COMMUNITY FORUM

July 6, 2020

- Community Members/Partners
- Department of Family & Children's Services (DFCS)
- Behavioral Health Services Department (BHSD)
- Juvenile Probation Department (JPD)
Build a Continuum of Care for children to live and heal their trauma in a family setting within Santa Clara County while their families work toward reunification
AGENDA

Facilitator: Ken Epstein, Ph.D.

- Welcome and Goals
- Top 3 Question Themes from June 22nd Community Forum
- DFCS and Provider Roles
- Unconditional Care Model - presented by Seneca staff
- Questions and Feedback
GOALS of the Community Forum

INFORM
The Welcoming Center

FEEDBACK
Answer questions and receive comments and considerations about the Welcoming Center
INTEGRATED CONTINUUM OF CARE

Not just services but integration of needs, resources, and families

Increased overall capacity of both emergency homes as well as homes to support planned permanency

Teams that support children, youth, and families and acknowledge their voice and choice

Cultural Humility, Inclusion, and Equity
Top 3 Question Themes

June 22nd Community Forum
The Welcoming Center

**DFCS Role Continues to Include**

- Child Abuse and Neglect Assessments
- Resource Family Approval (RFA) Placement Support
- Monitor case plan progress and implement official permanency plan
- Family Finding
- Facilitate Child and Family Team (CFT) meetings to plan for permanency
- Placement Identification and Approval

**Provider Role Will Include**

- Support of Foster Family Agency (FFA) Foster Parents
- Respite, education, and crisis support
- Support for the child
- Communication with DFCS Staff
- Facilitate ongoing relationship building between caregivers and parents
- Permanency Planning Support
WELCOMING CENTER FLOW

Removal of child (Social Worker for the child)

SW call to triage line or email notification

ASSESSMENT
INTAKE CENTER/PLACEMENT

- Note admit and collect electronic paperwork
- Start looking for placement
- Obtain info from Seneca and go out to interview youth
- Complete relative emergency approval or assign to DFCS Staff

WELCOMING CENTER

- Welcome child
- Meet basic needs
- Ensure Medical screening at Spark
- If Spark closed, screening and meds by onsite nurse
- Ensure Behavioral Health screening (and will complete at a later date)

- Take picture of child
- Inventory belongings
- Note child’s expressed needs
- Provide observations and assessments

- If requested, complete checklist for relative home approval inspection
- Transport to placement
- Transport to medical appointments
- Transport to visitation / supervise visit if authorized
- “Warm line call” with parent and proposed caregiver to provide summary to SW
UNCONDITIONAL CARE MODEL

SENeca
Questions and Feedback

Format to Provide Feedback

• Please mute your audio until asked to unmute by the facilitator.

• Enter into Chat the number 1, 2, or 3 and your thoughts as identified below:

  1. Statement/Comment
  2. Clarification
  3. Idea
Contact Us

Department of Family & Children's Services

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