

Making A Difference Through People, Service and Performance



2020

SANTA CLARA COUNTY COMMUNITY  
**RESOURCE GUIDE**



Santa Clara County Social Services Agency  
Dept. of Employment and Benefit Services

Serve | Empower | Transform

333 W. Julian Street, San Jose, California 95110

# welcome

## Santa Clara County Social Services Agency Mission Statement:

The mission of the Social Services Agency is to provide resources and opportunities in a culturally responsive manner in order to enhance the quality of life in our community by protecting, educating, and empowering individuals and families.

## Visit Our Websites:

County of Santa Clara  
[www.sccgov.org](http://www.sccgov.org)

Santa Clara County Social Services Agency  
[www.sccgov.org/sites/ssa/Pages/ssa.aspx](http://www.sccgov.org/sites/ssa/Pages/ssa.aspx)

Dept. of Employment and Benefit Services  
[https://www.sccgov.org/sites/ssa/about\\_us/debs/Pages/about\\_debs.aspx](https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx)



## contact us:

To submit new agency, update information, or delete agency,

1. Download: [SCC Community Resource Guide Change Request Form](#)
2. Fill-in your information
3. Email to: [ProgramBureau@ssa.sccgov.org](mailto:ProgramBureau@ssa.sccgov.org)

## disclaimer:

The Santa Clara County Social Services Agency is providing this information as a public service, reference to any service or organization does not constitute an endorsement or recommendation by Santa Clara County Social Services Agency.



Santa Clara County Social Services Agency

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333 W. Julian Street, San Jose, California 95110

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## EMERGENCY AND HOMELESS ASSISTANCE

If you are seeking immediate help, Santa Clara County has a variety of agencies that can help you. Call now and get help.

**If you think you or someone is having a medical or mental health emergency, call 911 or go to the nearest hospital.**

### EMERGENCY SHELTERS, DOMESTIC, FAMILY & CHILD ABUSE:

- [2-1-1 - for emergency and disaster services](#) 30
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- [Bill Wilson Center](#) 32  
Crisis Line: (408) 850-6125  
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- [Child Abuse and Neglect Center: 1-833-SCC-KIDS](#) 21
- [HomeSafe Santa Clara: \(408\) 557-9088](#) 45
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EMQ Child Mobile Crisis:  
(408) 379-9085 or 1-877-412-7474
- [Next Door Solutions: \(408\) 279-2962](#) 53
- [WomenSV 1-833-966-3678 x0](#) 71
- [YWCA: 1-800-572-2782](#) 73

### COUNSELING AND MENTAL HEALTH SERVICES:

- [Emergency Psychiatric Services: \(408\) 855-6100](#) 60
- [National Alliance on Mental Illness](#) 52  
Santa Clara County Suicide Hotline: 1-855-278-4204  
National Suicide Prevention Line Lifeline:  
1-800-273-TALK or 800-SUICIDE
- [Santa Clara Suicide Prevention and Crisis: 1-855-278-4204](#) 60  
CRISIS TEXT LINE: Text BAY to 741741

### MEDICAL HEALTH SERVICES:

- [RotaCare Bay Area:](#) 58  
(408) 379-8000 or [www.rotacarebayarea.org](http://www.rotacarebayarea.org)

[Emergency Assistance Network \(EAN\)](#) 02

[City of San Jose List of Homeless Services](#) 03

### HOSPITALS:

#### Santa Clara Valley Medical Center

751 S. Bascom Ave, San Jose, CA 95128 | Website: [www.scvmc.org](http://www.scvmc.org)  
Phone: (408) 885-5000 | TTY: (408) 971-4068

#### Emergency Psychiatric Services (EPS)

871 Enborg Lane, San Jose, CA 95128 | Phone: (408) 885-6100

#### O'Connor Hospital

2105 Forest Ave, San Jose, CA 95128 | Website: [och.sccgov.org](http://och.sccgov.org)  
Phone: (408) 947-2500 | TDD: (408) 947-2599

#### St. Louise Regional Hospital

9400 No Name Uno, Gilroy, CA 95020 | Website: [slrh.sccgov.org](http://slrh.sccgov.org)  
Phone: (408) 848-2000 | TTY: (408) 842-0409

#### Good Samaritan Hospital

2425 Samaritan Dr, San Jose, CA 95124  
Website: [goodsamsanjose.com](http://goodsamsanjose.com) | Phone: (408) 559-2011

#### El Camino Hospital, Emergency Department

2500 Grant Rd, Mountain View, CA 94040 (Entrance on South Drive)  
Website: [www.elcaminohealth.org](http://www.elcaminohealth.org)  
Emergency Phone: (650) 940-7055

#### Regional Medical Center

225 N. Jackson Ave, San Jose, CA 95116  
Website: [regionalmedicalsantajose.com](http://regionalmedicalsantajose.com) | Phone: (408) 259-5000

#### Stanford Hospital, Emergency Department

900 Quarry Rd. Extension, Stanford, CA 94304  
Website: [stanfordhealthcare.org](http://stanfordhealthcare.org)  
Emergency Phone: (650) 723-5111

### POLICE DEPARTMENTS:

Gilroy .....(408) 846-0300	Cupertino .....(408) 777-3177
Morgan Hill .....(408) 779-2101	Campbell .....(408) 866-2101
Milpitas .....(408) 586-2400	Palo Alto .....(650) 329-2413
Mountain View ....(650) 903-6395	Los Gatos .....(408) 354-8600
San Jose .....(408) 277-8900	Los Altos .....(650) 947-2770
Santa Clara .....(408) 615-4700	Saratoga .....(408) 741-2092
Sunnyvale .....(408) 730-7100	Foothill-DeAnza ..(650) 949-7313

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#### Child Safety Information

##### Megan's Law

The purpose of Megan's Law is to provide the public with internet access to detailed information on registered sex offenders. The law expands access and allows the public to use their personal computers to view information on sex offenders required to register with local law enforcement. The law is not intended to punish offenders and specially prohibits using the information to harass or commit any crime against an offender.

Access the database to check for offenders in your area

[www.meganslaw.ca.gov/Search.aspx](http://www.meganslaw.ca.gov/Search.aspx)

##### Oliver's Law

The purpose of Oliver's Law is to allow parents to review the safety of the childcare program or facility. To encourage parents to evaluate the program's ability to meet the needs of their child. Licensed childcare facilities are required to present complaint information to a parent when asked. This gives the parent and provider an opportunity to discuss sensitive issues, including changes that have been made in response to a complaint. It also gives providers a chance to tell their side of the story.

Access the database to review the files of the licensed child care provider you are interested in.

[www.cdss.ca.gov/inforesources/Community-Care-Licensing/Facility-Search-Welcome](http://www.cdss.ca.gov/inforesources/Community-Care-Licensing/Facility-Search-Welcome)

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## **DOMESTIC VIOLENCE RESOURCES**

Domestic violence is a pattern of abusive violent behavior that one partner uses to exert power and control over the other in a marriage, partnership or intimate relationship. Violence may appear in the form of sexual assault, threats, coercion, physical abuse, verbal abuse, emotional mistreatment, and/or destruction of property.

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Job Placements, Employment Services, Job Fairs, Internships, Career Counseling, Job Postings, Workshops, Training Videos, Training Programs, Resume and Interview Preparation, Career Resource Centers.

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## **FOOD RESOURCES**

If you are in need of food assistance, there are county agencies and community-based organizations throughout the county that can help you and your family.

## **HEALTH CARE RESOURCES**

Do you have any medical or behavioral health care needs? Our Resource Guide has a list of agencies that can help you.

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**HOUSING RESOURCES**

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**SERVE**

**EMPOWER**

**TRANSFORM**

# Emergency Resources

## EMERGENCY ASSISTANCE NETWORK OF SANTA CLARA COUNTY

### ABOUT THE NETWORK

Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

#### ELIGIBILITY

Income eligibility guidelines related to Low and Very Low Income. Strict Criteria for rental assistance is followed. Direct financial assistance for different needs provided.

#### PARTICIPATING POLICE DEPARTMENTS

<b>Gilroy</b> .....	<b>(408) 846-0300</b>	<b>Mountain View</b> .....	<b>(650) 903-6395</b>
<b>Morgan Hill</b> .....	<b>(408) 779-2101</b>	<b>San Jose</b> .....	<b>(408) 277-8900</b>
<b>Milpitas</b> .....	<b>(408) 586-2400</b>	<b>Santa Clara</b> .....	<b>(408) 615-4700</b>

### ASSISTANCE FOR SANTA CLARA COUNTY FAMILIES

The Emergency Assistance Network (EAN) provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger. The EAN offers assistance to help families and individuals recover from emergency situations, often providing case management and financial education in conjunction with Food Assistance, Rent and Mortgage Aid, Utility Assistance, Medical and Transportation Aid, Direct Financial Aid for special issues, Funeral Expenses, etc.

### ASSISTANCE FROM AGENCIES IS BASED ON ZIP CODE

#### Community Services Agency of Mt. View & Los Altos

204 Stierlin Road, Mountain View, CA 94043 | (650) 968-0836  
94022 94024 94035 94040 94041 94043

#### Sacred Heart Community Service

1381 S. 1st St, San Jose, CA 95110 | (408) 278-2160  
95008 95110 95111 95112 95113 95116 95117 95118 95120 95123 95124 95125  
95126 95128 95136

#### St. Joseph's Family Center

7950 Church Street, Suite A, Gilroy, CA 95020 | (408) 842-6662  
95020 95046

#### Sunnyvale Community Services

725 Kifer Road, Sunnyvale, CA 94086 | (408) 738-4321  
94085 94086 94087 94089 95002

#### LifeMoves Georgia Travis House

260 Commercial Street, San Jose, CA 95112 | (408) 271-1630  
95035 95131 95133 95134

#### LifeMoves Opportunity Center

33 Encina Avenue, Palo Alto, CA 94301 | (650) 853-8672  
94301 94303 94304 94305 94306

#### West Valley Community Services

10104 Vista Drive, Cupertino, CA 95014 | (408) 255-8033  
95014 95030 95032 95033 95044 95070 95129 95130

#### Salvation Army

359 N 4th Street, San Jose, CA 95112 | (408) 282-1165  
95037 95112 95119 95121 95122 95127 95132 95135 95137 95138 95139 95148

#### Salvation Army

3090 Homestead Road, Santa Clara, CA 95051 | (408) 282-1165  
95037 95112 95119 95121 95122 95127 95132 95135 95137 95138 95139 95148



# CITY OF SAN JOSE - HOMELESS SERVICES

## HOUSING FOR FAMILIES WITH CHILDREN

### City Team/Chester Home

408-294-1238 | <https://www.cityteam.org/chester/>

Emergency shelter for homeless or abandoned pregnant women 18 & over during their last trimester of pregnancy. Drug & alcohol services available.

### Family Supportive Housing/San José Family Shelter

408-926-8885 | 692 N. King Road

<http://familysupportivehousing.org/programs-and-services/the-san-jose-family-shelter-2/>

24-hr shelter. Call between 10:00 a.m. - 11:00 a.m. M-F for availability.

Emergency shelter for families with children. Case management, workshops, child care, on-site tutoring and monthly bus passes. 90 day limit.

### LifeMoves/Georgia Travis House

Singles 408-271-1630 | Families 408-926-8885

260 Commercial Street

<https://lifemoves.org/santa-clara-county/>

Open 24 Hours a day

Emergency shelter for single adult women and families with children.

Case management, workshops, on-site tutoring, and monthly bus passes. 60 day stay.

## DOMESTIC VIOLENCE, FAMILY AND CHILDREN ISSUES

### Asian Americans for Community Involvement (AACI)

408-975-2730 | 2400 Moorpark Avenue, Suite 300

<https://aaci.org>

8:30 a.m. - 5:30 p.m. M-F. Call for assessment & appointment. Multilingual services, programs, & referrals for adults, seniors, & children.

### Community Solutions

Main: 408-779-2113 | 408-842-7138

24-Hour Domestic Violence/Rape Crisis Line: 1-877-363-7238

Youth & Family Crisis Line: 408-683-4118 | 408-778-0555

16264 Church Street, Suite 103, Morgan Hill

9015 Murray Avenue, #100, Gilroy

<https://communitysolutions.org/>

9:00 a.m. - 5:00 p.m. M-F. Sexual assault & domestic violence prevention; intervention counseling & housing services.

### Next Door Solutions

Main 408-501-7550 | 24-Hour hotline 408-279-2962

234 East Gish Road, Suite 200

[www.nextdoor.org](http://www.nextdoor.org)

9:00 a.m. - 8:00 p.m. M-Th & 9:00 a.m. - 5:00 p.m.

Serves men, women & children (boys up to 18 years). Confidential shelter, advocacy, teen & children's programs, & counseling. Female domestic violence victims accepted 24 Hours a day.

### YWCA - Domestic Violence Support Network Hotline

24-Hour Crisis Hotline: 800-572-2782 | 375 South Third Street

<https://ywca-sv.org/crisis-intervention/>

9:00 a.m. - 5:00 p.m. M-F. Information, advocacy, & referrals. All calls are confidential.

### YWCA of Silicon Valley

Rape Crisis Center: 408-295-4011 ext 233

650-493-7273 | 408-649-7707

24-Hour Crisis Hotline/Bilingual Crisis Line: 800-572-2782

375 South 3rd Street

<https://ywca-sv.org/what-we-do/>

9:00 a.m. - 5:00 p.m.

Confidential shelter, advocacy, therapy, counseling, legal advocacy, children's programs & referrals. Call for appointment.

### Family Violence Center

408-277-3700 | 1671 The Alameda, Suite 100

<https://www.sjpd.org/boi/fvc/>

Open for walk-ins 8:00 a.m. - 5:00 p.m. T, W, Th (Closed on Mon and Fri)

Staffed by San José Police Department; investigation of child & elder abuse, stalking, & domestic violence cases.

## DROP-IN DAY TIME SERVICE CENTERS

### Bill Wilson Center/Drop-In Center

408-925-0231 | 693 S 2nd Street

[www.billwilsoncenter.org](http://www.billwilsoncenter.org)

9:00 a.m. - 9:00 p.m. M-F; 9:00 a.m. - 1:00 p.m. Sa-Su

Serves youth ages 12-24. Food, clothing, showers, lockers, phone, computers, laundry, housing referrals, mental health services, employment training, education support, counseling, & workshops.

### Dignity on Wheels

San José Location Info: 650-779-5065

<https://www.dignityonwheels.org/locations-and-schedule/>

Free showers and laundry available on a first-come basis. Check in at the table, receive a number and wait your turn. Take a 7-min timed shower in a private shower room. Wash up to 2 sets of clothing only (no shoes, sleeping bags or heavy items). Please call for info on showers for minors.

### Gilroy Compassion Center - Day Center

408-763-7120 | 370 Tomkins Court, Gilroy

<https://gilroycompassioncenter.org/>

8:00 a.m. - 3:00 p.m. M-F

Snacks, bathrooms, clothing.

### Opportunity Center

650-853-8672 | 33 Encina Avenue, Palo Alto

<https://lifemoves.org/our-solution-works/our-services/single-adult-services/opportunity-services-center/>

8:00 a.m. - 4:00 p.m. M-F

Center provides showers, case management & assistance with CA ID's. Clothes closet distributes free clothing, sleeping bags, backpacks, shoes, winter gear, & toiletries. Emergency rental & utility assistance for qualifying families & individuals, by appointment. Serving the following zip codes: 94301, 94303-06



## HOUSING FOR SINGLE MEN & WOMEN

### Bill Wilson Center/Transitional Housing Program

**Singles: 408-289-5803 | Pregnant/Parenting: 408-289-5835**  
693 South 2nd Street | [www.billwilsoncenter.org](http://www.billwilsoncenter.org)

Serves youth ages 18 to 24. Housing & support services for 1 to 2 years, case management, job search assistance, life skills workshops, assistance with enrolling in educational programs, parenting classes & transportation assistance. Shared living in a supervised setting.

### City Team/Rescue Mission

**408-288-2153 | 1174 Old Bayshore Highway**

<https://www.cityteam.org/san-jose/get-help/>

Check-in Begins at 5:30 p.m. First Come, First Serve.

Drop-in Service 4:00 p.m. - 6:15 p.m.

Overnight emergency shelter, drug & alcohol programs, showers, food & clothing for men.

### HomeFirst/Boccardo Reception Center

**408-294-2100, press 0 | 2011 Little Orchard Street**

<https://www.homefirstsc.org/contact-us>

Open 24 Hours

Emergency shelter, basic needs, food, medical services, & case management.

### Salvation Army/Emmanuel House

**408-282-1175 | 405 N. 4th Street**

[https://siliconvalley.salvationarmy.org/silicon\\_valley/emmanuel-house/](https://siliconvalley.salvationarmy.org/silicon_valley/emmanuel-house/)

Line-up for overnight shelter between 1:30 p.m. & 2:30 p.m.; intake is at 3:30

p.m.; first come, first served. Lunch - 12:15 p.m. & Dinner - 5:15 p.m. M-Sa

Emergency shelter (14 free nights per year) & working-man's program.

### LifeMoves/Commercial Street Inn

**Singles 408-271-1630 | Families 408-926-8885**

260 Commercial Street

<https://lifemoves.org/lifemoves-locations/>

Open 24 Hours. Call between 10:00 a.m. - 11:00 a.m. M-F for availability.

Emergency shelter for single adult women and families with children.

Case management, workshops, on-site tutoring, and monthly bus

passes. 60 day stay.

### LifeMoves/Julian Street Inn

**408-271-0820 | 546 West Julian Street**

<https://lifemoves.org/lifemoves-locations/>

Open 24 Hours

Referral based 90-day program offering comprehensive day services

& shelter for men & women with mental health issues. Clinical case

management, workshops, employment & housing assistance, medical/

dental services, & monthly bus passes.

### LifeMoves/Montgomery Street Inn

**408-271-5160 | 358 North Montgomery Street**

<https://lifemoves.org/lifemoves-locations/>

7:00 p.m. - 7:00 a.m. M-Su

Emergency shelter for men. 30 days free, 60 day maximum. Monthly

bus passes. Shelter & transitional housing for single adult men. Case

management, employment & housing assistance, medical services,

workshops & monthly bus passes. Program assessments completed

M-Th at 12:30 p.m.

## RENTAL AND OTHER ASSISTANCE

### Social Services Agency - General Assistance

**877-962-3633 | 1919 Senter Road**

<https://www.sccgov.org/sites/ssa/financial-assistance/Pages/general-assistance-program.aspx>

8:00 a.m. - 5:00 p.m. M-F

Financial assistance for single men & women. Rent & move-in assistance for Supplemental Security Income (SSI) recipients.

### City of San Jose/Rental Rights & Referrals Program

**408-975-4480 | Housing Dept, 12th flr, 200 E. Santa Clara St.**

<http://www.sanjoseca.gov/index.aspx?NID=743>

8:00 a.m. - 5:00 p.m. M-F (closed Holidays)

Mediation & arbitration services for tenants & landlords of dwellings with three or more units & mobile homes.

### Community Services Agency of Mt. View and Los Altos

**650-968-0836 | 204 Stierlin Road, Mountain View**

<https://www.csacares.org/>

9:00 a.m. - 12:00 p.m. & 1:30 p.m. - 4:00 p.m. M-F

One-time assistance with rent, PG&E bill assistance, emergency food services, senior services & holiday sharing for residents.

### The Health Trust/AIDS Services

**408-961-9850 | 1400 Parkmoor Ave, Ste 230**

Housing placement, rental subsidies, case management, referrals, emergency financial assistance, transportation, & food for people with HIV/AIDS.

### Housing Authority of the County of Santa Clara

**408-275-8770 | 505 West Julian Street**

[www.scchousingauthority.org](http://www.scchousingauthority.org)

7:30 a.m. - 5:00 p.m. M-F (closed every other F)

Rental subsidies & affordable housing for low-income families, seniors & persons with disabilities.

### LifeMoves/Commercial Street Inn

**408-271-1630 ext 642 | 260 Commercial Street**

<https://lifemoves.org/lifemoves-locations/>

Call for Information. Emergency Assistance for rental & utilities for following zip codes: 95035, 95131, 95133 & 95134

### Sacred Heart Community Service

**408-278-2160 | 1381 South First Street**

[www.sacredheartenergy.org](http://www.sacredheartenergy.org)

Food pantry & Clothes Closet:

9:00 a.m. - 4:00 p.m. M, W, Th; 9:00 a.m. - 6:00 p.m. T; 9:00 a.m. - noon F

Services Registration:

9:00 a.m. - 3:00 p.m. M, W, Th; 9:00 a.m. - 5:00 p.m. T; 9:00 a.m. - 11:00 a.m. F

Job development & placement, clothing & bag lunches. Computer & English classes. Home energy assistance program, public benefits assistance, family supports services. Food boxes, rental and utility assistance for residents of the following zip codes: 95008, 95110, 95111, 95112 (S. of Santa Clara St.), 95116-18, 95120, 95123-26, 95128 & 95136

### Salvation Army

**408-247-4588 | 3090 Homestead Rd, Santa Clara, CA 95051**

[https://siliconvalley.salvationarmy.org/silicon\\_valley/](https://siliconvalley.salvationarmy.org/silicon_valley/)

Rental deposit and utility assistance for residents of the following zip codes: 95050, 95051 & 95054



## **(Rental and Other Assistance - con't)**

### **Salvation Army**

**408-282-1165 | 359 N. 4th Street**

[https://siliconvalley.salvationarmy.org/silicon\\_valley/working-page/](https://siliconvalley.salvationarmy.org/silicon_valley/working-page/)  
For information, referrals, clothes, senior meals, rental & move-in assistance, & food:

8:00 a.m. - 12:00 p.m. & 1:00 p.m. - 3:00 p.m. M-Th; 8:00 a.m. - noon F; 1:00 p.m. - 3:00 p.m. T-Th (brown bag)

Meals for seniors: 8:30 a.m. - 12:00 p.m. M-F.

Family services: 8:30 a.m. - 11:30 p.m. & 1:00 p.m. - 3:00 p.m. M-Th; 8:00 a.m. - 12:00 p.m. F

Food services, rental deposit and utility assistance for residents of the following zip codes: 95013, 95037, 95112 (N. of Santa Clara St.), 95119, 95121-22, 95127, 95132, 95135, 95137-39 95141 & 95148

### **San Jose Unified School District**

**Healthy Start Family Resource Center: 408-535-4760**

**McKinney Vento Program for Homeless Students: 408-535-6464**

**1149 East Julian Street, Building G**

**855 Lenzen Avenue, District Office Room 100A**

<https://www.sjUSD.org/>

8:00 a.m. - 4:00 p.m. M-F

Insurance enrollment, renewal assistance for Medi-Cal, Healthy Families, Kaiser Child Health Plan, medical clinic for children ages 0-18 & monthly food program. School activities: nutrition & health education, school enrollment process, & school transportation. Children's school supplies, backpacks, & elementary school uniforms.

### **Santa Clara County Public Health - Public Information Line**

**Main 408-792-5040 | 408-885-3980 | 976 Lenzen Avenue**

<https://www.sccgov.org/sites/phd/Pages/phd.aspx>

8:00 a.m. - 5:00 p.m. M-F

Case management & other services.

### **Santa Clara Unified School District**

**McKinney Vento Program for Homeless Students K-12: 408-423-3550**

**Adult Services: 408-423-3511 | 1840 Benton Street, Santa Clara**

<https://www.santaclarausd.org/home>

9:00 a.m. - 3:00 p.m. M-F

School enrollment & transportation, free nutrition program, food program, school supplies, backpacks, & elementary school uniforms.

### **Silicon Valley Independent Living Center**

**408-894-9041 | TTY 669-231-4793 | 25 N. 14th Street**

**408-843-9100 | TTY 408-842-4791 | 7881 Church St, Ste C, Gilroy**

<https://www.svilc.org/>

9:00 a.m. - 5:00 p.m. M-F

Information & referrals, housing search assistance, independent living skills, advocacy, limited emergency financial assistance, transition services from nursing home to community based living, personal care attendant services, assisted technology (AT) assessments & AT lending library, peer support groups, accessible computer lab.

### **St. Joseph's Family Center**

**408-846-1480 | 408-842-6662 | 7950 Church St, Ste A, Gilroy**

<http://stjosephsgilroy.org/>

9:00 a.m. - 4:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.)

Food assistance pantry, hot meals, employment services, emergency rental & utility assistance, & bus passes. Services targeted to residents of Gilroy & San Martin 95020 & 95046.

### **Sunnyvale Community Services**

**408-738-4321 | 725 Kifer Road, Sunnyvale**

<https://svcommunityservices.org/>

9:00 a.m. - 11:30 a.m. & 12:30 p.m. - 4:00 p.m.

Assistance with utilities, rental deposits, & move-in costs. Food program for families & seniors; rental deposit and utility assistance for residents of the following zip codes: 94085, 94086, 94087, 94089 & 95002

### **West Valley Community Services**

**408-255-8033 | 10104 Vista Drive, Cupertino**

<https://www.wvcommunityservices.org/>

8:00 a.m. - 5:00 p.m. M, W, F; 8:00 a.m. - 8:00 p.m. T & Th

(Closed from 12:00 p.m. - 1:00 p.m. & holidays)

Food pantry: 10:00 a.m. - 11:15 p.m. & 1:00 p.m. - 4:15 p.m. M, W, F. Open until 7:15 p.m. Tu & Th.

Rental & utility assistance, case management services, information, referrals, food pantry, & transitional housing for single adults & women w/ children under the age of 6. Serving residents of 95014, 95030, 95032-33, 95044, 95070, 95129-30.

## **MEDICAL, MENTAL HEALTH, AND RECOVERY PROGRAMS**

### **Social Services Agency - Adult Protective Services**

**408-755-7690 | 24-hr Report Line: 800-414-2002**

**333 West Julian Street**

<https://www.sccgov.org/sites/ssa/protective-services/aps/Pages/aps.aspx>

Report Abuse/neglect of elders (over 65) or disabled adults (over 18).

Assistance to adults over 65 years who are functionally impaired.

### **Santa Clara County Mental Health Services**

**Mental Health Call Center: 24-Hour: 800-704-0900**

**Momentum for Mental Health: 8:30 a.m. - 5:00 p.m. M-F**

- Main: 408-260-4040
- 438 North White Road: 408-254-6828
- 2001 The Alameda: 408-261-7777
- 206 California Ave, Palo Alto: 650-617-8340

<https://www.sccgov.org/sites/bhd/Pages/home.aspx>

Mental health, housing, & youth programs. Call for intake.

### **Alum Rock Counseling Center - Mobile Crisis Intervention**

**Main: 408-294-0500 | 24-Hour: 408-294-0579**

**1245 East Santa Clara Street**

<https://www.alumrockcc.org/>

8:30 a.m. - 8 p.m. M-Th; 8:30 a.m. - 6:00 p.m. F

Outpatient short-term counseling services for youth age 21 & younger, mentoring & school-based counseling.

### **Valley Medical Call Center**

**Appointments: 1-888-334-1000 | Main: 408-885-5000**

**751 S. Bascom Ave. | <https://www.scvmc.org>**

8:30 a.m. - 5:00 p.m. M-F; 9:00 a.m. - 9:00 p.m.

Express Clinic 7 days a week

(call for same day appointment at one of 5 sites - non emergency services provided). Crisis outreach, walk-in crisis intervention, screening, & referrals to community-based mental health resources.



## **(Medical, Mental Health, and Recovery Program - con't)**

### **Santa Clara County Department of Alcohol & Drug Services (DADS)/Gateway: 800-488-9919**

<https://www.sccgov.org/sites/bhd/Pages/home.aspx>

8:00 a.m. - 5:00 p.m. M-F

Assessment, detoxification, outpatient, residential, ancillary, & prevention services to adults (18 years & over).

### **Gardner Health Services - Mental Health Services**

**Main: 408-457-7100 | Mental/Behavioral Health: 408-287-6200**

**Alviso Health Center, Healthcare for the Homeless: 408-935-3908**

<https://gardnerhealthservices.org/>

Mobile Medical Unit – Call for schedule

Medical services, case management, substance abuse counseling, & referrals.

### **Pathway Society Inc. - Outpatient**

**408-244-1834 | 1659 Scott Boulevard, Suite 30, Santa Clara**

<http://pathwaysociety.org/>

9:00 a.m. - 5:00 p.m. M-F

Mental health services; assistance with drug abuse, addiction & alcoholism; residential treatment center & transitional housing units, youth services.

### **Valley Homeless Healthcare Program**

**1-888-334-1000 | 408-885-5000 | TTY: 408-971-4068**

**2101 Alexian Drive, Ste. D**

<https://www.scvmc.org/clinics-and-locations/Valley-Homeless-Health-Program/Pages/overview.aspx>

Walk-in medical & psychiatric services. After hours nursing advice.

### **National Alliance for Mental Illness (NAMI)**

**408-453-0400 | Mobile Response: 1-800-704-0900**

**1150 South Bascom Avenue, Suite 24**

<https://namisantaclara.org/>

10:00 a.m. - 2:00 p.m. M-F

Self help, education, support & advocacy for consumers, families, & friends of people with psychiatric disabilities.

## **VETERANS SERVICES**

### **Goodwill Industries Silicon Valley/Homeless Veterans Program**

**408-869-9128 | 1080 N. 7th Street**

<https://goodwillsv.org/vfs-program/>

8:00 a.m. - 5:00 p.m. M-F

Employment, housing, food, clothing, bus passes, counseling & rental assistance for veterans & their families.

### **HomeFirst/Veterans Program**

**Boccardo Reception Center: 2011 Little Orchard Street, San Jose**

**408-539-2100 | 408-539-7500 | 408-539-7502**

**Sobrato Family Living Center: 15009 Agnew Rd, Santa Clara**

**408-855-8506**

<https://www.homefirstscc.org/veterans>

Case management, transitional housing, communication & resolution workshops, job placement training, referrals to employment agencies, rental assistance & homelessness prevention services.

### **Homeless Veterans Emergency Housing Facility (HVEHF)**

**408-533-0228 | 10 Kirk Avenue**

Call for application; no walk-ins accepted. Serves male & female veterans, provides transitional housing, case management & supportive services.

### **Santa Clara County - Veterans Services Office**

**408-553-6000 | 68 N. Winchester Blvd, Santa Clara**

<https://www.sccgov.org/sites/va/aboutus/contactus/Pages/home.aspx>

8:00 a.m. - 5:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.)

Assistance to veterans & their dependents in filing claims for disability compensation, pension, burial benefits & requests for copies of discharges from National Personnel Records. Referrals to medical assistance & housing.

### **Veterans Administration (VA) - Palo Alto Health Care System**

**650-493-5000 | 800-455-0057 | 3801 Miranda Avenue, Palo Alto**

<https://www.paloalto.va.gov/>

8:00 a.m. - 4:00 p.m. M-F

### **Vet Center**

**408-993-0729 | 5855 Silver Creek Valley Place, San Jose CA 95138**

<https://www.va.gov/directory/guide/facility.asp?ID=5469>

7:00 a.m. - 9:00 p.m. M-Sa

Psychotherapy & group, military, sexual trauma, PTSD, & bereavement counseling.

## **LEGAL REFERRALS**

### **Mental Health Advocacy Project**

**408-294-9730 | 800-248-6427 | 408-280-2420 (for Intakes)**

**Call 408-280-2424 for clinic appts.**

<http://www.lawfoundation.org/health-program>

9:00 a.m. - 11:30 a.m., 1:00 p.m. - 5:00 p.m.

Legal assistance & representation, information, referrals to individuals with mental illness or developmental disabilities. Housing, government benefits & mental health patients' rights. Eviction clinic.

### **Bay Area Legal Aid**

**Main 408-283-3700 | 800-551-5554 | 4 N. 2nd St, Ste 600**

<https://baylegal.org/get-help/find-an-office/santa-clara-county/>

9:00 a.m. - 5:00 p.m. M-F (closed noon - 1:00 p.m.)

Legal counseling on benefits, tenant rights, & evictions.

### **Law Foundation - Housing**

Our Housing Program provides free legal advice and representation on housing-related matters to low-income individuals in Santa Clara County.

**For legal assistance, call our intake line at (408) 280-2424 or walk in during hours: 4 N. 2nd St., 13th Floor, San Jose, CA 95112.**

Walk-in appointments are taken on a first-come, first-served basis.

Phone Intake Hours: Monday - Thursday: 9 AM - 12 PM & 1 PM - 4 PM; Friday: 9 AM - 12 PM | Walk-In Hours Monday, Tuesday, Thursday: 9 AM - 11:30 AM & 1 PM - 4 PM, Wednesday: 9 AM - 11:30 AM; Closed on Friday.

### **Law Foundation of Silicon Valley**

**408-293-4790 | 4 N. 2nd St. Ste 1300, San Jose, CA 95113**

<http://www.lawfoundation.org/>

9:00 a.m. - 5:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.)

Legal services, education and advocacy for under-represented households in Silicon Valley



## ***(Medical, Mental Health, and Recovery Program - con't)***

### **Health Legal Services**

**408-293-3135 | 408-280-2430**

*Legal assistance & representation; information & referrals to people with HIV. Public/private benefits & insurance; housing rights, discrimination, employment rights, estate planning & wills; debt relief.*

### **Legal Aid Society of Santa Clara County/Housing Counseling Program**

**408-283-8945**

*Eviction clinics & help with other housing related issues.*

### **Legal Advocates for Children & Youth (LACY)**

**408-280-2416**

<http://www.lawfoundation.org/legal-advocates-for-children-youth-lacy>  
*Advances the legal rights of children and youth, empowering them to lead healthy and productive lives.*

### **Pro Bono Project Silicon Valley**

**408-998-5298 | 480 North First Street**

<https://www.probonoproject.org/>

*Family law legal assistance for divorce, visitation, custody & domestic violence cases.*

## **FOOD AND MEALS**

### **City Team**

**408-288-2153 | 408-288-2185 | 1-888-CITYTEAM**

**1174 Old Bayshore Hwy.**

<https://www.cityteam.org/san-jose/>

*Mon - Fri: Breakfast 6:30 a.m.; Dinner 5:00 p.m.*

*Sat - Sun: Breakfast 8:00 a.m.; Dinner 5:00 p.m.*

### **Second Harvest of Silicon Valley**

**1-800-984-3663 | 2-1-1 (after office hours)**

**Text: GETFOOD to 408-455-5181**

[www.shfb.org/get-food](http://www.shfb.org/get-food)

*Referrals to grocery distributions at 1,000 locations across the county and locations that provide congregate meals.*

### **Loaves & Fishes**

**408-922-9285 | <https://www.loavesfishes.org/>**

**Meals are served Mon-Fri at 4:30 p.m. in the following locations:**

- 408 Eastside Neighborhood Center | 2150 Alum Rock Avenue
- Goodwill Industries | 1080 N. 7th Street

**Meals are served Mon-Thurs at 4:30 p.m. in the following locations:**

- San Jose Vietnamese Seventh Day Adventist | 1066 S. 2nd St.

**Grocery Bag Program, every 3rd Weds. of the month, 10am-12pm**

- St. Maria Goretti Kitchen | 2980 Senter Rd.

### **Martha's Kitchen**

**408-293-6111 | 311 Willow Street**

<http://www.marthas-kitchen.org/>

*Hot meals: 4:00 p.m. - 5:00 p.m. Tu & W.*

## **YOUTH SERVICES**

### **The Hub**

**408-792-1750**

**591 N. King Road, Suite 1, San Jose | 379 Tomkins Ct. Gilroy**

<https://www.billwilsoncenter.org/services/all/bwc-hub.html>

*Serves current/former foster & ILP-eligible probation youth ages 15-24.*

*Eligible youth can get help with housing, employment, education, legal consultation, counseling, health care, transportation, food stamps, & ILP services/case management.*

### **San Jose Conservation Corps + Charter School**

**408-283-7171 | 408-459-6404 | 408-639-9486**

**2650 Senter Road | 1560 Berger Drive**

<https://www.sjcccs.org/>

**8:00 a.m. - 4:30 p.m. M-F**

*Job training, job placement, career planning, high school diploma/GED classes, drivers training, exposure to college/financial aid process, leadership development, & day care for children of participants. Services for individuals 17 1/2 & older.*

### **Uplift Family Services** (Formerly EMQ Families First)

**Client Services: 408-379-3796**

**After Hours Crisis Line: 408-379-9085 | 877-41-CRISIS**

**Headquarters: 408-379-3790 | 251 Llewellyn Avenue, Campbell**

**San Jose - Gish: 408-876-4284 | 232 E. Gish Rd, San Jose**

**Los Gatos: 499 Loma Alta Ave, Los Gatos**

<https://upliftfs.org/>

*Intake, referrals, & phone screening for families & children up to the age of 17 years. Community resources & information on public mental health services.*

### **Rebekah Children's Services**

**408-846-2100**

**290 IOOF Avenue, Gilroy | 1600 W. Campbell Ave., #201**

<http://www.rcskids.org/>

**9:00 a.m. - 5:00 p.m. M-F**

*Residential treatment, wraparound services, family linkage, foster care, adoption, educational services, risk prevention, & health center.*

### **StandUp For Kids – Silicon Valley**

**408-753-1272 | Toll Free: 888-365-4543**

**25 E. Hedding Street, San Jose**

<https://www.standupforkids.org/siliconvalley>

*Food, showers, computer access, laundry, job search skills, education assistance, & more for youth up to age 24. Mentoring program matches youth with a caring adult who assists in creating plan for a positive future.*

### **Unity Care Group**

**408-971-9822 | 1400 Parkmoor Avenue Ste. 115**

<https://www.unitycare.org/>

**8:00 a.m. - 5:00 p.m. M-F**

*Residential treatment, wraparound & mental health services, independent living skills training, employment assistance, & transitional housing to youth ages 11-24 years.*

### **Bill Wilson Center**

**Main: 408-243-0222 | 24-Hour Crisis Line: 408-850-6125**

**3490 The Alameda, Santa Clara**

[www.billwilsoncenter.org](http://www.billwilsoncenter.org)

*Runaway house & homeless youth shelter program for youth ages 11-17 years. Counseling for all ages.*



## TRANSPORTATION SERVICE

### VTA

**Customer Service Call Center: 408-321-2300**  
**Toll Areas (650 and South County): 800-894-9908**  
**TTY: 408-321-2330**

Recorded route & schedule information 24 Hours in English, Spanish & Vietnamese.

WEBSITES: [www.511.org](http://www.511.org) | [www.vta.org](http://www.vta.org)

Information Service Representative: 6:00am-7:00pm M-F, 7:30am-4:00pm Sa

### VTA Downtown Customer Service Center

**55A West Santa Clara Street**

9:00 a.m. - 6:00 p.m. M-F (Closed holidays)

## HOMELESS OUTREACH

### **HomeFirst Homeless Helpline**

**408-510-7600**

<https://www.homefirstscc.org/>

For people who are homeless or at risk of homelessness and in need of services and resources

### **PATH (People Assisting The Homeless)**

**408-753-8735**

<https://www.epath.org/regions/san-jose-bay-area/>

Homeless street outreach, clinical case management, service referrals and permanent housing assistance for individuals experiencing homelessness in San José's downtown core.

### **2-1-1**

<https://www.211bayarea.org/santaclara/>

Operates 24 Hours in English, Spanish, Vietnamese & 140 other languages. Free, non-emergency information on available community services including assistance with basic needs, child & elder care, employment, health services, immigration, counseling, & opportunities to volunteer or donate.

## EMPLOYMENT/VOCATIONAL SERVICES

### Ascent Employment Program

**408-257-8302 | 4911 Moorpark Ave.**

9:00 a.m. - 2:00 p.m. M-Th

Employment assistance.

### Center for Employment Training (CET)

**408-534-5360 | 701 Vine Street**

[www.cetweb.edu](http://www.cetweb.edu)

Vocational training available to all low-income adults ages 17 & over.

Must have High School Diploma or GED to enroll. Vocational ESL, immigration & citizenship services.

### ConXion To Community (formerly Center for Training & Careers)

**408-213-0961 | 749 Story Rd., Suite 10 | 381 1st Street.**

<http://conxion.org/>

Job training & employment services.

### Day Worker Center of Mountain View

**650-903-4102 | 113 Escuela Ave, Mt. View**

<https://www.dayworkercentermv.org/>

7:00 a.m. - 5:00 p.m. M-Sa

Job matching & placement, ESL classes, medical services, & legal assistance to day laborers.

### NOVA/Job Seekers Center

**Main 408-730-7232 | 408-774-2365**

**505 West Olive Street, Suite 550, Sunnyvale**

<https://novaworks.org/>

8:00 a.m. - 5:00 p.m. M-F

One-stop center for job seekers, career advising, training, employment workshops, pre-layoff assistance & placement services.

### Downtown Streets Team

**Headquarters: 408-899-7350 | 1671 The Alameda #306**

**Kumli Resource Center: 231 Grant Ave.**

<https://www.streetsteam.org/san-jose>

Weekly success team meetings held at following locations & times. Attend for more information, join the team, get off the streets & rebuild your life. Volunteer work-readiness program with dedicated employment assistance, case management, transportation, & other services.

### **San Jose - Corinthian Grand Ballroom**

**196 N. 3rd St. San Jose** (back-door entrance on 4th St. \*Lunch provided)  
Weds., 12:30 p.m.

### **Sunnyvale - Trinity Church**

**477 N. Mathilda Ave, Sunnyvale** (\*Lunch provided)

Tues. 12:30 p.m.

### **Palo Alto - All Saints Episcopal Church**

**555 Waverly St, Palo Alto**

Thurs. 1:00 p.m.

### Goodwill of Silicon Valley - Career Development Program

**408-998-5774 | 1080 N. 7th St.**

<https://goodwillsv.org/career-workshops/>

Paid work experience and hands-on training, enhance employability skills, Support Specialist and Job Coach, provide job search assistance to reconnect to the work force. For details, please attend general information sessions held Tuesdays at 8:45 a.m.

### Work2Future

**Career Advisor: 408-794-1234 | TTY: 408-294-9337**

**San Jose: 1601 Foxworthy Ave | 408-794-1100**

**North San Jose: 1901 Zanker Rd | 408-216-6200**

**Gilroy: 379 Tomkins Ct. | 408-758-3477**

**CTC Partner: 749 Story Rd. | 408-213-0961**

[www.work2future.org](http://www.work2future.org)

Career center including employment services, workshops & job training resources. Veterans services also provided.



# County of Santa Clara

## COUNTY OF SANTA CLARA - SOCIAL SERVICES AGENCY DEPARTMENT OF EMPLOYMENT AND BENEFIT SERVICES (DEBS)

### SANTA CLARA COUNTY SOCIAL SERVICES AGENCY

WE OFFER THESE SERVICES:

OFRECEMOS ESTOS SERVICIOS: | CHÚNG TÔI CUNG CẤP CÁC DỊCH VỤ:



### 5 WAYS TO APPLY SOLICITE DE 5 MANERAS: | 5 CÁCH ĐỂ NỘP ĐƠN:

#### 1. ONLINE *En línea* | *Mạng trực tuyến*

[MyBenefitsCalWIN.org](https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx)

Apply online or download the application. Submit by mail or in person.

Solicite en línea o descargue la solicitud. Envíe por correo o en persona.

Nộp đơn qua mạng hoặc tải đơn xuống để nộp qua đường bưu điện hoặc nộp thẳng văn phòng

#### 2. PHONE *Por Teléfono* | *Điện thoại*

1-877-962-3633

#### 3. FAX *Por Teléfono* | *Điện thoại*

408-295-9248

#### 4. MAIL *Por Correo* | *Thư*

PO Box 11018, San Jose, CA 95103

#### 5. VISIT US AT ANY OF THESE LOCATIONS:

Visítenos en cualquiera de estas ubicaciones:  
Ghé vào bất kỳ văn phòng nào sau đây:

**Assistance Application Center**  
1867 Senter Road, San Jose, CA 95112

**General Assistance Services**  
1919 Senter Road, San Jose, CA 95112

**North County**  
1330 W. Middlefield Road, Mt. View, CA 94043

**Medi-Cal Benefits Assistance**  
650 South Bascom Ave. Ste A, San Jose, CA 95128

**South County**  
379 Tomkins Court, Gilroy, CA 95020

#### OVERVIEW

Department of Employment and Benefit Services (DEBS) is a department of the County of Santa Clara's Social Services Agency that provides low income individuals and families with access to health, financial, nutritional, and employment assistance. We provide high quality, professional services to eligible residents in a manner that is culturally sensitive and encourages personal responsibility.

#### CHECK US ONLINE!

VISIT OUR WEBSITE:

[https://www.sccgov.org/sites/ssa/about\\_us/debs/Pages/about\\_debs.aspx](https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx)

VISIT US ON SOCIAL MEDIA:

Click Here!



@sccssadebs

Find our videos on YouTube:

Santa Clara County  
Social Services Agency- DEBS

Follow Us

Like Us

Share Us

Tweet Us

Subscribe



**Announcements EBT scam alert!** If you've received a text or phone call asking for your personal information, contact your county right away. [Read about EBT scam alert](#)

**Get medical, food and cash assistance now.**  
MyBenefits CalWIN is the fast, easy way for California residents to get the help they need.

[Create An Account](#)

Welcome Back!  
[Sign In](#)

I would like to...

- [See if I Am Eligible](#)  
Check to see what you qualify for in minutes.
- [Apply for Benefits](#)  
Start a new application or continue an existing one.
- [Report Changes](#)  
Complete reports online.
- [Renew Benefits](#)  
Complete your renewals online.

**Check out our videos to learn more.**  
Learn how to skip the line and save time by accessing public assistance services online.

[Go to Videos](#)



**Are you a Community Based Organization?**

Community Based Organizations that register within their County have the ability to submit applications on behalf of a client.

[Get Started Now](#)

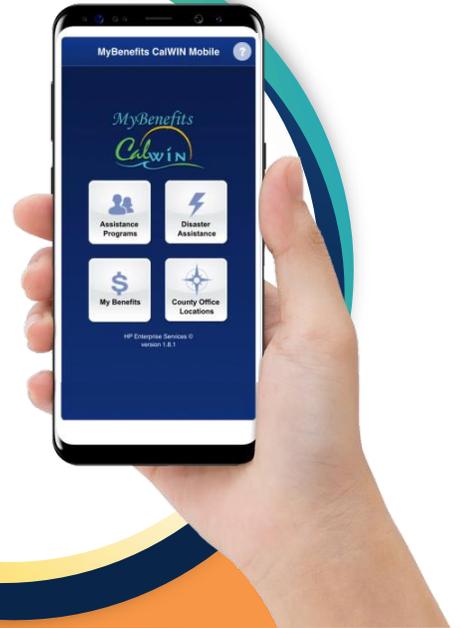
**Get More Information About Available Programs**

- [Affordable Health Insurance](#)
- [Cash Aid Options](#)
- [Food Assistance](#)
- [Medical Services](#)
- [Required Reporting](#)
- [Cooking & Nutrition](#)
- [Job Skills](#)

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# Manage your Benefits in the Palm of your Hand

## MY BENEFITS CALWIN MOBILE APP



### MYBENEFITSCALWIN MOBILE APP INCLUDES:

#### APPLY FOR BENEFITS



Get an overview of the programs and services offered in your county

Apply for Medi-Cal, CalFresh and/or CalWORKs

See if you are eligible for other assistance programs

#### NUTRITION & RECIPES



View tasty recipes and meal plans on your budget

Ask a registered dietitian questions

Go to [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org) and click on Cooking & Nutrition

#### MY BENEFITS



Check your case and EBT benefits

Report changes

Upload verifications



**WEBSITE:** [MyBenefitsCalWIN.org](http://MyBenefitsCalWIN.org)

*SMARTPHONE APP (SEARCH): CalWIN Mobile Application*



# County of Santa Clara



## WHAT IS CALFRESH FOOD?

- CalFresh Food (known federally as Supplemental Nutrition Assistance Program or SNAP) helps people with limited income to buy healthy food.
- CalFresh Food is a nutrition program not a welfare program.
- CalFresh Food benefits are deposited in an Electronic Benefit Transfer (EBT) card. It works just like a bank debit card. EBT cards can be used at most grocery stores and farmers' markets.



## WHO CAN GET CALFRESH FOOD?

- The amount of CalFresh Food a household receives is dependent on household size, countable income, and monthly expenses, such as housing and utilities.
- You may be eligible to receive CalFresh Food even if you have earnings, are unemployed, retired, receiving Social Security Income (SSI), or other benefit programs such as CalWORKs or General Assistance.
- To qualify, at least one household member must be an eligible immigrant or citizen. That person can be a child.
- Single individuals and couples without children may be eligible to receive CalFresh Food.
- College students may be eligible to get CalFresh Food if they meet student requirements and are otherwise eligible.
- If you get SSI (Supplemental Security Income) you may qualify for CalFresh Food, if otherwise eligible.

## WHAT ELSE SHOULD YOU KNOW ABOUT CALFRESH FOOD?

- You can own your home and car, and have savings and still be eligible. You do not need to report CalFresh Food on your tax return.
- CalFresh Food is not a loan. You do not need to pay back benefits that you receive, unless you are overpaid.
- If you are 60 years of age or older, homeless or disabled, you are eligible to purchase prepared meals at certified restaurants in Santa Clara County.

## 5 WAYS TO APPLY:

### 1. ONLINE - [MyBenefitsCalWIN.org](http://MyBenefitsCalWIN.org)

*Apply online or download the application. Submit by mail or in person.*

[www.GetCalFresh.org](http://www.GetCalFresh.org)

### 2. PHONE - 1-877-962-3633

### 3. FAX - 408-295-9248

### 4. MAIL - PO Box 11018, San Jose, CA 95103

### 5. VISIT US AT ANY OF THESE LOCATIONS:

#### Assistance Application Center

1867 Senter Road, San Jose, CA 95112

#### General Assistance Services

1919 Senter Road, San Jose, CA 95112

#### North County

1330 W. Middlefield Road, Mountain View, CA 94043

#### Medi-Cal Benefits Assistance

650 South Bascom Ave. Ste A, San Jose, CA 95128

#### South County

379 Tomkins Court, Gilroy, CA 95020



## DOUBLE UP FOOD BUCKS

Buy CA grown fruit and vegetables and earn \$ to spend on any produce at your next visit!

### HOW IT WORKS:

1. Use your CalFresh Food EBT card to buy California grown fresh fruits and vegetables at a participating grocery store.
2. For every \$1 you spend on fresh California grown fruits and vegetables, you will receive a \$1 Double Up Food Bucks coupon to spend on any fresh fruits and vegetables - up to \$10 per day.
3. Spend your Double Up Food Bucks coupon on ANY fresh fruits or vegetables in the same store at any future shopping trip.

**FOR MORE INFORMATION VISIT:** [www.DoubleUpCA.org](http://www.DoubleUpCA.org)



**TO FIND RESTAURANT MEALS PROGRAM LOCATIONS,  
CHECK OUT OUR ONLINE LOCATOR:  
[HTTPS://MYMAPSCC.SCCGOV.ORG](https://mymapsccl.sccgov.org)**

## CALFRESH FOOD RESTAURANT MEALS PROGRAM

*The CalFresh Food Restaurant Meals Program allows CalFresh Food recipients who are 60 years of age or older, disabled, or homeless to use their CalFresh Food benefits to purchase prepared meals at approved participating restaurants.*

*If you are over 60, disabled, or homeless CalFresh Food customer, you may purchase meals at any participating restaurants.*

**TO FIND RESTAURANT MEALS PROGRAM LOCATIONS,  
CHECK OUT OUR ONLINE LOCATOR:  
[HTTPS://MYMAPSCC.SCCGOV.ORG](https://mymapsccl.sccgov.org)**

[https://www.sccgov.org/sites/ssa/food-assistance/Documents/scd207\\_tri-language.pdf](https://www.sccgov.org/sites/ssa/food-assistance/Documents/scd207_tri-language.pdf)



## RESOURCES TO STRETCH YOUR CALFRESH FOOD DOLLARS

### FARMERS' MARKETS AND MARKET MATCH PROGRAM

*Did you know that most farmers' markets in Santa Clara County, now accept CalFresh Food EBT making it easier for you to buy fresh, local produce in your neighborhood?*

Some of these farmers' markets offer the Market Match program, at these farmers' markets you can double your money, up to \$10 free per day.

**FOR MORE INFORMATION VISIT:**

<https://www.sccgov.org/sites/phd/hi/heal/Pages/calfresh.aspx>



### FREE COMMUNITY MARKET



SECOND HARVEST  
of SILICON VALLEY

## FREE COMMUNITY MARKET

*Groceries, Protein, Grains, and Produce*



1879 SENTER RD, SAN JOSE  
SOCIAL SERVICES AGENCY  
PARKING LOT

SATURDAYS  
12PM - 2PM





## CALFRESH EMPLOYMENT AND TRAINING (CFET)

Need a new career path? CFET can help

### WHAT IS THE CALFRESH EMPLOYMENT & TRAINING (CFET) PROGRAM?

CFET is a program that helps CalFresh Food recipients gain skills, tools and training to find a living wage job. Participants can engage in a variety of activities: Supervised Job Search, Work Experience, Vocational Training, Pre-Apprenticeship/Apprentice, Adult Education, and Job Retention. Fee is waived for CalFresh recipients.



Visit CalFresh Employment & Training at <https://www.sccgov.org/sites/ssa/food-assistance/calfresh-food/Pages/cfet.aspx>

### WHAT CAN CFET HELP YOU DO?

Some things CFET may help you do are:

- Start a career;
- Write an effective resume;
- Receive paid work experience;
- Improve your interviewing skills;
- Get your high school equivalency certificate;
- Learn new job skills in professional, technical or vocational programs;
- And help you meet your ABAWD work requirements to keep your CalFresh Food benefits!

### DO YOU QUALIFY?

You may qualify if you get CalFresh Food benefits. Help with your application is available.

*\*Additional eligibility criteria apply. Court ordered Child Support paid out may be excluded from the Gross Monthly Income.*

Household Size	Gross Monthly Income
1	\$ 2,082
2	\$ 2,820
3	\$ 3,556
4	\$ 4,292
5	\$ 5,030
6	\$ 5,766
7	\$ 6,502
8	\$ 7,240
Each Add'l Member	+ \$738

# County of Santa Clara

## ADULT EDUCATION CALWORKS LIAISON SERVICES

### ADULT EDUCATION - CALWORKS LIAISON SERVICES

Classes are held throughout the county at fourteen sites. These programs are primarily focused on adult literacy classes, ESL, GED, and high school diplomas. Classes are held throughout the day and evening.

Through funding from the County of Santa Clara, students receive; childcare, transportation, book, supplies and other school related expenses.

### ONSITE CALWORKS REPRESENTATIVES ARE AVAILABLE TO HELP YOU!

#### Campbell/Del Mar/ Blackford (CACE)

Contact: Margarita Ortiz-Minett, Lead/Intake  
Phone: (408) 423-3540 x 2617  
Email: [mrortiz@cuhsd.org](mailto:mrortiz@cuhsd.org)

#### MetroED District, Metropolitan Center

Contact: Karen Enzensperger, Program Lead  
Phone: (408) 723-6592  
Email: [karene@metroed.net](mailto:karene@metroed.net)

#### MetroED District, SVAE/SVCTE

Contact: Laura Washington, Intake for MetroED  
Phone: (408) 723-4270  
Email: [lauraw@metroed.net](mailto:lauraw@metroed.net)

Contact: Leyna Le, Intake for MetroED  
Phone: (408) 723-4279  
Email: [tle@metroed.net](mailto:tle@metroed.net)

Contact: Kelsey Willson, Intake for Morgan Hill  
Phone: (408) 201-6520 x 43501  
Email: [kwilson@metroed.net](mailto:kwilson@metroed.net)

#### STEPS Program, SVAE/SVCTE

Contact: Diane Roca  
Phone: (408) 758-3789  
Email: [diane.roca@metroed.net](mailto:diane.roca@metroed.net)

#### Mountain View/Los Altos (MVLA)

Contact: Jim Wong  
Phone: (650) 940-6029  
Email: [jim.wong@mvla.net](mailto:jim.wong@mvla.net)

#### Santa Clara Adult Education (SCAE)

Contact: Gilbert Seegmiller  
Phone: (408) 423-3540  
Email: [gilbert.seegmiller@mvla.net](mailto:gilbert.seegmiller@mvla.net)

#### Sunnyvale/Cupertino Adult Education (FUHSD)

Contact: Gilbert Seegmiller  
Phone: (408) 522-2738  
Email: [gilbert.seegmiller@mvla.net](mailto:gilbert.seegmiller@mvla.net)

#### East Side School District, Independence Adult Center (IAC)

Contact: Jean Archie  
Phone: (408) 928-9363  
Email: [archiej@esuhsd.org](mailto:archiej@esuhsd.org)

Contact: Lee See Loh  
Phone: (408) 928-9361  
Email: [lohl@esuhsd.org](mailto:lohl@esuhsd.org)

#### East Side District, Overfelt Adult Center (OAC)

Contact: Minh Nguyen  
Phone: (408) 254-8125  
Email: [nguyenmn@esuhsd.org](mailto:nguyenmn@esuhsd.org)

#### East Side Adult Ed, Milpitas Adult Ed.

Contact: Minh Nguyen  
Phone: (408) 254-8125  
Email: [nguyenmn@esuhsd.org](mailto:nguyenmn@esuhsd.org)

Visit our webpage: <https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx>



## CALWORKS CHILD CARE SERVICES

### CALWORKS CHILD CARE SERVICES

#### DO YOU NEED ASSISTANCE LOCATING A BABYSITTER/DAYCARE PROGRAM?

**IF YOU HAVE A CHILD IN YOUR HOUSEHOLD UNDER THE AGE OF 13, CALWORKS HAS CHILD CARE SERVICES FOR YOU!**

#### CONTACT YOUR CWES WORKER TO SIGN UP FOR THIS BENEFIT!

*CalWORKs has contracted with Community Child Care Council of Santa Clara County (4Cs) to provide referrals and help you find a child care provider. You can meet with a 4Cs Child Care Specialist on a drop-in or appointment basis. Assistance may also be available over the phone!*

If you are no longer receiving aid, as a former CalWORKs participant, off aid and currently working, you are also eligible to receive free or low-cost child care services.

**FOR MORE INFORMATION, CALL:** (408) 758-3500, OPTION 3

**WEBSITE:** [www.4c.org](http://www.4c.org)

**EMAIL:** [CalWORKs@4c.org](mailto:CalWORKs@4c.org)

**LANGUAGE CAPABILITIES:** English, Spanish, Vietnamese and other languages are available through translation services.

## COMMUNITY COLLEGES CALWORKS LIAISON SERVICES

### COMMUNITY COLLEGES - CALWORKS LIAISON SERVICES

*Seven college sites offer CalWORKs clients, evening and weekend classes.*

*The college goal is to help clients transition from gaining an education in an in-demand field, to finding and securing meaningful employment during the college experience.*

*Through funding from the County of Santa Clara, CalWORKs students receive: childcare, transportation, book, supplies and other school related expenses.*

#### **DeAnza College**

Contact: Sofia Abad  
Phone: (408) 864-8361  
Email: [abadsafia@fhda.edu](mailto:abadsafia@fhda.edu)

#### **Foothill College**

Contact: Sofia Abad  
Phone: (650) 949-7465  
Email: [abadsafia@fhda.edu](mailto:abadsafia@fhda.edu)

#### **Mission College**

Contact: Donna Hale  
Phone: (408) 855-5226  
Email: [donna.hale@missioncollege.edu](mailto:donna.hale@missioncollege.edu)

#### **Evergreen College**

Contact: Alla Markevitch  
Phone: (408) 274-7900 x 6589  
Email: [alla.markevitch@evc.edu](mailto:alla.markevitch@evc.edu)

#### **Gavilan College**

Contact: Annette Gutierrez  
Phone: (408) 848-4813  
Email: [agutierrez@gavilan.edu](mailto:agutierrez@gavilan.edu)

#### **San Jose City College**

Contact: Dr. Fabio R. Gonzalez  
Phone: (408) 288-3168  
Email: [fabio.gonzalez@sjcc.edu](mailto:fabio.gonzalez@sjcc.edu)

#### **West Valley College**

Contact: Marta Mora-Evans  
Phone: (408) 741-4007  
Email: [marta.mora-evans@westvalley.edu](mailto:marta.mora-evans@westvalley.edu)

**Visit our webpage:** <https://www.sccgov.org/sites/ssa/financial-assistance/Pages/calworks-program.aspx>



## CALWORKS DOMESTIC ABUSE SERVICES

### CALWORKS DOMESTIC ABUSE SERVICES

#### IS SOMEONE YOU LOVE HURTING YOU OR ABUSING YOU WITHIN A DOMESTIC RELATIONSHIP?

The YWCA provides services and referrals to assist you and your children.

**For assistance call the YWCA at 1-800-572-2782. Their Website is <https://www.ywca.org/>**

If someone you love is either physically or emotionally hurting you, CalWORKs has services to help you. We can provide you with services to help keep you and your children safe, help you to leave the abuse.

#### SERVICES ARE FREE, VOLUNTARY AND CONFIDENTIAL

We have Social Workers and a Domestic Abuse Advocate to provide crises intervention and the development of a safety plan, which may include emergency housing, counseling services and assistance with restraining orders.

**You may also contact your Employment Services Counselor for questions and a referral for services.**



## CALWORKS EMPLOYMENT CONNECTION

### CALWORKS EMPLOYMENT CONNECTION

*Employment Connection is a County of Santa Clara Social Services Agency CalWORKs employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKs families.*

**WEBSITE:** [www.ecstaffing.com](http://www.ecstaffing.com)

**HOURS:** Monday - Friday | 8:00 am - 5:00 pm

**LANGUAGES:** English, Spanish, and Vietnamese

#### LOCATION:

CENTRAL / SAN JOSE  
1879 Senter Road, San Jose, CA 95112 | (408) 758-3797

NORTH COUNTY  
1330 Middlefield Road, Mtn. View, CA 94043 | (408) 758-2470

SOUTH COUNTY  
379 Tomkins Court, Gilroy, CA 95020 | (408) 758-3450

### EC WORKS - EXPANDED SUBSIDIZED EMPLOYMENT

*Santa Clara County's Employment Connection Center is now hosting the EC Works Program! A newly developed expanded subsidized employment program that is designed to provide subsidized, Full and Part-Time employment opportunities for both Employers and CalWORKs participants.*

#### FOR PARTICIPATING EMPLOYERS

For participating employers, subsidized employment offers minimum wage reimbursement for each CalWORKs participant that is employed by their company. Through the program, each employer will have the opportunity to hire from the Employment Connection's pool of qualified candidates and receive reimbursement for a minimum of three months while they train their new hire for a potential permanent, unsubsidized job within their company.

#### CALWORKS CLIENTS

CalWORKs participants that would like to join the EC Works Program must be actively participating with Employment Services. Those interested in Full-Time Employment must possess recent work experience (employed at some point during the past two years) and able to work at least 30 hours per week. Part-Time employment is designed to serve CalWORKs participants that have little to no work experience/history or those engaged in an educational program. Participants must also be able to work at least 20 hours per week.



## CALWORKS EXPUNGEMENT PROGRAM

## CALWORKS HEALTH ALLIANCE

### CALWORKS EXPUNGEMENT PROGRAM

Through an agreement with the Social Services Agency CalWORKs Program, the Office of the Public Defender may assist you in clearing your record to improve your opportunity for employment. Note: (Some clients may be disqualified for services based on specific convictions.)

#### ELIGIBILITY:

Current CalWORKs participants and/or former CalWORKs clients who have received aid within the past 12 months may be eligible.

**WEBSITE:** [www.sccgov.org/sites/pdo](http://www.sccgov.org/sites/pdo)

#### LOCATION:

County of Santa Clara  
Office of the Public Defender  
701 Miller St, 2nd Flr, San Jose, CA 95110

#### PHONE:

(408) 299-7700  
Mamie Lopez (408) 299-7025  
Abraham Flores (408) 299-7028

**FAX:** (408) 998-3161

**HOURS:** Mon - Fri | 8:00 am - 5:00 pm

**LANGUAGES:** English, Spanish, Vietnamese and the Public Defender Office will provide interpreter services for any language, as needed.

## CALWORKS FAMILY STABILIZATION HOUSING ASSISTANCE

### CALWORKS FAMILY STABILIZATION HOUSING ASSISTANCE

The goal of this program is to provide homeless prevention services to Welfare-To-Work families.

#### PROGRAM SERVICES:

- Security Deposit
- Locating and Securing Housing
- Moving Costs
- Back Rent

#### PROGRAM REQUIREMENTS:

- Receipt of an eviction notice, OR behind in rent
- Must attend a Financial Literacy Workshop
- Must meet sustainability (ability to pay rent)

#### CONTACT INFORMATION:

San Jose: (408) 758-3500  
North County: (408) 278-2400 | (650) 988-6200  
South County: (408) 758-3300

### CALWORKS HEALTH ALLIANCE

- Counseling Services for clients with mental health and occurring issues, including substance use and domestic violence.
- No service time restriction for the Mental Health Services Team.
- Medi-Cal eligibility is required.
- Medication management available for clients enrolled in counseling services.
- Transitional housing is available to Health Alliance clients and their Children through Health Alliance counselor referrals.
- Off-site counseling services at community colleges and adult education programs are available.
- Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.
- Other services available and vary by provider.

### CALWORKS HEALTH ALLIANCE OUTPATIENT PROVIDERS

#### CalWORKs Health Alliance Program Administration

Location: 1879 Senter Road, San Jose, CA 95112  
Phone: (408) 758-3782  
Hours: Monday – Friday | 8:00 am – 5:00 pm

#### Asian Americans for Community Involvement (AACI)

Location: 2400 Moorpark Ave., Suite 300, San Jose, CA 95128  
Phone: (408) 975-2730  
Hours: Monday – Friday | 8:30 am – 5:30 pm  
Languages: English, Spanish, Vietnamese, and Mandarin

#### Asian American Recovery Services (AARS) - The Place

Location: 1340 Tully Road, Suite 304, San Jose, CA 95122  
Phone: (408) 271-3900  
Hours: Mon, Fri | 9:00 am – 6:00 pm | Tues - Thurs | 9:00 am – 8:00 pm  
Languages: English, Spanish and Japanese

#### Catholic Charities (CCSCC)

Location: 2625 Zanker Road, Suite 200, San Jose, CA 95134  
Phone: (408) 468-0100  
Hours: Monday – Friday | 8:30 am – 5:00 pm  
Languages: English and Spanish

#### Gardner Family Care Corporation (GFCC)

Location: 160 E. Virginia Street, Suite 280, San Jose, CA 95112  
Phone: (408) 938-2172  
Hours: Monday – Friday | 8:30 am – 5:00 pm  
Languages: English, Spanish, & Vietnamese

#### Mental Health Service Team (MHST)

Location: 614 Tully Road, San Jose, CA 95111  
Phone: (408) 494-1593  
Hours: Monday – Friday | 9:00 am – 5:00 pm  
Languages: English, Spanish, Vietnamese, and Cambodian



# County of Santa Clara

## CALWORKS HOMELESS ASSISTANCE

### CALWORKS HOMELESS ASSISTANCE FOR CALWORKS FAMILIES

Contact your Eligibility Worker to inquire about the program.

#### PROGRAM SERVICES

The program is available to meet the reasonable costs of securing permanent housing, to prevent eviction, and to meet the costs of temporary shelter while the family is seeking permanent housing.

#### PROGRAM REQUIREMENTS

The family must provide verification of shelter expenditures and evidence of a search for permanent housing to receive reimbursement for homeless assistance.

## CALWORKS HOUSING SUPPORT PROGRAM

### CALWORKS HOMELESS ASSISTANCE FOR CALWORKS FAMILIES

Program is designed to aid CalWORKs families who are struggling with homelessness and need immediate assistance.

#### PROGRAM SERVICES

- Short-term housing subsidy.
- Housing identification/placement.
- Housing related support.

#### PROGRAM REQUIREMENTS

- Resides in a public (streets, vehicle) or private place (motel), or
- Resides in a shelter, or
- Receipt of court ordered eviction, AND
- Must attend Financial Literacy Workshop,
- Must meet sustainability (ability to pay rent),
- Must meet with the program staff on a weekly basis to obtain housing, and
- Employment

\*Walk-In Job search services are available for Safety-Net families at the Employment Connection Center, 1879 Senter Rd. Door #10, San Jose, CA 95112

## CALWORKS TRANSPORTATION AND ANCILLARY EXPENSES

### CALWORKS TRANSPORTATION AND ANCILLARY EXPENSES

Eligible CalWORKs clients and their children may receive bus passes, parking fee or mileage reimbursement to facilitate their participation in employment and/or training.

#### ELIGIBILITY

Clients must be participating, in good standing, in a CalWORKs activity.

#### NO LONGER ON AID

CalWORKs post-aid participants must call (408) 758-3777 for assistance.

#### CONTACT

Current CalWORKs participants must contact their CalWORKs Employment Services Case Manager.

## DEPARTMENT OF FAMILY AND CHILDREN'S SERVICES

### FOSTER PARENT ADOPTIVE ASSOCIATION

The Foster and Adoptive Parent Resource Center was established in 2002 by a generous grant from the Santa Clara County Board of Supervisors. The center is operated by the Santa Clara County Foster and Adoptive Parent Association and provides families with a space for meetings, trainings, support groups, and a kiosk of resource information on everything from legal aid to summer camps

**CONTACT INFORMATION:** 373 W. Julian Street, San Jose, CA 95110

**PHONE:** (408) 501-6365 | **FAX:** (408) 501-6365

Denise Marchu, Resource Center Director - (408) 501-6369 | Adriana Garcia, Resource Center Specialist - (408) 501-6365

**HOURS:** Mon, Weds - 9:00 am- 5:00 pm | Tues, Thurs - 9:00 am- 4:00 pm | Fri - 9:00 am- 3:00 pm

### FOSTER PARENT RECRUITMENT

Get more information about how to become a Resource Family or how your organization can join the recruitment.

**FOR MORE INFORMATION ON BECOMING A FOSTER OR ADOPTIVE PARENT, CALL:** (408) 299-KIDS (5437)

**ADDRESS:** 373 W. Julian Street, San Jose, CA 95110



## DEPARTMENT OF FAMILY AND CHILDREN'S SERVICES

### OVERVIEW

The Santa Clara County Department of Family and Children's Services provides services to protect, prevent and remedy abuse and neglect of children while advancing child and family safety and well-being.

**DEPARTMENT OF FAMILY AND CHILDREN'S SERVICES:** 373 W. Julian Street, San Jose, CA 95110

**WEBSITE:** [https://www.sccgov.org/sites/ssa/about\\_us/dfcs/Pages/about\\_dfcs.aspx](https://www.sccgov.org/sites/ssa/about_us/dfcs/Pages/about_dfcs.aspx)

### CHILD ABUSE AND NEGLECT CENTER - 24 HOURS

The Department of Family and Children Services operates a Child Abuse and Neglect Center (CANC) screens calls 24 hours a day, seven days a week, 365 days a year. Screening Social workers answer the telephone, in the office, from 8 a.m. until 10 p.m., and, after 9:45 p.m., an on-call social work supervisor takes over this function. After 6 p.m. there may only be one person on duty, and your call may go to voice mail to be returned as soon as possible in the order received by the CANC.

**SANTA CLARA COUNTY TOLL-FREE PHONE NUMBER: (833) SCC-KIDS (722-5437)**

### SAN JOSE FAMILY RESOURCE CENTER - RESOURCE FAMILY APPROVAL PROGRAM

The Resource Family Approval Program (RFA) is the state program implemented by Santa Clara County Department of Family and Children's Services, which oversees resource families who are approved to provide care and supervision for children 24 hours a day, 7 days a week. A Resource Family is any individual, couple, or family who wants to provide care to a related or unrelated child (or children) who is under the jurisdiction of the juvenile court, or otherwise in the care of a county child welfare agency or probation department.

The RFA Program also allows for emergency placements with relatives and non-related extended family members (NREFM).

**CONTACT INFORMATION:** 353 W. Julian Street, San Jose, CA 95110 | (408) 793-8800

**HOURS:** Monday - Friday | 8:00 am - 9:00 pm

### TRANSITION AGE YOUTH SERVICES

Every year approximately 150 young adults emancipate, or "age out" of foster care in Santa Clara County. This means having to find a place to live, a job, as well as the means to support themselves and pay for education, often with little or no support from family.

Transitioned Age Youth (TAY) services and programs connect youth ages 16 to 24 to opportunities, experiences, and supports to propel them to self-sufficiency.

**INDEPENDENT LIVING SKILLS MAIN LINE:** (408) 501-6866

**TOLL FREE:** 1-877-975-1225

**THE HUB MAIN LINE:** (408) 792-1750

**INDEPENDENT LIVING PROGRAM:** [lipinfo@ssa.sccgov.org](mailto:lipinfo@ssa.sccgov.org)

**CAREER DEVELOPMENT EMPLOYMENT SERVICES:** [CDU@ssa.sccgov.org](mailto:CDU@ssa.sccgov.org)

**EDUCATIONAL SERVICES:** [EdSu@ssa.sccgov.org](mailto:EdSu@ssa.sccgov.org)

### THE HUB YOUTH CENTER

The Hub is a youth-led and organized community center, dedicated to supporting current and former foster youth, ages 15-24, by providing a safe, welcoming center where foster youth feel a sense of belonging, empowerment, and are offered a variety of services by their peers and other caring community members.

**CONTACT INFORMATION:** 591 North King Road, Ste.1, San Jose, CA 95133 | (408) 792-1750

# County of Santa Clara

## DEPARTMENT OF AGING AND ADULT SERVICES

### OVERVIEW

The Social Services Agency's Department of Aging and Adult Services (DAAS) promotes a safe and independent lifestyle for seniors, dependent adults and the disabled through the delivery of protective services, quality nutrition and supportive in-home services. In addition, DAAS evaluates community needs, develops programs and services, and advises on matters of policy that concern the welfare of seniors and persons with disabilities.

**DEPARTMENT OF AGING AND ADULT SERVICES:** 333 W. Julian Street, San Jose, CA 95110 | (408) 755-7600

**ADULT PROTECTIVE SERVICE:** PHONE: (408) 975-4900 | 24-HOUR REPORT LINE: (800) 414-2002

**IN-HOME SUPPORTIVE SERVICES:** Phone: (408) 792-1600 (Medi-Cal Eligibility Required)

**PUBLIC ADMINISTRATOR/GUARDIAN/CONSERVATOR:** Phone: (408) 755-7610

**SENIOR NUTRITION PROGRAM:** Phone: (408) 975-4860

**MEALS ON WHEELS ENROLLMENT:** Phone: (408) 350-3246

**WEBSITE:** [https://www.sccgov.org/sites/ssa/about\\_us/daas/Pages/about\\_daas.aspx](https://www.sccgov.org/sites/ssa/about_us/daas/Pages/about_daas.aspx)

### ADULT PROTECTIVE SERVICES (APS)

The Santa Clara County Adult Protective Services program provides services to protect, prevent, and remedy abuse of elders and dependent adults. Adult Protective Services strives to reduce risk, maintain and enhance quality of life, promote self sufficiency and respect the right to self determination.

**WEBSITE:** <https://www.sccgov.org/sites/ssa/protective-services/aps/Pages/aps.aspx>

### IN-HOME SUPPORTIVE SERVICES (IHSS)

The In-Home Supportive Services program is a federal, state, and locally funded program designed to provide assistance to those eligible aged, blind, and disabled individuals who, without this care, would be unable to remain safely in their own homes. IHSS provides services according to the IHSS recipient's ability to perform daily activities, and can include feeding, bathing, dressing, housekeeping, laundry, shopping, meal preparation and clean up, respiration, bowel & bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services, and protective supervision.

**WEBSITE:** <https://www.sccgov.org/sites/ssa/other-services/ihss/Pages/ihss-recipients.aspx>

### PUBLIC ADMINISTRATOR

The Santa Clara County Public Administrator serves the public by managing the estates of persons who die without a will or without an appropriate person willing or able to act as executor. The Public Administrator operates under the authority of the Superior Court as a last resort measure.

**WEBSITE:** <https://www.sccgov.org/sites/ssa/protective-services/Pages/pagc.aspx>



## DEPARTMENT OF AGING AND ADULT SERVICES

### OFFICE OF THE PUBLIC GUARDIAN

The Office of the Public Guardian insures the physical and financial safety of persons unable to do so on their own, and when there are no viable alternatives to a public conservatorship. The Superior Court determines whether a conservatorship should be established. The court process includes petitioning the court and notifying the proposed conservatee and his or her family of the proceedings. A conservatorship is only established as a last resort through a formal hearing. The Superior Court can appoint the Public Guardian as a conservator of the person only, estate only (for probate) or both person and estate.

**WEBSITE:** <https://www.sccgov.org/sites/ssa/protective-services/Pages/pagc.aspx>

### SENIOR NUTRITION PROGRAM

The Senior Nutrition Program provides high quality, cost efficient, nutritious meals to seniors and promotes the role of nutrition in preventative health and long term care. Nutrition education is provided to seniors participating in the Senior Nutrition Program to support this promotional effort. All meals are planned to meet one-third of the daily recommended dietary allowances for adults. The meal plans are approved and monitored by a staff of Registered Dietitians.

#### DINING OUT

Dining Out locations are community centers throughout Santa Clara County where seniors, 60 years of age and over, can enjoy a nutritious meal, group activities, and good company. It's a place to socialize with other seniors who are dancing, taking classes, playing game, and eating right – together.

Any person over the age of 60 is eligible for these lunches. A donation of \$3.00 is suggested for each person to help offset the cost of the meal. Some sites require reservations and registration is required at all sites. Please contact individual sites for requirements. Most sites are open daily (Monday-Friday). Please call ahead to each location's hour of operation. Transportation is available to some sites.

#### DINING IN

Dining In is a way for seniors, 60 years of age and older, to enjoy meals delivered right to their home. The Meals on Wheels program is available to home bound seniors, regardless of income, who are ill, disabled, or otherwise unable to obtain food or prepare meals for themselves. Weekly deliveries of fresh salad, sandwich, frozen lunch/dinner entrees and breakfasts supplemented with milk, bread, fresh fruit, juice, and other grocery items help seniors remain healthy and maintain their independence.

#### ELIGIBILITY:

Any person over 60 years old

#### CONTACT US:

Senior Nutrition Program  
(408) 975-4860

Sourcewise  
(408) 350-3200

#### WEBSITE:

[https://www.sccgov.org/sites/ssa/food-assistance/snp/Pages/senior\\_nutrition.aspx](https://www.sccgov.org/sites/ssa/food-assistance/snp/Pages/senior_nutrition.aspx)



Mom's Pita Sandwich



Bateman Classics



# County of Santa Clara



## COUNTY OF SANTA CLARA Behavioral Health Services

### COUNTY OF SANTA CLARA BEHAVIORAL HEALTH SERVICES

#### FREE! OPEN TO THE PUBLIC

Self-Help Centers provide a safe, confidential and supportive environment for those dealing with mental illness. Operated by and for mental health consumers, these Centers provide support for individuals who want to take control of their lives. Individuals who share a disability have something to offer each other which cannot always be provided by traditional services. The Centers are run by welcoming and friendly staff, which provide services with respect and dignity.

The Centers are drop-in and you may stop by anytime during open hours:

- Support Groups
- Resource Center
- One-on-One Peer Support
- Guest Presenters
- Monthly Social Activities

WEBSITE: [www.sccgov.org/sites/bhd/Pages/home.aspx](http://www.sccgov.org/sites/bhd/Pages/home.aspx)

#### CONTACT INFORMATION

##### ESPERANZA SELF-HELP CENTER

1235 1st St, Gilroy, CA 95020-4733

(408) 852-2460

HOURS: Tues – Fri | 10:00 am – 4:00 pm

LANGUAGES: English and Limited Spanish

##### ZEPHYR SELF-HELP CENTER

1075 East Santa Clara St, San Jose, CA 95116 (Rear)

(408) 792-2140

HOURS: Tues – Fri | 10:00 am – 3:00 pm

LANGUAGES: English and Limited Spanish

## SANTA CLARA COUNTY NETWORK OF CARE FOR BEHAVIORAL HEALTH

### SANTA CLARA COUNTY NETWORK OF CARE FOR BEHAVIORAL HEALTH

A website that offers resources for individuals, families and agencies concerned with behavioral health. It provides information about behavioral health services, laws and related news, as well as communication tools and other features. Regardless of where you begin your search for assistance with behavioral health issues, the Network of Care helps you find what you need—it helps ensure that there is “No Wrong Door” for those who need services.

WEBSITE: [www.santaclara.networkofcare.org](http://www.santaclara.networkofcare.org) <http://santaclara.networkofcare.org/mh/index.aspx>



### COUNTY OF SANTA CLARA HOUSING AUTHORITY

#### SELF-SUFFICIENCY PROGRAM

CURRENT SECTION 8 TENANTS - You may qualify for a free savings account. Call to find out more! This program is voluntary and does not affect your eligibility for continued assistance under the Housing Choice Voucher Program

WEBSITE: [www.scchousingauthority.org](http://www.scchousingauthority.org)

#### CONTACT INFORMATION

505 W. Julian St. San Jose, CA 95110

PHONE: (408) 275-8770

TDD: (408) 993-3041

## TO LEARN MORE ON FINANCE LITERACY

#### America Saves Campaign

[www.americasaves.org](http://www.americasaves.org)

#### National Foundation for Credit Counseling, Inc.

[www.nfcc.org](http://www.nfcc.org)

#### The Financial Literacy & Education Commission

Partnership of 20 federal agencies

[www.mymoney.gov](http://www.mymoney.gov)

#### The Federal Reserve System Native Financial Education Coalition – for Native Americans

1-800-829-1040

(Volunteer Income Tax Assistance Program)

[www.federalreserveeducation.org](http://www.federalreserveeducation.org)



## OFFICE OF IMMIGRANT RELATIONS SANTA CLARA COUNTY



### OFFICE OF IMMIGRANT RELATIONS (OIR), SANTA CLARA COUNTY

OIR provides accurate and timely information about immigration policies and resources available to immigrant residents and service providers.

OIR also funds non-profit agencies to provide free or low-cost legal services, community education and maximize collaborative efforts to provide support for naturalization.

#### OUR MISSION:

- Provide ongoing analysis of local impacts to ensure effective planning in response to various policies and practices that affect immigrants
- Promote effective coordination of services to facilitate full inclusion of immigrants and entire immigrant communities
- Identify, promote, and apply best practices in immigrant integration
- Provide ongoing research and analysis of existing and emerging immigrant community needs
- Heighten community awareness of immigrant contributions
- Collaborate, coordinate and support organizations working to improve the lives of immigrants

#### LOCATION:

2460 N. First St, Ste 220, San Jose, CA 95131

#### PHONE:

408-299-6414

#### EMAIL:

[immigrant.relations@ceo.sccgov.org](mailto:immigrant.relations@ceo.sccgov.org)

#### WEBSITE:

[www.scco.ir.org](http://www.scco.ir.org)

#### LANGUAGE:

English, Spanish, Vietnamese, Serbian/Croatian/Bosnian/Montenegrin

#### HOURS:

Mon – Fri | 8:30 am - 6:00 pm

### SANTA CLARA COUNTY OFFICE OF EDUCATION MIGRANT EDUCATION PROGRAM (MEP)

The Migrant Education Program (MEP) provides free supplemental education and basic health services to eligible children and youth from 3-21 year of age.

#### TO BE ELIGIBLE:

- Parents or Guardians must complete a brief interview and intake form with a MEP recruiter.
- Qualifying criteria include having moved in the last 3 years in order to obtain season or temporary work in agriculture or fishing.

#### REGION 1 SERVES 6 COUNTIES:

- Santa Clara, San Mateo, San Francisco, Alameda, Santa Cruz, and San Benito

#### WEBSITE:

[www.mepregion1.org](http://www.mepregion1.org)

#### CONTACT INFORMATION

1290 Ridder Park Drive  
San Jose, CA 95131

**PHONE:** (408) 453-3630

**HOURS:** 8:00 am - 5:00 pm



# County of Santa Clara



## SANTA CLARA COUNTY PARKS

### SANTA CLARA COUNTY PARKS

*Santa Clara County Parks are regional parks located close to home, yet away from the pressures of the valley's urban lifestyle. The parks offer opportunities for recreation in a natural environment to all County residents.*

**LOCATION:** 298 Garden Hill Dr, Los Gatos, CA 95032

**WEBSITE:** [www.parkhere.org](http://www.parkhere.org)

**GENERAL INFORMATION:** (408) 355-2200

**RESERVATIONS:** (408) 355-2201

**VOLUNTEER PROGRAM COORDINATOR:**

(408) 918-4930 | [volunteer@parkscg.gov](mailto:volunteer@parkscg.gov)

**FESTIVAL IN THE PARK:** (408) 355-2255

**HEALTHY TRAILS:** (408) 355-2268

**JR RANGER:** (408) 918-7770

**SCHOOL PROGRAMS:** (408) 918-7775

Almaden Quicksilver  
(Hacienda Entrance)  
21785 Almaden Rd.  
San Jose, CA 95120

Anderson Lake  
(Park Office)  
19245 Malaguerra Ave.  
Morgan Hill, CA 95037

Calero  
23205 McKean Rd.  
San Jose, CA 95120

Coyote Lake  
Harvey Bear Ranch  
10840 Coyote Lake Rd.  
Gilroy, CA 95020

Hellyer  
985 Hellyer Ave.  
San Jose, CA 95111

Los Gatos Creek  
1250 Dell Ave.  
Campbell, CA 95008

Penitencia Creek  
Jaskson Ave. & Mabury Rd.  
San Jose, CA 95132

Santa Teresa  
260 Bernal Rd.  
San Jose, CA 95119

Uvas Reservoir  
4200 Uvas Rd.  
Morgan Hill, CA 95037

Casa Grande/  
New Almaden Quicksilver  
Mining Museum  
21350 Almaden Rd.  
San Jose, CA 95120

Anderson Lake  
18390 Cochrane Rd.  
Morgan Hill, CA 95037

Chitactac-Adams  
10001 Watsonville Rd.  
Gilroy, CA 95020

Ed Levin  
3100 Calaveras Rd.  
Milpitas, CA 95035

Joseph D. Grant  
18405 Mt. Hamilton Rd.  
San Jose, CA 95140

Motorcycle  
300 Metcalf Rd.  
San Jose, CA 95138

Rancho San Antonio  
22500 Cristo Rey Dr.  
Cupertino, CA 95014  
Stevens Creek  
11401 Stevens Canyon Rd.  
Cupertino, CA 95014

Vasona  
333 Blossom Hill Rd.  
Los Gatos, CA 95032

Alviso Marina Park  
1195 Hope St.  
Alviso, CA 95002

Bernal-Gulnac-Joice Ranch  
372 Manila Dr.  
San Jose, CA 95119

Chesbro Reservoir  
17655 Oak Glen Ave.  
Morgan Hill, CA 95037

Field Sports Park  
9580 Malech Road  
San Jose, CA 95013  
Lexington Reservoir  
17770 Alma Bridge Rd.  
Los Gatos, CA 95032

Mt. Madonna  
7850 Pole Line Rd.  
Watsonville, CA 95076

Sanborn  
16055 Sanborn Rd.  
Saratoga, CA 95070

Uvas Canyon  
8515 Croy Rd.  
Morgan Hill, CA 95037

Villa Montalvo  
15400 Montalvo Rd.  
Saratoga, CA 95070



## SANTA CLARA COUNTY PUBLIC HEALTH

### SANTA CLARA COUNTY PUBLIC HEALTH

*The Pregnancy and Parenting Referral Line where healthy living is promoted for mothers and their families through providing resources and referrals for reproductive health, family planning, pregnancy, birth defects, infants, children, and teens.*

**CONTACT INFORMATION:** Santa Clara County Maternal, Child, and Adolescent Health  
1993B McKee Rd, San Jose, CA 95116 | 1-800-310-2332

**WEBSITE:** [www.sccgov.org/sites/phd/services/mcah/Pages/preg-parent-ref.aspx](http://www.sccgov.org/sites/phd/services/mcah/Pages/preg-parent-ref.aspx)



## SANTA CLARA COUNTY PUBLIC HEALTH BETTER HEALTH PHARMACY

### BETTER HEALTH PHARMACY

*The Pregnancy and Parenting Referral Line where healthy living is promoted for mothers and their families through providing resources and referrals for reproductive health, family planning, pregnancy, birth defects, infants, children, and teens.*

### MEDICATION ACCESS FOR ALL

We are the first and only dedicated drug donation pharmacy in California. We received unused, unopened, and unexpired medications from licensed healthcare facilities, and dispense the drugs at no cost to our patients who have a valid prescription. Our pharmacy aims to increase medication access for all and serves patients who cannot afford their medications.

### NO controlled drugs, NO insurance, NO copays

Please call our pharmacy during business hours for an inventory check. This list of medications shows what we commonly stock at our pharmacy, but our inventory changes constantly, so please call to see if we have what you need. Use the interactive map to find drop-off locations for unwanted medications.

**WEBSITE:** <https://www.sccgov.org/sites/phd/services/php/Pages/bhp.aspx>

**CONTACT INFORMATION:**  
725 E. Santa Clara St., #202, San Jose, CA 95112  
(408) 794-0564

**HOURS:**  
Tue - Fri: 10:30 am - 7:00 pm | Sat: 8:30 am - 5:00 pm



# County of Santa Clara

## SANTA CLARA COUNTY TRANSPORTATION ASSISTANCE PROGRAM (TAP)

### SANTA CLARA COUNTY TRANSIT ASSISTANCE PROGRAM (TAP)

The Transit Assistant Program (TAP) provides discounted transportation passes to eligible Santa Clara County residents to assist in affording public transportation necessary for job search, going to work, attending school and seeking medical care.

Passes are distributed using electronic card through the Clipper regional fare collection program. (See page 38 for information on the Clipper Program)

TAP FOCUSES ON LOW-INCOME RESIDENTS AT OR BELOW THE 200% FEDERAL POVERTY LEVEL:	Family Size	Monthly Income
	1	\$ 2,010
	2	\$ 2,707
	3	\$ 3,403
	4	\$ 4,100

### CONTACT THE FOLLOWING AGENCIES FOR ASSISTANCE:

Community Service Agency of  
Mt. View & Los Altos  
204 Stierlin Road, Mountain View CA 94043  
(650) 968-0836 | [www.csacares.org](http://www.csacares.org)

Sunnyvale Community Services  
725 Kifer Rd., Sunnyvale, CA 94086  
(408) 738-4321  
<https://svcommunityservices.org/>

LifeMoves Opportunity Center  
33 Encina Ave., Palo Alto, CA  
(650) 853-8672  
[lifemoves.org/our-solution-works/our-services/family-services/opportunity-services-center/](http://lifemoves.org/our-solution-works/our-services/family-services/opportunity-services-center/)

Sacred Heart Community Service  
1381 S. First Street, San Jose CA 95110  
(408) 278-2160 | <https://sacredheartcs.org/>

LifeMoves  
260 Commercial Street, San Jose CA 95112  
(408) 271-1630 | [lifemoves.org/santa-clara-county](http://lifemoves.org/santa-clara-county)

Salvation Army  
359 North 4th Street, San Jose, CA 95112  
(408) 282-1931 | [www.salvationarmyusa.org/usn](http://www.salvationarmyusa.org/usn)

St. Joseph's Family Center  
7950 Church St, Ste A, Gilroy, CA 95020  
(408) 842-6662  
<https://stjosephsgilroy.org/need-help/tap-transit-pass-program/>

West Valley Community Services  
10104 Vista Dr, Cupertino, CA 95014  
(408) 255-8033 | [www.wvcommunityservices.org](http://www.wvcommunityservices.org)

Salvation Army  
3090 Homestead Rd., Santa Clara, CA 95051  
(408) 247-4588



## SANTA CLARA COUNTY VICTIM SERVICES UNIT

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### SANTA CLARA COUNTY VICTIM SERVICES UNIT

*If you or a member of your family has been the victim of a violent crime, our Victim Advocates are here to help. Your Advocate can connect you with resources, serve as your liaison to prosecutors, law enforcement and other criminal justice agencies. Your Victim Advocate will also support you during court hearings and help to ensure you have a voice in the criminal justice process.*

*The Victim Services Unit is your connection to prosecutors, law enforcement, other criminal justice agencies, and local resources. We are here to ensure that you have a voice in the criminal justice process and provide you with the support you need during this difficult time.*

**CONTACT INFORMATION:** 70 West Hedding St, West Wing, San Jose, CA 95110 | (408) 295-2656

**HOURS:** Monday - Friday | 8:00 am - 5:00 pm

**WEBSITE:** [www.santaclara-da.org](http://www.santaclara-da.org)

# Community Outreach



## CHILD CARE PLANNING

4Cs promotes the availability and accessibility of quality early care and education for all children in Santa Clara County through services to childcare providers, parents, children and the community at large.

### CHILD CARE PLANNING SERVICES

The goal of each child care plan is to assist parents in finding the widest range of child care situations according to their needs, to encourage parents to become informed about quality child care and to act on their knowledge and feels as they select among these possibilities.

### WORKSHOPS & CHILD CARE PROVIDER SUPPORT SERVICES

Workshops are designed to improve the quality of child care available, increase participant knowledge of both child development and best child care business practices as well as to promote family engagement. 4Cs administers several programs designed to recruit, train and retain childcare providers in the Santa Clara County.

#### Workshops include the following:

- Child Care Initiative Project
- Kaleidoscope Playgroups
- Health & Safety Reimbursement Program
- Preventative Health & CPR/First Aid Training
- Family Resource Library

**PHONE NUMBER**  
(408) 487-0749

**WEBSITE**  
[www.4c.org](http://www.4c.org)

**ADDRESS**  
150 River Oaks Pkwy, Suite F-1  
San Jose, CA 95134



## 211 BAY AREA

2-1-1 Bay Area, a program of United Way, is the comprehensive information and referral service for San Francisco, San Mateo, Napa, Marin, Santa Clara, and Solano counties. We connect over 37,000 Bay Area callers and texters each year with information about health and human services available to them.

2-1-1 phone and text services are available 24 hours a day, 7 days a week. 2-1-1 is available in 150 languages through phone interpretation services and English and Spanish for text services. All contacts are confidential.

2-1-1 connects callers with local community services, such as food, shelter, counseling, employment assistance, quality childcare, senior services, and more.

During a disaster, 2-1-1 provides incident-specific information in coordination with local emergency services, including road closures and shelters both locally and nationwide.

**PHONE**  
2-1-1 | 800-273-6222 | TTY: 866-390-6845

**WEBSITE**  
[www.211bayarea.org](http://www.211bayarea.org)

**HOURS**  
24 hours/7 days

**LANGUAGES**  
English, Spanish, Vietnamese and 140 other languages

## ALL AROUND SENIOR SERVICES

### THE BEST SENIOR OPTIONS ALL AROUND

All Around Senior Services is an Assisted Living and Residential Care Home Referral Agency dedicated to helping seniors find housing solutions.

Experts on residential board and care homes for the elderly, assisted living facilities, memory care facilities, independent living communities and in home care companies are provided in 10 counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma.

Save time and money by learning the best options for your budget and care needs. Free services include an initial assessment, case management, and tours of homes & facilities. If a home is chosen from the referrals, All Around Senior Services will provide complimentary transportation to the new home in an ADA compliant wheelchair van.

Services are designed to meet the needs of seniors, their families and health care professionals. The program works to make a new life transition as easy as possible by eliminating the mystery, stress and anxiety. The program cares about seniors and getting them where they want to go.

**CONTACT**  
(800)991-0626

**EMAIL**  
[Info@allaroundseniorservices.com](mailto:Info@allaroundseniorservices.com)

**HOURS:**  
Monday - Friday | 9:00 AM - 5:00 PM



## ASIAN AMERICANS FOR COMMUNITY INVOLVEMENT (AACI)

### AACI ASIAN WOMEN'S HOME

10 bed shelter which places its focus on the Asian community. Help is available in multiple languages and dialects. Asian Women's Home serves everyone regardless of race, ethnicity, religion, immigration status, socioeconomic background, or sexual orientation. All communities are welcomed!

### DOMESTIC VIOLENCE

Asian Women's Home provides free and confidential services for survivors of domestic violence and human trafficking in 12 languages, including Vietnamese, Mandarin Chinese, and Tagalog.

#### Services include:

- 24/7 emergency shelter
- Information and referrals over our 24/7 hotline
- Case management to access social services, housing, healthcare, education, and employment; assistance with restraining orders and immigration visas
- Trainings/outreach for community groups, government agencies, and private/non-profit partners.

We welcome survivors from all races, ethnicities, genders, sexual orientations, immigration statuses, and socioeconomic backgrounds. We also host the San Jose Family Justice Center every Thursday at our Story Rd. office, which offers free, walk-in legal consultations for survivors of domestic violence.

### 24- HOUR HOTLINE

(408) 975-2739

**WEBSITE:** <https://aaci.org>

**SAFE CHAT:** <http://safechatsv.org/>

## ASIAN LAW ALLIANCE

*Working for Justice, Dignity, and Equality*

### ASIAN LAW ALLIANCE

For over 40 years, Asian Law Alliance (ALA) has helped tens of thousands of people. ALA has helped people obtain decent housing, justice in the immigration process, and access to basic human and legal rights. ALA continues to keep its doors open for those individuals who are limited in English, who do not understand the legal system, who cannot afford legal fees, and who face the reality of discrimination.

### LEGAL SERVICES PROVIDED

- Civil Rights
- Domestic Violence
- Immigration Law
- Public Benefits

### PHONE:

(408) 287-9710

### WEBSITE

[asianlawalliance.org](http://asianlawalliance.org)

### ADDRESS

991 W Hedding St, San Jose, CA 95126

### HOURS:

Monday - Friday | 9:00 AM - 4:00 PM



### BAY AREA LEGAL AID

Provide low-income clients with free civil legal assistance, including legal advice and counsel, effective referrals, and legal representation.

### LEGAL SERVICES PROVIDED

- Consumer Protection
- Health Care Access
- Domestic Violence and Sexual Assault Prevention
- Immigration
- Economic Justice
- Housing Preservation and Homelessness Prevention
- Medical Legal Partnership
- Re-entry Project
- Veterans Project
- Youth Justice Project

### PHONE NUMBER

(408) 283-3700

### LEGAL ADVICE LINE

800-551-5554

### WEBSITE

[baylegal.org](http://baylegal.org)

### ADDRESS

4 North 2nd St. #600, San Jose, CA 95113

### HOURS:

Monday- Friday

9:00am-12:00pm, 1:00pm-5:00pm



# Community Outreach



Bay Area  
Medical Academy

## BAY AREA MEDICAL ACADEMY (BAMA)

*Bay Area Medical Academy (BAMA) provides healthcare career training created in partnership with employers.*

We prepare individuals from different socio-economic, cultural and educational backgrounds for careers working in the health-care industry. BAMA's goal is to serve its students and the medical community through quality academic instruction and job-oriented, skills-training. We maintain a student-centered philosophy and use both traditional and innovative means to train our students. Bay Area Medical Academy is committed to the success of its students, believing that education is the best way to transform people's lives.

### HEALTHCARE CAREER TRAINING FOR:

- Medical Assistant with Phlebotomy
- Pharmacy Technician
- Phlebotomy Technician
- CPR

First step is to call and make an appointment with an Admissions Advisor, and we will be happy to assist in applying for Financial Aid at <https://studentaid.ed.gov/sa/fafsa>. The Admissions Requirements are simple, you must have a High School Diploma or GED and you must pass a basic multiple choice English test with a 70% or better. Call today.

Our graduates work leading Bay Area Medical Facilities such as but not limited to: Kaiser, Palo Alto Medical Foundation, Stanford HealthCare, Quest Diagnostics, One Medical Group, Walgreens...etc.

**WEBSITE:** [www.bamasf.com](http://www.bamasf.com)

### CONTACT INFORMATION:

LeAnna Gomez, Community Outreach & Campus Coord.  
31 North 2nd Street, Suite 100, San Jose, CA 95113

**PHONE:** (408) 896-9440

**FAX:** (415) 358-5997

**EMAIL:** [LeAnna@bamasf.com](mailto:LeAnna@bamasf.com)

**HOURS:** (except holidays)

Monday- Friday | By appointment: 9:00am - 5:30pm



Bill Wilson Center

## BILL WILSON CENTER

*The Drop-In Center serves homeless youth ages 13 - 25. The primary goal of the program is to get homeless youth into safe and permanent housing.*

### SERVICES AT THE DROP IN CENTER INCLUDE:

- Food, clothing, personal care items, lockers, and access to phone, computers and email.
- Showers and washer and dryer facilities are also available free of charge.
- Support services are also provided. These services address a variety of needs including housing referrals, mental health services, job readiness training, education support, counseling, HIV testing and education, parenting and independent living skills workshops and computer training.

### BWC CRISIS LINE: (408) 850-6125

A contact line for anyone experiencing depression, anxiety, grief, loneliness parental stress, or general hard times. Callers receive supportive listening, crisis intervention, information and referral.

A free hotline for youth ages 7-24, providing supportive listening, crisis intervention, and information and referrals. Youth may call the line ANYTIME FOR ANY REASON.

**WEBSITE:** [www.billwilsoncenter.org](http://www.billwilsoncenter.org)

**ADDRESS:** 693 S. 2nd Street, San Jose, CA 95112

**PHONE:** (408) 289-5830

**EMAIL:** [DHerrera@bwcmail.org](mailto:DHerrera@bwcmail.org)

Desiree Herrera, Program Manager

### HOURS:

Monday- Saturday | 9:00am-9:00pm

Sunday | 9:00am-5:00pm



## BLACK INFANT HEALTH (BIH)

### BILL WILSON CENTER - THE HUB

The Hub is a youth-led community resource center that offers a variety of services and resources such as: computers, internet, food, games, clothing closet, laundry room, shower, workshops, activities and events. Current and former foster and Independent Living Program youth are eligible who are between the ages 15-25. Youth who are in probation are also eligible.

#### OFFERS SUPPORT IN:

- Employment
- Education
- Housing
- Legal consultation
- Health care
- ILP case management
- Food Stamps/Medi-Cal

**BWC CRISIS LINE: (408) 850-6125**

**PHONE:** (408) 792-1750

#### WEBSITE:

<https://www.billwilsoncenter.org/services/all/bwc-hub.html>

#### ADDRESS:

591 N. King Rd, Ste 1, San Jose, CA 95133  
379 Tompkins Ct., Gilroy, CA 95020

### BLACK INFANT HEALTH

The Black Infant Health Program, aims to improve health among African-American mothers and babies to reduce the Black: White disparities in maternal and infant health by helping women become empowered to make healthy choices for themselves, their families and their communities. The BIH program utilizes a group-based approach within individual case management within a culturally-centered setting that respects participant's beliefs and cultural values. The Program works with participants to develop life skills, reduce stress, build social support and improve overall health and wellness.

The BIH program is run locally by the Public Health Department and includes a multi-disciplinary team of public health nurses, social workers, group facilitators and family health advocates.

#### ELIGIBILITY

- African/African-American women ages 18 or older
- Currently 30 weeks or less pregnant
- Willing to participate in mothers' empowerment groups with other pregnant/parenting women
- Black Infant Health services are provided at no cost for participation

#### BIH PROGRAM INCLUDES THE FOLLOWING SERVICES:

- Mothers Empowerment Group sessions (prenatal & postpartum)
- Individualized Life Planning
- Complementary Case Management
- Linkages to healthcare and other community resources
- Education and support on the importance of prenatal/postpartum care, well-child checkups, breastfeeding, stress reduction, building resilience and promoting healthy behaviors
- Consultation and supports from a BIH Public Health Nurse

**CONTACT:** Beverly White-Macklin, MPH | [beverley.white@phd.sccgov.org](mailto:beverley.white@phd.sccgov.org)

**PHONE:** (408) 937-2270 | **FAX:** (408) 937-2291

**WEBSITE:** [www.sccbih.org](http://www.sccbih.org)

**ADDRESS:** Santa Clara County, Public Health | 1993 – B McKee Rd. San Jose, CA 95116

**LANGUAGES:** Amharic and Tigrinya



# Community Outreach

## CALIFORNIA ALTERNATIVE RATES FOR ENERGY (CARE)

### CALIFORNIA ALTERNATIVE RATES FOR ENERGY (CARE)

Provides a 20% discount on monthly energy gas and electric rates to income-qualified households, certain nonprofit organizations and facilities housing agricultural employees. Recipients are also exempt from the recent 9% electric rate increase.

#### ELIGIBILITY

- Household income must be verified.

#### CONTACT INFORMATION:

1-866-PGE-CARE (743-2273)

To learn more about CARE and to download an application, please call or visit the CARE website at: [www.pge.com/care](http://www.pge.com/care)



## CALIFORNIA'S LOW COST AUTO INSURANCE PROGRAM (CLCA)

### CALIFORNIA'S LOW COST INSURANCE PROGRAM (CLCA)

California's Low Cost Auto Insurance Program (CLCA) coverage limits are less than the mandatory basic-limits policies, but California state law provides that a CLCA policy satisfies financial responsibility laws.

The primary goal of CLCA is to provide an affordable auto insurance option to low-income good drivers. California Law requires that all drivers be insured. However, too many low-income drivers remain uninsured because the costs of standard insurance premiums are beyond their financial reach.

The California Low Cost Automobile Insurance Program provides affordable liability only auto insurance that meets the state's financial responsibility laws CLCA is available in Santa Clara County.

#### BASIC LIABILITY POLICY:

- Bodily Injury liability per person - \$10,000
- Bodily Injury liability per accident - \$20,000
- Property Damage liability per accident - \$3,000

#### WHO IS AVAILABLE FOR THE CALIFORNIA LOW COST AUTOMOBILE INSURANCE PROGRAM?

- Low-income drivers in Santa Clara County Eligible household income may not exceed 250% of the federal poverty level.
- Applicant must be at least 19 years of age or older and a continuously licensed driver for the past three years.
- Applicant must qualify as a good driver:
- The value of the car to be insured must not exceed \$20,000.
- College student-applicants may not be claimed as dependent on another person's federal and/or State income tax return.

Since January 01, 2015, SB 1273 passed by the Governor on September 19, 2014, provides an exception to the three-year continuously licensed requirement to allow drivers with less than 3 years verifiable driving experience to participate in the program and increased vehicle values from \$20,000 to \$25,000.

**TOLL FREE: 1-866-602-8861**

**WEBSITE: Key Word: CA Auto Insurance Program**

[www.mylowcostauto.com](http://www.mylowcostauto.com)  
[www.insurance.ca.gov](http://www.insurance.ca.gov)



## CAL-LEARN PROGRAM



### CAL-LEARN PROGRAM

*Cal-Learn is a mandatory program for CalWORKs participants who receive cash assistance and are under 19 years of age, are pregnant or parenting, and have not yet completed their high school education.*

*The Cal-Learn Program requires participants to enroll in high school or an equivalent program, to earn a high school diploma or its equivalent. The focus of Cal-Learn is to provide teens with the support they need to complete their high school education.*

Planned Parenthood Mar Monte (PPMM) administers the Cal-Learn Program as well as the Teen Pregnancy Support Program (TPSP) in Santa Clara County. PPMM reaches over 200,000 families annually in counties throughout Mid-California and Northern Nevada to provide medical services, education programs, and advocacy initiatives. PPMM also offers exciting education programs featuring classroom presentations, radio shows, peer education, family communication classes, an information hotline, and support groups to help parenting or high-risk teens plan positive futures. The Cal-Learn Program includes: Payments for child care, transportation and school expenses, and intensive case management to assist teen parents obtain education, health and social services, cash bonuses, and receive additional services such as Women, Infant and Children (WIC), Food Stamps, Medi-Cal and Family Planning Service.

### GENERAL HEALTH SERVICES ARE PROVIDED AT THE FOLLOWING CLINICS:

- Gilroy Health Center  
760 Renz Lane, Gilroy, CA 95020 | (408) 847-1739*
- San Jose Alameda Health Center  
1691 The Alameda, San Jose, CA 95126 | (408) 795-3600*
- San Jose Eastside Health Center  
3131 Alum Rock Avenue, San Jose, CA 95127 | (408) 729-7600*
- Mar Monte Community Clinic  
2470 Alvin Avenue, Ste. 60, San Jose, CA 95121 | (408) 274-7100*
- Mt. View Health Center  
225 San Antonio Rd, Mountain View, CA 94040 | (650) 948-0807*
- San Jose Blossom Hill Health Center  
5440 Thornwood Dr, #G, San Jose, CA 95123 | (408) 281-9777*

### CONTACT:

Jeanette Marazzo, Manager  
1870 Senter Road, San Jose, CA 95112  
(408) 808-1802 Fax: (408) 998-0542

**WEBSITE:** [www.plannedparenthood.org](http://www.plannedparenthood.org)

### CAMPBELL ADULT & COMMUNITY EDUCATION OFFICIAL GED AND HISET TESTING CENTER

- Sign up for testing at [www.GED.org](http://www.GED.org) and [www.HiSET.org](http://www.HiSET.org)
- GED and HiSET computer testing on Saturday AM

### CAREER TRAINING AND EDUCATION

- Microsoft Office Specialist
- Water Career Pathways

### CERTIFICATION

- Typing Test, Microsoft and WorkKeys Career & Readiness

**PHONE:** (408) 626-3402

### ADDRESS:

1224 Del Mar Avenue, Suite B,  
San Jose, CA 95128

**WEBSITE:** [www.cace.cuhisd.org](http://www.cace.cuhisd.org)

# Community Outreach



## CANCER CARE POINT

*Cancer CAREpoint provides personalized Counseling, Assistance, Resources & Education to all Silicon Valley cancer patients, families & caregivers.*

*All Services are provided at no cost to everyone, no matter where they receive medical care or their cancer type.*

## RESOURCE CENTER

2505 Samaritan Dr., Bldg. 400, Suite 402  
San Jose, CA 95124

## PHONE

(408) 402-6611

## EMAIL

[info@cancercarespoint.org](mailto:info@cancercarespoint.org)

## HOURS

Monday - Friday | 9:00am - 5:00pm

## LANGUAGES

English and Spanish



## CENTER FOR EMPLOYMENT TRAINING (CET)

*CET, an economic & community development corp., is to promote human development education by providing people with marketable skills training & supportive services that contribute to self-sufficiency.*

### TRAINING PROGRAMS AVAILABLE IN SAN JOSE:

- Automotive Specialist
- Computer Support Specialist
- Culinary Arts
- Early Childhood Teacher Assistant
- Electrician (Resident & General)
- Green Building Construction Skills,
- Health Information Technology
- HVAC Technician & Green Technology
- Medical Assistant
- The Craft of Baking

For 50 years, CET's training program has been recognized as distinct because of its contextual learning model. It's an "open entry" admissions process. You enroll when you are ready. Second, we know your ultimate goal and we do what it takes to get you job-ready in the shortest period of time. We are competency-based. We teach you real-world skills in a hands-on environment. We don't just talk about helping you get a job, every CET student receives job prep and job search support during their program. We are Veteran-friendly. Financial Aid available for those who qualify.

**WEBSITE:** [www.cetweb.edu](http://www.cetweb.edu)

**ADDRESS:** 701 Vine St. San Jose, CA 95110

**PHONE:** (408) 534-5360

**HOURS:** Monday - Friday | 8:00 am – 5:00 pm

**LANGUAGES:** English and Spanish



### CHILDREN'S DENTAL CENTER OF SAN JOSE

1153 S. King Road, Suite B  
San Jose, CA 95122  
(Tropicana Shopping Center)  
(408) 240-0250

#### HOURS

Monday - Friday | 8:00 am – 5:00 pm  
Saturday | 7:00 am – 3:00 pm

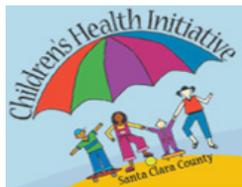


### CHILDREN'S DENTAL CENTER OF SUNNYVALE

897 West El Camino Real  
Sunnyvale, CA 94087  
(Between Mary and Mathilda Avenues)  
(408) 701-5882

#### HOURS

Monday - Friday | 8:00 am – 5:00 pm



### CHILDREN'S HEALTH INITIATIVE

*The Children's Health Initiative exists in Santa Clara County to provide free or low-cost medical benefits for you and/or your children.*

#### THE PROGRAMS INCLUDE:

- Full medical, including prescriptions
- Doctor's visits
- Prevention Services (well-baby visits)
- Health Education
- Dental Care
- Vision Services
- Alcohol and Substance Abuse Care
- Mental Health

#### MEDI-CAL

All children up to age 19 are eligible to Medi-Cal regardless of their citizenship or immigration status as long as they meet all other eligibility requirements. Individuals receiving Public Assistance (PA) receive zero share-of-cost Medi-Cal during the months in which they are cash eligible. See Page 2 and 3 for more information.

Talk to someone who speaks your language to determine which plan your child qualifies for. You can be referred to a certified application assistor in your neighborhood. A Certified Application Assistor will personally Help you determine the right plan and complete an application.

#### CONTACT

1-888-244-5222

## Choices for Children



Child Development Incorporated

### CHOICES FOR CHILDREN (CFC)

*Choices for Children offers programs that support, educate, and enhance family and provider services. The programs place families at the center of a community of support services.*

#### ELIGIBILITY

This agency may provide former CalWORKS clients, who have received cash aid within the last 24 months, with free or low cost child care services.

Non-CalWORKS clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

#### WEBSITE

<https://www.cfcsc.org/>

#### ADDRESS

20 Great Oak Blvd, Suite 200  
San Jose, CA 95119

#### PHONE

(408) 297-3295



# Community Outreach



## CLEAN SLATE

Are gang related tattoos preventing you from getting a job or moving forward in life? If you meet the criteria and are interested in removing your gang related tattoos please call the Clean Slate Office.

### CRITERIA

- Must be a San José resident
- Must be between the ages of 14 and 25
- Must live a gang free lifestyle
- Tattoos must be on hands, wrists, neck or face

### REQUIREMENTS

- Must complete 30 hours of community service
- Must be working or going to school and/or must enroll in a job readiness or vocational program
- Must commit to program by attending weekly life skill group workshops for seven (7) weeks
- Must graduate
- Tattoo removal begins after three (3) month program and community service hours are completed

### CONTACT INFORMATION

1694 Adrian Way  
San Jose, CA 95122  
Phone (408) 794-1660  
Fax (408) 258-5784

### E-MAIL

[cleanslatetattooremoval@sanjoseca.gov](mailto:cleanslatetattooremoval@sanjoseca.gov)



## COMMUNITY SOLUTIONS HUMAN TRAFFICKING

Community Solutions' program for Survivors of Human Trafficking provides counseling, therapy, advocacy, and case management services to assist adult or child survivors of human trafficking in regaining strength, hope and control in their lives. The same services are offered to youth who are Commercially Sexually Exploited Children (CSEC).

### WEBSITE

[www.communitysolutions.org](http://www.communitysolutions.org)

### PHONE

(408) 225-9163

### HOURS

Monday - Friday | 8:30 am – 5:00 pm

### ADDRESS

5671 Santa Teresa Blvd., # 202 and #203  
San Jose, CA 95123



## COMMUNITY TECHNOLOGY ALLIANCE

Community Technology Alliance's mission is to end and prevent homelessness by linking and networking communities through technology. It's free and it works with ANY kind of phone.

### COMMUNITY VOICEMAIL

A unique voicemail number to receive messages from potential employers, landlords, case managers and family.

### HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)

In Santa Clara County use of HMIS has expanded beyond our homeless service providers, and has been adopted by dozens of nonprofits serving extremely low-income households. Consequently they refer to it as Help Management Information System (HMIS). HMIS is extremely important to our mission to find solutions to prevent and end homelessness.

### HOUSING 1000

Housing 1000 is a local initiative affiliated with the national 100,000 Homes Campaign is helping to house 1,000 medically fragile long-term homeless individuals in Santa Clara County.

### STREETCONNECT

StreetConnect is a mobile phone notification tool that allows community service providers to send text messages (SMS) to their clients.

### CONTACT

(408) 437-8800 | Fax: (408) 437-9169  
[info@ctagroup.org](mailto:info@ctagroup.org)

WEBSITE: [www.ctagroup.org](http://www.ctagroup.org)



## DOMESTIC VIOLENCE INTERVENTION COLLABORATIVE (DVIC)

### CONXION TO COMMUNITY

ConXión to Community (formerly known as Center for Training & Careers), is a local community-based non-profit corporation serving the needs of underserved populations in Santa Clara County. Its facility houses a variety of education, workforce, behavioral health, culture and youth programs and is centrally located in the 95122- zip code with easy access to freeways and public transportation.

#### SERVICES PROVIDED FOR AT-RISK YOUTH AND THEIR FAMILIES

- Behavioral Health
- Case Management
- Education
- Employment
- Job Training
- Mentoring
- Family Wellness
- Prosocial Activity Services

#### CONTACT INFORMATION

749 Story Rd Suite10,  
San Jose, CA 95122

(408) 213-0961

#### WEBSITE

<http://conxion.org/>

### COURT APPOINTED SPECIAL ADVOCATES (CASA)

Court Appointed Special Advocates (CASA) is a national association in the United States that supports and promotes court-appointed advocates for abused or neglected children in order to provide children with a safe and healthy environment in permanent homes.

#### OFFERS SUPPORT IN:

- Education Support
- Trust and Relationship Building
- Self-Esteem Building
- Healthy Choices and Behaviors
- Developmental Milestones/Independent Living Skills
- New Experiences
- Cultural and Community Events
- Extracurricular Activities

#### CONTACT INFORMATION

509 Valley Way, Building 2  
Milpitas, CA 95035

(408) 416-0400

#### WEBSITE

[www.bemyadvocate.org](http://www.bemyadvocate.org)

#### HOURS

Monday – Friday | 9:00 am - 5:00 pm

### DOMESTIC VIOLENCE INTERVENTION COLLABORATIVE (DVIC)

Domestic Violence Intervention Collaborative, a 501(c)(3) non-profit organization, was incorporated in 2005 to fill existing gaps in domestic violence services in Santa Clara County.

We work creatively and collaboratively with systems and agencies in Santa Clara County, supporting development of best practices, promoting adult and child safety, and supporting worthwhile endeavors that heighten awareness of domestic violence.

#### DVIC PROVIDES A DIVERSITY OF SERVICES:

- Court Support (Juvenile Dependency Court and Family Court)
- Individual Therapy
- Group Therapy
- CAP (Accountability Classes)
- Case Management and collaborating with a variety of agencies and systems

#### CONTACT INFORMATION

(408) 294-0006

#### WEBSITE

<https://dvintervention.org>

## CRISTAL VERDE

### CRISTAL VERDE

**RESOURCES** - For students, teachers, immigrants, advocates, and policymakers.

**INTERACTIVE DATABASE** - Listing of hundreds of ESL classes at more than 100 sites in Santa Clara County.

**RESOURCES FOR IMMIGRANTS** - Links to local, state, and national resources for immigrants and their advocates.

**EVENT PAGE** - Current Santa Clara County Events. Information on relevant topics.

#### ADMINISTERED BY:

Franci Collins and Cristal Verde

**EMAIL:** [lakshmi@cristalverde.com](mailto:lakshmi@cristalverde.com)

#### WEBSITES:

[www.cristalverde.com](http://www.cristalverde.com)

[immigrantinfo.org](http://immigrantinfo.org)



# Community Outreach



## DRESS FOR SUCCESS SAN JOSE

*Dress for Success San Jose provides women professional attire for job interviews including suit, blouse, handbag, jewelry and shoes.*

### PROGRAM AND SERVICES

As a two-part program at no costs to clients, Dress for Success San Jose consists of a Suiting Program and an Employment Retention Program, known as the Professional Women's Group, in order to help women gain self-sufficiency.

Services for those individuals that are participating in job-training or internship programs are also available.

Volunteer interns are being recruited to serve 10 hours per week in the Milpitas office.

### WEBSITE

<https://sanjose.dressforsuccess.org/>

### CONTACT INFORMATION

504 Valley Way  
Milpitas, CA 95035

**PHONE:** (408) 935-8299

**FAX:** (408) 935-8247

### E-MAIL

Erin C. Badillo  
[sanjose@dressforsuccess.org](mailto:sanjose@dressforsuccess.org)

Godavari Ghosh  
[godavari@dfssanjose.org](mailto:godavari@dfssanjose.org)

### HOURS:

Monday-Friday | 9am-5pm

## EARNED INCOME TAX CREDIT (EITC)

### EARNED INCOME TAX CREDIT

#### TO QUALIFY YOU MUST MEET THE FOLLOWING CRITERIA:

- Must have a valid Social Security Number.
- You must have earned income from employment or self-employment.
- Your filing status cannot be married, filing separately.
- You must be a U.S. citizen or resident alien all year, or a nonresident alien married to a U.S. citizen or resident alien filing a joint return.
- You cannot be the qualifying child of another person.
- If you do not have a qualifying child, you must:
  1. Be age 25 but under 65 at the end of the year,
  2. Live in the United States for more than half the year, and
  3. Not qualify as a dependent of another person.
- Cannot file Form 2555 or 2555-EZ (related to foreign earned income)

#### AGE TEST

- Under age 19 at the end of the year.
- A full time student under age of 24 at the end of the year.
- Any age and permanently and totally disabled at any time of the year.

#### RESIDENT TEST

- Child must live with you in the U.S. for more than half of the year (6 months or more).

#### RELATIONSHIP TEST

- Son, daughter, stepchild, grandchild, or adopted child.
- Brother, sister, stepbrother, stepsister, niece, nephew whom you care as your own.
- Eligible foster child (child placed with you by an authorized agency) whom you care as your own.

#### WEBSITE

<https://www.irs.gov/credits-deductions/individuals/earned-income-tax-credit>



### EAST SIDE ADULT EDUCATION

Drop in and pick up a catalog or check our website: <http://adulthoodeducation.esuhdsd.org>

**ESL** - English as Second Language

**HSD** - High School Diploma

**HSE** - High School Equivalency (GED or Hi-Set)

**HSE** - Spanish (evening)

**ABE** - Adult Basic Education (Math, Reading, Writing)

#### ONLINE CLASS OPTIONS!

- CTE - Career Technical Education
- Microsoft and Google Applications
- Medical Careers (office administration, electronic records)
- Accounting and Bookkeeping
- Cisco Academy
- Python Essentials
- Certified Fiber Optic Technician

#### COLLEGE AND CAREER EXPLORATION

#### WE ARE A CERTIFIED TESTING SITE FOR:

- Hi-Set
- Quickbooks
- Microsoft Office Specialist

**WEBSITE:** <http://adulthoodeducation.esuhdsd.org>

#### CONTACT INFORMATION

625 Educational Park Drive  
San Jose, CA 95133

#### INDEPENDENCE ADULT CENTER:

(408) 928-9300

#### OVERFELT ADULT CENTER:

(408) 254-8100

#### ANDREW HILL HIGH SCHOOL:

(408) 347-4100



### ERITREAN COMMUNITY CENTER OF SANTA CLARA

#### PROVIDES THE FOLLOWING FREE SERVICES:

- Job Search
- Immigration Form Filing
- Tutoring
- Computer Learning
- Mentoring

#### WEBSITE

[www.eritreancommunity.org](http://www.eritreancommunity.org)

#### CONTACT INFORMATION

1998 Homestead Rd., Suite #115  
Santa Clara, CA 95050

(408) 900-9457

#### EMAIL

[info@eritreancommunity.org](mailto:info@eritreancommunity.org)

#### HOURS

Mon, Weds, Thurs, Fri | 6:00 am - 9:00 pm

#### LANGUAGES

English, Tigrinya, Arabic, and Amharic



### EVERGREEN VALLEY COLLEGE

### EVERGREEN VALLEY COLLEGE

*The CalWORKs Evergreen Valley College Program offers a variety of services and financial resources that can help cover educational and living expenses while taking classes.*

#### SERVICES INCLUDE:

- Books and supplies for classes
- Childcare
- Academic Counseling
- Referrals to School Services and Community Resources
- Career Exploration
- Support
- Assistance and Advocacy
- Job Search
- Employment Readiness

#### WEBSITE

[www.evc.edu](http://www.evc.edu)

#### CONTACT INFORMATION

3095 Yerba Buena Rd.  
San Jose, CA 95135

(408) 274-7900 Ext. 6589

## FAMILY SUPPORT SERVICES FOR FAMILIES INVOLVED WITH FAMILY AND DEPENDENCY COURT SYSTEMS

### FAMILY SUPPORT SERVICES FOR FAMILIES INVOLVED WITH FAMILY AND DEPENDENCY COURT SYSTEMS

#### THIS PROGRAM PROVIDES THE FOLLOWING FREE SERVICES:

- Home visiting services to support you and your child,
- Developmental screening and connection to developmental and behavioral services,
- Support for navigating the court system,
- Parenting support for families who are divorced or separated (Triple P Positive Parenting Program),
- Connection to emergency food and shelter,
- Access to immigration assistance,
- Access to health insurance enrollment,
- Assistance with finding employment or gaining vocational skills, and
- Connection to FIRST 5 Family Resource Centers.

#### CONTACT A FAMILY SUPPORT SPECIALIST

(408) 534-5784.

## FEDERAL TRADE COMMISSION

*Allows our clients to take action if their identity is stolen or has been used by someone else. Gives step by step instructions on who to contact and how to stop it from happening again. How to report identity theft, what to do if your identity is stolen, how to place a fraud alert and get credit reports. Also gives sample letters for clients to use. Warning signs of identity theft and how to prevent it.*

#### LANGUAGE

English and Spanish

#### WEBSITE

[www.identitytheft.gov](http://www.identitytheft.gov)



FEDERAL TRADE COMMISSION

IdentityTheft.gov



# Community Outreach



## FIRST 5 SANTA CLARA COUNTY

FIRST 5 Santa Clara County is a local public agency that distributes nearly \$30 million in annual funding from California's Proposition 10 tobacco tax to early childhood programs and services in Santa Clara County.

FIRST 5 Family Resource Centers: FREE programs, services, and activities for families with children, birth through age 5.

## FAMILY RESOURCE CENTER SITES

Captain Jason Dahl Family Resource Center, Bldg. P-1  
3200 Water Street, San Jose, CA 95112  
(408) 363-5650

Catholic Charities Family Resource Center  
4 Wabash Avenue, San Jose, CA 95128  
(408) 380-8600

Fairwood Family Resource Center, Bldg. 203  
1110 Fairwood Av, Sunnyvale, CA 94089  
(408) 684-4785

The Health Trust Family Resource Center  
46 Race Street, San Jose, CA 95126  
(408) 380-8600

Indian Health Center (IHC)  
Family Resource Center, Ste. #140  
25 North 14th Street., Suite. 140  
San Jose, CA 95112  
(408) 445-3400

Mercy Street Family Resource Center  
748 Mercy St, Mountain View, CA 94041  
(650) 967-4813

Rebekah Children's Services  
Family Resource Center Adelante  
290 loof Avenue, Gilroy, CA 95020  
(408) 523-4870

Sacred Heart Community Service  
1381 South 1st Street, San Jose, CA 95110  
(408) 278-2176

Santee Family Resource Center, Rm. 23  
1313 Audubon Way, San Jose, CA 95122  
(408) 420-1932

SJB Northwood Family Resource Center, Bldg. 700  
2760 East Trimble Rd, San Jose, CA 95132  
(408) 684-4785

Somos Mayfair  
370-B South King Rd, San Jose, CA 95116  
(408) 251-6900

## FRESH SUCCESS

The Fresh Success Program, at Gavilan College, is designed to support students in achieving academic success and becoming more employable.

The program focuses on serving students receiving CalFresh Food benefits, have timed-out from CalWORKs and/or qualify as a member of one of the populations identified in the Gavilan College Equity plan.

## MINIMUM ELIGIBILITY REQUIREMENTS

- Receiving or potentially eligible to receive CalFresh Food benefits
- Attending Gavilan Community College AND enrolled in approved classes
- Not receiving cash benefits
- Live in Santa Clara County

## SERVICES TO ELIGIBLE STUDENTS

- Academic counseling
- Up to \$100/month in transportation assistance
- Rental assistance
- Student support workshops
- Job readiness
- Textbook vouchers
- Utility & Vehicle Repair Assistance

## WEBSITE

<http://www.gavilan.edu/student/eops/cal-works/freshsuccess.php>

## CONTACT INFORMATION

Olga Rodriguez  
(408) 852-2838

## LOCATION

L1101A/B  
(Located within the CalWORKs Office)  
5055 Santa Teresa Blvd, Gilroy, CA 95020

## CONTACT FOR MORE INFORMATION

4000 Moorpark Avenue, San Jose, CA 95117 | (408) 260-3700

EMAIL: [info@first5kids.org](mailto:info@first5kids.org)

WEBSITE: [www.first5kids.org](http://www.first5kids.org)

## GILROY LIBRARY SANTA CLARA COUNTY LIBRARY DISTRICT



## GILROY NEIGHBORHOOD HEALTH CLINIC SCHOOL HEALTH CLINICS OF SANTA CLARA

### GILROY LIBRARY

Public Library, Free and Open to All

#### RESOURCES AND SERVICES

- Information
- Education and Research
- Books and Magazines
- Entertainment
- Meeting Space
- Community Information
- CDs and DVDs
- Database
- E-Books and Books on Tape
- Story Time
- Lectures
- Arts and Crafts

#### PROGRAMS FOR:

- Children, Teens, and Adults
- Literacy
- ESL and Citizenship Classes
- Health and Nutrition
- Computer and Technology Instruction
- Leisure Activities
- Book Clubs

#### ACCESS TO:

- Public Computers
- Word Processing
- Spreadsheets
- Internet and Wi-Fi
- Photocopier
- Scanner

WEBSITE: [www.sccl.org](http://www.sccl.org)

#### CONTACT INFORMATION

350 W. Sixth Street, Gilroy, CA 95020  
(408) 842-8207

#### HOURS

Monday - Wednesday | 1:00 pm - 9:00 pm  
Thursday-Saturday | 10:00 am - 6:00 pm  
Closed on Sunday

### GILROY NEIGHBORHOOD HEALTH CLINIC

*School Health Clinics of Santa Clara County improves the health and well-being of more than 5,800 low income, medically underserved individuals each year by providing easily accessible, high-quality health care. Our five clinics are located on public school campuses in San José and Gilroy and offer comprehensive primary care to the communities where they are located, including immunizations, well-child checkups, behavioral health services, and reproductive health services.*

*Our mission is to provide high quality, affordable primary medical care for the low-income community.*

#### WE PROVIDE:

- Urgent Care of Illness and Injury
- Physical Exams
- Immunizations
- Prescriptions
- Lab Tests
- Dental Screening and Referrals
- Reproductive Health Services
- Mental Health Counseling and Support
- Nutritional Counseling and Health Education
- Low Cost Insurance Enrollment Assistance
- Health Education
- Patient Navigation Assistance

#### SCHOOL HEALTH CLINICS OF SANTA CLARA COUNTY HAS FIVE HEALTH CLINICS:

- San Jose High Neighborhood Health Clinic
- Overfelt Neighborhood Health Clinic
- Franklin-McKinley Neighborhood Clinic
- Washington Neighborhood Health Clinic

**LOCATION:** 7861 Murray Avenue, Gilroy, CA 95020

**PHONE:** (408) 284-2280

**WEBSITE:** [www.schoolhealthclinics.org](http://www.schoolhealthclinics.org)

**HOURS:** Monday - Friday | 8:00 am - 4:30 pm



# Community Outreach



## GO KIDS, INC ESTRELLA FAMILY SERVICES

Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees, high accounting standards with fiscal accountability and accreditation based on “best practices” for all programs within the three service department.

### WEBSITE

[www.gokids.org](http://www.gokids.org)

### LOCATION:

#### GILROY

885 Moro Drive, Gilroy, CA 95020

(408) 843-9000

#### SAN JOSE

25 N. 14th St, Suite 700, San Jose, CA 95113

(408) 269-7827

### HOURS

Monday - Friday | 8:00 am - 5:00 pm

### LANGUAGES

English, Spanish, and Vietnamese



## INSTITUTE FOR CAREER DEVELOPMENT GOODWILL INDUSTRY

Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.

### WEBSITE

<https://goodwillsv.org/career-workshops/>

### CONTACT INFORMATION

1080 N. 7th Street, San Jose, CA 95112

(408) 869-9261

## GOODWILL MENTAL HEALTH CLINIC

### THE GOODWILL WELLNESS CENTER PROVIDES:

- Free Therapy Sessions
- Free Addiction Counseling
- By Referral Only to Individuals Without Insurance

### WEBSITE

<https://goodwillsv.org/wellness-center/>

### PHONE

(408) 869-9160

### HOURS

Monday - Friday | 9:00 am - 4:00 pm



## HEAD START EARLY HEAD START

Head Start offers, low income families, two FREE programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

### ELIGIBILITY

Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

### PROGRAM LANGUAGE CAPABILITIES

English, Spanish and Vietnamese

### WEBSITE

[www.myheadstart.org](http://www.myheadstart.org)

### CONTACT INFORMATION

1290 Ridder Park Drive  
San Jose, CA 95131

(408) 453-6900

### HOURS

Monday - Friday | 8:00 am - 5:00 pm

## HEALTH BENEFITS RESOURCES CENTER (HBRC) O'CONNOR HOSPITAL



## HOMESAFE SANTA CLARA

### THE HEALTH BENEFITS RESOURCES CENTER

As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families. Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as:

- Medi-Cal
- Healthy Families
- Healthy Kids
- AIM (Access for Infants and Mothers)
- CalFresh Food (formerly known as the Food Stamp Program)

HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits

Appointment available (walk-ins are welcome). Languages: English, Spanish, and Vietnamese

#### WEBSITE:

<https://oconnor.verity.org/OCH/healthBenefitsRC.php>

#### CONTACT INFORMATION

O'Connor Hospital  
2105 Forest Avenue, San Jose, CA 95128  
(877) 904-HBRC (4272)

#### HOURS

Monday - Friday | 8:30 am - 5:00 pm

### HEALTHIER KIDS FOUNDATION SANTA CLARA COUNTY

The Healthier Kids Foundation (HKF) is a 501(c)(3) charitable non-profit organization that provides access to and advocacy for health care services for all Santa Clara County children through family-centered and innovative approaches. HKF believes that one child without health coverage is one child too many.

HKF works towards achieving the mission by engaging in resource developmental programming and outreach on behalf of the underserved members of the community.

Programs are administered to assist children with enrolling into health coverage, screening for dental issues, screening for vision issues, screening for hearing issues, integrating health lifestyles to home environment. All programs and services are provided cost-free.

#### ADDITIONAL SERVICES

- Focus First (Vision),
- Dental First (Dental),
- Hearing First (Hearing)
- Baby Gateway
- Community, Outreach, Prevention, and Education (COPE)
- 10 Health Steps

#### WEBSITE:

[www.hkidsf.org](http://www.hkidsf.org)

#### CONTACT INFORMATION

4040 Moorpark Avenue, Ste. 100  
San Jose, CA 95117  
(408) 564-5114

#### HOURS

8:30 am - 5:00 pm

### HOMESAFE SANTA CLARA

Emergency housing available for survivors of Domestic Violence offers 24 Units of co-housing for survivors of domestic violence affordable to very low-income households.

#### WEBSITE:

[www.charitieshousing.org/home-safe-santa-clara](http://www.charitieshousing.org/home-safe-santa-clara)

#### CONTACT INFORMATION

611 El Camino Rd.  
Santa Clara, CA 95050  
(408) 557-9088



### HOPE SERVICES

Hope Services' mission is to improve the quality of life for people with developmental disabilities and mental health needs.

Hope's mental health services is the largest outpatient facility in the Bay Area dedicated to helping children, teens and adults with disabilities who also have co-occurring mental health needs. Skilled staff have extensive training and are linguistically and culturally fluent in many languages. We provide a variety of evidence-based treatment options, including cognitive behavioral therapy, dialectical behavior therapy, art therapy, play therapy and positive behavior interventions

#### WEBSITE:

[www.hopeservices.org/about-hope-services](http://www.hopeservices.org/about-hope-services)

#### CONTACT INFORMATION

1555 Parkmoor Ave. San Jose, CA 95128  
Phone: (408) 282-0402



# Community Outreach



## **IMMIGRANTINFO.ORG**

*There are a number of short-term training programs that will prepare you to compete for positions that pay competitive living wages. In addition, they provide education to prepare you for high-skill, high-wage jobs in Silicon Valley's highest growth occupations.*

*There are four categories listed in the CalWORKs Educational and Training Matrix directory that offer educational courses: Colleges, Adult Ed, Community Based Organizations (CBOs) & "Other."*

## **A WEBSITE THAT PROVIDES LINKS TO MULTI-LANGUAGE INFORMATION AND RESOURCES FOR SANTA CLARA COUNTY IMMIGRANTS, REFUGEES, SERVICE PROVIDERS AND ADVOCATES, INCLUDING:**

- An interactive database with hundreds of ESL and Citizenship Classes available in Santa Clara County.
- A searchable database containing almost 1,000 links to immigrant related resources, research, news and information.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

## **IMMIGRANTINFO.ORG/COVID19**

Immigrantinfo.org has been a resource for Santa Clara County immigrants, refugees, advocates and service providers since 2001. Our website includes an online interactive database of Santa Clara County ESL and citizenship classes, a community calendar and links to over 1500 relevant resources.

In February, 2020, a COVID-19 section was added to capture the rapidly evolving resources and information around the Coronavirus pandemic. It is designed to be a centralized source of multi-language local, state and national resources, news and guidelines. It includes pages with the latest COVID-19 news and related resources for immigrants, businesses, non-profits, education, mental health and shelter-at-home activities for children, parents and caregivers.

**WEBSITE:** [www.ImmigrantInfo.org](http://www.ImmigrantInfo.org) | [www.ImmigrantInfo.org/covid19](http://www.ImmigrantInfo.org/covid19)



## INCLUSION SUPPORT WARMLINE

The Inclusion Support WarmLine offers FREE support, information and referrals for including children of all ages with disabilities and other needs in your community. Offered in English and Spanish (and other languages as needed).

Each Warm Line Specialist has over 10 years of experience working with parents and providers in special education and general education.

- Positive behavior support for parents and professionals
- Referrals to local resources, agencies, and services
- Developmental Screening for ages one month to 5-½ years
- Answers to questions regarding inclusive practices
- Parent and educator resources (such as visual supports, social stories)
- Resources for transitions between programs (such as elementary to middle school)
- Technical assistance and support to increase inclusive services
- Referrals to inclusive community activities

### WEBSITE:

[www.inclusioncollaborative.org](http://www.inclusioncollaborative.org)

### EMAIL:

[inclusion@sccoe.org](mailto:inclusion@sccoe.org)

### PHONE:

(408) 453-6651



## INSIGHT CENTER FOR COMMUNITY ECONOMIC DEVELOPMENT

Self-Sufficiency Standard Tool for California

The California Family Economic Self-Sufficiency Standard (Self-Sufficiency Standard), quantifies the costs of basic needs for California's working families. Many policymakers, advocates, services providers, foundations, and families use the Self-Sufficiency Standard to make informed decisions on working family issues. It measures the minimum income necessary to cover all of a non-elderly (under 65 years old) and non-disabled individual or family's basic expenses - housing, food, child care, health care, transportation, and taxes - without public or private assistance. The California Self-Sufficiency Standard is available for all 58 counties across the state. This tool allows you to look up the Self-Sufficiency Standard for a specific county and household type in California.

### WEBSITE:

[www.insightcced.org](http://www.insightcced.org)

### EMAIL:

[info@insightcced.org](mailto:info@insightcced.org)

### PHONE:

(510) 251-2600



## INTERNATIONAL RESCUE COMMITTEE

The International Rescue Committee provides opportunities for refugees, asylees, victims of human trafficking, survivors of torture, and other immigrants to thrive in America. Our programs in San Jose include immigration legal services and employment and career development assistance. The employment program and career program offers job training, assistance with resumes and interviews, vocational scholarships, and weekly ESL classes. The immigration programs is open to anyone in need of assistance with applying for Lawful Permanent Residency „Green Card“, Citizenship/Naturalization, family petitions/sponsorship, travel documents, employment authorization, visa applications, and renewal applications for Deferred Action for Childhood Arrivals (DACA).

### WEBSITE:

<https://www.Rescue.org/SanJose>

### CONTACT:

Immigration Line: (408) 472-3675  
(408) 277-0255  
(408) 277-0697

### LOCATION:

1210 S. Bascom Ave, Suite 227,  
San Jose, CA 95128

### HOURS:

Monday - Friday | 9am - 5pm

### LANGUAGES:

English, Spanish, Serbo-Croatian, Arabic, Farsi, Hindi, Marathi



# Community Outreach



## INTERNET ESSENTIALS FROM COMCAST

### WITH INTERNET ESSENTIALS FROM COMCAST, YOUR FAMILY CAN:

- Do homework
- Get online tutoring
- Type book reports
- Taking online classes
- Email teachers
- Research colleges

### ELIGIBILITY CRITERIA

- Located where Comcast offers Internet service,
- At least one child eligible to participate in the National School Lunch Program,
- No subscription to Comcast Internet service within the last 90 days, and
- No overdue Comcast bill or unreturned equipment.

Enrolled families may also purchase a low-cost computer, and anyone can access the free online Learning Center, with a library of videos and other resources that help create a safe, secure and fun online experience for the family.

### WEBSITE:

[www.InternetEssentials.com](http://www.InternetEssentials.com)

### CONTACT:

1 (855) 846-8376

## KATHARINE & GEORGE ALEXANDER COMMUNITY LAW CENTER

### KATHARINE & GEORGE ALEXANDER COMMUNITY LAW CENTER

*Katharine and George Alexander Community Law Center offers Legal Clinics that advise low-income individuals with specific questions/concerns on a one-on-one basis in immigration, workers' compensation, small business, workers' rights, consumer and debtors' rights.*

*Call to schedule a clinic appointment.*

### ELIGIBILITY

Low income families

### WEBSITE

<http://law.scu.edu/kgaclc>

### CONTACT INFORMATION

1030 The Alameda,  
San Jose, CA 95126

(408) 288-7030

## KIDSCOPE

### KIDSCOPE

*KidScope provides evaluation for older infants, children, and adolescents.*

### SUPPORT AND EVALUATION ARE AVAILABLE TO PATIENTS WHO HAVE CERTAIN CONDITIONS INCLUDING:

- Asperger's Syndrome
- Attention Deficit Hyperactivity Disorder (ADHD)
- Autism
- Developmental Delays
- General Behavioral Problems
- Learning Problems

### WEBSITE

[www.sccgov.org/sites/bhd/info/CYF/Pages/cyf-kidscope-ctr.aspx](http://www.sccgov.org/sites/bhd/info/CYF/Pages/cyf-kidscope-ctr.aspx)

### LOCATION

KidScope Assessment Center for Developmental & Behavioral Health  
Departments of Pediatrics and Mental Health  
Santa Clara Valley Health & Hospital System

828 S. Bascom Ave, Suite 100,  
San Jose, CA 95128

(408) 793-5959

### EMAIL

Richard Coolman MD, Director  
[Richard.Coolman@hhs.sccgov.org](mailto:Richard.Coolman@hhs.sccgov.org)



## KIVA SAN JOSE LENDING TEAM

## Learning Links preschool

### KINSHIP, ADOPTIVE, AND FOSTER PARENT ASSOCIATION (KAFPA)

Kinship, Adoptive, and Foster Parent Association (KAFPA) is Northern California's largest kinship, adoptive, and foster parent association, and mostly volunteer run non-profit. KAFPA provides education and training, family and youth programming, and resource coordination, in addition to policy advocacy for all families through community engagement. The best of services to this significant and essential community in Santa Clara County is accomplished through many partnerships.

### RESOURCE CENTERS

The Resource Center is currently housed in San Jose (serving San Jose and surrounding cities including San Francisco County) and a satellite Resource Center in Gilroy (serving South County families (Morgan Hill, Gilroy, San Martin) and also Merced County (Los Baños).

### WEBSITE

[www.kafpa.org](http://www.kafpa.org)

### CONTACT INFORMATION

Soquel Filice  
2nd Building, 1st Floor  
373 West Julian Street  
(408) 501-6365  
[soquel@kafpa.org](mailto:soquel@kafpa.org)

### HOURS

Monday & Wednesday | 9:00 am - 5:00 pm  
Tuesday & Thursday | 9:00 am - 5:00 pm

### KIVA SAN JOSE LENDING TEAM

The Kiva San Jose Lending Team is a key component of the Kiva San Jose & the Peninsula program, which aims to support hundreds of hard-working entrepreneurs in San Jose and the Peninsula over the coming years. San Jose is a diverse city, and we are a diverse group of Kiva lenders, committed to directly and democratically participating in the economic development of our community.

### SERVICE PROVIDED:

Loan application

### WEBSITE:

<https://www.kiva.org/team/SJP>

### CONTACT INFORMATION

75 E Santa Clara St, San Jose, CA 95113  
(408) 214-6407

### HOURS

Monday - Friday | 9:00 am - 6:00 pm

### COMMUNITY GATEPATH

### LEARNING LINKS PRESCHOOL

This program accepts children from 6-weeks to 5 years old. Families need to reside in the city of Mountain View to be considered for enrollment.

### WEBSITE:

<https://www.learninglinksmtnview.org>

### CONTACT INFORMATION

260 Escuela Avenue  
Mountain View, CA 94040

Falin Ziadeh  
(650) 938-2252

### HOURS

Monday - Friday | 7:00 am - 6:00 pm



# Community Outreach

## LEGAL ADVOCATES FOR CHILDREN & YOUTH (LACY)

### LEGAL ADVOCATES FOR CHILDREN & YOUTH (LACY)

Our Children & Youth programs advances the legal rights of children and youth, empowering them to lead healthy and productive lives. They listen to, advise, and advocate for their clients to ensure their voices are heard and their rights are protected.

#### SERVICES PROVIDED:

- Free confidential legal assistance to children and youth in juvenile dependency
- Family Law
- Probate Guardianship
- Education matters and numerous other practice areas
- Advocacy to improve court and community systems designed to protect and promote child welfare
- Workshops to educate youth, parents, caregivers, and members of the community about issues impacting child welfare and legal rights

#### WEBSITE:

<http://www.lawfoundation.org/legal-advocates-for-children-youth-lacy>

#### CONTACT INFORMATION

152 N 3rd St #3, San Jose, CA 95112  
(408) 280-2416

#### HOURS

Monday - Friday | 9:00 am - 5:00 pm

## LENDERS FOR COMMUNITY DEVELOPMENT (LCD)

### LENDERS FOR COMMUNITY DEVELOPMENT (LCD)

Lenders for Community Development (LCD) is a non-profit lender to low-income businesses located in Alameda, San Francisco, San Mateo, and or Santa Clara Counties.

#### LCD CAN HELP BY:

- Lending money to start or grow a business
- Provide free, one-on-one business consulting
- Refer to other agencies that help small business
- Help establish good credit

#### LCD LOANS OFFER:

- Competitive rates
- Little or no collateral
- A simple repayment process
- Straightforward loan terms
- Quality service

#### CONTACT INFORMATION

111 W. St. John St., Ste. 800,  
San Jose, CA 95113

(408) 297-0204

[info@opportunityfund.org](mailto:info@opportunityfund.org)



### MAITRI

We are a free, confidential, nonprofit organization based in the San Francisco Bay Area, that primarily helps families from South Asia (Bangladesh, India, Nepal, Pakistan, Sri Lanka among others) facing domestic violence, emotional abuse, cultural alienation, human trafficking or family conflict. We are non-discriminatory in our services with respect to gender, race, color, religion, age, national origin, disability, sexual orientation and all classifications protected by applicable state or federal discrimination laws.

#### WE SPEAK YOUR LANGUAGE

In addition to English, the volunteers speak Bengali, Gujarati, Hindi, Malayalam, Marathi, Marwari, Punjabi, Sindhi, Tamil, Telugu, and Urdu amongst others.

To donate your lightly used or new South Asian party clothing and accessories for women, men, and children, please contact us at [mbdonate@maitri.org](mailto:mbdonate@maitri.org).

#### WEBSITE

<http://maitri.org>

#### CONTACT INFORMATION

PO Box: 697, Santa Clara, CA 95052

**TOLL FREE:** 1-888-862-4874

**LOCAL HELPLINE:** 408-436-8398

**LIVE HELPLINE HOURS:** 9am - 1pm (PST)

Please leave a message at all other times and your call will be returned within 24-48 hours.

**OFFICE PHONE:** (408) 436-8393

**OFFICE FAX:** (408) 503-0887

**EMAIL:** [maitri@maitri.org](mailto:maitri@maitri.org)

**MAITRI BOUTIQUE:** (408) 400-7400

## MAYOR'S GANG PREVENTION TASK FORCE (MGPTF)

### MAYOR'S GANG PREVENTION TASK FORCE (MGPTF)

The Mayor's Gang Prevention Task Force is a broad coalition made up of: local residents; city, county and state government leaders; school officials; community and faith-based organizations; and local law enforcement.

The Task Force brings these diverse stakeholders together and leverages each group's expertise as part of a coordinated, inter-agency effort to curb gang-related activity in San Jose.

#### WEBSITE

<http://www.sanjoseca.gov/index.aspx?NID=642>

#### HOURS

Monday - Sunday | 8:00 am - 5:00 pm



### MERIWEST CREDIT UNION

Free financial education workshops for the public. Meriwest Credit Union offers free checking accounts to all CalWORKs and County Social Services clients.

#### WEBSITE

[www.meriwest.com](http://www.meriwest.com)

#### CONTACT INFORMATION

Jill Popolizio  
(408) 365-6328  
[jpopolizio@meriwest.com](mailto:jpopolizio@meriwest.com)

#### CUSTOMER CONTACT CENTER

(877) MERIWEST or (877) 637-4937  
[contact\\_center@meriwest.com](mailto:contact_center@meriwest.com)



### METRO ED METROPOLITAN EDUCATION DISTRICT

#### WEBSITE

[www.MetroED.net](http://www.MetroED.net)

#### CONTACT INFORMATION

760 Hillside Ave, San Jose, CA 95136  
(408) 723-6400



### MISSION COLLEGE CALWORKS PROGRAM

In partnership with Santa Clara County Social Services, Mission CalWORKs offers supportive services and financial resources to help students while attending classes.

#### SERVICES INCLUDE:

- Book vouchers
- Childcare
- Educational counseling
- Priority registration
- On campus and community resource referrals
- CalWORKs on-campus work study positions

#### WEBSITE

[https://missioncollege.edu/student\\_services/calworks](https://missioncollege.edu/student_services/calworks)

#### LOCATION

3000 Mission College Blvd.  
Santa Clara, CA 95054

#### CONTACT INFORMATION

CalWORKS Office: 408-855-5228



### MORGAN HILL MIGRANT EDUCATIONAL PROGRAM

The California Migrant Education Program is part of a federally funded national program that provides supplemental educational and support services to migrant children.

Each year thousands of farm workers leave their homes and move across school districts and state lines to follow work in agriculture. This causes disruption in their children's education and often causes the migrant children to fall behind or to be at risk of failing.

The Migrant Education Programs support high-quality and comprehensive educational programs for migratory children to address disruption in schooling and other problems that result from repeated moves.

#### SERVICES PROVIDED:

- Preschool Program (MEES)
- Parent Advisory Council (PAC)
- Parent Involvement and Training
- Advocacy and Outreach
- Portable Assistance Program (PASS)
- Dental and Vision Screenings
- Free School Lunch to Migrant Students
- Summer School Transportation
- Out of School Youth Program (OSY)

#### WEBSITE

[mhusd.org/educational-services/migrant-education](http://mhusd.org/educational-services/migrant-education)

#### CONTACT INFORMATION

Christina Topete | [topetec@mhusd.org](mailto:topetec@mhusd.org)  
15600 Concord Circle, 2nd Floor  
Morgan Hill, CA 95037  
(408) 201-6081

**HOURS:** 8:00am - 5:00pm



# Community Outreach



## MOUNTAIN VIEW/ LOS ALTOS ADULT SCHOOL

### CAREER TRAINING AND EDUCATION:

- Healthcare
- Finance
- Business
- IT
- CompTIA Partner Academy
- Online Career Training

### CERTIFICATION

- MA, CNA, MOA, Med Records Microsoft Office Specialist, Technical Support Specialist, Linux System Admin

### OTHER

- HSD, GED, ESL, Pearson VUE Authorized Test Center

### WEBSITE

[www.mvla.net/as](http://www.mvla.net/as)

### CONTACT INFORMATION

333 Moffett Blvd., Mt. View, CA 94043  
(650) 940-1333

CalWORKs Site Rep: (408) 940-6029

## NATIONAL ALLIANCE ON MENTAL ILLNESS, SANTA CLARA COUNTY (NAMI)

NAMI Santa Clara County can provide information and suggestions on how to search for behavioral health professionals, programs and online and in-person peer support groups that deal with a variety of mental health concerns and issues.

### WEBSITE:

[www.namisantaclara.org](http://www.namisantaclara.org)

### CONTACT INFORMATION

(408) 453-0400  
[info@namisantaclara.org](mailto:info@namisantaclara.org)

### IF YOU ARE EXPERIENCING AN EMOTIONAL CRISIS, FAMILY CRISIS, OR ARE HAVING SUICIDAL THOUGHTS. **DON'T WAIT, CALL NOW!**

In a psychiatric emergency, where a person is a danger to themselves and others, **call 9-1-1 and ask for a "CIT trained" officer.**

- If you have a CHILD in crisis, call: (includes after hours/weekend emergencies)

**EMQ CHILD/ADOLESCENT  
Mobile Crisis Program:  
(408) 379-9085 or 1-877-412-7474**

- If you are a TEENAGER in crisis, you can call:

**Bill Wilson Center Crisis Line:  
(408) 850-6140, or  
Teen Hotline: (650) 579-0353**

- If you are feeling SUICIDAL, talking to someone may help. Suicide and Crisis Hotlines have trained counselors available 24 hours a day, seven days a week.

**Don't wait—call now!**

**Toll Free Hotline in Santa Clara County:  
Suicide and Crisis Center: 1-855-278-4204**

**Nationally:  
National Suicide Prevention Line Lifeline  
1-800-273-TALK or 800-SUICIDE**

## NEW EYES

New Eyes is a not-for-profit, non-sectarian organization whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own.

Eligible clients can apply for a voucher through a social service agency or a school nurse. Clients can present a New Eyes voucher to any participating local optical dispenser, who fits the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

Applications can only be submitted online by a Social Services Agency Worker with information obtained from the client and, California residents must use Marvel Optics to order eyeglasses.

The New Eyes Application Process requires applications to be submitted on behalf of clients through a social service agency (Employment Counselor, Eligibility Worker or Social Worker). If a social service agency is not available, a primary care physician, school nurse or house of worship may submit an online application for the client.

### WEBSITE

<https://new-eyes.org/>



## NEXT DOOR SOLUTIONS

Speak with a highly trained bilingual English/Spanish domestic violence advocate for immediate crisis assistance, and information and referrals; other languages assistance available.

### SERVICES:

- **Emergency Shelter:** 24/7; at a confidential location, for women and their children. Provides safety, basic needs assistance, case management, peer counseling, children’s support services, and referrals to other services.
- **Crisis Counseling and Legal Advocacy:** walk-in services at the Community Office; includes Risk Assessment, Safety Plan, counseling, and information and assistance in filing a restraining order
- **Support Groups:** groups in English and Spanish, day and evening, at the Community Office, with Kids Club positive play activities for children of group participants during group session; additional groups in Mountain View and Los Gatos
- **Self-Sufficiency Case Management:** at the Community Office; assistance in developing a plan and accessing resources to help address barriers to self-sufficiency: Food, Housing, Income, Employment, Education, Health Care, Wellness, and Domestic Violence (safety)

### HOTLINE OPERATES 365 DAYS A YEAR!

**24/7 CRISIS HOTLINE: (408) 279-2962**

### WEBSITE

[www.nextdoor.org](http://www.nextdoor.org)

### CONTACT INFORMATION

234 E Gish Road, San Jose, CA 95112  
(408) 501-7550

### HOURS

Monday - Friday | 9:00 am - 3:00 pm  
(Come early)

## NORTH EAST MEDICAL SERVICES (NEMS)

NEMS is one of the largest non-profit community health centers in the San Francisco Bay Area. We have particular expertise serving the low-income, uninsured or underinsured, immigrant, and monolingual Asian populations. Services include Adult Medicine, Pediatrics, Health Education, Dentistry, Laboratory, Pharmacy, Radiology, and more. NEMS accepts Medi-Cal, Medicare, Covered CA, and other public and private insurance plans. We offer a sliding fee scale to uninsured patients.

NEMS Lundy Clinic is located in the Berryessa neighborhood of San Jose. The clinic is accessible by Santa Clara VTA #77 bus. We also have ten clinics in San Francisco and one clinic in Daly City.

### WEBSITE

[www.nems.org](http://www.nems.org)

## NORTH EAST MEDICAL SERVICES (NEMS)

1870 Lundy Ave. San Jose CA 95131

### APPOINTMENTS

(408) 573-9686 ext. 8150

### EMAIL

[info@nems.org](mailto:info@nems.org)

### HOURS

Monday - Saturday  
8:30 am - 12:00 pm, 1:00 pm - 5:00 pm

### LANGUAGES

Cantonese, Mandarin, Vietnamese, Medical Spanish, Mien, Hindi

## NOVA

Career consultations, job search workshops, hands-on labs for job training, access to job postings, career assessments, skills assessments, recruitment events and ProMatch.

Free employment services to Santa Clara Valley youth ages 16–24. Also, Workshops for summer employment, training, and education for employment tailored to youths without high school diplomas.

### WEBSITE

<https://novaworks.org/>

## NOVA JOB CENTER

505 West Olive Ave., Suite 550  
Sunnyvale, CA 94086  
(408) 730-7232

### HOURS

Monday - Friday | 8:00 am - 5:00 pm

## CENTER FOR TRAINING AND CAREERS (CTC) -PARTNER AFFILIATE CENTER

749 Story Rd., Suite 10  
San Jose, CA 95122  
(408) 213-0961



# Community Outreach



## OCCUPATIONAL TRAINING INSTITUTE (OTI)

### COMPTECHS COMPUTER TECHNICAL SUPPORT

#### DO YOU WANT TO WORK IN A SILICON VALLEY HIGH-TECH COMPANY?

Do you like helping people and working with computers? Paid internship opportunities in our CompTechS Program at DeAnza College and in Silicon Valley companies is a real opportunity. CompTechS allows students to get on-the-job training, stay updated and educated with advancements while still earning a degree or certificate.

#### AN OPPORTUNITY TO LEARN

- Hardware & Software Installation
- Troubleshooting & Repair
- Software Application & Data Management

#### WHAT'S IN IT FOR YOU?

- Real work experience
- A reference for your resume
- Paid Internship opportunities in our CompTechS lab at De Anza and in Silicon Valley companies
- Flexibility to suit your schedule

#### HOW DO I QUALIFY AND GET MORE INFORMATION?

- You must be enrolled in a minimum of 6 units.
- Download and complete the 3-part application packet on our site:  
<http://www.deanza.edu/oti/comptechs.html>
- Set up an interview appointment.

**WEBSITE:** [www.deanza.edu/oti](http://www.deanza.edu/oti)

#### CONTACT INFORMATION

21250 Stevens Creek Blvd, Cupertino, CA 95014

Sabrina Stewart  
(408) 864-8360 | [stewartsabrina@fhda.edu](mailto:stewartsabrina@fhda.edu)

**HOURS:** Mon - Fri | 9:00am - 5:00 pm

## COMPTECHS LAB INTERNSHIP

#### CONTACT INFORMATION

DeAnza College, SEMinar Bldg. (S Quad near Bldg. S9)

Joe Lipsig  
(408) 864-5712 | [lipsigjoseph@deanza.edu](mailto:lipsigjoseph@deanza.edu)

**HOURS:** Tues - Weds | 8:00 am - 12:00 pm, 1:00 pm - 5:00 pm

## OPPORTUNITY YOUTH ACADEMY (OYA)

Offers students a blended learning program of teacher-directed instruction and online accrual and recovery options. The individualized support of teachers, counselors, education navigators, community liaisons and access to the services of Santa Clara County Office of Education.

The focus of the program is to ensure that students leave with a high school diploma and a path to post graduation college or a career.

Students between the ages of 16 and 24 qualify for the OYA program.

#### WEBSITE

<http://opportunityyouthacademy.org>

#### CONTACT INFORMATION

591 N. King Road, Suite 1, San Jose, CA 95133

1-844-692-4888



## PARS EQUALITY CENTER

### PARENTS HELPING PARENTS

Parents Helping Parents (PHP) services are family-centered, focusing on the family as the unit of support, not just the child.

#### PHP'S FAMILY SUPPORT SERVICES INCLUDE:

- Emotional support and guidance from staff and volunteer peer support parents
- Practical support such as information on specific health conditions, community resources, securing supports, and funding
- Parent education and training on navigating the educational, legal, social service and medical systems of care
- Condition and culturally-specific parent/professional support and information groups
- A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
- Children's workshops, including support for siblings
- A comprehensive special needs resource lending library
- On-line services such as an Individual Education Plan (IEP) letter writer

#### WEBSITE

[www.php.com](http://www.php.com)

#### CONTACT INFORMATION

Sobrato Center For Nonprofits- SJ  
1400 Parkmoor Ave., Suite 100  
San Jose, CA 95126

(408) 727-5775 | Toll Free (855) 727-5775

[info@php.com](mailto:info@php.com)

#### HOURS

Monday - Friday | 9:00 am - 5:00 pm

### PARS EQUALITY CENTER

Pars Equality Center achieves its mission primarily by providing extensive social and legal services. Our multi-lingual staff including case managers and attorneys serve the needs of our community by providing a full range of professional social services and legal representation.

As a community-based social and legal services organization, Pars Equality Center is a registered 501(c)(3) non-profit, dedicated to helping the Iranian-American and other Persian-speaking communities realize their full potential as informed, self-reliant, and responsible members of the American society. Social services anchor the mission of Pars and are an integral component to overcoming many of the barriers faced by newcomers and ensuring self-sufficiency. Recent immigrants often have few or limited resources and need community support in order to establish themselves in this country.

Our Persian-speaking staff can help new arrivals and other low-income families and individuals successfully adjust to living in the United States through a wide and comprehensive set of bilingual social programs such as the following:

- Provide English as a Second Language (ESL) classes
- Offer computer training and access to employment resources including job fairs and job placement
- Assistance navigating the social and medical system
- Assistance with tax preparation
- Cross-cultural and cross-generational support and training.

**WEBSITE:** [www.parsequalitycenter.org](http://www.parsequalitycenter.org)

#### CONTACT INFORMATION

1635 The Alameda, San Jose, CA 95126

Nastaran Nazarian | (408) 261-6400

[nnazarian@parsequalitycenter.org](mailto:nnazarian@parsequalitycenter.org)

**HOURS:** Mon - Fri | 9:00am - 5:00 pm

# Community Outreach



## **PENINSULA FAMILY SERVICE - DRIVEFORWARD VEHICLE LOAN PROGRAM**

### **FINANCIAL EMPOWERMENT & TRANSPORTATION ARE BOTH KEY!**

At Peninsula Family Service we are working to permanently break the cycles of debt and vulnerability through financial workshops, asset and credit-building tools.

### **OUR FINANCIAL WORKSHOPS**

Helps hard-working individuals navigate the extreme costs of living in our region. Participants gain knowledge and practical methods to use in managing their finances and credit.

### **DRIVEFORWARD PROGRAM:**

In partnership with local financial partners, Upward Credit Union and Self-Help Federal Credit Union, provides vehicle loans (up to \$12,000) at an affordable interest rate to individuals and families with challenging credit.

#### **REQUIREMENTS TO PARTICIPATE**

- Live or work in San Mateo or Santa Clara County
- Annual household income up to \$75,000 or less (for a family of 3)
- Sufficient disposable income to afford the monthly loan payment
- Valid California driver's license

### **LENDING CIRCLE**

In partnership with Mission Asset Fund, Peninsula Family Service is excited to offer Lending Circles, an innovative program that turns this peer-to-peer lending program into a credit-building opportunity by reporting monthly loan payments to all three credit bureaus.

### **VISA PRE-PAID DEBIT CARD**

This is a no monthly fee, no transaction fee prepaid debit card. Low cost alternative/budgeting tool.

**FOLLOW US ON:** FACEBOOK, YELP, AND TWITTER

**WEBSITE:** [www.peninsulafamilyservice.org](http://www.peninsulafamilyservice.org)

### **CONTACT INFORMATION**

2635 N. First St., Ste 248, San Jose, CA 95134 | (409) 577-1981  
Aileen Ochoa - ext.311 | [aocoa@peninsulafamilyservice.org](mailto:aocoa@peninsulafamilyservice.org)

24 Second Ave, San Mateo, CA 95401 | (650) 403-4300  
Rob - ext. 4415

**HOURS:** Mon - Fri | 8:30am - 5:00 pm

**LANGUAGES:** English and Spanish

## **PIVOTAL (FORMERLY TEEN FORCE)**

Pivotal (formerly Teen Force) merged with the Silicon Valley Children's Fund to better serve foster youth with education and employment support. Pivotal connects youth with internships and employment opportunities with a wide variety of Silicon Valley employers.

### **WEBSITE**

[www.pivotalnow.org](http://www.pivotalnow.org)

### **CONTACT INFORMATION**

75 East Santa Clara Street, Suite 1450,  
San Jose, CA 95113

### **PHONE**

(408) 484-6200

### **HOURS**

Monday - Friday | 8:00 am - 5:00 pm

## PRO BONO PROJECT SILICON VALLEY



### PRO BONO PROJECT SILICON VALLEY

The Pro Bono Project provides quality, caring representation to clients with limited means. Their volunteer attorneys make the courts and the protection of the laws accessible to the most vulnerable members of our community.

#### LEGAL SERVICES PROVIDED:

- Civil Rights
- Consumer Law
- Employment Law
- Family Law
- General Civil
- Real Estate Law
- Small Claims

#### WEBSITE:

[www.probonoproject.org](http://www.probonoproject.org)

#### CONTACT INFORMATION

25 N 14th St #506, San Jose, CA 95112  
(408) 998-5298

**HOURS:** Monday - Friday | 8:30 am - 5:00 pm



### PROJECT HIRED

Project Hired is a nonprofit organization helps people with disabilities find jobs. Resource & training center providing counseling, outreach, job placement, education of employers, and advocacy. Free if eligible.

#### WEBSITE

[www.projecthired.org](http://www.projecthired.org)

**LOCATION:** 1401 Parkmoor, Ste. 125, San Jose, CA 95126

**Voice/TDD:** (408) 557-0880

### REBEKAH CHILDREN'S SERVICES

#### ADOPTION AND FOSTER CARE

Family linkage Program provides help along the way to support families through the entire process.

#### DAY TREATMENT

Intensive Day Treatment services provide structured, daily activities for youth and children with mental disabilities, emotional disorders and behavioral disorders.

#### HOSPITAL DIVERSION

Offers an alternative to inpatient hospitalization, in an unlocked, community-based therapeutic environment.

#### NON-PUBLIC SCHOOL

On-grounds non-public school serves students with a designated non-public school Individualized Education Plan (IEP). The small class size and high staffing ratio provide individualization of the learning experience for each child.

#### PREVENTION AND EDUCATION

Prevention and Education services are provided to help families and individuals cope with the stresses of daily living.

#### RESIDENTIAL TREATMENT

Our RCL-14 Residential Treatment Services provide a time-limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program.

#### THERAPEUTIC BEHAVIORAL SERVICES

Allows children to live safely without intensive care while maintaining their current home placement or transition to a less restrictive environment.

#### WEBSITE

[www.rcskids.org](http://www.rcskids.org)

#### CONTACT INFORMATION

290 Loof Avenue, Gilroy, CA 95020  
(408) 846-2100

**HOURS:** 9:00 am - 6:00 pm

Satellite offices in Campbell and Salinas. Serving Monterey and San Francisco Bay Area

**LANGUAGES:** English and Spanish

# Community Outreach



## ROTACARE

### FREE HEALTH CARE CLINICS

RotaCare Bay Area Inc. provides free medical care to those with the greatest need and the least access to medical care. They resolved to meet the need with a clinic in Santa Clara.

#### ROTACARE CLINICS ARE LOCATED IN:

- Concord
- Half Moon Bay
- Richmond
- San Rafael
- Daly City
- Monterey
- San Jose
- Santa Cruz
- Gilroy
- Pittsburg
- San Leandro

RotaCare Bay Area is an alliance of medical professionals, organizations and community members dedicated to providing free medical services to uninsured families and individuals with limited financial resources.

For further information about sign-up instructions, please call **(408) 379-8000** or visit [www.rotacarebayarea.org](http://www.rotacarebayarea.org)

## CONTACT INFORMATION

### SAN JOSE CLINIC

Washington School  
100 Oak Street, San Jose, CA 95110

**HOURS:** Wednesday | 5:00 pm - 9:00 pm

**Manager:** Felicia Barkley | (408) 715-3088

**Medical Director:** Roger Lake, MD

- Minor illnesses and injuries
- Chronic condition management
- Physical Exams (excluding Occupational Health Screenings)
- Gynecological
- Referral services as needed
- Spanish speaking interpreters

### GILROY CLINIC

South Valley Middle School  
(clinic inside school health clinic)  
7861 Murray Avenue, Gilroy, CA 95020

**HOURS:** Tuesday | 5:00 pm - 9:00 pm

**EMAIL:** [gilroyclinic@rotacarebayarea.org](mailto:gilroyclinic@rotacarebayarea.org)

**Manager:** Felicia Barkley | (408) 676-3030

**Medical Director:** Michael Matsumoto, MD

- Minor illnesses and injuries
- Screening for diabetes, hypertension
- Flu shots for adults
- Health Coverage Screening Services

Referral Services as needed (breast & cervical cancer screening, dental & vision services, and other community resources).

Patients seen on a first come - first served basis. Patients should arrive on Tuesday before 4:30pm. Patients need to form a line outside the clinic. Clinic doors will open at 4:30 pm to begin taking names down on the patient list.

(Covered CA, Santa Clara Family Health Plan, Anthem Blue Cross, Indian Health Center)

**WEBSITE:** [www.rotacarebayarea.org](http://www.rotacarebayarea.org)

## SACRED HEART COMMUNITY SERVICE

### JOBLINK EMPLOYMENT ASSISTANCE PROGRAM

JobLink provides employment assistance and financial coaching to help individuals build a pathway to economic self-sufficiency. We connect job seekers to peer networks, skill development, and resources to achieve (and maintain) long-term employment. JobLink can help with resumes, preparing for interviews, finding employment opportunities, and more. We're here to help you build a brighter future.

### HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Home Energy Assistance Program is 100% free of cost to homeowners and renters including residents of mobile homes. This program helps income-eligible families with a credit on their energy bill. Weatherizing your home could help lower your energy usage and utility bill. You may qualify for HEAP & FREE Weatherization services if your monthly household gross income is less than the income guidelines.

#### WEBSITE

<https://sacredheartcs.org>

<https://sacredheartcs.org/energy/>

## CONTACT INFORMATION

1381 S 1st St, San Jose, CA 95110

(408) 278-2160

(408) 278-2117

#### HOURS

Mon, Tues, Fri | 9:00 am - 4:00 pm

Thurs | 9:00 am - 2:00 pm

Friday by Appointment



## SAN ANDREAS REGIONAL CENTER

*San Andreas Regional Center (SARC) is a community-based, private nonprofit corporation funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. The Lanterman Act is part of California law that sets out the rights and responsibilities of persons with developmental disabilities. San Andreas is one of 21 regional centers throughout California serving individuals and their families who reside within Monterey, San Benito, Santa Clara, and Santa Cruz Counties.*

SARC serves people with a wide-range of eligible conditions. SARC will pay for medical equipment needs for undocumented children and adults. Contact SARC for more information.

**WEBSITE:** [www.sarc.org](http://www.sarc.org)

### CONTACT INFORMATION

6203 San Ignacio Ave, Suite 200,  
San Jose, CA 95119  
(408) 374-9960

### EMAIL

Francisco Valenzuela | [savalenz@sarc.org](mailto:savalenz@sarc.org)



## SAN JOSE STATE UNIVERSITY CAREER CENTER

*Career Resources Lab with library, videotapes, Internet access, job search, counseling, workshops, job postings, job fairs, internships, alumni network. Open to students, alumni from all CSU campuses. General public may purchase membership.*

### WEBSITE

[www.sjsu.edu/careercenter](http://www.sjsu.edu/careercenter)

### CONTACT INFORMATION

One Washington Square, Bldg. F  
San Jose, CA 95192  
(408) 924-1000



## SANTA CLARA ADULT EDUCATION CAREER TRAINING AND EDUCATION:

- Office Skills Training Program
- Admin Assistant
- Accounting Admin Assistant
- Child Care Training
- Hi-Tech Academy

### SPECIAL PROGRAMS:

- Family-Child Education Services
- Skills Plus (for stroke victims)

### OTHER

- Enrichment Classes
- Fitness & Health
- Career & Technical Education
- ESL
- Parenting
- Adult Basic Education
- High School Equivalent

### WEBSITE

[www.santaclaradulted.org](http://www.santaclaradulted.org)

### CONTACT INFORMATION

1840 Benton Street, Santa Clara, CA 95050  
(408) 423-3500



# Community Outreach



## SANTA CLARA COUNTY FATHERHOOD/ MALE INVOLVEMENT COLLABORATIVE

The Santa Clara County Fatherhood/ Male Involvement Collaborative (SCCFMIC) represents a large group of community resources committed to supporting healthy fatherhood and male involvement for the benefit of children. SCCFMIC encourages development of programs and services that help fathers and males become positive influences in their children's and family lives.

### WEBSITE

[www.sccfmic.org/index.html](http://www.sccfmic.org/index.html)

### CONTACT INFORMATION

75 East Santa Clara Street, Suite 1450,  
San Jose, CA 95113

### PHONE

(408) 484-6200

### HOURS:

Mon- Fri | 8:00 am - 5:00 pm

## SANTA CLARA COUNTY SUICIDE PREVENTION AND CRISIS

### SANTA CLARA SUICIDE & CRISIS HOTLINE

#### KNOW THE SIGNS. PAIN ISN'T ALWAYS OBVIOUS

Every day in California friends, family and co-workers struggle with emotional pain. And, for some, it's too difficult to talk about the pain, thoughts of suicide and the need for help. Though the warning signs can be subtle, they are there. By recognizing these signs, knowing how to start a conversation and where to turn for help, you have the power to make a difference – the power to save a life.

#### WEBSITE:

[www.suicideispreventable.org](http://www.suicideispreventable.org)

[www.heardalliance.org/help-toolkit](http://www.heardalliance.org/help-toolkit)

[www.sanjoseca.gov/index.aspx?NID=6323](http://www.sanjoseca.gov/index.aspx?NID=6323)

**PHONE:** (855) 278-4204 | **CRISIS TEXT LINE:** Text BAY to 741741

### EMERGENCY PSYCHIATRIC SERVICES (EPS)

Available 24-hours a day. Services include evaluation, assessment, treatment and observation, and referral to appropriate care including admission to a hospital when needed.

**WEBSITE:** [www.sccgov.org/sites/bhd/Services/Emergency/EmergencyPsychiatricServices/](http://www.sccgov.org/sites/bhd/Services/Emergency/EmergencyPsychiatricServices/)

**PHONE:** (408) 885-6100

**LOCATION:** 871 Enborg Lane, San Jose, CA 95128

### MENTAL HEALTH URGENT CARE

This is a walk-in outpatient clinic for Santa Clara County residents who are experiencing a mental health crisis. MHUC provides screening, assessments, crisis intervention, referral and short-term treatment for adolescents and adults (13 years old and up).

**WEBSITE:** <https://urgentcarelist.com/provider/mental-health-urgent-care-san-jose-ca-95128>

**PHONE:** (408) 885-7855

**HOURS:** Everyday | 8:00 am - 10:00 pm



## SANTA CLARA FAMILY HEALTH PLAN (SCFHP)

*Santa Clara Family Health Plan (SCFHP) is a local, community-based health plan dedicated to improving the health and well-being of the residents of Santa Clara County.*

Santa Clara Family Health Plan (SCFHP) offers low-cost or no cost health care coverage for low-income adults, children, seniors, and people with disabilities through their health insurance programs.

### MEDI-CAL

Medi-Cal is the primary state and federally sponsored safety net health insurance program. The Medi-Cal managed care program pays for medical, behavioral health, and vision benefits, as well as long-term care and other supportive services for children and adults with limited incomes and resources.

### CAL MEDICONNECT

Santa Clara Family Health Plan Cal MediConnect Plan (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

- 24-hour Nurse Advice Line for help with non-emergency care
- Long-term services and supports
- Access to a case manager and care team
- Medical equipment, vision care, fitness benefit, transportation to medical appointments

### CONTACT INFORMATION

**WEBSITE:** [www.scfhp.com](http://www.scfhp.com)

#### MAIN OFFICE

6201 San Ignacio Ave, San Jose, CA 95119

#### PHONE:

Medi-Cal Customer Service: 1-800-260-2055

Cal MediConnect Customer Service: 1-877-723-4795

TTY: 711

#### HOURS

Mon - Fri | 8:30 am - 5:00 pm

#### LANGUAGES

Staff speaks English, Spanish, Vietnamese, Chinese, and Tagalog.  
Interpreting services available.

### APPLY FOR MEDI-CAL

Santa Clara County Social Services Agency

1-877-962-3633

#### WEBSITE:

[www.sccgov.org/debs](http://www.sccgov.org/debs)

[www.MyBenefitsCalWin.org](http://www.MyBenefitsCalWin.org)

[www.coveredca.com](http://www.coveredca.com)

### APPLY FOR CAL MEDICONNECT

SCFHP 1-888-202-3353 (TTY: 711)

Monday through Friday from 8 a.m. to 5 p.m.

Or

HealthCare Options (HCO) 1-844-580-7272 (TTY: 711)

Monday through Friday from 8 a.m. to 5 p.m.

# Community Outreach



## SECOND HARVEST OF SILICON VALLEY

### SANTA CLARA VALLEY MEDICAL CENTER - PREGNANCY AND BIRTH

#### MATERNAL CHILD AND ADOLESCENT HEALTH (MCAH) PROGRAM

*The Maternal, Child, and Adolescent Health (MCAH) Program provides local women, children and families with access to comprehensive, quality healthcare services and focuses on prevention and early intervention strategies.*

#### SERVICES INCLUDE:

- Prenatal Care Referral Line
- Comprehensive Perinatal Services Program (CPSP)
- Sudden Infant Death Syndrome Information
- Child Care Seat Resources

#### WEBSITE:

[www.scvmc.org](http://www.scvmc.org)

### SECOND HARVEST OF SILICON VALLEY

**SECOND HARVEST IS COMMITTED TO PROVIDING FREE HEALTHY FOOD TO ANYONE IN NEED. YOU WILL BE WELCOMED AT OUR FOOD DISTRIBUTION SITES, REGARDLESS OF YOUR CITIZENSHIP OR IMMIGRATION STATUS, ETHNICITY OR SEXUAL ORIENTATION.**

- 50% of the food we provide is fresh produce
- Our staff can help you apply for CalFresh which provides a monthly benefit that can be spent on groceries at any grocery store

**Second Harvest provides referrals for grocery distribution & meals programs at over 1,000 locations and can submit CalFresh applications.**

**LANGUAGES:** Our staff speaks English, Spanish, Vietnamese, and Chinese. Three-way interpretation available for other languages

**WEBSITE:** [www.shfb.org/get-food](http://www.shfb.org/get-food)

**PHONE:** 1-800-984-3663

**EMAIL:** [getfood@shfb.org](mailto:getfood@shfb.org)

**TEXT:** "GETFOOD" at (408) 455-5181

#### FREE COMMUNITY MARKET

The FREE COMMUNITY MARKET visits the Employment Connection at the CalWORKs Central Office, 1879 Senter Road, San Jose, CA 95110, every Saturdays, 12:00pm - 2:00pm.



### SENIOR ADULTS LEGAL ASSISTANCE (SALA)

Senior Adults Legal Assistance is a non-profit elder law office whose mission is to support older persons in their efforts to live independently, non-institutionalized, and with dignity. SALA provides free legal services and community education to Santa Clara County residents who are age 60 or older. There is no income eligibility qualification to use SALA's services.

#### LEGAL SERVICES PROVIDED:

- Consumer Law
- Elder Law
- Estate Planning
- Health Care Law
- Public Benefits
- Real Estate Law

#### WEBSITE

[www.sala.org](http://www.sala.org)

#### LOCATION

1425 Koll Circle, Suite 109,  
San Jose, CA 95112

#### PHONE

(408) 295-5991

#### HOURS

Monday - Friday | 9:00 am - 5:00 pm



### SILICON VALLEY REGIONAL TESTING CENTER

Complete your High School Diploma, take ESL Classes or improve your skills.

#### SIGN UP FOR TESTING:

[www.metroed.net/svae/regional-testing-center](http://www.metroed.net/svae/regional-testing-center)

[www.hiset.ets.org](http://www.hiset.ets.org)  
[ged.com](http://ged.com)

#### LOCATION

We are located at the Silicon Valley Adult Education campus in San Jose, California. Park at the back of campus to find the Adult Education classrooms.

#### Silicon Valley Adult Education

Room 10  
760 Hillsdale Avenue  
San Jose, CA 95136

PHONE: (408) 723-4249

#### HOURS

Monday – Friday | 9:15am – 3:15pm\*  
\*except when evening testing  
Evening Hours: 3:00pm – 9:00pm

#### EAST SIDE ADULT EDUCATION IS NOW A HISET TESTING SITE!

The HiSET is now going to be offered at the Independence Adult Center (IAC). Testing will be on the 2nd, 3rd, and 4th Fridays of each month, 9:00 a.m. -12:00 p.m. To register for the test follow these instructions:

1. Go to <https://hiset.ets.org>
2. Click on Test Takers on the top left.
3. Then click on new registration on the right-hand side of the web page. This is where you will register and pay for the test(s).

<http://adulthoodeducation.esuhdsd.org/Departments/GED--HiSET/index.html>

### SJB CHILD DEVELOPMENT CENTERS

#### SJB CHILD DEVELOPMENT CENTERS

SJB provides subsidized child development services for children 18 months to 12 years. The agency has two toddler locations, five preschool locations and three before and after school locations. Summer school age programs are offered for school age children that include weekly fieldtrips.

#### WEBSITE

[www.sjbcddc.org](http://www.sjbcddc.org)

#### LOCATION:

1400 Parkmoor Ave., Ste. 220  
San Jose, CA 95126

#### PHONE

(408) 414-0242

#### EMAIL

[enrollment@sjbcddc.org](mailto:enrollment@sjbcddc.org)

#### HOURS

Mon - Thurs | 8:00 am - 5:00 pm  
Friday by appointment only

#### LANGUAGES

Spanish, Vietnamese, and Chinese



# Community Outreach



## SOCIETY OF ST. VINCENT DE PAUL SANTA CLARA COUNTY

### SOCIETY OF ST. VINCENT DE PAUL, SANTA CLARA COUNTY

Depending on resources, financial assistance with rent and utilities, distribution of food, clothing and help with medical bills may be available. Apply for help at the Conference near you.

Leave a message with your name and phone number.

#### NORTH COUNTY CONFERENCES AND THEIR SERVICE AREAS

Our Lady of Peace, Santa Clara  
(408) 988-4585  
95054, 95117, 95002

St. Cyprian, Sunnyvale  
(408) 212-4682  
94086

St. Martin, Sunnyvale  
(408) 736-3725  
94086, 94087, 94089

Holy Korean Martyrs,  
Sunnyvale  
(408) 734-9721  
94089

Resurrection, Sunnyvale  
(408) 773-6185  
94087

St. Joseph, Mountain View  
(650) 967-3831  
94041

St. Simon, Los Altos  
(650) 967-8311  
94024, 94040

St. Athanasius, Mountain View  
(650) 562-1000  
94039, 94043, 94040

St. Lawrence, Santa Clara  
(408) 296-3000  
95051, 95050

St. Thomas Aquinas, Palo Alto  
(650) 494-2496  
94301, 94306

#### CENTRAL COUNTY CONFERENCES AND THEIR SERVICE AREAS

Queen of Apostles, San Jose  
(408) 253-7560  
95117, 95129

St. Frances Cabrini, San Jose  
(408) 879-1120  
95124

St. Martin of Tours, San Jose  
(408) 439-0342  
95128, 95126

St. Clare, Santa Clara  
(408) 248-7786  
95050, 95053

St. Lucy, Campbell  
(408) 378-8086  
95008

St. Mary, Los Gatos  
(408) 354-3726  
95030, 95032

#### SOUTH/EAST COUNTY CONFERENCES AND THEIR SERVICE AREAS

Christ the King, San Jose  
(408) 362-9958  
95111, 95138

St. Catherine, Morgan Hill  
(408) 778-2928  
95037

St. John Vianney, San Jose  
(408) 258-7832  
95127, 95148

St. Victor, San Jose  
(408) 389-7027  
95132, 95131

Holy Family, San Jose  
(408) 265-4040  
95136

St. Elizabeth, Milpitas  
(408) 262-8100  
95032, 95135

Most Holy Trinity, San Jose  
(408) 279-0101  
95121, 95122, 95148

**WEBSITE:** [www.svdp.org](http://www.svdp.org)

**HOURS:** Monday - Friday | 9:00 am - 3:00 pm

**LANGUAGES:** English and Spanish



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## SOURCEWISE COMMUNITY RESOURCE SOLUTIONS

### SENIOR COMMUNITY SERVICES EMPLOYMENT PROGRAM (SCSEP)

Free employment assistance including on-the-job training experience and Homecare Training Classes.

Eligible applicants must be 55 years or older, meet household low-income requirements, currently unemployed and be a resident of Santa Clara County.

### LANGUAGE

English is required to complete assessment exams.

### FOR SENIOR SERVICES INFORMATION AND ASSISTANCE CALL:

(408) 350-3200

Option 5. Leave your name, phone number and a short message. An employment counselor will return your call within one business day.

### WEBSITE

[www.mysourcewise.com](http://www.mysourcewise.com)

### CONTACT INFORMATION

Henri Villalovoz  
[hvillalovoz@mysourcewise.com](mailto:hvillalovoz@mysourcewise.com)

Main Office  
2115 The Alameda  
San Jose, CA 95126  
(408) 350-3200

South County Office  
16340 Monterey Road  
Morgan Hill, CA 95037  
(408) 762-7362

### HOURS

Monday - Friday | 8:00 am - 4:30 pm

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## SPARKPOINT - SAN JOSE

*SparkPoint is a non-profit resource that is a partner of United Way. We offer free services to community members and students in the Bay Area. We are located at Evergreen Valley College and San Jose City College. SparkPoint's goal is to help strengthen these students/community members' financial capability and assist in furthering their economic and educational goals. We offer one-on-one confidential financial & career coaching which helps clients rebuild credit, decrease debt using strategies, budgeting tips, and offer resume building, and mock interviews. We also host Bay Area Legal Aid Clinics twice a month at Evergreen Valley College and San Jose City College to offer free legal advice and one-on-one confidential meetings with attorneys for anyone with questions or issues on consumer rights.*

### WEBSITE

[www.wi-sjeccd.org/sparkpoint](http://www.wi-sjeccd.org/sparkpoint)

### CONTACT INFORMATION

600 South Bascom Avenue  
San Jose, CA 95128

### PHONE

(408) 918-5199

### EMAIL

[sparkpoint@sjeccd.edu](mailto:sparkpoint@sjeccd.edu)

### HOURS

Monday - Friday | 8:00 am - 5:00 pm

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## STARLIGHT COMMUNITY SERVICES IN SANTA CLARA

*Starlight offers a community-based mental health program for children, adolescents, and their families in Santa Clara County. Our highly individualized and flexible approach supports youth at school, at home with their families or within the community.*

### WEBSITE

[www.starsinc.com/santa-clara-county](http://www.starsinc.com/santa-clara-county)

### CONTACT INFORMATION

NORTH SAN JOSE LOCATION  
1885 Lundy Ave., Suite 223,  
San Jose, CA 95131

SOUTH SAN JOSE LOCATION  
6203 San Ignacio, Suite 150,  
San Jose, CA 95119

### PHONE

(408) 284-9080



# Community Outreach



**FUHSD Adult School**  
One School Educating All

## SUNDAY FRIENDS

*Sunday Friends empowers families to break the generational cycle of poverty by fostering positive developmental in children while educating and guiding parents to support their children's life success.*

### PROGRAMS:

- Building Community
- Giving Back
- Financial Literacy
- Promoting Academics
- Computer Education
- English Fluency
- Nutrition & Health
- Parenting Effectiveness
- Life Skills

### SUNDAY FRIENDS SUCCEEDS BECAUSE

We respect the children and parents who choose to join us, honoring their good intentions and their obvious as well as hidden talents.

Programs involve children and parents together. Family members support each other in applying new attitudes and work styles to their lives.

Children and parents experience the satisfaction that comes from meeting their needs through successful work efforts and through the contributions they make to their community.

**WEBSITE:** [www.sundayfriends.org](http://www.sundayfriends.org)

### LOCATIONS:

**SANTEE**  
1313 Audubon Drive, San Jose, CA 95122  
Second Sunday of the Month

**MEADOWS**  
1250 Taper Lane, San Jose, CA 95122

**LOWELL**  
625 S 7th Street, San Jose, CA 95112  
Fourth Sunday of the Month

## SUNNYVALE-CUPERTINO ADULT SCHOOL

*The mission of the Sunnyvale-Cupertino Adult School is to enrich the lives of adults by providing a positive and innovative learning environment for academic and career technical training, empowering adults to become employed, productive members of their community.*

### THE SUNNYVALE-CUPERTINO ADULT SCHOOL CLASSES INCLUDE:

- Administrative Assistant
- Accounting
- Certified Nursing Assistant
- Certified Home Health Aide
- Data Science with R
- RStudio
- Medical Interpreter
- Python for Data Science
- Tableau
- SQL and noSQL

Student support services are available including career counseling and planning, academic and career assessment, resume development and job announcements.

For adults who need to learn or brush up on core skills including reading, writing, language arts or math, our adult school offers classes in English as a Second Language (ESL), Adult Basic Education (ABE), and High School Diploma and High School Equivalency (HSE).

### WEBSITE:

<https://www.fuhsdadultschool.com/>

### LOCATION:

10123 N. Wolfe Rd. Suite 2085,  
Cupertino, CA 95014

**PHONE:** (408) 522-2700

**CALWORKS SITE REP:** (408) 522-2738

**EMAIL:** [gilbert.seegmiller@mvla.net](mailto:gilbert.seegmiller@mvla.net)



## TOGETHER RX ACCESS

### FREE PRESCRIPTION SAVINGS CARD

Applying for the Together Rx Access Cards is free. There are no enrollment, monthly or hidden fees.

### ELIGIBILITY REQUIREMENTS

- Not eligible for Medicare
- Legal US resident
- No prescription drug coverage (public or private)
- Household income limits

### INSTANT SAVINGS AT THE PHARMACY COUNTER

- Most cardholders can save between 25%-40% on brand-name medicines.
- No hassle - use the card over and over again.

### HUNDREDS OF MEDICINES

- Over 300 brand name medicines and products.
- Savings on a wide range of generic drugs as well.

### FOR MANY CONDITIONS

- Infections
- Diabetes
- High Blood Pressure
- High Cholesterol
- Allergies
- Asthma and more

**WEBSITE:** [www.trxaccess.org](http://www.trxaccess.org)

**PHONE:** 1-800-444-4106



## UNITED WAY BAY AREA COALITION AGAINST PAYDAY PREDATORS (CAPP) PUBLIC INTEREST LAW FIRM

### UNITED WAY BAY AREA

### COALITION AGAINST PAYDAY PREDATORS (CAPP) / PUBLIC INTEREST LAW FIRM

*The Coalition Against Payday Predators (CAPP) operates during the holiday season and beyond to educate residents about the pitfalls of payday lending, while offering alternatives. CAPP encourages substitutes to payday lending, such as reconsidering spending, borrowing from a credit union, seeking assistance from nonprofit agencies, dealing with debt head-on, and proactively saving money. CAPP, and allied partners in California, also advocates for stronger consumer protections for payday loan borrowers, in addition to changing local land use policies that limit the prevalence of payday lenders.*

### WEBSITE

<https://uwba.org/alternatives-to-payday-lending/>  
[www.uwba.org](http://www.uwba.org)

### CONTACT INFORMATION

Nadia Aziz  
[Nadia.Aziz@lawfoundation.org](mailto:Nadia.Aziz@lawfoundation.org)  
(408) 280-2401

# Community Outreach



## UNITED WAY BAY AREA VOLUNTEER INCOME TAX ASSISTANCE (VITA)

### **VOLUNTEER INCOME TAX ASSISTANCE (VITA) IN SANTA CLARA COUNTY**

*United Way Bay Area partners with the IRS, churches, nonprofits, schools, and other organizations to provide tax help to local low-income individuals and families (those with an income of \$55,000 or less).*

*Contact United Way Silicon Valley: The EKS (Earn It! Keep It! Save It!) Coalition of Santa Clara County strives to help people save money by offering free tax filing through the VITA program (Volunteer Income Tax Assistance).*

During the tax season, a list of free VITA sites within Santa Clara County is kept up-to-date at [www.211bayarea.org](http://www.211bayarea.org). The site listing has information about VITA locations, days/hours of operation, and language capabilities. People can also dial **2-1-1** to speak with a specialist who can connect to a site that is closest to them.

#### **Taxpayer should bring the following items with them to the tax site:**

- State issued Photo ID
- Physical Social Security card or ITIN card for self, spouse, and any dependents
- Any tax forms received (W2, 1099s, 1098s, and so on), and
- Copy of last year's federal and state tax return, if you filed last year

**WEBSITE:** [www.earnitkeepitsaveit.org](http://www.earnitkeepitsaveit.org)

**LOCATION:** 1400 Parkmoor Ave, Ste. 250, San Jose, CA 95126

**HOURS:** During tax season, all VITA sites in the County list their days/hours at the website above.

#### **INTERESTED IN BECOMING AN IRS-CERTIFIED TAX VOLUNTEER?**

**EMAIL US AT:** [eks@uwsv.org](mailto:eks@uwsv.org)



**VALLEY TRANSPORTATION AUTHORITY (VTA)**

**MONTHLY PASSES (STANDARD AND EXPRESS)**

- Get a Clipper Card. They are available at Clipper retailers. A list of Clipper retailers in Santa Clara County can be found at:
  - Online: [www.clippercard.com](http://www.clippercard.com)
  - By phone at (877) 878-8883
- Load the card. VTA monthly passes for your Clipper Card can be purchased:
  - At Clipper retailers
  - Online: [www.clippercard.com](http://www.clippercard.com)
  - By phone at (877) 878-8883
  - Using your transit benefits at work
- For more information about using transit benefits to load your Clipper Card, visit [www.clippercard.com/transitbenefits](http://www.clippercard.com/transitbenefits)

**WEBSITES:** [www.511.org](http://www.511.org) | [www.vta.org](http://www.vta.org)

**PHONE:**

VTA'S Customer Service Department: (408) 321-2300

TDD (408) 321-2330

For 650 area code customers and South Santa Clara County only:  
1-800-894-9908

**CALL CENTER HOURS:**

Monday - Friday | 6:00 am - 7:00 pm

Saturday | 7:30 am - 4:00 pm

RESOURCE	PHONE NUMBER	WEBPAGE
<b>Valley Transportation Authority (VTA)</b>		
VTA Customer Service	1-408-321-2300	<a href="http://www.vta.org">www.vta.org</a>
650 & South Santa Clara County Toll Areas	1-800-894-9908	<a href="http://www.caltrain.com">www.caltrain.com</a>
Hearing Impaired (TDD only)	1-408-321-2330	<a href="https://www.vta.org/go/bike#accordion-bike-lockers">https://www.vta.org/go/bike#accordion-bike-lockers</a>
Bike Locker Rentals	1-408-321-7520	
<b>General Assistance</b>		
Bikes on buses, light rail, VTA	1-408-321-2300	<a href="http://www.vta.org">www.vta.org</a>
Bike parking and lockers at transit stations, VTA	1-408-321-7520	<a href="http://www.bikelink.org">www.bikelink.org</a>
<b>Maps</b>		
Cupertino, Los Altos, Milpitas, Mountain View, Palo Alto, Santa Clara, and Sunnyvale	1-408-321-2300 511	<a href="http://www.vta.org">www.vta.org</a>
<b>Subsidy/Transit Ticket Programs</b>		
ECO PASS, VTA	1-408-321-2300	<a href="http://www.vta.org">www.vta.org</a>
VTA On-Site Ticket Sales, VTA	1-408-321-2300	
<b>Paratransit Services</b>		
Outreach & Escort General Information	1-408-321-2380	<a href="http://www.vta.org/go">www.vta.org/go</a>
Outreach & Escort Reservations	1-408-321-2380	<a href="http://www.vta.org/go/paratransit#accordion-reservations">www.vta.org/go/paratransit#accordion-reservations</a>
San Andreas Regional Center	1-408-374-9960	<a href="http://www.sanandreasregional.org">www.sanandreasregional.org</a>
Catholic Charities Independent Aging Program	1-408-468-0100	<a href="https://catholiccharitiesca.org/our-network/catholic-charities-santa-clara-county/">https://catholiccharitiesca.org/our-network/catholic-charities-santa-clara-county/</a>

# Community Outreach

## WASHOE NATIVE TANF PROGRAM

### WASHOE NATIVE TANF PROGRAM (WNTF)

The Washoe Native TANF Program (WNTF) provides temporary aid and supportive services to Native American families that are at risk of welfare dependency. The program focuses on providing services that strengthen families, prepare workers for jobs and encourage participants to achieve financial self-sufficiency and healthy-interdependence.

#### ELIGIBILITY:

- Low income families or caretaker relatives with at least one qualifying child under the age of 18.
- The gross monthly family income cannot exceed 200% of the WNTF monthly family income limits.

**WEBSITE:** <https://washoetribe.us/>

#### LOCATION:

Bay Area Regional Office  
2480 N. First St., Suite 140,  
San Jose, CA 95131

#### PHONE:

(408) 433-1000 | Toll Free: 888-612-8263

#### HOURS:

Monday - Friday | 10:00 am - 5:00 pm

**LANGUAGES:** English and Spanish



## WEST SAN JOSE FAMILY RESOURCE CENTERS

### WEST SAN JOSE FAMILY RESOURCE CENTERS

The West San Jose Family Resource Centers provide programs that are designed for children under the age of six (6) and their families that promote healthy development.

#### PROGRAMS INCLUDED:

Early education programs that nurture growth and development, social/emotional development, and early literacy skills to help prepare children for kindergarten.

The Center offers free parenting seminars to promote positive parenting skills, the importance of early literacy and parent leadership and advocacy skills.

#### THE CENTER ALSO PROVIDES FAMILY WELLNESS PROGRAMS:

- Zumba for kids
- Family Yoga
- Tumbling

The classes are fee based, which are reinvested into programs and services offered at FRCs.

Adult Zumba classes are also available for minimal fees and Yoga classes by donations.

#### WEBSITE:

[www.facebook.com/westsanjoserec](http://www.facebook.com/westsanjoserec)

#### CONTACT INFORMATION:

46 Race Street, San Jose, CA 95128  
(408) 297-1294

#### HOURS:

Monday - Wednesday | 9:00 am - 5:00 pm

#### LANGUAGES:

English and Spanish



### WEST VALLEY COLLEGE CALWORKS PROGRAM

In partnership with the Santa Clara County Social Services Agency CalWORKs Program, West Valley College CalWORKs Program can help you towards self-sufficiency with education and training.

#### SERVICES INCLUDE:

- Books and supplies for classes
- Childcare
- Academic counseling
- Referrals to on-campus and off-campus resources
- Support

#### WEBSITE:

[www.westvalley.edu](http://www.westvalley.edu)

#### LOCATION:

14000 Fruitvale Ave. Saratoga, CA 95070

#### CONTACT THE COORDINATOR:

(408) 741-4007

#### EMAIL:

[marta.mora-evans@westvalley.edu](mailto:marta.mora-evans@westvalley.edu)

#### HOURS:

By appointment only



### WIC FOOD AND EDUCATION PROGRAMS

You need good food to build a strong, healthy baby. WIC offers food coupons to purchase healthy foods for you and your baby, classes on how to buy and fix healthy foods and personal nutritional counseling for you and your baby.

#### WEBSITE

<https://www.sccgov.org/sites/phd/services/Wic/Pages/wic-home.aspx>

#### CONTACT INFORMATION

1-888-WIC-WORKS  
Santa Clara County WIC (408) 792-5101  
Indian Health Center (408) 445-3420  
Gardner Health (408) 294-1323 ext.210

Tully Office  
500 Tully Rd, San Jose, CA 95111  
Bus Route: 26  
(open later every Thursday until 6:00 PM)

East Valley Office  
1993 McKee Rd, EVT #1, San Jose, CA 95116  
Bus Route: 81, 71

Gilroy Office  
7475 Camino Arroyo, Gilroy, CA 95020  
Bus Route: 71

Bascom Office  
2406 Clove Drive, T-41, San Jose, CA 95128  
Bus Route: 25, 62, 85

Sunnyvale Office  
660 S. Fair Oaks Ave, Sunnyvale, CA 94086  
Bus Route: 22, 55, 300  
(closes for lunch, open later every Monday until 6:00 PM)

San Jose Downtown Office (Medical Plaza)  
725 E. Santa Clara St, San Jose, CA 95112  
Bus Route: 22, 23, 522

Milpitas Office  
143 N. Main St, Milpitas, CA 95035  
Bus Route: 71, 66, 104  
(closes for lunch)

### WOMEN OF SILICON VALLEY (WOMENSV)

WomenSV's mission is to educate the community, train providers and empower survivors to break the cycle of abuse in middle-to-upper income areas so that every woman and child can exercise their fundamental human right to be free and safe in their own home.

#### OUR SERVICES:

##### SUPPORT & ADVOCACY

We work one-on-one with survivors to help them find the means to break free from abuse and go on to build healthier lives for themselves and their children. We assist with safety planning, provide court and attorney accompaniments and connect survivors to resources and help available to them, based on their specific needs.

##### COMMUNITY OUTREACH & AWARENESS

Through presentations for service clubs, schools and other social groups, we work to raise public awareness about affluent abuse in the Bay Area.

##### EDUCATION

We provide training for therapists, attorneys, physicians and other professionals to help them become more trauma-informed and aware of domestic violence in the affluent community.

#### WEBSITE:

[www.womensv.org](http://www.womensv.org)

#### CONTACT INFORMATION:

PO Box 3982, Los Altos CA 94024

**HELPLINE: 833-966-3678 x 0**

**EMAIL: [info@womensv.org](mailto:info@womensv.org)**

**HOURS: Monday - Friday | 10:00 am - 6:00 pm**

**LANGUAGES: English and Spanish**

### WORK2FUTURE

Strategically positioned within the City of San Jose Office of Economic Development, work2future addresses the workforce and economic development needs of our local area, in collaboration with small and large businesses, educational institutions and community-based organizations.

#### EACH WORK2FUTURE ONE-STOP CENTER OFFERS SERVICES AND RESOURCES THAT:

- Help job seekers obtain the skills and training they need to find a job
- Assist businesses in meeting their workforce and economic development needs
- Enable youth to jump-start their career with skills training and job search assistance

**WEBSITE:** [www.work2future.org](http://www.work2future.org)

#### CONTACT INFORMATION

SAN JOSE CENTER  
1601 Foxworthy Ave., San Jose, CA 95118  
(408) 794-1100

NORTH SAN JOSE JOB CENTER  
1901 Zanker Road, San Jose, CA 95134  
(408) 216-6200

GILROY CENTER  
379 Tomkins Court, Gilroy, CA 95020  
(408) 758-3477



# Community Outreach

**WORKING  
PARTNERSHIPS  
USA**



## **WORKING PARTNERSHIPS, USA UNION COMMUNITY RESOURCES**

*This program provides one-time emergency assistance for rent, medical bills, and similar urgent needs to Silicon Valley Union workers and families.*

### **ELIGIBILITY**

Santa Clara County Union Members

### **LANGUAGE CAPABILITIES**

English and Spanish

### **AREAS SERVED**

Santa Clara County

### **WEBSITE**

[www.wpusa.org](http://www.wpusa.org)

### **LOCATION**

2102 Almaden Rd., Suite 112  
San Jose, CA 95125

### **PHONE**

(408) 809-2120

### **HOURS**

9:00 am - 6:00 pm

## **YEAR UP BAY AREA**

*Year Up is a free one-year intensive training and internship program that prepares young adults for successful careers in technology and business operations. Trainees also earn monthly stipends as well as college credits. We are located at Downtown San Jose and program starts every March and September.*

### **WHO CAN APPLY:**

- 18-24 years of age
- Have a H.S. Diploma or GED
- Legal right to work in the U.S. (including DACA)
- Have not attained a Bachelor's Degree or higher.

### **HOW TO APPLY:**

Begin application process by completing an Interest Form which you can find at: [www.yearup.org/apply](http://www.yearup.org/apply)

### **CONTACT INFORMATION**

100 W. San Fernando St., Ste 103  
San Jose, CA 95113

Brian Luis  
Recruitment & Outreach Manager  
[bluis@yearup.org](mailto:bluis@yearup.org)

**WEBSITE:** [www.yearup.org](http://www.yearup.org)

**CALL OR TEXT:** (408) 824-3061

**HOURS:** Monday - Friday | 8:30 am - 5:00 pm

## YOUTH SPACE

### YOUTH SPACE

The LGBTQ Youth Space is a program of Family and Children's Services and Caminar for Mental Health. Youth Space is a community drop-in center and mental health program for lesbian, gay, bisexual, transgender, queer, questioning and ally youth and young adults ages 13-25 who live in Santa Clara County.

#### SERVICES INCLUDE:

- Drop-in peer counseling
- Individual counseling
- Case Management
- Psychiatry

Our Mental Health Services are available in English, Spanish, and American Sign Language.

#### WEBSITE:

<http://youthspace.org/>

#### CONTACT INFORMATION

452 South First Street San Jose, CA 95113

#### PHONE

(408) 343-7940

**HOURS:** 3:00 pm - 9:00 pm

## YWCA SILICON VALLEY YWCA DOMESTIC VIOLENCE DEPARTMENT SUPPORT NETWORK PROGRAM LINDA HASKELL EMPOWERMENT CENTER

### YWCA SILICON VALLEY

A multiservice agency in the Bay Area, we are committed to eliminating racism and empowering women by not only a depth of direct service to survivors of domestic violence, sexual assault and human trafficking. Free job search, resume assistance, career counseling and skills interviewing.

#### WHAT WE DO:

- Therapy Services
- Support Services
- Housing Support
- Child Care Centers
- STEM Education
- Education and Outreach

### YWCA DOMESTIC VIOLENCE DEPARTMENT SUPPORT NETWORK PROGRAM

The Domestic Violence Department of YWCA focuses on empowering its community to live free from domestic violence. YWCA provides support with confidential services including: free or low-cost therapy, crisis counseling, emergency shelter, legal advocacy, victim advocacy and human trafficking, education accompaniment to court.

Services are for individuals and families; adults, teens and children experiencing, exposed to, or recovering from domestic violence. Services are offered whether an individual is still in a relationship with a partner who is abusive, is in the process of leaving, or is no longer in the relationship.

**CRISIS LINE:** 1-800-572-2782

**WEBSITE:** <https://ywca-sv.org>

#### CONTACT INFORMATION

375 S. Third Street, San Jose, CA 95112 | (408) 295-4011

### LINDA HASKELL EMPOWERMENT CENTER.

**MENTAL HEALTH COUNSELING SERVICES YWCA:** Counseling Services are provided to individuals, couples, families and groups, including Prenatal Support Program for new and expectant parents on an affordable sliding fee scale.

**EMAIL:** [anunes@ywca.sv.gov](mailto:anunes@ywca.sv.gov)

#### CONTACT INFORMATION

375 South Third St, San Jose, CA 95112 | 408-295-4011 Ext. 259

Sunnyvale Family Justice Center

298 S. Sunnyvale Ave, Sunnyvale, CA 94086 | 408-749-0793



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Santa Clara County Social Services Agency - DEBS  
[@sccssadebs](#)

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[https://www.sccgov.org/sites/ssa/about\\_us/debs/  
Pages/about\\_debs.aspx](https://www.sccgov.org/sites/ssa/about_us/debs/Pages/about_debs.aspx)

Online Application

[MyBenefitsCalWIN.org](http://MyBenefitsCalWIN.org)

Mobile Application

CalWIN Mobile App now is available for download at:

[Google Play](#)

[Apple App](#)

v.07.2020

