Executive Summary

The Grievance Unit Monthly Dashboard will include the following data:

- Historical Grievance Volume
  - July 2017 through June 2018
- Top Five Most Grievance Categories
  - June 2018 vs. June 2017
- Average Monthly Grievances per Capita
  - July 2017 through June 2018
- Grievance Totals by Category and by Facility
  - June 2018
- Category Frequency Rank
  - June 2018
The data above compares the volume of the monthly grievances for the last 12 months. For convenient comparison, the data is separated by each of our three jail facilities: Main Jail North, Elmwood Men’s, and the Elmwood Women’s Facilities, and also by “Other - Out of Facility” areas.
The data above compares the current month’s Top Five Most Frequent Grievance Categories against the same month from a year ago. 

NOTE: The two categories, “Inmate Requests” and “Positive Comments,” have been omitted because they are not considered inmate grievances.
The data above compares the total inmate grievances submitted by month for the last 12 months. In June 2018, there were 968 grievances submitted by an average daily population of 3360 inmates. There were 0.29 grievances submitted per inmate in the month of June 2018.
The above data shows all 968 inmate grievances submitted for the month of June 2018 by grievance category. The chart also depicts the number of inmate grievances by location; Main Jail North, Elmwood Men’s, Elmwood Women’s and out of facility locations.
The above chart ranks the frequency of inmate grievances submitted by category for June 2018. This data aids the department in focusing attention to specific issues raised by the inmate population.