**Welcome**

Santa Clara County Social Services Agency

**Mission Statement:**

The mission of the Social Services Agency is to provide resources and opportunities in a culturally responsive manner in order to enhance the quality of life in our community by protecting, educating, and empowering individuals and families.

**Visit Our Websites:**

County of Santa Clara  
www.sccgov.org

Santa Clara County Social Services Agency  
www.sccgov.org/sites/ssa/Pages/ssa.aspx

Dept. of Employment and Benefit Services  
https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx

Santa Clara County Social Services Agency  
333 W. Julian Street, San Jose, California 95110

**Contact Us:**

To submit new agency, update information, or delete agency,
1. Download: [SCC Community Resource Guide Change Request Form](#)
2. Fill-in your information
3. Email to: ProgramBureau@sccgov.org

**Disclaimer:**

The Santa Clara County Social Services Agency is providing this information as a public service, reference to any service or organization does not constitute an endorsement or recommendation by Santa Clara County Social Services Agency.

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**Emergency and Homeless Assistance**

If you are seeking immediate help, Santa Clara County has a variety of agencies that can help you. Call now and get help.

If you think you or someone is having a medical or mental health emergency, call 911 or go to the nearest hospital.

**Emergency Shelters, Domestic, Family & Child Abuse:**

- 2-1-1 - for emergency and disaster services  
- Adult Protective Services: 1-800-414-2002  
- Asian Americans for Comm Involvement: (408) 975-2739  
- Bill Wilson Center  
  
  - Crisis Line: (408) 850-6125  
  - Teen Hotline: (408) 850-6125  
  
- Child Abuse and Neglect Center: 1-833-SCC-KIDS  
- HomeSafe Santa Clara: (408) 557-9088  
- Next Door Solutions: (408) 275-2962  
- Stand Up For Kids - Silicon Valley: (408) 883-4135  
- WomenSV 1-833-966-3678 x0  
- YWCA: 1-800-572-2782

**Counseling and Mental Health Services:**

- Emergency Psychiatric Services: (408) 855-6100  
- Santa Clara Suicide Prevention and Crisis: 1-855-278-4204  
- CRISIS TEXT LINE: Text BAY to 741741

**Medical Health Services:**

- RotaCare Bay Area: (408) 379-8000 or www.rotacarebayarea.org
- Emergency Assistance Network (EAN)
- City of San Jose List of Homeless Services

**Hospitals:**

- Santa Clara Valley Medical Center  
  751 S. Bascom Ave, San Jose, CA 95128 | Website: [www.scvmc.org](http://www.scvmc.org)  
  Phone: (408) 885-5000 | TTY: (408) 971-4068
- Emergency Psychiatric Services (EPS)  
  871 Enbong Lane, San Jose, CA 95128 | Phone: (408) 885-6100
- O’Connor Hospital  
  2105 Forest Ave, San Jose, CA 95128 | Website: [och.sccgov.org](http://och.sccgov.org)  
  Phone: (408) 947-2500 | TDD: (408) 947-2599
- St. Louise Regional Hospital  
  9400 No Name Uno, Gilroy, CA 95020 | Website: [slh.sccgov.org](http://slh.sccgov.org)  
  Phone: (408) 848-2000 | TTY: (408) 842-0409
- Good Samaritan Hospital  
  2425 Samaritan Dr, San Jose, CA 95124  
  Website: [goodsam@soccer.org](mailto:goodsam@soccer.org) | Phone: (408) 559-2011
- El Camino Hospital, Emergency Department  
  2500 Grant Rd, Mountain View, CA 94040 | (Entrance on South Dr.)  
  Website: [www.elcaminohealth.org](http://www.elcaminohealth.org)  
  Emergency Phone: (650) 946-1035
- Regional Medical Center  
  225 N. Jackson Ave, San Jose, CA 95116  
  Website: [regionalmedicalcenter.com](http://regionalmedicalcenter.com) | Phone: (408) 259-5000
- Stanford Hospital, Emergency Department  
  900 Quarry Rd, Extension, Stanford, CA 94304  
  Website: [stanfordhealthcare.org](http://stanfordhealthcare.org)  
  Emergency Phone: (650) 723-5111

**Police Departments:**

- Gilroy  ... (408) 846-6300  
  Cupertino  ... (408) 777-3177
- Morgan Hill  ... (408) 779-2101  
  Campbell  ... (408) 866-2101
- Milpitas  ... (408) 586-2400  
  Palo Alto  ... (650) 329-2413
- Mountain View  ... (650) 909-6995  
  Los Gatos  ... (408) 354-3595
- San Jose  ... (408) 277-8900  
  Los Altos  ... (650) 947-2770
- Santa Clara  ... (408) 615-4700  
  Saratoga  ... (408) 741-2992
- Sunnyvale  ... (408) 730-7100  
  Foothill-DeAnza  ... (650) 949-7913

**Phones:**

- County of Santa Clara  
  200 N. 1st St, San Jose, CA 95112  
  Phone: (408) 273-8200
- County of Santa Clara Board of Supervisors  
  200 N. 1st St, San Jose, CA 95112  
  Phone: (408) 273-7500
- Santa Clara County Social Services Agency  
  www.sccgov.org/sites/ssa/Pages/ssa.aspx
COUNTY OF SANTA CLARA

SOCIAL SERVICES AGENCY
Santa Clara County Social Services Agency is available to assist you and your family for your healthcare needs, cash assistance, and food assistance.

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COMMUNITY OUTREACH

CHILDREN RESOURCES
Child Safety Information

Megan’s Law
The purpose of Megan’s Law is to provide the public with internet access to detailed information on registered sex offenders. The law expands access and allows the public to use their personal computers to view information on sex offenders required to register with local law enforcement. The law is not intended to punish offenders and specially prohibits using the information to harass or commit any crime against an offender.
Access the database to check for offenders in your area www.meganslaw.ca.gov/Search.aspx

Oliver’s Law
The purpose of Oliver’s Law is to allow parents to review the safety of the childcare program or facility. To encourage parents to evaluate the program’s ability to meet the needs of their child. Licensed childcare facilities are required to present complaint information to a parent when asked. This gives the parent and provider an opportunity to discuss sensitive issues, including changes that have been made in response to a complaint. It also gives providers a chance to tell their side of the story.
Access the database to review the files of the licensed child care provider you are interested in www.cdss.ca.gov/inforesources/Community-Care-Licensing/Facility-Search-Welcome

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DOMESTIC VIOLENCE RESOURCES

Domestic violence is a pattern of abusive violent behavior that one partner uses to exert power and control over the other in a marriage, partnership or intimate relationship. Violence may appear in the form of sexual assault, threats, coercion, physical abuse, verbal abuse, emotional mistreatment, and/or destruction of property.
**FOOD RESOURCES**

If you are in need of food assistance, there are county agencies and community-based organizations throughout the county that can help you and your family.

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**HEALTH CARE RESOURCES**

Do you have any medical or behavioral health care needs? Our Resource Guide has a list of agencies that can help you.

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**HOUSING RESOURCES**

Dedicated to helping families and individuals achieve self-sufficiency through empowerment.

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Asian Americans for Community Involvement
Bill Wilson Center
Bill Wilson Center - The Hub
Community Technology Alliance
Homesafe Santa Clara
Insight
Next Door Solutions
Society of St. Vincent de Paul Santa Clara County

TRANSPORTATION RESOURCES
These programs are available to assist you with your transportation need.

TRANSPORTATION RESOURCES
Emergency Assistance Network of SCC
City of San Jose List of Homeless Services
CalWORKs Liaison Services - Adult Education
CalWORKs Liaison Services - Community Colleges
CalWORKs Transportation and Ancillary Expenses
Senior Nutrition Program
SCC Transportation Assistance Program

Transportation Resources - con’t
All Around Senior Services
Cal-Learn Program
Conklin to Community
Fresh Success
Insight
Morgan Hill Migrant Educational Program
Stand Up For Kids - Silicon Valley
Valley Transportation Authority

OTHER SUPPORT RESOURCES
The following organizations are available to assist you and your family.

OTHER SUPPORT RESOURCES
CalWORKs Expungement Program
DAAS - Public Administrator
DAAS - Office of the Public Guardian
Resources for Financial Education
Office of Immigrant Relations SCC
Santa Clara County Parks
Santa Clara County Victim Services Unit
2-1-1 Bay Area
Asian Law Alliance
Bay Area Legal Aid
California Alternative Rates for Energy
California’s Low Cost Auto Insurance Program
Clear Slate
Community Solution

(Other Support Resources - con’t)
Community Technology Alliance
CASA of Silicon Valley
Cristalverde.com
Earned Income Tax Credit
Family Support Svcs. for Family Dependency Court Systems
Federal Trade Commission - IdentityTheft.gov
Go Kids
ImmigrantInfo.org
Integrated Psychological Assessment Services
International Rescue Committee
Internet Essentials
Katherine & George Alexander Community Law Center
Kiva San Jose Lending Team
Legal Advocates for Children & Youth
Lenders for Community Development
Maitri
Mayor’s Gang Prevention Task Force
Meriwest Credit Union
Next Door Solutions
Pars Equality Center
Peninsula Family Service
Pro Bono Project Silicon Valley
Sacred Heart Community Service
Santa Clara County Fatherhood/Male Involvement Collaborative
Senior Adults Legal Assistance
Society of St. Vincent de Paul Santa Clara County
SparkPoint

(Other Support Resources - con’t)
Sunday Friends
United Way - Coalition Against Payday Predators
United Way - Public Interest Firm
United Way - Volunteer Income Tax Assistance
Washoe Native TANF Program
West Valley College

SERVE
EMPOWER
TRANSFORM
ABOUT THE NETWORK

Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

ELIGIBILITY

Income eligibility guidelines related to Low and Very Low Income. Strict Criteria for rental assistance is followed. Direct financial assistance for special issues, Funeral Expenses, etc.

ASSISTANCE FOR SANTA CLARA COUNTY FAMILIES

The Emergency Assistance Network (EAN) provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger. The EAN offers assistance to help families and individuals recover from emergency situations, often providing case management and financial education in conjunction with Food Assistance, Rent and Mortgage Aid, Utility Assistance, Medical and Transportation Aid, Direct Financial Aid for special issues, Funeral Expenses, etc.

EMERGENCY ASSISTANCE NETWORK OF SANTA CLARA COUNTY

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HOUING FOR FAMILIES WITH CHILDREN

City Team/Chester Home

408-294-1338  |  https://www.cityteam.org/chester/  
Emergency shelter for homeless or abandoned pregnant women 18 & over during their last trimester of pregnancy. Drug & alcohol services available.

Family Supportive Housing/San Jose Family Shelter

408-926-8885  |  692 N. King Road  
http://www.sanjoshelter.org/programs-and-services/our-family-shelter/  
24-hr shelter. Call between 10:00 a.m. – 11:00 a.m. M-F for availability. Emergency shelter for families with children. Case management, workshops, child care, on-site tutoring and weekly bus passes. 90 day limit.

DOMESTIC VIOLENCE, FAMILY AND CHILDREN ISSUES

Asian Americans for Community Involvement (AACI)

408-975-2730  |  2400 Moorpark Avenue, Suite 300  
https://aaci.org  
8:30 a.m. – 5:30 p.m. M-F.  
Call for assessment & appointment. Multilingual services, programs, & referrals for adults, seniors, & children.

Community Solutions

Main:  408-779-2113  |  408-842-7138  
24-Hour Domestic Violence/Rape Crisis Line:  1-877-363-7238  
Youth & Family Crisis Line:  408-683-4118  |  408-778-0555  
16264 Church Street, Suite 103, Morgan Hill  
9015 Murray Avenue, #100, Gilroy  
https://communitysolutions.org/  
9:00 a.m. – 5:00 p.m. M-F.  
Sexual assault & domestic violence prevention; intervention counseling & housing services.

Family Violence Center

408-377-1700  |  1671 The Alameda, Suite 100  
https://www.sjpvd.org/fvc/  
Open for walk-ins 8:00 a.m. – 5:00 p.m. T, W, Th (Closed on Mon and Fri)  
Staffed by San Jose Police Department; investigation of child & elder abuse, stalking, & domestic violence cases.

DROP-IN DAY TIME SERVICE CENTERS

Bill Wilson Center/Drop-In Center

408-925-0331  |  691 2nd Street  
www.billwilsoncenter.org  
9:00 a.m. – 9:00 p.m. M-F; 9:00 a.m. – 1:00 p.m. Sa-Su  
Serves youth ages 12-24. Food, clothing, showers, computers, laundry, housing referrals, mental health services, employment training, education support, counseling, & workshops.

Dignity on Wheels

San Jose Location Info:  650-779-5065  
https://www.dignityonwheels.org/locations-and-schedule/  
Free showers and laundry available on a first-come basis. Check in at the table, receive a number and wait your turn. Take a 7-min timed shower in a private shower room. Wash up to 2 sets of clothing only (no shoes, sleeping bags or heavy items). Please call for info on showers for minors.

LifeMoves

Georgina Travis House

408-271-1630  |  3090 Homestead Road, Santa Clara, CA 95051  
(408) 282-1165  
Singles 408-271-1630  |  Families 408-926-8885  
260 Commercial Street  
https://lifemoves.org/santa-clara-county/  
Open 24 Hours a day.  
Emergency shelter for single adult women and families with children. Case management, workshops, on-site tutoring, and monthly bus passes. 60 day stay.

260 Commercial Street  
San Jose, CA 95112  |  (408) 282-1165  
9:00 a.m. – 8:00 p.m. M-Th & 9:00 a.m. – 5:00 p.m.  
Serves men, women & children (boys up to 18 years). Confidential shelter, advocacy, teen & children’s programs, & counseling. Female domestic violence victims accepted 24 Hours a day.

YWCA - Domestic Violence Support Network Hotline

24-Hour Crisis Hotline:  800-572-2782  |  375 South Third Street  
https://ywca-sv.org/crisis-intervention/  
9:00 a.m. – 5:00 p.m. M-F.  
Information, advocacy, & referrals. All calls are confidential.

YWCA of Silicon Valley

Rape Crisis Center:  408-295-4011 ext 233  
650-493-7273  |  408-649-7707  
24-Hour Crisis Hotline/Bilingual Crisis Line:  800-572-2782  
375 South 3rd Street  
https://ywca-sv.org/what-we-do/  
9:00 a.m. – 5:00 p.m.  
Confidential shelter, advocacy, therapy, counseling, legal advocacy, children’s programs & referrals. Call for appointment.

234 East Gish Road, Suite 200  
Morgan Hill, CA 95037  
(408) 842-4565  
60 day stay.

Food, clothing, showers, lockers, phone, passes. 60 day stay.

Open 24 Hours a day

9:00 a.m. - 8:00 p.m. M-Th & 9:00 a.m. - 5:00 p.m.

8:00-4:00 M-F

9:00 a.m. - 3:00 p.m. M-F

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9:00 a.m. - 5:00 p.m. M-F

9:00 a.m. - 5:00 p.m. M-F

9:00 a.m. - 5:00 p.m. M-F

9:00 a.m. - 5:00 p.m. M-F
Rental and Other Assistance

Social Services Agency - General Assistance
877-862-3633 | 1913 Senter Road
www.sccgov.org/sites/ssa/services/Pages/general-assistance.aspx
8:00 a.m. - 5:00 p.m. M-F

City of San Jose/Rental Rights & Referrals Program
408-975-4480 | Housing Dept, 12th Flr, 200 E. Santa Clara St.
8:00 a.m. - 5:00 p.m. M-F (closed Holidays)
Mediation & arbitration services for tenants & landlords of dwellings with three or more units & mobile homes.

Community Services Agency of Mt. View and Los Altos
650-968-0836 | 204 East Main Road, Mountain View
www.csacares.org
9:00 a.m. - 12:00 p.m. & 1:30 p.m. - 4:00 p.m. M-F
One-time assistance with rent, PG&E bill assistance, emergency food services, senior services & holiday sharing for residents.

The Health Trust/AIDS Services
408-963-8950 | 1400 Parkmoor Ave, Ste 230
Housing placement, rental subsidies, case management, referrals, emergency financial assistance, transportation, & food for people with HIV/AIDS.

Rental Assistance, Rent Control, & Housing

Social Services Agency - Adult Protective Services
www.sccgov.org/site/saratoga/services/Pages/adult-protective-services.aspx
8:00 a.m. - 5:00 p.m. M-F
Report abuse/neglect of elders (over 65) or disabled adults (over 18).

Silicon Valley Independent Living Center
408-894-9041 | TTY 669-231-4793
www.svlic.org
9:00 a.m. - 5:00 p.m. M-F
School enrollment & transportation, free nutrition program, food program, school supplies, backpacks, & elementary school uniforms.

GO TO - TABLE OF CONTENTS
Gardner Health Services - Mental Health Services
Main: 408-457-7100  |  Mental/Behavioral Health: 408-287-6200
Alviso Health Center, Healthcare for the Homeless: 408-935-3908
https://gardnerhealthservices.org/
Mobile Medical Unit – Call for schedule
Medical services, case management, substance abuse counseling, & referrals.

National Alliance for Mental Illness (NAMI)
408-453-0400 x10 (10:00 a.m.-6:00 p.m. M-F) 408-453-0400 x0 (6:00 p.m.-6:00 p.m. M-F; 24 hours on Sat-Sun)
1150 South Bascom Avenue, Ste. 24, San Jose
https://namin sanction.org
Self help, education, support & advocacy for consumers, families, & friends of people with psychiatric disabilities.

Pathway Society Inc. - Outpatient
408-244-1834  |  1659 Scott Boulevard, Suite 30, Santa Clara
https://pathwaysociety.org/
9:00 a.m. - 4:00 p.m. M-F
Mental health services; assistance with drug abuse, addiction & alcoholism; residential treatment center & transitional housing units, youth services.

Santa Clara County Department of Alcohol & Drug Services (DADS)/Gateway: 800-488-9191
https://www.scv.org/sites/bdh/Pages/home.aspx
8:00 a.m. - 5:00 p.m. M-F
Assessment, detoxification, outpatient, residential, & ancillary, & prevention services to adults (18 years & over).

VETERANS SERVICES
Goodwill Industries Silicon Valley/Homeless Veterans Program
408-819-9128  |  1080 N. 7th Street
https://www.goodwillbay.org/vfw-program/
8:00 a.m. - 5:00 p.m. M-F
Employment, housing, food, clothing, bus passes, counseling & rental assistance for veterans & their families.

HomeFirst/Veterans Program
Boccardo Reception Center: 2011 Little Orchard Street, San Jose
408-539-2100  |  408-539-7500
Sobrato Family Living Center: 15009 Agnew Rd, Santa Clara
408-855-8506
https://www.homefirstscv.org/veterans
Case management, transitional housing, communication & resolution workshops, job placement training, referrals to employment agencies, rental assistance & homelessness prevention services.

Homeless Veterans Emergency Housing Facility (HVHEF)
408-533-0228  |  131 Kirk Avenue
Call for application; no walk-ins accepted. Serves male & female veterans, provides transitional housing, case management & supportive services.

Legal Advocates for Children & Youth (LACY)
408-280-2441
https://www.lawfoundation.org/legal-advocates-for-children-youth-lacy/
Advances the legal rights of children & youth, empowering them to lead healthy and productive lives.

Mental Health Advocacy Project
408-294-9730  |  800-248-6427  |  408-280-2420 (for Intakes)
https://www.lawfoundation.org/mental-health-program
9:00 a.m. - 11:30 a.m. M-F  |  10:00 a.m. - 5:00 p.m. M-F
Legal assistance & representation, information, referrals to individuals with mental illness or developmental disabilities. Housing, government benefits & mental health patients’ rights. Eviction clinic.

Pro Bono Project Silicon Valley
408-998-5298  |  480 North First Street
https://www.probonoproject.org/
Family law legal assistance for divorce, visitation, custody & domestic violence cases.

Food and Meals
CityTeam
408-288-2153  |  408-288-2185  |  1-888-CITYTEAM
1174 Old Bayshore Hwy
https://www.cityteam.org/san-jose/
Mon - Fri: Breakfast 6:30 a.m.; Dinner 5:00 p.m.
Sat - Sun: Breakfast 8:00 a.m.; Dinner 5:00 p.m.
Second Harvest of Silicon Valley
1-800-984-3645
Text: GETFOOD to 4045-455-518
https://www.svfoodbank.org/get-food
Referrals to grocery distributions at 1,000 locations across the county & locations that provide congregate meals.

Youth Services
Bill Wilson Center
Main: 408-243-0222  |  24-Hour Crisis Line: 408-850-6125
3490 The Alameda, Santa Clara
https://www.billwilsoncenter.org/
Runaway house & homeless youth shelter program for youth ages 11-17 years. Counseling for all ages.

The Hub
408-750-750
591 N. King Road, Suite 1, San Jose
https://www.billwilsoncenter.org/services/all/bwc-hub.html
Serves current/former foster & ILP-eligible probation youth ages 15-24. Eligible youth can get help with housing, employment, education, legal consultation, counseling, care, transportation, food stamps, & ILP services/case management.

Rebekah Children’s Services
408-846-2100
290 IOOF Avenue, Gilroy
http://www.rcskids.org/
9:30 a.m. - 5:00 p.m. M-F
Residential treatment, wraparound services, family linkage, foster care adoption, educational services, risk prevention, & health center.

Legal Referrals - con’t
Law Foundation - Housing
Our Housing Program provides free legal advice and representation on housing-related matters to low-income individuals in Santa Clara County. For legal assistance, call our intake line at (408) 280-2424 or call in during hours: 4 N. 2nd St., 12th Floor, San Jose, CA 95112.
Phone Intake Hours: Monday - Thursday 9 AM-12 PM & 1 PM - 4 PM; Friday: 9 AM - 12 PM; Walk-in Hours Monday, Tuesday, Thursday, 9 AM - 11:30 AM & 1 PM - 4 PM; Wednesday: 9 AM - 11:30 AM; Closed on Friday.
9:00 a.m. - 5:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.)
Legal services, education & advocacy for underrepresented households in Silicon Valley
Legal Aid Society of Santa Clara County - Housing Counseling Program
408-283-8945
Eviction clinics & help with other housing related issues.

Legal Services
Santa Clara County - Veterans Services Office
408-533-6000  |  681 Winchester Blvd, Santa Clara
https://www.scvlegal.org/vfw-program/
8:00 a.m. - 5:00 p.m. M-F
Assistance to veterans & their dependents in filing claims for disability compensation, pension, burial benefits & requests for copies of discharges from National Personnel Records. Referrals to medical assistance & housing.

Veterans Administration (VA) - Palo Alto Health Care System
408-993-0729  |  5855 Silver Creek Valley Place, San Jose CA 95138
Appointments: 1-888-334-1000  |  Main: 408-885-5000
Veterans Medical Call Center
8:30 a.m. - 5:00 p.m. M-F; 9:00 a.m. - 9:00 p.m.
Express Clinic 7 days a week
(call for same day appointment at one of 5 sites – non emergency services provided). Crisis outreach, walk-in crisis intervention, screening, & referrals to community-based mental health resources.

Santa Clara County Mental Health Services
Mental Health Call Center: 24-Hour: 800-704-0900
Momentum for Mental Health: 8:30 a.m. - 5:00 p.m. M-F
Main: 408-280-2441
438 North White Road
408-245-6828
2001 The Alameda: 268-2777
206 California Ave, Palo Alto: 650-617-8340
https://www.sccgov.org/sites/bdh/Pages/home.aspx
Mental health, housing, & youth programs. Call for intake.

Valley Homeless Healthcare Program
1-888-334-1000  |  408-855-5000  |  TTY: 408-971-4068
1201 Alexander Street, San Jose
https://www.scvmh.org/clinics-and-locations/Valley-Homeless-Health-Program/Pages/overview.aspx
Walk-in medical & psychiatric services. After hours nursing advice.

Legal Food - Housing
CityTeam
408-288-2153  |  408-288-2185  |  1-888-CITYTEAM
1174 Old Bayshore Hwy
https://www.cityteam.org/san-jose/
Mon - Fri: Breakfast 6:30 a.m.; Dinner 5:00 p.m.
Sat - Sun: Breakfast 8:00 a.m.; Dinner 5:00 p.m.
Second Harvest of Silicon Valley
1-800-984-3645
Text: GETFOOD to 4045-455-518
https://www.svfoodbank.org/get-food
Referrals to grocery distributions at 1,000 locations across the county & locations that provide congregate meals.

San Jose Conservation Corp + Charter School
408-283-7173  |  408-459-6404  |  408-639-9486
2650 Senter Road  |  1560 Berger Drive
https://www.sccgov.org/
8:00 a.m. - 4:30 p.m. M-F
Job training, job placement, career planning, high school diploma/GED classes, drivers training, exposure to college/financial aid process, leadership development, & day care for children of participants. Services for individuals 17 & older.

StandUp For Kids – Silicon Valley
408-753-1272  |  Toll Free: 888-365-4543
25 E. Hedding Street, San Jose
https://www.standupforkids.org/siliconvalley
Food pantry, computer access, bandy, job search skills, education assistance, & more for youth up to age 24. Mentoring program matches youth with a caring adult who assists in creating plan for a positive future.

Unity Care Group
408-971-9822  |  1340 Parkmoor Avenue Ste 115
https://www.unitycare.org
8:00 a.m. - 5:00 p.m. M-F
Residential treatment, wraparound & mental health services, independent living skills training, employment assistance, & transitional housing to youth ages 11-24 years.
TRANSPORTATION SERVICE
VTA
Customer Service Call Center: 408-321-2300
Toll Areas (650 and South County): 800-894-9908
TTY: 408-321-2310
Recorded route & schedule information 24 Hours in English, Spanish & Vietnamese.
WEBSITES: www.vta.org | www.vta.org
Information Service Representative: 6:00am-7:00pm M-F, 7:30am-4:00pm Sa
VTA Downtown Customer Service Center
SSA West Santa Clara Street
9:00 a.m. - 6:00 p.m. M-F (Closed holidays)

HOMELESS OUTREACH
2-1-1
https://www.211bayarea.org/santasclara/
Operates 24 Hours in English, Spanish, Vietnamese & 140 other languages. Free, non-emergency information on available community services including assistance with basic needs, child & elder care, employment, health services, immigration, counseling, & opportunities to volunteer or donate.
HomeFirst Homeless Helpline
408-510-7600
https://www.homefirstscc.org/
For people who are homeless or at risk of homelessness and in need of services and resources
PATH People Assisting The Homeless
408-753-8735
https://www.path.org/regions/san-joan-bay-areas/
Homeless street outreach, clinical case management, service referrals and permanent housing assistance for individuals experiencing homelessness in San Jose's downtown core.

EMPLOYMENT/VOCATIONAL SERVICES
Ascend Employment Program
408-257-8302 | 4911 Moorpark Ave.
9:00 a.m. - 3:00 p.m. M-Th Employment assistance.
Center for Employment Training (CET)
408-534-5360 | 701 Vine Street
www.cettweb.edu
Vocational training available to all low-income adults ages 17 & over. Must have High School Diploma or GED to enroll. Vocational ESL, immigration & citizenship services.

(Employeement Vocational Services - con't)
Con4ion To Community (formerly Center for Training & Careers)
408-213-0961 | 749 Story Rd., Suite 10 | 381 1st Street.
http://con4ion.com/
Job training & employment services.
Day Worker Center of Mountain View
550 South Olive Street, Suite 550
Sunnyvale
https://dayworkercenter.org/
7:00 a.m. - 5:00 p.m. M-Sa
Job matching & placement, ESL classes, medical services, & legal assistance to day laborers.

NOVA Job Seekers Center
Main 408-730-7232 | 408-774-2365
505 West Olive Street, Suite 550
Sunnyvale
https://novaworks.org/
8:00 a.m. - 5:00 p.m. M-F
One-stop center for job seekers, career advising, training, employment workshops, pre-layoff assistance & placement services.
Downtown Streets Team
Headquarters: 408-899-7360 | 1671 The Alameda #306
Kumli Resource Center: 231 Grant Ave.
San Jose - Corinthian Grand Ballroom
9:00 a.m. - 2:00 p.m. M-Th
(Youth Services - con't)
Career center including employment services, workshops & job training resources. Veterans services also provided.

TO APPLY FOR BENEFITS, CALFRESH FOOD EXPEDITED SERVICE, OR HOMELESS ASSISTANCE:
• Online: MyBenefitsCalWIN.org
• CalFresh Food Only: GetCalFresh.org
• Call Us: 408-758-3800
• Mail: PO Box 11018, San Jose CA 95103 or Use an Office Drop Box
• To request an application: 408-758-3800

TO KEEP YOUR BENEFITS, REPORT CHANGES OR SUBMIT A REPORT OR DOCUMENT:
• Online: MyBenefitsCalWIN.org
• Contact your County Worker’s Direct Line, OR
• If you are receiving only Medi-Cal Coverage, call 408-758-3600
• If you are receiving CalFresh Food, CalWORKs, General Assistance, Cash Assistance Program for Immigrants or Refugee Cash Assistance Benefits, call 408-758-3800
• For Automated Case Information System, call 1-877-962-3633
• For EBT Inquiries call 1-877-328-9677
• Mail: PO Box 11018, San Jose CA 95103 or Use an Office Drop Box

OVERVIEW
Department of Employment and Benefits Services (DEBS) is a department of the County of Santa Clara’s Social Services Agency that provides low income individuals and families with access to health, financial, nutritional, and employment assistance. We provide high quality, professional services to eligible residents in a manner that is culturally sensitive and encourages personal responsibility.
Manage your Benefits in the Palm of your Hand

Get an overview of the programs and services offered in your county

Apply for Medi-Cal, CalFresh and/or CalWORKs

See if you are eligible for other assistance programs

View tasty recipes and meal plans on your budget

Ask a registered dietitian questions

Go to www.mybenefitscalwin.org and click on Cooking & Nutrition

Check your case and EBT benefits

Report changes

Upload verifications

WEBSITE: MyBenefitsCalWIN.org

CalWIN Mobile App now is available for download at:

Google Play

Apple App

Visit us at: www.MyBenefitsCalWIN.org
WHAT IS CALFRESH FOOD?
• CalFresh Food (known federally as Supplemental Nutrition Assistance Program or SNAP) helps people with limited income to buy healthy food.
• CalFresh Food is a nutrition program not a welfare program.
• CalFresh Food benefits are deposited in an Electronic Benefit Transfer (EBT) card. It works just like a bank debit card. EBT cards can be used at most grocery stores and farmers’ markets.

WHO CAN GET CALFRESH FOOD?
• The amount of CalFresh Food a household receives is dependent on household size, countable income, and monthly expenses, such as housing and utilities.
• You may be eligible to receive CalFresh Food even if you have earnings, are unemployed, retired, receiving Social Security Income (SSI), or other benefit programs such as CalWORKs or General Assistance.
• To qualify, at least one household member must be an eligible immigrant or citizen. That person can be a child.
• Single individuals and couples without children may be eligible to receive CalFresh Food.
• College students may be eligible to get CalFresh Food if they meet student requirements and are otherwise eligible.
• If you get SSI (Supplemental Security Income) you may qualify for CalFresh Food, if otherwise eligible.

WHAT ELSE SHOULD YOU KNOW ABOUT CALFRESH FOOD?
• You can own your home and car, and have savings and still be eligible. You do not need to report CalFresh Food on your tax return.
• CalFresh Food is not a loan. You do not need to pay back benefits that you receive, unless you are overpaid.
• If you are 60 years of age or older, homeless or disabled, you are eligible to purchase prepared meals at certified restaurants in Santa Clara County.

TO APPLY FOR CALFRESH FOOD ASSISTANCE:
1. ONLINE - MyBenefitsCalWIN.org
   Apply online or download the application. Submit by mail or in person.
   www.GetCalFresh.org
2. PHONE - 408-758-3800
3. FAX - 408-295-9248
4. MAIL - PO Box 11018, San Jose, CA 95103
5. OFFICES ARE CURRENTLY CLOSED, BUT OUR DROPBOXES ARE AVAILABLE:
   - Assistance Application Center
     1867 Senter Road, San Jose, CA 95112
   - General Assistance Services
     1919 Senter Road, San Jose, CA 95112
   - North County
     1330 W. Middlefield Road, Mountain View, CA 94043
   - South County
     379 Tomkins Court, Gilroy, CA 95020

RESOURCES TO STRETCH YOUR CALFRESH FOOD DOLLARS

DOUBLE UP FOOD BUCKS
Buy CA grown fruit and vegetables and earn $ to spend on any produce at your next visit!

HOW IT WORKS:
1. Use your CalFresh Food EBT card to buy California grown fresh fruits and vegetables at a participating grocery store.
2. For every $1 you spend on fresh California grown fruits and vegetables, you will receive a $1 Double Up Food Bucks coupon to spend on any fresh fruits and vegetables - up to $10 per day.
3. Spend your Double Up Food Bucks coupon on ANY fresh fruits or vegetables in the same store at any future shopping trip.

FOR MORE INFORMATION VISIT: www.DoubleUpCA.org

TO FIND RESTAURANT MEALS PROGRAM LOCATIONS, CHECK OUT OUR ONLINE LOCATOR:
HTTPS://MYMAPSCC.SCCGOV.ORG

Calfresh Food Restaurant Meals Program
The CalFresh Food Restaurant Meals Program allows CalFresh Food recipients who are 60 years of age or older, disabled, or homeless to use their CalFresh Food benefits to purchase prepared meals at approved participating restaurants.

If you are over 60, disabled, or homeless CalFresh Food customer, you may purchase meals at any participating restaurants.

TO FIND RESTAURANT MEALS PROGRAM LOCATIONS, CHECK OUT OUR ONLINE LOCATOR:
HTTPS://MYMAPSCC.SCCGOV.ORG
**FARMERS’ MARKETS AND MARKET MATCH PROGRAM**

Did you know that most farmers’ markets in Santa Clara County, now accept CalFresh Food EBT making it easier for you to buy fresh, local produce in your neighborhood?

Some of these farmers’ markets offer the Market Match program, at these farmers’ markets you can double your money, up to $10 free per day.

For more information visit: https://www.sccgov.org/sites/phd/hi/heal/Pages/calfresh.aspx

**FREE COMMUNITY MARKET**

![Image of a market with produce]

**RESOURCES TO STRETCH YOUR CALFRESH FOOD DOLLARS**

**FREE COMMUNITY MARKET**

- 1870 Senter Rd, San Jose
- Social Services Agency Parking Lot
- Saturdays 12PM – 2PM

**CALFRESH EMPLOYMENT AND TRAINING (CFET)**

Need a new career path? CFET can help

**WHAT IS THE CALFRESH EMPLOYMENT & TRAINING (CFET) PROGRAM?**

CFET is a program that helps CalFresh Food recipients gain skills, tools and training to find a living wage job. Participants can engage in a variety of activities: Supervised Job Search, Work Experience, Vocational Training, Pre-Apprenticeship/Apprentice, Adult Education, and Job Retention. Fee is waived for CalFresh recipients.

Visit CalFresh Employment & Training at https://www.sccgov.org/sites/ssa/food-assistance/calfresh-food/Pages/cfet.aspx

**WHAT CAN CFET HELP YOU DO?**

Some things CFET may help you do are:

- Start a career;
- Write an effective resume;
- Receive paid work experience;
- Improve your interviewing skills;
- Get your high school equivalency certificate;
- Learn new job skills in professional, technical or vocational programs;
- And help you meet your ABAWD work requirements to keep your CalFresh Food benefits!

**DO YOU QUALIFY?**

You may qualify if you get CalFresh Food benefits.

Submit an application & a county worker will let you know if you qualify. Our partner agencies are available to help you submit your application.

**Ways to Apply:**

- Online: www.MyBenefitsCalWIN.org or www.GetCalFresh.org
- Phone: 408-758-3800
## ADULT EDUCATION - CALWORKS LIAISON SERVICES

Classes are held throughout the county at fourteen sites. These programs are primarily focused on adult literacy classes, ESL, GED, and high school diplomas. Classes are held throughout the day and evening.

Through funding from the County of Santa Clara, students receive: childcare, transportation, book, supplies and other school related expenses.

### ONSITE CALWORKS REPRESENTATIVES ARE AVAILABLE TO HELP YOU!

<table>
<thead>
<tr>
<th>Campus/Program</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campbell/Del Mar/Blackford (CACE)</td>
<td>Margarita Ortez-Minnett, Lead/Intake</td>
<td>(408) 423-3540</td>
<td><a href="mailto:mombokt@cuhsd.org">mombokt@cuhsd.org</a></td>
</tr>
<tr>
<td>MetroED District, Metropolitan Center</td>
<td>Karen Enzensperger, Program Lead</td>
<td>(408) 723-6592</td>
<td><a href="mailto:karen@metroed.net">karen@metroed.net</a></td>
</tr>
<tr>
<td>MetroED District, SVAE/SVCTE</td>
<td>Lynn Le, Intake for MetroED</td>
<td>(408) 723-4279</td>
<td><a href="mailto:karene@metroed.net">karene@metroed.net</a></td>
</tr>
<tr>
<td>MetroED District, SVAE/SVCTE</td>
<td>Kelsey Wilson, Intake for Morgan Hill</td>
<td>(408) 201-6520 x 43501</td>
<td><a href="mailto:kwilson@metroed.net">kwilson@metroed.net</a></td>
</tr>
<tr>
<td>East Side School District, Independence Adult Center (IAC)</td>
<td>Jean Archie</td>
<td>(408) 928-9363</td>
<td><a href="mailto:archie@esuhsd.org">archie@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side School District, Independence Adult Center (IAC)</td>
<td>Lee See Loh</td>
<td>(408) 928-9361</td>
<td><a href="mailto:lohl@esuhsd.org">lohl@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side School District, Independence Adult Center (IAC)</td>
<td>Minh Nguyen</td>
<td>(408) 254-8125</td>
<td><a href="mailto:nguyenmn@esuhsd.org">nguyenmn@esuhsd.org</a></td>
</tr>
</tbody>
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## CALWORKS CHILD CARE SERVICES

**DO YOU NEED ASSISTANCE LOCATING A BABYSITTER/DAYCARE PROGRAM?**

**IF YOU HAVE A CHILD IN YOUR HOUSEHOLD UNDER THE AGE OF 13, CALWORKS HAS CHILD CARE SERVICES FOR YOU!**

**CONTACT YOUR CWES WORKER TO SIGN UP FOR THIS BENEFIT!**

CalWORKs has contracted with Community Child Care Council of Santa Clara County (4Cs) to provide referrals and help you find a child care provider. You can meet with a 4Cs Child Care Specialist on a drop-in or appointment basis. Assistance may also be available over the phone.

If you are no longer receiving aid, as a former CalWORKs participant, off aid and currently working, you are also eligible to receive free or low-cost child care services.

**FOR MORE INFORMATION, CALL: (408) 758-3500, OPTION 3**

**WEBSITE:** [www.4c.org](http://www.4c.org)

**EMAIL:** CalWORKs@4c.org

**LANGUAGE CAPABILITIES:** English, Spanish, Vietnamese and other languages are available through translation services.

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## COMMUNITY COLLEGES - CALWORKS LIAISON SERVICES

Seven college sites offer CalWORKs clients, evening and weekend classes. The college goal is to help clients transition from gaining an education in an in-demand field, to finding and securing meaningful employment during the college experience.

Through funding from the County of Santa Clara, CalWORKs students receive: childcare, transportation, book, supplies and other school related expenses.

<table>
<thead>
<tr>
<th>College</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>DeAnza College</td>
<td>Sofia Abad</td>
<td>(408) 864-8361</td>
<td><a href="mailto:abadsfof@fhda.edu">abadsfof@fhda.edu</a></td>
</tr>
<tr>
<td>Foothill College</td>
<td>Sofia Abad</td>
<td>(650) 949-7465</td>
<td><a href="mailto:abadsfof@fhda.edu">abadsfof@fhda.edu</a></td>
</tr>
<tr>
<td>Mission College</td>
<td>Donna Hale</td>
<td>(408) 855-5226</td>
<td><a href="mailto:danna.hale@missioncollege.edu">danna.hale@missioncollege.edu</a></td>
</tr>
<tr>
<td>Evergreen College</td>
<td>Alla Markovtch</td>
<td>(408) 274-7900 x 6589</td>
<td><a href="mailto:alla.markovtch@evc.edu">alla.markovtch@evc.edu</a></td>
</tr>
<tr>
<td>Gavilan College</td>
<td>Annette Gutierrez</td>
<td>(408) 848-4813</td>
<td><a href="mailto:agutierrez@gavilan.edu">agutierrez@gavilan.edu</a></td>
</tr>
<tr>
<td>San Jose City College</td>
<td>Fabio R. Gonzalez</td>
<td>(408) 288-3168</td>
<td><a href="mailto:fabio.gonzalez@sjcc.edu">fabio.gonzalez@sjcc.edu</a></td>
</tr>
<tr>
<td>West Valley College</td>
<td>Marta Mora-Evans</td>
<td>(408) 741-4007</td>
<td><a href="mailto:martamora-evans@westvalley.edu">martamora-evans@westvalley.edu</a></td>
</tr>
</tbody>
</table>

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Visit our webpage: [https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx](https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx)
IS SOMEONE YOU LOVE HURTING YOU OR ABUSING YOU IN A DOMESTIC RELATIONSHIP?

The YWCA provides services and referrals to assist you and your children.

For assistance call the YWCA at 1-800-572-2782. Their Website is https://www.ywca.org/

If someone you love is either physically or emotionally hurting you, CalWORKS has services to help you. We can provide you with services to help keep you and your children safe, help you to leave the abuse.

SERVICES ARE FREE, VOLUNTARY AND CONFIDENTIAL

We have Social Workers and a Domestic Abuse Advocates to provide crisis intervention and the development of a safety plan, which may include emergency housing, counseling services and assistance with restraining orders.

You may also contact your Employment Services Counselor for questions and a referral for services.

CALWORKS DOMESTIC ABUSE SERVICES

CALWORKS DOMESTIC ABUSE SERVICES
IS SOMEONE YOU LOVE HURTING YOU OR ABUSING YOU WITHIN A DOMESTIC RELATIONSHIP?

The YWCA provides services and referrals to assist you and your children.

For assistance call the YWCA at 1-800-572-2782. Their Website is https://www.ywca.org/

If someone you love is either physically or emotionally hurting you, CalWORKS has services to help you. We can provide you with services to help keep you and your children safe, help you to leave the abuse.

SERVICES ARE FREE, VOLUNTARY AND CONFIDENTIAL

We have Social Workers and a Domestic Abuse Advocates to provide crisis intervention and the development of a safety plan, which may include emergency housing, counseling services and assistance with restraining orders.

You may also contact your Employment Services Counselor for questions and a referral for services.

CALWORKS DOMESTIC ABUSE SERVICES

CALWORKS EMPLOYMENT CONNECTION

Employment Connection is a County of Santa Clara Social Services Agency CalWORKS employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKS families.

WEBSITE: www.ectstaffing.com

HOURS: Monday - Friday | 8:00 am - 5:00 pm

LANGUAGES: English, Spanish, and Vietnamese

LOCATION:

CENTRAL / SAN JOSE
1879 Senter Road, San Jose, CA 95112 | (408) 758-3797

NORTH COUNTY
1330 Middlefield Road, Mtn. View, CA 94043 | (408) 758-2470

SOUTH COUNTY
379 Tomkins Court, Gilroy, CA 95020 | (408) 758-3450

EC WORKS – EXPANDED SUBSIDIZED EMPLOYMENT

Santa Clara County’s Employment Connection Center is now hosting the EC Works Program! A newly developed expanded subsidized employment program that is designed to provide subsidized, Full and Part-Time employment opportunities for both Employers and CalWORKS participants.

FOR PARTICIPATING EMPLOYERS

For participating employers, subsidized employment offers minimum wage reimbursement for each CalWORKS participant that is employed by their company. Through the program, each employer will have the opportunity to hire from the Employment Connection’s pool of qualified candidates and receive reimbursement for a minimum of three months while they train their new hire for a potential permanent, unsubsidized job within their company.

CALWORKS CLIENTS

CalWORKS participants that would like to join the EC Works Program must be actively participating with Employment Services. Those interested in Full-Time Employment must possess recent work experience (employed at some point during the past two years) and able to work at least 30 hours per week. Part-Time employment is designed to serve CalWORKS participants that have little to no work experience/history or those engaged in an educational program. Participants must also be able to work at least 20 hours per week.

CALWORKS EMPLOYMENT PROGRAM

Through an agreement with the Social Services Agency CalWORKS Program, the Office of the Public Defender may assist you in clearing your record to improve your opportunity for employment. Note: Some clients may be disqualified for services based on specific convictions.

ELIGIBILITY:

Current CalWORKS participants and/or former CalWORKS clients who have received aid within the past 12 months may be eligible.

WEBSITE: www.sccgov.org/sites/pdo

LOCATION: County of Santa Clara
Office of the Public Defender
701 Miller St, 2nd Floor, San Jose, CA 95110

CONTACT INFORMATION:
Bina Shukla Popat
(408) 299-7028 | bina.shukla.popat@pdo.sccgov.org
Sarah Kerr
(408) 299-7025 | sara.kerr@pdo.sccgov.org

FAX: (408) 938-1106

HOURS: Mon - Fri | 8:00 am – 5:00 pm

LANGUAGES: English, Spanish, Vietnamese and the Public Defender Office will provide interpreter services for any language, as needed

CALWORKS FAMILY STABILIZATION HOUSING ASSISTANCE

The goal of this program is to provide homeless prevention services to Welfare-To-Work families.

PROGRAM SERVICES:

• Security Deposit
• Locating and Securing Housing
• Moving Costs
• Back Rent

PROGRAM REQUIREMENTS:

• Receipt of an eviction notice, OR behind in rent
• Must attend a Financial Literacy Workshop
• Must meet sustainability (ability to pay rent)

CONTACT INFORMATION:
San Jose: (408) 758-3500
North County: (408) 278-2400 | (650) 988-6200
South County: (408) 758-3300

CALWORKS HEALTH ALLIANCE

• Counseling Services for clients with mental health and occurring issues, including substance use and domestic violence.
• No service time restriction for the Mental Health Services Team.
• Medi-Cal eligibility is required.
• Medication management available for clients enrolled in counseling services.
• Transitional housing is available to Health Alliance clients and their Children through Health Alliance counselor referrals.
• Off-site counseling services at community colleges and adult education programs are available.
• Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.
• Other services available and vary by provider.

CALWORKS HEALTH ALLIANCE

Contact Information:

AWARDWORKS EMPLOYMENT CONNECTION

Employment Connection is a County of Santa Clara Social Services Agency CalWORKS employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKS families.

WEBSITE: www.ectstaffing.com

HOURS: Monday - Friday | 8:00 am - 5:00 pm

LANGUAGES: English, Spanish, and Vietnamese

LOCATION:

CENTRAL / SAN JOSE
1879 Senter Road, San Jose, CA 95112 | (408) 758-3797

NORTH COUNTY
1330 Middlefield Road, Mtn. View, CA 94043 | (408) 758-2470

SOUTH COUNTY
379 Tomkins Court, Gilroy, CA 95020 | (408) 758-3450

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CALWORKS HEALTH ALLIANCE

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• Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.
• Other services available and vary by provider.

CALWORKS HEALTH ALLIANCE

Contact Information:

Visit our webpage: https://www.sccgov.org/sites/sca/financial-assistance/Pages/calworks-program.aspx

Visit our webpage: https://www.sccgov.org/sites/sca/financial-assistance/Pages/calworks-program.aspx
**CALWORKS HOMELESS ASSISTANCE**

**For CalWORKs Families**

Contact your Eligibility Worker to inquire about the program.

**Program Services**

The program is available to meet the reasonable costs of securing permanent housing, to prevent eviction, and to meet the costs of temporary shelter while the family is seeking permanent housing.

**Program Requirements**

The family must provide verification of shelter expenditures and evidence of a search for permanent housing to receive reimbursement for homeless assistance.

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**DEPARTMENT OF FAMILY AND CHILDREN’S SERVICES**

**Overview**

The Santa Clara County Department of Family and Children’s Services provides services to protect, prevent and remedy abuse and neglect of children while advancing child and family safety and well-being.

**Department of Family and Children’s Services**: 373 W. Julian Street, San Jose, CA 95110

**Website**: [https://www.sccgov.org/sites/ssa/about_us/dfcs/Pages/about_dfcs.aspx](https://www.sccgov.org/sites/ssa/about_us/dfcs/Pages/about_dfcs.aspx)

**Child Abuse and Neglect Center - 24 Hours**

The Department of Family and Children Services operates a Child Abuse and Neglect Center (CANC) screens calls 24 hours a day, seven days a week. Screening Social workers answer the telephone, in the office, from 8 a.m. until 10 p.m., and after 9:45 p.m., an on-call social work supervisor takes over this function. After 6 p.m. there may only be one person on duty, and your call may go to voice mail to be returned as soon as possible in the order received by the CANC.

**Santa Clara County Toll-Free Phone Number**: (833) SCC-KIDS (722-5437)

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**Foster Parent Adoption Association**

The Foster and Adoptive Parent Resource Center was established in 2002 by a generous grant from the Santa Clara County Board of Supervisors. The center is operated by the Santa Clara County Foster and Adoptive Parent Association and provides families with a space for meetings, trainings, support groups, and a kiosk of resource information on everything from legal aid to summer camps.

**Overview**

The Foster and Adoptive Parent Resource Center was established in 2002 by a generous grant from the Santa Clara County Board of Supervisors. The center is operated by the Santa Clara County Foster and Adoptive Parent Association and provides families with a space for meetings, trainings, support groups, and a kiosk of resource information on everything from legal aid to summer camps.

**Contact Information**: 373 W. Julian Street, San Jose, CA 95110

**Phone**: (408) 501-6365 | **Fax**: (408) 501-6365

Denise Marchu, Resource Center Director - (408) 501-6369 | Adriana Garcia, Resource Center Specialist - (408) 501-6365

**Hours**: Monday - Friday | 8:00 am - 9:00 pm

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**Foster Parent Recruitment**

Get more information about how to become a Resource Family or how your organization can join the recruitment.

**For More Information on Becoming a Foster or Adoptive Parent, Call**: 408) 299-KIDS (5437)

**Address**: 373 W. Julian Street, San Jose, CA 95110

Visit our webpage: [https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx](https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx)

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**Independent Living Skills Main Line**: (408) 501-6866

**Toll Free**: 1-877-975-1225

**The Hub Main Line**: (408) 792-1750

**Independent Living Program**: [Ispinfo@sca.sccgov.org](mailto:Ispinfo@sca.sccgov.org)

**Career Development Employment Services**: [Cdu@sca.sccgov.org](mailto:Cdu@sca.sccgov.org)

**Educational Services**: [EdSu@sca.sccgov.org](mailto:EdSu@sca.sccgov.org)

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**The Hub Youth Center**

The Hub is a youth-led and organized community center, dedicated to supporting current and former foster youth, ages 15-24, by providing a safe, welcoming center where foster youth feel a sense of belonging, empowerment, and are offered a variety of services by their peers and other caring community members.

**Contact Information**: 591 North King Road, Ste.1, San Jose, CA 95133 | (408) 792-1750
DEPARTMENT OF AGING AND ADULT SERVICES

OVERVIEW
The Social Services Agency’s Department of Aging and Adult Services (DAAS) promotes a safe and independent lifestyle for seniors, dependent adults and the disabled through the delivery of protective services, quality nutrition and supportive in-home services. In addition, DAAS evaluates community needs, develops programs and services, and advises on matters of policy that concern the welfare of seniors and persons with disabilities.

DEPARTMENT OF AGING AND ADULT SERVICES: 333 W. Julian Street, San Jose, CA 95110 | (408) 755-7600
ADULT PROTECTIVE SERVICE: PHONE: (408) 975-4900 | 24-HOUR REPORT LINE: (800) 414-2002
IN-HOME SUPPORTIVE SERVICES: Phone: (408) 792-1600 (Medi-Cal Eligibility Required)
PUBLIC ADMINISTRATOR/GUARDIAN/CONSERVATOR: Phone: (408) 755-7610
SENIOR NUTRITION PROGRAM: Phone: (408) 975-4860
MEALS ON WHEELS ENROLLMENT: Phone: (408) 350-3246
WEBSITE: https://www.sccgov.org/sites/ssa/about_us/daas/Pages/about_daas.aspx

ADULT PROTECTIVE SERVICES (APS)
The Santa Clara County Adult Protective Services program provides services to protect, prevent, and remedy abuse of elders and dependent adults. Adult Protective Services strives to reduce risk, maintain and enhance quality of life, promote self-sufficiency and respect the right to self determination.

WEBSITE: https://www.sccgov.org/sites/ssa/protective-services/aps/Pages/aps.aspx

IN-HOME SUPPORTIVE SERVICES (IHSS)
The In-Home Supportive Services program is a federal, state, and locally funded program designed to provide assistance to those eligible aged, blind, and disabled individuals who, without this care, would be unable to remain safely in their own homes. IHSS provides services according to the IHSS recipient’s ability to perform daily activities, and can include feeding, bathing, dressing, housekeeping, laundry, shopping, meal preparation and clean up, respiration, bowel & bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services, and protective supervision.

WEBSITE: https://www.sccgov.org/sites/ssa/other-services/Ihss/Pages/Ihss-recipients.aspx

PUBLIC ADMINISTRATOR
The Santa Clara County Public Administrator serves the public by managing the estates of persons who die without a will or without an appropriate person willing or able to act as executor. The Public Administrator operates under the authority of the Superior Court as a last resort measure.

WEBSITE: https://www.sccgov.org/sites/ssa/protective-services/Pages/page.aspx

DEPARTMENT OF AGING AND ADULT SERVICES

OFFICE OF THE PUBLIC GUARDIAN
The Office of the Public Guardian insures the physical and financial safety of persons unable to do so on their own, and when there are no viable alternatives to a public conservatorship. The Superior Court determines whether a conservatorship should be established. The court process includes petitioning the court and notifying the proposed conservatee and his or her family of the proceedings. A conservatorship is only established as a last resort through a formal hearing. The Superior Court can appoint the Public Guardian as a conservator of the person only, estate only (for probate) or both person and estate.

WEBSITE: https://www.sccgov.org/sites/ssa/protective-services/Pages/pagc.aspx

SENIOR NUTRITION PROGRAM
The Senior Nutrition Program provides high quality, cost efficient, nutritious meals to seniors and promotes the role of nutrition in preventative health and long term care. Nutrition education is provided to seniors participating in the Senior Nutrition Program to support this promotional effort. All meals are planned to meet one-third of the daily recommended dietary allowances for adults. The meal plans are approved and monitored by a staff of Registered Dietitians.

DINING OUT
Dining Out locations are community centers throughout Santa Clara County where seniors, 60 years of age and over, can enjoy a nutritious meal, group activities, and good company. It’s a place to socialize with other seniors who are dancing, taking classes, playing game, and eating right – together.

Any person over the age of 60 is eligible for these lunches. A donation of $3.00 is suggested for each person to help offset the cost of the meal. Some sites require reservations and registration is required at all sites. Please contact individual sites for requirements. Most sites are open daily (Monday-Friday). Please call ahead to each location’s hour of operation. Transportation is available to some sites.

DINING IN
Dining In is a way for seniors, 60 years of age and older, to enjoy meals delivered right to their home. The Meals on Wheels program is available to home bound seniors, regardless of income, who are ill, disabled, or otherwise unable to obtain food or prepare meals for themselves. Weekly deliveries of fresh salad, sandwich, frozen lunch/dinner entrees and breakfasts supplemented with milk, bread, fresh fruit, juice, and other grocery items help seniors remain healthy and maintain their independence.

ELIGIBILITY:
Any person over 60 years old

CONTACT US:
Senior Nutrition Program
(408) 975-4860
Sourcewise
(408) 350-3200

WEBSITE:
https://www.sccgov.org/sites/ssa/food-assistance/legis/Pages/senior_nutrition.aspx

MEALS ON WHEELS
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WEBSITE:
https://www.sccgov.org/sites/ssa/food-assistance/legis/Pages/senior_nutrition.aspx

SENIOR NUTRITION PROGRAM
DEPARTMENT OF AGING AND ADULT SERVICES
SANTA CLARA COUNTY NETWORK OF CARE FOR BEHAVIORAL HEALTH

A website that offers resources for individuals, families and agencies concerned with behavioral health. It provides information about behavioral health services, laws and related news, as well as communication tools and other features. Regardless of where you begin your search for assistance with behavioral health issues, the Network of Care helps you find what you need—it helps ensure that there is “No Wrong Door” for those who need services.


COUNTY OF SANTA CLARA HOUSING AUTHORITY

SELF-SUFFICIENCY PROGRAM

CURRENT SECTION 8 TENANTS - You may qualify for a free savings account. Call to find out more! This program is voluntary and does not affect your eligibility for continued assistance under the Housing Choice Voucher Program.

WEBSITE: www.scchousingauthority.org

CONTACT INFORMATION

505 W. Julian St. San Jose, CA 95110
PHONE: (408) 275-8770
TDD: (408) 993-3041

TO LEARN MORE ON FINANCE LITERACY

America Saves Campaign
www.americasaves.org

The Financial Literacy & Education Commission
www.mymoney.gov

National Foundation for Credit Counseling, Inc.
www.rfcc.org

The Federal Reserve System Native Financial Education Coalition – for Native Americans
1-800-829-1040
(Volunteer Income Tax Assistance Program)
www.federalreserveeducation.org

COUNTY OF SANTA CLARA BEHAVIORAL HEALTH SERVICES

FREE! OPEN TO THE PUBLIC

Self-Help Centers provide a safe, confidential and supportive environment for those dealing with mental illness. Operated by and for mental health consumers, these Centers provide support for individuals who want to take control of their lives. Individuals who share a disability have something to offer each other which cannot always be provided by traditional services. The Centers are run by welcoming and friendly staff, which provide services with respect and dignity.

The Centers are drop-in and you may stop by anytime during open hours:

- Support Groups
- Resource Center
- One-on-One Peer Support
- Guest Presenters
- Monthly Social Activities

WEBSITE: www.sccgov.org/sites/bhd/Pages/home.aspx

HOURS: 8:00 am - 5:00 pm
PHONE: (408) 453-3630
San Jose, CA  95131

CONTACT INFORMATION

SANTA CLARA COUNTY OFFICE OF EDUCATION MIGRANT EDUCATION PROGRAM (MEP)

The Migrant Education Program (MEP) provides free supplemental education and basic health services to eligible children and youth from 3-21 year of age.

TO BE ELIGIBLE:

- Parents or Guardians must complete a brief interview and intake form with a MEP recruiter.
- Qualifying criteria include having moved in the last 3 years in order to obtain seasonal or temporary work in agriculture or fishing.

REGION 1 Serves 6 COUNTIES:

- Santa Clara, San Mateo, San Francisco, Alameda, Santa Cruz, and San Benito

WEBSITE: www.mepregion1.org

OFFICE OF IMMIGRANT RELATIONS SANTA CLARA COUNTY

OIR provides accurate and timely information about immigration policies and resources available to immigrant residents and service providers. OIR also funds non-profit agencies to provide free or low-cost legal services, community education and maximize collaborative efforts to provide support for naturalization.

OUR MISSION:

- Provide ongoing analysis of local impacts to ensure effective planning in response to various policies and practices that affect immigrants
- Promote effective coordination of services to facilitate full inclusion of immigrants and entire immigrant communities
- Identify, promote, and apply best practices in immigrant integration
- Provide ongoing research and analysis of existing and emerging immigrant community needs
- Heighten community awareness of immigrant contributions
- Collaborate, coordinate and support organizations working to improve the lives of immigrants

LOCATION:

2460 N. First St, Ste 220, San Jose, CA 95131
PHONE: (408) 453-3630
HOURS: 8:00 am - 5:00 pm

EMAIL: immigrant.relations@ceo.sccgov.org
WEBSITE: www.sccoir.org

LANGUAGE:

English, Spanish, Vietnamese, Serbian/Croatian/Bosnian/Montenegrin

HOURS:

Mon – Fri | 8:30 am - 6:00 pm
SANTA CLARA COUNTY PARKS

Santa Clara County Parks are regional parks located close to home, yet away from the pressures of the valley’s urban lifestyle. The parks offer opportunities for recreation in a natural environment to all County residents.

LOCATION:  298 Garden Hill Dr, Los Gatos, CA  95032
WEBSITE:  www.parkhere.org
GENERAL INFORMATION:  (408) 355-2200
RESERVATIONS:  (408) 355-2201

VOLUNTEER PROGRAM COORDINATOR: (408) 918-4930  |  volunteer@parksccgov.org

SANTA CLARA COUNTY PUBLIC HEALTH

The Pregnancy and Parenting Referral Line where healthy living is promoted for mothers and their families through providing resources and referrals for reproductive health, family planning, pregnancy, birth defects, infants, children, and teens.

CONTACT INFORMATION:  Santa Clara County Maternal, Child, and Adolescent Health 19938 McKee Rd, San Jose, CA  95116  |  1-800-310-2332
WEBSITE:  www.sccgov.org/sites/phd/services/mcah/Pages/preg-parent-ref.aspx

BETTER HEALTH PHARMACY

The Pregnancy and Parenting Referral Line where healthy living is promoted for mothers and their families through providing resources and referrals for reproductive health, family planning, pregnancy, birth defects, infants, children, and teens.

MEDITATION ACCESS FOR ALL
We are the first and only dedicated drug donation pharmacy in California. We received unused, unopened, and unexpired medications from licensed healthcare facilities, and dispense the drugs at no cost to our patients who have a valid prescription. Our pharmacy aims to increase medication access for all and serves patients who cannot afford their medications.

NO controlled drugs, NO insurance, NO copays

Please call our pharmacy during business hours for an inventory check. This list of medications shows what we commonly stock at our pharmacy, but our inventory changes constantly, so please call to see if we have what you need.

Use the interactive map to find drop-off locations for unwanted medications.

WEBSITE:  https://www.sccgov.org/sites/phd/services/php/Pages/bhp.aspx
CONTACT INFORMATION:  725 E. Santa Clara St., #202, San Jose, CA 95112  |  (408) 794-0564
HOURS:
Tue - Fri: 10:30 am - 7:00 pm  |  Sat: 8:30 am - 5:00 pm
SANTA CLARA COUNTY
TRANSPORTATION ASSISTANCE PROGRAM (TAP)

The Transit Assistant Program (TAP) provides discounted transportation passes to eligible Santa Clara County residents to assist in affording public transportation necessary for job search, going to work, attending school and seeking medical care.

passes are distributed using electronic card through the Clipper regional fare collection program. (See page 38 for information on the Clipper Program)

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Monthly Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$ 2,010</td>
</tr>
<tr>
<td>2</td>
<td>$ 2,707</td>
</tr>
<tr>
<td>3</td>
<td>$ 3,403</td>
</tr>
<tr>
<td>4</td>
<td>$ 4,100</td>
</tr>
</tbody>
</table>

TAP FOCUSES ON LOW-INCOME RESIDENTS AT OR BELOW THE 200% FEDERAL POVERTY LEVEL:

CONTACT THE FOLLOWING AGENCIES FOR ASSISTANCE:

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunnyvale Community Services</td>
<td>725 Kifer Rd., Sunnyvale, CA 94086</td>
<td>(408) 738-4321</td>
<td><a href="https://svcommunityservices.org/">https://svcommunityservices.org/</a></td>
</tr>
<tr>
<td>LifeMoves Opportunity Center</td>
<td>33 Encina Ave., Palo Alto, CA</td>
<td>(650) 853-8672</td>
<td><a href="lifemoves.org/our-solution-works/our-services/family-services/opportunity-services-center/">lifemoves.org/our-solution-works/our-services/family-services/opportunity-services-center/</a></td>
</tr>
<tr>
<td>Sacred Heart Community Service</td>
<td>1381 S. First Street, San Jose CA 95110</td>
<td>(408) 278-2160</td>
<td><a href="http://www.csacares.org">www.csacares.org</a></td>
</tr>
<tr>
<td>Salvation Army</td>
<td>359 North 4th Street, San Jose CA 95112</td>
<td>(408) 282-1931</td>
<td><a href="http://www.salvationarmyusa.org/usn">www.salvationarmyusa.org/usn</a></td>
</tr>
<tr>
<td>LifeMoves</td>
<td>260 Commercial Street, San Jose CA 95112</td>
<td>(408) 271-1630</td>
<td><a href="http://www.csacares.org">www.csacares.org</a></td>
</tr>
<tr>
<td>St. Joseph’s Family Center</td>
<td>10104 Vista Dr, Cupertino, CA 95014</td>
<td>(408) 255-8033</td>
<td><a href="http://www.csacares.org">www.csacares.org</a></td>
</tr>
<tr>
<td>Salvation Army</td>
<td>3090 Homestead Rd., Santa Clara, CA 95051</td>
<td>(408) 247-4588</td>
<td><a href="http://www.csacares.org">www.csacares.org</a></td>
</tr>
</tbody>
</table>

SANTA CLARA COUNTY VICTIM SERVICES UNIT

If you or a member of your family has been the victim of a violent crime, our Victim Advocates are here to help. Your Advocate can connect you with resources, serve as your liaison to prosecutors, law enforcement and other criminal justice agencies. Your Victim Advocate will also support you during court hearings and help to ensure you have a voice in the criminal justice process.

The Victim Services Unit is your connection to prosecutors, law enforcement, other criminal justice agencies, and local resources. We are here to ensure that you have a voice in the criminal justice process and provide you with the support you need during this difficult time.

CONTACT INFORMATION: 70 West Hedding St, West Wing, San Jose, CA 95110  |  (408) 295-2656
HOURS: Monday - Friday  |  8:00 am - 5:00 pm
WEBSITE: [www.santaclara-da.org](http://www.santaclara-da.org)
Workshops include the following:

- To recruit, train and retain childcare providers, as well as to promote family engagement.
- To improve the quality of child care available, increase parent involvement, and best child care business practices.
- To help families make informed decisions about child care situations according to their needs, parents in finding the widest range of child care options, and to help childcare providers, parents, children and the community benefit from these possibilities.

WORKSHOPS & CHILD CARE PROVIDER SUPPORT SERVICES

Workshops are designed to improve the quality of child care available, increase the participation of both child development programs and best child care business practices as well as to promote family engagement. These workshops provide several programs designed to recruit, train and retain childcare providers in the Santa Clara County.

Workshops include the following:

- Child Care Initiative Project
- Kaleidoscope Playgroups
- Health & Safety Reimbursement Program
- Preventative Health & CPR/First Aid Training
- Family Resource Library

ALL AROUND SENIOR SERVICES

211 BAY AREA

2-1-1 Bay Area, a program of United Way, is the comprehensive information and referral service for San Francisco, San Mateo, Napa, Marin, Santa Clara, and Solano counties. We connect over 37,000 Bay Area callers and texters each year with information about health and human services available to them.

2-1-1 phone and text services are available 24 hours a day, 7 days a week. 2-1-1 is available in 150 languages through phone interpretation services and English and Spanish for text services. All contacts are confidential.

2-1-1 connects callers with local community services, such as food, shelter, counseling, employment assistance, quality childcare, senior services, and more.

During a disaster, 2-1-1 provides incident-specific information in coordination with local emergency services, including road closures and shelters both locally and nationwide.

PHONE
2-1-1 | 800-273-6222 | TTY: 866-390-6845
WEBSITE
www.211bayarea.org
HOURS
24 hours/ 7 days
LANGUAGES
English, Spanish, Vietnamese and 140 other languages

ASIAN AMERICANS FOR COMMUNITY INVOLVEMENT (AACI)

AACI ASIAN WOMEN’S HOME

10 bed shelter which places its focus on the Asian community. Help is available in multiple languages and dialects. Asian Women’s Home serves everyone regardless of race, ethnicity, religion, immigration status, socioeconomic background, or sexual orientation. All communities are welcomed.

DOMESTIC VIOLENCE

Asian Women’s Home provides free and confidential services for survivors of domestic violence and human trafficking in 12 languages, including Vietnamese, Mandarin Chinese, and Tagalog.

Services include:

- 24/7 emergency shelter
- Information and referrals over our 24/7 hotline
- Case management to access social services, housing, healthcare, education, and employment assistance with restraining orders and immigration visas
- Trainings/outreach for community groups, government agencies, and private/non-profit partners.

We welcome survivors from all races, ethnicities, genders, sexual orientations, immigration statuses, and socioeconomic backgrounds. We also host the San Jose Family Justice Center every Thursday at our Story Rd. office, which offers free, walk-in legal consultations for survivors of domestic violence.

24- HOUR HOTLINE
(408) 975-2739
WEBSITE
https://aaci.org
SAFE CHAT
http://safechatsv.org/

ASIAN LAW ALLIANCE

For over 40 years, Asian Law Alliance (ALA) has helped tens of thousands of people. ALA has helped people obtain decent housing, justice in the immigration process, and access to basic human and legal rights. ALA continues to keep its doors open for those individuals who are limited in English, who do not understand the legal system, who cannot afford legal fees, and who face the reality of discrimination.

LEGAL SERVICES PROVIDED

- Civil Rights
- Domestic Violence
- Immigration Law
- Public Benefits

PHONE
(408) 287-9710
WEBSITE
asiannlawalliance.org
ADDRESS
991 W Hedding St, San Jose, CA 95126
HOURS:
Monday - Friday | 9:00 AM - 4:00 PM

BAY AREA LEGAL AID

Provide low-income clients with free civil legal assistance, including legal advice and counseling, effective referrals, and legal representation.

LEGAL SERVICES PROVIDED

- Consumer Protection
- Health Care Access
- Domestic Violence and Sexual Assault Prevention
- Immigration
- Economic Justice
- Housing Preservation and Homelessness Prevention
- Medical Legal Partnership
- Re-entry Project
- Veterans Project
- Youth Justice Project

PHONE NUMBER
(408) 283-3700
LEGAL ADVICE LINE
800-551-5554
WEBSITE
baylegal.org
ADDRESS
4 North 2nd St. #600, San Jose, CA 95113
HOURS:
Monday - Friday
9:00am–12:00pm, 1:00pm-5:00pm
BAY AREA MEDICAL ACADEMY (BAMA)

Bay Area Medical Academy (BAMA) provides healthcare career training created in partnership with employers. We prepare individuals from different socio-economic, cultural and educational backgrounds for careers working in the healthcare industry. BAMA’s goal is to serve its students and the medical community through quality academic instruction and job-oriented, skills-training. We maintain a student-centered philosophy and use both traditional and innovative means to train our students. Bay Area Medical Academy is committed to the success of its students, believing that education is the best way to transform people’s lives.

HEALTHCARE CAREER TRAINING FOR:
• Medical Assistant with Phlebotomy
• Pharmacy Technician
• Phlebotomy Technician
• CPR

FIRST STEP IS TO CALL AND MAKE AN APPOINTMENT WITH AN ADMISSIONS ADVISOR, AND WE WILL BE HAPPY TO ASSIST IN APPLYING FOR FINANCIAL AID AT https://studentaid.ed.gov/sa/fafsa. THE ADMISSIONS REQUIREMENTS ARE SIMPLE: YOU MUST HAVE A HIGH SCHOOL DIPLOMA OR GED AND YOU MUST PASS A BASIC MULTIPLE CHOICE ENGLISH TEST WITH A 70% OR BETTER. CALL TODAY.

Our graduates work leading Bay Area Medical Facilities such as but not limited to Kaiser, Palo Alto Medical Foundation, Stanford HealthCare, Quest Diagnostics, One Medical Group, Walgreens...etc.

CONTACT INFORMATION:
LeAnna Gomez, Community Outreach & Campus Coord.
31 North 2nd Street, Suite 100, San Jose, CA 95113
PHONE: (408) 896-9440
FAX: (415) 358-5997
EMAIL: LeAnna@bamasf.com

Bill Wilson Center

The Drop-In Center serves homeless youth ages 13-25. The primary goal of the program is to get homeless youth into safe and permanent housing.

SERVICES AT THE DROP IN CENTER INCLUDE:
• Food, clothing, personal care items, lockers, and access to phone, computers and email.
• Showers and washer and dryer facilities are also available free of charge.
• Support services are also provided. These services address a variety of needs including housing referrals, mental health services, job readiness training, education support, counseling, HIV testing and education, parenting and independent living skills workshops and computer training.

BWC CRISIS LINE: (408) 850-6125

A contact line for anyone experiencing depression, anxiety, grief, loneliness, parental stress, or general hard times. Callers receive supportive listening, crisis intervention, and information and referrals. Youth may call the line ANYTIME FOR ANY REASON.

WEBSITE: www.billwilsoncenter.org
ADDRESS: 693 S. 2nd Street, San Jose, CA 95112
PHONE: (408) 289-5830
EMAIL: DesireeHerrera@bwcmail.org

Desiree Herrera, Program Manager

BWC CRISIS LINE: (408) 850-6125

OFFERS SUPPORT IN:
• Employment
• Education
• Housing
• Legal consultation
• Health care
• ILP case management
• Food Stamps/Medi-Cal

Black Infant Health

The Black Infant Health Program, aims to improve health among African-American mothers and babies to reduce the Black: White disparities in maternal and infant health by helping women become empowered to make healthy choices for themselves, their families and their communities. The BIH program utilizes a group-based approach within individual case management within a culturally-centered setting that respects participants’ beliefs and cultural values. The Program works with participants to develop life skills, reduce stress, build social support and improve overall health and wellness.

The BIH program is run locally by the Public Health Department and includes a multidisciplinary team of public health nurses, social workers, group facilitators and family health advocates.

ELIGIBILITY
• African/African-American women ages 18 or older
• Currently 30 weeks or less pregnant
• Willing to participate in mothers’ empowerment groups with other pregnant/parenting women
• Black Infant Health services are provided at no cost for participation

BIH PROGRAM INCLUDES THE FOLLOWING SERVICES:
• Mothers Empowerment Group sessions (prenatal & postpartum)
• Individualized life planning
• Comprehensive care management
• Linkages to healthcare and other community resources
• Education and support on the importance of prenatal/postpartum care, well-child checkups, breastfeeding, stress reduction, building resilience and promoting healthy behaviors
• Consultation and supports from a BIH Public Health Nurse

CONTACT: Beverly White-Macklin, MPH | beverly.white@phd.sccgov.org
PHONE: (408) 937-2270 | FAX: (408) 937-2291
WEBSITE: www.sccbih.org
ADDRESS: Santa Clara County, Public Health | 1993 – B McKee Rd. San Jose, CA 95116
LANGUAGES: Amharic and Tigrinya
Community Outreach

CALIFORNIA ALTERNATIVE RATES FOR ENERGY (CARE)

To learn more about CARE and to download an application, please call or visit the CARE website at: www.pge.com/care

1-866-PGE-CARE (743-2273)

CONTACT INFORMATION:

9% electric rate increase.

Recipients are also exempt from the recent gas and electric rates to income-qualified households, certain nonprofit organizations and facilities housing agricultural employees. Recipients are also exempt from the recent 9% electric rate increase.

ELIGIBILITY

• Household income must be verified.

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- GENERAL INFORMATION
- APPLICATION AND ELIGIBILITY
- BENEFITS AND TIPS
- CONTACT INFORMATION

WEBSITE: Key Word: CA Auto Insurance Program

www.mylowcostauto.com

www.insurance.ca.gov

CALIFORNIA'S LOW COST AUTO INSURANCE PROGRAM (CLCA)

California’s Low Cost Auto Insurance Program (CLCA) coverage limits are less than the mandatory basic-limits policies, but California state law provides that a CLCA policy satisfies financial responsibility laws.

The primary goal of CLCA is to provide an affordable auto insurance option to low-income good drivers. California Law requires that all drivers be insured. However, too many low-income drivers remain uninsured because the costs of standard insurance premiums are beyond their financial reach.

The California Low Cost Automobile Insurance Program provides affordable liability only auto insurance that meets the state’s financial responsibility laws CLCA is available in Santa Clara County.

BASIC LIABILITY POLICY:

• Bodily Injury liability per person - $10,000
• Bodily Injury liability per accident - $20,000
• Property Damage liability per accident - $3,000

WHO IS AVAILABLE FOR THE CALIFORNIA LOW COST AUTOMOBILE INSURANCE PROGRAM?

• Low-income drivers in Santa Clara County Eligible household income may not exceed 250% of the federal poverty level.
• Applicant must be at least 19 years of age or older and a continuously licensed driver for the past three years.
• Applicant must qualify as a good driver:
  • The value of the car to be insured must not exceed $20,000.
  • College student-applicants may not be claimed as dependent on another person’s federal and/or State income tax return.

Since January 01, 2015, SB 1273 passed by the Governor on September 19, 2014, provides an exception to the three-year continuously licensed requirement to allow drivers with less than 3 years verifiable driving experience to participate in the program and increased vehicle values from $20,000 to $25,000.

TOLL FREE: 1-866-602-8861

WEBSITE: Key Word: CA Auto Insurance Program

www.mylowcostauto.com

www.insurance.ca.gov

CAL-LEARN PROGRAM

CAL-LEARN is a mandatory program for CalWORKs participants who receive cash assistance and are under 19 years of age, are pregnant or parenting, and have not yet completed their high school education.

The Cal-LEARN Program requires participants to enroll in high school or an equivalent program, to earn a high school diploma or its equivalent. The focus of Cal-LEARN is to provide teens with the support they need to complete their high school education.

Planned Parenthood Mar Monte (PPMM) administers the Cal-LEARN Program as well as the Teen Pregnancy Support Program (TPSP) in Santa Clara County. PPMM reaches over 200,000 families annually in counties throughout Mid-California and Northern Nevada to provide medical services, education programs, and advocacy initiatives. PPMM also offers exciting education programs featuring classroom presentations, radio shows, peer education, family communication classes, an information hotline, and support groups to help parenting or high-risk teens plan positive futures.

The Cal-LEARN Program includes: Payments for child care, transportation and school expenses, and intensive case management to assist teen parents obtain education, health and social services, cash bonuses, and receive additional services such as Women, Infant and Children (WIC), Food Stamps, Medi-Cal and Family Planning Service.

GENERAL HEALTH SERVICES ARE PROVIDED AT THE FOLLOWING CLINICS:

Gilroy Health Center
760 Rene Lane, Gilroy, CA 95020 | (408) 847-1739
San Jose Alameda Health Center
1691 The Alameda, San Jose, CA 95126 | (408) 795-3800
San Jose Eastside Health Center
3131 Alum Rock Avenue, San Jose, CA 95127 | (408) 729-7600
Mar Monte Community Clinic
2470 Alvin Avenue, Ste. 60, San Jose, CA 95121 | (408) 274-7100
Mt. View Health Center
225 San Antonio Rd, Mountain View, CA 94040 | (650) 948-0807
San Jose Blossom Hill Health Center
440 Thornwood Dr, Rg, San Jose, CA 95123 | (408) 281-9777

CONTACT:

Jeanette Marazzo, Manager
1870 Senter Road, San Jose, CA 95112
(408) 808-1802 Fax: (408) 998-0542

WEBSITE: www.cace.cuhsd.org

CAMPBELL ADULT & COMMUNITY EDUCATION

OFFICIAL GED AND HISET TESTING CENTER

• Sign up for testing at www.GED.org and www.HISET.org
• GED and HISET computer testing on Saturday AM

CAREER TRAINING AND EDUCATION

• Microsoft Office Specialist
• Water Career Pathways

CERTIFICATION

• Typing Test, Microsoft and WorkKeys
• Career & Readiness

PHONE: (408) 626-3402

ADDRESS: 1224 Del Mar Avenue, Suite B, San Jose, CA 95128

WEBSITE: www.cace.cuhsd.org
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Community Outreach

CANCER CARE POINT
Cancer CAREpoint provides personalized Counseling, Assistance, Resources & Education to all Silicon Valley cancer patients, families & caregivers.
All Services are provided at no cost to everyone, no matter where they receive medical care or their cancer type.

RESOURCE CENTER
2505 Samaritan Dr., Bldg. 400, Suite 402
San Jose, CA 95124
PHONE (408) 402-6611
EMAIL info@cancercarepoint.org
HOURS Monday - Friday | 9:00am - 5:00pm
LANGUAGES English and Spanish

CENTER FOR EMPLOYMENT TRAINING (CET)
CET, an economic & community development corp., is to promote human development education by providing people with marketable skills training & supportive services that contribute to self-sufficiency.

TRAINING PROGRAMS AVAILABLE IN SAN JOSE:
- Automotive Specialist
- Computer Support Specialist
- Culinary Arts
- Early Childhood Teacher Assistant
- Electrician (Resident & General)
- Green Building Construction Skills,
- Health Information Technology
- HVAC Technician & Green Technology
- Medical Assistant
- The Craft of Baking

For 50 years, CET’s training program has been recognized as distinct because of its contextual learning model. It’s an “open entry” admissions process. You enroll when you are ready. Second, we know your ultimate goal and we do what it takes to get you job-ready in the shortest period of time. We are competency-based. We teach you real-world skills in a hands-on environment. We don’t just talk about helping you get a job; every CET student receives job prep and job search support during their program. We are Veteran-friendly.

WEBSITE: www.cetweb.edu
ADDRESS: 701 Vine St. San Jose, CA 95110
PHONE: (408) 534-5360
HOURS: Monday - Friday | 8:00 am – 5:00 pm
LANGUAGES: English and Spanish

CHILDREN’S DENTAL CENTER OF SAN JOSE
1153 S. King Road, Suite B
San Jose, CA 95122
(Tropicana Shopping Center)
(408) 240-0250
HOURS Monday - Friday | 8:00 am – 5:00 pm
Saturday | 7:00 am – 3:00 pm

CHILDREN’S DENTAL CENTER OF SUNNYVALE
897 West El Camino Real
Sunnyvale, CA 94087
(Between Mary and Mathilda Avenues)
(408) 701-5882
HOURS Monday - Friday | 8:00 am – 5:00 pm

CHOICES FOR CHILDREN (CFC)
Choices for Children offers programs that support, educate, and enhance family and provider services. The programs place families at the center of a community of support services.

ELIGIBILITY
This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services.
Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

WEBSITE https://www.cfcscc.org/
ADDRESS 20 Great Oak Blvd, Suite 200
San Jose, CA 95119
PHONE (408) 297-3295

CHILDREN’S HEALTH INITIATIVE
The Children’s Health Initiative exists in Santa Clara County to provide free or low-cost medical benefits for you and/or your children.

THE PROGRAMS INCLUDE:
- Full medical, including prescriptions
- Doctor’s visits
- Prevention Services (well-baby visits)
- Health Education
- Dental Care
- Vision Services
- Alcohol and Substance Abuse Care
- Mental Health

MEDI-CAL
All children up to age 19 are eligible to Medi-Cal regardless of their citizenship or immigration status as long as they meet all other eligibility requirements. Individuals receiving Public Assistance (PA) receive zero share-of-cost Medi-Cal during the months in which they are cash eligible. See Page 2 and 3 for more information.

Talk to someone who speaks your language to determine which plan your child qualifies for. You can be referred to a certified application assistor in your neighborhood. A Certified Application Assistor will personally help you determine the right plan and complete an application.

CONTACT 1-888-244-5222

CHILDREN’S HEALTH INITIATIVE
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CONTACT 1-888-244-5222
Criminal Record Sanctions

In Santa Clara County, a number of programs are designed to help individuals with criminal records find employment, housing, and other opportunities. These programs are administered by various agencies, including the Clean Slate Office, community solutions, and the Domestic Violence Intervention Collaborative (DVIC).

Clean Slate Office

Clean Slate is a program that helps individuals with criminal records find employment, housing, and other opportunities. The program is administered by the County of Santa Clara, and is open to individuals with criminal records who meet certain eligibility criteria. To learn more about the program, visit the Clean Slate Office website at cleanslate@sanjoseca.gov.

Community Solutions

Community Solutions is a non-profit organization that provides a variety of services to individuals with criminal records. The organization offers a variety of programs, including job training, education, and case management. To learn more about the organization, visit the Community Solutions website at www.communitysolutions.org.

Domestic Violence Intervention Collaborative (DVIC)

DVIC is a non-profit organization that provides a variety of services to individuals affected by domestic violence. The organization offers a variety of programs, including support groups, legal assistance, and case management. To learn more about the organization, visit the DVIC website at www.dsic.org.

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This section provides a list of topics covered in this guide. To jump to a specific topic, click on the topic name. This guide provides information on a variety of topics, including employment, housing, and domestic violence.

ConXion to Community

ConXion to Community is a non-profit organization that provides a variety of services to individuals with criminal records. The organization offers a variety of programs, including job training, education, and case management. To learn more about the organization, visit the ConXion to Community website at www.conxion.org.

Court Appointed Special Advocates (CASA)

CASA is a national association in the United States that supports and promotes court-appointed advocates for abused or neglected children. The organization provides a variety of services to children and their families. To learn more about the organization, visit the CASA website at www.childadvocates.org.

Cristal Verde

Cristal Verde is a non-profit organization that provides a variety of services to individuals affected by domestic violence. The organization offers a variety of programs, including support groups, legal assistance, and case management. To learn more about the organization, visit the Cristal Verde website at www.cristalverde.com.
Community Outreach

**DRESS FOR SUCCESS SAN JOSE**

Dress for Success San Jose provides women professional attire for job interviews including suit, blouse, handbag, jewelry and shoes.

**PROGRAM AND SERVICES**

As a two-part program at no costs to clients, Dress for Success San Jose consists of a Suiting Program and an Employment Retention Program, known as the Professional Women's Group, in order to help women gain self-sufficiency.

Services for those individuals that are participating in job training or internship programs are also available.

Volunteer interns are being recruited to serve 10 hours per week in the Milpitas office.

**CONTACT INFORMATION**

- **WEBSITE**: https://dressforsuccess.org/
- **EMAIL**: sanjose@dressforsucces.org
- **PHONE**: (408) 935-8299

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**FEDERAL TRADE COMMISSION**

**IdentityTheft.gov**

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FIRST 5 SANTA CLARA COUNTY
FIRST 5 Santa Clara County is a local public agency that distributes nearly $30 million in annual funding from California’s Proposition 10 tobacco tax to early childhood programs and services in Santa Clara County.
FIRST 5 Family Resource Centers: FREE programs, services, and activities for families with children, birth through age 5.

FAMILY RESOURCE CENTER SITES

- **Rebekah Children’s Services**
  Family Resource Center Adelante
  290 loaf Avenue, Gilroy, CA 95020
  (408) 523-4870

- **Sacred Heart Community Service**
  1381 South 1st Street, San Jose, CA 95110
  (408) 287-2176

- **Santee Family Resource Center**, Rm. 23
  1313 Audubon Way, San Jose, CA 95122
  (408) 420-1932

- **SJB Northwood Family Resource Center**, Bldg. 700
  2760 East Trimble Rd, San Jose, CA 95132
  (408) 684-4785

- **Somos Mayfair**
  370-B South King Rd, San Jose, CA 95116
  (408) 251-6900

- **Mercy Street Family Resource Center**
  748 Mercy St, Mountain View, CA 94041
  (650) 967-4813

FRESH SUCCESS

The Fresh Success Program, at Gavilan College, is designed to support students in achieving academic success and becoming more employable.

The program focuses on serving students receiving CalFresh Food benefits, have timed-out from CalWORKS and/or qualify as a member of one of the populations identified in the Gavilan College Equity plan.

MINIMUM ELIGIBILITY REQUIREMENTS

- Receiving or potentially eligible to receive CalFresh Food benefits
- Attending Gavilan Community College AND enrolled in approved classes
- Not receiving cash benefits
- Live in Santa Clara County

SERVICES TO ELIGIBLE STUDENTS

- Academic counseling
- Up to $100/month in transportation assistance
- Rental assistance
- Student support workshops
- Job readiness
- Textbook vouchers
- Utility & Vehicle Repair Assistance

WEBSITE

http://www.gavilan.edu/student/eops/calworks/freshsuccess.php

CONTACT INFORMATION

Olga Rodriguez
(408) 842-8207

LOCATION

L101A/B
Located within the CalWORKS Office
5055 Santa Teresa Blvd, Gilroy, CA 95020

GILROY LIBRARY

GILROY LIBRARY
Public Library, Free and Open to All

RESOURCES AND SERVICES

- Information
- Education and Research
- Books and Magazines
- Entertainment
- Meeting Space
- Community Information
- CDs and DVDs
- Database
- E-Books and Books on Tape
- Story Time
- Lectures
- Arts and Crafts

PROGRAMS FOR:

- Children, Teens, and Adults
- Literacy
- ESL and Citizenship Classes
- Health and Nutrition
- Computer and Technology Instruction
- Leisure Activities
- Book Clubs

ACCESS TO:

- Public Computers
- Word Processing
- Spreadsheets
- Internet and Wi-Fi
- Photocopier
- Scanner

WEBSITE: www.scclibrary.org

CONTACT INFORMATION

350 W. Sixth Street, Gilroy, CA 95020
(408) 842-8207

HOURS

Monday - Wednesday | 1:00 pm - 9:00 pm
Thursday-Saturday | 10:00 am - 6:00 pm
Closed on Sunday

GILROY NEIGHBORHOOD HEALTH CLINIC

School Health Clinics of Santa Clara County improves the health and well-being of more than 5,800 low income, medically underserved individuals each year by providing easily accessible, high-quality health care. Our five clinics are located on public school campuses in San José and Gilroy and offer comprehensive primary care to the communities where they are located, including immunizations, well-child checkups, behavioral health services, and reproductive health services.

Our mission is to provide high quality, affordable primary medical care for the low-income community.

WE PROVIDE:

- Urgent Care of Illness and Injury
- Physical Exams
- Immunizations
- Prescriptions
- Lab Tests
- Dental Screening and Referrals
- Reproductive Health Services
- Mental Health Counseling and Support
- Nutritional Counseling and Health Education
- Low Cost Insurance Enrollment Assistance
- Health Education
- Patient Navigation Assistance

SCHOOL HEALTH CLINICS OF SANTA CLARA COUNTY HAS FIVE HEALTH CLINICS:

- **San Jose High Neighborhood Health Clinic**
  25 North 14th Street., Suite. 140
  San Jose, CA 95112
  (408) 445-3400

- **Washington Neighborhood Health Clinic**
  4 Wabash Avenue, San Jose, CA 95128
  (408) 420-1932

- **Sacred Heart Community Service**
  3200 Water Street, San Jose, CA 95112
  (408) 363-5650

- **San Jose High Neighborhood Health Clinic**
  7861 Murray Avenue, Gilroy, CA 95020
  (408) 842-8207

- **School Health Clinics of Santa Clara County**
  350 W. Sixth Street, Gilroy, CA 95020
  (408) 842-8207

LOCATION: 7861 Murray Avenue, Gilroy, CA 95020
PHONE: (408) 284-2280
WEBSITE: www.schoolhealthclinics.org

HOURS: Monday - Friday | 8:00 am - 4:30 pm
GO KIDS, INC

ESTRELLA FAMILY SERVICES

Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees high accounting standards with fiscal accountability and accreditation based on “best practices” for all programs within the three service department.

WEBSITE: www.gokids.org

LOCATION:

GILROY
885 Moro Drive, Gilroy, CA 95020
(408) 843-9000
SAN JOSE
25 N. 14th St, Suite 700, San Jose, CA 95113
(408) 269-7827

HOURS

Monday - Friday | 8:30 am - 5:00 pm

LANGUAGES

English, Spanish, and Vietnamese

INSTITUTE FOR CAREER DEVELOPMENT

GOODWILL INDUSTRY

Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.

WEBSITE: https://goodwillsv.org/career-workshops/

CONTACT INFORMATION

1080 N. 7th Street, San Jose, CA 95112
(408) 869-9160

GOODWILL MENTAL HEALTH CLINIC

THE GOODWILL WELLNESS CENTER PROVIDES:

• Free Therapy Sessions
• Free Addiction Counseling
• By Referral Only to Individuals Without Insurance

WEBSITE: https://goodwillsv.org/wellness-center/

PHONE: (408) 869-9160

HOURS

Monday - Friday | 8:00 am - 5:00 pm

LANGUAGES

English, Spanish, and Vietnamese

HEAD START

EARLY HEAD START

Head Start offers, low income families, two FREE programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

ELIGIBILITY

Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

PROGRAM LANGUAGE CAPABILITIES

English, Spanish and Vietnamese

WEBSITE: www.myheadstart.org

CONTACT INFORMATION

1290 Ridder Park Drive
San Jose, CA 95131
(408) 453-6900

HOURS

Monday - Friday | 8:00 am - 5:00 pm

THE HEALTH BENEFITS RESOURCES CENTER

As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families.

Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as:

• Medi-Cal
• Healthy Families
• Healthy Kids
• AIM (Access for Infants and Mothers
• CalFresh Food (formerly known as the Food Stamp Program)

HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits.

Appointment available (walk-ins are welcome).

Languages: English, Spanish, and Vietnamese

WEBSITE:

https://oconnor.verity.org/OCH/healthbenefits

CONTACT INFORMATION

2105 Forest Avenue, San Jose, CA 95128
(877) 904-HBRC (4272)

HOURS

Monday - Friday | 8:30 am - 5:00 pm

ADDITIONAL SERVICES

• Focus First (Vision),
• Dental First (Dental),
• Hearing First (Hearing),
• Baby Gateway
• Community, Outreach, Prevention, and Education (COPE)
• 10 Health Steps

WEBSITE:

www.hjkids.org

CONTACT INFORMATION

4040 Moorpark Avenue, Ste. 100
San Jose, CA 95117
(408) 564-5114

HOURS

Monday - Friday | 8:30 am - 5:00 pm

COMMUNITY OUTREACH

HOPE SERVICES

Hope Services’ mission is to improve the quality of life for people with developmental disabilities and mental health needs.

Hope’s mental health services is the largest outpatient facility in the Bay Area dedicated to helping children, teens and adults with disabilities who also have co-occurring mental health needs. Skilled staff have extensive training and are linguistically and culturally fluent in many languages. We provide a variety of evidence-based treatment options, including cognitive behavioral therapy, dialectical behavior therapy, art therapy, play therapy and positive behavior interventions.

WEBSITE:

www.hopeservices.org/about-hope-services

CONTACT INFORMATION

1555 Parkmoor Ave. San Jose, CA 95128
Phone: (408) 282-0402

GO KIDS, INC

ESTRELLA FAMILY SERVICES

Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees high accounting standards with fiscal accountability and accreditation based on “best practices” for all programs within the three service department.

WEBSITE: www.gokids.org

LOCATION:

GILROY
885 Moro Drive, Gilroy, CA 95020
(408) 843-9000
SAN JOSE
25 N. 14th St, Suite 700, San Jose, CA 95113
(408) 269-7827

HOURS

Monday - Friday | 8:30 am - 5:00 pm

LANGUAGES

English, Spanish, and Vietnamese

INSTITUTE FOR CAREER DEVELOPMENT

GOODWILL INDUSTRY

Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.

WEBSITE: https://goodwillsv.org/career-workshops/

CONTACT INFORMATION

1080 N. 7th Street, San Jose, CA 95112
(408) 869-9160

GOODWILL MENTAL HEALTH CLINIC

THE GOODWILL WELLNESS CENTER PROVIDES:

• Free Therapy Sessions
• Free Addiction Counseling
• By Referral Only to Individuals Without Insurance

WEBSITE: https://goodwillsv.org/wellness-center/

PHONE: (408) 869-9160

HOURS

Monday - Friday | 9:00 am - 4:00 pm

LANGUAGES

English, Spanish, and Vietnamese

HEAD START

EARLY HEAD START

Head Start offers, low income families, two FREE programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

ELIGIBILITY

Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

PROGRAM LANGUAGE CAPABILITIES

English, Spanish and Vietnamese

WEBSITE: www.myheadstart.org

CONTACT INFORMATION

1290 Ridder Park Drive
San Jose, CA 95131
(408) 453-6900

HOURS

Monday - Friday | 9:00 am - 4:00 pm

THE HEALTH BENEFITS RESOURCES CENTER

As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families.

Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as:

• Medi-Cal
• Healthy Families
• Healthy Kids
• AIM (Access for Infants and Mothers
• CalFresh Food (formerly known as the Food Stamp Program)

HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits.

Appointment available (walk-ins are welcome).

Languages: English, Spanish, and Vietnamese

WEBSITE:

https://oconnor.verity.org/OCH/healthbenefits

CONTACT INFORMATION

2105 Forest Avenue, San Jose, CA 95128
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WEBSITE:

www.hopeservices.org/about-hope-services

CONTACT INFORMATION

1555 Parkmoor Ave. San Jose, CA 95128
Phone: (408) 282-0402
There are a number of short-term training programs that will prepare you to compete for positions that pay competitive living wages. In addition, they provide education to prepare you for high-skill, high-wage jobs in Silicon Valley’s highest growth occupations.

There are four categories listed in the CalWORKs Educational and Training Matrix directory that offer educational courses: Colleges, Adult Ed, Community Based Organizations (CBOs) & “Other”.

A WEBSITE THAT PROVIDES LINKS TO MULTI-LANGUAGE INFORMATION AND RESOURCES FOR SANTA CLARA COUNTY IMMIGRANTS, REFUGEES, SERVICE PROVIDERS AND ADVOCATES, INCLUDING:

- An interactive database with hundreds of ESL and Citizenship Classes available in Santa Clara County.
- A searchable database containing almost 1,000 links to immigrant related resources, research, news and information.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

IMMIGRANTINFO.ORG/COVID19

Immigrantinfo.org has been a resource for Santa Clara County immigrants, refugees, advocates and service providers since 2001. Our website includes an online interactive database of Santa Clara County ESL and citizenship classes, a community calendar and links to over 1500 relevant resources.

In February, 2020, a COVID-19 section was added to capture the rapidly evolving resources and information around the Coronavirus pandemic. It is designed to be a centralized source of multi-language local, state and national resources, news and guidelines. It includes pages with the latest COVID-19 news and related resources for immigrants, businesses, non-profits, education, mental health and shelter-at-home activities for children, parents and caregivers.

WEBSITE: www.ImmigrantInfo.org | www.ImmigrantInfo.org/covid19

INCLUSION SUPPORT WARMLINE

The Inclusion Support WarmLine offers FREE support, information and referrals for including children of all ages with disabilities and other needs in your community. Offered in English and Spanish (and other languages as needed).

Each Warm Line Specialist has over 10 years of experience working with parents and providers in special education and general education.

- Positive behavior support for parents and professionals
- Referrals to local resources, agencies, and services
- Developmental Screening for ages one month to 5-½ years
- Answers to questions regarding inclusive practices
- Parent and educator resources (such as visual supports, social stories)
- Resources for transitions between programs (such as elementary to middle school)
- Technical assistance and support to increase inclusive services
- Referrals to inclusive community activities

WEBSITE: www.inclusioncollaborative.org
EMAIL: inclusion@sccoe.org
PHONE: (408) 453-6651

INTEGRATED PSYCHOLOGICAL ASSESSMENT SERVICES (IPAS)

Integrated Psychological Assessment Services (IPAS) offers adults, adolescents and families an array of high-quality programs and services that promote a healthier, independent future. IPAS focuses on a seamless delivery of comprehensive behavioral health services (individual & group therapy, psychological assessment, consultation) that are accessible, effective, engaging and grounded in the best evidenced based treatment.

Here at IPAS we believe that healing is a lifelong journey. Whether you are looking for help with life transitions, work life balance or just need help dealing managing your emotions, we are here to help. In addition to counseling services, IPAS provides psychological evaluations for various issues including, but not limited to, academic achievement, cognitive decline and disability.

We will value your unique experiences and pride ourselves in providing culturally competent services for people of Color and other disenfranchised groups. IPAS accepts most insurance.

WEBSITE: www.ipasinc.net
EMAIL: info@ipasinc.net
CONTACT INFORMATION: 8335 Church St. Gilroy
PHONE: (408) 359-6700
CONFIDENTIAL FAX: (408) 856-2469
HOURS: Monday - Saturday | 9:00am - 5:00pm

INTO THE FUTURE

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HOURS: Monday - Saturday | 9:00am - 5:00pm

INTO THE FUTURE
KATHARINE & GEORGE ALEXANDER COMMUNITY LAW CENTER

KIDSCOPE

KIDSCOPE provides evaluation for older infants, children, and adolescents. SUPPORT AND EVALUATION ARE AVAILABLE TO PATIENTS WHO HAVE CERTAIN CONDITIONS INCLUDING:

- Developmental Delays
- Autism
- General Behavioral Problems
- Learning Problems
- Attention Deficit Hyperactivity Disorder (ADHD)
- Asperger’s Syndrome
- Autism
- Asperger’s Syndrome
- Attention Deficit Hyperactivity Disorder (ADHD)
- Neurodevelopmental Conditions

Call to schedule a clinic appointment.

ELIGIBILITY
Low-income families

WEBSITE
www.sccgov.org/sites/bhd/info/CYF/Pages/cyf-kidscope-ctr.aspx

LOCATION
KidScope Assessment Center for Developmental & Behavioral Health
Debtors’ Rights

KINSHIP, ADOPTIVE, AND FOSTER PARENT ASSOCIATION (KAFPA)

KINSHIP, ADOPTIVE, AND FOSTER PARENT ASSOCIATION (KAFPA) is Northern California’s largest kinship, adoptive, and foster parent association, and mostly volunteer run non-profit. KAFPA provides education and training, family and youth programming, and resource coordination, in addition to policy advocacy for all families through community engagement. The best of services to this significant and essential community in Santa Clara County is accomplished through many partnerships.

RESOURCE CENTERS
The Resource Center is currently housed in San Jose (serving San Jose and surrounding cities including San Francisco County) and a satellite Resource Center in Gilroy (serving South County families (Morgan Hill, Gilroy, San Martin) and also Merced County (Los Banos)).

WEBSITE
www.kafpa.org

CONTACT INFORMATION
Soquel Filice
373 West Julian Street
Soquel, CA 95073
(408) 501-6365
soquel@kafpa.org

HOURS
Monday & Wednesday | 9:00 am - 5:00 pm
Tuesday & Thursday | 9:00 am - 5:00 pm

COMMUNITY GATEPATH LEARNING LINKS PRESCHOOL

This program accepts children from 6-weeks to 5 years old. Families need to reside in the city of Mountain View to be considered for enrollment.

WEBSITE: https://www.learninglinksmtnview.org

CONTACT INFORMATION
260 Escuela Avenue
Mountain View, CA 94040
Falin Ziadeh
(650) 938-2252

HOURS
Monday - Friday | 7:00 am - 6:00 pm
LEGAL ADVOCATES FOR CHILDREN & YOUTH (LACY)

Our Children & Youth programs advances the legal rights of children and youth, empowering them to lead healthy and productive lives. They listen to, advise, and advocate for their clients to ensure their voices are heard and their rights are protected.

SERVICES PROVIDED:
• Free confidential legal assistance to children and youth in juvenile dependency
• Family Law
• Probate Guardianship
• Education matters and numerous other practice areas

Advocacy to improve court and community systems designed to protect and serve lives. They listen to, advise, and advocate for their clients to ensure their voices are heard and their rights are protected.

LEGAL ADVOCATES FOR CHILDREN & YOUTH (LACY)

WEBSITE:
http://www.lawfoundation.org/legal-advocates-for-children-youth-lacy

CONTACT INFORMATION
152 N 3rd St #3, San Jose, CA 95112
(408) 280-2416
152 N 3rd St #3, San Jose, CA 95112
(408) 280-2416

WEBSITE:
http://www.lawfoundation.org/legal-advocates-for-children-youth-lacy

CONTACT INFORMATION
152 N 3rd St #3, San Jose, CA 95112
(408) 280-2416
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(408) 280-2416

LENDERS FOR COMMUNITY DEVELOPMENT (LCD)

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Lenders for Community Development (LCD) is a non-profit lender to low-income businesses located in Alameda, San Francisco, San Mateo, and or Santa Clara Counties.

LCD CAN HELP BY:
• Lending money to start or grow a business
• Provide free, one-on-one business consulting
• Refer to other agencies that help small business
• Help establish good credit

LCD LOANS OFFER:
• Competitive rates
• Little or no collateral
• A simple repayment process
• Straightforward loan terms
• Quality service

CONTACT INFORMATION
111 W. St. John St., Ste. 800, San Jose, CA 95113
(408) 297-0204
info@opportunityfund.org

HOURS
Monday - Friday | 9:00 am - 5:00 pm

MAITRI

MAITRI We are a free, confidential, nonprofit organization based in the San Francisco Bay Area, that primarily helps families from South Asia (Bangladesh, India, Nepal, Pakistan, Sri Lanka among others) facing domestic violence, emotional abuse, cultural alienation, human trafficking or family conflict. We are non-discriminatory in our services with respect to gender, race, color, religion, age, national origin, disability, sexual orientation and all classifications protected by applicable state or federal discrimination laws.

WE SPEAK YOUR LANGUAGE
In addition to English, the volunteers speak Bengali, Gujarati, Hindi, Malayalam, Marathi, Marwari, Punjabi, Sindhi, Tamil, Telugu, and Urdu amongst others.

To donate your lightly used or new South Asian party clothing and accessories for women, men, and children, please contact us at info@opportunityfund.org.

MAYOR’S GANG PREVENTION TASK FORCE (MGPTF)

MAYOR’S GANG PREVENTION TASK FORCE (MGPTF)
The Mayor’s Gang Prevention Task Force is a broad coalition made up of: local residents; city, county and state government leaders; school officials; community and faith-based organizations; and local law enforcement.

The Task Force brings these diverse stakeholder together and leverages each group’s expertise as part of a coordinated, interagency effort to curb gang-related activity in San Jose.

WEBSITE

HOURS
Monday - Sunday | 8:00 am - 5:00 pm

METRO ED

METRO ED METROPOLITAN EDUCATION DISTRICT

WEBSITE
www.MetroED.net

CONTACT INFORMATION
760 Hillsdale Ave, San Jose, CA 95136
(408) 725-6400

MISSION COLLEGE CALWORKS PROGRAM

MISSION COLLEGE CALWORKS PROGRAM

In partnership with Santa Clara County Social Services, Mission CalWORKS offers supportive services and financial resources to help students while attending classes.

SERVICES INCLUDE:
• Book vouchers
• Childcare
• Educational counseling
• Priority registration
• On campus and community resource referrals
• CalWORKS on-campus work study positions

WEBSITE
https://missioncollege.edu/student_services/calworks

MONGER HILL MIGRANT EDUCATIONAL PROGRAM

MONGER HILL MIGRANT EDUCATIONAL PROGRAM

The California Migrant Education Program is part of a federally funded national program that provides supplemental educational and support services to migrant children.

Each year thousands of farm workers leave their homes and move across school districts and state lines to follow work in agriculture. This causes disruption in their children’s education and often causes the migrant children to fail behind or to be at risk of failing.

The Migrant Education Programs support high-quality and comprehensive educational programs for migratory children to address disruption in schooling and other problems that result from repeated moves.

SERVICES PROVIDED:
• Preschool Program (MMEP)
• Parent Advisory Council (PAC)
• Parent Involvement and Training
• Advocacy and Outreach
• Portable Assistance Program (PASS)
• Dental and Vision Screenings
• Free School Lunch to Migrant Students
• Summer School Transportation
• Out of School Youth Program (OSY)

WEBSITE
http://mhusd.org/educational-services/migrant-education

CONTACT INFORMATION
Christina Topete | ctopete@mhusd.org
15600 Conard Circle, 2nd Floor
Morgan Hill, CA 95037
(408) 201-6081

HOURS
8:00am - 5:00pm
Community Outreach

NATIONAL ALLIANCE ON MENTAL ILLNESS, SANTA CLARA COUNTY (NAMI)
NAMI-Santa Clara County is a grassroot, non-profit organization made up of families and individuals whose lives have been affected by mental illness. We offer free support and education to empower self-advocacy for those who have been impacted by mental health issues in Santa Clara County.

We are not licensed professional providers of psychiatric, medical or social services. However, we can direct people to these community resources, via our website or Warmline/Help Desk. For more details on the support groups, education classes and other programs, please see under “Programs & Services” menu at www.namisantacalara.org.

Our Warmline (408-453-0400 option 1) is a non-crisis line that offers free and confidential support and information to people affected by mental health conditions.

WEBSITE: www.namisantacalara.org
CONTACT INFORMATION: 1150 S. Bascom Avenue, Suite 24, San Jose, CA 95128-3509
WARMLINE: (M-F, 10am-6pm) (408) 453-0400 x1
AFTER HOURS VOICEMAIL: (M-F, 6pm-9pm, Sat-Sun 12pm-6pm) (408) 453-0400 x4
EMAIL: info@namisantacalara.org

NEW EYES
New Eyes is a not-for-profit, non-sectarian organization whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own.

Eligible clients can apply for a voucher through a social service agency or a school nurse. Clients can present a New Eyes voucher to any participating local optical dispenser, who fits the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

Applications can only be submitted online by a Social Services Agency Worker with information obtained from the client and, California residents must use Marvel Optics to order eyeglasses. The New Eyes Application Process requires applications to be submitted on behalf of clients through a social service agency (Employment Counselor, Eligibility Worker or Social Worker). If a social service agency is not available, a primary care physician, school nurse or house of worship may submit an online application for the client.

WEBSITE: https://new-eyes.org/

NEXT DOOR SOLUTIONS
Speak with a highly trained bilingual English/Spanish domestic violence advocate for immediate crisis assistance, and information and referrals; other languages assistance available.

SERVICES:
• Emergency Shelter: 24/7; at a confidential location, for women and their children. Provides safety, basic needs assistance, case management, peer counseling, children’s support services, and referrals to other services.
• Crisis Counseling and Legal Advocacy: walk-in services at the Community Office; includes Risk Assessment, Safety Plan, counseling, and information and assistance in filing a restraining order
• Support Groups: groups in English and Spanish, day and evening, at the Community Office, with Kids Club positive play activities for children of group participants during group session; additional groups in Mountain View and Los Gatos
• Self-Sufficiency Case Management: at the Community Office; assistance in developing a plan and accessing resources to help address barriers to self-sufficiency: Food, Housing, Income, Employment, Education, Health Care, Wellness, and Domestic Violence (Safety)

HOTLINE OPERATES 365 DAYS A YEAR!
24/7 CRISIS HOTLINE: (408) 279-2962
WEBSITE: www.nextdoor.org
CONTACT INFORMATION: 234 E Gish Road, San Jose, CA 95112 (408) 501-7550
HOURS
Monday - Friday | 9:00 am - 3:00 pm (Come early)

NORTH EAST MEDICAL SERVICES (NEMS)
NEMS is one of the largest non-profit community health centers in the San Francisco Bay Area. We have particular expertise serving the low-income, uninsured or underinsured, immigrant, and monolingual Asian populations. Services include Adult Medicine, Pediatrics, Health Education, Dentistry, Laboratory, Pharmacy, Radiology, and more. NEMS accepts Medi-Cal, Medicare, Covered CA, and other public and private insurance plans. We offer a sliding fee scale to uninsured patients.

NEMS Lundy Clinic is located in the Berryessa neighborhood of San Jose. The clinic is accessible by Santa Clara VTA #77 bus. We also have ten clinics in San Francisco and one clinic in Daly City.

WEBSITE: www.nems.org
TABLE OF CONTENTS - NEMS HOURS:
Monday - Friday | 8:00 am - 5:00 pm
CENTER FOR TRAINING AND CAREERS (CTC) - PARTNER AFFILIATE CENTER
749 Story Rd., Suite 10 San Jose, CA 95122 (408) 213-0961
APPOINTMENTS (408) 573-9686 ext. 8150
EMAIL info@nems.org

NOVA
Career consultations, job search workshops, hands-on labs for job training, access to job postings, career assessments, skills assessments, recruitment events and ProMatch.

Free employment services to Santa Clara Valley youth ages 16–24. Also, Workshops for summer employment, training, and education for employment tailored to youths without high school diplomas.

WEBSITE: https://novaworks.org/
OPPORTUNITY YOUTH ACADEMY (OYA)

Offers students a blended learning program of teacher-directed instruction and online accrual and recovery options. The individualized support of teachers, counselors, educators, navigators, community liaisons and access to the services of Santa Clara County Office of Education.

The focus of the program is to ensure that students leave with a high school diploma and a path to post graduation college or a career.

Students between the ages of 16 and 24 qualify for the OYA program.

WEBSITE: http://opportunityyouthacademy.org

CONTACT INFORMATION
591 N. King Road, Suite 1, San Jose, CA 95133
1-844-692-4888

AN OPPORTUNITY TO LEARN
• Hardware & Software Installation
• Troubleshooting & Repair
• Software Application & Data Management

WHAT’S IN IT FOR YOU?
• Real work experience
• A reference for your resume
• Paid internship opportunities in our Comptechs lab at De Anza and in Silicon Valley companies
• Flexibility to suit your schedule

HOW DO I QUALIFY AND GET MORE INFORMATION?
• You must be enrolled in a minimum of 6 units.
• Download and complete the 3-part application packet on our site: http://www.deanza.edu/oti/comptechs.html
• Set up an interview appointment.

WEBSITE: www.deanza.edu/oti

CONTACT INFORMATION
21250 Stevens Creek Blvd, Cupertino, CA 95014
Sabrina Stewart
(408) 864-8360 | stewartsabrina@fhda.edu

HOURS: Mon - Fri | 9:00am - 5:00 pm

PARS EQUALITY CENTER

Pars Equality Center achieves its mission primarily by providing extensive social and legal services. Our multi-lingual staff including case managers and attorneys serve the needs of our community by providing a full range of professional social services and legal representation. As a community-based social and legal services organization, Pars Equality Center is a registered 501c(3) non-profit, dedicated to helping the Iranian-American and other Persian-speaking communities realize their full potential as informed, self-reliant, and responsible members of the American society. Social services anchor the mission of Pars and are an integral component to overcoming many of the barriers faced by newcomers and ensuring self-sufficiency. Recent immigrants often have few or limited resources and need community support in order to establish themselves in this country.

Our Persian-speaking staff can help new arrivals and other low-income families and individuals successfully adjust to living in the United States through a wide and comprehensive set of bilingual social programs such as the following:
• Provide English as a Second Language (ESL) classes
• Offer computer training and access to employment resources including job fairs and job placement
• Assistance navigating the social and medical system
• Assistance with tax preparation
• Cross-cultural and cross-generational support and training.

WEBSITE: www.parsequalitycenter.org

CONTACT INFORMATION
1635 The Alameda, San Jose, CA 95126
Nastaran Nazarian | (408) 261-6400
nnazarian@parsequalitycenter.org

HOURS: Mon - Fri | 9:00am - 5:00 pm

PARS EQUALITY CENTER

OCCUPATIONAL TRAINING INSTITUTE (OTI)

COMPTECHS COMPUTER TECHNICAL SUPPORT

DO YOU WANT TO WORK IN A SILICON VALLEY HIGH-TECH COMPANY?

Do you like helping people and working with computers? Paid internship opportunities in our Comptechs Program at DeAnza College and in Silicon Valley companies is a real opportunity. Comptechs allows students to get on-the-job training, stay updated and educated with advancements while still earning a degree or certificate.

AN OPPORTUNITY TO LEARN
• Hardware & Software Installation
• Troubleshooting & Repair
• Software Application & Data Management

WHAT’S IN IT FOR YOU?
• Real work experience
• A reference for your resume
• Paid internship opportunities in our Comptechs lab at De Anza and in Silicon Valley companies
• Flexibility to suit your schedule

HOURS:  Tues - Weds |  8:00 am - 12:00 pm, 1:00 pm - 5:00 pm

COMPTECHS LAB INTERNSHIP

CONTACT INFORMATION
DeAnza College, SEMinar Bldg. (S-Quad near Bldg. S9)
Joe Lipsig
(408) 864-5712 | lipsigjoseph@deanza.edu

HOURS: Tues - Weds | 8:00 am - 12:00 pm, 1:00 pm - 5:00 pm

WHAT’S IN IT FOR YOU?
• Emotional support and guidance from staff and volunteer peer support parents
• Practical support such as information on specific health conditions, community resources, securing supports, and funding
• Parent education and training on navigating the educational, legal, social service and medical systems of care
• Condition and culturally-specific parent/professional support and information groups
• A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
• Children’s workshops, including support for siblings
• A comprehensive special needs resource lending library
• On-line services such as an Individual Education Plan (IEP) letter writer

WEBSITE: www.php.com

CONTACT INFORMATION
Sobrato Center For Nonprofits- SJ
1400 Parkmoor Ave., Suite 100
San Jose, CA 95126
(408) 727-5775 | Toll Free (855) 727-5775
info@php.com

HOURS: Monday - Friday | 9:00 am - 5:00 pm

OPPORTUNITY YOUTH ACADEMY

PARENTS HELPING PARENTS

Parents Helping Parents (PHP) services are family-centered, focusing on the family as the unit of support, not just the child.

PHP’S FAMILY SUPPORT SERVICES INCLUDE:
• Emotional support and guidance from staff and volunteer peer support parents
• Practical support such as information on specific health conditions, community resources, securing supports, and funding
• Parent education and training on navigating the educational, legal, social service and medical systems of care
• Condition and culturally-specific parent/professional support and information groups
• A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
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Sobrato Center For Nonprofits- SJ
1400 Parkmoor Ave., Suite 100
San Jose, CA 95126
(408) 727-5775 | Toll Free (855) 727-5775
info@php.com

HOURS: Monday - Friday | 9:00 am - 5:00 pm
PRO BONO PROJECT SILICON VALLEY

The Pro Bono Project provides quality, caring representation to clients with limited means. Their volunteer attorneys make the courts and the protection of the laws accessible to the most vulnerable members of our community.

LEGAL SERVICES PROVIDED:
- Civil Rights
- Consumer Law
- Employment Law
- Family Law
- General Civil
- Real Estate Law
- Small Claims

WEBSITE: www.probonoproject.org

HOURS: Monday - Friday | 8:30 am - 5:00 pm

PROJECT HIRED

Project HIRED is a nonprofit organization helping people with disabilities find jobs. Resource & training center providing counseling, outreach, job placement, education of employers, and advocacy. Free if eligible.

WEBSITE: www.projecthired.org

LOCATION: 1401 Parkmoor, Ste. 125, San Jose, CA 95126
Voice/TDD: (408) 557-0880

THERAPEUTIC BEHAVIORAL SERVICES

Provides a time-limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program.

PRO BONO PROJECT SILICON VALLEY

FINANCIAL EMPOWERMENT & TRANSPORTATION ARE BOTH KEY!

At Peninsula Family Service we are working to permanently break the cycles of debt and vulnerability through financial workshops, asset and credit-building tools.

OUR FINANCIAL WORKSHOPS

Helps hard-working individuals navigate the extreme costs of living in our region. Participants gain knowledge and practical methods to use in managing their finances and credit.

DRIVEFORWARD PROGRAM:

In partnership with local financial partners, Upward Credit Union and Self-Help Federal Credit Union, provides vehicle loans (up to $12,000) at an affordable interest rate to individuals and families with challenging credit.

REQUIREMENTS TO PARTICIPATE

- Live or work in San Mateo or Santa Clara County
- Annual household income up to $75,000 or less (for a family of 3)
- Sufficient disposable income to afford the monthly loan payment
- Valid California driver’s license

LENDING CIRCLE

In partnership with Mission Asset Fund, Peninsula Family Service is excited to offer Lending Circles, an innovative program that turns this peer-to-peer lending program into a credit-building opportunity by reporting monthly loan payments to all three credit bureaus.

VISA PRE-PAID DEBIT CARD

This is a no monthly fee, no transaction fee prepaid debit card. Low cost alternative/budgeting tool.

FOLLOW US ON: FACEBOOK, YELP, AND TWITTER

WEBSITE: www.peninsulafamilyservice.org

CONTACT INFORMATION

75 East Santa Clara Street, Suite 1450, San Jose, CA 95113
PHONE: (408) 484-6200
HOURS: Monday - Friday | 8:00 am - 5:00 pm

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At Peninsula Family Service we are working to permanently break the cycles of debt and vulnerability through financial workshops, asset and credit-building tools.

FINANCIAL EMPOWERMENT & TRANSPORTATION ARE BOTH KEY!

Peninsula Family Service - DriveForward Vehicle Loan Program

Pro Bono Project: Circles

In partnership with Mission Asset Fund, Peninsula Family Service is excited to offer Lending Circles, an innovative program that turns this peer-to-peer lending program into a credit-building opportunity by reporting monthly loan payments to all three credit bureaus.

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Sufficient disposable income to afford the monthly loan payment

Annual household income up to $75,000 or less (for a family of 3)

Live or work in San Mateo or Santa Clara County

Civil Rights

Consumer Law

Employment Law

Family Law

General Civil

Real Estate Law

Small Claims
RotaCare Bay Area
FREE MEDICAL CARE CLINICS
RotaCare Bay Area Inc. provides free medical care to those with the greatest need and the least access to medical care. They resolved to meet the need with a clinic in Santa Clara.

CONTACT INFORMATION
WEBSITE: www.rotacarebayarea.org
Medical Director: Roger Lake, MD
Manager: Felicia Barkley | (408) 715-3088
HOURS: Wednesday | 5:00 pm - 9:00 pm
100 Oak Street, San Jose, CA 95110

San Andreas Regional Center
San Andreas Regional Center (SARC) is a community-based, private nonprofit corporation funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. The Lanterman Act is part of California law that sets out the rights and responsibilities of persons with developmental disabilities. San Andreas is one of 21 regional centers throughout California serving individuals and their families who reside within Monterey, San Benito, Santa Clara, and Santa Cruz Counties.

San Andreas Regional Center (SARC) provides free medical care to those with the greatest need and the least access to medical care. They resolved to meet the need with a clinic in Santa Clara.

CONTACT INFORMATION
WEBSITE: www.sarc.org
CONTACT INFORMATION
One Washington Square, Bldg. F
San Jose, CA 95192
(408) 924-1000

San José State University Career Center
Career Resources Lab with library, videotapes, Internet access, job search, counseling, workshops, job postings, job fairs, internships, alumni network. Open to students, alumni from all CSU campuses. General public may purchase membership.
WEBSITE
www.sjsu.edu/careercenter

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CONTACT INFORMATION
One Washington Square, Bldg. F
San Jose, CA 95192
(408) 924-1000

Santa Clara Adult Education
CAREER TRAINING AND EDUCATION:
• Office Skills Training Program
• Admin Assistant
• Accounting Admin Assistant
• Child Care Training
• Hi-Tech Academy

SPECIAL PROGRAMS:
• Family-Child Education Services
• Skills Plus (for stroke victims)

OTHER
• Enrichment Classes
• Fitness & Health
• Career & Technical Education
• ESL
• Parenting
• Adult Basic Education
• High School Equivalent

CONTACT INFORMATION
1840 Benton Street, Santa Clara, CA 95050
(408) 423-3500

(Reserved for future use)

San José State University Career Center
Career Resources Lab with library, videotapes, Internet access, job search, counseling, workshops, job postings, job fairs, internships, alumni network. Open to students, alumni from all CSU campuses. General public may purchase membership.

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• ESL
• Parenting
• Adult Basic Education
• High School Equivalent

CONTACT INFORMATION
1840 Benton Street, Santa Clara, CA 95050
(408) 423-3500

(Reserved for future use)
SANTA CLARA FAMILY HEALTH PLAN

Santa Clara Family Health Plan (SCFHP) is a local, community-based health plan dedicated to improving the health and well-being of the residents of Santa Clara County.

SCFHP offers Medi-Cal and Cal MediConnect (Medicare-Medicaid Plan) health insurance plans.

| What is it? | Helps pay for health care for adults and children with limited income and resources. |
| Who can apply? | People who:
- Live in Santa Clara County;
- Have both Medicare Part A and Medicare Part B; and
- Are eligible for full scope Medi-Cal |
| How to apply? | SCFHP 1-888-202-3353 | 8 a.m. – 5 p.m.
Or Health Care Options 1-844-580-7272 | 8 a.m. – 6 p.m. |

SANTA CLARA COUNTY SUICIDE PREVENTION AND CRISIS

SANTA CLARA COUNTY SUICIDE & CRISIS HOTLINE

KNOW THE SIGNS. PAIN ISN’T ALWAYS OBVIOUS

Every day in California friends, family and co-workers struggle with emotional pain. And, for some, it’s too difficult to talk about the pain, thoughts of suicide and the need for help.

Though the warning signs can be subtle, they are there. By recognizing these signs, knowing how to start a conversation and where to turn for help, you have the power to make a difference – the power to save a life.

WEBSITE:
www.suicideispreventable.org
www.heardalliance.org/help-toolkit
PHONE: (855) 278-4204 | CRISIS TEXT LINE: Text BAY to 741741

EMERGENCY PSYCHIATRIC SERVICES (EPS)

Available 24-hours a day. Services include evaluation, assessment, treatment and observation, and referral to appropriate care including admission to a hospital when needed.

WEBSITE: www.sccgov.org/sites/bhd/Services/Emergency/EmergencyPsychiatricServices/
PHONE: (408) 885-6100
LOCATION: 871 Enborg Lane, San Jose, CA 95128

MENTAL HEALTH URGENT CARE

This is a walk-in outpatient clinic for Santa Clara County residents who are experiencing a mental health crisis. MHUC provides screening, assessments, crisis intervention, referral and short-term treatment for adolescents and adults (13 years old and up).

WEBSITE: https://urgentcarekit.com/provider/mental-health-urgent-care-san-jose-ca-95128
PHONE: (408) 885-7855
HOURS: Everyday | 8:00 am - 10:00 pm
SECOND HARVEST OF SILICON VALLEY

SECOND HARVEST OF SILICON VALLEY
SECOND HARVEST IS COMMITTED TO PROVIDING FREE HEALTHY FOOD TO ANYONE IN NEED. YOU WILL BE WELCOMED AT OUR FOOD DISTRIBUTION SITES, REGARDLESS OF YOUR CITIZENSHIP OR IMMIGRATION STATUS, ETHNICITY OR SEXUAL ORIENTATION.

- 50% of the food we provide is fresh produce
- Our staff can help you apply for CalFresh which provides a monthly benefit that can be spent on groceries at any grocery store

Second Harvest provides referrals for grocery distribution & meals programs at over 1,000 locations and can submit CalFresh applications.

LANGUAGES: Our staff speaks English, Spanish, Vietnamese, and Chinese. Three-way interpretation available for other languages

WEBSITE: www.shfb.org/get-food
PHONE: 1-800-984-3663
EMAIL: getfood@shfb.org
TEXT: "FOOD" at (408) 455-5181

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SPARKPOINT - SAN JOSE
SparkPoint is a non-profit resource that is a partner of United Way. We offer free services to community members and students in the Bay Area. We are located at Evergreen Valley College and San Jose City College. SparkPoint’s goal is to help strengthen these students/community members’ financial capability and assist in furthering their economic and educational goals. We offer one-on-one confidential financial & career coaching which helps clients rebuild credit, decrease debt using strategies, budgeting tips, and offer resume building, and mock interviews. We also host Bay Area Legal Aid Clinics twice a month at Evergreen Valley College and San Jose City College to offer free legal advice and one-on-one confidential meetings with attorneys for anyone with questions or issues on consumer rights.

WEBSITE: www.wi-sjeccd.org/sparkpoint
CONTACT INFORMATION
600 South Bascom Avenue
San Jose, CA 95128
PHONE
(408) 918-5199
EMAIL
sparkpoint@sjeccd.edu
HOURS
Monday - Friday  |  8:00 am - 5:00 pm

SOCIETY OF ST. VINCENT DE PAUL
SANTA CLARA COUNTY
Depending on resources, financial assistance with rent and utilities, distribution of food, clothing and help with medical bills may be available. Apply for help at the Conference near you.

Leaving a message with your name and phone number.

NORTH COUNTY CONFERENCES AND THEIR SERVICE AREAS
Our Lady of Peace, Santa Clara  
(408) 253-7560  
95117, 95129
St. Clare, Santa Clara  
(408) 248-7786  
95050, 95053
St. Francis Cabrini, San Jose  
(408) 879-1120  
95124
St. Lucy, Campbell  
(408) 378-8086  
95008
St. Martin of Tours, San Jose  
(408) 439-0342  
95128, 95135
St. Mary, Los Gatos  
(408) 354-3726  
95030, 95032
St. John Vianney, San Jose  
(408) 258-7832  
95127, 95148
St. Victor, San Jose  
(408) 389-7027  
95110, 95113
Most Holy Trinity, San Jose  
(408) 279-0101  
95051, 95052
Holy Korean Martyrs, Sunnyvale  
(408) 734-9721  
94089

CENTRAL COUNTY CONFERENCES AND THEIR SERVICE AREAS
Queen of Apostles, San Jose  
(408) 253-7560  
95117, 95129
St. Clare, Santa Clara  
(408) 248-7786  
95050, 95053
St. Frances Cabrini, San Jose  
(408) 879-1120  
95124
St. Mary, Los Gatos  
(408) 354-3726  
95030, 95032
Our Lady of Peace, Santa Clara  
(408) 788-2928  
95032
St. John Vianney, San Jose  
(408) 258-7832  
95127, 95148
St. Lucy, Campbell  
(408) 378-8086  
95008
St. Martin of Tours, San Jose  
(408) 439-0342  
95128, 95135
St. Mary, Los Gatos  
(408) 354-3726  
95030, 95032

SOUTH/EAST COUNTY CONFERENCES AND THEIR SERVICE AREAS
Christ the King, San Jose  
(408) 362-9958  
95111, 95138
Holy Family, San Jose  
(408) 265-4040  
95136
St. Catherine, Morgan Hill  
(408) 778-2928  
95032
Most Holy Trinity, San Jose  
(408) 227-4011  
95121, 95122, 95148
St. Elizabeth, Milpitas  
(408) 262-8100  
95032, 95135

WEBSITE: www.svdp.org
HOURS: Monday - Friday  |  9:00 am - 3:00 pm
LANGUAGES: English and Spanish

SOURCEWISE
Since 1973, Sourcewise continues to support seniors, caregivers, persons with disabilities and all adults in Santa Clara County. We aim to inform, educate, and prepare all adults to better navigate their health and life options.

OUR SERVICES:
- Information & Awareness
- Health Insurance Counseling & Advocacy Program
- Senior Employment Services
- Caregiver Network
- Meals on Wheels
- Care Management
- Public Authority Services
- Senior Farmer’s Market Nutrition Program

We highly trained and professional Community Resource Specialists provide objective, unbiased referrals based on your unique situation. Not sure where to begin? Contact our Community Resource Specialists at (408) 350-3200, option 1.

LANGUAGE
Professional Interpretation Services available

WEBSITE: www.mysourcewise.com
EMAIL: community@mysourcewise.com
LGBTQ+ Support:
Our program offers emotional support and encouragement to assist the homeless LGBTQ+ youth (12-24) in Silicon Valley with the resources available in our community. Our Outreach Center, The Village, creates an inclusive and welcoming space where young people are trained in LGBTQ+ cultural competency which includes the basic terminology and develop respectful ways to interact with each other.

Our center has an all gender bathroom and a clothing room to help youth present themselves the way they want to.

WEB SITE: www.standupforkids.org/siliconvalley

SUNDAY FRIENDS
Sunday Friends empowers families to break the generational cycle of poverty by fostering positive developmental in children while educating and guiding parents to support their children’s life success.

PROGRAMS:
• Building Community
• Giving Back
• Financial Literacy
• Promoting Academics
• Computer Education
• English Fluency
• Nutrition & Health
• Parenting Effectiveness
• Life Skills

SUNDAY FRIENDS SUCCEEDS BECAUSE
We respect the children and parents who choose to join us, honoring their good intentions and their obvious as well as hidden talents.

Programs involve children and parents together. Family members support each other in applying new attitudes and work styles to their lives.

Children and parents experience the satisfaction that comes from meeting their needs through successful work efforts and through the contributions they make to their community.

WEB SITE: www.sundayfriends.org

SUNNYVALE-CUPERTINO ADULT SCHOOL
The mission of the Sunnyvale-Cupertino Adult School is to enrich the lives of adults by providing a positive and innovative learning environment for academic and career technical training, empowering adults to become employed, productive members of their community.

The SUNNYVALE-CUPERTINO ADULT SCHOOL CLASSES INCLUDE:
• Administrative Assistant
• Accounting
• Certified Nursing Assistant
• Certified Home Health Aide
• Data Science with R
• R Studio
• Medical Interpreter
• Python for Data Science
• Tableau
• SQL and noSQL

Student support services are available including career counseling and planning, academic and career assessment, resume development and job announcements.

For adults who need to learn or brush up on core skills including reading, writing, language arts or math, our adult school offers classes in English as a Second Language (ESL), Adult Basic Education (ABE), and High School Diploma and High School Equivalency (HSE).

WEB SITE: https://www.fuhsadultschool.com/

LOCATION:
10123 N. Wolfe Rd. Suite 2085,
Cupertino, CA 95014
PHONE: (408) 522-2700
CALWORKS SITE REP: (408) 522-2738
EMAIL: gilbert.seegmiller@mvla.net

FREE PRESCRIPTION SAVINGS CARD
Applying for the Together Rx Access Cards is free. There are no enrollment, monthly or hidden fees.

ELIGIBILITY REQUIREMENTS
• Not eligible for Medicare
• Legal US resident
• No prescription drug coverage (public or private)
• Household income limits

INSTANT SAVINGS AT THE PHARMACY COUNTER
• Most cardholders can save between 25%-40% on brand-name medicines.
• No hassle - use the card over and over again.

HUNDREDS OF MEDICINES
• Over 300 brand name medicines and products.
• Savings on a wide range of generic drugs as well.

FOR MANY CONDITIONS
• Infections
• Diabetes
• High Blood Pressure
• High Cholesterol
• Allergies
• Asthma and more

WEB SITE: www.trxaccess.org
PHONE: 1-800-444-4106
VOLUNTEER INCOME TAX ASSISTANCE (VITA) IN SANTA CLARA COUNTY

United Way Bay Area partners with the IRS, churches, nonprofits, schools, and other organizations to provide tax help to local low-income individuals and families (those with an income of $55,000 or less). Contact United Way Silicon Valley: The EKS (Earn It! Keep It! Save It!) Coalition of Santa Clara County strives to help people save money by offering free tax filing through the VITA program (Volunteer Income Tax Assistance).

During the tax season, a list of free VITA sites within Santa Clara County is kept up-to-date at www.earnitkeepitsaveit.org. The site listing has information about VITA locations, days/hours of operation, and language capabilities. People can also dial 2-1-1 to speak with a specialist who can connect them to a site that is closest to them.

Taxpayer should bring the following items with them to the tax site:
- State issued Photo ID
- Physical Social Security card or ITIN card for self, spouse, and any dependents
- Any tax forms received (W2, 1099s, 1098s, and so on), and
- Copy of last year’s federal and state tax return, if you filed last year

WEBSITE: www.earnitkeepitsaveit.org
LOCATION: 1400 Parkmoor Ave, Ste. 250, San Jose, CA 95126
HOURS: During tax season, all VITA sites in the County list their days/hours at the website above.

INTERESTED IN BECOMING AN IRS-CERTIFIED TAX VOLUNTEER?
EMAIL US AT: eks@uwsv.org

COMMUNITY OUTREACH

COALITION AGAINST PAYDAY PREDATORS (CAPP) / PUBLIC INTEREST LAW FIRM

UNITED WAY BAY AREA

COALITION AGAINST PAYDAY PREDATORS (CAPP) / PUBLIC INTEREST LAW FIRM

The Coalition Against Payday Predators (CAPP) operates during the holiday season and beyond to educate residents about the pitfalls of payday lending, while offering alternatives. CAPP encourages substitutes to payday lending, such as reconsidering spending, borrowing from a credit union, seeking assistance from nonprofit agencies, dealing with debt head-on, and proactively saving money. CAPP, and allied partners in California, also advocates for stronger consumer protections for payday loan borrowers, in addition to changing local land use policies that limit the prevalence of payday lenders.

WEBSITE: https://uwba.org/alternatives-to-payday-lending/
CONTACT INFORMATION: Nadia Aziz: (408) 280-2401, Email: Nadia.Aziz@lawfoundation.org

UNITED WAY BAY AREA

VALLEYS AREA

PUBLIC INTEREST LAW FIRM

UNITED WAY BAY AREA

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

UNITED WAY BAY AREA

COALITION AGAINST PAYDAY PREDATORS (CAPP)

PUBLIC INTEREST LAW FIRM

VALLEY TRANSPORTATION AUTHORITY (VTA)

MONTHLY PASSES (STANDARD AND EXPRESS)

- Get a Clipper Card. They are available at Clipper retailers. A list of Clipper retailers in Santa Clara County can be found at:
  - Online: www.clippercard.com
  - By phone at (877) 878-8883

- Load the card. VTA monthly passes for your Clipper Card can be purchased:
  - At Clipper retailers
  - Online: www.clippercard.com
  - By phone at (877) 878-8883

- Using your transit benefits at work

- For more information about using transit benefits to load your Clipper Card, visit www.clippercard.com/transitbenefits

WEBSTES: www.511.org | www.vta.org
PHONE:
VTA’S Customer Service Department: (408) 321-2300
TDD (408) 321-2330
For 650 area code customers and South Santa Clara County only:
1-800-894-9908
CALL CENTER HOURS:
Monday - Friday  |  6:00 am - 7:00 pm
Saturday       |  7:30 am - 4:00 pm

RESOURCE | PHONE NUMBER | WEBPAGE
--- | --- | ---
Valley Transportation Authority (VTA) | 1-408-321-2300 | www.vta.org
VTA Customer Service | 1-800-894-9908 | www.ccltrain.com
650 & South Santa Clara County Toll Areas | 1-408-321-2330 | www.clippercard.com/transitbenefits
Hearing Impaired (TDD only) | 1-408-321-7520 | www.clippercard.com/transitbenefits
Bike Locker Rentals | 1-408-321-2300 | www.hesperosolutions.com
General Assistance | 1-800-894-9908 | www.clippercard.com/transitbenefits
Bikes on buses, light rail, VTA | 1-408-321-2300 | www.clippercard.com/transitbenefits
Bike parking and lockers at transit stations, VTA | 1-408-321-7520 | www.clippercard.com/transitbenefits
Maps | 1-800-894-9908 | www.clippercard.com/transitbenefits
Subsidy/Transit Ticket Programs | 1-408-321-2300 | www.clippercard.com/transitbenefits
ECO PASS, VTA | 1-408-321-2300 | www.clippercard.com/transitbenefits
VTA On-Site Ticket Sales, VTA | 1-408-321-2300 | www.clippercard.com/transitbenefits
Paratransit Services | 1-408-321-2380 | www.vta.org/pr
Outreach & Escort General Information | 1-408-321-2380 | www.vta.org/go
Outreach & Escort Reservations | 1-408-321-2380 | www.vta.org/go/paratransitaccommodation-reservations
San Andreas Regional Center | 1-408-374-9960 | www.vta.org/go
Catholic Charities Independent Aging Program | 1-408-468-0100 | www.catholiccharitiessantaclara.org

WEBSITES:
WASHOE NATIVE TANF PROGRAM

The Washoe Native TANF Program (WNTP) provides temporary aid and supportive services to Native American families that are at risk of welfare dependency. The program focuses on providing services that strengthen families, prepare workers for jobs and encourage participants to achieve financial self-sufficiency and healthy interdependence.

ELIGIBILITY:
- Low income families or caretaker relatives with at least one qualifying child under the age of 18.
- The gross monthly family income cannot exceed 200% of the WNTP monthly family income limits.

WEBSITE: https://washoetribe.us/

LOCATION:
Bay Area Regional Office
2480 N. First St., Suite 140,
San Jose, CA 95131

PHONE: (408) 433-1000 | Toll Free: 888-612-8263

LOCATION:
2480 N. First St., Suite 140,
San Jose, CA 95131

HOURS:
Monday - Friday | 10:00 am - 5:00 pm

LANGUAGES: English and Spanish

WEST SAN JOSE FAMILY RESOURCE CENTERS

The West San Jose Family Resource Centers provide programs that are designed for children under the age of six (6) and their families that promote healthy development.

PROGRAMS INCLUDED:
- Early education programs that nurture growth and development, social/emotional development, and early literacy skills to help prepare children for kindergarten.
- The Center offers free parenting seminars to promote positive parenting skills, the importance of early literacy and parent leadership and advocacy skills.
- THE CENTER ALSO PROVIDES FAMILY WELLNESS PROGRAMS:
  - Zumba for kids
  - Family Yoga
  - Tumbling

The classes are fee based, which are reinvested into programs and services offered at FRCs. Adult Zumba classes are also available for minimal fees and Yoga classes by donations.

WEBSITE: www.westvalley.edu

LOCATION:
14000 Fruitvale Ave. Saratoga, CA 95070

CONTACT THE COORDINATOR:
(408) 741-4007

EMAIL:
marta.mora-evans@westvalley.edu

HOURS:
By appointment only

LANGUAGES: English and Spanish

WEST VALLEY COLLEGE CALWORKS PROGRAM

In partnership with the Santa Clara County Social Services Agency CalWORKS Program, West Valley College CalWORKS Program can help you towards self-sufficiency with education and training.

SERVICES INCLUDE:
- Books and supplies for classes
- Childcare
- Academic counseling
- Referrals to on-campus and off-campus resources
- Support

WEBSITE: https://www.westvalley.edu

CONTACT INFORMATION
1-888-WIC-WORKS
Santa Clara County WIC (408) 792-5101
Indian Health Center (408) 445-3420
Gardner Health (408) 294-1323 ext.210

Tully Office
500 Tully Rd, San Jose, CA 95111
Bus Route: 26 (open later every Thursday until 6:00 PM)

East Valley Office
1993 McKee Rd, ETV #1, San Jose, CA 95116
Bus Route: 81, 71

Gilroy Office
7475 Camino Arroyo, Gilroy, CA 95020
Bus Route: 71

Bascom Office
2406 Glove Drive, T-41, San Jose, CA 95128
Bus Route: 25, 62, 85

Sunnyvale Office
660 S. Fair Oaks Ave, Sunnyvale, CA 94086
Bus Route: 22, 55, 300 (doubles for lunch, open later every Monday until 6:00 PM)

San Jose Downtown Office (Medical Plaza)
725 E. Santa Clara St, San Jose, CA 95112
Bus Route: 22, 23, 522

Milpitas Office
143 N. Main St, Milpitas, CA 95035
Bus Route: 71, 66, 104 (doubles for lunch)

WIC FOOD AND EDUCATION PROGRAMS
You need good food to build a strong, healthy baby. WIC offers food coupons to purchase healthy foods for you and your baby, classes on how to buy and fix healthy foods and personal nutritional counseling for you and your baby.

WEBSITE: https://www.sccgov.org/sites/phd/services/wic/pages/wic-home.aspx

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Bus Route: 71, 66, 104 (doubles for lunch)

WOMEN OF SILICON VALLEY (WOMENSV)
WomenSV’s mission is to educate the community, train providers and empower survivors to break the cycle of abuse in middle-to-upper income areas so that every woman and child can exercise their fundamental human right to be free and safe in their own home.

OUR SERVICES:
- SUPPORT & ADVOCACY
  We work one-on-one with survivors to help them find the means to break free from abuse and go on to build healthier lives for themselves and their children. We assist with safety planning, provide court and attorney accommodations and connect survivors to resources and help available to them, based on their specific needs.
- COMMUNITY OUTREACH & AWARENESS
  Through presentations for service clubs, schools and other social groups, we work to raise public awareness about affiliate abuse in the Bay Area.
- EDUCATION
  We provide training for therapists, attorneys, physicians and other professionals to help them become more trauma-informed and aware of domestic violence in the affluent community.

WEBSITE: www.womensv.org

CONTACT INFORMATION
PO Box 3982, Los Altos CA 94024
HELPLINE: 833-966-3678 x 0
EMAIL: info@womensv.org

HOURS: Monday - Friday | 10:00 am - 6:00 pm
LANGUAGES: English and Spanish

WORK2FUTURE
Strategically positioned within the City of San Jose Office of Economic Development, work2future addresses the workforce and economic development needs of our local area, in collaboration with small and large businesses, educational institutions and community-based organizations.

EACH WORK2FUTURE ONE-STOP CENTER OFFERS SERVICES AND RESOURCES THAT:
- Help job seekers obtain the skills and training they need to find a job
- Assist businesses in meeting their workforce and economic development needs
- Enable youth to jump-start their career with skills training and job search assistance

WEBSITE: www.work2future.org

CONTACT INFORMATION
SAN JOSE CENTER
1601 Foxworthy Ave., San Jose, CA 95118
(408) 794-1100

NORTH SAN JOSE JOB CENTER
1910 Zanker Road, San Jose, CA 95134
(408) 216-6200

GILROY CENTER
379 Tomkins Court, Gilroy, CA 95020
(408) 758-3477

WEBSITE: www.work2future.org

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GILROY CENTER
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(408) 758-3477
YEAR UP BAY AREA
Year Up is a free one-year intensive training and internship program that prepares young adults for successful careers in technology and business operations. Trainees also earn monthly stipends as well as college credits. We are located at Downtown San Jose and program starts every March and September.

WHO CAN APPLY:
• 18-24 years of age
• Have a H.S. Diploma or GED
• Legal right to work in the U.S. (including DACA)
• Have not attained a Bachelor’s Degree or higher.

HOW TO APPLY:
Begin application process by completing an Interest Form which you can find at: www.yearup.org/apply

CONTACT INFORMATION
100 W. San Fernando St., Ste 103
San Jose, CA  95113
Brian Luis
Recruitment & Outreach Manager
bluis@yearup.org
WEBSITE: www.yearup.org
CALL OR TEXT: (408) 824-3061
HOURS: Monday - Friday | 8:30 am - 5:00 pm

YOUTH SPACE
The LGBTQ Youth Space is a program of Family and Children's Services and Caminar for Mental Health. Youth Space is a community drop-in center and mental health program for lesbian, gay, bisexual, transgender, queer, questioning and ally youth and young adults ages 13-25 who live in Santa Clara County.

SERVICES INCLUDE:
• Drop-in peer counseling
• Individual counseling
• Case Management
• Psychiatry

Our Mental Health Services are available in English, Spanish, and American Sign Language.

CONTACT INFORMATION
452 South First Street San Jose, CA 95113
PHONE (408) 343-7940
HOURS: 3:00 pm - 9:00 pm

YWCA GOLDEN GATE SILICON VALLEY
A multiservice agency in the Bay Area, we are committed to eliminating racism and empowering women by not only a depth of direct service to survivors of domestic violence, sexual assault and human trafficking. Free job search, resume assistance, career counseling and skills interviewing.

WHAT WE DO:
• Therapy Services
• Support Services
• Housing Support
• Child Care Centers
• STEM Education
• Education and Outreach

YWCA DOMESTIC VIOLENCE DEPARTMENT SUPPORT NETWORK PROGRAM
The Domestic Violence Department of YWCA focuses on empowering its community to live free from domestic violence. YWCA provides support with confidential services including: free or low-cost therapy, crisis counseling, emergency shelter, legal advocacy, victim advocacy and human trafficking, education accompaniment to court.

Services are for individuals and families; adults, teens and children experiencing, exposed to, or recovering from domestic violence. Services are offered whether an individual is still in a relationship with a partner who is abusive, is in the process of leaving, or is no longer in the relationship.

CRISIS LINE: 1-800-572-2782
WEBSITE: https://ywca-sv.org
CONTACT INFORMATION
375 S. Third Street, San Jose, CA 95112
ADVOCATE PHONE NO: (408) 295-4011 x3606
FAX: (408) 295-0608
EMAIL: aochoa@yourywca.org
HOURS: Monday - Friday | 9:00am-5:00pm

LINDA HASKELL EMPOWERMENT CENTER
MENTAL HEALTH COUNSELING SERVICES YWCA: Counseling Services are provided to individuals, couples, families and groups, including Prenatal Support Program for new and expectant parents on an affordable sliding fee scale.

EMAIL: anunes@ywca.sv.gov
CONTACT INFORMATION
375 South Third St, San Jose, CA 95112 | (408) 295-4011

Sunnyvale Family Justice Center
298 S. Sunnyvale Ave, Sunnyvale, CA 94086 | 408-749-0793
Santa Clara County Social Services Agency - DEBS
@sccssadebs

Visit Our Website
https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx

Online Application
MyBenefitsCalWIN.org

Mobile Application
CalWIN Mobile App now is available for download at:
Google Play
Apple App

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