

**COUNTY OF SANTA CLARA**

**Catalog of Enterprise Systems published in accordance with California Government Code section 6270.5**

Department	System Name	Brief Statement of System's Purpose	System Product	System Vendor	General Description of Types of Data	Frequency of Data Collection	Frequency of Data Update
Office of the Assessor	Assessor's Information Management System	Property ownership/ assessment tracking system	Custom legacy system	ASR	Owner name(s) Assessor's parcel number Contact and identification information Assessed values Various exemptions Ownership history Building permit history Assessment history Property characteristics Property use codes Assessment appeals data	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Office of the Assessor	IDM	Document Image Repository	IDM	Open Text	Images of submitted document such as: Property records Appraisal records Base year records Photographs Maps Building plans Correspondence Other assessment related documents	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Office of the Assessor	Audit Tracking System	Tracking database of businesses that have been audited by the assessor	Database	Microsoft	Business name Account number Assessor's parcel number Business address Assessment number Year of audit Status of audit	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk-Recorder's Office	Symphony	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Record Management System	ACS-Xerox	Document images and index	Daily	Daily
Clerk-Recorder's Office	Eagle Recorder	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Record Management System	Tyler Technologies	Document images and index	Daily	Daily
Clerk-Recorder's Office	Digital Reel	Allows search capabilities for digitized microfilm records.	Land Records System	BMI	Document images and index	Infrequently	Infrequently
Clerk-Recorder's Office	Q-Flow	Ticketing system for walk-in customers.	Queueing System	ACF Technologies	Contact information	Daily	Daily
Clerk-Recorder's Office	Full Slate	Calendaring system that manages appointments for Passport Applications.	Online Calendaring Application	Full Slate/Intuit	Contact information Records management	Daily	Daily
Department of Environmental Health	EnvisionConnect	Environmental health management system	Database Application	Accela	Permitting Inspection	Daily	Daily
Department of Environmental Health	Iconyx	Vector control management system	Web-based Application	Iconyx	Service requests Work records	Daily	Daily
Health and Hospital System	Allscripts	Utilization review tool	Standalone	Allscripts	Inbound HealthLnk ADT Data extracts of treatment summary from HealthLink Extracts of reimbursement data from Mckesson CERMe	Daily	Daily
Health and Hospital System	Appollo LIMS	Apollo Public Health Laboratory Information System (LIMS) used to enter specimen/patient testing data, generate laboratory reports, look-up laboratory test results and transmit billing/insurance information to the lab's billing software	Standalone	Common Cents	Lab result tracking Laboratory records Billing	Daily	Daily
Health and Hospital System	ARIA Eclipse	Diagnosis and treatment record for cancer patients	N/A	Varian	Oncology Information Clinical management Administrative and financial operation	Daily	Daily
Health and Hospital System	Avatar	Methadone dispensing system	Standalone	Netsmart	Tracking Client care	Daily	Daily
Health and Hospital System	AxisPoint Health	Care Management	Standalone	AxisPoint Health	Managed care enrollment, claims and referrals	Monthly, Weekly	Monthly, Weekly
Health and Hospital System	BabyMatch	Tracks newborns while in the hospital	Standalone	Visonic Technologies	Newborns Tracking Location	Daily	Daily
Health and Hospital System	Bactes RMS	Tracks release of information requests	Standalone	Bactes	Medical record requester data	Daily	Daily
Health and Hospital System	Baxter Renal Care	PD Link system captures treatment data gathered from a patient's home dialysis treatments, and helps track and adjust a patient's dialysis therapy.	Standalone	Baxter	Dialysis treatment information	Daily	Daily
Health and Hospital System	CardioServer	The Epiphany system manages and stores EKG, Stress, Holter and event monitoring testing waves for the Cardiology Dept. and various HHS depts.	N/A	Epiphany	Epiphany reports generated as PDF files	Daily	Daily
Health and Hospital System	Care Gap Finder	HEDIS reporting system	Standalone	IMI Health	Managed care enrollment and claims	Daily	Daily
Health and Hospital System	Caritas (Verity)	Claims processing	N/A	Caritas (Verity)	Claims and Billing	Daily	Daily
Health and Hospital System	CIPS	Medication packaging for Custody	N/A	Kalos	Inmate Prescriptions	Daily	Daily
Health and Hospital System	Claim Remedi	Claims processing	Standalone	ClaimRemedi	Behavioral health and substance use claims	Daily	Daily
Health and Hospital System	ClickView	The Maternal Fetal Medicine Division of the Ob/Gyn Department uses ClickView, a web-based application, to generate and store obstetrical ultrasound reports.	Standalone	ClickView	Reporting Tracking	Daily	Daily
Health and Hospital System	CWS	Member based portal providing access to Covered California membership for purposes of claim, demographic and enrollment/eligibility	Standalone	Cognizant	Coordination Tracking Registration	Daily	Daily
Health and Hospital System	CyberREN	Nephrology and the treatment of kidney disease	N/A	Cybernius Medical Systems	Treatment reports Laboratory records	Daily	Daily
Health and Hospital System	Data Systems Group (DSG) Claims Editor	A claims editing/payment processing system used by Patient Business Services for Claim processing	N/A	DSG	Billing Reporting	Daily	Daily
Health and Hospital System	DataArk - Legacy Data Archive	Legacy patient data storage until meets regulatory requirement for purge	Standalone	MediQuant	Accounting Clinical information ERP	None	None
Health and Hospital System	Daybreak	DayBreak is an application that is used by the county EAP department to provide employee benefit programs that includes short-term counseling, referral services and case management	Standalone	Daybreak EAP Software	Employee case management Tracking Reporting	Daily	Daily
Health and Hospital System	Diamond MCMC (VHP)	Legacy based application which provides core claims functionality	Standalone	Dell Corp.	Medical claim assessment Billing	Daily	Daily
Health and Hospital System	Diamond MHMC (Mental Health)	Mental Health Managed Care Claims	Standalone	Dell Corp.	Medical claim assessment Billing	Daily	Daily
Health and Hospital System	Digital Dental Radiography	Digital Dental X-Ray Sensors	Standalone	Dexsis	Dental system	Daily	Daily
Health and Hospital System	ELMR	Electronic Health Record for Custody Health Services	N/A	NextGen	Health Records	Daily	Daily
Health and Hospital System	EndoWorks	GI and Pulmonary procedure documentation and treatment record	N/A	Olympus	Physician reporting Medical treatment	Daily	Daily

Health and Hospital System	Enterprise Document Management (EDM)	Patient Business Document Management system to track billing documents, insurance documents etc.	N/A	Siemens	Patient business documents	Daily	Daily
Health and Hospital System	ESSENCE	The Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE) is a syndromic surveillance system for capturing and analyzing public health indicators for early detection of disease outbreaks.	Standalone	Johns Hopkins University	Communicable diseases	Daily	Daily
Health and Hospital System	Foodservice Management Suite (FMS)	Diet and Nutrition Information	N/A	CBORD	Diet and nutrition solutions for patients	Daily	Daily
Health and Hospital System	Fusion Voice	The Fusion dictation system is a mission critical software application that provides a complete inventory of all dictated reports for both inpatient and outpatient by VMC providers.	N/A	Dolby	Clinical dictation reports	Daily	Daily
Health and Hospital System	HealthLink	Core Healthcare Information System for Health and Hospital	N/A	Epic	Patient records	Daily	Daily
Health and Hospital System	HeartLab Web Server	Dynamic DICOM images from the Cath Lab and Echo Lab are stored on the HeartLab system.	N/A	AGFA	Medical images Patient records	Daily	Daily
Health and Hospital System	ImageNet	Claims processing	N/A	ImageNet	Claims and Billing	Daily	Daily
Health and Hospital System	IMPAX PACS (Picture Archive Communication System)	Digital images are acquired by an acquisition device (CR, CT, MR, US, etc.) and transmitted to PACS	N/A	AGFA	Medical images Patient records	Daily	Daily
Health and Hospital System	Life Image	Digital image transfer (LISA) software services sent from Santa Clara Valley Medical Center to Stanford Hospital.	Standalone	Life Image	Dicomm images transmitted from dedicated workstation	Periodic	Periodic
Health and Hospital System	MedInsight	Healthcare analytics platform	MedInsight	Milliman	Managed care enrollment, claims and referrals	Monthly	Monthly
Health and Hospital System	Merchantsoft, Pharmacy Point of Sale System	MerchantSoft System enable pharmacy staffs to verify prescriptions and current customer medications. System provides ability to quickly manage operations and track sales.	N/A	Emporos Systems Corporation	Pharmaceutical tracking and sales	Daily	Daily
Health and Hospital System	MicroDyn	Third party application providing claims pricing for Medicare prospective payment systems. (Used for specific provider contracts only)	Standalone	MicroDyn	Health care claims calculation	Daily	Daily
Health and Hospital System	National TRACS (NTRACS)	NATIONAL TRACS software package for the collection, storage, analysis and reporting of trauma patient information on individual	Standalone	Digital Innovation, Inc.	Tracking Reporting	Daily	Daily
Health and Hospital System	NicoletOne	is an electrophysiological system is used as a monitor method to record electrical activity and study	Standalone	Cardinal Health/Viasys	Recording Reporting	Daily	Daily
Health and Hospital System	Office Ally	Claims processing	N/A	Office Ally	Claims and Billing	Daily	Daily
Health and Hospital System	One Call	Web based healthcare admitting/transfer application	N/A	Central Logic	Patient records Tracking	Periodic	Periodic
Health and Hospital System	Ophthalmology	Electronic charting	Standalone	4D	Medical records Charting	Daily	Daily
Health and Hospital System	Optum Claims Manager	Claims Manager provides application services for claims scrubbing at a charge line level for CCI edits and other charge requirements from the Healthlink interface.	N/A		Claim assessment Billing	Daily	Daily
Health and Hospital System	Pandora	Medication dispensed historical records	N/A	Pandora/ Omniceil Systems	Medication management Supply inventory	Daily	Daily
Health and Hospital System	PCSI	Stores approved medication data and when patient picked up the medication	Standalone	RX3000	Patient records	None	None
Health and Hospital System	Peervue	This is a system is use to collect data for critical results and testing.	N/A	peerVue	Diagnostics	Daily	Daily
Health and Hospital System	PenRad MIS	This system is used for mammography quality, reporting and to meet MQSA requirements.	N/A	PenRad	Tracking	Daily	Daily
Health and Hospital System	PHIHS - Public Health Integrated Health System	The Public Health Integrated Health System (PHIHS) is a web-based public health comprehensive client tracking system utilized for data collection within programs and business areas of the Public Health Department including TB Control and Public Health Nurse Case Management	Standalone	Envision Technology Partner's, Inc.	Case management Tracking	Daily	Daily
Health and Hospital System	PYXIS Medstation	Medication dispensing system for Inpatient, Custody and Outpatient	N/A	Carefusion	Medication management	Daily	Daily
Health and Hospital System	QNXT	Core claims application which provides claim processing, member enrollment, provider management and premium billing	Standalone	Cognizant	Case management Billing	Daily	Daily
Health and Hospital System	Quest Diagnostics	Claims processing	N/A	Quest Diagnostics	Claims and Billing	Daily	Daily
Health and Hospital System	ReadySet	Employee Health requirements tracking	Standalone	Axion	Reporting Medical records	Daily	Daily
Health and Hospital System	Resolv	Customer Relation Management system for tracking feedback/complaints/complements	Standalone	Prognosis Solutions	Customer service	Periodic	Periodic
Health and Hospital System	SCVMC Trauma Registry (Trauma One)	Trauma One is a comprehensive pre-hospital care application and repository for information from Santa Clara County Trauma Centers. Each County Trauma Centers uses the same application to track compliance and trauma case outcomes.	Standalone	Lancet Technology, Inc.	Reporting	Daily	Daily
Health and Hospital System	SIS	SIS application performs operating room (OR) scheduling services, tracks patient experience in the OR from pre-operation assessments, services and products provided while in the OR, and finally to recovery. Also, the SIS application documents and tracks Anesthesia administered to patients.	N/A	Surgical Information Systems	OR tracking	Daily	Daily
Health and Hospital System	SoftMed	Patient medical record data as well as scanned patient documents	N/A	3M	Medical records	Daily	Daily
Health and Hospital System	Sunsystem GL	Finance and Budget	Standalone	INFOR	Finance and Budget related data	Daily	Daily
Health and Hospital System	Syngo RMS	System is used to track patient services and images	N/A	Siemens	Tracking	Daily	Daily
Health and Hospital System	Talk	Voice Recognition system	N/A	AGFA	Dictation system Reporting	Daily	Daily
Health and Hospital System	Tissue Track Core	Web based application to inventory tissue implants used during surgery.	N/A	Lpitsolutions	Tracking	Periodic	Periodic
Health and Hospital System	UHC Safety Intelligence	Error Occurrence Collection and Reporting System	N/A	Vizient	Error Occurrence Reporting System	Periodic	Periodic
Health and Hospital System	UHIN	Centralized claims processing	N/A	UHIN	Claims and Billing	Daily	Daily
Health and Hospital System	UniCare Pro_Filer	Behavioral Health Clinical, Billing and Claims	N/A	UniCare	Behavioral health	Daily	Daily
Health and Hospital System	Valley Express	Application which provides member specialty authorization/referral management and provider level portal access	Standalone	PPMSI	Patient/ member referrals Authorization management	Daily	Daily
Health and Hospital System	WEB IZ	Web-IZ is a web-based system used to track smallpox vaccinations, dressings and results of the vaccination. The system is able to track mass prophylaxis.	Standalone	Envision Technology Partner's, Inc.	Tracking	Periodic	Periodic

Sheriff's Office	Records Management System	Incident Reports	Microsoft	Microsoft	Contact information	Daily	Daily
Sheriff's Office	Jail Information System	Jail Inmate information	Microsoft	Microsoft	Inmate Applicant	Daily	Daily
Sheriff's Office	Automated License Plate Reader	Collection of license plate data that is within public view and for legitimate law enforcement purpose	3M	3M	Surveillance tracking	Daily	Daily
Sheriff's Office	SFP	Sheriff's finger printing scheduling system	Web-based Application	ISD	Fingerprint system	Daily	Daily
Probation Department	SHARKS	Case Management System for Adult population	Lotus Notes Domino	IBM	Criminal defendant information Criminal cases Court record	Daily	Daily
Probation Department	JAS	Case Management System for Juvenile population	Lotus Notes Domino	IBM	Criminal juvenile information	Daily	Daily
Probation Department	CE-Connect	Risk Assessment Tool for Adult and Juvenile clients	Web-based Custom Application	Automon	Juvenile Crimes/ contempt	Daily	Daily
Probation Department	JRS	Juvenile case management system	Terminal-based Custom Application	ISD	Juvenile case management	Daily	Daily
Probation Department	Ciber/CMS	Juvenile Traffic Court Case Management System	Windows-based Application	Ciber	Contact information	Daily	Daily
Roads and Airports	Airport Operations	Track tenant and aircraft details, payment history	MS Database	Microsoft	Tracking Billing	Daily	Daily
Roads and Airports	GAIRPORT	Bill tenants for monthly rental	MS Database	Microsoft	Contact information Billing	Daily	Daily
Roads and Airports	Airport Waiting List	Manager lists of people waiting for particular aircraft parking	MS C	Microsoft	Waitlist	Daily	Daily
Roads and Airports	Encroachment Permits	Issue Encroachment Permits	MS Database	Microsoft	Contact information Permitting	Daily	Daily
Roads and Airports	Oversized Overweight	Issue permits to drive through county roads to Oversized/Overweight vehicles	MS Database	Microsoft	Company name Address Phone number Vehicle's Insurance company name	Daily	Daily
Roads and Airports	CPRA	Database of record requests	SharePoint	Microsoft	Track requests for information Contact information of requestor Details of requested information Staff person assigned	As needed	As Needed
Roads and Airports	Service Requests	Allows the public to submit infrastructure service requests	Web-based Application	MaintStar	Individual contact information	Daily	Daily
Roads and Airports	Mobile Citizen	Allows the public to submit infrastructure service requests	Mobile App	MaintStar	Individual contact information	Daily	Daily
Roads and Airports	SEPS	RDA Special Permit Request Application	Web-based Application	ISD	Individual contact information	Daily	Daily
Board of Supervisors	Constituent Management	Board of Supervisors constituent management system	Dynamics CRM	Microsoft	Contact information	Daily	Daily
CEPA - Department of Agriculture	CalAgPermits	Online system for issuing, modifying, renewing pesticide permits with an online portal for submitting pesticide use reports. Includes map development tools.	Web-based Application	Calico Solutions	Permitting Use	Daily	Daily
CEPA - Agricultural and Environmental Management	The Daily	Agriculture and Weights & Measures Inspection & Time Tracking. Weights & Measures Invoice/Payment Processing	Web-based Application	CEPA - Information Services	Business name Business address Business phone Inspection type Inspection results	Daily	Daily
CEPA - Animal Care and Control	Chameleon/CMS	Shelter management, licensing, field operations, payments, dispatching and veterinary record keeping	Database Application	HLP, Inc	Adoption Owners Licensing Medical Records Animal Control Services	Daily	Daily
CEPA - Department of Agriculture	Airs2	Agriculture Inspections & Reporting	Database Application	StateWideSoft	Business name Business address Business phone Business owner Inspection results Report ID Inspection date Inspector name	Daily	Daily
CEPA - Department of Agriculture	PriceInspection5	Inspections for businesses with Price Verification devices	Database Application	Richard Brown	Business name Business address Owner name Owner address Inspection type Inspection results Overcharge amt, % overcharge	Daily	Daily
CEPA - Department of Agriculture Weed Abatement	HazVeg	Weed Abatement Inspection and Reporting System	Database Application	CEPA - Information Services	Individual contact information Assessor parcel number Inspection results Photos of property	Daily	Daily
CEPA - Department of Agriculture Weed Abatement	AIRGIS	This system is used for mapping grower sites for Agriculture and other properties for Weed Abatement Management	Web-based Application	ESRI	Individual contact information for weed abatement and business name Address for Agriculture	Daily	Daily
Coroner's Office	VAST	Administration and Recording system for Coroner's Office.	Web-based Application.	VertiQ	Death registration	Daily	Daily
Employee Services Agency	NeoGov	County's online employment and on-line hiring management application	Web based application	Neogov	Applicant tracking	Daily	Daily
ESA-WorkersComp	iVOS	Administration and Recording system for WorkersCom department of ESA.	Web-based Application	Ventiv(AON)	Claims management	Daily	Daily
ESA-Liability and Insurance	RMA	Administration and Recording system for Liability and Insurance Department of ESA	Web-based Application.	CSC	Claims management	Daily	Daily
Clerk of the Board	Disclosure Docs (Form 700)	Database for tracking and submission of Statements of Economic Interests (Form 700)	Web-based application	Southtech Hosting Services	Statements of economic interests	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	MinuteTraq	Agendas, minutes, videos, transcripts, etc.	PC-based System as well as web-based repository	Accela	Agendas Minutes Transcripts(if broadcast) Supporting documents Mailings lists Individual contact information Videos of Board of Supervisors Committee meetings BOS selected commission or special task force meetings.	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Document Center (SharePoint)	Artifact database of BOS related items	SharePoint	Microsoft	General repository of Board of Supervisor minutes Ordinances Resolutions and other artifacts	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Assessment Appeals (SharePoint)	Artifact database of AA related items	SharePoint	Microsoft	Applications Notices Results Exhibits Findings Correspondence	Varies (Daily - Monthly)	Varies (Daily - Monthly)

Clerk of the Board	CABO (SharePoint)	Database for tracking Boards and Commissions	SharePoint	Microsoft	Board and commission appointments Ethics training Oath of office By laws Procedures Details of the actual commission Resignations Appointments Vacancies Applications for appointment Personal information includes contact info, resumes, qualifications to serve.	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	Claims Database (FileMaker)	Database of information related to claims against the county	FileMaker	Apple	Claims database	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Clerk of the Board	CPRA (Access)	Database of record requests	Access	Microsoft	Track requests for information Contact information of requestor Details of requested information Staff person assigned	Varies (Daily - Monthly)	Varies (Daily - Monthly)
Planning and Development	FileMaker Pro 10 - Permit Tracking (Legacy)	Planning & Development Permit Tracking & Code Enforcement tracking: building, planning, fire-marshall, land development engineering	Custom Application	Apple (software maker) & RCC, Inc (support)	Tracking building permit & code enforcement data: Owner/contractor name and contact information Assessor parcel number Email address Inspection results Photos/maps of property,	Daily	Daily
Planning and Development	Excel - Code Enforcement	Planning & Development Code Enforcement Additional Tracking	Custom Application in Excel	Microsoft	Building Code Enforcement data tracking: Owner/contractor name and contact information Assessor parcel number Inspection results Photos/maps of property	Daily	Daily
Planning and Development	Paygo & FIS - Payment	Planning & Development Payment System (legacy) - cash & credit card processing	Paygo & FIS	FIS & Christian James (PayGo)	Payee name Contact information Payment information	Daily	Daily
Registrar of Voters	Dominion Voting System	Election system that electronically create ballots, programs voting machines, tabulates votes and reports election results	WinEDS	Dominion	Election Data: Precincts Election Information (Ballots, Contest, Candidates) Election Results	As needed	As needed
Registrar of Voters	Election Information Management System	Election Management System that stores Voters, Candidates, Precincts mapping and other election related materials	EIMS Application	DFM Associates	Voters Candidates Precinct assignment Reporting	Daily	Daily
Registrar of Voters	Pitney Bowes	Vote By Mail Sorting Machines	Relia Vote	Pitney Bowes	Vote tracking	As needed	As needed
Registrar of Voters	Election Officer Training	Train Election Officer	Election Official Training Software	Scytel	Elections training materials	As needed	As needed
Registrar of Voters	Net File	Candidates Expense / Contribution reporting	Netfile	Netfile	Candidates Contribution Expenses	As needed	As needed
Registrar of Voters	eCampaign	Email blast to military overseas and Opt Out Voters Sample Ballot Notices	Mass Email Program	eCampaign	Email list from EIMS extracts by email address	As needed	As needed
Department of Corrections	OVR	Department of Corrections Inmate visitation scheduling system	Web-based Application	ISD	Calendering Visitation	Daily	Daily
Household Hazardous Waste	HHW	Household Hazardous Waste Scheduling Application	Web-based Application	ISD	Individual contact information	Daily	Daily
Countywide	ERD	Reporting System	DataWatch ES Server	DataWatch	Employee and dependent contact Banks Criminal justice	Daily	Daily
Pretrial Services	Pretrial Online Production System (POPS)	Case management system for Office of Pretrial Services	POPS	Kettle River & Santa Clara County	Case management Reporting	Daily	Daily
County Executive	VetPro	Veterans Claims and Records Management (State level)	Web-based Application	Panosoft	Veteran Services	Daily	Daily
County Executive	Veterans Benefit Management System	Veterans Claims and Records Management (Federal level)	VBMS	VA's Office of Information and Technology	Veteran Services	Daily	Daily
County Executive	Clarity Homeless Management Information System (HMIS)	Supportive housing and services to homeless persons system	N/A	BitFocus	Supportive housing and homeless services	Daily	Daily
County Executive	Outcome Tracker	Reporting system for Dispute Resolution Program, Juvenile Welfare Office of the Ombudsman, and Jail Observer Program	Web-based Application	VitaShare LLC	Dispute Resolution Juvenile Welfare Jail Observer	Daily	Daily
County Executive	Reentry Referral Tracking System	Referral tracking system for reentry clients	Custom built system	County of Santa Clara	Reentry client referrals data	Daily	Daily
Finance	TCAS	Tax Collection and Apportionment system. Bills and collects property taxes	Custom built system	County of Santa Clara	Appraising Auditing Assessment Ownership detail	Annually	Daily
Finance	TRUST Fund Application	Refunding of property taxes funds	Custom built system	County of Santa Clara	Payee name Assessment	Daily	Daily
Finance	CUBS	Collection of delinquent taxes, court collections, medical debts, victim restitution, and other various collections	RevQ	Columbia Ultimate Business Systems	Collections Accounting	Daily	Daily
Library	Integrated Library System (ILS)	Library catalog and patrons records	Horizon	SirsiDynix	Contact information	Infrequently	Infrequently
Social Services Agency	APSCares	Case Management system for Adult Protective Services	Web-based Application, Oracle	SSA	Contact information Case management Case number Investigation reporting	Daily	Daily
Social Services Agency	BPC	Budget Planning and Consolidation (Financial Reporting)	MS/Excel	SAP	County financial data	Monthly	Monthly
Social Services Agency	CalWIN	Eligibility and Benefits Determination and CalWORKS	Web-based Application	HP	Program eligibility	Daily	Daily
Social Services Agency	CCTS	Tracking DOJ/FBI clearance information for Foster Parent applicants	Web-based Application, Oracle	SSA	Case management Contact information Tracking	Daily	Daily
Social Services Agency	CMIPS II	Case Management system for Inhome Supportive Services (state wide)	Web-based Application hosted by the State	HP	Case management	Daily	Daily
Social Services Agency	CWS/CMS	Child Welfare case management system	Hosted by State	IBM	Child Welfare	Daily	Daily
Social Services Agency	ECA	CalWorks recipients' participation tracking application	Web-based application	SSA	Job assistance Contact information	Daily	Daily
Social Services Agency	ERConnect	Scheduling of ER Staff and referral assignment from CAN Center of Emergency referrals	Web-based application	SSA	Information and referral Tracking	Daily	Daily
Social Services Agency	FENICS	Manages differential response referrals/cases	Web-based Application	SSA	Contact information Assessment Information and referral Allegations	Daily	Daily
Social Services Agency	IDM	SSA client document capture and retrieval system	DataCap	IBM	Case management Contact information	Daily	Daily
Social Services Agency	IDM	Document Imaging and Management	FileNet	IBM	Assistance program Document imaging	Daily	Daily
Social Services Agency	IEVS	Income and Employment Verification System for Eligibility	Legacy Application (Ingres)	SSA	Program eligibility	Daily	Daily
Social Services Agency	SCC Foster	Case Management and Fiscal management for Foster Care Clients	Web Hosted - Server (HIPAA Compliant)	Panoramic Software Inc.	Contact information Visits Accounts Payable Accounts Receivables Reporting	Daily	Daily
Social Services Agency	SCC PAPGPC	Case Management and Fiscal management of Public Administration Guardian and Conservature client cases	Web Hosted - Server (HIPAA Compliant)	Panoramic Software Inc.	Case management Client tracking Billing	Daily	Daily

Social Services Agency	SIU	Fraud Investigation Tracking	Database Server	SSA	Contact information Tracking	Daily	Daily
Social Services Agency	SSI	Case tracking for advocacy for SSI, GA	Web-based Application, Oracle	SSA	General assistance tracking	Daily	Daily
Social Services Agency	Telephonic Signature Application	Annual CalWORKs and CalFresh Redetermination using phone systems (Phone Recordings)	Calabrio Quality Management	Calabrio	Call recording	Daily	Daily
Social Services Agency	TLO	Tracking debtors (Skip Trace)	Web-based Application, hosted service	SSA, TransUnion	Contact information Tracking	Daily	Daily
Social Services Agency	VACS	Debt (overpayments) collection	Desktop App	Ventura County	Collections	Daily	Daily
Social Services Agency	VSAS	GA recipients' participation tracking application	Web-based Application	SSA	General assistance Contact information	Daily	Daily
Parks	VolSoft	Volunteer management software	VolSoft	Volsoft	Contact information	As needed	As needed
Parks	Incident Management	Tracking Field Interview Cards, Courtesy Notices, Notice of Violations, Citations, Boating inspection failures	Database	Microsoft	Contact information Incident tracking	As needed	As Needed
Parks	Camava	Reservations Management Software		Artstreet	Individual Contact information Reservation details	As needed	As needed
Parks	Parks for Life Challenge	Tracking adventures, Registration Collection	Wordpress	The California Parks Company	Individual Contact information Registration details	Seasonally once a year for three months	As Needed
Parks	Interpretive program registration	Registration requests for interpretive programs	Google Drive	Google	Individual Contact Information School Program details	Daily	Daily
Parks	Eventbrite	Registration of volunteers for park events	Eventbrite	Eventbrite	Individual Contact information	Varies (Daily - Monthly)	As Needed
Parks	Square Retail System	Retail sales in park visitor centers, museums and gift shops	Square	Square	Individual Contact Information Sales transactions data	As needed - For each sales transaction	No update by department
Parks	Eblast email subscription	Allow interested visitors/users to subscribe to periodic email updates/newsletters from SCC Parks	Constant Contact	Constant Contact	Individual Contact Information	As Needed	No update by department
Parks	System VI	Fee machine selling day use, boating, and camping permits at county parks	Printed receipt tickets	VenTek International	Sales transactions data	As needed - For each sales transaction	No update by department
Parks	venMobile	Mobile Phone Application for selling day use and boating permits at county parks	Printed receipt tickets	VenTek International	Sales transactions data	As needed - For each sales transaction	No update by department