Leading the Way for Age-friendly Communities

We did it! The County of Santa Clara has become the first county in the United States to have all its cities join the World Health Organization’s Global Network of Age-friendly Cities and Communities.

Marin, San Mateo, and Monterey Counties have all looked to the County of Santa Clara as a model for success as they also work toward becoming Age-friendly. In addition to our 15 cities, there are now ten other cities in the Bay Area that are designated as Age-friendly.

Achieving the Age-friendly designation through planning, engaging, and working collaboratively with 15 individual municipalities is an unparalleled accomplishment. However, now the work really begins. The Seniors’ Agenda program team will continue to work with the cities to offer support and guidance as each community implements their respective projects to enhance and support Age-friendly efforts that will benefit all. This report offers a glimpse into those efforts as we celebrate this monumental achievement.

James Ramoni
Director of Aging and Adult Services
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Santa Clara County

AGE FRIENDLY

SILICON VALLEY

In 2018, Santa Clara County became the first county in the country with all cities designated as Age-friendly
An Age-friendly City is an inclusive and accessible urban environment that promotes active aging. The World Health Organization (WHO) established the Age-friendly City designation in 2005 as a response to the growing demographic of older people throughout the world and the growing urbanization of the population.

Over the intervening years, hundreds of cities around the world have embraced Age-friendly ideals and are creating programs to incorporate the goals developed through the WHO. Portland, Oregon, was the first city in the United States to become Age-friendly. Today, there are 705 cities in 39 countries, covering 210 million people worldwide, forming a global network that allows cities to tap into national and global research, models, and best practices.

The WHO Age-friendly process is a five-year cycle of continuous improvement. WHO wants cities to use the eight domains of livability for assessment, planning, implementation, and evaluation. The County of Santa Clara has added a ninth domain for Dementia Related Support.
DOMAINS OF LIVABILITY

TRANSPORTATION
The ability to move around your community and the city

OUTDOOR SPACES & BUILDINGS
How we interact with outside spaces and built environments

COMMUNICATION & INFORMATION
Staying connected with events and people; access to timely and practical information

SOCIAL PARTICIPATION
Participation in leisure, social, cultural, and spiritual activities
Housing

Range of available living spaces to be safe and sheltered

Civic Participation & Employment

Promotion of paid work and opportunities for life-long learning

Respect & Social Inclusion

Access and options to contribute to and participate in community life

Community Support & Health Services

Overall support and services to maintain health, independence, and quality of life

Dementia Related Support

Supportive environment and services for individuals with dementia and their caregivers
2011
Los Altos
Los Altos Hills
First Age-friendly cities in CA

2015
AUGUST
Goal set for all 15 cities and county to be Age-friendly by July 2017
SEPTEMBER
CAFÉ facilitates first of 37 focus groups

2016
MAY
Senior Symposium attended by over 300 older adults
Age-friendly website funded and launched
MAY TO OCTOBER
Community Survey - 2,500 responses

2017
JANUARY
AARP opens local office in San José
APRIL
Changing Aging Tour
JULY
All Age-friendly applications submitted to WHO
AUGUST
Community Survey results published

Cities: Campbell, Los Gatos, Milpitas, Mountain View, Palo Alto, Palo Alto, San José, Santa Clara, Saratoga, and County of Santa Clara.
2011-2019

**SEPTMBER**
Community Conversations on Age-friendly Domains

**OCTOBER**
Age-friendly Cities Collaborative Kick-Off

**MARCH 2018**
- SV Reads: A New Future for Caregiving
- Caremapping Workshops at six libraries

**MAY**
- Age-friendly presentation for San Mateo County

**JULY**
- Cities Collaborative: Disaster Response and Lessons Learned from Napa and Sonoma Counties

**AUGUST**
- Age-friendly presentation for Monterey County

**SEPTEMBER**
- Begin development of three-year plan of action

**2019**
- Complete development of three-year plan of action
- Forum on Transportation for Older Adults
- Senior Symposium
- Older Americans Month Celebration
- Implementation of plan of action (on-going)

= WHO Age-friendly designation received
At the January 2017 Seniors’ Agenda Network Summit, Supervisor Dave Cortese announced that the County of Santa Clara would join the national Dementia Friends USA initiative, a global movement that is changing the way people think, act, and talk about dementia. Developed by the Alzheimer’s Society in the United Kingdom, the Dementia Friends initiative is now underway in the USA. By helping everyone in a community understand what dementia is and how it affects people, everyone can make a difference for people touched by dementia.

Who is a Dementia Friend? A Dementia Friend is someone who, through viewing a series of online videos, learns about what it’s like to live with dementia and then turns that understanding into action. From telling friends about the Dementia Friends program to visiting someone who is living with dementia, every action counts. Anyone of any age can be a Dementia Friend – we all have a part to play in creating a dementia-friendly community.

Become a Dementia Friend today!

dementiafriendsusa.org
The City of Milpitas has created a special Dementia Friends resource table at the Barbara Lee Senior Center.

New community programs for those with early stage dementia include museum and art tours and a class at the City of San José’s Cypress Senior Center. The first Museum and Art tour was at the Martin Luther King, Jr. Library in downtown San José.
Some cities have identified Dementia Support as part of their Age-friendly priorities. Cypress Senior Center staff have committed to supporting those with dementia by becoming Dementia Friends. They are the first senior center to offer a class for people with early stage dementia.

In March, over one hundred community members attended an educational community workshop on dementia hosted by the city of Palo Alto and the Alzheimer’s Association. Training on providing Age-friendly customer service was also offered to the front line staff of the city, YMCA, and Oshman Family Jewish Community Center. The eighty employees also learned about dementia. The Palo Alto Library staff was inspired and all became Dementia Friends.
Every January and August, the Seniors’ Agenda hosts Network Summits, bringing the community together to celebrate accomplishments and strategize for the future.
Young & Old Together

Intergenerational Connections was the theme of January’s Seniors’ Agenda Network Summit. The keynote address was delivered by Donna Butts, CEO of Generations United, an organization acting as a catalyst to bring single-age focused groups together to build and support a common agenda while providing a unique voice in public debate. She spoke on *Young and Old Together: Innovation and Intergenerational Programs and Policies* and Supervisor Mike Wasserman shared his own intergenerational story of his grandfather serving in World War I.

Nearly 200 community partners were in attendance to recognize Supervisor Dave Cortese for being a champion for older adults in our county and to celebrate the city of Cupertino for joining the Global Network of Age-friendly Cities, with Mayor Darcie Paul accepting the award.
In August, the 10th Seniors’ Agenda Network Summit was celebrated with a beach theme, complete with beach balls from AARP, the Summit’s supporting sponsor. Supervisor Cindy Chavez gave opening remarks followed by a welcome from Campbell’s Mayor, Paul Resinkoff. Mayors, city staff, and Age-friendly taskforce members from Gilroy, Monte Sereno, and Sunnyvale were recognized for receiving their World Health Organization’s Age-friendly designation. Robert Ogilvie from SPUR Oakland was the featured speaker, introducing SPUR’s newly released Regional Strategy for 2070: *Four Future Scenarios: Gated Utopia, Bunker Bay Area, Rust Belt West, A New Social Compact*, showing how economic growth or decline and equality vs. inequality will shape our future.

Catholic Charities announced the start of the House Sharing Program and the Housing Trust of Silicon Valley shared their new initiative to educate the public about how to build and finance Accessory Dwelling Units (ADUs) in the County of Santa Clara.

**Creating Age-friendly Cities**
Expanding Housing Options

A major accomplishment of an objective from the 2013 Seniors’ Agenda three-year action plan was the launch of the House Sharing Program by Catholic Charities in August. This $1.5 million investment by the County expands affordable housing options through the use of underutilized homes and offers stability for community members with varying income levels. The County of Santa Clara now joins all the other counties in the Bay Area by offering a house sharing program.

Intensive Case Management for Vulnerable Older Adults

The top priority of the Seniors’ Agenda 2012 Assessment was the need for intensive case management. This was addressed through a pilot program using Measure A funding, called Community Living Connection, administrated by the Institute on Aging. The three-pronged program of coordinated case management, purchase of services, and housing retention and placements has been so successful, it has resulted in a long waiting list. The Community Living Connection is now a part of the County’s long term services and supports for those most at risk of being institutionalized.
More than 40 million Americans are caregivers to parents, partners, and children with disabilities.
Spotlight on Caregivers

Each year, Silicon Valley Reads selects a theme and books that are relevant to our community. This year’s chosen theme was Caregiving. The Seniors’ Agenda sponsored Caregiving events throughout the county to engage the community by leading workshops in Caremapping and hosting a panel of thought leaders in a discussion about *Using Technology, Innovations, and Data to Create a New Future for Caregiving* at the Tech Museum of Innovation. The speakers were: Rajiv Mehta, founder of Atlas for Caregiving; Gary Wolf, Co-Founder of Quantified Self; and Dawn Nafus, Anthropologist and Senior Research Scientist at Intel. Thanks to the Tech Museum’s technology, Dawn joined the conversation remotely from home while recuperating from a broken leg.

A Closer Look at Caremapping

Caremapping Workshops were presented at six libraries from Los Altos to Gilroy. In this two-hour interactive workshop, participants learned about and drew their own “CareMaps” – diagrams of their care ecosystems. Each CareMap illustrates the caregivers’ own support system, highlights what is working well, and can reveal gaps in care and resources. The workshop was developed by Atlas for Caregiving and has been presented all over the world.

In the United States, family caregivers provide $470 billion in unpaid care to loved ones every year
Collaborating with Our Neighbors to Prepare for Disasters

The Age-friendly Cities Collaborative July meeting was focused on disaster response with representatives from Sonoma and Napa Counties. The Director of the Sonoma County Social Services Agency shared lessons learned from the devastating fire where all the fatalities were over 65 years of age. The Director of Aging and Adult Services in Napa County discussed strategies for prevention, response, and recovery after the fire and earthquake. The County of Santa Clara’s Office of Emergency Services also shared about changes that have been implemented following these disasters.
Safe Transporation for Older Adults

The Public Health Department published the first *Older Adult Transportation & Traffic Safety Report* in 2018 through the Traffic Safety Community Network. The report provides a snapshot of existing transit, mobility, and safety issues in Santa Clara County. It also recommends steps jurisdictions and agencies can take to improve older adult driving, walking, bicycling, transit, and mobility options.

Reimaging the Workforce of the Future

Silicon Valley Organization hosted an event at PayPal to begin the discussion on how to support a multigenerational, dynamic, and resurgent workforce. The panel conversation highlighted companies and organizations that have identified economic and social value by focusing on hiring individuals who are non-millennials. Panelists included New York Life, PayPal, Pathforward, Encore Fellows, and Civic Ventures.
Transforming Spaces for People of All Ages

One way to become Age-friendly is by transforming a children-focused venue into a welcoming environment for older adults. That has been the success of the Senior Safari Walkabout at Happy Hollow Park and Zoo, which began its fifth season in 2018, sponsored by The Health Trust. For an hour on the fourth Thursday of each month from May through October, the zoo is open exclusively for older adults 50 and over, free of charge. This ADA accessible park and zoo has hosted nearly 3,000 seniors from walking groups to residents in skilled nursing facilities. Popular activities this year included line dancing and a watercolor class, which were added to a long list of fun activities, including the chance to ride the roller-coaster, hula hooping, Tai Chi, and watching the animals eat their breakfast.

Engaging at Every Age

Older Americans Month 2018 encouraged us to Engage at Every Age. The County of Santa Clara celebrated in May with a proclamation from the Board President, Joe Simitian, and fellow Supervisors. Several Seniors’ Agenda partners were present for the proclamation (pictured below), which was followed by a reception hosted by Supervisor Simitian.
SENIORES’ SAFARI — ‘BE A KID AGAIN’

Docent Lynn Grub, left, shows off a ball python, named Lucille, to Joan Avanzino, of San Jose, during the Senior Safari Walkabout at Happy Hollow Park & Zoo in San Jose on July 27. Seniors above the age of 50 get free admission for the day to enjoy free guided walking tours of the zoo as well as other activities geared for senior citizens.

By Gillian Brassil

eb62106@gmail.com

SAN JOSE — It is never too late to cross off going on a safari from your bucket list — just head to Happy Hollow Zoo.

“Such a nice place to walk, the animals are all just starting to come out and about,” said 59-year-old Katherine Zimmermann from San Jose. “My husband and I love the snakes, they were running them around for a bit.”

Walking through the paved pathways lined with trees and bamboo — surrounded by lemur, meerkats, anteaters and turtles — the zoo comes to life, attracting kids and parents of all ages. Even if children are well out of the house, Happy Hollow Zoo really welcomes people of all ages. The Senior Safari program started in 2015 and offers seniors the opportunity to come to the zoo and explore on their own pace.

“Part of this is that we got feedback from older citizens that they wanted to come to the zoo but didn’t feel comfortable because they didn’t have young children anymore. So we thought, why not make a special time for them?” — Heather Lerner, executive director of the Happy Hollow Foundation.

The Happy Hollow Zoo gives seniors a chance to walk with the animals and explore.

Seniors enjoy a bit of line dancing, one of the many planned activities at the Happy Hollow Zoo.

Supervisor Dave Cortese presents the 2018 WEAAD Proclamation to DAAS Director Jim Ramoni and APS Managers, Valerie Smith and Martha Jaquez.
Increasing Social Inclusion and Preventing Self-Neglect

For the third consecutive year on July World Elder Abuse Awareness Day (July 15th), the Seniors’ Agenda, Adult Protective Services (APS), and Sourcewise hosted a workshop for over 125 mandated reporters and interested community members. The workshop increases the community’s awareness of elder abuse, the role of a mandated reporter, and the responsibilities of APS.

Dr. Philip Choe, Associate Program Director of the Stanford-VA Palo Alto Geriatric Medicine Fellowship Program, spoke on “A Community Approach to Increasing Social Inclusion and Prevention of Self-Neglect.”

Dr. Choe’s presentation was followed by a panel of community non-profits that offer friendly visitor programs for older adults. San José Open Bible Church was recognized with the “Community Partner Award” for supplying APS with donated hygiene products for older adults in crisis. Supervisor Dave Cortese, City of San José Vice Mayor Magdalena Carrasco, and State Assemblyman Ash Kalra also addressed the group.

Older Adults Get Involved Through Volunteerism

Since 2016, the Seniors’ Agenda has been playing a key role in supporting a network of volunteer managers in non-profits and government, including those who serve the older adult population. A group of over 40 volunteer managers hold quarterly meetings for networking, professional development, and promoting volunteer opportunities, especially for seniors who are retired.
Investing in Older Adults

The County’s investment in older adults brought new and continued funding for Age-friendly priorities. In addition to the Community Living Connection and House Sharing programs, transportation issues were addressed through a second year of funding for RYDE: Reaching Your Destination Easily, a volunteer driver program for the five cities of Saratoga, Los Gatos, Cupertino, Santa Clara, and Monte Sereno. A feasibility study of the Senior Care Commission’s request to have the County provide affordable respite care at the Adult Day Care Centers was completed in July. Together, these programs total over $3 million in annual investments.

Over the next five years, the Department of Behavioral Health’s Mental Health Services Act will increase and expand prevention and intervention programs targeted at the older adult population. In addition, the Public Health Department’s Traffic Safety Community Network has made older adult traffic safety one of the top four priorities in their 2018-20 strategic plan.

Investing in Education and Professional Development

Bullying and loneliness, two major concerns for older adults, were addressed in professional development workshops facilitated by Dr. Patrick Arbore of the Institute on Aging, a nationally recognized expert in suicide prevention and grief. Over 100 individuals attended both the Senior Bullying – Mean Girls and Boys Grow Up: Understand and Respond to Older Adults who Bully and Senior Loneliness – You’ve Lost that Lovin’ Feeling workshops, which provided free continuing education units in a variety of fields (Appendix F).
The Intergenerational City

Gil Penalosa, founder of 8 80 Cities gave a public talk on the topic of the benefits of designing cities using an intergenerational lens. Following his presentation was a celebration to launch Gen2Gen, a program designed to engage adults ages 50+ with youth and children. With the theme of Enrich Your Life — Inspire a Child, this event showcased intergenerational opportunities in San José. The November 8th event was co-hosted by Gen2Gen, Aging Services Collaborative, and the County of Santa Clara Seniors’ Agenda.
NEXT STEPS

Reaching our goal of being the first county in the United States to have all of its cities as a part of the World Health Organization’s Global Network is only the beginning. The Seniors’ Agenda is intentionally creating policies, programs, and partnerships that advance an inclusive and accessible urban environment that promotes active aging.

The WHO Age-friendly process is a five-year cycle of continuous improvement. WHO wants cities to use the eight domains of livability for assessment, planning, implementation, and evaluation. In the next year, we will develop a three-year plan of action, utilizing measurable outcomes, informed by the Age-friendly survey, focus groups, and Community Conversations. As each city focuses on their local priorities, the Seniors’ Agenda will convene all the cities to decide on county-wide efforts that would benefit older adults. We will also share the assessment, key findings, and proposed plan with County and City staff working in one of the eight domains.

The Seniors’ Agenda will continue to be the backbone organization that is building a strong network of professionals working with older adult populations. By providing opportunities to learn from innovators and experts in their fields, together we will transform, expand, and create innovative policies and programs to make the County of Santa Clara a great place for all ages.
APPENDICES

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D. August Network Summit Summary 37
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F. Senior Bullying and Social Isolation Event Flyers 39
G. Partner Organizations 41
This is to certify that

County of Santa Clara

has been accepted as a member of the World Health Organization's Global Network for Age-friendly Cities and Communities

Members of the Network commit to share and promote the values and principles central to the World Health Organization Age-friendly City approach, and to the process of creating more age-friendly cities and communities.

Dr John Beard — Director
Department of Ageing and Life Course
World Health Organization
Geneva, Switzerland
Older adults, ages 60 years and older, account for approximately 17% of the county population from 2012 to 2016. More than half of Santa Clara County’s (SCC) older adult population (55%) identifies as female and 45% as male. In SCC, the median age for older adults is 69.5 years, similar to the median age of older adults in the State of California (69.3 years).

Key Findings

- **$28,440** Annual Basic Cost of Living for a single older adult in SCC, 18% higher than the California average
- **17%** of the population is ages 60 years or older
- **Ethnically Diverse** older adult population, similar to SCC as a whole
- **37%** reported living in non-family households, 34% of these reported living alone
- **69.5** yrs Median age of older adults in SCC
- **Growing Population** older adults ages 60 and older projected to reach 26.3% of the total population by 2030.
Race/Ethnicity: The racial and ethnic composition of older adults in Santa Clara County is quite diverse, similar to the demographics of the County overall. Over four in five (82%) older adults, ages 60 and older, identify as either Asian/Pacific Islander (31%) or non-Hispanic White (51%). About one in seven (14%) older adults, ages 60 and older, identify as being of Hispanic or Latino origin, and a small percentage (2%) of older adults identify as African American.

Educational Attainment and Language: Santa Clara County is a highly educated county, where almost half of all residents have at least a bachelor’s degree or higher. Among adults above the age of 60, 40% have a bachelor’s degree or higher. While more than half of older adults (55%), ages 60 and over, speak English only, 45% of older adults speak a language other than English. Among the 45% of older adults who speak a language other than English, 29% say they speak English less than “very well.” Barriers in communication often result in a lack of access to services and poor health outcomes for older adults.

Economic Security: The Elder Economic Security Index looks at the minimum income necessary to cover a single elder’s basic expenses for each county in California. (A single elder is defined as an older adult housing no adult children and no grandchildren.) In 2015, the estimated annual basic cost of living for a single elder in Santa Clara County was $28,440, 18% higher than the average for California. On a monthly basis, this equates to a total cost of $2,370. The majority of this monthly amount is utilized for rent ($1,365), food ($286), and healthcare costs ($235).

References:
1 U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates. Table S0102
This Summit’s keynote, Donna Butts, Executive Director of Generations United spoke on “Young and Old Together: Innovation in Intergenerational Programs and Policies”.

Generations United, an organization acting as a catalyst that brings single-age focused groups together to build and support a common agenda while providing a unique voice in public debate. We honor, support, and engage all ages.

**Dementia Friends**

We have had 762 Santa Clara County residents become a Dementia Friend. A video was created to showcase our local campaign.

Go to [dementiafriendsusa.org](http://dementiafriendsusa.org) to become a Dementia Friend in just a few minutes!

Thank you Supervisor Dave Cortese for your commitment to older adults in Santa Clara County as the President of the Board of Supervisors.

Congratulations to the City of Cupertino on joining the World Health Organization of Age-Friendly cities.
Seniors’ Agenda
Network Summit

AGENDA AT A GLANCE

1:00 p.m. Refreshments and Networking

1:30 p.m. Welcoming Remarks

James Ramoni, Director
Department of Aging and Adult Services

Cindy Chavez, Supervisor
Santa Clara County

Paul Resnikoff, Mayor
City of Campbell

1:40 p.m. Recognition of Age-Friendly Cities
Gilroy, Monte Sereno & Sunnyvale

2:00 p.m. Accomplishments & Highlights

2:20 p.m. Keynote:
Age-friendly Cities: A Regional Strategy
Robert Ogilvie, Director of SPUR Oakland

3:45 p.m. Upcoming Events

Featured Speaker: Robert Ogilvie, SPUR Oakland

This Summit’s keynote, Robert Ogilvie, SPUR Oakland Director spoke on Creating Age-Friendly Cities: Diversity, Equity, and Inclusion.

Robert Ogilvie is SPUR’s Oakland director. Over the past 20 years he has worked extensively in community development and planning to help improve low- and middle-income neighborhoods.

AGE FRIENDLY
SANTA CLARA COUNTY

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June 19, 2018

**SSA Today Highlight**

**Vision—Commitment to Serve, Empower, Transform**

**Committed to Empowering & Protecting Older Adults**

Each June, the Department of Aging and Adult Services (DAAS) brings awareness to the difficult subject of elder abuse in Santa Clara County. On Friday, June 15th, over 100 attendees gathered to recognize the 13th annual World Elder Abuse Awareness Day, focusing on the issue of self-neglect among older adults. Distinguished guests included Supervisor Dave Cortese, San Jose City Vice Mayor Magdalena Carrasco, and Assembly Member Ash Kalra, who each emphasized their commitment to the well-being of older adults in Santa Clara County.

Dr. Philip Choe, Associate Program Director of the Stanford/VA Palo Alto Geriatric Medicine Fellowship Program, delivered the keynote address: *Understanding the Challenges of Self-Neglect through a Geriatrician’s Perspective*. A panel discussion followed the address, offering insight from community leaders representing LGBTQ Wellness, the Friendship Line, Forget-Me-Nots, and Friends from Meals on Wheels. Panelists discussed the unique strategies of and challenges faced by each of their organizations in improving the lives of older adults who suffer from social isolation and/or self-neglect.

Adult Protective Services also presented the WEAAD Award to REACH Ministries for their incredible contributions in serving APS clients throughout Santa Clara County.

Comments on SSA Today? Contact Shannon Garcia
408-755-7993
MEAN GIRLS & BOYS GROW UP:
Understand and Respond to Older Adults Who Bully

Thursday, March 15
10:00am to 12:00pm
SSA Auditorium
333 West Julian St, San Jose

FREE CEUs available

Presented by:

Details and RSVP at: https://meangirlsandboysgrowup.eventbrite.com

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You've lost that lovin' feelin'

Loneliness and Social Isolation: A Need for Community

Thursday, November 9th
10:00 am to 12:00 pm
Santa Clara County-SSA Auditorium
333 West Julian St., San Jose
(Free parking available in parking structure)

Explore ways to recognize loneliness and social isolation in older people with Patrick Arbore, EdD, Founder of the Friendship Line and Director of the Center for Elderly Suicide Prevention and Grief Related Services.

This presentation has been approved for 2 hours of CEUs for the California State Association of Public Administrators, Public Guardians, and Public Conservators.

Visit https://lovinfeelin.eventbrite.com for more information and to RSVP
Special **THANK YOU** to the following agencies for contributing to the Seniors’ Agenda!

- Above & Beyond Placement
- Agape Long Term Care
- Age2Age
- Institute for Age-Friendly Housing
- Aging Services Collaborative
- Alzheimer’s Association
- Asian Americans for Community Involvement (AACI)
- Avenidas
- Bay Area Older Adults
- Beacon Communities
- C.A.R.A (California Alliance for Retired Americans)
- CAFÉ (Center for Age Friendly Excellence)
- CareMavens
- Catholic Charities
- Centennial Senior Center-Morgan Hill
- Center for Healthy Aging in Multicultural Populations (CHAMP), SJSU
- Century 21
- City of: Campbell; Cupertino; Gilroy; Los Altos; Los Gatos; Milpitas; Mountain View; Morgan Hill; Palo Alto; San Jose; Santa Clara; Saratoga; Sunnyvale
- City of San Jose, Housing
- City of San Jose Library
- City of San Jose, P.R.N.S.
- City of San Jose, Senior Citizens Commission
- Community Health Partnership
- Community Services Agency
- Covia
- Dyno Sense
- EAH Housing
- Eastside Neighborhood Center
- Eden Housing
- El Camino Hospital
- Family Caregiver Alliance
- Family Matters In-Home Care
- Foster Grandparent Program
- Friends of Meals on Wheels
- Gardner Senior Center
- Good Samaritan Hospital
- Happy Hollow Zoo Foundation
- Heart of the Valley Services for Seniors
- Home Instead
- Hospice of the Valley
- Housing Authority of Santa Clara County
- Institute on Aging
- Ixora Health
- Jewish Family Services of Silicon Valley (JFSSV)
- Jewish Federation of Silicon Valley
- Klauskashan Care Management
- League of Women Voters
- LifeSTEPS
- Live Oak Adult Day Care
- Long Term Care Ombudsman
- Los Altos Senior Commission
- Medical ALERT
- Mid-Peninsula Housing
- Northern California Presbyterian Homes and Services (NCPHS)
- Office of Assembly Member Kansen Chu
- Office of Assembly Member Ash Kalra
- Office of Congressman Zoe Lofgren
- Office of State Senator Bob Wieckowski
- Office of State Senator Jim Beall
- Office of Supervisor: Mike Wasserman; Cindy Chavez; Dave Cortese; Ken Yeager; S. Joseph Simitian
- OnLok Lifeways
- Palo Alto Medical Foundation Drucker Center Peninsula Family Services People Acting in Community Together (PACT)
- Portuguese Community Center
- Project ACCESS
- PRX Digital
- Rebuilding Together Silicon Valley
- Respite and Research for Alzheimer’s Disease
- Retired and Senior Volunteer Program (RSVP) San Mateo/North Santa Clara County
- Right at Home
- Sacred Heart Community Services
- San Jose State School of Nursing
- Affordable Housing Department
- Santa Clara County Behavioral Health Services
- Santa Clara County Department of Aging and Adult Services
- Santa Clara County Fire
- Santa Clara County Library
- Santa Clara County Mental Health Homeless Systems
- Santa Clara County Open Space Authority
- Santa Clara County Planning Department
- Santa Clara County Public Health
- Santa Clara County Senior Care Commission
- Santa Clara County Social Services Agency
- Saratoga Senior Center
- Satellite Healthcare
- Second Harvest Food Bank
- SEIU 521
- Senior Adult Legal Assistance (SALA)
- Senior Care Authority
- Senior Companion
- Senior Peer Advocates (SPA)
- Seven Trees Senior Center
- Silicon Valley Independent Living Center (SVILC)
- Silicon Valley Council of Nonprofits (SVCN)
- Silicon Valley FACES
- Silicon Valley Healthy Aging Partnership-Falls Prevention
- Sourcewise
- Sunnyvale Community Center
- Sutter Health SVO
- The Health Trust
- TheraCare
- TRANSFORM
- United Way 211
- Valley Medical Center, Geriatric Clinics
- Valley Transportation Authority
- Vasona Creek
- Villa Siena
- Vintage Silver Creek
- Walk San Jose-Cal Walks
- Wellpoint
- YMCA, Silicon Valley
- Yu-Ai Kai-Japanese American Community Senior Service