

## EBT Online Frequently Asked Questions

Individuals and families can purchase groceries online using their CalFresh food benefits. If you receive CalWORKs, you may also be able to use your cash benefits to make purchases online at certain retailers.

CalFresh provides monthly food benefits that help individuals and families buy healthy, nutritious food! Even if temporary, individuals and families who have experienced a change in their circumstances and need additional help may apply for CalFresh. Californians can visit [GetCalFresh.org](http://GetCalFresh.org) to apply or call **1-877-847-3663 (FOOD)** to be connected to their local county social service office.

### 1. Can I use my EBT card to make purchases online?

If you get CalFresh food benefits, you can purchase groceries online using your EBT card. You can purchase the same food you would normally purchase in-store.

If you get CalWORKs, you can purchase groceries and other essentials online using your EBT card only at certain retailers.

### 2. What stores will take my EBT card online?

You can use your EBT card to make purchases online at Albertsons, Amazon, Safeway, Vons, and Walmart. Albertsons, Safeway, and Vons currently accept EBT online when choosing pickup at participating Drive Up and Go™ stores.

If you get CalFresh food benefits, you can find out more about how to purchase food online with your EBT card at: [Albertsons](#), [Amazon](#), [Safeway](#), [Vons](#), and [Walmart](#).

### 3. Why can I only use my EBT card online at Albertsons, Amazon, Safeway, Vons, and Walmart?

Currently, Albertsons, Amazon, Safeway, Vons, and Walmart are the only retailers that accept EBT cards online in California. We're working hard to add more stores in the future!

### 4. Can I order online and have my items delivered?

You can purchase groceries online using your EBT card and have them delivered, but you cannot use your CalFresh food benefits to pay for the delivery fee if you have one.

Walmart delivers in a radius of 9 to 10 miles from the physical store. Not all Walmart locations participate in delivery.

Albertsons, Safeway, and Vons delivery service is coming to a store near you soon. In the meantime, EBT pay is available at participating Drive Up and Go™ pickup store locations at this time.

## **5. Is there a delivery fee?**

When you buy \$35 or more in groceries online from Amazon, home delivery is free. Depending on the location and availability of food items, a delivery fee may vary from \$3.99 to \$7 for food purchases less than \$35.

Groceries purchased online with an EBT card from Walmart are subject to a delivery fee varying from \$7.95 to \$9.95 depending on location, availability of food items, and time selected for delivery. Walmart offers unlimited delivery for \$12.95 per month, or \$98 per year.

## **6. Can I use my EBT card to cover the delivery fee?**

At this time, your CalFresh food benefits cannot be used to cover the delivery fee at either Walmart or Amazon. If you get CalWORKs, you can use your cash benefit to pay for delivery at Walmart.

## **7. Can I order and pick up my items?**

When you buy your groceries online using your EBT card from Amazon, you cannot select pick-up.

When you buy your groceries online using your EBT card from Walmart, you can pay online using your EBT card and schedule a grocery pick-up for no charge.

When you buy groceries online using your EBT card from Albertsons, Safeway, and Vons, begin by placing a grocery pickup order, select SNAP EBT payment for Drive Up and Go™, and bring your EBT card to the pickup area. Available at participating stores only.

## **8. Can I use my EBT card to buy non-food items?**

If you only get CalFresh food benefits, you can only buy food items at Albertsons, Amazon, Safeway, Vons and Walmart. If you get CalWORKs, you can use your cash benefits to make food or other purchases at Walmart.

## **9. Where can I go to learn more about EBT Online?**

To learn more about using EBT online, you can visit the [EBT Online](#) website.

