



Sheriff's Office Custody Bureau

Inmate Grievances Dashboard

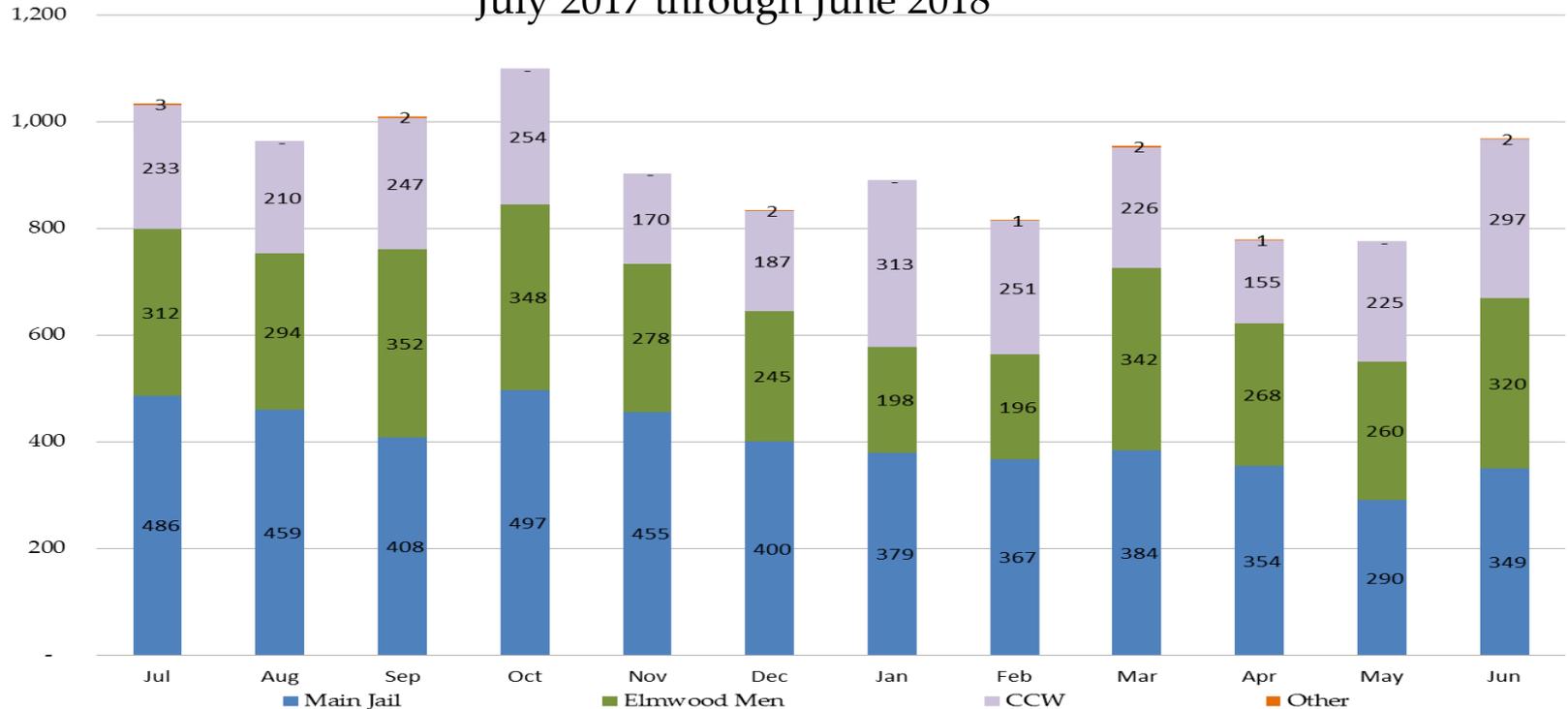
June 2018

Inmate Grievances Dashboard - June 2018

- Executive Summary
 - The Grievance Unit Monthly Dashboard will include the following data:
 - Historical Grievance Volume
 - July 2017 through June 2018
 - Top Five Most Grievance Categories
 - June 2018 vs. June 2017
 - Average Monthly Grievances per Capita
 - July 2017 through June 2018
 - Grievance Totals by Category and by Facility
 - June 2018
 - Category Frequency Rank
 - June 2018

Inmate Grievances Dashboard - June 2018

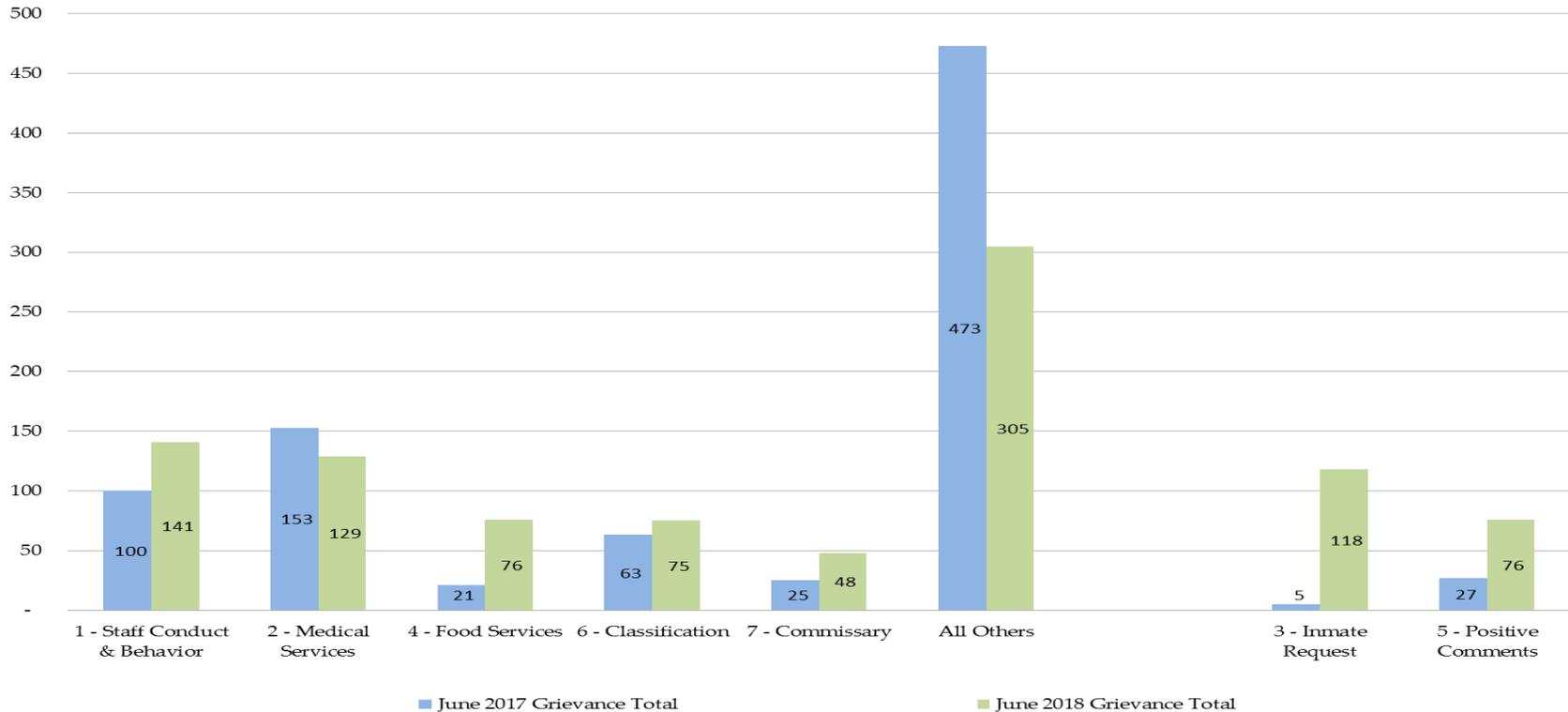
Historical ACeS Grievance Volume July 2017 through June 2018



The data above compares the volume of the monthly grievances for the last 12 months. For convenient comparison, the data is separated by each of our three jail facilities: Main Jail North, Elmwood Men's, and the Elmwood Women's Facilities, and also by "Other - Out of Facility" areas.

Inmate Grievances Dashboard - June 2018

**Top Five Most Frequent Grievance Categories
June 2018 vs. June 2017**

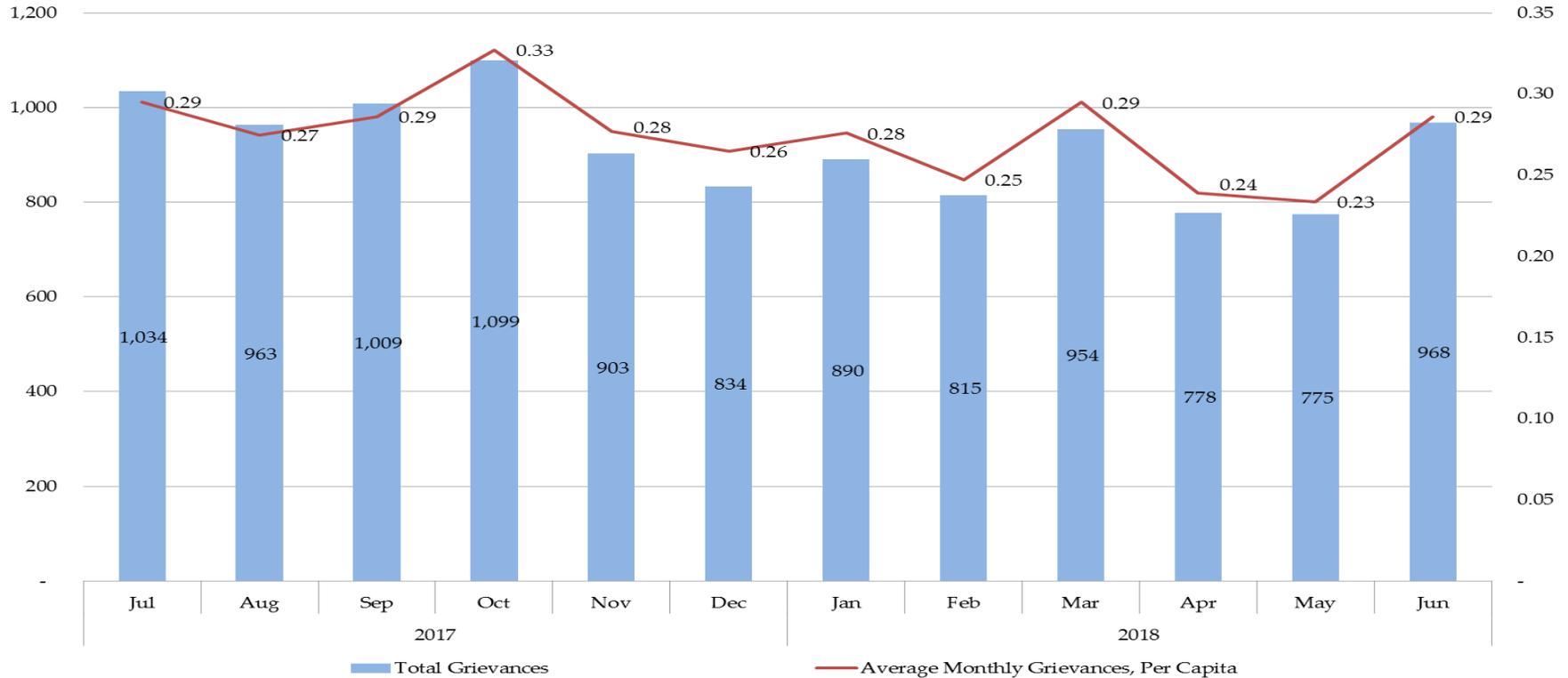


The data above compares the current month's Top Five Most Frequent Grievance Categories against the same month from a year ago.

NOTE: The two categories, "Inmate Requests" and "Positive Comments," have been omitted because they are not considered inmate grievances.

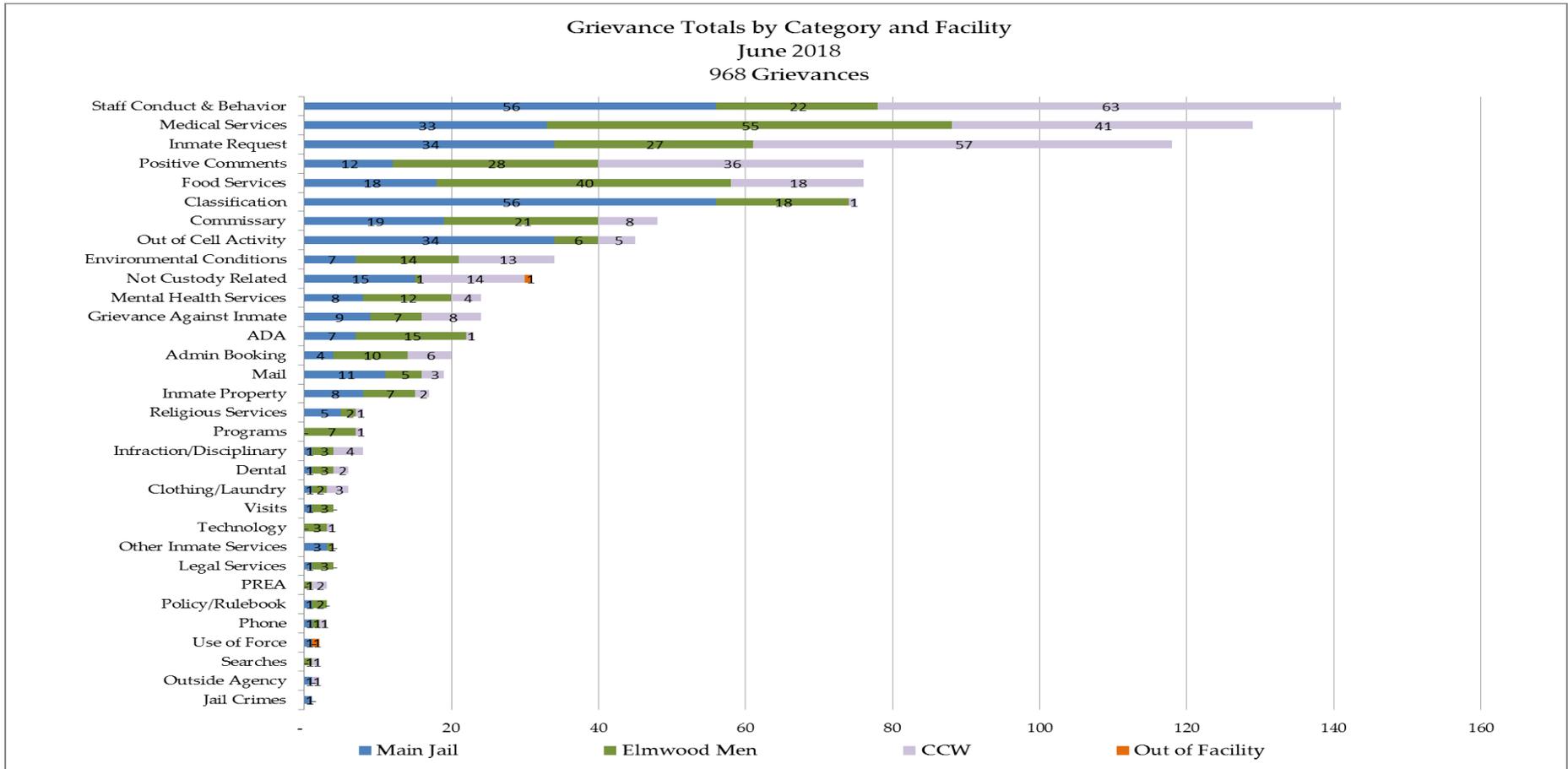
Inmate Grievances Dashboard - June 2018

Average Monthly Grievances Per Capita
July 2017 through June 2018
All Grievances, All Facilities



The data above compares the total inmate grievances submitted by month for the last 12 months. In June 2018, there were 968 grievances submitted by an average daily population of 3360 inmates. There were 0.29 grievances submitted per inmate in the month of June 2018.

Inmate Grievances Dashboard - June 2018



The above data shows all 968 inmate grievances submitted for the month of June 2018 by grievance category. The chart also depicts the number of inmate grievances by location; Main Jail North, Elmwood Men's, Elmwood Women's and out of facility locations.

Inmate Grievances Dashboard - June 2018

Category	Category Frequency Rank					Total Grievances				
	Overall	Main Jail	Elmwood Men	CCW	Out of Facility	Overall	Main Jail	Elmwood Men	CCW	Out of Facility
Staff Conduct & Behavior	1	1	5	1	3	141	56	22	63	-
Medical Services	2	5	1	3	5	129	33	55	41	-
Inmate Request	3	3	4	2	4	118	34	27	57	-
Food Services	4	7	2	5	7	76	18	40	18	-
Positive Comments	5	9	3	4	6	76	12	28	36	-
Classification	6	2	7	19	20	75	56	18	1	-
Commissary	7	6	6	8	9	48	19	21	8	-
Out of Cell Activity	8	4	15	11	12	45	34	6	5	-
Environmental Conditions	9	14	9	7	8	34	7	14	13	-
Not Custody Related	10	8	25	6	1	31	15	1	14	1
Grievance Against Inmate	11	11	12	9	10	24	9	7	8	-
Mental Health Services	12	12	10	12	13	24	8	12	4	-
ADA	13	15	8	20	21	23	7	15	1	-
Admin Booking	14	17	11	10	11	20	4	10	6	-
Mail	15	10	16	14	15	19	11	5	3	-
Inmate Property	16	13	13	16	17	17	8	7	2	-
Infraction/Disciplinary	17	19	17	13	14	8	1	3	4	-
Programs	18	29	14	21	22	8	-	7	1	-
Religious Services	19	16	22	23	24	8	5	2	1	-
Clothing/Laundry	20	20	23	15	16	6	1	2	3	-
Dental	21	21	18	17	18	6	1	3	2	-
Legal Services	22	22	19	27	28	4	1	3	-	-
Other Inmate Services	23	18	26	30	31	4	3	1	-	-
Technology	24	30	21	22	23	4	-	3	1	-
Visits	25	23	20	28	29	4	1	3	-	-
Phone	26	24	27	24	25	3	1	1	1	-
Policy/Rulebook	27	25	24	29	30	3	1	2	-	-
PREA	28	31	28	18	19	3	-	1	2	-
Outside Agency	29	26	30	26	27	2	1	-	1	-
Searches	30	32	29	25	26	2	-	1	1	-
Use of Force	31	27	31	31	2	2	1	-	-	1
Jail Crimes	32	28	32	32	32	1	1	-	-	-

The above chart ranks the frequency of inmate grievances submitted by category for June 2018. This data aids the department in focusing attention to specific issues raised by the inmate population.