Update 2014-12: Common Place
America’s Job Centers of California

Background
In June 1998, the Employment Development Department (EDD) implemented telephone claim filing in Santa Clara County. EDD does NOT process walk-in applications or requests for verification of Unemployment Insurance Benefits (UIB). Any applications and verification requests must be initiated by the claimant, via telephone, online, fax or mail.

Changes
The Automated Self Service centers are now America’s Job Center of California.

The Campbell location was closed in February 2014. The new location is in north San Jose at 1901 Zanker Road, San Jose CA 95134.

Addresses, locations and telephone numbers are updated for all six locations.

[“Telephone Claim Filing,” page 7-1]

Implementation
The changes listed in this Update are effective immediately.

DENISE BOLAND, DIRECTOR,
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