

**COUNTY OF SANTA CLARA**

**Catalog of Enterprise Systems published in accordance with California Government Code section 6270.5**

<b>System Name</b>	<b>Brief Statement of System's Purpose</b>	<b>System Product</b>	<b>System Vendor</b>	<b>General Description of Types of Data</b>	<b>Frequency of Data Collection</b>	<b>Frequency of Data Update</b>	<b>Department</b>
Assessor's Information Management System	Property ownership/ assessment tracking system	Custom legacy system	ASR	Owner name(s) Assessor's parcel number Contact and identification information Assessed values Various exemptions Ownership history Building permit history Assessment history Property characteristics Property use codes Assessment appeals data	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Office of the Assessor
IDM	Document Image Repository	IDM	Open Text	Images of submitted document such as: Property records Appraisal records Base year records Photographs Maps Building plans Correspondence Other assessment related documents	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Office of the Assessor
Audit Tracking System	Tracking database of businesses that have been audited by the assessor	Database	Microsoft	Business name Account number Assessor's parcel number Business address Assessment number Year of audit Status of audit	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Office of the Assessor
Symphony	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Record Management System	ACS-Xerox	Document images and index data for land, vital, Business records/filings	Daily	Daily	Clerk-Recorder's Office
Eagle Recorder	Records and files official documents, vital records, and business filings. Offers public search and copy sales of these records and filings.	Record Management System	Tyler Technologies	Document images and index data for land, vital, and business records/filings	Daily	Daily	Clerk-Recorder's Office
Digital Reel	Allows search capabilities for digitized microfilm records.	Land Records System	BMI	Document images and index data for land, vital, and business records/filings	Infrequently	Infrequently	Clerk-Recorder's Office
Q-Flow	Ticketing system for walk-in customers.	Queueing System	ACF Technologies	Contact information	Daily	Daily	Clerk-Recorder's Office
Full Slate	Calendaring system that manages appointments for Passport Applications.	Online Calendaring Application	Full Slate/Intuit	Contact information Records management	Daily	Daily	Clerk-Recorder's Office
EnvisionConnect	Environmental health management system	Desktop Application	Accela	Permitting Inspection	Daily	Daily	Department of Environmental Health
Iconyx	Vector control management system	Desktop and Web Application	Iconyx	Service requests Work records	Daily	Daily	Department of Environmental Health
Allscripts	Utilization review tool	Standalone	Allscripts	Inbound HealthLnk ADT Data extracts of treatment summary from HealthLink Extracts of reimbursement data from Mckesson CERMe	Daily	Daily	Health and Hospital System
Appollo LIMS	Apollo Public Health Laboratory Information System (LIMS) used to enter specimen/patient testing data, generate laboratory reports, look-up laboratory test results and transmit billing/insurance information to the lab's billing software	Standalone	Common Cents	Lab result tracking Laboratory records Billing	Daily	Daily	Health and Hospital System
ARIA Eclipse	Diagnosis and treatment record for cancer patients	N/A	Varian	Oncology Information Clinical management Administrative and financial operation	Daily	Daily	Health and Hospital System
Avatar	Methadone dispensing system	Standalone	Netsmart	Tracking Client care	Daily	Daily	Health and Hospital System
BabyMatch	Tracks newborns while in the hospital	Standalone	Visonic Technologies	Newborns Tracking Location	Daily	Daily	Health and Hospital System
Bactes RMS	Tracks release of information requests	Standalone	Bactes	Medical record requester data	Daily	Daily	Health and Hospital System
Baxter Renal Care	PD Link system captures treatment data gathered from a patient's home dialysis treatments, and helps track and adjust a patient's dialysis therapy.	Standalone	Baxter	Dialysis treatment information	Daily	Daily	Health and Hospital System
CardioServer	The Epiphany system manages and stores EKG, Stress, Holter and event monitoring testing waves for the Cardiology Dept. and various HHS depts.	N/A	Epiphany	Epiphany reports generated as PDF files	Daily	Daily	Health and Hospital System
CIPS	Medication packaging for Custody	N/A	Kalos	Inmate Prescriptions	Daily	Daily	Health and Hospital System
Claim Remedi	Claims processing	Standalone	ClaimRemedi	Behavioral health and substance use claims	Daily	Daily	Health and Hospital System
ClickView	The Maternal Fetal Medicine Division of the Ob/Gyn Department uses ClickView, a web-based application, to generate and store obstetrical ultrasound reports.	Standalone	ClickView	Reporting Tracking	Daily	Daily	Health and Hospital System
CWS	Member based portal providing access to Covered California membership for purposes of claim, demographic and enrollment/eligibility	Standalone	Cognizant	Coordination Tracking Registration	Daily	Daily	Health and Hospital System
CyberREN	Nephrology and the treatment of kidney disease	N/A	Cybernius Medical Systems	Treatment reports Laboratory records	Daily	Daily	Health and Hospital System
Data Systems Group (DSG) Claims Editor	A claims editing/payment processing system used by Patient Business Services for Claim processing	N/A	DSG	Billing Reporting	Daily	Daily	Health and Hospital System
DataArk - Legacy Data Archive	Legacy patient data storage until meets regulatory requirement for purge	Standalone	MediQuant	Accounting Clinical information ERP	None	None	Health and Hospital System
Daybreak	DayBreak is an application that is used by the county EAP department to provide employee benefit programs that includes short-term counseling, referral services and case management	Standalone	Daybreak EAP Software	Employee case management Tracking Reporting	Daily	Daily	Health and Hospital System
Diamond MCMC (VHP)	Legacy based application which provides core claims functionality	Standalone	Dell Corp.	Medical claim assessment Billing	Daily	Daily	Health and Hospital System
Diamond MHMC (Mental Health)	Mental Health Managed Care Claims	Standalone	Dell Corp.	Medical claim assessment Billing	Daily	Daily	Health and Hospital System
Digital Dental Radiography	Digital Dental X-Ray Sensors	Standalone	Dexsis	Dental system	Daily	Daily	Health and Hospital System
ELMR	Electronic Health Record for Custody Health Services	N/A	NextGen	Health Records	Daily	Daily	Health and Hospital System
EndoWorks	GI and Pulmonary procedure documentation and treatment record	N/A	Olympus	Physician reporting Medical treatment	Daily	Daily	Health and Hospital System
Enterprise Document Management (EDM)	Patient Business Document Management system to track billing documents, insurance documents etc.	N/A	Siemens	Patient business documents	Daily	Daily	Health and Hospital System
ESSENCE	The Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE) is a syndromic surveillance system for capturing and analyzing public health indicators for early detection of disease outbreaks.	Standalone	Johns Hopkins University	Communicable diseases	Daily	Daily	Health and Hospital System

Foodservice Management Suite (FMS)	Diet and Nutrition Information	N/A	CBORD	Diet and nutrition solutions for patients	Daily	Daily	Health and Hospital System
Fusion Voice	The Fusion dictation system is a mission critical software application that provides a complete inventory of all dictated reports for both inpatient and outpatient by VMC providers.	N/A	Dolby	Clinical dictation reports	Daily	Daily	Health and Hospital System
HealthLink	Core Healthcare Information System for Health and Hospital	N/A	Epic	Patient records	Daily	Daily	Health and Hospital System
HeartLab Web Server	Dynamic DICOM images from the Cath Lab and Echo Lab are stored on the HeartLab system.	N/A	AGFA	Medical images Patient records	Daily	Daily	Health and Hospital System
IMPAX PACS (Picture Archive Communication System)	Digital images are acquired by an acquisition device (CR, CT, MR, US, etc.) and transmitted to PACS	N/A	AGFA	Medical images Patient records	Daily	Daily	Health and Hospital System
Life Image	Digital image transfer (LISA) software services sent from Santa Clara Valley Medical Center to Stanford Hospital.	Standalone	Life Image	Dicomm images transmitted from dedicated workstation	Periodic	Periodic	Health and Hospital System
Merchantsoft, Pharmacy Point of Sale System	MerchantSoft System enable pharmacy staffs to verify prescriptions and current customer medications. System provides ability to quickly manage operations and track sales.	N/A	Emporos Systems Corporation	Pharmaceutical tracking and sales	Daily	Daily	Health and Hospital System
MicroDyn	Third party application providing claims pricing for Medicare prospective payment systems. (Used for specific provider contracts only)	Standalone	MicroDyn	Health care claims calculation	Daily	Daily	Health and Hospital System
National TRACS (NTRACS)	NATIONAL TRACS software package for the collection, storage, analysis and reporting of trauma patient information on individual	Standalone	Digital Innovation, Inc.	Tracking Reporting	Daily	Daily	Health and Hospital System
NicoletOne	is an electrophysiological system is used as a monitor method to record electrical activity and study	Standalone	Cardinal Health/Viasys	Recording Reporting	Daily	Daily	Health and Hospital System
One Call	Web based healthcare admitting/transfer application	N/A	Central Logic	Patient records Tracking	Periodic	Periodic	Health and Hospital System
Ophthalmology	Electronic charting	Standalone	4D	Medical records Charting	Daily	Daily	Health and Hospital System
Optum Claims Manager	Claims Manager provides application services for claims scrubbing at a charge line level for CCI edits and other charge requirements from the Healthlink interface.	N/A		Claim assessment Billing	Daily	Daily	Health and Hospital System
Pandora	Medication dispensed historical records	N/A	Pandora/ Omniceil Systems	Medication management Supply inventory	Daily	Daily	Health and Hospital System
PCSI	Stores approved medication data and when patient picked up the medication	Standalone	RX3000	Patient records	None	None	Health and Hospital System
Peervue	This is a system is use to collect data for critical results and testing.	N/A	peerVue	Diagnostics	Daily	Daily	Health and Hospital System
PenRad MIS	This system is used for mammography quality, reporting and to meet MQSA requirements.	N/A	PenRad	Tracking	Daily	Daily	Health and Hospital System
PHIHS - Public Health Integrated Health System	The Public Health Integrated Health System (PHIHS) is a web-based public health comprehensive client tracking system utilized for data collection within programs and business areas of the Public Health Department including TB Control and Public Health Nurse Case Management	Standalone	Envision Technology Partner's, Inc.	Case management Tracking	Daily	Daily	Health and Hospital System
Position Control (PCIS)	PCIS is a web-based system used to track personnel data. It interfaces with HR data from PeopleSoft	Standalone	Envision Technology Partner's, Inc.	Tracking Human resources	Daily	Daily	Health and Hospital System
PYXIS Medstation	Medication dispensing system for Inpatient, Custody and Outpatient	N/A	Carefusion	Medication management	Daily	Daily	Health and Hospital System
QNXT	Core claims application which provides claim processing, member enrollment, provider management and premium billing	Standalone	Cognizant	Case management Billing	Daily	Daily	Health and Hospital System
ReadySet	Employee Health requirements tracking	Standalone	Axion	Reporting Medical records	Daily	Daily	Health and Hospital System
Resolv	Customer Relation Management system for tracking feedback/complaints/complements	Standalone	Prognosis Solutions	Customer service	Periodic	Periodic	Health and Hospital System
SCVMC Trauma Registry (Trauma One)	Trauma One is a comprehensive pre-hospital care application and repository for information from Santa Clara County Trauma Centers. Each County Trauma Centers uses the same application to track compliance and trauma case outcomes.	Standalone	Lancet Technology, Inc.	Reporting	Daily	Daily	Health and Hospital System
SIS	SIS application performs operating room (OR) scheduling services, tracks patient experience in the OR from pre-operation assessments, services and products provided while in the OR, and finally to recovery. Also, the SIS application documents and tracks Anesthesia administered to patients.	N/A	Surgical Information Systems	OR tracking	Daily	Daily	Health and Hospital System
SoftMed	Patient medical record data as well as scanned patient documents	N/A	3M	Medical records	Daily	Daily	Health and Hospital System
Sunsystem GL	Finance and Budget	Standalone	INFOR	Finance and Budget related data	Daily	Daily	Health and Hospital System
Syngo RMS	System is used to track patient services and images	N/A	Siemens	Tracking	Daily	Daily	Health and Hospital System
Talk	Voice Recognition system	N/A	AGFA	Dictation system Reporting	Daily	Daily	Health and Hospital System
Tissue Track Core	Web based application to inventory tissue implants used during surgery.	N/A	Lpitsolutions	Tracking	Periodic	Periodic	Health and Hospital System
UHC Safety Intelligence	Error Occurrence Collection and Reporting System	N/A	Vizient	Error Occurrence Reporting System	Periodic	Periodic	Health and Hospital System
UniCare Pro_Filer	Behavioral Health Clinical, Billing and Claims	N/A	UniCare	Behavioral health	Daily	Daily	Health and Hospital System
Valley Express	Application which provides member specialty authorization/referral management and provider level portal access	Standalone	PPMSI	Patient/ member referrals Authorization management	Daily	Daily	Health and Hospital System
WEB IZ	Web-IZ is a web-based system used to track smallpox vaccinations, dressings and results of the vaccination. The system is able to track mass prophylaxis.	Standalone	Envision Technology Partner's, Inc.	Tracking	Periodic	Periodic	Health and Hospital System
Records Management System	Incident Reports	Microsoft	Microsoft	Contact information	Daily	Daily	Sheriff's Office
Jail Information System	Jail Inmate information	Microsoft	Microsoft	Inmate Applicant	Daily	Daily	Sheriff's Office
Automated License Plate Reader	Collection of license plate data that is within public view and for legitimate law enforcement purpose	3M	3M	Surveillance tracking	Daily	Daily	Sheriff's Office
SHARKS	Case Management System for Adult population	Lotus Notes Domino	IBM	Criminal defendant information Criminal cases Court record	Daily	Daily	Probation Department
JAS	Case Management System for Juvenile population	Lotus Notes Domino	IBM	Criminal juvenile information	Daily	Daily	Probation Department
CE-Connect	Risk Assessment Tool for Adult and Juvenile clients	Web-based Custom Application	Automon	Juvenile Crimes/ contempt	Daily	Daily	Probation Department

JRS	Juvenile case management system	Terminal-based Custom Application	ISD	Juvenile case management	Daily	Daily	Probation Department
Ciber/CMS	Juvenile Traffic Court Case Management System	Windows-based Application	Ciber	Contact information	Daily	Daily	Probation Department
Airport Operations	Track tenant and aircraft details, payment history	MS Database	Microsoft	Tracking Billing	Daily	Daily	Roads and Airports
GAIRPORT	Bill tenants for monthly rental	MS Database	Microsoft	Contact information Billing	Daily	Daily	Roads and Airports
Airport Waiting List	Manager lists of people waiting for particular aircraft parking	MS C	Microsoft	Waitlist	Daily	Daily	Roads and Airports
Encroachment Permits	Issue Encroachment Permits	MS Database	Microsoft	Contact information Permitting	Daily	Daily	Roads and Airports
Oversized Overweight	Issue permits to drive through county roads to Oversized/Overweight vehicles	MS Database	Microsoft	Company name Address Phone number Vehicle's Insurance company name	Daily	Daily	Roads and Airports
IDM	SSA client document capture and retrieval system	DataCap	IBM	Case management Contact information	Daily	Daily	Social Services Agency
ERConnect	Scheduling of ER Staff and referral assignment from CAN Center of Emergency referrals	Web application	SSA	Information and referral Tracking	Daily	Daily	Social Services Agency
CCTS	Tracking DOJ/FBI clearance information for Foster Parent applicants	Web application, Oracle	SSA	Case management Contact information Tracking	Daily	Daily	Social Services Agency
IDM	Document Imaging and Management	Filenet	IBM	Assistance program Document imaging	Daily	Daily	Social Services Agency
FENICS	Manages differential response referrals/cases	Web application	SSA	Contact information Assessment Information and referral Allegations	Daily	Daily	Social Services Agency
ECA	CalWorks recipients' participation tracking application	Web-based Application	SSA	Job assistance Contact information	Daily	Daily	Social Services Agency
VSAS	GA recipients' participation tracking application	Web-based Application	SSA	General assistance Contact information	Daily	Daily	Social Services Agency
APSCares	Case Management system for Adult Protective Services	web app, Oracle	SSA	Contact information Case management Case number Investigation reporting	Daily	Daily	Social Services Agency
SSI	Case tracking for advocacy for SSI, GA	web app, Oracle	SSA	General assistance tracking	Daily	Daily	Social Services Agency
SCC PAPGPC	Case Management and Fiscal management of Public Administration Guardian and Conservature client cases.	Web Hosted - Server (HIPAA Compliant)	Panoramic Software Inc.	Case management Client tracking Billing	Daily	Daily	Social Services Agency
SCC Foster	Case Management and Fiscal management for Foster Care Clients	Web Hosted - Server (HIPAA Compliant)	Panoramic Software Inc.	Contact information Visits Accounts Payable Accounts Receivables Reporting	Daily	Daily	Social Services Agency
VACS	Debt (overpayments) collection	Desktop App	Ventura County	Collections	Daily	Daily	Social Services Agency
TLO	Tracking debtors (Skip Trace)	TLO	In House	Contact information Tracking	Daily	Daily	Social Services Agency
BPC	Budget Planning and Consolidation (Financial Reporting)	MS/Excel	SAP	County financial data	Monthly	Monthly	Social Services Agency
SIU	Fraud Investigation Tracking	Database Server	In House	Contact information Tracking	Daily	Daily	Social Services Agency
IEVS	Income and Employment Verification System for Eligibility	Legacy App (Ingres)	In House	Program eligibility	Daily	Daily	Social Services Agency
Telephonic Signature Application	Annual CalWORKS and CalFresh Redetermination using phone systems (Phone Recordings)	Calabrio Quality Management	Calabrio	Call recording	Daily	Daily	Social Services Agency
CalWIN	Eligibility and Benefits Determination and CalWORKS	Web app --	HP	Program eligibility	Daily	Daily	Social Services Agency
CMIPS II	Case Management system for Inhome Supportive Services (state wide)	Web app hosted by the State	HP	Case management	Daily	Daily	Social Services Agency
CWS/CMS	Child Welfare case management system	Hosted by State	IBM	Child Welfare	Daily	Daily	Social Services Agency
Constituent Management	Board of Supervisors constituent management system	Dynamics CRM	Microsoft	Contact information	Daily	Daily	Board of Supervisors
VolSoft	Volunteer management software	VolSoft	Volsoft	Contact information	As needed	As needed	Parks
Incident Management	Tracking Field Interview Cards, Courtesy Notices, Notice of Violations, Citations, Boating inspection failures	Database	Microsoft	Contact information Incident tracking	As needed	As Needed	Parks
The Daily	Agriculture and Weights & Measures Inspection & Time Tracking. Weights & Measures Invoice/Payment Processing	Web-based Custom Application	County Internal support	Business name Business address Business phone Inspection type Inspection results	Daily	Daily	CEPA - Agricultural and Environmental Management
Chameleon/CMS	Shelter management, licensing, field operations, payments, dispatching and veterinary record keeping	Shelter Case Management system	HLP, Inc	Adoption Owners Licensing Medical Records Animal Control Services	Daily	Daily	CEPA - Animal Care and Control
Airs2	Agriculture Inspections & Reporting	Database for Agriculture Inspection Mgmt	StateWideSoft	Business name Business address Business phone Business owner Inspection results Report ID Inspection date Inspector name	Daily	Daily	CEPA - Department of Agriculture / Weights and Measures
FileMaker Pro 11 - Weed Abatement	Weed Abatement Inspection and Reporting System	Custom Application	RCC, Inc	Individual contact information Assessor parcel number Inspection results Photos of property	Daily	Daily	CEPA - Department of Agriculture Weed Abatement
CalAgPermits	Online system for issuing, modifying, renewing pesticide permits with an online portal for submitting pesticide use reports. Includes map development tools.	Web-based Application	Calico Solutions	Permitting Use	Daily	Daily	CEPA - Department of Agriculture
PriceInspection5 (Scangun)	Inspections for businesses with Price Verification devices	Windows mobile OS on Motorola MC3090, JANAM XM66	Richard Brown	Business name Business address Owner name Owner address Inspection type Inspection results Overcharge amt, % overcharge	Daily	Daily	CEPA - Weights and Measures
AIRGIS	This system is used for mapping grower sites for Agriculture and other properties for Weed Abatement Management	Web-based Application	ESRI	Individual contact information for weed abatement and business name Address for Agriculture	Daily	Daily	CEPA - Department of Agriculture Weed Abatement
VAST	Administration and Recording system for Coroner's Office.	Web-based Application.	VertiQ	Death registration	Daily	Daily	Coroner's Office
IVOS	Administration and Recording system for WorkersCom department of ESA.	Web-based Application	Ventiv(AON)	Claim management	Daily	Daily	ESA-WorkersComp
RMA	Administration and Recording system for Liability and Insurance Department of ESA	Web-based Application.	CSC	Claim management	Daily	Daily	ESA-Liability and Insurance
Disclosure Docs (Form 700)	Database for tracking and submission of Statements of Economic Interests (Form 700)	Web-based application	Southtech Hosting Services	Database for tracking statements of economic interests	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board

MinuteTraq	Agendas, minutes, videos, transcripts, etc.	PC-based System as well as web-based repository	Accela	Agendas Minutes Transcripts(if broadcast) Supporting documents Mailings lists Individual contact information Videos of Board of Supervisors Committee meetings BOS selected commission or special task force meetings.	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
Document Center (SharePoint)	Artifact database of BOS related items	SharePoint	Microsoft	General repository of Board of Supervisor minutes Ordinances Resolutions and other artifacts	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
Assessment Appeals (SharePoint)	Artifact database of AA related items	SharePoint	Microsoft	Applications Notices Results Exhibits Findings Correspondence	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
CABO (SharePoint)	Database for tracking Boards and Commissions	SharePoint	Microsoft	Board and commission appointments Ethics training Oath of office By laws Procedures Details of the actual commission Resignations Appointments Vacancies Applications for appointment Personal information includes contact info, resumes, qualifications to serve.	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
Claims Database (FileMaker)	Database of information related to claims against the county	FileMaker	Apple	Claim database	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
CPRA (Access)	Database of record requests	Access	Microsoft	Track requests for information Contact information of requestor Details of requested information Staff person assigned	Varies (Daily - Monthly)	Varies (Daily - Monthly)	Clerk of the Board
NeoGov	County's online employment and on-line hiring management application	Web based application	Neogov	Applicant tracking	Daily	Daily	Employee Services Agency
FileMaker Pro 10 - Permit Tracking (Legacy)	Planning & Development Permit Tracking & Code Enforcement tracking: building, planning, fire-marshal, land development engineering	Custom Application	Apple (software maker) & RCC, Inc (support)	Tracking building permit & code enforcement data: Owner/contractor name and contact information Assessor parcel number Email address Inspection results Photos/maps of property,	Daily	Daily	Planning and Development
Excel - Code Enforcement	Planning & Development Code Enforcement Additional Tracking	Custom Application in Excel	Microsoft	Building Code Enforcement data tracking: Owner/contractor name and contact information Assessor parcel number Inspection results Photos/maps of property	Daily	Daily	Planning and Development
Paygo & FIS - Payment	Planning & Development Payment System (legacy) - cash & credit card processing	Paygo & FIS	FIS & Christian James (PayGo)	Payee name Contact information Payment information	Daily	Daily	Planning and Development
Dominion Voting System	Election system that electronically create ballots, programs voting machines, tabulates votes and reports election results	WinEDS	Dominion	Election Data: Precincts Election Information (Ballots, Contest, Candidates) Election Results	As needed	As needed	Registrar of Voters
Election Information Management System	Election Management System that stores Voters, Candidates, Precincts mapping and other election related materials	EIMS Application	DFM Associates	Voters Candidates Precinct assingment Reporting	Daily	Daily	Registrar of Voters
Pitney Bowes	Vote By Mail Sorting Machines	Relia Vote	Pitney Bowes	Vote tracking	As needed	As needed	Registrar of Voters
Election Officer Training	Train Election Officer	Election Official Training Software	Scytle	Elections training materials	As needed	As needed	Registrar of Voters
Net File	Candidates Expense / Contribution reporting	Netfile	Netfile	Candidates Contribution Expenses	As needed	As needed	Registrar of Voters
eCampaign	Email blast to military overseas and Opt Out Voters Sample Ballot Notices	Mass Email Program	eCampaign	Email list from EIMS extracts by email address	As needed	As needed	Registrar of Voters
OVR	Department of Corrections Inmate visitation scheduling system	Web-based Application	ISD	Calendering Visitation	Daily	Daily	Department of Corrections
SFP	Sheriff's finger printing scheduling system	Web-based Application	ISD	Fingerprint system	Daily	Daily	Sheriff's Office
HHW	Household Hazardous Waste Scheduling Application	Web-based Application	ISD	Individual contact information	Daily	Daily	Household Hazardous Waste
SEPS	RDA Special Permit Request Application	Web-based Application	ISD	Individual contact information	Daily	Daily	Roads and Airports
ERD	Reporting System	DataWatch ES Server	DataWatch	Employee and dependent contact Banks Criminal justice	Daily	Daily	Countywide
Pretrial Online Production System (POPS)	Case management system for Office of Pretrial Services	POPS	Kettle River & Santa Clara County	Case management Reporting	Daily	Daily	Pretrial Services
VetPro	Veterans Claims and Records Management (State level)	Web-based Application	Panosoft	Veteran Services	Daily	Daily	County Executive
Veterans Benefit Management System	Veterans Claims and Records Management (Federal level)	VBMS	VA's Office of Information and Technology	Veteran Services	Daily	Daily	County Executive
TCAS	Tax Collection and Apportionment system. Bills and collects property taxes	Custom built system	County of Santa Clara	Appraising Auditing Assessment Ownership detail	Annually	Daily	Finance
TRUST Fund Application	Refunding of property taxes funds	Custom built system	County of Santa Clara	Payee name Assessment	Daily	Daily	Finance
CUBS	Collection of delinquent taxes, court collections, medical debts, victim restitution, and other various collections	RevQ	Columbia Ultimate Business Systems	Collections Accounting	Daily	Daily	Finance
Integrated Library System (ILS)	Library catalog and patrons records	Horizon	SirsiDynix	Contact information	Infrequently	Infrequently	Library