Update 2015-28: Common Place Handbook
New Eyes Voucher Program Process Change

Background
New Eyes is a 501 (c)(3) not-for-profit, non-sectarian organization founded in 1932 whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own. Eligible clients can apply for a voucher through a social service agency, health clinic, primary care doctor, or a school nurse. The voucher is presented to a participating optical dispenser, who provides the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

Policy
The New Eyes Application Process requires applications to be submitted on behalf of clients through a social service agency (Employment Counselor, Eligibility Worker or Social Worker). If a social service agency is not available, a primary care physician, school nurse or house of worship may submit an online application for the client.

Changes
Effective November, 1, 2015, the following changes were made by New Eyes:

- Applications can only be submitted online and
- California residents must use Marvel Optics to order eyeglasses.


New Eyes Application Process
The application must be completed and submitted online by a social services agency worker with information obtained from the client.
• Refer to [“Application Process,” page 26-7] in the Common Place Handbook.

**Forms**

The following form is now obsolete.

**SCD 2395**

New Eyes Eyeglass Voucher Application Form (SCD 2395) is now obsolete.

**Implementation**

The changes in this Update were effective November 1, 2015.

**Supervisors**

Employment Program Supervisors and Eligibility Work Supervisors must review this Update with their respective staff at the next unit meeting.

DENISE BOLAND, DIRECTOR,
Department of Employment and Benefit Services

Contact Person: Melanie Johnson, Application & Decision Support Specialist, (408) 755-7540.