Update 2012-32: Common Place Handbook
IEVS Unit Workflows

Background

The Income and Eligibility Verification System (IEVS) IEVS Unit is one of the specialized units under the Administrative Support Bureau (ASB). The IEVS Eligibility Examiners (EEs) are responsible to determine and compute the overpayment from the following:

- Integrated Fraud Detection (IFD)/Earning Clearance System (ECS) Match
- Asset Match - Franchise Tax Board (FTB)
- Asset Match - Internal Revenue Service (IRS)
- Beneficiary Earnings Exchange Record (BEER)
- General Fraud referrals from the Special Investigations Unit (SIU)
- Intentional Program Violation (IPV) referrals from SIU
- In-Home Supportive Services (IHSS) Provider List

The EEs are also responsible to gather data for Child Support Defaults and Trial cases.

Changes

With the increasing number of reports to process and overpayments to compute, IEVS has developed new business workflows, which will be implemented beginning October 1, 2012. The goal is to implement processes that are both effective and efficient for staff and clients.

Chapter 63 of the Common Place Handbook details the IEVS Unit workflows.
[Refer to “IEVS Unit Workflows,” page 63-1 for more information.]

Implementation

The revised IEVS workflows is effective October 1, 2012.

Forms

The “IEVS Communication” (SCD 1604) has been revised. The form is available on the DEBS Forms Library website.

Kudos

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