad	N/A	Tracking	Daily	Daily
Health and Hospital System	PHIHS - Public Health Integrated Health System	The Public Health Integrated Health System (PHIHS) is a web-based public health comprehensive client tracking system utilized for data collection within programs and business areas of the Public Health Department including TB Control and Public Health Nurse Case Management	County of Santa Clara	Standalone	Case management Tracking	Daily	Daily
Health and Hospital System	PYXIS Medstation	Medication dispensing system for Inpatient, Custody and Outpatient	Carefusion	N/A	Medication management	Daily	Daily
Health and Hospital System	Quest Diagnostics	Claims processing	Quest Diagnostics	N/A	Claims and Billing	Daily	Daily
Health and Hospital System	ReadySet	Employee Health requirements tracking	Axion	Standalone	Reporting Medical records	Daily	Daily
Health and Hospital System	Resolv	Customer Relation Management system for tracking feedback/complaints/complements	Prognosis Solutions	Standalone	Customer service	Periodic	Periodic
Health and Hospital System	SCVMC Trauma Registry (Trauma One)	Trauma One is a comprehensive pre-hospital care application and repository for information from Santa Clara County Trauma Centers. Each County Trauma Centers uses the same application to track compliance and trauma case outcomes.	Lancet Technology, Inc.	Standalone	Reporting	Daily	Daily
Health and Hospital System	SIS	SIS application performs operating room (OR) scheduling services, tracks patient experience in the OR from pre-operation assessments, services and products provided while in the OR, and finally to recovery. Also, the SIS application documents and tracks Anesthesia	Surgical Information Systems	N/A	OR tracking	Daily	Daily
Health and Hospital System	SoftMed	Patient medical record data as well as scanned patient documents	3M	N/A	Medical records	Daily	Daily
Health and Hospital System	Sunsystem GL	Finance and Budget	INFOR	Standalone	Finance and Budget related data	Daily	Daily
Health and Hospital System	Syngo RMS	System is used to track patient services and images	Siemens	N/A	Tracking	Daily	Daily
Health and Hospital System	Talk	Voice Recognition system	AGFA	N/A	Dictation system Reporting	Daily	Daily
Health and Hospital System	Tissue Track Core	Web based application to inventory tissue implants used during surgery.	Lpitsolutions	N/A	Tracking	Periodic	Periodic
Health and Hospital System	UHC Safety Intelligence	Error Occurrence Collection and Reporting System	Vizient	N/A	Error Occurrence Reporting System	Periodic	Periodic
Health and Hospital System	UniCare Pro_Filer	Behavioral Health Clinical, Billing and Claims	UniCare	N/A	Behavioral health	Daily	Daily
Health and Hospital System	WEB IZ	Web-IZ is a web-based system used to track smallpox vaccinations, dressings and results of the vaccination. The system is able to track mass prophylaxis.	Envision Technology Partner's, Inc.	Standalone	Tracking	Periodic	Periodic
Health and Hospital System	CPRA Requests	PHD uses an excel spreadsheet to track CPRA requests	Excel Spreadsheet	Standalone	Tracking	Periodic	Periodic
Sheriff's Office	Records Management System	Incident Reports	Microsoft	Microsoft	Contact information	Daily	Daily
Sheriff's Office	Jail Information System	Jail Inmate information	Microsoft	Microsoft	Inmate Applicant	Daily	Daily
Sheriff's Office	Automated License Plate Reader	Collection of license plate data that is within public view and for legitimate law enforcement purpose	Neology	Neology	Surveillance tracking	Daily	Daily
Sheriff's Office	SFP	Sheriff's finger printing scheduling system	ISD	Web-based Application	Fingerprint system	Daily	Daily
Probation Department	SHARKS	Case Management System for Adult population	IBM	Lotus Notes Domino	Criminal defendant information Criminal cases Court record	Daily	Daily
Probation Department	JAS	Case Management System for Juvenile population	IBM	Lotus Notes Domino	Criminal juvenile information	Daily	Daily
Probation Department	CE-Connect	Risk Assessment Tool for Adult and Juvenile clients	Automon	Web-based Custom Application	Juvenile Crimes/ contempt	Daily	Daily
Probation Department	JRS	Juvenile case management system	ISD	Terminal-based Custom Application	Juvenile case management	Daily	Daily
Roads and Airports	Airport Operations	Track tenant and aircraft details, payment history	Microsoft	MS Database	Tracking Billing	Daily	Daily
Roads and Airports	GAIRPORT	Bill tenants for monthly rental	Microsoft	MS Database	Contact information Billing	Daily	Daily
Roads and Airports	Airport Waiting List	Manager lists of people waiting for particular aircraft parking	Microsoft	MS C	Waitlist	Daily	Daily
Roads and Airports	Encroachment Permits	Issue Encroachment Permits	Microsoft	MS Database	Contact information Permitting	Daily	Daily
Roads and Airports	Oversized Overweight	Issue permits to drive through county roads to Oversized/Overweight vehicles	Microsoft	MS Database	Company name Address Phone number Vehicle's Insurance company name	Daily	Daily
Roads and Airports	CPRA	Database of record requests	Microsoft	SharePoint	Track requests for information Contact information of requestor Details of requested information Staff person assigned	As needed	As Needed
Roads and Airports	Service Requests	Allows the public to submit infrastructure service requests	MaintStar	Web-based Application	Individual contact information	Daily	Daily
Roads and Airports	Mobile Citizen	Allows the public to submit infrastructure service requests	MaintStar	Mobile App	Individual contact information	Daily	Daily
Roads and Airports	SEPS	RDA Special Permit Request Application	ISD	Web-based Application	Individual contact information	Daily	Daily
Board of Supervisors	Constituent Management	Board of Supervisors constituent management system	Microsoft	Dynamics CRM	Contact information	Daily	Daily
CEPA - Department of Environmental Health	EnvisionConnect	Environmental health management system	Accela	Database Application	Permitting Inspection	Daily	Daily
CEPA - Department of Environmental Health	Iconyx	Vector control management system	Iconyx	Web-based Application	Service requests Work records	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	CalAgPermits	Online system for issuing, modifying, renewing pesticide permits with an online portal for submitting pesticide use reports. Includes map development tools.	Calico Solutions	Web-based Application	Permitting	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	The Daily	Agriculture and Weights & Measures Inspection & Time Tracking, Weights & Measures Invoice/Payment Processing	CEPA - Information Services	Web-based Application	Inspection:Business name Business address Business phone Inspection type Inspection results	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	Chameleon/CMS	Shelter management, licensing, field operations, payments, dispatching and veterinary record keeping	HLP, Inc	Database Application	Animal Adoption Animal Licensing Medical Records Kennel	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	PriceInspection5	Inspections for businesses with Price Verification devices	Richard Brown	Database Application	Business name Business address Owner name Owner address Inspection type Inspection results Overcharge amt, % overcharge	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	HazVeg	Weed Abatement Inspection and Reporting System	CEPA - Information Services	Database Application	Weed Abatement Enforcement	Daily	Daily
CEPA - Department of Agriculture and Environmental Management	HHW Appointments	Household Hazardous Waste Scheduling Application	ISD	Web-based Application	Individual contact information	Daily	Daily

CEPA - Department of Agriculture and Environmental Management	Disposal Reporting System	For Landfills to file quarterly reporting	ISD	Web-based Application	Landfill reporting	Quarterly	Quarterly
CEPA - Department of Environmental Health	CERS	Hazardous Materials reporting system	CalEPA	Web-based Application	Hazardous materials reporting	Daily	Daily
CEPA - Department of Environmental Health	CalSurv	To submit disease surveillance information	CDPH	Web-based Application	Disease surveillance, insect disease test results	As needed	Daily
Medical Examiner-Coroner's Office	VAST	Administration, Recording and Reporting system for Medical Examiner-Coroner's Office. The Medical Examiner-Coroner's Office receives CPRA requests on a weekly basis.	VertiQ	Web-based Application.	Death registration that includes: decedent demographics, Investigator notes, Investigator report, Input of data used for statistical analysis, CPRA requests, uploading of pdf reports pertaining to postmortem ancillary studies, toxicology report, and doctor's autopsy report, as well as documentation of legal next-of-kin, funeral releases, cause and manner of death.	Daily	Daily
Employee Services Agency	NeoGov	County's online employment and on-line hiring management application	Neogov	Web based application	Applicant tracking	Daily	Daily
Clerk of the Board	Disclosure Docs (Form 700)	Database for tracking and submission of Statements of Economic Interests (Form	Southtech Hosting Services	Web-based application	Statements of economic interests	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	MinuteTraq	Agendas, minutes, videos, transcripts, etc.	Accela	PC-based System as well as web-based repository	Agendas Minutes Transcripts(if broadcast) Supporting documents Mailings lists Individual contact information Videos of Board of Supervisors Committee meetings BOS selected commission or special task force meetings.	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Document Center (SharePoint)	Artifact database of BOS related items	Microsoft	SharePoint	General repository of Board of Supervisor minutes Ordinances Resolutions and other artifacts	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Assessment Appeals (SharePoint)	Artifact database of AA related items	Microsoft	SharePoint	Applications Notices Results Exhibits Findings Correspondence	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	CABO (SharePoint)	Database for tracking Boards and Commissions	Microsoft	SharePoint	Board and commission appointments Ethics training Oath of office By laws Procedures Details of the actual commission Resignations Appointments Vacancies Applications for appointment Personal information includes contact info, resumes, qualifications to serve.	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Claims Database (FileMaker)	Database of information related to claims against the county	Apple	FileMaker	Claims database	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	CPRA (Access)	Database of record requests	Microsoft	Access	Track requests for information Contact information of requestor Details of requested information Staff person assigned	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Planning and Development	FileMaker Pro 10 - Permit Tracking (Legacy)	Planning & Development Permit Tracking & Code Enforcement tracking: building, planning, fire-marshall, land development engineering	Apple (software maker) & RCC, Inc (support)	Custom Application	Tracking building permit & code enforcement data: Owner/contractor name and contact information Assessor parcel number Email address Inspection results Photos/maps of property,	Daily	Daily
Planning and Development	Excel - Code Enforcement	Planning & Development Code Enforcement Additional Tracking	Microsoft	Custom Application in Excel	Building Code Enforcement data tracking: Owner/contractor name and contact information Assessor parcel number Inspection results Photos/maps of property	Daily	Daily
Planning and Development	Paygo & FIS - Payment	Planning & Development Payment System (Legacy) - cash & credit card processing	FIS & Christian James (PayGo)	Paygo & FIS	Payee name Contact information Payment information	Daily	Daily
Registrar of Voters	Dominion Voting System	Election system that electronically create ballots, programs voting machines, tabulates votes and reports election results	Dominion	WinEDS	Election Data: Precincts Election Information (Ballots, Contest, Candidates) Election Results	As needed	As needed
Registrar of Voters	Election Information Management System	Election Management System that stores Voters, Candidates, Precincts mapping and other election related materials	DFM Associates	EIMS Application	Voters Candidates Precinct assingment Reporting	Daily	Daily
Registrar of Voters	Blue Crest	Vote By Mail Sorting Machines	Blue Crest	Relia Vote	Vote tracking	As needed	As needed
Registrar of Voters	Election Officer Training	Train Election Officer	Scyll	Election Official Training Software	Elections training materials	As needed	As needed
Registrar of Voters	Net File	Candidates Expense / Contribution reporting	Netfile	Netfile	Candidates Contribution Expenses	As needed	As needed
Registrar of Voters	eCampaign	Email blast to military overseas and Opt Out Voters Sample Ballot Notices	eCampaign	Mass Email Program	Email list from EIMS extracts by email address	As needed	As needed
Department of Corrections	OVR	Department of Corrections Inmate visitation scheduling system	ISD	Web-based Application	Calendering Visitation	Daily	Daily
Countywide	ERD	Reporting System	DataWatch	DataWatch ES Server	Employee and dependent contact Banks Criminal justice	Daily	Daily
Pretrial Services	Pretrial Online Production System (POPS)	Case management system for Office of Pretrial Services	Kettle River & Santa Clara County	POPS	Case management Reporting	Daily	Daily
County Executive Office / VHP	AxisPoint Health	Care Management	AxisPoint Health	Standalone	Managed care enrollment/eligibility, claims and referrals	Monthly, Weekly	Monthly, Weekly
County Executive Office / VHP	Care Gap Finder	HEDIS reporting system	Centauri	Standalone	Managed care enrollment/eligibility and claims	Daily	Daily
County Executive Office / VHP	Cerner	Health Risk Assessment management	Cerner	Standalone	Managed Care enrollment/eligibility	Weekly	Weekly
County Executive Office / VHP	Clarity	ID Card and Correspondence management	Clarity	Standalone	Managed Care enrollment/eligibility	Weekly	Weekly
County Executive Office / VHP	CWS	Member based portal providing access to Covered California membership for purposes of claim, demographic and	Cognizant	Standalone	Coordination Tracking Registration	Daily	Daily
County Executive Office / VHP	Diamond MCMC (VHP)	Legacy based application which provides core claims functionality	Dell Corp.	Standalone	Medical claim assessment Billing	Daily	Daily
County Executive Office / VHP	EDMX	Encounter Data Management	Cognizant	Standalone	Claims (Encounter level)	Quarterly	Quarterly
County Executive Office / VHP	ImageNet	Claims processing	ImageNet	N/A	Claims and Billing	Daily	Daily
County Executive Office / VHP	MedInsight	Healthcare analytics platform	Milliman	MedInsight	Managed care enrollment/eligibility, claims and referrals	Monthly	Monthly
County Executive Office / VHP	MicroDyn	Third party application providing claims pricing for Medicare prospective payment systems. (Used for specific provider contracts only)	MicroDyn	Standalone	Health care claims calculation	Daily	Daily
County Executive Office / VHP	Navitus	Pharmacy benefit management	Navitus	Standalone	Managed Care enrollment/eligibility	Daily	Daily
County Executive Office / VHP	QNXT	Core claims application which provides claim processing, member enrollment, provider management and premium billing	Cognizant	Standalone	Case management Claims/Billing Enrollment Provider	Daily	Daily
County Executive Office / VHP	UHIN	Centralized EDI transaction processing	UHIN	N/A	Managed care enrollment/eligibility, remittance and claims	Daily	Daily
County Executive Office / VHP	Valley Express	Application which provides member specialty authorization/referral management and provider level portal access	Othon	Standalone	Patient/ member referrals Authorization management Provider	Daily	Daily
County Executive - Worker's Compensation Division	Origami	Administration and Recording system for Worker's Compensation Division	Origami	Web-based Application	Claims management	Daily	Daily
County Executive - Liability/Property Claims Division	RMA	Administration and Recording system for Liability/Property Claims Division	CSC	Web-based Application.	Claims management	Daily	Daily
County Executive	VetPro	Veterans Claims and Records Management (State level)	Panosoft	Web-based Application	Veteran Services	Daily	Daily
County Executive	Veterans Benefit Management System	Veterans Claims and Records Management (Federal level)	VA's Office of Information and Technology	VBMS	Veteran Services	Daily	Daily
County Executive	Clarity Homeless Management Information System (HMIS)	Supportive housing and services to homeless persons system	BitFocus	N/A	Supportive housing and homeless services	Daily	Daily
County Executive	Outcome Tracker	Reporting system for the Office of Mediation and Ombuds Services	VitaShare LLC	Web-based Application	Case Management Complaints Provisioning of neutral services	Daily	Daily
County Executive	Reentry Referral Tracking System	Data tracking system for Reentry Resource C	County of Santa Clara	Custom built system	Reentry client demographics, service and referral data	Daily	Daily

Finance	TCAS	Tax Collection and Apportionment system. Bills and collects property taxes	County of Santa Clara	Custom built system	Appraising Auditing Assessment Ownership detail	Annually	Daily
Finance	TRUST Fund Application	Refunding of property taxes funds	County of Santa Clara	Custom built system	Payee name Assessment	Daily	Daily
Finance	CUBS	Collection of delinquent taxes, court collections, medical debts, victim restitution, and other various collections	Columbia Ultimate Business Systems	RevQ	Collections Accounting	Daily	Daily
Library	Integrated Library System (ILS)	Library catalog and patrons records	SirsiDynix	Horizon	Contact information	Infrequently	Infrequently
Social Services Agency	APSCares	Case Management system for Adult Protective Services	SSA	Web-based Application, Oracle	Contact information Case management Case number Investigation reporting	Daily	Daily
Social Services Agency	BPC	Budget Planning and Consolidation (Financial Reporting)	SAP	MS/Excel	County financial data	Monthly	Monthly
Social Services Agency	CalWIN	Eligibility and Benefits Determination and CalWORKS	HP	Web-based Application	Program eligibility	Daily	Daily
Social Services Agency	CCTS	Tracking DOJ/FBI clearance information for Foster Parent applicants	SSA	Web-based Application, Oracle	Case management Contact information	Daily	Daily
Social Services Agency	CMIPS II	Case Management system for Inhome Supportive Services (state wide)	HP	Web-based Application hosted by the State	Case management	Daily	Daily
Social Services Agency	CWS/CMS	Child Welfare case management system	IBM	Hosted by State	Child Welfare	Daily	Daily
Social Services Agency	DFCSLinks	Mobilizes State and County required social worker forms	PowWow (Server) SSA (Studio)	Mobile App	Level of Care Data Case Management Placement Info	Weekly	Weekly
Social Services Agency	ECA	CalWorks recipients' participation tracking application	SSA	Web-based application	Job assistance Contact information	Daily	Daily
Social Services Agency	ERConnect	Scheduling of ER Staff and referral assignment from CAN Center of Emergency	SSA	Web-based application	Information and referral Tracking	Daily	Daily
Social Services Agency	FENICS	Manages differential response referrals/cases	SSA	Web-based Application	Contact information Assessment Information and referral Allegations	Daily	Daily
Social Services Agency	FosterVision	Provides education data on foster care and probation youths	SCC Office of Education	Web-based application	Education Information Client Tracking	Twice a week	Twice a week
Social Services Agency	IDM	SSA client document capture and retrieval system	IBM	DataCap	Case management Contact information	Daily	Daily
Social Services Agency	IDM	Document Imaging and Management	IBM	Filenet	Assistance program Document imaging	Daily	Daily
Social Services Agency	IEVS	Income and Employment Verification System for Eligibility	SSA	Web Application, SQL Server	Case data Issurance and Employment History Benefit Payment tracking and reporting	Daily	Daily
Social Services Agency	IHSS QA	Tracks case reviews, fraud referrals, in-home service reviews	SSA	Web Application, SQL Server	Case Number Contact Information QA Issues	Daily	Daily
Social Services Agency	KIDZ	Receiving, Assessment, and Intake Center (RAIC) intake tracking system	PowWow (Server) SSA (Studio)	Web-based application	Case Management Intake Report Medication Log Runaway Report Contact Info Incident Logs	Daily	Daily
Social Services Agency	SCC Foster	Case Management and Fiscal management for Foster Care Clients	Panoramic Software Inc.	Web Hosted -Server (HIPAA Compliant)	Contact information Visits Accounts Payable Accounts Receivables Reporting	Daily	Daily
Social Services Agency	SCC PAPGPC	Case Management and Fiscal management of Public Administration Guardian and Conservature client cases	Panoramic Software Inc.	Web Hosted -Server (HIPAA Compliant)	Case management Client tracking Billing	Daily	Daily
Social Services Agency	SSI	Case tracking for advocacy for SSI, GA	SSA	Web-based Application, Oracle	General assistance tracking	Daily	Daily
Social Services Agency	Telephonic Signature Application	Annual CalWORKs and CalFresh Redetermination using phone systems (Phone Recordings)	Calabrio	Calabrio Quality Management	Call recording	Daily	Daily
Social Services Agency	VACS	Debt (overpayments) collection	Ventura County	Desktop App	Collections	Daily	Daily
Social Services Agency	VSAS	GA recipients' participation tracking application	SSA	Web-based Application	General assistance Contact information	Daily	Daily
Parks	VolSoft	Volunteer management software	Volsoft	VolSoft	Contact information	As needed	As needed
Parks	Incident Management	Tracking Field Interview Cards, Courtesy Notices, Notice of Violations, Citations, Boating inspection failures	Microsoft	Database	Contact information Incident tracking	As needed	As Needed
Parks	Camava	Reservations Management Software	Artstreet		Individual Contact information Reservation details	As needed	As needed
Parks	Parks for Life Challenge	Tracking adventures, Registration Collection	The California Parks Company	Wordpress	Individual Contact information Registration details	Seasonally once a year for three months	As Needed
Parks	Interpretive program registration	Registration requests for interpretive programs	Google	Google Drive	Individual Contact Information School Program details	Daily	Daily
Parks	Eventbrite	Registration of volunteers for park events	Eventbrite	Eventbrite	Individual Contact information	Varies (Daily - Monthly)	As Needed
Parks	Square Retail System	Retail sales in park visitor centers, museums and gift shops	Square	Square	Individual Contact Information Sales transactions data	As needed - For each sales transaction	No update by department
Parks	Eblast email subscription	Allow interested visitors/users to subscribe to periodic email updates/newsletters from SCC Parks	Constant Contact	Constant Contact	Individual Contact Information	As Needed	No update by department
Parks	System VI	Fee machine selling day use, boating, and camping permits at county parks	VenTek International	Printed receipt tickets	Sales transactions data	As needed - For each sales transaction	No update by department
Parks	venMobile	Mobile Phone Application for selling day use and boating permits at county parks	VenTek International	Printed receipt tickets	Sales transactions data	As needed - For each sales transaction	No update by department
Public Defender	JustWare	Defense Case Management System (DCMS). The System stores case and client information for cases assigned to PDO and	Journal Technologoy Inc.	DCMS	Case and Client information	Daily	Daily
Procurement	BidSync	Cloud Based Solution for vendor registration and bid management	Periscope Holdings	Cloud application	Vendor data, solicitation documents	Daily	Daily
Procurement	Ariba	Cloud based solution for Source to Pay process from needs assessment to payment of invoices for goods and related services	Ariba	Cloud application	Vendor data, solicitation documents, contract documents, requisitions, vendor catalogs, purchase orders, payments	Daily	Daily
Procurement	SAP-Material Management	Contract mangement and inventory mangement for goods and services. Contract Management and entire Procure to Pay for professional services	SAP	On-premise	Vendor master, contract documents, requisitions, purchase orders, invoices	Daily	Daily
Procurement	DocuSign	eSignature for goods contracts	DocuSign	Cloud application	Signed contracts for goods and related services	Daily	Daily