VISION ★ Serve ★ Empower ★ Transform

EMERGENCY RESOURCES
Emergency Assistance Network
Community Services Agency of Mt. View & Los Altos
Sacred Heart Community Services
St. Joseph’s Family Center
Sunnyvale Community Services
LifeMoves Georgia Travis
West Valley Community Services
LifeMoves Opportunity Center
The Salvation Army

COUNTY OF SANTA CLARA
Social Services Agency – Benefits Information
MyBenefitsCalWIN
MyBenefitsCalWIN Mobile Application
24-7 Automated Information Line
Information – Intake Benefits
Information – Continuing Benefits

SUPPORT RESOURCES
2-1-1 – Santa Clara County
United Way VITA – Volunteer Income Tax Assistance
Insight – Self-Sufficiency Standard Tool for Calculator
Bay Area Legal Aid
Sacred Heart Community Service – JOBLINK
Bill Wilson Center – Contact Cares
Native TANF – Assistance & Services
Clean Slate – Tattoo Removal Program
Expungement Program – Record Clearance
Santa Clara County Transit Assistance Program (TAP)
Sunday Friends
Community Action Agency – Energy Assistance
Internet Essentials From Comcast
The Health Trust Family Resource Centers
East Side Adult Education
sb Child Development Centers
MetroED – Metropolitan Education District
Dress for Success – San Jose
Lenders for Community Development
Sacred Heart – Home Energy Assistance Program
Children Dental Center of San Jose
Children Dental Center of Sunnyvale
The Family Self-Sufficiency Program
Resources for Immigrants
California Alternative Rates for Energy (CARE)
Phoenix Data Center
Working Partnerships, USA
East San Jose Community Law Center
Fatherhood/Male Involvement
Gilroy Library
Santa Clara County Parks
Silicon Valley/South Bay SAVES
MERIWEST Credit Union
United Way Silicon Valley – Credit Coaching
Community Technology Alliance
Eritrean Community Santa Clara County
Go Kids, Inc./Estrella Family Services
CalWORKs Housing Support Programs
Family Stabilized Housing Program
SSA Rapid Re-Housing Program
Santa Clara County Shelter and Housing Information
Opportunity Fund – Match Savings Account
Society of St. Vincent de Paul
The Earned Income Tax – Earned Income Credit
MERIWEST Credit Union
Coalition Against Payday Predators (CAPP)

HEALTH RESOURCES
Children’s Health Initiative – Health Insurance
Free Prescription Saving Card
National Alliance on Mental Health NAMI
New Eyes – Glasses for Those in Need
Parents Helping Parents PHP
Health Benefits Resources Center HBRC
WIC – Nutrition Program/Healthy Kids – Health Services
School Health Clinics of Santa Clara
San Andreas Regional Center
Healthy Kids Services
Santa Clara Family Health Plan
Black Infant Health Program
All Around Senior Services
CalWORKs Health Alliance
Linda Haskell – Empowerment Center YWCA
ACCI – Health Centers
Rebekah – Children’s Services
Healthier Kids Foundation Santa Clara County
Mental Health Call Center – Counseling Services
Goodwill of Silicon Valley – Wellness Center
Suicide Prevention & Crisis
Cal-Learn/AFPL Programs – Pregnant Teen Services
Santa Clara County Behavioral Health Services

DOMESTIC VIOLENCE RESOURCES
CalWORKs Social Work Unit
Domestic Violence Prevention
Next Door Solutions to Domestic Violence
YMCA Domestic Violence Dept. Support Network

FOOD RESOURCES
Second Harvest Food Bank
Cal-Fresh (Food Stamps)
Fresh Success Program at Gavilan College
Cal-Fresh Restaurant Meals Program
Farmers’ Markets and Cal-Fresh EBT
Senior Nutrition Program

TRANSPORTATION RESOURCES
Transportation Information for Santa Clara County
California Low Cost Auto Insurance Program
Peninsula Family Services – Ways to Work
Transportation and Ancillary Expenses (CalWORKs)

HOUSING RESOURCES
The Family Self-Sufficiency Program
Community Technology Alliance
CalWORKs Housing Support Program
Family Stabilized Housing Program
SSA Rapid Re-Housing Program
Santa Clara County Shelters & Housing

CHILDREN RESOURCES
RAFFA – Kinship, Adoption & Foster Care
First 5 of Santa Clara County – Early Childhood
Family Dependency Court System
Learning Links Preschool
Morgan Hill Migrant Educational Program
Migrant Education Program (MEP)
Child Care Resources – CalWORKs Referrals
Child Safety Information
Community Child Care Council of SCC, Inc. (4C’s)
Choices for Children (CFC)
HeadStart of Santa Clara and San Benito Counties

EMPLOYMENT RESOURCES
Sourcewise – Community Resource Solution
Occupational Training Institute (OTI)
CompTechs – Computer Technical Support
Center for Employment Training (CET)
EC Works – Expanded Subsidized Employment
Employment & Career Centers

EDUCATION / TRAINING
Community Colleges CalWORKs Liaison Services
Adult Education CalWORKs Liaison Services
Education and Training Information
Immigration Information

Santa Clara County Social Services Agency
Mission Statement:
The mission of the Social Services Agency is to provide resources and opportunities in a culturally responsive manner in order to enhance the quality of life in our community by protecting, educating, and empowering individuals and families.

www.sccgov.org
EMERGENCY ASSISTANCE NETWORK
OF SANTA CLARA COUNTY

ABOUT THE NETWORK
Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

ELIGIBILITY
Income eligibility guidelines related to Low and Very Low Income. Strict Criteria for rental assistance is followed. Direct financial assistance for different needs provided.

PARTICIPATING POLICE DEPARTMENTS
Gilroy ------ (408) 846-0323
Morgan Hill --- (408) 779-2101
Milpitas ----- (408) 586-2400
Mt. View ------ (650) 903-6350
San Jose ------ (408) 277-8900
Santa Clara --- (408) 615-4700

EMERGENCY RESOURCES

**Assistance for Santa Clara County Families**
The Emergency Assistance Network (EAN) provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger. The EAN offers assistance to help families and individuals recover from emergency situations, often providing case management and financial education in conjunction with Food Assistance, Rent and Mortgage Aid, Utility Assistance, Medical and Transportation Aid, Direct Financial Aid for special issues, Funeral Expenses, etc.

Assistance from agencies is based on zip code.

<table>
<thead>
<tr>
<th>Community Services Agency of Mt. View &amp; Los Altos</th>
<th>Sacred Heart Community Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>204 Stierlin Road Mountain View, CA 94043</td>
<td>1381 S. First Street San Jose, CA 95110</td>
</tr>
<tr>
<td>(650) 968-0836</td>
<td>(408) 278-2160</td>
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<tr>
<td>94022 94024 94035 94040 94041 94043</td>
<td>95008 95110 95111 95112</td>
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<thead>
<tr>
<th>St. Joseph’s Family Center</th>
<th>Sunnyvale Community Services</th>
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</thead>
<tbody>
<tr>
<td>7950 Church Street, Suite A Gilroy, CA 95020</td>
<td>725 Kifer Road Sunnyvale, CA 94086</td>
</tr>
<tr>
<td>(408) 842-6662</td>
<td>(408) 738-4321</td>
</tr>
<tr>
<td>95020 95046</td>
<td>94085 94086 94087 94089 95002</td>
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<thead>
<tr>
<th>LifeMoves</th>
<th>West Valley Community Services</th>
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<tbody>
<tr>
<td>Georgia Travis</td>
<td>10104 Vista Drive Cupertino, CA 95014</td>
</tr>
<tr>
<td>260 Commercial Street San Jose, CA 95112</td>
<td>(408) 255-8033</td>
</tr>
<tr>
<td>(408) 271-1630</td>
<td>95014 95030 95032 95033</td>
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<tr>
<td>95035 95131 95133 95134</td>
<td>95044 95070 95129 95130</td>
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<tr>
<th>LifeMoves</th>
<th>Salvation Army</th>
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<tbody>
<tr>
<td>Opportunity Center 33 Encina Avenue Palo Alto, CA</td>
<td>359 North 4th Street San Jose, CA 95109</td>
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<tr>
<td>(650) 853-8672</td>
<td>(408) 282-1165</td>
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<tr>
<td>94301 94303 94304 94305 94306</td>
<td>95037 95112 95119 95121</td>
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<tr>
<th>Salvation Army</th>
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<tbody>
<tr>
<td>3090 Homestead Road Santa Clara, CA 95051</td>
<td></td>
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<tr>
<td>(408) 247-4588</td>
<td></td>
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<tr>
<td>9050 95051 95054</td>
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MyBenefitsCalWIN
www.MyBenefitsCalWIN.org

APPLY ONLINE FOR
• Cash Aid (CalWORKs)
• Food Assistance (CalFresh)
• Medi-Cal & Health Care Programs
• Refugee Assistance

LANGUAGES
English, Spanish, Chinese & Russian

MyBenefitsCalWIN Mobile Application
• Available 24/7
• Eliminates travel & office hours to simplify & speed up the application process

24-HR AUTOMATED INFORMATION LINE:
1-877-96 BENEFITS or 1-877-962-3633

INFORMATION
• Office Locations/Hours
• How to Apply
• EBT/Medical Cards
• Case Status
• Programs Offered
• How to Report Abuse

My Benefits CalWIN On-Line Application / Portal

Create a MyBenefitsCalWIN Account to:

Check Benefits Status, Amount and Date Available
Contact Case Manager by E-mail
Review Up to 6-Months of Case History
View EBT (Electronic Benefit Transfer) Balance and Up to 30 Days of History
New Sign In or Create Account Button
Sign Up for E-NOAS (Electronic Notices of Action)

Request Verification Letter for Each Household Member
Submit/Continue Application
Renewal Online
Submit Periodic Reports: Semi-Annual (SAR-7), Mid-Year Status Report (MSR)
Upload Verifications at Any Time
Use Navigation Bar Displays List of Community Based Organizations

MyBenefitsCalWIN On-Line Application

Welcome,
This website is a fast and easy way for California residents to learn about and apply for medical, food, and cash assistance programs. MyBenefitsCalWIN also provides ongoing access to secure and private benefit information. Select a topic below to get started sign in to your account.

On-line Services
See if I Am Eligible
Apply for Benefits or Continue Application
Report My Changes or Renew Benefits
Affordable Health Insurance
Community Based Organization

Get More Information About Available Programs

NEW As of 8/16
MyBenefitsCalWIN Mobile Application

Provides an overview of the four primary programs:
- Cash Aid (CalWORKs)
- Food Assistance (CalFresh)
- Medi-Cal/Health Care Programs
- General Assistance
- Find CalWORKs County Offices via GPS, Zip Code and Select Location
- Provides Disaster Assistance
- Check Eligibility
- Apply for MyBenefitsCalWIN

Once request has been submitted, Applicant may also submit verifications by Selecting the Verification Type and Take a Picture of the Verification Using the Mobile phone camera.

Information Intake and Continuing Cases:

**Intake Benefits:** For information on newly filed applications

| Benefits Application Center (BAC) | Families with Children |
| 1867 Senter Rd., SJ (408) 758-3800 | CalWORKs, CalFresh & Medi-Cal |

| General Assistance (GA) | Adults with NO Children |
| 1919 Senter Rd., SJ (408) 758-3106 | General Assistance (GA), Cash Assistance Program for Immigrants (CAPI), CalFresh & Medi-Cal |

**Continuing Benefits:** For information approved/ongoing cases

| Continuing Benefits Services (CBS) | Families with Children |
| 1870 Senter Rd., SJ (408) 758-4100 | CalWORKs, CalFresh & Medi-Cal |

| Benefits Service Center (BSC) CALL CENTER ONLY: (408) 758-3600 | NON-Financial Assistance Cases |
| General Assistance (GA) 1919 Senter Rd., SJ (408) 758-3100 | CalFresh & Medi-Cal |

| Adults with NO Children | Adults with NO Children |
| General Assistance (GA) 1919 Senter Rd., SJ (408) 758-3100 | General Assistance (GA), Cash Assistance Program for Immigrants (CAPI), CalFresh & Medi-Cal |

**Glossary of Terms:**

- BIC – Benefit Identification Card or Medi-Cal Card
- CalFresh – California Food Assistance Program formerly Food Stamps
- CalWORKs – California Work Opportunity and Responsibility to Kids Program
- CWES – California Welfare-to-Work Program
- Cash Aid – CalWORKs, RCA, GA/GR Programs
- EBT – California Electronic Benefit Transfer Card
- MSR – Mid-Year Status Report
- NOA – Notice of Action
- WTW – Welfare to Work/ CalWORKs Program Employment Services
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

Everyday Needs and in Times of Crisis, Help Starts Here: Dial 2-1-1
2-1-1 is a free and confidential, 3-digit phone number and service that provides access to critical community programs and services.

2-1-1 can be accessed by phone or computer. A toll-free call to 2-1-1 connects you to a community resource specialist who can put you in touch with local organizations that provide critical services that can improve—and save—lives. You'll find information about:

- supplemental food and nutrition programs
- shelter and housing options and utilities assistance
- emergency information and disaster relief
- employment and education opportunities
- services for veterans
- health care, vaccination and health epidemic information
- addiction prevention and rehabilitation programs
- reentry help for ex-offenders
- support groups for individuals with mental illnesses or special needs
- a safe, confidential path out of physical and/or emotional domestic abuse

Whether in times of natural disaster or personal crisis, 2-1-1 is committed to being the first, most essential resource to anyone who needs help.

United Way Bay Area partners with the IRS, churches, nonprofits, schools, and other organizations to provide tax help to local low-income individuals and families (those with an income of $55,000 or less).

Contact United Way Silicon Valley: The EKS (Earn It! Keep It! Save It!) Coalition of Santa Clara County strives to help people save money by offering free tax filing through the VITA program (Volunteer Income Tax Assistance).

During the tax season, a list of free VITA sites within Santa Clara County is kept up-to-date at www.211scc.org. The site listing has information about VITA locations, days/hours of operation, and language capabilities. People can also dial 2-1-1 (in January) to speak with a specialist who can connect to a site that is closest to them.

Taxpayer should bring the following items with them to the tax site:

- State issued Photo ID,
- Physical Social Security or ITIN cards for self, spouse, and any dependents,
- Any tax forms received (W2s, 1099s, 1098s, and so on), and
- Copy of last year’s federal and state tax return, if you filed last year.

INTERESTED IN BECOMING AN IRS-CERTIFIED TAX VOLUNTEER?
taxvolunteer@uwsv.org
SUPPORT RESOURCES

The following organizations are available to assist you and your family!

**SELF-SUFFICIENCY STANDARD TOOL FOR CALIFORNIA**

The California Family Economic Self-Sufficiency Standard (Self-Sufficiency Standard), quantifies the costs of basic needs for California's working families. Many policymakers, advocates, services providers, foundations, and families use the Self-Sufficiency Standard to make informed decisions on working family issues. It measures the minimum income necessary to cover all of a non-elderly (under 65 years old) and non-disabled individual or family's basic expenses - housing, food, child care, health care, transportation, and taxes - without public or private assistance. The California Self-Sufficiency Standard is available for all 58 counties across the state. This tool allows you to look up the Self-Sufficiency Standard for a specific county and household type in California.

**WEBSITES**
www.insightcced.org

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**BAY AREA LEGAL AID**

**LOCATION**
2 West Santa Clara St., 8th Fl.
San Jose, CA 95113

**CONTACT**
Lisa Newstrom
Managing Attorney

**PHONE NUMBER**
(408) 283-3700

**WEBSITE**
www.baylegal.org

**HOURS**
9:00 a.m. – 5:00 p.m.

**ADVICE LINE**
(800) 551-5545 or
(408) 850-7066
9:30 a.m. – 3:00 p.m.

**LANGUAGES**
Over 34 languages and
interpreter services

**ELIGIBILITY**
Must meet financial
Criteria 125-200% FPL

Bay Area Legal Aid provides free civil legal assistance to low-income communities throughout the Bay Area in the areas of:

**Housing**
- Landlord-tenant issues,
- Foreclosures,
- Unlawful evictions, and
- Housing discrimination.

**Economic Justice**
- CalWORKs,
- General Assistance,
- SSI,
- CalFresh, and
- Consumer Law Matters.

**Consumer Law**
- Domestic violence, and
- DV-related Immigration Matters.

**Immigration-related matters – Health Care Access**
- MediCal,
- DentiCal,
- IHSS,
- Affordable Care Act, and
- Covered California.

**Youth Justice**
- Foster Care,
- Homeless Youth, and
- Education Advocacy for Re-entering Youth.
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

Looking for a Job? JOBLINK can help you!

**FREE SERVICES**
Informative Workshops  
Job Coaching/Search  
Email Set Up  
Mock Interviewing  
Clothing for Interviews/Work  
On-Site Recruiting/Workshops  
Resume Preparation  
Personalized Voicemail  
Job Referrals  
Interview Preparation  
Use of Internet  
Use of Phones, Copiers, Fax and Computers

**MANDATORY JOB SEARCH WORKSHOPS**
English on Wednesday: 9:00 a.m. – NOON  
Spanish on Thursday: 9:00 a.m. – NOON

**COMPUTER CLASSES**
Every Thursday from 2:00 – 4:00 p.m.

**CRISIS LINE: (408) 850-6125**
A contact line for anyone experiencing depression, anxiety, grief, loneliness, parental stress, or general hard times. Callers receive supportive listening, crisis intervention, information and referral.

**ANTI-HATE HOTLINE: (408) 279-0111**
A service for listening, reporting and follow-up of incidences of discrimination and hate crimes.

**24-7 LINE FOR YOUTH: (888) 247-7717**
A free hotline for youth ages 7-24, providing supportive listening, crisis intervention, and information and referrals. Youth may call the line ANYTIME FOR ANY REASON.

**CENTRE CARES HOTLINE: (408) 850-6179**
A hotline for people infected or affected by HIV/AIDS. Anyone whose life has been touched by HIV/AIDS can call the line for supportive listening, crisis intervention, and information and referrals.

The goal of the Native TANF Program (NTP) is to provide cash assistance and supportive services to eligible needy Indian families with children in need of temporary aid and services. The NTP may provide parent(s), or caretaker relatives who are participants, with job preparation, employment opportunities, and supportive services to increase self-sufficiency.

Needy Native American families living in Santa Clara County that are members/descendants of a federally recognized Tribe, or descendants of a California Indian Judgment Rolls may be eligible to participate in this program.

**LANGUAGES**
English, Spanish and others as needed

**WEBSITE**
www.washoetribe.us
**SUPPORT RESOURCES**

The following organizations are available to assist you and your family!

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**CLEAN SLATE**

**CONTACT INFORMATION**
1694 Adrian Way
San José, CA 95122
Phone (408) 794-1660
Fax (408) 923-5215

**E-MAIL**
cleanslatetattooremoval@sanjoseca.gov

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**EXPUNGEMENT PROGRAM**

**LOCATION**
County of Santa Clara
Office of the Public Defender
701 Miller St., 2nd Floor
San Jose, CA 9510
(408) 299-7700

**CONTACTS**
Mamie Lopez (408) 299-7025
John Gutierrez (408) 299-7028

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**SANTA CLARA COUNTY TRANSIT ASSISTANCE PROGRAM (TAP)**

**FOR MORE INFORMATION**
Contact one of the Emergency Assistance Network Agencies from PAGE 1

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Are gang related tattoos preventing you from getting a job or moving forward in life? If you meet the criteria and are interested in removing your gang related tattoos please call the Clean Slate Office.

**CRITERIA**
- Must be a San José resident
- Must be between the ages of 14 and 25
- Must live a gang free lifestyle
- Tattoos must be on hands, wrists, neck or face

**REQUIREMENTS**
- Must complete 30 hours of community service
- Must be working or going to school and/or must enroll in a job readiness or vocational program
- Must commit to program by attending weekly life skill group workshops for seven (7) weeks
- Must graduate
- Tattoo removal begins after three (3) month program and community service hours are completed

Get your record cleared; obtain free legal services to clear non-violent misdemeanor(s) and/or felony committed in Santa Clara County.

**ELIGIBILITY**
Current CalWORKs participants, former CalWORKs clients who have received aid within the past 12 months.

**HOURS OF OPERATION**
Monday – Friday, 8:00 a.m. to 5:00 p.m.

**LANGUAGE CAPACITIES**
English, Spanish, Vietnamese
To overcome any language barriers, the Public Defender’s Office has access to interpreters who speak virtually any language.

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The Transit Assistant Program (TAP) provides discounted transportation passes to eligible Santa Clara County residents to assist in affording public transportation necessary for job search, going to work, attending school and seeking medical care.

Passes are distributed using electronic card through the Clipper regional fare collection program. (See page 37 for information on the Clipper Program)

TAP focuses on low-income residents at or below the 200% Federal Poverty Level:

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Monthly Income</th>
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<tr>
<td>1</td>
<td>$1,915</td>
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<tr>
<td>2</td>
<td>$2,585</td>
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<tr>
<td>3</td>
<td>$3,255</td>
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<tr>
<td>4</td>
<td>$3,925</td>
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</tbody>
</table>

*Add $670 for each additional family member*
### Sunday Friends

Sunday Friends empowers families to break the generational cycle of poverty by fostering positive developmental in children while educating and guiding parents to support their children’s life success.

**PROGRAMS**
- Building Community
- Giving Back
- Financial Literacy
- Promoting Academics
- Computer Education
- English Fluency
- Nutrition & Health
- Parenting Effectiveness
- Life Skills

### Lowell

**SUNDAY FRIENDS SUCCEDS BECAUSE**

We respect the children and parents who choose to join us, honoring their good intentions and their obvious as well as hidden talents.

Programs involve children and parents together. Family members support each other in applying new attitudes and work styles to their lives.

Children and parents experience the satisfaction that comes from meeting their needs through successful work efforts and through the contributions they make to their community.

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### Community Action Agency

Community Action Agency offers NON-EMERGENCY energy bill payment program to assist low-income families in Santa Clara County.

This program is available once per calendar year.

**QUALIFICATIONS**

Call 1-866-205-2388, leave a message with your mailing address to request an application.

- Mail verification of household income (W-2, tax return, paycheck stub)
- Energy bill must match the address of the applicant
- Meet household size and income.

### Weatherization Assistance Program

This program enables low-income families to permanently reduce their energy bill by making homes more energy efficient. For applications call 1-866-205-2388 and leave a message.

### Internet Essentials from Comcast

With Internet Essentials from Comcast, your family can:

- Do homework
- Get online tutoring
- Type book reports
- Take online classes
- Email teachers
- Research colleges

**ELIGIBILITY CRITERIA**

- Located where Comcast offers Internet service,
- At least one child eligible to participate in the National School Lunch Program,
- No subscription to Comcast Internet service within the last 90 days, and
- No overdue Comcast bill or unreturned equipment.

Enrolled families may also purchase a low-cost computer, and anyone can access the free online Learning Center, with a library of videos and other resources that help create a safe, secure and fun online experience for the family.
THE HEALTH TRUST FAMILY RESOURCE CENTERS (FRCs)

BLACKFORD & CATHOLIC CHARITIES

**LOCATION**
46 Race Street
San Jose, CA 95128
(408) 380-8606

**HOURS:**
M–W 9:00 a.m. – 5:00 p.m.

The West San Jose Family Resource Centers provide programs that are designed for children under the age of six (6) and their families that promote healthy development. This includes early education programs that nurture growth and development, social/emotional development, and early literacy skills to help prepare children for kindergarten. The Center offers free parenting seminars to promote positive parenting skills, the importance of early literacy and parent leadership and advocacy skills.

The Center also provides Family Wellness Programs:
- Zumba for Kids
- Family Yoga
- Tumbling

The classes are fee based, which are reinvested into programs and services offered at FRCs.

Adult Zumba classes are also available for minimal fees and Yoga classes by donations.

**WEBSITE:** WWW.Facebook.com/westsanjoseFRCs

**LANGUAGES:** English, Spanish, Amharic and Portuguese

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EAST SIDE ADULT EDUCATION

*Independence, Overfelt, Milpitas*

**CONTACT**
(408) 928-9363

**ABE, ESL, GED, HSD**
 a.m., p.m., Evening

Career Training and Education:
- Microsoft – Applications Electronic Medical Records (a.m.)
- CISCO – Networking Academy (p.m.)

Certification:
- Accounting Clerk
- Microsoft Office Specialist
- Quick Books and Microsoft Certified Test Site

Next Step Academy:
- College and Exploration for Students Nearing Completion

**WEBSITE:** http://adulteducation.esuhsd.org

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METRO ED
Metropolitan Education District

**LOCATION**
760 Hillsdale Avenue, Room 10
San Jose, CA 95136

**HOURS**
M – TH 10:15 a.m. – 4:15 p.m.

SJB provides subsidized child development services for children 18 months to 12 years. The agency has two toddler locations, five preschool locations and three before and after school locations. Summer school age programs are offered for school age children that include weekly fieldtrips.

**LANGUAGE**
Spanish, Vietnamese and Chinese

**E-MAIL**
enrollment@sjbcdc.org

**WEBSITE**
www.sjbcdc.org

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SILICON VALLEY REGIONAL TESTING CENTER

**Earn your GED or HiSET!**

Official GED and HiSET Testing - High School Equivalency

**WEBSITES:** www.GED.org and www.HiSET.org

**FOR INFORMATION REFER TO:** www.MetroED.net
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

DRESS FOR SUCCESS SAN JOSE

LOCATION
560 Valley Way
Milpitas, CA 95035
(408) 935-8299

CONTACT
Rebecca LaPierre
Program Coordinator
(408) 935-8299
rebecca@dfssanjose.org

LENDERS FOR COMMUNITY DEVELOPMENT

LOCATION
111 W. St. John St., Ste. 800
San Jose, CA 95113
(866) 299-8173

WEBSITE
www.L4CD.org

LENDERS FOR COMMUNITY DEVELOPMENT (LCD): is a non-profit lender to low-income businesses located in Alameda, San Francisco, San Mateo, and/or Santa Clara Counties.

LCD CAN HELP BY
- Lending money to start or grow a business,
- Provide free, one-on-one business consulting,
- Refer to other agencies that help small business, and
- Help establish good credit.

LCD LOANS OFFER
- Competitive rates,
- Little or no collateral,
- A simple repayment process,
- Straightforward loan terms, and
- Quality service.

Home Energy Assistance Program (HEAP) is 100% free of cost to homeowners and renters including residents of mobile homes.

This program helps income-eligible families with a credit on their energy bill. Weatherizing your home could help lower your energy usage and utility bill.

You may qualify for HEAP & FREE Weatherization services if your monthly household gross income is less than the income guidelines.

Assistance is offered for:
- Windows
- Doors
- Furnaces
- Water Heaters
- Smoke Alarms
- Insulation
- Porch Lamps
- Weather Strippers
- Refrigerators
- Much More
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

CHILDREN DENTAL CENTER OF SAN JOSE
1153 S. King Road
San Jose, CA  95122
(Tropicana Shopping Center)
(408) 240-0250

HOURS
M – F, 8:00 a.m. – 5:00 p.m.

WEB SITES
www.healthtrust.com
www.childrensdentalgroup.com

CHILDREN DENTAL CENTER OF SUNNYVALE
897 West El Camino Real
Sunnyvale, CA  94087
(Between Mary and Mathilda Avenues)
(408) 701-5882

HOURS
M – F, 8:00 a.m. – 5:00 p.m.

WEB SITES
www.healthtrust.com
www.childrensdentalgroup.com

THE FAMILY
SELF-SUFFICIENCY PROGRAM
Housing Authority of the County of Santa Clara
505 West Julian Street
San Jose, CA  95110
(408) 275-8770

CURRENT SECTION 8 TENANTS
You may qualify for a free savings account. Call to find out more! This program is voluntary and does not affect your eligibility for continued assistance under the Housing Choice Voucher Program

LOCAL, STATE AND NATIONAL RESOURCES FOR IMMIGRANTS
Immigrantinfo.org
Administered by Franci Collins & Cristal Verde
www.cristalverde.com
administrator@immigrantinfo.org

RESOURCES
For students, teachers, immigrants, advocates and policy-makers.

INTERACTIVE DATABASE
Listing of hundreds of ESL classes at more than 100 sites in Santa Clara County.

RESOURCES FOR IMMIGRANTS
Links to local, state and national resources for immigrants and their advocates.

EVENTS PAGE
Current Santa Clara County events. Information on relevant topics.
<table>
<thead>
<tr>
<th><strong>SUPPORT RESOURCES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>The following organizations are available to assist you and your family!</td>
</tr>
</tbody>
</table>

| **California Alternative Rates For Energy (CARE)** |
| Contact Information |
| 1-866-PGE-CARE |
| (743-2273) |

| **Phoenix Data Center** |
| Address |
| P.O. Box 1713 |
| Los Gatos, CA 95031 |
| Website |
| www.phoenixdatacenter.org |

| **Working Partnerships, USA** |
| Union Community Resources |
| Location |
| 2102 Almaden Rd., Suite 107 |
| San Jose, CA 95125 |
| (408) 269-7872 |

| **East San Jose Community Law Center** |
| Location |
| 1030 The Alameda |
| San Jose, CA 95126 |
| (408) 288-7030 |

| **Resources to Empower Fathers & Men in Santa Clara County** |
| www.sccfatherhood.org |
| sccfatherhoodprogram@gmail.com |
| (408) 641-1DAD |
| (408) 641-1323 |

Provides a 20% discount on monthly energy gas and electric rates to income-qualified households, certain nonprofit organizations and facilities housing agricultural employees. Recipients are also exempt from the recent 9% electric rate increase.

**Eligibility**
Household income must be verified.

To learn more about CARE and to download an application, please call or visit the CARE website at www.pge.com/care.

| **Connecting Those in Need with Those Who Help** |
| Services Include |
| • Details on how to qualify for assistance. |
| • Information regarding assistance with meals, groceries, shelter, healthcare, legal, transportation and senior assistance. |
| • Provides translation in Spanish and Chinese. |

This program provides one-time emergency assistance for rent, medical bills, and similar urgent needs to Silicon Valley Union workers and families.

**Eligibility**
Santa Clara County Union Members

**Language Capabilities**
English and Spanish

**Areas Served**
Santa Clara County 9:00 a.m. – 6:00 p.m.

East San Jose Community Law Center offers Legal Clinics that advise low-income individuals with specific questions/concerns on a one-on-one basis in immigration, workers’ compensation, small business, workers’ rights, consumer and debtors’ rights. Call to schedule a clinic appointment.

**Eligibility**
Low-income families

The Santa Clara County Fatherhood/Male Involvement Collaborative (SCCFMIC) represents a large group of community resources committed to supporting healthy fatherhood and male involvement for the benefit of children. SCCFMIC encourages development of programs and services that help fathers and males become positive influences in their children’s and family lives.

**One Stop Resources:** Job Training, Education, Legal Assistance, Employment, Health/Dental Care, Mental Health, Credit Counseling, Child Support, Probation/Re-Entry, Criminal Records, Temp/Perm Housing, Drug Dependency, Child Care, Family Support.
SUPPORT RESOURCES

The following organizations are available to assist you and your family!

GILROY LIBRARY
SANTA CLARA COUNTY LIBRARY

CONTACT
(408) 842–8207

WEBSITE
http://www.sccl.org/

HOURS
M–W, 1:00 – 9:00 p.m.
TH–S, 10:00 a.m. – 6:00 p.m.

PUBLIC LIBRARY, FREE AND OPEN TO ALL
Information  Education  Research  Books  Magazines
Entertainment  Meeting Space  Community Information  CDs  DVDs
Databases  Books on Tape  Story Times  Lectures  E-Books
Arts & Crafts

PROGRAMS FOR
• Children, Teens and Adults
• Literacy
• ESL and Citizenship Classes
• Health and Nutrition
• Computer and Technology Instruction
• Leisure Activities
• Book Clubs

ACCESS TO
• Public Computers
• Word Processing
• Spreadsheets
• Internet
• Wi-Fi
• Photocopier
• Scanner

Santa Clara County Parks are regional parks located close to home, yet away from the pressures of the valley’s urban lifestyle. The parks offer opportunities for recreation in a natural environment to all County residents.

<table>
<thead>
<tr>
<th>Park Name</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Almaden Quicksilver</td>
<td>21785 Almaden Rd. San Jose, CA 95120</td>
<td>(408) 355-2200</td>
</tr>
<tr>
<td>Casa Grande/ New Almaden Quicksilver Mining Museum</td>
<td>21350 Almaden Rd. San Jose, CA 95120</td>
<td>(408) 355-2200</td>
</tr>
<tr>
<td>Alviso Marina</td>
<td>Mill St. Alviso, CA 9500</td>
<td>(408) 355-2200</td>
</tr>
<tr>
<td>Anderson Lake</td>
<td>19245 Malaguerra Ave. Morgan Hill, CA 95037</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Anderson Lake</td>
<td>23205 McKean Rd. San Jose, CA 95120</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Calero</td>
<td>18390 Cochrane Rd. Morgan Hill, CA 95037</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Chitactac-Adams</td>
<td>10011 Watsonville Rd. Gilroy, CA 95020</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Chesbro Reservoir</td>
<td>17655 Oak Glen Ave. Morgan Hill, CA 95037</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Coyote Lake</td>
<td>10840 Coyote Lake Rd. Gilroy, CA 95020</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Ed Levin</td>
<td>3100 Calaveras Rd. Milpitas, CA 95035</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Field Sports Park</td>
<td>9580 Malech Road San Jose, CA 95013</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Hellyer</td>
<td>985 Hellyer Ave. San Jose, CA 95111</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Joseph D. Grant</td>
<td>18405 Mt. Hamilton Rd. San Jose, CA 95140</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Lexington Reservoir</td>
<td>17770 Alma Bridge Rd. Los Gatos, CA 95032</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Los Gatos Creek</td>
<td>1250 Dell Ave. Campbell, CA 95008</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Motorcycle</td>
<td>300 Metcalf Rd. San Jose, CA 95138</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Mt. Madonna</td>
<td>7850 Pole Line Rd. Watsonville, CA 95076</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Penitencia Creek</td>
<td>22500 Cristo Rey Dr. Cupertino, CA 95014</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Rancho San Antonio</td>
<td>11401 Stevens Canyon Rd. Cupertino, CA 95014</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Sanborn</td>
<td>16055 Sanborn Rd. Saratoga, CA 95070</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Santa Teresa</td>
<td>260 Bernal Rd. San Jose, CA 95119</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Stevens Creek</td>
<td>8515 Croy Rd. Morgan Hill, CA 95037</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Uvas Reservoir</td>
<td>4200 Uvas Rd. Morgan Hill, CA 95037</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Vasona</td>
<td>333 Blossom Hill Rd. Los Gatos, CA 95032</td>
<td>(408) 981-7773</td>
</tr>
<tr>
<td>Villa Montalvo</td>
<td>15400 Montalvo Rd. Saratoga, CA 95070</td>
<td>(408) 981-7773</td>
</tr>
</tbody>
</table>
LOW-COST BANKING AVAILABLE FOR LOW-INCOME INDIVIDUALS & FAMILIES

Local banks and credit unions offer low-cost saving and checking services geared toward promoting low-income families to save and participate in the wealth building process. These saving/checking accounts require below-market balances and low or NO fees so low-income families can enjoy common banking features – pay bills, use ATM, and make transfers.

TO LEARN MORE ON FINANCIAL LITERACY

www.americasaves.org
America Saves Campaign

www.mymoney.gov
The Financial Literacy & Education Commission, a partnership of 20 federal agencies

www.treas.gov/offices/domestic-finance/financial-institution/fin-education/resources
U.S. Treasury Department

www.federalreserveeducation.org
The Federal Reserve System

www.nfcdi.org
National Foundation for Credit Counseling, Inc.

SUPPORT RESOURCES
The following organizations are available to assist you and your family!

Silicon Valley/South Bay SAVES
Financial Literacy Education, Help individual and families build wealth through free services, community partnership – nonprofit, financial institutions, government, and employer!

<table>
<thead>
<tr>
<th>Participating Institutions</th>
<th>Income Eligibility</th>
<th>Opening Balance</th>
<th>Required Balance After 12 Months</th>
<th>Free Checking?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliance Credit Union</td>
<td>None</td>
<td>$10</td>
<td>$25</td>
<td></td>
</tr>
<tr>
<td>Bank of America</td>
<td>None</td>
<td>$25</td>
<td>$300</td>
<td></td>
</tr>
<tr>
<td>Commonwealth Central Credit Union</td>
<td>None</td>
<td>$10</td>
<td>$100</td>
<td></td>
</tr>
<tr>
<td>San Jose Credit Union</td>
<td>None</td>
<td>$5</td>
<td>$50</td>
<td></td>
</tr>
<tr>
<td>Valley Credit Union</td>
<td>None</td>
<td>$25</td>
<td>$50</td>
<td>✓</td>
</tr>
<tr>
<td>Washington Mutual</td>
<td>None</td>
<td>$1</td>
<td>$300</td>
<td>✓</td>
</tr>
<tr>
<td>Wells Fargo</td>
<td>None</td>
<td>$25</td>
<td>$300</td>
<td></td>
</tr>
</tbody>
</table>

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCIES
Work2Future One Stop
1601 Foxworthy Avenue
San Jose, CA 95118
(408) 794-1100

Work2Future customers will be given an introductory card to these institutions.

Meriwest Credit Union – www.Meriwest.com
Toll free (408) 365-6328 Customer Contact Center: (877) 637-4937
Financial Literacy Education, Partnering Agencies: Catholic Housing, MACSA Grant, Scholarship, Volunteer Opportunities, Customer need not belong to any employee credit unions.

<table>
<thead>
<tr>
<th>Participating Institutions</th>
<th>Guidelines</th>
<th>Opening Balance</th>
<th>One-time Membership</th>
<th>$0 fee Non-Interest Bearing Checking</th>
</tr>
</thead>
<tbody>
<tr>
<td>Downtown SJ Financial Center</td>
<td>You do not need to belong to an employee association or meet income guidelines</td>
<td>$20</td>
<td>$5</td>
<td>$20 opening balance</td>
</tr>
<tr>
<td>5615 Chesbro Ave, SJ</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>117 N. Milpitas Blvd., SJ</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>580 N. Rengstorff Ave, MV</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>563 E. El Camino Real, SV</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>670 River Oaks Pkwy, SJ</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCIES
MERIWEST-Gregory Meyer, Community Relations Mngr. (408) 365-6328
Note: Members can access branches offices: Peninsula and East Bay
The Coalition Against Payday Predator (CAPP) hotline, educates Santa Clara County residents about the harms of predatory payday lending and about the available alternatives to payday borrowing. During a period of one year, participants will meet with their coach 6 times in order access their credit report and score and work to repair and improve their personal credit. This is a FREE program and is open to any individual and family living in Santa Clara County.

**WEBSITE**
www.uwba.org

**HOURS OF SERVICES/ OPERATION**
Monday – Friday 9:00 a.m. – 7:00 p.m.

**LANGUAGES**
English and Spanish

**LOCATION**
1400 Parkmoor Ave., Suite 250, San Jose, CA  95126

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**COMMUNITY VOICEMAIL**
A unique voicemail number to receive messages from potential employers, landlords, case managers and family.

**HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)**
In Santa Clara County use of HMIS has expanded beyond our homeless service providers, and has been adopted by dozens of nonprofits serving extremely low-income households. Consequently they refer to it as Help Management Information System (HMIS). HMIS is extremely important to our mission to find solutions to prevent and end homelessness.

**Housing 1000**
Housing 1000 is a local initiative affiliated with the national 100,000 Homes Campaign is helping to house 1,000 medically fragile long-term homeless individuals in Santa Clara County.

**Mobile4All**
Mobile4All is a community-based mobile phone service designed for homeless and extremely low income individuals in Santa Clara County. Participants will receive a Smartphone, a tailored plan, and specialized customer service.

**StreetConnect**
StreetConnect is a mobile phone notification tool that allows community service providers to send text messages (SMS) to their clients.

*It's free and it works with ANY kind of phone.*
LOCATION
885 Moro Drive
Gilroy, CA  95020

CONTACT
(408) 843-9000

CALWORKS HOUSING SUPPORT PROGRAM

Program is designed to aid CalWORKs families who are struggling with homelessness and need immediate assistance

*Walk-In Job search services are available for Safety-Net families at the Employment Connection Center, 1879 Senter RD. Door #10, S.J. 95112

FAMILY STABILIZATION HOUSING PROGRAM

QUESTIONS
Contact your Worker
San Jose:  (408) 758-3500
North County: (408) 278-2400
North County: (650) 988-6200
South County: (408) 758-3300

SOCIAL SERVICES AGENCY RAPID RE-HOUSING PROGRAM

FOR REFERRALS
Contact your Eligibility Worker / Employment Counselor

CONTACT & REFERRALS
rrhousing@abodeservices.org

GO KIDS, INC./ ESTRELLA FAMILY SERVICES
Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees, high accounting standards with fiscal accountability and accreditation based on “best practices” for all programs within the three service department.

WEBSITE:  http://www.gokids.org
HOURS: M-F 8:00 a.m. – 5:00 p.m.
LANGUAGES: English, Spanish and Vietnamese

PROGRAM SERVICES
• Short-term housing subsidy.
• Housing identification/placement.
• Housing related support.

PROGRAM REQUIREMENTS
• Resides in a public (streets, vehicle) or private place (motel), or
• Resides in a shelter, or
• Receipt of court ordered eviction, AND
• Must attend Financial Literacy Workshop,
• Must meet sustainability (ability to pay rent),
• Must meet with the program staff on a weekly basis to obtain housing, and
• Employment.

The goal of this program is to provide homeless prevention services to Welfare-To-Work families.

PROGRAM SERVICES
• Security Deposit
• Locating and securing housing
• Moving costs
• Back Rent

PROGRAM REQUIREMENTS
• Receipt of an eviction notice, or
• Behind in rent, AND
• Must attend a Financial Literacy Workshop.
• Must meet sustainability (ability to pay rent).

SSA Rapid Re-Housing is a program designed to provide short-term housing subsidy, housing related support and job search to families that are not eligibility for the CalWORKs Housing Support Program (HSP) or Family Stabilization Housing Assistance Program. Families must meet the homeless definition.

HOMELESS DEFINITION
• Family who lacks a fixed, regular and adequate nighttime residency.
• Fleeing/attempting to flee domestic violence.

SUSTAINABILITY
• Must be employed and/or employable.
• Have the ability to contribute towards rent.
# SUPPORT RESOURCES

The following organizations are available to assist you and your family!

<table>
<thead>
<tr>
<th><strong>Santa Clara County Shelters &amp; Housing</strong></th>
<th><strong>Gilroy Armory</strong></th>
<th><strong>LifeMoves Opportunity Center</strong></th>
</tr>
</thead>
</table>
| **Asian Women’s Home**                   | 8940 Wren Ave., Gilroy  
   (408) 975-2739  
   240 Moorpark Ave. Ste. 300, San Jose 95128; Assists victims of domestic violence; women and children 12 years old and under. | (650) 853-8672  
   33 Encina Way, Palo Alto 94301; Homeless adults, no children; light meals, showers, case management, dental van, dr. on duty, clothing and haircuts. M – F, 8:00 a.m. – 4:00 p.m. |
| **Bill Wilson House**                    | **EHC LifeBuilders**  
   (408) 243-0222  
   3490 The Alameda, Santa Clara 95050; Youth 11 – 17 years; shelter, food, clothing, mental health and medical care; 24/7 – 365 days a year. | **InnVision – The Way Home,**  
   Montgomery St. Inn  
   (408) 271-5160  
   358 N. Montgomery St, San Jose 95110; Shelter for men, meals, showers, laundry, clothing, food, shelter, health care, transportation and referrals; 24/7. |
| **City Team Heritage Home Shelter**      | **Boccardo Regional Reception Center (BRC)**  
   (408) 294-1238  
   13545 Monterey Rd., San Martin 95046  
   Admin. Center offices are open M - F from 9:30 a.m. – 6:00 p.m. Accepts migrant families and two parent families, allowing families to stay together. | **Next Door Solutions for Domestic Violence**  
   (408) 279-2962  
   234 E. Gish Rd., San Jose 95112; Victims of domestic violence; emergency shelter for 30 days, legal assistance, support groups. |
| **City Team Ministry Rescue Mission**    | **Boccardo Family Living Center**  
   (408) 288-2022  
   450 W. Julian St., San Jose 95110; Shelter for homeless women and women with children: meals, shelter, workshops, clothes closet and Health Van. Call between 10:00 – 11:00 a.m., M – F. Tuesday is intake day. 24/7 – 365. | **Salvation Army**  
   (408) 282-1175  
   405 N. 4th St. San Jose 95112; Men only; shelter, showers 10-11, meals for all at noon. |
| **City Team Ministries San Jose**        | **Family Supportive Housing**  
   (408) 232-5600  
   2304 Zanker Rd., San Jose 95131; Homeless men, shelter, rehab, furniture clothing, three hot meals. | **YMCA Support Network**  
   (800) 572-2782  
   Emergency assistance for battered individuals; shelter, counseling, referrals for food, no age limit. |
| **Cold Weather Shelter Program for homeless adults November – March** | **Georgia Travis House**  
   (408) 926-8885  
   692 N. King Rd., San Jose 95116; Homeless families with children: meals, shelter, workshops, clothes closet and Health Van. Call between 10:00 – 11:00 a.m., M – F. Tuesday is intake day. 24/7 – 365. | **Transitional Housing**  
   **Next Door**  
   (408) 501-7550  
   **Homesafe**  
   San Jose (408) 282-1128  
   **Santa Clara (408) 557-9088**  
   70 Kentucky Place, San Jose 95116  
   611 El Camino Real, Santa Clara 95050  
   Two year shared housing for women with children and singles; income required; client contacts Next Door for interview and application process. |
| **Boccardo Regional Reception Ctr (BRC)** | **LifeMoves Commercial Street Inn – Georgia Travis House**  
   (408) 271-1630  
   260 Commercial St., San Jose 95112; Homeless women and children: shelter, clothing, showers, laundry, health care and transportation; two daily meals; M – F, 4:30 p.m. – 8:30 a.m.; Open 24 hours on weekends | **LifeMoves – The Villa**  
   (408) 271-0566  
   184 S. 11th Street, San Jose 95112; Shared housing for women & children in a multi-unit complex. |
| **Sunnyvale Armory**                     | **LifeMoves Julian Street Inn**  
   (408) 271-0820  
   546 W. Julian St., San Jose 95110; Shelter and rehabilitation for men and women diagnosed with mental illness. | **Maitri**  
   (408) 436-8398  
   234 E. Gish Rd. Suite #200, San Jose 95112; Assists people with cultural displacement, conflict resolution and domestic violence. |
## SUPPORT RESOURCES

The following organizations are available to assist you and your family!

### Transitional Housing Continued

**LifeMoves - Stevens House @JSI**  
(408) 271-0685  
435 S. 10th St. San Jose, CA 95112;  
Supports 8 graduates of Julian Street Inn – residents may stay up to two years. Each resident pays a small fee and contributes up to 20 hours per week in community service.

**West Valley Community Services**  
(408) 255-8033  
10104 Vista Dr. Cupertino 95014  
Emergency funds for housing, housing wait list assistance utility, health and transportation. Health services and food pantry available. Operates a housing complex for working homeless men and women with children.

### Affordable Permanent Housing

**Currently accepting applications:**  
Belovida at Newbury Park: (408) 263-8484  
Fourth Street Apartments: (408) 451-9054  
Rincon de Los Esteros: (408) 437-1303

**Developments that have open wait lists:**

- **Casa De Los Amigos**  
  (408) 937-0794  
  967 Lundy St. San Jose 95133

- **Casa Felix Studios**  
  (408) 516-4776  
  525 S. Ninth St. San Jose 95112

- **Edenvale Special Needs**  
  (408) 224-5080  
  5340 Monterey Rd. San Jose 95111

- **El Paseo Studios**  
  (408) 370-1144  
  4980 Hamilton Ave., San Jose 95130

- **Parkside Glen Apartments**  
  (408) 264-8291  
  810 Hillsdale Ave., San Jose 95136

- **Catholic Charities Family Housing Program**  
  (408) 468-0100  
  2625 Zanker Rd., San Jose 95134

- **Charities Housing**  
  http://www.charitieshousing.org

- **CraigsList**  
  http://sfbay.craigslist.org/sby

- **Housing Authority of Santa Clara County**  
  http://www.hacsc.org/

- **Mid-Peninsula Housing**  
  http://www.midpen-housing.org/housing/wait_list.html

- **SCC Housing Search**  
  http://www.scchousingsearch.org

- **YMCA Villa Nueva/ Susanne B. Wilson Residence**  
  http://www.bridgehousing.com

- **Housing Authority of Santa Clara County**  
  http://www.hacsc.org/

### Homeless Prevention & Rapid Re-Housing Program (HPRP)

**HPRP Collaborative**  
Sacred Heart Community Service  
1381 S. First St., San Jose, CA 95111

HPRP serves individuals and families who are homeless or would be homeless, but for HPRP assistance & can remain in stabilized housing after temporary assistance ends.

Assistance is available for past due rent, security deposit, Section 8 Housing (for security deposit only), & motel vouchers if household has secured housing and is waiting to move-in.

HPRP assistance is available to households who earn $51,750 or less for a family of 4 need temporary assistance to stay in their home or end homelessness. Households who are facing eviction or have a 3-day notice must provide proof of hardship (why rent was not paid). Participants must be able to remain housed after temporary assistance ends.

**What is required:**

- Eviction or 3-day notice from landlord.
- Identification for all members in household (with date of birth).
- Current lease/agreement or intent to rent if homeless.
- Proof of income and/or public benefits (salary/unemployment/disability/bank statement/benefits/child support/other) for last 30 days or Notice of Action.
- Proof of Need (i.e., current receipts for car repair, medical bills, decrease in income/benefits, etc).
- Complete pre-screening application to determine eligibility.
The Individual Development Account Program is a matched savings account program that helps low-income and low-wealth families build assets.

CONTACT
Angelita Hernandez
(408) 516-4699
angelita@opportunityfund.org

ADDRESS:
P.O. Box 5579
San Jose, CA 95150

WEBSITE:
svdp.org/santaclara

HOURS
M–F 9:00 a.m. – 3:30 p.m.

LANGUAGES
English and Spanish

Depending on resources, financial assistance with rent and utilities, distribution of food, clothing and help with medical bills may be available. Apply for help at the Conference near you.

Leave a message with your name and phone number.

For every $1 you save, you can earn up to $2 in matched funds. You can save up to $2,000 of your own funds and earn up to $4,000 in matched funds.

USE MATCHED FUNDS FOR
• Post Secondary Education: community college, university or vocational/technical schools
• Starting or Expanding an existing business

PROGRAM REQUIREMENTS (once accepted)
1. Complete 12 hours of financial education classes
2. Save at least $20 every month (up to $167 a month)
3. Spend funds within 2 years of opening your account

ELIGIBILITY CRITERIA
• Have a valid Social Security Number or ITIN (Tax Identification Number)
• Have an earned source of income (part or full time job)
• Be under certain income limits or qualify for the Earned Income Tax Credit

INCOME LIMITS PER NUMBER OF PERSONS IN THE HOUSEHOLD
1- $21,660  2- $29,140  3- $36,620  4- $44,100  5- $51,580  6- $59,060

HOW TO APPLY
• Attend an orientation, and submit an application with valid proof of income and picture ID
• Schedule a one-on-one with LCD to review your application

LANGUAGES
Spanish and English

<table>
<thead>
<tr>
<th>North County Conferences</th>
<th>Service Area</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conference</td>
<td></td>
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</tr>
<tr>
<td>Our Lady of Peace, Santa Clara</td>
<td>95054, 95117, 95002</td>
<td>408 988-4585</td>
</tr>
<tr>
<td>Resurrection, Sunnyvale</td>
<td>94087</td>
<td>408 773-6185</td>
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<tr>
<td>St. Athanasius, Mountain View</td>
<td>94039, 94043, 94040</td>
<td>650 562-1000</td>
</tr>
<tr>
<td>St. Cyprian, Sunnyvale</td>
<td>94086</td>
<td>408 739-8506</td>
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<tr>
<td>St. Joseph, Mountain View</td>
<td>94041</td>
<td>650 967-3831</td>
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<td>St. Lawrence, Santa Clara</td>
<td>95051, 95050</td>
<td>408 296-3000</td>
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<td>St. Martin, Sunnyvale</td>
<td>94086, 94087, 94089</td>
<td>408 736-3725</td>
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<tr>
<td>St. Simon, Los Altos</td>
<td>94024, 94040</td>
<td>650 967-8311</td>
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<tr>
<td>St. Thomas Aquinas, Palo Alto</td>
<td>94301, 94306</td>
<td>650 494-2496</td>
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<tr>
<td>Holy Korean Martyrs, Sunnyvale</td>
<td>94089</td>
<td>408-734-9721</td>
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<th>Central County Conferences</th>
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<tr>
<td>Queen of Apostles, San Jose</td>
<td>95117, 95129</td>
<td>408 253-7560</td>
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<tr>
<td>St. Clare, Santa Clara</td>
<td>95050, 95053</td>
<td>408 248-7786</td>
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<td>St. Frances Cabrini, San Jose</td>
<td>95124</td>
<td>408 879-1120</td>
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<tr>
<td>St. Lucy, Campbell</td>
<td>95008</td>
<td>408 378-8086</td>
</tr>
<tr>
<td>St. Martin of Tours, San Jose</td>
<td>95128, 95126</td>
<td>408 439-0342</td>
</tr>
<tr>
<td>St. Mary, Los Gatos</td>
<td>95030, 95032</td>
<td>408 354-3726</td>
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<table>
<thead>
<tr>
<th>South/East County Conferences</th>
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<tbody>
<tr>
<td>Conference</td>
<td></td>
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<tr>
<td>Christ the King, San Jose</td>
<td>95111, 95138</td>
<td>408 362-9958</td>
</tr>
<tr>
<td>Holy Family, San Jose</td>
<td>95136</td>
<td>408 265-4040</td>
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<tr>
<td>St. Catherine, Morgan Hill</td>
<td>95037</td>
<td>408 779-9950</td>
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<tr>
<td>St. Elizabeth, Milpitas</td>
<td>95035</td>
<td>408 262-8100</td>
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<tr>
<td>St. John Vianney, San Jose</td>
<td>95127, 95148</td>
<td>408 258-7832</td>
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<tr>
<td>Most Holy Trinity, San Jose</td>
<td>95121, 95122, 95148</td>
<td>408 930-4241</td>
</tr>
<tr>
<td>St. Victor, San Jose</td>
<td>95132, 95131</td>
<td>408 251-7055</td>
</tr>
</tbody>
</table>
## SUPPORT RESOURCES

The following organizations are available to assist you and your family!

### The Earned Income Tax Credit (EITC)
(Sometimes called the Earned Income Credit)

**WEBSITE**
www.irs.gov
Key word search: EITC

**CONTACT INFORMATION**
Greg Meyer
Community Relations Manager
gmeyer@meriwest.com

### TO QUALIFY YOU MUST MEET THE FOLLOWING CRITERIA

- Must have a valid Social Security Number.
- You must have earned income from employment or self-employment.
- Your filing status cannot be married, filing separately.
- You must be a U.S. citizen or resident alien all year, or a nonresident alien married to a U.S. citizen or resident alien filing a joint return.
- You cannot be the qualifying child of another person.
- If you do not have a qualifying child, you must:
  - be age 25 but under 65 at the end of the year,
  - live in the United States for more than half the year, and
  - not qualify as a dependent of another person.
- Cannot file Form 2555 or 2555-EZ (related to foreign earned income)
- For 2008, your investment income must be $2,900 or less.

### AGE TEST

- Under age 19 at the end of the year.
- A full time student under age of 24 at the end of the year.
- Any age and permanently and totally disabled at any time of the year.

### RESIDENT TEST

- Child must live with you in the U.S. for more than half of the year (6 months or more).

### RELATIONSHIP TEST

- Son, daughter, stepchild, grandchild, or adopted child.
- Brother, sister, stepbrother, stepsister, niece, nephew whom you care as your own.
- Eligible foster child (child placed with you by an authorized agency) whom you care as your own.

Free financial education workshops for the public. Meriwest Credit Union offers free checking accounts to all CalWORKs and County Social Services clients. (See Page 14 for additional information.)

**PHONE**
(408) 365-6328

**E-MAIL**
Corp_Communications@Meriwest.Com

**WEBSITE**
www.meriwest.com

**CUSTOMER CONTACT CENTER**
(877) MERIWEST or (877) 637-4937

### ABOUT CAPP

CAPP is a coalition of community-based organizations in Santa Clara County that come together to advocate for county-wide policies that would limit payday lenders’ ability to prey on financially vulnerable members of our community as well as to advocate for state-wide reform of the legal loopholes that allow for this type of predatory loan.

CAPP supports local payday lending controls ordinances that will stop further proliferation of payday lenders in cities in Santa Clara County and pave the way for better consumer lending alternatives.

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Coalition Against Payday Predators (CAPP) / Public Interest Law Firm

**CONTACT**
Kyra Kazantzis
kyrak@lawfoundation.org
(408) 280-2401

**WEBSITE**
www.avoidpaydayloans.org

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The Children’s Health Initiative exists in Santa Clara County to provide free or low-cost medical benefits for you and/or your children. The programs include:

- Full medical, including prescriptions
- Doctor’s visits
- Prevention Services (well-baby visits)
- Health Education
- Dental Care
- Vision Services
- Alcohol and Substance Abuse Care
- Mental Health

**MEDI-CAL**

All children up to age 19 are eligible to Medi-Cal regardless of their citizenship or immigration status as long as they meet all other eligibility requirements. Individuals receiving Public Assistance (PA) receive zero share-of-cost Medi-Cal during the months in which they are cash eligible. See Page 2 and 3 for more information.

**CALL – 1 (888) 244-5222** Talk to someone who speaks your language to determine which plan your child qualifies for. You can be referred to a certified application assistor in your neighborhood. A Certified Application Assistor will personally Help you determine the right plan and complete an application.

**YOU ARE ELIGIBLE IF YOU MEET ALL THESE REQUIREMENTS**

- Not Eligible for Medicare
- Legal US resident
- No prescription drug coverage (public or private)
- Household income limits

**INSTANT SAVINGS AT THE PHARMACY COUNTER**

- Most cardholders can save between 25%-40% on brand-name medicines.
- No hassle – use the card over and over again.

**HUNDREDS OF MEDICINES**

- Over 300 brand-name medicines and products.
- Savings on a wide range of generic drugs as well.

**FOR MANY CONDITIONS**

- Infections
- High blood pressure
- Allergies
- Asthma
- Diabetes
- High Cholesterol
- and more
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

NATIONAL ALLIANCE ON MENTAL HEALTH

LOCATION
1150 South Bascom Ave., Suite 24
San Jose, CA 95128

PHONE
(408) 453-0400

HOURS
M – F, 10:00 a.m. – 2:00 p.m.

E-MAIL
info@namisantaclara.org

WEBSITE
www.namisantaclara.org

NEW EYES
The New Eyes Application Process requires applications to be submitted on behalf of clients through a social service agency (Employment Counselor, Eligibility Worker or Social Worker). If a social service agency is not available, a primary care physician, school nurse or house of worship may submit an online application for the client.

PHI SERVICES

LOCATION
Sobrato Center For Nonprofits- SJ
1400 Parkmoor Ave., Suite 100
San Jose, CA 95126

PHONE
(408) 727-5775
Toll Free (855) 727-5775

E-MAIL
info@php.com

NAMI is a nonprofit, grassroots, self-help, support and advocacy organization of consumers, families, and friends of people with severe mental illnesses, such as schizophrenia, schizoaffective disorder, bipolar disorder, major depressive disorder, obsessive-compulsive disorder, panic and other severe and persistent mental illnesses that affect the brain.

WARMLINE HELP DESK TELEPHONE: 1-408-453-0400, OPTION 1
The Warmline/Help Desk has trained and knowledgeable volunteers who offer free and confidential information, referral and support services to individuals, family and friends who have been affected by mental illness.

GENERAL CLASS INFORMATION
NAMI offers free, peer-led mental health education programs to the local community. Trained NAMI volunteers combine their lived experiences with the most current information on mental illness, treatment options and recovery/support strategies to create an interactive, supportive and hope-based learning environment.

SUPPORT GROUPS
Support groups are offered for people affected by mental illness. Information on related support groups offered by other community organizations also provided.

CLASES DE EDUCACIÓN EN ESPAÑOL
NAMI ofrece clases de educación en español: Persona-a-Persona y Familia-a-Familia.

New Eyes is a not-for-profit, non-sectarian organization whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own.

Eligible clients can apply for a voucher through a social service agency or a school nurse. Clients can present a New Eyes voucher to any participating local optical dispenser, who fits the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

- Applications can only be submitted online by a Social Services Agency Worker with information obtained from the client and
- California residents must use Marvel Optics to order eyeglasses.

PHP services are family-centered, focusing on the family as the unit of support, not just the child. PHP’s family support services include:

- Emotional support and guidance from staff and volunteer peer support parents
- Practical support such as information on specific health conditions, community resources, securing supports, and funding
- Parent education and training on navigating the educational, legal, social service and medical systems of care
- Condition and culturally-specific parent/professional support and information groups
- A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
- Children’s workshops, including support for siblings
- A comprehensive special needs resource lending library
- On-line services such as an Individual Education Plan (IEP) letter writer

HOURS: M – F, 9:00 a.m. – 5:00 p.m.
WEBSITE: www.php.com
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

HEALTH BENEFITS RESOURCES CENTER (HBRC)

LOCATION
O’Connor Hospital
2105 Forest Avenue
San Jose, CA 95128

PHONE
(877) 904-HBRC (4272)

HOURS
M – F, 8:30 a.m. – 5:00 p.m.

WEBSITE
www.oconnorhospital.org

The HBRC at O’Connor Hospital
As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families. Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as Medi-Cal, Healthy Families, Healthy Kids, AIM (Access for Infants and Mothers), and CalFresh (formerly known as the Food Stamp Program). HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits.

Appointments available, (walk-ins are welcome).

Services in Spanish, English and Vietnamese.

**Santa Clara County WIC Programs and Sites**

| Santa Clara County Department of Public Health | San Jose Medical Plaza: |
| 725 E Santa Clara St., Suite 200 | 725 East Santa Clara St., Suite 200 |
| San Jose, CA 95112 | San Jose Valley Med Center: |
| (408) 792-5101 | 2406 Clove Dr. T-41 |
| www.womenshealth.gov/ breastfeeding | VHC East Valley: |
| | 1993 McKee Rd, EVT 1 |
| Gardner Family Care Corporation | VHC Tully: 500 Tully Rd |
| 160 E. Virginia St., Ste. 200 | VHC Milpitas: 143 North Main St |
| San Jose, CA 95112 | VHC Sunnyvale: 660 S. Fair Oaks Ave |
| (408) 918-2682 | VHC Gilroy: 7475 Camino Arroyo |
| Compre Care Health Center | Gardner Health Center: |
| 3030 Alum Rock Ave. | 160 E. Virginia St., San Jose |
| San Jose, CA 95127 | CompreCare: 3030 Alum Rock Ave., San Jose |
| (408) 272-6300 | Emma Prusch Park: 647 S. King, San Jose |
| | Alviso Center: 1621 Gold St. |
| | Gardner South County: |
| | 7528 Monterey St., Gilroy, CA |
| Indian Health Center of Santa Clara | Indian Health Center of Santa Clara Valley, Inc. |
| 1333 Meridian Ave. | • 1685 Westwood Dr., Suite #4, San Jose |
| San Jose, CA 95125 | • 1642 E. Capitol Expressway, San Jose |
| (408) 445-3400 X2100 | Mountain View WIC Site: |
| | • 327 Moffett Blvd., Suite F |

WIC, the Women, Infants and Children Program, is a nutrition program that helps pregnant women, mothers of infants, infants and young children eat well, be active, and stay healthy.

**LANGUAGES**
English, Vietnamese, Spanish,
Translation for other languages

WIC has local offices all over California. Call the toll free number below for information and to find the nearest office:
1-888-WIC-WORKS
(1-888-942-9675)
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

GILROY NEIGHBORHOOD HEALTH CLINIC

LOCATION
7861 Murray Avenue
Gilroy, CA 95020

PHONE
(408) 284-2280

HOURS
M – F, 8:00 a.m. – 4:30 p.m.

WEBSITE
www.schoolhealthclinics.org

Since 1999 the bilingual/bicultural staff of the Gilroy Neighborhood Health Clinics has provided quality primary medical care to low income children from birth to age 19. The clinic provides the following medical services:

- Urgent care of illness and injury,
- Physical exams,
- Immunizations,
- Prescriptions,
- Lab tests,
- Dental screening and referrals,
- Reproductive health services,
- Mental health counseling and support,
- Nutritional counseling and health education,
- Low cost insurance enrollment assistance,
- Health education, and
- Patient navigation assistance.

School Health Clinics of Santa Clara County has five neighborhood health clinics, San Jose High Neighborhood Health Clinic, Overfelt Neighborhood Health Clinic, Franklin-McKinley Neighborhood Clinic and Washington Neighborhood Health Clinic.

SAN ANDREAS REGIONAL CENTER

LOCATION
300 Orchard City Drive,
Suite 170
Campbell, CA 95008

PHONE
(408) 374-9960

WEBSITE
Sanandsreasregional.org

CONTACT
Francisco Valenzuela
savalenz@sarc.org

San Andreas Regional Center is a community-based, private nonprofit corporation funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. The Lanterman Act is part of California law that sets out the rights and responsibilities of persons with developmental disabilities. San Andreas is one of 21 regional centers throughout California serving individuals and their families who reside within Monterey, San Benito, Santa Clara, and Santa Cruz Counties.

SARC serves people with a wide-range of eligible conditions. SARC will pay for medical equipment needs for undocumented children and adults. Contact SARC for more information.
HEALTH RESOURCES
Dedicated to helping families achieve self-sufficiency through empowerment!

CONTACT
Jennifer Shelton
210 East Hacienda Avenue
Campbell, CA 95008
1 (800) 260-2055

HOURS
M – F, 9:00 a.m. – 5:00 p.m.

WEBSITE
www.healthyfamilyfund.org

SERVICES INCLUDE
Healthy Kids enables low-income children (ages 0-18) in Santa Clara County to receive health services they need for healthy development. Funded entirely through local and private sources, the program provides comprehensive medical, dental, vision, and mental health coverage to a population generally underserved – specifically, children with immigration issues or those who are not eligible for state-subsidized Medi-Cal or Healthy Families because their family income is slightly too high to qualify, yet too low to pay for health care coverage.

REQUIREMENTS
Income eligibility requirements are based upon the Federal Poverty Level (FPL). For the Healthy Kids program, a family may earn up to 300% of the FPL. The cost of providing Healthy Kids coverage is $86 per child per month or an annual amount of $1,032 per child.

LANGUAGES: English, Spanish and Vietnamese

HEALTH COVERAGE FOR CHILDREN, ADULTS, SENIORS, AND PEOPLE WITH DISABILITIES
Santa Clara Family Health Plan offers three health plans for you and your family: Medi-Cal, Healthy Kids, and Santa Clara Family Health Plan Cal MediConnect Plan (Medicare-Medicaid Plan).

MEDI-CAL: Provides health care coverage to many individuals and families. There are several different Medi-Cal programs and each category has its own requirements. In general, a qualified applicant must be a California Resident and a U.S. Citizen or other satisfactory immigration status for full scope benefits.

HEALTHY KIDS: is a program similar to Medi-Cal that offers medical, behavioral health, vision, and dental benefits. The program accepts members who are not eligible for Medi-Cal or Medicare or other private insurance and are within the annual family income guidelines. Children are covered from birth to age 19, regardless of immigration status. Refer to top of this page for more information on Healthy Kids.

CAL MEDICONNECT: is a program for people with both Medicare and Medi-Cal that provides medical, behavioral health, and vision benefits as well as long-term care and other supportive services.

Santa Clara Family Health Plan is your local, not-for-profit health plan and has served Santa Clara County for over 19 years. We are dedicated to improving the health and well-being of Santa Clara County residents.

The programs we offer each have different eligibility and income requirements. Contact us for more information.

LANGUAGES:
Staff who speak English, Spanish, Vietnamese, Chinese and Tagalog and interpretation services in more than 170 languages, including American Sign Language.
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

**The Black Infant Health Program (BIH),** aims to improve health among African-American mothers and babies to reduce the Black: White disparities in maternal and infant health by helping women become empowered to make healthy choices for themselves, their families and their communities. The BIH program utilizes a group-based approach within individual case management within a culturally-centered setting that respects participant’s beliefs and cultural values. The Program works with participants to develop life skills, reduce stress, build social support and improve overall health and wellness.

The BIH program is run locally by the Public Health Department and includes a multidisciplinary team of public health nurses, social workers, group facilitators and family health advocates.

**ELIGIBILITY**
- African/African-American women ages 18+ or older
- Currently 26 weeks or less pregnant
- Willing to participate in mothers’ empowerment groups with other pregnant/parenting women
- Mothers of any income level

The Black Infant Health Program includes the following services:
- Mothers Empowerment Group sessions (prenatal & postpartum)
- Individualized Life Planning
- Complementary Case Management
- Linkages to healthcare and other community resources
- Education and supports on the importance of prenatal/postpartum care, well-child checkups, breastfeeding, stress reduction, building resilience and promoting healthy behaviors.

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**“THE BEST SENIOR OPTIONS ALL AROUND”**

All Around Senior Services is an Assisted Living and Residential Care Home Referral Agency dedicated to helping seniors find housing solutions.

Experts on residential board and care homes for the elderly, assisted living facilities, memory care facilities, independent living communities and in home care companies are provided in 10 counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma.

Save time and money by learning the best options for your budget and care needs. Free services includes an initial assessment, case management, and tours of homes & facilities. If a home is chosen from the referrals, All Around Senior Services will provide complimentary transportation to the new home in a ADA compliant wheelchair van.

Services are designed to meet the needs of seniors, their families and health care professionals. The program works to make a new life transition as easy as possible by eliminating the mystery, stress and anxiety. The program cares about seniors and getting them where they want to go.
**HEALTH RESOURCES**
Dedicated to helping families achieve self-sufficiency through empowerment!

**CALWORKS HEALTH ALLIANCE**

**SERVICES**
- Counseling Services for clients with mental health and occurring issues, including substance use and domestic violence.
- No service time restriction for the Mental Health Services Team.
- Medi-Cal eligibility is required.
- Medication management available for clients enrolled in counseling services.
- Transitional housing is available to Health Alliance clients and their Children through Health Alliance counselor referrals.
- Off-site counseling services at community colleges and adult education programs are available.
- Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.
- Other services available and vary by provider.

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**Linda Haskell Empowerment Center**

**INTAKE LINE**
(408) 295-4011 Ext. 259

**CONTACT**
anunes@ywca.sv.org

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**MENTAL HEALTH COUNSELING SERVICES**

**YWCA**: Counseling Services are provided to individuals, couples, families and groups, including Prenatal Support Program for new and expectant parents on an affordable sliding fee scale.

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**CalWORKs Health Alliance Outpatient Providers**

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Address</th>
<th>Phone Number</th>
<th>Hours of Operation</th>
<th>Language Capabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gardner Family Care Corporation (GFCC)</td>
<td>160 E. Virginia Street, Suite 280 San Jose, CA 95112</td>
<td>(408) 287-6200</td>
<td>M–F, 8:30 a.m. – 5:00 p.m.</td>
<td>English, Spanish, &amp; Vietnamese</td>
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<tr>
<td>Mental Health Service Team (MHST)</td>
<td>614 Tully Road San Jose, CA 95111</td>
<td>(408) 494-1593</td>
<td>M–F, 9:00 a.m. – 5:00 p.m.</td>
<td>English, Spanish, Cambodian &amp; Vietnamese</td>
</tr>
<tr>
<td>Catholic Charities (CCSCC)</td>
<td>2625 Zanker Road, Suite 101 San Jose, CA 95134</td>
<td>(408) 325-5234</td>
<td>M–F, 9:00 a.m. – 6:00 p.m. TH, 9:00 a.m. – 7:00 p.m.</td>
<td>English, Spanish &amp; Bosnian</td>
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<tr>
<td>Asian Americans for Community Involvement (AACI)</td>
<td>2400 Moorpark Ave., Suite 300 San Jose, CA 95128</td>
<td>(408) 975-2730</td>
<td>M–F, 8:30 a.m. – 5:30 p.m.</td>
<td>English, Spanish, Vietnamese &amp; Mandarin</td>
</tr>
<tr>
<td>Asian American Recovery Services (AARS) - The Place</td>
<td>1340 Tully Road, Suite 304 San Jose, CA 95122</td>
<td>(408) 271-3900 Fax: (408) 271-3909</td>
<td>M–F, 9:00 a.m. – 6:00 p.m. T, W &amp; TH, 9:00 a.m. – 8:00 p.m.</td>
<td>Spanish &amp; Japanese</td>
</tr>
</tbody>
</table>

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**CalWORKs Health Alliance Program Administration**

Tanya Fregoso
1879 Senter Road
San Jose, CA 95112
(408) 758-3782
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

<table>
<thead>
<tr>
<th>ASIAN AMERICAN FOR COMMUNITY INVOLVEMENT</th>
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<tbody>
<tr>
<td><strong>COMMUNITY</strong></td>
</tr>
<tr>
<td>The AACI Youth Development Services Program provides young people with the skills needed to succeed in school and in life. The Senior Wellness Program helps older adults remain healthy, independent, and active by providing an array of prevention activities.</td>
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<tr>
<td>- Youth Development Services Program</td>
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<tr>
<td>- Senior Wellness Program</td>
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<tr>
<td><strong>RECOVERY</strong></td>
</tr>
<tr>
<td>AACI provides comprehensive treatment, referral services, and education for individuals seeking recovery from substance abuse and problem gambling.</td>
</tr>
<tr>
<td>- Center for Addiction Recovery &amp; Empowerment (CARE)</td>
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<tr>
<td>- CalWORKS</td>
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<tr>
<td>- Driving Under the Influence (DUI) Program</td>
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<tr>
<td>- Adolescent Drug and Alcohol Prevention and Treatment (ADAPT) Program</td>
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<tr>
<td><strong>SHELTER</strong></td>
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<tr>
<td>Asian Women’s Home, the AACI domestic violence and human trafficking program, provides free and confidential services, available in many languages. Services include: 24/7 emergency shelter &amp; hotline, case management, advocacy, and community education. Everyone can receive services regardless of race, ethnicity, religion, immigration status, socioeconomic background, or sexual orientation.</td>
</tr>
<tr>
<td><strong>24-HOUR HOTLINE</strong></td>
</tr>
<tr>
<td>(408) 975-2739</td>
</tr>
</tbody>
</table>

Health Center staff provides culturally competent medical care to adults and children in Mandarin, Cantonese, Vietnamese, and Spanish in addition to English. Patients are seen regardless of their availability to pay.

**ELIGIBILITY**
- Insurance plans accepted include: Medi-Cal, Medi-Care, Valley Health Plan, Santa Clara Family Health Plan, and Healthy Families/Healthy Kids insurance.
- Sliding scale fees are available for the uninsured and are determined by ability to pay based on income.

<table>
<thead>
<tr>
<th>HEALTH</th>
</tr>
</thead>
<tbody>
<tr>
<td>AACI provides culturally competent health services in the primary care health center, counseling offices, school campuses, and in the community.</td>
</tr>
<tr>
<td>- Primary Care Health Center, Federally Qualified Health Center (FQHC) designation</td>
</tr>
<tr>
<td>- Mental Health Program for Youth, Adults, and older Adults</td>
</tr>
<tr>
<td>- Center for Survivors of Torture</td>
</tr>
<tr>
<td>- Integrated Behavioral Health</td>
</tr>
<tr>
<td>- Patient Navigation Center</td>
</tr>
<tr>
<td>- HIV Outreach, Prevention and Education (HOPE)</td>
</tr>
</tbody>
</table>

**ABOUT AACI HEALTH CENTER**
- Services offered:
  - Chronic disease management
  - Sick visits
  - Annual physical check-ups
  - Women’s healthcare/annual exam
  - Breast health screening
  - Blood cholesterol screening
  - Diabetic screening
  - Children’s healthcare (ages 1+)
  - Adult and youth immunization services
  - Health education and counseling

**HEALTH CENTER CONTACT**
To determine your eligibility or for an appointment, contact AACI Health Center at (408) 975-2763.

**HOURS**
Monday – Friday 8:30 a.m. – 12:30 p.m. and 1:30 p.m. – 5:30 p.m.

**LOCATION**
2400 Moorpark Ave Suite #319 San Jose, CA 95128

<table>
<thead>
<tr>
<th>AACI CENTER FOR SURVIVORS OF TORTURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CST offers a variety of complementary services:</td>
</tr>
<tr>
<td>- Psychological support system including evaluation of torture for political asylum, psychotherapy, and helpful medications</td>
</tr>
<tr>
<td>- Medical support system including evaluation for political asylum</td>
</tr>
<tr>
<td>- Examinations and referral for care</td>
</tr>
<tr>
<td>- Social service support system</td>
</tr>
<tr>
<td>- Legal support system</td>
</tr>
<tr>
<td>- Family support system</td>
</tr>
<tr>
<td>- Training and consultation for health workers, lawyers, and others</td>
</tr>
</tbody>
</table>

Survivors from any country are eligible for CST services. Service areas also include the counties of Santa Cruz, Monterey, San Benito and San Mateo. All services are completely confidential, available in many languages, free or low cost; available regardless of ability to pay.

**SURVIVORS OF TORTURE**
For more information please contact: Armina Husic, Program Manager (408) 975-2730 Ext. 247 armina.husic@aaci.org

**HOURS**
Monday — Friday 8:30 a.m. — 5:30 p.m.

**WEBSITE**
http://aaci.org/main/programs/health/#cst
HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here’s good news!

Adoption and Foster Care: Family linkage Program provides help along the way to support families through the entire process.

Day Treatment: Intensive Day Treatment services provide structured, daily activities for youth and children with mental disabilities, emotional disorders and behavioral disorders.

Hospital Diversion: Offers an alternative to inpatient hospitalization, in an unlocked, community-based therapeutic environment.

Non-Public School: On-grounds non-public school serves students with a designated non-public school Individualized Education Plan (IEP). The small class size and high staffing ratio provide individualization of the learning experience for each child.

Outpatient Mental Health: Outpatient Mental Health Services serve children and youth, ages 0-21 and address mental health symptoms and associated functional impairments

Prevention and Education: Prevention and Education services are prevention-oriented and are provided in the community to help families and individuals of all ages cope with the stresses of daily living. Services emphasize personal growth, development and situational change.

Residential Treatment: Our RCL-14 Residential Treatment Services provide a time-limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program on our Gilroy campus.

Therapeutic Behavioral Services: The aim of TBS services is to allow children to live safely without intensive care while maintaining their current home placement or transition to a less restrictive environment.

Wraparound: Focuses on the needs of the child and family by providing a family-centered, strength-based, needs-driven planning process designed to stabilize the family unit.

First 5 Adelante Family Resource Center: FREE programs, services and activities for families with children birth through age 5.

The Healthier Kids Foundation (HKF) is a 501(c)(3) charitable non-profit organization that provides access to and advocacy for health care services for all Santa Clara County children through family-centered and innovative approaches. HKF believes that one child without health coverage is one child too many.

HKF works towards achieving the mission by engaging in resource developmental programming and outreach on behalf of the underserved members of the community. Programs are administer to assist children with enrolling into health coverage, screening for dental issues, screening for vision issues, screening for hearing issues, integrating health lifestyles to home environment. All programs and services are provided cost-free.

Additional Services:
- Focus First (Vision),
- Dental First (Dental),
- Hearing First (Hearing)
- Baby Gateway
- Community, Outreach, Prevention, and Education (COPE)
- 10 Health Steps
MENTAL HEALTH SERVICES LOCATION

If you are in need of mental health counseling or assistance, you can contact the County’s Mental Health Call Center at any time. They will talk with you to clarify what your needs are and can direct you to the appropriate counseling services.

<table>
<thead>
<tr>
<th>Fair Oaks Mental Health</th>
<th>South County Mental Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>660 South Fair Oaks</td>
<td>1215 First Street</td>
</tr>
<tr>
<td>Sunnyvale CA 94086</td>
<td>Gilroy CA 95020</td>
</tr>
<tr>
<td>Narvaez Mental Health</td>
<td>Downtown Mental Health</td>
</tr>
<tr>
<td>614 Tully Road</td>
<td>1075 East Santa Clara Street</td>
</tr>
<tr>
<td>San Jose, CA 95111</td>
<td>San Jose, CA 95116</td>
</tr>
<tr>
<td>East Valley Mental Health</td>
<td>North County Mental Health</td>
</tr>
<tr>
<td>1991 McKee Road</td>
<td>231 Grant Avenue</td>
</tr>
<tr>
<td>San Jose, CA 95116</td>
<td>Palo Alto, CA 94306</td>
</tr>
<tr>
<td>Central Mental Health</td>
<td>Las Plumas Mental Health</td>
</tr>
<tr>
<td>2221 Enborg Lane</td>
<td>1650-K Las Plumas Avenue</td>
</tr>
<tr>
<td>San Jose, CA 95128</td>
<td>San Jose, CA 95133</td>
</tr>
<tr>
<td>Juvenile Hall Mental Health</td>
<td>Bascom Mental Health</td>
</tr>
<tr>
<td>840 Guadalupe Parkway</td>
<td>650 South Bascom Avenue</td>
</tr>
<tr>
<td>San Jose, CA 95110</td>
<td>San Jose, CA 95128</td>
</tr>
</tbody>
</table>

THE GOOD WILL WELLNESS CENTER PROVIDES
- Free Therapy Sessions,
- Free Addiction Counseling, and
- By Referral Only to Individuals Without Insurance.

AVAILABLE
Monday – Friday, 9:00 a.m. to 4:00 p.m.

The goal for this program is to reduce deaths from suicide in Santa Clara County. Increase awareness of why people contemplate suicide and how to access available resources. Improve monitoring of suicides using clear and comprehensive data. Empower people to respond to a person who is considering suicide through training and education.

EMERGENCY PSYCHIATRIC SERVICES (EPS): (408) 885-6100
Available 24-hours a day. Services include evaluation, assessment, treatment and observation, and referral to appropriate care including admission to a hospital when needed.

Mental Health Urgent Care: (408) 885-7855
Open every day from 8:00 a.m. - 10:00 p.m. This is a walk-in outpatient clinic for Santa Clara County residents who are experiencing a mental health crisis. MHUC provides screening, assessments, crisis intervention, referral and short-term treatment for adolescents and adults (13 years old and up).
CAL-LEARN PROGRAM

CONTACTS
Julie Smith-Reid, Director
Jeanette Marazzo, Manager
1879 Senter Road
San Jose, CA 95112
(408) 808-1800

Cal-Learn is a mandatory program for CalWORKs participants who receive cash assistance and are under 19 years of age, are pregnant or parenting, and have not yet completed their high school education.

The Cal-Learn Program requires participants to enroll in high school or an equivalent program, to earn a high school diploma or its equivalent. The focus of Cal-Learn is to provide teens with the support they need to complete their high school education.

Planned Parenthood Mar Monte (PPMM) administers the Cal-Learn Program as well as the Adolescent Family Life Program (AFLP) in Santa Clara County. PPMM reaches over 200,000 families annually in counties throughout Mid-California and Northern Nevada to provide medical services, education programs, and advocacy initiatives.

PPMM also offers exciting education programs featuring classroom presentations, radio shows, peer education, family communication classes, an information hotline, and support groups to help parenting or high-risk teens plan positive futures.

Participants who turn 19 years of age while in the Cal-Learn Program may volunteer to remain in the program until they receive their high school diploma or equivalent, or turn age 20.

The Cal-Learn Program includes: Payments for child care, transportation and school expenses, and intensive case management to assist teen parents obtain education, health and social services, cash bonuses, and receive additional services such as Women, Infant and Children (WIC), Food Stamps, Medi-Cal and Family Planning Service.

<table>
<thead>
<tr>
<th>General health services are provided at the following clinics:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gilroy Health Center</strong></td>
</tr>
<tr>
<td>760 Renz Lane</td>
</tr>
<tr>
<td>Gilroy, CA 95020</td>
</tr>
<tr>
<td>(408) 847-1739</td>
</tr>
<tr>
<td><strong>San Jose Alameda Health Center</strong></td>
</tr>
<tr>
<td>1691 The Alameda</td>
</tr>
<tr>
<td>San Jose, CA 95126</td>
</tr>
<tr>
<td>(408) 795-3600</td>
</tr>
<tr>
<td><strong>San Jose Eastside Health Center</strong></td>
</tr>
<tr>
<td>3131 Alum Rock Aveune</td>
</tr>
<tr>
<td>San Jose, CA 95127</td>
</tr>
<tr>
<td>(408) 729-7600</td>
</tr>
<tr>
<td><strong>Mar Monte Community Clinic</strong></td>
</tr>
<tr>
<td>2470 Alvin Avenue, Ste. 60</td>
</tr>
<tr>
<td>San Jose, CA 95121</td>
</tr>
<tr>
<td>(408) 274-7100</td>
</tr>
</tbody>
</table>

ESPERANZA SELF-HELP CENTER

LOCATION
1235 1st Street
Gilroy, CA 95020-4733

PHONE
1 (408) 852-2460

WEBSITE
www.sccmhd.org

HOURS
M Closed,
T – F 10:00 a.m. – 4:00 p.m.

LANGUAGES
English and Limited Spanish

ZEPHYR SELF-HELP CENTER

LOCATION
1075 East Santa Clara Street
San Jose, CA 95116 (Rear)

PHONE
1 (408) 792-2140

WEBSITE
www.sccmhd.org

HOURS
M Closed,
T – F 10:00 a.m. – 3:00 p.m.

LANGUAGES
English and Limited Spanish
## DOMESTIC VIOLENCE RESOURCES

### CALWORKS SOCIAL WORK UNIT

**REFERRALS**
Contact your CalWORKs Employment Services case manager to be referred

**ELIGIBILITY**
All active, post-aid and pending CalWORKs clients are eligible to receive assistance from the CalWORKs Social Work Unit.

### IS SOMEONE YOU LOVE, HURTING YOU?

**READY TO REACH OUT?**
Contact your Employment Services Case Manager

### TO PARTICIPATE OR GET MORE INFORMATION, PLEASE CALL

**HOTLINE**
(408) 604-7550

(408) 279-2962

Operating 365 days a year, the hotline provides immediate crisis assistance in English & Spanish.

### YMCA Domestic Violence Department Support Network Program

**LOCATION**
375 South Third Street
San Jose, CA 95112

**WEBSITE**
www.ymca-sv.org

### Services are free, voluntary and confidential

Social Work Unit has social workers and a Domestic Abuse Liaison to provide crisis intervention and the development of a safety plan which may include emergency housing, counseling services, and restraining orders.

### SERVICES

- **Emergency Shelter:** The 24-hour, 7 days/week, year-round shelter provides short-term, emergency protection, counseling and numerous on-site services for women and children.
- **Counseling:** Next Door provides crisis counseling and support groups designed to rebuild the lives damaged by abusive relationships.
- **Advocacy:** Next Door provides a wide array of services to victims in crisis including: walk-in or pre-arranged appointments, safety planning, legal options, and crisis counseling. There is also a special program for women over 50 called MAVEN (Mature Alternatives to Violent Environments Now).
- **Youth and Children's Services:** Next Door provides weekly year-round programming to help children exposed to domestic violence develop life skills, self-esteem and learning skills.
- **Teen Services:** Our support groups for teenage youth exposed to domestic violence and/or at risk of developing abusive relationships help to break the cycle of violence.
- **Home Safe Transitional Housing:** The two HomeSafe facilities, located in Santa Clara and in East San Jose, provide housing services for up to 36 months so that women and their children can begin new lives.

The mission of the YMCA Domestic Violence Department, Support Network Program is to empower our diverse community to live free from domestic violence through the provision of safety, support services and self-empowerment.

- All services are confidential,
- Services are for individuals and families; adults, teens and children experiencing, exposed to, or recovering from domestic violence,
- Services are provided in English and Spanish. Interpreters are available, and
- Almost all services are free.

**CRISIS LINE** 1(800) 572-2782
FOOD RESOURCES
These programs are available to assist you!

Second Harvest Food Bank
of Santa Clara and San Mateo Counties

Food Connection Hotline
1-800-984-3663
M – F, 8:00 a.m. – 5:00 p.m.

LOCATION
Curtner Center
750 Curtner Avenue
San Jose, CA 95125-2118
(Food is not generally distributed from this location)

Cypress Center
4001 North First Street
San Jose, CA 95134
(Food is not generally distributed from this location)

HOURS OF OPERATION
Business Office:
M-F, 8:00 a.m. to 5:00 p.m.

WEBSITE
www.shfb.org

ELIGIBILITY
Low-income families and Individuals

LANGUAGE CAPABILITIES
English, Spanish, Vietnamese, Chinese and other languages by arrangement

PUBLIC TRANSIT
(To Curtner Center)
Light Rail – Exit Curtner Station
VTA Bus – Use #26 Bus

Second Harvest Food Bank Food Assistance Programs
Call the Food Connection Hotline for Information on These Programs

PARTNERS IN NEED (PIN)
PIN provides food assistance to low-income volunteers who work at the Second Harvest Food Bank distributing centers in San Jose or San Carlos. To learn more about PIN, please call 1-800-984-FOOD (3663).

FOOD ASSISTANCE PROGRAM
This program provides a variety of grocery items to hundreds of non-profit agencies in Santa Clara and San Mateo county neighborhoods. These hot meal programs, emergency food pantries and shelters serve a culturally diverse clientele of individuals, families with children and seniors.

OPERATION BROWN BAG
This self-help program offers low-income seniors bag of groceries at various community locations. Seniors must be 60 years or older or 55 years and disabled.

FAMILY HARVEST
This program provides monthly groceries to low-income families with dependent children under age 26 living at home with parents.

MOBILE PANTRY
This program assists families and individuals living in geographically isolated, “walking” communities that do not have access to grocery stores or community services. Members receive protein-rich foods, such as eggs, milk, and meat as well as fresh produce on a monthly basis.

PRODUCE MOBILE
This program delivers fresh fruits and vegetables to individuals each month at local neighborhood centers to improve health and nutrition in low-income communities. For more information on Produce Mobile locations, please call 1-800-984-FOOD (3663).

The Produce Mobile visits the Employment Connection at the CalWORKs Central Office
1879 Senter Road, San Jose, CA 95110
The EBT card needs to be presented to participate.

CalFresh APPLICATION ASSISTANCE
Food Connection Outreach Specialists will assist those who wish to apply for CalFresh. Help will be given with completing CalFresh applications and the initial appointment process with Social Services Agency.

The call is FREE! The food is FREE!
FOOD RESOURCES
These programs are available to assist you!

WHAT IS CALFRESH?
- CalFresh (also known as SNAP) helps people with limited incomes buy healthy food.
- CalFresh is a nutrition program not a welfare program.
- CalFresh benefits are deposited in an Electronic Benefit Transfer (EBT) card. It works just like a bank debit card. EBT cards can be used at most grocery stores and farmers’ markets.

WHO CAN GET CALFRESH?
- You can receive CalFresh even if you have earning, disabled, unemployed, receiving Social Security, CalWORKs, General Assistance or retired.
- To qualify, at least one household member must be an eligible immigrant or citizen. That person can be a child.
- If you are an immigrant and receive CalFresh benefits, it will not affect your ability to become a US citizen or legal resident. Sponsored immigrants can also be eligible.
- Single individuals and couples without children can receive CalFresh.
- Many college students can get CalFresh if they meet student requirements.
- If you get SSI (Supplemental Security Income) you are not eligible for CalFresh. However, your family members may be eligible.

WHAT ELSE SHOULD YOU KNOW ABOUT CALFRESH?
- You can own your home and car, and have savings and still be eligible. You do not need to report CalFresh on your tax return.
- CalFresh is not a loan. You do not need to pay back benefits that you receive, unless you are overpaid.
- If you get CalFresh it will not count against you when you apply to become a citizen or legal permanent resident of the United States.
- If you are 60 years of age or older, homeless or disabled, you are eligible to purchase prepared meals at certified restaurants in Santa Clara County.
- CalFresh is intended to make sure that you and your family can get the nutritious food you need to live a healthy life. CalFresh is safe, free, and confidential.

The Fresh Success Program at Gavilan College is designed to support students in achieving academic success and becoming more employable.

The program focuses on serving students receiving CalFresh benefits, have timed-out from CalWORKs and/or qualify as a member of one of the populations identified in the Gavilan College Equity plan.

MINIMUM ELIGIBILITY REQUIREMENTS:
- Receiving or potentially eligible to receive CalFresh benefits.
- Attending Gavilan Community College AND enrolled in approved classes.
- Not receiving cash benefits.
- Live in Santa Clara County.

SERVICES TO ELIGIBLE STUDENTS:
- Academic counseling
- Emergency housing assistance
- Job readiness
- Up to $100/month in transportation assistance
- Student support workshops
- Textbook vouchers
**CALFRESH RESTAURANT MEALS PROGRAM**

If you are elderly, disabled or homeless, you can use your CalFresh EBT card to purchase prepared food from restaurants participating in the CalFresh Restaurant Meals Program. Your Eligibility Worker will determine your eligibility for the program and code your EBT card so that it can be accepted as payment for hot meals. You will have to show your EBT card every time you visit an approved restaurant prior to ordering so that the participating restaurant can verify that your EBT card is coded to participate.

You can use your CalFresh EBT card to purchase prepared food at the following locations:

<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Address</th>
<th>City, State</th>
<th>Zip Code</th>
<th>Bus Route</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subway #3691</td>
<td>2386 Senter Road</td>
<td>San Jose, CA</td>
<td>95112</td>
<td>73</td>
</tr>
<tr>
<td>Subway #11142</td>
<td>2002 Alum Rock Road</td>
<td>San Jose, CA</td>
<td>95116</td>
<td>Bus Route: 23, 64</td>
</tr>
<tr>
<td>Subway #470</td>
<td>2006 Winchester Blvd #B</td>
<td>Campbell, CA</td>
<td>95008</td>
<td>Bus Route: 26, 60</td>
</tr>
<tr>
<td>Subway #27048</td>
<td>421 California Ave.</td>
<td>Palo Alto, CA</td>
<td>94305</td>
<td>Bus Route: 66, 68, 70, 72, 73</td>
</tr>
<tr>
<td>Subway #39199</td>
<td>103 E. Santa Clara St.</td>
<td>San Jose, CA</td>
<td>95113</td>
<td>Bus Route: 22, 23, 322, 522</td>
</tr>
<tr>
<td>Burger King #7318</td>
<td>1305 N. Bascom Ave. #A</td>
<td>San Jose, CA</td>
<td>95129</td>
<td>Bus Route: 81</td>
</tr>
<tr>
<td>Subway #2400</td>
<td>3481 S. Bascom Ave.</td>
<td>Campbell, CA</td>
<td>95008</td>
<td>Bus Route: 61</td>
</tr>
<tr>
<td>Burger King #3246</td>
<td>635 E. Capitol Expwy</td>
<td>San Jose, CA</td>
<td>95111</td>
<td>Bus Route: 70, 73</td>
</tr>
<tr>
<td>Burger King #6335</td>
<td>1925 El Camino Real</td>
<td>Santa Clara, CA</td>
<td>95050</td>
<td>Bus Route: 22, 522</td>
</tr>
<tr>
<td>Burger King #6028</td>
<td>4040 Monterey Road</td>
<td>San Jose, CA</td>
<td>95111</td>
<td>Bus Route: 66, 68, 70</td>
</tr>
<tr>
<td>El Pollo Loco #3515</td>
<td>996 W. El Camino Real</td>
<td>Sunnyvale, CA</td>
<td>94087</td>
<td>Bus Route: 22</td>
</tr>
<tr>
<td>El Pollo Loco #3516</td>
<td>2505 El Camino Real</td>
<td>Santa Clara, CA</td>
<td>95051</td>
<td>Bus Route: 22</td>
</tr>
<tr>
<td>El Pollo Loco #3571</td>
<td>6986 Chestnut Street</td>
<td>Gilroy, CA</td>
<td>95021</td>
<td>Bus Route: 14</td>
</tr>
<tr>
<td>El Pollo Loco #3589</td>
<td>5124-A Stevens Creek Blvd</td>
<td>San Jose, CA, 95129</td>
<td>Bus Route: 23</td>
<td></td>
</tr>
<tr>
<td>El Pollo Loco #3604</td>
<td>665 Coleman Ave.</td>
<td>San Jose, CA</td>
<td>95110</td>
<td>Bus Route: 61, 62</td>
</tr>
<tr>
<td>El Pollo Loco #3663</td>
<td>2131 Monterey Hwy. #30</td>
<td>San Jose, CA</td>
<td>95125</td>
<td>Bus Route: 68</td>
</tr>
<tr>
<td>El Pollo Loco #3716</td>
<td>1701 Story Rd. #30</td>
<td>San Jose, CA</td>
<td>95122</td>
<td>Bus Route: 22, 25</td>
</tr>
<tr>
<td>Gaby's Taqueria</td>
<td>3975 Senter Road</td>
<td>San Jose, CA</td>
<td>95111</td>
<td>Bus Route: 73</td>
</tr>
<tr>
<td>Straw Hat Pizza</td>
<td>81 Curtner Avenue</td>
<td>San Jose Ca</td>
<td>95125</td>
<td>Bus Route: 26, 66, 68</td>
</tr>
<tr>
<td>Burger King #1673</td>
<td>3750 El Camino Real</td>
<td>Santa Clara, CA</td>
<td>95051</td>
<td>Bus Route: 22</td>
</tr>
<tr>
<td>Burger King #11888</td>
<td>2535 Channing Ave</td>
<td>San Jose, Ca</td>
<td>95134</td>
<td>Bus Route: Limited Services</td>
</tr>
<tr>
<td>Burger King #10957</td>
<td>773 N. Matilda Ave.</td>
<td>Sunnyvale, CA</td>
<td>94086</td>
<td>Bus Route: 54</td>
</tr>
<tr>
<td>Burger King #13870</td>
<td>2390 Almaden Rd.#10</td>
<td>San Jose, Ca</td>
<td>95125</td>
<td>Bus Route: 26</td>
</tr>
<tr>
<td>Burger King #6419</td>
<td>1030 McLaughlin Ave.</td>
<td>San Jose, CA</td>
<td>95122</td>
<td>Bus Route: 72</td>
</tr>
<tr>
<td>Burger King #11888</td>
<td>2535 Channing Ave.</td>
<td>San Jose, Ca</td>
<td>95134</td>
<td>Bus Route: Limited Services</td>
</tr>
<tr>
<td>Burger King #10957</td>
<td>773 N. Matilda Ave.</td>
<td>Sunnyvale, CA</td>
<td>94086</td>
<td>Bus Route: 54</td>
</tr>
<tr>
<td>Burger King #13870</td>
<td>2390 Almaden Rd.#10</td>
<td>San Jose, Ca</td>
<td>95125</td>
<td>Bus Route: 26</td>
</tr>
<tr>
<td>Burger King #6419</td>
<td>1030 McLaughlin Ave.</td>
<td>San Jose, CA</td>
<td>95122</td>
<td>Bus Route: 72</td>
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<tr>
<td>Burger King #11888</td>
<td>2535 Channing Ave.</td>
<td>San Jose, Ca</td>
<td>95134</td>
<td>Bus Route: Limited Services</td>
</tr>
<tr>
<td>Burger King #10957</td>
<td>773 N. Matilda Ave.</td>
<td>Sunnyvale, CA</td>
<td>94086</td>
<td>Bus Route: 54</td>
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<tr>
<td>Burger King #13870</td>
<td>2390 Almaden Rd.#10</td>
<td>San Jose, Ca</td>
<td>95125</td>
<td>Bus Route: 26</td>
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<tr>
<td>Burger King #6419</td>
<td>1030 McLaughlin Ave.</td>
<td>San Jose, CA</td>
<td>95122</td>
<td>Bus Route: 72</td>
</tr>
<tr>
<td>Burger King #11888</td>
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<td>San Jose, Ca</td>
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</tbody>
</table>

**FOOD RESOURCES**

These programs are available to assist you!
FOOD RESOURCES
These programs are available to assist you!

FARMERS’ MARKETS AND CALFRESH/EBT
INFORMATION
1 (877) 847-3663
Single people and families with little or no income can buy food by using their EBT at grocery stores and some farmers’ markets in the county.

Bring your EBT card to the Farmers’ Market information booth, decide how much you want to spend and swipe your card. You will receive one token per $1.00 to buy fresh fruits and vegetables.

CITY OF CUPERTINO
Farmers’ Market at Vallco Shopping Mall
Fridays, 9am - 1pm, Year Around
Steven Creek and Wolf Road
CITY OF GILROY
Spice of Life – Gilroy Downtown Farmers’ Market
Sundays, 10pm - 2pm, May - October
7th Street & Ealeigherry
CITY OF CAMPBELL
Campbell Farmers; Market
Sundays, 9am-1pm, Year Round
Campbell Ave., 2nd and Central Ave.

SENIOR NUTRITION PROGRAM
(408) 975-4860
Annually, the Senior Nutrition Program provides over 1,000,000 hot lunches and home delivered meals. The menus provide healthy choices and approved by a registered dietician.

INFORMATION
Council on Aging Silicon Valley
408-350-3246
WEBSITE
www.sccgov.org/portal/site/snp
ELIGIBILITY
Any person over 60 years old

DEPARTMENT OF AGING AND ADULT SERVICES SENIOR NUTRITION PROGRAM
DINING OUT
Dining Out locations are community centers throughout Santa Clara County where seniors, 60 years of age and over, can enjoy a nutritious mean, group activities, and good company. It’s a place to socialize with other seniors who are dancing, taking classes, playing game, and eating right – together.

Any person over the age of 60 is eligible for these lunches. A donation of $2.50 is suggested for each person to help offset the cost of the meal. Some sites require reservations and registration is required at all sites. Please contact individual sites for requirements. Most sites are open daily (Monday-Friday). Please call ahead to each location’s hour of operation. Transportation is available to some sites.

DINING IN
Dining In is a way for seniors, 60 years of age and older, to enjoy meals delivered right to their home. The Meals on Wheels program is available to home bound seniors, regardless of income, who are ill, disabled, or otherwise unable to obtain food or prepare meals for themselves. Weekly deliveries of frozen lunch/dinner entrees and breakfasts supplemented with milk, bread, fresh fruit, juice, and other grocery items help seniors remain healthy and maintain their independence.

Weekly Delivery Includes:
- Seven breakfasts
- Half gallon low fat milk
- A loaf of bread
- Assorted grocery items

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TRANSPORTATION RESOURCES
Free to CalWORKs Clients for work/training-related purpose!

TRANSPORTATION INFORMATION FOR SANTA CLARA COUNTY

AT A GLANCE RATES

SINGLE RIDE (Regular & Limited Stop Buses, Light Rail)
Adult: $2.00
Youth (5-17 years): $1.75
Senior/Disabled/Medicare: $1.00

EXPRESS RIDE
Single Ride: $4.00
Day Pass: $12.00

DAY PASS
Adult: $6.00
Youth (5-17 years): $5.00
Senior/Disabled/Medicare: $2.50

8-HOUR LIGHT RAIL PASS
Adult: $4.00
Youth (5-17 years): $3.20
Senior/Disabled/Medicare: $2.00

COMMUNITY BUS SINGLE RIDE
Adult: $1.25
Youth (5-17 years): 75¢
Senior/Disabled/Medicare: 50¢

BUY VTA PASSES ONLINE:
http://santaclaravta.americommerce.com/store.htm

Fares and schedules are subject to change.

MONTHLY FLASH Passes, Monthly Stickers and Day Pass Tokens:

DAY PASS TOKENS:
Adult Day Pass Tokens: 5 for $27.00
Youth Day Pass Tokens: 5 for $22.50
Tokens may not be used for fare upgrades or substituted for cash

MONTHLY FLASH PASS AND STICKER:
Adult Flash Pass - $70.00
Express Flash Pass - $140.00
Youth Flash Pass (ages 5 through 17) - $45.00
Senior/Disabled/Medicare Monthly Sticker - $25.00

ANNUAL PASS SUBSCRIPTIONS:
Annual pass subscriptions can be purchased any time of the year.
Adult: $770.00
Youth: $495.00
Senior/Disabled/Medicare: $275.00
Senior (65+)/Disabled/Medicare Reduced Fares

*When boarding VTA Buses, Place exact fare in the fare box (drivers do not carry change)*
All Youth and Senior/Disabled/Medicare fares are valid on VTA Express Bus service without an upgrade payment.
Children under 5 ride free with adult or parent.

TO QUALIFY FOR THE SENIOR/DISABLED FARE, YOU MUST PRESENT ONE OF THE FOLLOWING:
A Medicare Card, Regional Transit Connection (RTC) Discount Card, DMV Disabled License Plate registration, DMV Disabled Parking Placard printout, a valid card from another transit provider or proof of age (65 and older).
All Youth and Senior/Disabled/Medicare are valid on VTA Express Bus service without an upgrade payment. Children under 5 ride free with adult or parent

CLIPPER ON VTA:
Clipper is an all-in-one transit "smart" card that you can load transit passes and electronic cash value to use on the Bay Area transit systems.

MONTHLY PASSES (STANDARD AND EXPRESS):

• Get a Clipper card. They are available at Clipper retailers:
  A list of Clipper retailers in Santa Clara County can be found at www.clippercard.com
  * Online at clippercard.com  * By phone at 877.878.8883

• Load the card. VTA monthly passes for your Clipper card can be purchased:
  * At Clipper retailers  * Online at clippercard.com
  * By Phone at 877.878.8883  * Using your transit benefits at work:
For more information about using transit benefits to load your Clipper card, visit www.clippercard.com/transitbenefits

• Tag the card. When boarding, touch your card to the Clipper logo on the card reader. On buses, the card reader is located on board. On the light rail, the Clipper reader is found on the platform next to a ticket vending machine; you must tag your clipper card to the card reader before boarding the light rail (even if you have a monthly pass). Wait for the beep and proceed to board.

Fares and schedules are subject to change.
# TRANSPORTATION RESOURCES
Free to CalWORKs Clients for work/training related purpose!

## ADDITIONAL TRANSPORTATION INFORMATION AT A GLANCE

**INFORMATION**
Call VTA’s Customer Service Department at (408) 321-2300, TDD (408) 321-2330, or from the 650 area code and South Santa Clara County only (800) 894-9908.

The Call Center is open Monday through Friday from 6:00 a.m. to 7:00 p.m. and Saturday from 7:30 a.m. to 4:00 p.m. Representatives can advise you on the best routes to get to your destination.

**The Source for Bay Area Transportation**
www.511.org
Current Traffic Info. Dial 611

### RESOURCES

<table>
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<tr>
<th>RESOURCE</th>
<th>PHONE NUMBER</th>
<th>WEB PAGE</th>
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<tr>
<td>VTA Customer Service</td>
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<td>650 &amp; South Santa Clara County Toll Areas</td>
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<tr>
<td>Hearing Impaired (TDD only)</td>
<td>1-408-321-2330</td>
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<td>Bike Locker Rentals</td>
<td>1-408-321-7520</td>
<td><a href="http://www.bikelockersvta.org">www.bikelockersvta.org</a></td>
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<td>RIDES for Bay Area Commuters</td>
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<td>Bikes on buses, light rail, VTA</td>
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<td>Bikes on Caltrain</td>
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<td>Bike parking and lockers at transit stations, VTA</td>
<td>1-408-321-7520</td>
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<td>Maps</td>
<td>1-408-321-2300, 1-408-252-7054</td>
<td><a href="http://www.vta.org">www.vta.org</a></td>
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<td>Countywide, VTA</td>
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<tr>
<td>Cupertino</td>
<td>1-650-948-1455</td>
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<td>Los Altos</td>
<td>1-408-262-2613</td>
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<td>Milpitas</td>
<td>1-650-968-8378</td>
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<td>Mountain View</td>
<td>1-650-324-3121</td>
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<tr>
<td>Palo Alto</td>
<td>1-408-244-8244</td>
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<td>Santa Clara</td>
<td>1-408-736-4971</td>
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<td>Commuter Check, RIDES</td>
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<td>VTA On-Site Ticket Sales, VTA</td>
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<td>Paratransit Services</td>
<td>1-408-436-2865</td>
<td><a href="http://www.outreach1.org">www.outreach1.org</a></td>
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<td>Outreach &amp; Escort General Information</td>
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<tr>
<td>Outreach &amp; Escort Reservations</td>
<td>1-408-374-9960</td>
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<td>San Andreas Regional Center</td>
<td>1-408-282-8608</td>
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<td>Catholic Charities Independent Aging Program</td>
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<tr>
<td>HOV Lanes</td>
<td>1-408-321-2300</td>
<td><a href="http://www.vta.org">www.vta.org</a></td>
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<td>Bus and Rail Map, VTA, Caltrain</td>
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<td>Transportation Services for Children</td>
<td>1-408-342-0100, 1-650-493-2666</td>
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<td>Kids Kab in Cupertino</td>
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<td>Protocol Transportation(formerly Peninsula Daycare Transportation)</td>
<td>1-408-998-8275</td>
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<tr>
<td>A&amp;E West Coast Transportation</td>
<td>1-408-998-8275</td>
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<td>Student Transportation of America</td>
<td>1-408-371-1230</td>
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<td>West Valley Charter Lines</td>
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TRANSPORTATION RESOURCES
Low-Cost Automobile Insurance Program!

The primary goal of the California Low Cost Automobile Insurance Program (CLCA) is to provide an affordable auto insurance option to low-income good drivers.

California Law requires that all drivers be insured. However, too many low-income drivers remain uninsured because the costs of standard insurance premiums are beyond their financial reach. The California Low Cost Automobile Insurance Program provides affordable liability only auto insurance that meets the state's financial responsibility laws. CLCA is available in Santa Clara County.

What is the maximum limits this CLCA liability policy will cover?
CLCA policies are limited to no more than two policies per person.

BASIC LIABILITY POLICY
- Bodily Injury liability per person - $10,000
- Bodily Injury liability per accident - $20,000
- Property Damage liability per accident - $3,000

Who is available for the California Low Cost Automobile Insurance Program?
- Low-income drivers in Santa Clara County Eligible household income may not exceed 250% of the federal poverty level.
- Applicant must be at least 19 years of age or older and a continuously licensed driver for the past three years.
- Applicant must qualify as a good driver:
  - The value of the car to be insured must not exceed $20,000.
  - College student-applicants may not be claimed as dependent on another person’s federal and/or State income tax return.

TRANSPORTATION IS THE KEY!
Ways to Work provides low-interest loans on pre-owned vehicles for families that do not have access to conventional credit.

REQUIREMENTS TO PARTICIPATE
- Live or work in San Mateo or Santa Clara County
- Continuous employment of at least 3 months
- Annual household income up to $71,000 for a family of 3
- Sufficient disposable income to afford the monthly loan payment
- Involved parent(s) of dependent children
- Valid driver’s license

STEPS TO QUALIFY
- Attend a Financial Empowerment Workshop,
- Complete and submit a loan application, and
- If approved, find a vehicle, get it inspected and then drive your family home!

Eligible CalWORKs clients and their children may receive bus passes, parking fee or mileage reimbursement to facilitate their participation in employment and/or training.

ELIGIBILITY
Clients must be participating, in good standing, in a CalWORKs activity.

NO LONGER ON AID
CalWORKs post-aid participants must call (408) 758-3777 for assistance.
FIRST 5 Santa Clara County is a local public agency that distributes nearly $30 million in annual funding from California’s Proposition 10 tobacco tax to early childhood programs and services in Santa Clara County. For more information please visit:

www.first5kids.org

FIRST 5 Family Resource Centers: **FREE** programs, services, and activities for families with children, birth through age 5.

FAMILY SUPPORT SERVICES FOR FAMILIES INVOLVED WITH FAMILY AND DEPENDENCY COURT SYSTEMS –

To access free services, please contact a Family Support Specialist at (408) 534-5784.

KAFPA is Northern California’s largest kinship, adoptive, and foster parent association, and mostly volunteer run non-profit. KAFPA provides education and training, family and youth programming, and resource coordination, in addition to policy advocacy for all families through community engagement. The best of services to this significant and essential community in Santa Clara County is accomplished through many partnerships.

The Resource Center is currently housed in San Jose (serving San Jose and surrounding cities including San Francisco County) and a satellite Resource Center in Gilroy (serving South County families (Morgan Hill, Gilroy, San Martin) and also Merced County (Los Baños).

**WEBSITE**
www.kafpa.org

**HOURS**
Monday & Wednesday 9:00 a.m. - 5:00 p.m.; Tuesday & Thursday 9:00 a.m. - 5:00 p.m.

**Family Resource Center Sites:**

<table>
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<tr>
<th>Center Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Captain Jason Dahl Family Resource Center, Bldg. P-1</td>
<td>3200 Water Street, San José, CA 95112</td>
<td>(408) 363-5650</td>
</tr>
<tr>
<td>SJB Northwood Family Resource Center, Bldg. 700</td>
<td>2760 East Trimble Road, San José, CA 95132</td>
<td>(408) 684-4785</td>
</tr>
<tr>
<td>Sacred Heart Community Service</td>
<td>1381 South 1st Street, San José, CA 95110</td>
<td>(408) 278-2176</td>
</tr>
<tr>
<td>Somos Mayfair</td>
<td>370-B South King Road, San José, CA 95116</td>
<td>(408) 251-6900</td>
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<tr>
<td>Santee Family Resource Center</td>
<td>1313 Audubon Way, San José, CA 95122</td>
<td>(408) 420-1932</td>
</tr>
<tr>
<td>Indian Health Center (IHC) Family Resource Center, Ste. #140</td>
<td>25 North 14th St., Ste. 140, San José, CA 95112</td>
<td>(408) 445-3400</td>
</tr>
<tr>
<td>Mercy Street Family Resource Center</td>
<td>748 Mercy Street, Mountain View, CA 94041</td>
<td>(650) 967-4813</td>
</tr>
<tr>
<td>The Health Trust Family Resource Center</td>
<td>46 Race Street, San José, CA 95126</td>
<td>(408) 380-8600</td>
</tr>
<tr>
<td>Catholic Charities Family Resource Center</td>
<td>4 Wabash Avenue, San José, CA 95128</td>
<td>(408) 380-8600</td>
</tr>
<tr>
<td>Rezekah Children’s Services – Family Resource Center Adelante</td>
<td>2901 O OF Avenue, Gilroy CA 95020</td>
<td>(408) 523-4870</td>
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</tbody>
</table>

**This program provides the following:**

- Home visiting services to support you and your child,
- Developmental screening and connection to developmental and behavioral services,
- Support for navigating the court system,
- Parenting support for families who are divorced or separated (Triple P Positive Parenting Program),
- Connection to emergency food and shelter,
- Access to immigration assistance,
- Access to health insurance enrollment,
- Assistance with finding employment or gaining vocational skills, and
- Connection to FIRST 5 Family Resource Centers.
This program accepts children from 6-weeks to 5 years old. Families need to reside in the city of Mountain View to be considered for enrollment.

HOURS
Monday – Friday 7:00 a.m. – 6:00 p.m.

WEBSITE
www.learninglinkspreschool.org

CONTACT
Falin Ziadeh
(650) 938-2252

The California Migrant Education Program is part of a federally funded national program that provides supplemental educational and support services to migrant children.

Each year thousands of farm workers leave their homes and move across school districts and state lines to follow work in agriculture. This causes disruption in their children’s education and often causes the migrant children to fall behind or to be at risk of failing.

The Migrant Education Programs support high-quality and comprehensive educational programs for migratory children to address disruption in schooling and other problems that result from repeated moves.

SERVICES PROVIDED
- Preschool Program (MEES)
- Parent Involvement and Training
- Portable Assistance Program (PASS)
- Free school lunch to Migrant Students
- Out of School Youth Program (OSY)

The Migrant Education Program (MEP) provides free supplemental education and basic health services to eligible children and youth from 3-21 year of age. To be eligible, parents or guardians must complete a brief interview and intake form with a “MEP” recruiter. Qualifying criteria include having moved in the last 3 years in order to obtain season or temporary work in agriculture or fishing.

Region 1 serves six Counties: Santa Clara, San Mateo, San Francisco, Alameda, Santa Cruz and San Benito.

HOURS: 9:00 a.m. - 5:00 p.m.

CONTACT: Jocelyne Cardona, Jocelyne_Cardona@sccoe.org

HOURS: 9:00 a.m. - 5:00 p.m.
CHILD CARE SERVICES

If you have a child in your household under the age of 13, CalWORKs has child care services for you!

IF YOU ARE CURRENTLY ON AID

• How do you receive childcare?
  It’s easy; just contact your CWES worker to sign up for this benefit.
• Don’t know the number?
  Call (408) 758-3500 to learn the phone number of your CWES worker.

IF YOU ARE NO LONGER RECEIVING AID

As a former CalWORKs participant, off aid and currently working, you are also eligible to receive free or low-cost child-care services. Please call: (408) 758-3500 Option 3 for information.

LANGUAGE CAPABILITIES

English, Spanish, Vietnamese and other languages are available through translation services.

CHILD SAFETY INFORMATION

MEGAN’S LAW
Access the database to check for offenders in your area:
http://www.meganslaw.ca.gov/

OLIVER’S LAW
Allows you to review the files of the child care provider you are interested in:
http://ccld/ca.gov/

CHILDREN RESOURCES

All Current and Former Calworks Families are Eligible for Free Child Care Services!

DO YOU NEED ASSISTANCE LOCATING A BABYSITTER/DAY CARE PROGRAM?

CalWORKs has contracted with Community Child Care Council of Santa Clara County (4Cs) to provide referrals and help in this area. You can meet with a 4Cs Child Care Specialists on a drop-in or appointment basis. Assistance may also be available over the phone!

<table>
<thead>
<tr>
<th>4C Council (South)</th>
<th>4C Council (Central)</th>
<th>4C Council (North)</th>
</tr>
</thead>
<tbody>
<tr>
<td>379 Tomkins Court</td>
<td>1879 Senter Road</td>
<td>1330 West Middlefield Road</td>
</tr>
<tr>
<td>Gilroy, CA 95020</td>
<td>San Jose, CA 95112</td>
<td>Mountain View, CA 9404</td>
</tr>
<tr>
<td>(408) 758-3301</td>
<td>(408) 487-0641</td>
<td>(408) 278-2444</td>
</tr>
</tbody>
</table>

Hours of Operation:

- 2nd & 4th Week of Month
  W & TH
  8:30 a.m.—4:30 p.m.

Bus Route: 68

- Hours of Operation:
  M–TH 8:30 a.m.—4:30 p.m.
  F 8:30 a.m.—12:00 p.m.

Bus Route: 73

- Hours of Operation:
  1st & 3rd Week of Month
  W & TH
  8:30 a.m.—4:30 p.m.

Bus Route: 40

- Hours of Operation:
  M–TH 8:30 a.m.—4:30 p.m.
  F 8:30 a.m.—12:00 p.m.

Bus Route: 66 then Light Rail Guadalupe Line 101 (River Oaks)

Website: www.4c.org

E-Mail Address: CalWORKs@4c.org

For more information on 4C’s

Megan’s Law

The purpose of Megan’s Law is to provide the public with internet access to detailed information on registered sex offenders. The law expands access and allows the public to use their personal computers to view information on sex offenders required to register with local law enforcement. The law is not intended to punish offenders and specially prohibits using the information to harass or commit any crime against an offender.

Oliver’s Law

The purpose of the law is to allow parents to review the safety of the child care program or facility. To encourage parents to evaluate the program’s ability to meet the needs of their child. Licensed child care facilities are required to present complaint information to a parent when asked. This gives the parent and provider an opportunity to discuss sensitive issues, including changes that have been made in response to a complaint. It also gives providers a chance to tell their side of the story.
CHILDREN RESOURCES
Additional Child Care Resources!

Community Child Care Council of Santa Clara County (4C’s)

CONTACT
150 River Oaks Pkwy
Suite F-1
San Jose, CA 95134
(408) 487-0747
WEBSITE
www.4c.org

Choices For Children (CFC)

CONTACT
111 N. Market Street
Suite 700
San Jose, CA 95113
(408) 297-3295
WEBSITE
www.choices4children.org

HEAD START
EARLY HEAD START

CONTACT
1290 Ridder Park Drive
San Jose, CA 95131
(408) 453-6900
HOURS
Monday – Friday
8:00 a.m. – 5:00 p.m.
WEBSITE
www.myheadstart.org

Community Child Care Council of Santa Clara County, Inc.

4C’s promotes the availability and accessibility of quality early care and education for all children in Santa Clara County through services to child care providers, parents, children and the community at large.

ELIGIBILITY
This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

Choices for Children offers programs that support, educate, and enhance family & provider services. The programs place families at the center of a community of support services.

ELIGIBILITY
This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

Head Start offers, low income families, two FREE programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

ELIGIBILITY
Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

PROGRAM LANGUAGE CAPABILITIES
English, Spanish and Vietnamese
EMPLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

WEBSITE
www.sourcewise.com

CONTACT
Henri Villalovoz
hvillalovoz@mysourcewise.com

HOURS
M – F, 8:00 a.m. – 4:30 p.m.

Senior Community Services Employment Program (SCSEP)
Free employment assistance including on-the-job training experience and Homecare Training Classes.
Eligible applicants must be 55 years or older, meet household low-income requirements, currently unemployed and be a resident of Santa Clara County.
For senior services information and assistance call: (408) 350-3200 Option 5 leave your name, phone number and a short message and an employment counselor will return your call within one business day.

LANGUAGE: English is required to complete assessment exams.

OTI’s Mission
OTI prepares socio-economically disadvantaged students with career training and employment services including counseling and advisement, job preparation and placement while concurrently providing employers with qualified employees.

Who We Serve
OTI provides services to thousands of clients seeking job skills and job placement services. Many clients focus on certificate programs at either the Foothill or the De Anza campuses.

Do you want to work in a Silicon Valley high–tech Company?
Do you like helping people and working with computers? Paid internship opportunities in our CompTechS Program at DeAnza College and in Silicon Valley companies is a real opportunity. CompTechS allows students to get on-the-job training, stay updated and educated with advancements while still earning a degree or certificate. With the training and experience acquired through CompTechS, students achieve their career goals and education, while developing as a productive Silicon Valley IT (Information Technology) professional.

An Opportunity to Learn:
• Hardware & Software Installation
• Troubleshooting & Repair
• Software Application & Data Management
• Help writing a resume
• Interview skills

What’s In It For You?
• Real work experience
• A reference for your resume
• Paid Internship opportunities in our CompTechS lab at De Anza and in Silicon Valley companies
• Flexibility to suit your schedule
• Gain confidence to secure employment in the IT field

How do I qualify and get more information?
• You must be enrolled in a minimum of 6 units.
• Download and complete the 3 part application packet on our site:
  http://www.deanza.edu/oti/comptechs.html
• Set up an interview appointment.

CompTechS LAB INTERNSHIP

CONTACT
Joe Lipsig
lipsigjoseph@fhda.edu
(408) 864-5712

LAB HOURS:
T, W 8:00 a.m.–NOON & 1:00 – 5:00 p.m.
DeAnza College
SEMinar Bldg.
(‘S’ Quad near Bldg. S9)

OCCUPATIONAL TRAINING INSTITUTE (OTI)

LOCATION
21250 Stevens Creek Blvd.
Cupertino, CA  95014

CONTACT
Daniel Dishno
dishnodaniel@fhda.edu
(408) 864-8307

WEBSITE
www.deanza.edu/oti/
EMPLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

Center for Employment Training (CET)

LOCATION
701 Vine Street
San Jose, CA 95110

CONTACT
Vernice Dominguez
vdominguez@cet2000.org
(408) 534-5460

Founded in 1967, CET is accredited by the Commission of the Council of Occupational Education. The mission of CET is economic and community development and education providing people with marketable skills training and supportive services.

Accelerated train to work courses in Culinary, Automotive, Early Childhood Education, Electrical, HVAC, Green Building Construction, Business Office Administration and Medical Assisting and Billing.

While the programs are tuition based, non-profit and status within the community allows for multiple sources of financial aid for CET students.

CET welcomes campus tours during business hours Monday – Friday 8:00 a.m. – 5:00 p.m.

WEBSITE: www.CETWEB.ORG

Santa Clara County’s Employment Connection Center is now hosting the EC Works Program! A newly developed expanded subsidized employment program that is designed to provide subsidized, Full and Part-Time employment opportunities for both Employers and CalWORKs participants.

EC WORKS – EXPANDED SUBSIDIZED EMPLOYMENT

For participating employers, subsidized employment offers minimum wage reimbursement for each CalWORKs participant that is employed by their company. Through the program, each employer will have the opportunity to hire from the Employment Connection’s pool of qualified candidates and receive reimbursement for a minimum of three months while they train their new hire for a potential permanent, unsubsidized job within their company.

CALWORKS CLIENTS

CalWORKs participants that would like to join the EC Works Program must be actively participating with Employment Services. Those interested in Full-Time Employment must possess recent work experience (employed at some point during the past two years) and able to work at least 30 hours per week. Part-Time employment is designed to serve CalWORKs participants that have little to no work experience/history or those engaged in an educational program. Participants must also be able to work at least 20 hours per week.
EMPLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

www.ecstaffing.com
Employment Connection is a County of Santa Clara Social Services Agency CalWORKs employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKs families.

CENTRAL / SAN JOSE
1879 Senter Road
San Jose, CA 95112
(408) 758-3797

NORTH COUNTY
1330 Middlefield Road
Mtn. View, CA 94043
(408) 758-2470

SOUTH COUNTY
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3450

HOURS OF OPERATION
Monday – Friday
8:00 a.m. – 5:00 p.m.

LANGUAGES
English, Spanish & Vietnamese

The Santa Clara County CalWORKs Resource Guide can be found at this website.


www.work2future.biz
AMERICA’S JOB CENTER OF CALIFORNIA SM (AJCC)

SAN JOSE CENTER
1601 Foxworthy Ave.
San Jose, CA 95118
(408) 794-1100

NORTH SAN JOSE
JOB CENTER
1901 Zanker Road
San Jose, CA 95134
(408) 216-6200

GILROY CENTER
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3477

HOURS OF OPERATION
Monday – Friday
8:00 a.m. to 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC)

PARTNER AFFILIATE CENTER
749 Story Road
San Jose, CA 95122
(408) 213-0961

MORGAN HILL SATELLITE
17666 Crest Avenue
Morgan Hill, CA 95037
(408) 776-8248

WORK2FUTURE YOUTH TRAINING CENTER
2072 Lucretia Avenue
San Jose, CA 95122
(408) 794-1234

HOURS OF OPERATION
Monday – Friday
8:00 a.m. to 5:00 p.m.

Know your skills, Develop your Skills and Get the Best Job Possible with your Skills!

www.novaworks.org
NOVA JOB CENTER
Career consultations, job search workshops, hands-on labs for job training, access to job postings, career assessments, ProveIt! skills assessments, recruitment events and ProMatch.

NOVA JOB CENTER
505 West Olive Ave., Suite 550
Sunnyvale, CA 94086
(408) 730-7232

HOURS OF OPERATION
Monday – Friday
8:00 a.m. – 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC)
PARTNER AFFILIATE CENTER

www.ctc-sj.org
749 Story Rd. Suite 10
San Jose, CA 95122
(408) 213-0961

GED PREP. CLASSES
M-F, 8:30 – 11:40 a.m.
M-TH, 12:15 – 3:30 p.m.

DAY EMPLOYMENT CENTER
Employment opportunities for those transitioning into the workforce or in need of immediate income.

HOURS OF OPERATION
Wednesday-Sunday
7:00 a.m. – 1:00 p.m.
INSTITUTE FOR CAREER DEVELOPMENT
GOODWILL INDUSTRIES
Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.

1080 N. Seventh St.
San Jose, CA 95112
(408) 998-5774

MISSION COLLEGE CAREER TRANSFER CENTER
Job Placement Center provides free services to students & alumni including: job postings, job fairs, career counseling, interest testing, internships, and workshops on resumes, interviewing, job search, career library, videos, and EUREKA.

3000 Mission College,
Rm. E1-20
Santa Clara, CA 95054
(408) 855-5115

NOVA YOUTH EMPLOYMENT OFFICE NORTH VALLEY PRIVATE INDUSTRY COUNCIL
Free employment services to Santa Clara Valley youth ages 16–24 that includes Youth@novaworks.org, an on-line jobs database. Also, Workshops for summer employment, training, and education for employment tailored to youths without high school diplomas.

505 W. Olive Ave.
Ste. 630
Sunnyvale, CA 94086
(408) 734-7232

PROJECT HIRED
Nonprofit organization helps people with disabilities find jobs. Resource & training center providing counseling, outreach, job placement, education of employers, and advocacy. Free if eligible.

1401 Parkmoor Ste. 125
San Jose, CA 95126
Voice/TDD:
(408) 557-0880

SAN JOSE STATE UNIVERSITY CAREER CENTER
Career Resources Lab with library, videotapes, Internet access, job search, counseling, workshops, job postings, job fairs, internships, alumni network. Open to all CSU campuses. General public may purchase membership.

One Washington Square,
Bldg. F
San Jose, CA 95192
(408) 924-6031

WEST VALLEY COLLEGE CAREER PROGRAMS CENTER
Job Placement Center provides free services to students & alumni including: job postings, job fairs, career counseling, interest testing, internships, and workshops on resumes, interviewing, job search, career library, videos, and EUREKA. Open to students, alumni, CalWORKs families and public in general.

14000 Fruitvale Ave.,
AAS 35
Saratoga, CA 95070
(408) 741-2098

YWCA
Free job search, resume assistance, career counseling and skills, interviewing.

375 S. Third Street
San Jose, CA 95112
(408) 295-4011 Ext. 200

EVERGREEN VALLEY COLLEGE
The CalWORKs Evergreen Valley College Program offers a variety of services and financial resources that can help cover educational and living expenses while taking classes. Services include: books and supplies for classes, child care, academic counseling, referrals to school services and community resources, career exploration, support, assistance and advocacy, job search and employment readiness.

3095 Yerba Buena Rd
San Jose, CA
(408) 274-7900 Ext. 6589
Community Colleges
CalWORKs Liaison Services

Seven college sites offer CalWORKs clients, evening and weekend classes.

The college goal is to help clients transition from gaining an education in an in-demand field, to finding and securing meaningful employment during the college experience.

Through funding from the County of Santa Clara, CalWORKs students receive: child care, transportation, book, supplies and other school related expenses.

Adult Education
CalWORKs Liaison Services

Classes are held throughout the county at fourteen sites. These programs are primarily focused on adult literacy classes, ESL, GED, and high school diplomas. Classes are held throughout the day and evening.

Through funding from the County of Santa Clara, students receive; childcare, transportation, book, supplies and other school related expenses.

Community Colleges

<table>
<thead>
<tr>
<th>College</th>
<th>Contact</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>DeAnza College</td>
<td>Sabrina Steward</td>
<td>(408) 864-8360</td>
<td><a href="mailto:stwartsabrina@fhda.edu">stwartsabrina@fhda.edu</a></td>
</tr>
<tr>
<td>Foothill College</td>
<td>Sofia Abad</td>
<td>(650) 949-7465</td>
<td><a href="mailto:abadsofia@fhda.edu">abadsofia@fhda.edu</a></td>
</tr>
<tr>
<td>Mission College</td>
<td>Donna Hale</td>
<td>(408) 855-5226</td>
<td><a href="mailto:Donna.hale@wvm.edu">Donna.hale@wvm.edu</a></td>
</tr>
<tr>
<td>Evergreen College</td>
<td>Alla Markevitch</td>
<td>(408) 274-7900 x6589</td>
<td><a href="mailto:alla.markevitch@evc.edu">alla.markevitch@evc.edu</a></td>
</tr>
<tr>
<td>Gavilan College</td>
<td>Susan Sweeney</td>
<td>(408) 848-4813</td>
<td><a href="mailto:ssweeney@gavilan.edu">ssweeney@gavilan.edu</a></td>
</tr>
<tr>
<td>San Jose City College</td>
<td>Marilyn Brodie</td>
<td>(408) 298-2181 x3684</td>
<td><a href="mailto:Marilyn.brodie@sjcc.edu">Marilyn.brodie@sjcc.edu</a></td>
</tr>
<tr>
<td>West Valley College</td>
<td>Marta Mora-Evans</td>
<td>(408) 741-4007</td>
<td><a href="mailto:Marta.mora-evans@wvm.edu">Marta.mora-evans@wvm.edu</a></td>
</tr>
</tbody>
</table>

Adult Education Centers

<table>
<thead>
<tr>
<th>Adult Ed</th>
<th>Contact</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campbell/Del Mar/ Blackford (CACE)</td>
<td>Margarita Ortiz-Minett Lead/Intake</td>
<td>(408) 423-3540 X2617</td>
<td><a href="mailto:mrozitz@cuhsd.org">mrozitz@cuhsd.org</a></td>
</tr>
<tr>
<td>MetroED District Metropolitan Center</td>
<td>Karen Enzensperger Program Lead</td>
<td>(408) 723-6592</td>
<td><a href="mailto:karene@metroed.net">karene@metroed.net</a></td>
</tr>
<tr>
<td>MetroED District SVAE/SVCTE</td>
<td>Laura Washington Intake for MetroED</td>
<td>(408) 723-4270</td>
<td><a href="mailto:lauraw@metroed.net">lauraw@metroed.net</a></td>
</tr>
<tr>
<td>MetroED District SVAE/SVCTE</td>
<td>Leyna Le Intake for MetroED</td>
<td>(408) 723-4279</td>
<td><a href="mailto:tie@metroed.net">tie@metroed.net</a></td>
</tr>
<tr>
<td>MetroED District SVAE/SVCTE</td>
<td>Marie Watson Intake for Morgan Hill</td>
<td>(408) 201-6520 X43501</td>
<td><a href="mailto:mwatson@metroed.net">mwatson@metroed.net</a></td>
</tr>
<tr>
<td>STEPS Program SVAE/SVCTE</td>
<td>Diane Roca</td>
<td>(408) 758-3789</td>
<td><a href="mailto:Diane.roca@metroed.net">Diane.roca@metroed.net</a></td>
</tr>
<tr>
<td>Mountain View/ Los Altos (MVLA)</td>
<td>Jim Wong</td>
<td>(650) 940-6029</td>
<td><a href="mailto:Jim.Wong@mvla.net">Jim.Wong@mvla.net</a></td>
</tr>
<tr>
<td>Santa Clara Adult Education (SCAE)</td>
<td>Gilbert Seegmiller</td>
<td>(408) 423-3540</td>
<td><a href="mailto:gilbert.seegmiller@mvla.net">gilbert.seegmiller@mvla.net</a></td>
</tr>
<tr>
<td>Sunnyvale / Cupertino Adult Education (FUHSD)</td>
<td>Gilbert Seegmiller</td>
<td>(408) 422-2738</td>
<td><a href="mailto:gilbert.seegmiller@mvla.net">gilbert.seegmiller@mvla.net</a></td>
</tr>
<tr>
<td>Eastside School District Independence Adult Center (IAC)</td>
<td>Jean Archie</td>
<td>(408) 928-9363</td>
<td><a href="mailto:ArchieJ@esuhsd.org">ArchieJ@esuhsd.org</a></td>
</tr>
<tr>
<td>Eastside District Independence Adult Center (IAC)</td>
<td>Lee See Loh</td>
<td>(408) 928-9361</td>
<td><a href="mailto:LohL@esuhsd.org">LohL@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side District Overfelt Adult Center (OAC)</td>
<td>Minh Nguyen</td>
<td>(408) 254-8125</td>
<td><a href="mailto:NguyenMN@esuhsd.org">NguyenMN@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side Adult Ed. Milpitas Adult Ed.</td>
<td>Minh Nguyen</td>
<td>(408) 254-8125</td>
<td><a href="mailto:NguyenMN@esuhsd.org">NguyenMN@esuhsd.org</a></td>
</tr>
</tbody>
</table>

Onsite CalWORKs Representatives are Available to Help You!
EDUCATION AND TRAINING INFORMATION

There are a number of short-term training programs that will prepare you to compete for positions that pay competitive living wages. In addition, they provide education to prepare you for high-skill, high-wage jobs in Silicon Valley’s highest growth occupations.

There are four categories listed in the CalWORKs Educational and Training Matrix directory that offer educational courses: Colleges, Adult Ed, Community Based Organizations (CBOs) & “Other”

For information on ESL classes, www.immigrantinfo.org is a website that provides links to multilanguage information and resources for Santa Clara County immigrants and refugees, including:

- An interactive database with all available ESL and Citizenship Classes in Santa Clara County.
- A searchable database containing over 600 links to resources, research, news and information for immigrants.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

EDUCATION / TRAINING
Free or Low-Cost Classes, Get a Certificate, and/or Learn a New Skill!

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- An interactive database with all available ESL and Citizenship Classes in Santa Clara County.
- A searchable database containing over 600 links to resources, research, news and information for immigrants.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

Community Colleges
DeAnza College www.deanza.edu
Occupational Training Institute (OTI) www.oti.fhda.edu
Evergreen Valley College www.evc.edu
Foothill College www.foothill.edu
Occupational Training Institute (OTI) www.oti.fhda.edu
Gavilan College www.gavilan.edu
Mission College www.missioncollege.edu
San Jose City College www.sjc.edu
West Valley College www.westvalley.edu

Adult Education
Independence Adult Center http://www.esuhsd.org/Schools/East-Side-Adult-Education/
Overfelt Adult Center http://www.esuhsd.org/Schools/East-Side-Adult-Education/
Fremont/Cupertino/Sunnyvale www.ace.fhusd.org
Metropolitan Education District: Metro Center & CCOC www.metroed.net
Morgan Hill www.mhui.k12.ca.us
Milpitas https://adulted.musd.org
Mountain View / Los Altos www.mvla.net/Home.aspx
Santa Clara Adult Education www.santaclaradaulted.org

Community Based Organizations (CBOs)
Catholic Charities of Santa Clara County www.catholiccharities.scc.org
Center for Employment & Training (CET) www.cetweb.org
Choices for Children www.choices4children.org
Center for Training & Careers (CTC) www.ctcsj.org
ICD/Goodwill of Silicon Valley www.goodwillsv.org

Other
NOVA Workforce Board www.novawork.org
America’s Job Center of California (AJCC) www.work2future.biz www.work2futurefoundation.org
Computer Academy of San Jose sanjosecomputeracademy.com

The chart below shows that taking any class or completing basic training may result in a better job and better pay.

Earnings and unemployment rates by educational attainment, 2015

<table>
<thead>
<tr>
<th>Highest Degree Obtained</th>
<th>Median usual weekly earnings</th>
<th>Unemployment rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doctoral degree</td>
<td>$1,623</td>
<td>1.7%</td>
</tr>
<tr>
<td>Professional degree</td>
<td>$1,730</td>
<td>1.5%</td>
</tr>
<tr>
<td>Master’s degree</td>
<td>$1,341</td>
<td>2.4%</td>
</tr>
<tr>
<td>Bachelor’s degree</td>
<td>$1,137</td>
<td>2.8%</td>
</tr>
<tr>
<td>Associate’s degree</td>
<td>$798</td>
<td>3.8%</td>
</tr>
<tr>
<td>Some college, no degree</td>
<td>$738</td>
<td>5.0%</td>
</tr>
<tr>
<td>High school diploma</td>
<td>$678</td>
<td>5.4%</td>
</tr>
<tr>
<td>Less than a high school diploma</td>
<td>$493</td>
<td>8.6%</td>
</tr>
</tbody>
</table>

Note: Data are for persons age 25 and over. Earnings are for full-time wage and salary workers.
Find the CalWORKs Resource Guide on Line at: